



UNITED STATES  
NUCLEAR REGULATORY COMMISSION  
WASHINGTON, D. C. 20555

September 23, 1993

The President  
The White House  
Washington, D.C. 20500

Dear Mr. President:

As you requested, the United States Nuclear Regulatory Commission will endeavor to comply with the provisions of Executive Order 12861 and the related memorandum on Streamlining the Bureaucracy, both signed on September 11, 1993.

By its terms, Executive Order 12862, also signed on September 11, applies to agencies which "provide significant services directly to the public". As an independent regulatory agency, our services are directed primarily to those we license and regulate, and the public is an indirect beneficiary of our services. Nonetheless, you may be assured that we will endeavor to conduct all our business at a level which matches or exceeds the clearly expressed objective of the Executive Order.

Sincerely,

  
Ivan Selin

DF02

*Advance*

THE WHITE HOUSE  
WASHINGTON  
September 11, 1993

MEMORANDUM FOR HEADS OF DEPARTMENTS AND AGENCIES

SUBJECT: Streamlining the Bureaucracy

Consistent with the National Performance Review's recommendation to reduce the executive branch civilian work force by 252,000, or not less than 12 percent, by the close of fiscal year 1999, I hereby direct each head of an executive department or agency to prepare, as a first step, a streamlining plan to be submitted to the Director of the Office of Management and Budget not later than December 1, 1993.

The streamlining plans shall be prepared in accordance with the following:

1. Each executive department's and agency's plans should address, among other things, the means by which it will reduce the ratio of managers and supervisors to other personnel, with a goal of reducing the percentage who are supervisors or managers in halving the current ratio within 5 years.
2. The streamlining plans should be characterized by  
(a) delegation of authority, (b) decentralization,  
(c) empowerment of employees to make decisions, and  
(d) mechanisms to hold managers and employees accountable for their performance.
3. Each plan shall address ways to reduce overcontrol and micromanagement that now generate "red tape" and hamper efficiency in the Federal Government. Each streamlining plan should also propose specific measures to simplify the internal organization and administrative processes of the department or agency.
4. The streamlining plans should further seek to realize cost savings, improve the quality of Government services, and raise the morale and productivity of the department or agency.
5. All independent regulatory commissions and agencies are requested to comply with the provisions of this memorandum.

The Director of the Office of Management and Budget is authorized and directed to publish this memorandum in the Federal Register.

*William Clinton*

9/15....To OGC to Prepare Response for Signature  
of Chairman...Date due Comm: Sept 30...Cpys to:  
Chairman, Comrs, EDO, RF...93-0821

## Presidential Documents

Title 3—

Executive Order 12861 of September 11, 1993

The President

## Elimination of One-Half of Executive Branch Internal Regulations

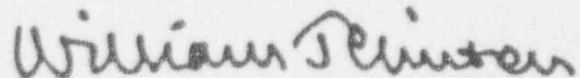
By the authority vested in me as President by the Constitution and the laws of the United States of America, including section 301 of title 3, United States Code, and section 1111 of title 31, United States Code, and to cut 50 percent of the executive branch's internal regulations in order to streamline and improve customer service to the American people, it is hereby ordered as follows:

**Section 1. *Regulatory Reductions.*** Each executive department and agency shall undertake to eliminate not less than 50 percent of its civilian internal management regulations that are not required by law within 3 years of the effective date of this order. An agency internal management regulation, for the purposes of this order, means an agency directive or regulation that pertains to its organization, management, or personnel matters. Reductions in agency internal management regulations shall be concentrated in areas that will result in the greatest improvement in productivity, streamlining of operations, and improvement in customer service.

**Sec. 2. *Coverage.*** This order applies to all executive branch departments and agencies.

**Sec. 3. *Implementation.*** The Director of the Office of Management and Budget shall issue instructions regarding the implementation of this order, including exemptions necessary for the delivery of essential services and compliance with applicable law.

**Sec. 4. *Independent Agencies.*** All independent regulatory commissions and agencies are requested to comply with the provisions of this order.



THE WHITE HOUSE,  
September 11, 1993.

FR Doc. 93-22649  
Filed 9-13-93; 11:35 am  
Billing code 3195-01-P

Editorial note: For the President's remarks on signing this Executive order, see issue no. 37 of the *Weekly Compilation of Presidential Documents*.

**Sec. 3. Customer Service Plans.** By September 8, 1994, each agency subject to this order shall publish a customer service plan that can be readily understood by its customers. The plan shall include customer service standards and describe future plans for customer surveys. It also shall identify the private and public sector standards that the agency used to benchmark its performance against the best in business. In connection with the plan, each agency is encouraged to provide training resources for programs needed by employees who directly serve customers and by managers making use of customer survey information to promote the principles and objectives contained herein.

**Sec. 4. Independent Agencies.** Independent agencies are requested to adhere to this order.

**Sec. 5. Judicial Review.** This order is for the internal management of the executive branch and does not create any right or benefit, substantive or procedural, enforceable by a party against the United States, its agencies or instrumentalities, its officers or employees, or any other person.

*William Clinton*

THE WHITE HOUSE,  
September 11, 1993.

IFR Doc. 93-22648  
Filed 9-13-93; 11:39 am  
Billing code 2195-01-P

Editorial note: For the President's remarks on signing this Executive order, see issue no. 37 of the *Weekly Compilation of Presidential Documents*.