TESTIMONY OF

DR. KAI T. ERIKSON

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ON BEHALF OF JOINT INTERVENORS

JANUARY 19, 1982

CONTENTION 1

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My name is Kai T. Erikson. I have been a Professor of Sociology and American Studies at Yale University since 1966, and Editor of The Yale Review since 1979. I received a B.A.

in sociology from Reed College in 1953, and both a M.A. in 1955 and a Ph.D. in 1963 from the University of Chicago. I

held a joint appointment in the Departments of Psychiatry and

Sociology at the University of Pittsburgh from 1959 to 1963,

and a similar appointment at Emory University from 1963 to

1966. I am a Fellow of the American Sociological Association

and served as an elected member of its governing Council from

1974 to 1977. I am the immediate past President of the

Eastern Socialogical Society, and I was President of the

Society for the Study of Social Problems in 1970-1971.

In recent years my professional work has focused increasingly on human responses to emergencies. Between 1973 and 1976 I did an intensive study of the Buffalo Creek flood of 1972, and I wrote a book on the topic which in 1977 won the Sorokin Award of the American Sociological Association for the best book written in sociology during the preceding year as well as a Nomination for the National Book Award. Since that time I have done a briefer study of the effects of mercury contamination on an Ojibwa Indian Band in Northwest

Ontario, and I have written on general problems of toxic waste disposal with particular reference to the situation at Love Canal in upstate New York and on the bombings of Hiroshima and Nagasaki in 1945. In the past two years I have kept abreast of research dealing with human reactions to the incident at Three Mile Island, and I testified on related matters before the Licensing Board of the Nuclear Regulatory Commission considering a restart of TMI-1. I have lectured widely on the general subject of human emergencies, including the principal address to the Red Cross National Convention in Miami, Florida, in 1977. In the course of the various activities described above, I have read a substantial part of the available literature on responses to disaster from both a sociological and a psychiatric standpoint.

I have recently reviewed three documents relevant to these present proceedings -- the PRC Voorhees Evacuation Times Assessment for the Diablo Canyon Nuclear Power Plant, Phase I and Phase II Reports; Chapter Four of the TERA Corporation report entitled "Earthquake Emergency Planning at Diablo Canyon"; and the San Luis Obispo County Nuclear Power Plant Emergency Response Plan, revision B (October, 1981).

The main burden of my testimony is that the three documents, taken together, do not constitute an adequate emergency plan for response in the event of a serious accident at the Diablo Canyon Nuclear Power Plant, particularly if the accident were of a sort to require large-scale evacuation.

The documents outline in quite some detail how an evacuation

could be managed if everyone involved were to behave in the expected manner. To that extent, they describe what is technically and logistically possible.

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But it is my opinion that those documents need to be supplemented by additional information on the social and psychological dispositions of the human actors who play a part in the various scenarios, because once we have estimates as to how rapidly people could evacuate the danger zone, we then need further estimates as to how people are likely to behave in fact. Without these further estimates, confidence in the feasibility of evacuation as a means to protect the public may be misplaced.

I submit that two additional kinds of information are necessary to an adequate emergency plan.

First, any accident serious enough to require evacuation of the area surrounding the power plant is likely to be traumatic for a number of local residents, and final emergency plans should take into account what has been learned in other crisis situations about the way people typically respond to moments of severe stress. I cannot deal now with the full range of social and psychological reactions described in the available studies, but I would like to note three that may be of particular relevance here.

There are good reasons to suppose that crisis situations involving the risk of radiation or some other form of contamination are different from the typical run of natural disasters and human accidents. Most emergencies, whether they result from acts of God (such as floods, storms, earthquakes)

- 3 -

or acts of men (such as accidental explosions or deliberate bombings), have a clear beginning and a clear ending. Sooner or later the flood waters recede, the winds abate, the smoke clears, the bombers leave; an "all clear" is sounded both literally and figuratively to indicate that the incident is over and the source of danger gone. But when an invisible threat hangs in the air or is lodged in the tissues of the body for an indeterminate amount of time, and the survivors have no sure way of knowing how much damage has been done or is yet to be done, the event is never quite over. The cause for alarm never quite disappears. This has been the situation, for example, in such diverse places as Hiroshima and Nagasaki, Sevesc, Minamata, the Love Canal, certain districts of Northwest Ontario, and Three Mile Island -- all of them places where residents have reason to fear that they (and maybe even children yet unborn) have been contaminated in one way or another. Events of that kind often provoke a deeper and more lasting form of anxiety.

There are also good reasons to suppose that a substantial number of people who are exposed to an immediate peril will over-react in the sense that they will evacuate before being advised to, will move longer distances than advised, and, in general, will respond to their own feelings of alarm by doing more than is required and doing it earlier than is required. This tendency has been noted in many different emergencies and has been called "hyper-vigilance," "the counter-disaster syndrome," "the evacuation shadow phenomenon," and so on. At the same time, however, it is also likely that another

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substantial number of exposed people with <u>under-react</u>, for one very common reaction to moments of crisis is to become immobilized, to go numb, to freeze. This tendency has also been noted in many different emergencies and has been called "the disaster syndrome," "psychic numbing," and so on. It is my opinion that both of these tendencies, but especially the tendency to over-react, becomes sharper when radiation or some other contaminant is involved because people do not know what the dangerous substance looks like or feels like, how far it can reach out into the countryside, or how long its effects can last. Many more people evacuated the regions around Three Mile Island than were advised to, for example, and those who did so drove many more miles on the average than was necessary.

And there are good reasons to suppose, finally, that people who are expected to play helping roles in an evacuation and who also are members of families will be in a situation of very marked conflict if an emergency is declared. To say that there will be conflict is not to say that we know in advance how everyone will resolve it, but I would regard it as a matter of everyday common sense that a number of emergency workers will first go home to tend their children in the event of a crisis no matter what commitments they have elsewhere, and they will do so because they feel, as is the case with parents everywhere, that their major responsibility is to attend the needs of their own offspring. A sociologist has no professional warrant to call such behavior instinctual (although the great majority of biologists and psychiatrists

-25

would probably do so), but he is certainly in a position to point out that many research studies have found people reluctant to turn to emergency duties until such time as they have been reassured about the safety of their families. This general finding was phrasd well by James Cornell:

First, the basic unit of human life -- the family -- emerges as the single most important force influencing behavior.

Survivors rapidly turn their own anxiety into concern for their kin. A person's first regard is for saving family members, often at the expense of other victims or oneself. Even officials charged with the safety of an entire community find their first allegiance is to their family. As Ralph Linton has written, "In Gotterdammerung. . . the last man will spend his last hours searching for his wife and child."

Any evacuation plan that takes for granted the readiness of local emergency workers to report for duty, regardless of other family obligations, runs a high -- and in my opinion unacceptable -- risk of failure.

The second kind of information I would regard as necessary for an adequate emergency plan is data on the attitudes and outlooks of the people who are expected to evacuate in the event of a crisis or who are expected to aid in the evacuation effort itself. A number of assumptions have been made throughout the three documents I have reviewed about the way in which people will behave if an evacuation is ordered, and some of the most important of those assumptions could be examined in greater detail by a survey of the relevant population. The technology for such a study is every bit as accessible as that for the kinds of estimates

- 6 -

already undertaken. Here, in a rough order of priority, are some of the assumptions that concern me:

The documents (or "plan") assume that emergency workers who reside within the danger zone can be counted on to report for duty whether or not their own families have assembled and evacuated, and this assumption is problematic for all of the reasons noted above. It may be reasonable to take for granted that officers from the California Highway Patrol and County Sheriff's Office, as well as physicians and nurses and other medical personnel, will report as expected. But a very large number of other people figure in the plan as well -people to drive school busses and the rest of the available fleet, people to staff the communication centers and conduct telephonic surveys, people to monitor the spread of radiation and set up check points of one kind or another and work with decontamination teams, people to drive ambulances and wreckers and whatever other vehicles are brought into play to transport the disabled and to move public address systems from place to place, people to repair roads and erect barricades and maintain care centers and handle necessary food and water supplies and, in general, carry out the hundreds of other tasks that might, in a real emergency, be required. As things presently stand, we have no way of knowing what all of those people are likely to do in the event of a serious crisis (although it may be instructive to notice that many of the emergency workers who are expected to aid evacuation if yet another accident should strike Three Mile Island -- fire fighters and bus drivers among them --

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have let it be known that their families would come first). A carefully designed and carefully conducted study could provide valuable information on two matters: (a) how the people of San Luis Obispo County who may be called upon for emergency duty feel about those prospects, (b) what proportion of the emergency work force has family obligations that might prove to be a source of conflict, and (c) what actions the emergency workers intend to take in the event a serious accident occurs.

The plan also assumes that emergency workers who reside outside the danger zone will move into it if asked to do so, and that assumption, too, is problematic. Police and medical personnel from elsewhere in the county could presumably be relied upon, but it is quite another matter to take for granted that everyone else who makes up the emergency work force -- truck drivers, heavy equipment operators, laborers, volunteer firemen -- will be willing to leave places of relative safety and expose themselves to hazard, especially if they are expected to arrive equipped wth dosimeters, iodine blocking pills, protective gear of one kind or another, and other reminders that the work they are about to do may prove very dangerous indeed. It is worth noting, moreover, that emergency workers who live a few miles outside the perimeter of the danger zone may not feel confident that their families are safe and hence they may engage in evacuation efforts themselves. That is roughly what happened at Three Mile Island, and careful testing of the local

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population could sharpen our estimate as to whether it might happen in San Luis Obispo County as well.

The plan further assumes that parents of school-age children will be willing to evacuate without first-hand reassurances that their offspring are being safely conveyed out of the area, and that is problematic as well. It may turn out that the residents of the county will feel very comfortable with this arrangement, but given what social scientists have learned about the closeness of family ties and the anxieties most parents have concerning the safety of their children, it would seem foolhardy to take that view for granted. And if a fair number of parents admit upon questioning, as I would expect them to, that they might be very tempted to drive to the school themselves, then there would be substantially more traffic on the roads than the present estimates allow for.

The plan assumes, in addition, that residents will not only believe the warnings they receive but will follow the directives given them by local officials, and both of those assumptions should be regarded as problematic until such time as more information is available. Whether or not the agencies that might be in a position to issue warnings are viewed as credible by county residents should be fairly easy to ascertain. Whether or not local officials can reasonably expect their instructions to be followed, however, may be somewhat more complicated. For example, for people who are directed to take shelter, the impulse to travel to the spot where one's family is located will be great, no matter what

- 9 -

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the risk of exposure on the way. Or, as another example, in the event of staged or partial evacuation, the impulse to leave may be a hard one to overcome for a number of people who are not asked to evacuate. This was demonstrated during the TMI accident when a substantially greater percentage of the population evacuated than was advised to do so.

The plan assumes, finally, that vehiclar traffic will drain out of the danger zone in "preferred evacuation directions," and that assumption needs to be reviewed along with the others discussed here. For one thing, the plans calls for some traffic to move toward the power plant for at least a short time (as is the case, for instance, when evacuees from Arroyo Grande are asked to travel north on State 227 before veering east on U.S. 101), and there is no consideration given to the possibility that people will balk at being ordered to take what may seem at first to be an illogical and perhaps even dangerous route. Moreover, the plan assumes that drivers will have no other object in mind than to vacate the danger zone along the given roads, but it is likely that some of them will have particular destinations in mind -- the home of a relative or friend, say. If, for either of those reasons, vehicles enter the road network moving in the "wrong" direction or cause congestion at intersections in an effort to do so, the evacuation of the area might very well be adversely affected.

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It is my opinion, then, that a social and psychological profile of the local population should be undertaken by an

able research organization, for if any of the assumptions described above turn out to be unwarranted by even a small margin, then the time estimates on which the plan now relies would have to be revised. The plan is full of detail, but whether or not it is capable of implementation depends to a very large extent on the attitudes and intentions and emotional reflexes of the human beings charged with carrying it out. If it is incapable of implementation, then simple logic dictates that it will provide no real protection to the public.

The actual character of the study being proposed here would have to be outlined in greater detail than these circumstances (or my competencies) permit, but it is reasonable to presume that it would take the form of a questionnaire instrument administered to a random sample of the "relevant" population -- "relevant," for these purposes, meaning those people who are expected to take part in any evacuation and those people who are expected to serve as emergency workers in the process.

Such a survey would serve two purposes. It would prove invaluable as a supplement to the present emergency plan, and the information it could supply would help immensely in whatever programs of public information are being contemplated for the area.

Thank you. An abbreviated resume is attached.

Kai T. Erikson
Department of Sociology
Yale University
New Haven, Connecticut

Born in Vienna, Austria, 1931 U.S. citizen (derivative, 1937) Married, two children

EDUCATION

19	49-1950	University of California, Berkeley
19	50-1953	Reed College (B.A.)
19	53-1955	University of Chicago (M.A.)
19	57-1963	University of Chicago (Ph.D.)
POSITIO	NS	
19	54-1955	Research Fellow, Family Study Center, University of Chicago
19	955-1957	Social Science Technician, Walter Reed Army Institute of Research, Washington, D.C. (while on active duty with U.S. Army)
19	959-1963	Instructor to Assistant Professor, Departments of Psychiatry and Sociology, University of Pitisburgh
19	963-1966	Associate Professor, Departments of Psychiatry and Sociology, Emory University
19	966-	Associate Professor to Professor, Department of Sociology and American Studies Program, Yale University
15	968-1969	Fellow, Center for Advanced Study in the Behavioral Sciences, Stanford, California
15	969-1973	Master, Trumbull College, Yale University (Chair, Council of Masters, 1970-1973)
1	973-1974	Visiting Professor, Department of Sociology, University of New Mexico
1	974-1977	Chair, American Studies Program, Yale University
1	979-	Editor, The Yale Review

SELECTED PUBLICATIONS

Books

Wayward Puritans: A Study in the Sociology of Deviance (New York: John Wiley, 1966)

Everything in 1ts Path: Destruction of Community in the Buffalo Creek Flood (New York: Simon & Schuster, 1976)

English edition entitled In the Wake of the Flood (London: George Allen & Unwin, 1979)

Articles

"The Confirmation of the Delinquent," Chicago Review, Winter Issue, 1957 (with Erik H. Erikson)

"Patient Role and Social Uncertainty: A Dilemma of the Mentally Ill," Psychiatry, 20:263-274, 1957

"The Functions of Deviance in Groups," <u>Social Problems</u>, 7:98-107, 1959 (with Robert A. Dentler)

"Impressions of Soviet Psychiatry: Some Travel Notes," Psychiatric Communications, 5:1-12, 1962

"Notes on the Sociology of Deviance," Social Problems, 9:307-314, 1962

"A Return to Zero," American Scholar, 36:134-146, 1966

"A Comment on Disguised Observation in Sociology," <u>Social</u> Problems, 14:366-373, 1967

"Case Records in the Mental Hospital." in Stanton Wheeler, editor, On Record: Files and Dossiers in American Lite (New York: Russell Sage, 1969) (with Daniel J. Gilbertson)

"Sociology and the Historial Perspective," American Sociologist, 5:331-338, 1970

"Sociology: That Awkward Age," Social Problems, 19:431-436, 1972

"Introduction," <u>In Search of Common Ground: Conversations with</u> Erik H. Erikson and Huey P. Newton (New York: Norton, 1973)

"Loss of Communality on Buffalo Creek," American Journal of Psychiatry, 133:302-306, 1976

SELECTED PUBLICATIONS (continued)

"On Teaching Sociology," New England Sociologist, 1:35-40, 1979

Book Reviews

American Journal of Sociology American Scholar American Sociological Review Contemporary Sociology New York Times Book Review Transaction Yale Law Journal

HONORS.

McIver Award, American Sociological Association, 1967 Sorokin Award, American Sociological Association, 1977

PROFESSIONAL MEMBERSHIPS

American Sociological Association (Chair, Committee on Professional Ethics, 1971-1973; Council, 1974-1977; Committee on Executive Office and Budget, 1978-1981)

Society for the Study of Social Problems (President, 1970-1971)
Eastern Sociological Society (President, 1980-1981)

1981 September 1979

"A Report to the People of Grossy Norrows," in Christopher Vecsey and Robert W. Venables, eclifors, American Indian Environments:

Ecological Issues in Native American History
(Syracuse, N.Y.: Syracuse University Press,
1980) (with Christopher Vecsey)