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UNITED STATES OF AMERICA

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NUCLEAR REGULATORY COMMISSION 2 - X 3 2 4 In the matter of: z 2 5 METROPOLITAN EDISON COMPANY Docket No. 50-289 : (Restart) : 6 (Three dile Island Unit 1) . : 7 8 25 North Court Street, Harrisburg, Pennsylvania 9 Tuesday, February 17, 1981 10 Evidentiary hearing in the above-entitled 11 12 matter was resumed, pursuant to adjournment, at 10:05 a.m. 13 BEFORE: IVAN W. SMITH, Esq., Chairman, 14 Atomic Safety and Licensing Board 15 DR. WALTER H. JORDAN, Member 16 DR. LINDA W. LITTLE, Member 17 APPEARANCES: 18 Cn behalf of the Licensee, Metropolitan Edison Company: 19 GEORGE F. TROWBRIDGE, Esq. 20 ERNEST BLAKE, Esq. DEBORAH BERNSTEIN, Esg. 21 Shaw, Pituman, Potts and Trowbridge, 1800 M Street, N.W., 22 Washington, D. C. 8102250411 23 24 25

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12,783

1		CONTENTS	
2			CROSS
3	WITNESS:	DIRECT CROSS REDIRECT RECRO	SS BOARD ON BOARD
	Bruce Boger (Resumed)		
4	By Mr. Swanson	12.785	
9 5 10	By Ms. Aamodt	12,787	
N. REPORTERS BUILDING, WASHINGTON, D.C. 20024 (202) 554 2345 10 1	A	fternoon Session p. 12,866	
(202)	Bruce Boger (Resumed)		
8 0024	By Ms. Aamodt	12,867	
9 O	By Mr. Dornsife	12,867	
9 9	By Mr. Swanson	12,807	
- 7	By Mr. Smith	20,070	12,877
10	By Dr. Jordan		12,878
57 10		12,87	
Ĩ.,	Ms. Aamodt	**,07	*
ISV 11	Maniania M. Samark		
3	Marjorie M. Aamoot		
9 12	Du Ma Jamada	12,886	
ā		12,000	
13	By Mr. Blake	12,333	
s			
14			
EH			
2 15			
2			
3 16			
17			
2			
5 18	Durant and Direct Torti	mony of Marjorie Aamodt, and	
17 17 17 18 18 18 19 19			nn 12 931
2 19	attachments thereto		
20			
21			
22			
23			
24			
25			

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PROCEEDINGS

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2	CHAIRMAN SMITH: Good morning.
3	Is there any preliminary business?
4	MR. BLAKE: Mr. Chairman, one matter of scheduling.
5	I would like to set aside Friday morning for Mr.
6	Dieckamp's testimony, if I might.
7	CHAIRMAN SMITH: For
8	MR. BLAKE: Mr. Dieckamp's testimony.
9	DR. JORDAN: Friday?
10	MR. BLAKE: Yes, sir.
11	CHAIRMAN SMITH: Okay. Very good. No objections
12	to it.
13	MR. BLAKE: If we wrap up everything else we
14	intended to do this week, I would endeavor to try to get him
15	here earlier, but I would like to set that aside.
16	CHAIRMAN SMITH: Okay.
17	We found that a 12:30 adjournment time on Friday
18	is not early enough. It is going to have to be 12:00
19	o'clock and no later than 12:00 o'clock. It means we
20	adjourn at 12:30 and the rest of the afternoon is guite
21	frantic, so we do not think a half hour accomplishes that
22	much, so we will be adjourning at 12:00 o'clock. We will
23	continue to start at 8:30.
24	MR. BLAKE: I am not aware that Mr. Dieckamp's

25 testimony addresses one of the Commission issues but is not

1 directly tied to any of the Intervenor issues.

2 CHAIRMAN SMITH: Anything else of a preliminary 3 nature?

(No response.)

5 CHAIRMAN SMITH: Okay. I think we are ready then 6 to begin the cross examination of Mr. Boger.

7 MR. SWANSON: Excuse me, Mr. Chairman. I did want 8 to have the opportunity to ask Mr. Boger if he had any 9 additional corrections or additions to his testimony, a 10 couple of things we wanted to point out that I did not get 11 on the record last Friday.

12 Whereupon,

13

BRUCE BOGER,

14 the witness on the stand at the time of recess, resumed the 15 stand, was further examined and testified as follows:

16 DIRECT EXAMINATION -- Resumed

17 BY MR. SWANSON:

18 Q Mr. Boger, do you have any additions or 19 corrections to either of your two pieces of testimony? 20 A I have an additional change, or a change to my 21 testimony on Aamodt Contention No. 2, and it is in the 22 answer to Question 5. The answer should read "If the 23 facility is allowed to restart, we plan to administer the 24 operating portion of the NRC examination to all license 25 operators approximately 30 days" --

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CHAIRMAN SMITH: Slow down, please.

2 THE WITNESS: 1 am sorry.

1

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3 CHAIRMAN SMITH: You inserted the words "operating 4 portion."

THE WITNESS: Of the NRC.

CHAIRMAN SMITH: Okay.

7 THE WITNESS: I inserted "the operating portion of 8 the NRC" in between "administer" and examination." After 9 that sentence, which, "approximately 30 days prior to the 10 restart of the facility." insert an additional sentence 11 which states, "The written portion of the NRC examination is 12 presently scheduled for April 1981." That is the correction 13 that needed to be made.

14 BY MR. SWANSON: (Resuming)

15 Q Do you have an addition to make to that testimony 16 also?

17 A Yes. At the time that I prepared the testimony, 18 or since the time that I prepared the testimony, the 19 Operator Licensing Branch in the NRC has added two human 20 factors psychologists to the branch. They came on board 21 about the 2nd of February. It is too early to see exactly 22 what they will be doing, but they have been added to the 23 staff with the hopes of looking at our examinations and our 24 teaching and learning process, to look at our examinations. 25 MR. SWANSON: Thank you. I have nothing further.

12,787 (Pause) 1 CHAIRMAN SMITH: All right. 2 CROSS 'XAMINATION 3 BY MS. AAMODT: 4 Q Mr. Boger, I think I will just begin with the last 5 6 thing that you said, which will be an addition to the 7 testimony, and then I will go, Mr. Smith, directly to my a cross questionining. You said you are adding human factors 9 10 psychologists to the program. Could you tell me what their 11 background is? Is it in psychology or in what is called 12 human engineering? 13 A I understand that their backgrounds are as 14 teachers in the teaching field. Q Teaching what? 15 A I am not sure. 16 Have they had experience in specifically test Q 17 18 construction or analysis of tests? I do not know. A 19 Have you had that kind of education, Mr. Boger? 20 Q Have I? A 21 Have you had that education in test construction, 0 22 23 test analysis? A No, I have not. 24 Have you consulted with anyone, for instance C 25

A I have not. 2 Some of the categories covered by the written 0 3 4 examination for licensing reactor operators are designated 5 in Section 55.21, is that correct? 6 A Some of the areas which must be covered are 7 designated in Part 55. 8 Q Yes. So some of the categories are -- there have 9 been additions to the 12 categories in Section 55.21, is 10 that correct? 11 A That is correct. Q Are they -- the tests on heat transfer and fluid 12 13 mechanics referred to in NUREG-0660, Task I.A.3-4. I do not have that NUREG. A 14 15 Q You refer to that in your testimony. Perhaps you 16 could look at that. MR. BLAKE: Mrs. Aamodt, what was the task number 17 18 again? MS. AAMODT: It is NUREG-0660. 19 MR. BLAKE: In 0660, what was the task action 20 21 number? MS. AAMODT: Task I.A.3-4. 22 CHAIRMAN SMITH: It is on page 3. 23 THE WITNESS: My testimony refers to Item I.A.3. 24 BY MS. AAMODT: (Resuming)

25

1 Educational Testing Service in Princeton?

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1 0 It says there that all reactor operator license 2 applicants shall take a written examination with a neu 3 category dealing with principles of heat transfer and fluid a mechanics, a time limit of nine hours and a passing grade of 5 80 percent and 70 percent in each category. Now, is that in addition to your test? 6 CHAIRMAN SMITH: Mrs. Aamodt, we are having the 7 s same problem that we had before. Are you looking right at Mr. Boger's testimony? 9 MS. AAMODT: Yes. 10 CHAIRMAN SMITH: All right. 11 Is that on page 3? 12 MS. AAMODT: He is referring to changes required 13 14 in this area are identified in NUREG-0660, Item I.A.2. Now, 15 I did not find it in I.A.2 but I found it in I.A.3. MR. SWANSON: The testimony does say 3. It is 16 17 page 3. CHAIRMAN SMITH: Will you actually look at page 3? 18 MS. AAMODT: I am not looking at page 3. 19 DR. JORDAN: I think the confusion is in answer to 20 21 Question 7 he refers to Item I.A.2. MS. AAMODT: Yes, there it is, at the top of page 22 23 3. They are identified in NUREG-0660, Item I.A.3. DR. JORDAN: Yes. 24 MS. AAMODT: So I am just asking --25

12,789

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CHAIRMAN SMITH: I just want to clarify. Your 1 2 question, however, referred to Item. I.A.3-4. That was a 3 mistake apparently. MS. AAMODT: Page 4 of that. 4 CHAIRMAN SMITH: Page 4. 5 MS. AAMODT: Yes. 6 BY MS. AAMODT: (Resuming) 7 Is that correct? 8 Q 9 A Could you repeat the question, please? 10 Q Are they -- are the additions to the twelve 11 categories covered in Section 55.21 for reactor operators 12 listed in NUREG-0660 Task I.A.3? 13 A Referring to my testimony, I would think that 14 those categories are included in the action plan. 15 Q Either the tests on heat transfer and fluid 16 mechanics? 17 A There are sections in the exam covering those 18 items. And this is in addition, is that correct? 19 Q 20 A That is correct. 21 0 Yes. What level grade-wise do you estimate that these 22 23 tests are. 24 A What level? 25 Q In an engineering framework?

12,790

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1 A I think most engineers receive thermodynamics and 2 heat transfer courses in their second or third year.

3 Q But that wasn't the question I asked you. I asked 4 you what level the courses that you are giving are. Would 5 they be a second or third year level, these tests? Would 6 these kinds of tests follow a second or third year level 7 thermodynamics course in engineering school?

8 A I could not compare it to an engineering course.
 9 Q Have you done that? Have you looked at those
 10 tests?

11 A Yes, I have.

12 Q Are they harder or easier?

13 A I think they have a different slant than the 14 engineering school type examinations. Engineering school 15 type examination is directed more toward the theoretical and 16 the derivation of equations and principles, whereas the 17 examinations we give or the areas that we cover are more 18 toward the protical application of those principles.

19 Q Would you call it more descriptive than 20 analytical? Could that -- would that be a fair comparison?

21 A I think that would be fair.

22 Q Are they more problem solving or recall?

23 A Problem solving.

24 Q They are problem solving.

25 A We often give situations and require the operator

1 to respond as to what he would do to reduce the problem or 2 why he would act in a certain way.

3 Q Is that on the basis of his solving the problem,4 or your having solve it and told him what to do?

A I have not told the operator what to do. 6 Q The trainer, the trainer having told the operator 7 what to do? Does he figure out what the solution should be 8 or does he remamber what he was told it should be?

9 A I am sure it is a combination of both. He has to 10 rely on his training in the areas where he has not been 11 directly told an answer.

12 Q What level of mathematics are required to pass 13 this examination?

14 A We do not require any level of training which 15 would require the use of calculus.

16 2 The use of calculus did you say?

17 A Yes, ma'am.

18 Q What, integral or differential?

19 A We do not require anything that would -- up to 20 that level.

I am sorry. Perhaps you misunderstood my questin.
 In order to successfully pass the examination in
 this category, approximately what level of mathematics would
 you need?

25 A High school. High school.

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1 Q High school mathematics.

2 A Equivalent math.

3 Q How do these tests differ from those in Category E4 of 55.21?

5 In looking through the old test, it seemed that 6 some of this material was already contained in Category E of 7 55.21, E.

8 A That is correct. Our exams did, prior to the TMI 9 2 accident include some knowledge of heat transfer, fluid 10 flow thermodynamics.

11 Q Could you compare the two tests, the two 12 categories, now? Have they be n revised?

13 A You are referring to a Category E?

14 Q. Category E with the present -- with this addition 15 of this new category on heat transfer and fluid mechanics. 16 A Category E in the past may have had one question 17 in this area. The new category would have five or six 18 questions in the area of the modynamics, heat transfer and 19 fluid flow.

20 Q About one question to five or six, is that correct?
21 A Basically yes.

22 Q Yes.

23 I understood from this NUREG-0660 I.A.3 that this 24 time limit was nine hours for five questions?

25 A No, ma'am. That is nine hours for the entire

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1 exam. The exam has eight categories, of which this is just
2 one of those eight categories.

3 Q I am sorry. This is the entire MRC examination, 4 then, the nine hours are.

5 A Yes, ma'am.

6 Q Oh, all right.

7 What proportion of the total test score, if the 8 test score was 100 percent, would these five questions on 9 heat transfer and fluid mechanics contribute to that score? 10 A About 12 percent.

11 Q 12 percent. And prior, with the one question, 12 approximately?

13 A I could not give you a number for that.

14 Q And I am -- will ask you -- I will tell you what I 15 am planning to ask you so that we can go through it 16 quickly. It is the parallel questions for the SRO 17 examinations, the senior reactor operator examination. Some 18 of the categories covered by the written examination for 19 licensing of the senior reactor operators include those in 20 Section 55.21, and an additional nine categories described 21 in Section 55.22.

22 Is that correct?

23 A Except the part 55 is addressing subjects which 24 arest be covered, whereas the exam takes those subjects and 25 compresses them into categories.

Q All right. But the scope, then, of the SBO
 2 examination is described in 55.21, and .22, is that correct?
 3 A 55.22 addresses the scope of the senior reactor
 4 operator exam.

5 Q And it was an additional 55.21, is that correct, 6 or do they have --

7 A 55.21 is for the content of the reactor operator 8 written examination.

9 Q All right.

10 The revised NRC licensing exam for senior reactor 11 operators will also include tests on the theory of fluids 12 and thermodynamics as described in NUREG-0660 Task I.A.3, is 13 that correct?

14 A That is correct.

How do those new tests differ from those in the he category of 55.22? There is a category -- well, you would how, on F, including coolant chemistry and effects, causes hand effects of temperature. How many questions? Could you he compare that to the senior operator exam?

A I think this who e conversation will parallel thaty of the reactor operator examination; whereas we included some questions in heat transfer or fluid dynamics in the senior operator examination prior to the accident, how we have an entire category devoted to that subject. And you would compare it, number of questions?

A Again about five or six to one. 1 To one, yes. 2 0.... And what level is this examination, the tests for 3 a this? What level college-wise or high school-wise would 5 these tests be able to be completed successfully? 6 A Well, it is about the same level as for the 7 reactor operator. About the same level. 0 8 A Yes. 9 And the proportion, I suppose, that contributes to 0 10 11 the 100 percent test score would be again 12 percent, about? 12 A I believe it is a little more on the senior exam 13 because there is only six categories. It is not quite 14 one-sixth of the exam. 15 Q Are there any other additions to the revised NRC 16 licensing examinations other than those just discussed? 17 A Well, I believe we, in the testimony, we discuss 18 the passing criteria, the new grading criteria for passing 19 the exam. Q No. I meant are there any additions to the 20 21 ev mination other than those just discussed? A No. 22 23 Q No? I am on page 2 now. Several conversations I have 24 25 had with NRC have indicated my concern about the validity of

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1 your tests.

2 Is that a concept that you have wrestled with in 3 constructing these tests?

4 A I believe so, yes.

5 Q Are the licensing exams valid?

6 A We believe they are, yes.

7 Q In predicting control room performance? How have a you determined that?

9 A I do not believe we can use them as a predicter of 10 performance after the exam. We can only test for 11 demonstrated knowledge at the time of the exam.

12 Q So there was no attempt to determine whether they 13 were valid or not?

14 A That is not exactly true. The examiners have had 15 a lot of experience in the operation of nuclear power 16 plants. We have seen how they operate. We understand what 17 an operator has to know in order to perform his job, and we 18 base the tests on that experience and knowledge.

19 ° Q So it is an informal type of validity. You do not 20 systematize it in any way.

21 A That is correct.

22 Q Or -- all right.

23 Were the NRC licensing exams given to the TMI 2 24 personnel valid in predicting control room performance, do 25 you believe?

12,798 A I do not know. 1 (Mr. and Mrs. Aamodt conferring.) 2 BY MS. AAMODT: (Resuming) 3 Who would know if they were valid? C. 4 A I do not know. 5 What are your objectives in giving the new NBC 0 6 7 licensing exams? 8 A I guess the testimony addresses that. I would say 9 the NBC examinations are designed to give us reasonable 10 assurance that individuals can safely and competently 11 operate the facility. (Mr. and Mrs. Aamodt conferring.) 12 BY MS. AAMODT: (kesuming) 13 14 Q Didn't you just say in your prior answer that you 15 coud not do that with these tests? 16 A In an absolute sense. I believe I just said we 17 need reasonable assurance that we need to be able to do that. 18 Q Looking at NUREG-0660 Task I.A.2, page 1 -- do you 19 have a copy of that, Mr. Boger? 20 A No, I do not. MS. AAMODT: Do you think -- could I provide my 21 22 COPY to Mr. Boger? CHAIRMAN SMITH: What is the --23 MS. AAMODT: Could I provide my page to Mr. 24 25 Boger? I have it written here. I do not need it.

(Ms. Aamodt handing document to witness.) 1 MR. SWANSON: Is there going to be extensive 2 3 guestioning on this document? If so, we could --MS. AAMODT: Just on that page. MR. SWANSON: Okay. 5 CFAIRMAN SMITH: This is on -0660? 6 MS. AAMODT: -0660, NUREG-0660. 7 (Pause) 8 CHAIRMAN SMITH: Are you waiting? 9 DR. JORDAN: Where do we stand? Did he get a copy? 10 THE WITNESS: She has given me her copy. 11 BY MS. AAMODT: (Resuming) 12 Okay. NUREG-0660, Task I.A.2, under "Objectives" 13 Ç 14 states the objectives of new training and qualification 15 requirements. You have read that, Mr. Boger? 16 (Witness reviewing document.) 17 THE WITNESS: Yes. It says even more than that. 18 BY MS. AAMODT: (Resuming) 19 What is that? 0 20 I said it says even more than that. A 21 What says even more than that? 0 22 You read part of the statement of the objective of A 23 24 the program, and I am saying that it does that and other 25 things.

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1 Q Other things? You mean qualifications for 2 experience and that sort of thing? Is that what you are 3 talking about?

A Educational experience and training requirements.
 5 Q Yes.

All right. Would you say that these objectives 7 are responsive to the August 9 Board Order Item I.E? It is 8 on page 5 of the Commission's Order, that is, to augment the 9 retraining of all reactor operators and senior reactor 10 operators assigned to the control room, including training 11 in the areas of natural circulation and small break loss of 12 coolant accidents, including the revised procedures and the 13 TMI 2 accident.

14 A The action plan item is more comprehensive than 15 the order item I.E.

16 Q Would you say that these -- yes, that is what I 17 was saying to you. Are those objectives attempting to 18 respond to this Board Order I.E?

A I am not sure how they relate. I can only make
20 the comparison I made just a second ago, that the task
21 contion plan is more comprehensive than the order item.
22 Q But was the task action plan responsive to the
23 August 9 order? Isn't that -- isn't --

24 A I think the task action plan was responsive to 25 several things, more than just any one order item. It also 1 had the lessons learned requirements. It also had the 2 bulletins and orders that were issued. It was just one --3 might have been one facet. I cannot even say it was one 4 facet.

5 I did not develop the action plan, so I cannot 6 answer your question directly.

7 Q Well, I do not know. Would you like to look at 8 the Board Order to see whether you think that is --

9 CHAIRMAN SMITH: Maybe this would be helpful.
 10 MS. AAMODT: Yes.

11 CHAIRMAN SMITH: There is a basis for confusion 12 about what you are trying to accomplish by your questions. 13 It could be taken several ways. One is was the objective 14 set forth in 0660 intended to be a response to the 15 Commission order? That is one version of it. Or having 16 been issued, does the staff point to it as being responsive 17 to the Commission order? That is one version of the 18 question. Or it could be just was it coincidentally 19 responsive to the Commission's order?

20 MS. AAMODT: I like number two.

21

CHAIRMAN SMITH: You like number two.

22 MS. AAMODT: Would you say that again, Mr. Smith? 23 CHAIRMAN SMITH: All right. That was does the 24 staff rely upon that objective as its compliance with the 25 Board order? That is not exactly the way I said it that

1 time.

2 MS. AAMODT: That is good, yes.

3 BY MS. AAMODT: (Resuming)

4 Q Does the staff look on the objectives stated here 5 as compliance, meeting those objectives as compliance with 6 the Board order?

7 A I think if you comply with Item I.E.2 you do 8 comply with Order Item I.E.

9 Q The first objective, improve the capability of 10 operators and supervisors to understand and control complex 11 reactor transients and accidents, will you measure for this 12 capability on the written exam?

13 A We will examine in this area on the exams.

14 2 Could you --

15 CHAIRMAN SMITH: How will you determine, then, if 16 you are able to tell us whether this objective is realized?

17 THE WITNESS: I think that we are taking one part 18 of this objective -- and this task action plan has many 19 items associated with it regarding training, qualifications, 20 upgrading of exams, new exam scores, time limits, and we are 21 picking on one part of it, and that is why I am having 22 trouble answering the question. We will examine people on 23 this area, the reactor transients and accidents.

24 (Mr. and Mrs. Aamodt conferring.)
 25 CHAIRMAN SMITH: I think that Mrs. Aamodt needs a

1 better explanation of how the staff is then going from -2 let's get the Poard order item. Let's get that in the
3 record.

(Pause)

4

5 CHAIRMAN SMITH: All right, you already read part 6 of it. Let's get it into the record right now, all of Order 7 Item I.E, which appears on page 5 of the slip opinion. I.E, 8 "Augment the retraining of all reactor operators and senior 9 reactor operators assigned to the control room, including 10 training in the areas of natural circulation and small break 11 loss of coolant accidents, including the revised procedures 12 and the TMI 2 accident. All operators will also receive 13 training at the BEW simulator on the TMI 2 accident, and the 14 Licensee will conduct a 100 percent re-examination for all 15 operators in these areas. NRC will administer complete 16 examination to all licensed personnel in accordance with 10 17 CFR 55.20 to 23."

18 Now, what portion of this order does your 19 testimony undertake to address, if anything?

- 20 21
- 22
- 23
- 24
- 25

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1 THE WITNESS: My testimony did not address Order 2 Item Number 1E by itself. That was addressed in the Bestart 3 Report or the SFR.

4 CHAIRMAN SMITH: So your testimony is to the 5 specific part of the Order as it is anticipated by Mrs. 6 Aamodt's Contention 2?

7 THE WITNESS: I believe some of the areas were 8 covered. I did not have the benefit of Mrs. Aamodt's 9 Contention prior to writing the SER, so I did not use it as 10 I wrote the SER.

11 CHAIRMAN SMITH: I was talking about your 12 testimonyy.

13 THE WITNESS: I did use her Contention when I 14 wrote my testimony, but I did not refer back to the Order 15 Item.

16 CHAIRMAN SMITH: Okay. Now, to what extent are 17 you competent to tell us what portions of Commission Order 18 I.E are being met? What area comee within your particular 19 responsibilities?

20 THE WITNESS: I was responsible for reviewing the 21 THI-1 OARP with respect to compliance with Order Item I.E.

22 CHAIRMAN SMITH: Anything further? Well, the last 23 sentence, you are going to have to administer the test.

24 THE WITNESS: Okay. Subject to successful 25 completion of the NRC examinations --

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		12,805
	1	CHAIRMAN SMITH: Yes. Okay.
	2	(Mr. and Mrs. Pamodt conferring.)
	3	BY MRS. AAMODT: (Resuming)
	4	Q Maybe I can clear my own confusion up at this
	5	point. Are you are you are the person, then, who is to
	6	see that Order I.E is satisfied; is that true?
	7	A Yes.
	8	Q You are?
	9	CHAIRMAN SMITH: Let's be careful about that. Are
	10	you responsible you have to be careful about your
	11	answers. You cannot be responsible for the portion which
	12	sa s "Licensee shall conduct 100-percent reexamination of
	13	all operators." I mean you are not the Licensee or an agent
	14	of the Licensee.
	15	Do you have I think you better have this Order
	16	Item before you when you testify. Now, maybe you are
	17	responsible for ascertaining that the Licensee has done it.
	18	THE WITNESS: That is what I am supposed to do.
	19	CHAIRMAN SMITH: All right.
	20	BY MRS. AAMODT: (Resuming)
	21	Q So I am asking you again on the first objective
	22	where your measure is of compliance with that objective.
	23	A Passing the NRC examination.
	24	Q What's that?
	25	A Passing the NRC examination.

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1 Q And how does -- what proportions of the exam 2 measure this? What categories in the examination should I 3 ask you measure this capability? How -- how reasonably is 4 this capability measured, how adequately?

5 A I cannot address that.

6 CHAIRMAN SMITH: Well, let's go back over those 7 two questions. Would you repeat them for me, please? You 8 know, "How accurate is what the objectives on page 1A to --

9 MRS. AAMODT: Not the objectives, Mr. Smith.
10 Meeting the objectives.

11 CHAIRMAN SMITH: Meeting what objectives?

MRS. AAMODT: Meeting the first objective: to is improve the capability of operators and supervisors to understand and control reactor transients and accidents, how 5 -- what kind of a measure does he have and -- and how is it 6 quantified in terms of numbers of questions and the 17 proportion those questions: contribute to total examination 18 score?

19 CHAIRMAN SMITH: All right.

20 MRS. AAMODT: Adequacy of those questions, that 21 kind of thing.

CHAIRMAN SMITH: I think that there is an apparent inconsistency, or at least an unexplained aspect of your testimony that requires clarification. You testified that you are responsible for implementing Order Item I.E and

1 seeing the Licensee has complied with those requirements and 2 testing. And then you testified that you can -- you do not 3 know if your tests will adequately determine whether those 4 objectives have been realized. And somewhere the staff is 5 going to have to come up with an explanation of what seems 6 to me to be a void in the staff's presentation.

7 THE WITNESS: She asked me if I could quantify 8 what -- what to expect, and I do not think I can do that. 9 CHAIRMAN SMITH: That is the predictor. But now 10 she is -- that is the predictor part. Or is it?

11 THE WITNESS: Yes, sir.

12 CHAIRMAN SMITH: All right. Now she wants to know 13 generally speaking how valid -- I mean how good is the test 14 in determining whether the objectives of I.E have been met.

15 Board Order Item I.E. is that your question? 16 MRS. AAMODT: I am not askirg prediction here. 17 Here I am simply asking: Do you have any measure of 18 capability? Do -- is there any measure of capability?

CHAIRMAN SMITH: Yes.

19

20 MRS. AAMODT: I do not know what they will do with 21 it.

22 BY MRS. AAMODT: (Resuming)

Q Is there any measurement of capability here?
 CHAIRMAN SMITH: That is what I understand. You
 are not asking for a predictor. You have already been over

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1 that. You are asking how well do these tests ascertain how 2 capable the operators are in the context of the requirements 3 of Board Order Item I.E.

Do you have I.E there before you?

5 THE WITNESS: Yes, sir, I do. The specific items 6 that Order Item I.E addresses, which is training in the 7 areas of natural circulation and small-break loss-of-coolant 8 accidents, including revised procedures in the TMI-2 9 accident, those items are expected to be included in the NRC 10 examination.

11 CHAIRMAN SMITH: All right. And how good is the 12 examination at determining that the operators have achieved 13 a satisfactory level of competence in those areas?

14 Is that your question now?

MRS. MAMODT: How -- how -- how well is this 16 subject covered, essentially? How -- how many questions and 17 other -- other -- are there other -- it does not say here 18 that TMI-2 accident, but it says to understand and control •a complex reactor transients and accidents.

20 CHAIRMAN SMITH: Now you have flipped over to the 21 other one. Take that up as a separate question.

22 MRS. AAMODT: All right. Okay.

23 CHAIRMAN SMITH: Now let's continue your 24 questioning on I.E.

25 BY MRS. AAMODT: (Resuming)

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Q On I.E. how you plan -- I am sorry, maybe you 1 2 could help me. (Mr. and Mrs. Aamodt conferring.) 3 BY MRS. AAMCDT: (Resuming) So you say that included in this examination are 0 5 e questions on the TMI-2 accident and other loss-of-coolant 7 accidents; is that correct? CHAIRMAN SMITH: I take it now, Mrs. Aamodt, that 8 g you have withdrawn your earlier question; you are to approaching it from somewhat of a different angle? MRS. AAMODT: Yes, I am. 11 BY MRS. AAMODT: (Besuming) 12 You have questions in your examination on the Q 13 14 TMI-2 accident and loss-of-coolant accidents? A I anticipate that those questions will be on the 15 16 examination. The examination has not been constructed? 0 17 No, it has not. A 18 Q I do not know how we can talk about something that 19 20 is not even there. CHAIRMAN SMITH: Well, are you going to have a 21 22 role in devising the exam? THE WITNESS: I believe I will, yes, sir. 23 CHAIRMAN SMITH: Do you have a basis to predict 24 25 what the exam questions will contain? I mean you have

12,809

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1 already indicated certain areas which you know it will 2 contain.

3 THE WITNESS: Well, I guess we -- the NRC exam is 4 nothing new. It is -- we have been writing them for many 5 years, and this exam, because it has not been written does 6 not mean that it is going to be anything wildly different 7 than what we had before. I do not anticipate any problems 8 associated with writing the exam.

9 CHAIRMAN SMITH: The question is quite narrow. 10 And that is, as it relates to the loss-of-coolant accident 11 and the accident at TMI-2.

12 BY MRS. AAMODT: (Resuming)

13 Q You mean you have not been wrestling with what 14 kinds of questions can adequately and can validly and 15 reliably predict that these operators understand this 16 accident?

17 A No. We have been asking the questions for almost 18 a year now. What I was trying to get at is we have not 19 constructed this particular test, but the means of its 20 construction are not unknown to us. We still have to comply 21 with the requirements in Part 55 and the Denton letter of 22 March 28, 1980, which addressed the areas of examination.

23 Q If you have not wrestled with the questions that 24 would be valid to ask on the TMI-2 accident, how can I be 25 assured that you have wrestled with the questions on other

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2 MR. SWANSON: Objection. It is contrary to the 3 testimony just given.

4 CHAIRMAN SMITH: I believe the objection is 5 correct. I do not think that you are -- that the premise of 6 your question is correct. He said that they have been 7 working on it, but the particular questions have not been 8 drafted yet.

9 MRS. AAMODT: They have been working on the TMI-2 10 accident.

11 BY MRS. AAMODT: (Resuming)

12 Q Have you been working on other complex reactor 13 transients and questions to address them?

14 A Yes, we have.

1 ---

DR. JORDAN: Could I ask one question here? Have to you conducted an examination at other facilities, particularly B&W facilities, which have included the TMI-2 the accident and the loss-of-coolants?

19 THE WITNESS: Yes, I have.

20 BY MRS. AAMODT: (Resuming)

21 Q So you will revise the form, the specific 22 questions, but the form will be the same as used at these 23 other reactors regarding the TMI-2 accident?

24 A We take different parts of the TMI-2 accident and 25 ask questions on it. I am not sure what you are getting at

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1 by "form." The concept is there, and we will write the 2 question to ask knowledge of a particular aspect of the 3 concept.

4 Q Okay. Is a requisite of this capability to -- to 5 address the TMI-2 accident and other reactor transients a 6 reasoning capability?

A Yes.

7

8 Q Do you measure that capability within the test 9 structure, or is it recall of what was taught?

10 A Well, in order to answer the question properly, 11 one has to perform some sort of reasoning to arrive at the 12 conclusion required by the question.

13 Q In other words, do you -- do you -- taking the 14 complex reactor transients other than TMI-2; TMI-2 has been 15 taught -- do you ask for solving of other problems as 16 serious as TMI-2 that have not been specifically taught?

17 A We --

18 CHAIRMAN SMITH: Excuse me. Is this question 19 parallel to the same question you asked on general operating 20 testing? If it is not, it seems to be the same question.

21 MRS. AAMODT: You mean --

22 CHAIRMAN SMITH: You are asking for --

23 MRS. AAMODT: -- the content? That was on heat 24 transfer and fluids. Now I am specifically addressing the 25 accidents. I am asking, you know, what level of math and

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1 how they have to solve problems there. Now I am asking in 2 particular accident, descriptions of particular transients, 3 are they asking -- giving them these problem solving --

4 CHAIRMAN SMITH: All right. Yes. Okay. My 5 difficulty is earlier in your cross examination there did 6 not seem to be any trouble of getting questions and answers 7 back comparing the difference between reasoning on the test 8 and responding with what was already instructed. I do not 9 know why the difficulty should exist on this question.

10 MRS. AAMODT: I will try to do better, Mr. Smith.
11 THE WITNESS: Could you sepeat the question,
12 please?

13 BY MRS. AAMODT: (Resuming)

14 Q Does your test include other problem solving for 15 other complex reactor transients than TMI-2?

16 A Yes.

17 Q Will the measurement of Objective 1 include other 18 complex -- I am sorry, I think that is a repeat. I think I 16 handled that earlier.

20 Okay, taking the second objective stated --

21 CHAIRMAN SMITH: You better repeat what the second 22 objective is.

23 BY MRS. AAMODT: (Resuming)

24 Q I am not completely sure what we learned by that, 25 and I do not know whether -- are you satisfied with what we

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1 learned from --

2 CHAIRMAN SMITH: I am not satisfied that after I 3 interpose my observation, that you ask the same question 4 again. That is the problem. And I recall where you were. 5 You had already gone through a line of questioning in which 6 you determined that both training responses and reasoning 7 ability are tested in a certain line of examination. That 8 was back in the fluid dynamics section. Then I thought you 9 were asking parallel item questions on the TMI-2 accident 10 and small-break accidents.

And so when I interposed that observation, you agreed that you were. However, then your question came back somewhat different. It came back on accidents other than TMI-2. So let's -- let's establish -- why can't we perhaps be more efficient and establish in all of the tests given under Order I.E and the objectives of NUREG-0660, do you test both the reasoning ability or the angli tical ability or acapability of the person being the candidate as well as his presponse to training? I mean his -- the success of the training.

THE WITNESS: Yes, we do.
CHAIRMAN SMITH: Both?
THE WITNESS: Yes, sir.
MRS. AAMODT: Mr. Smith, see, the object of this
particular questioning is only peripherally on content. But

1 the object of my questioning right now is on the validity of 2 the tests, how did the tests meet the objectives of the 3 Board order, and as stated in HUREG-0660.

4 CHAIRMAN SMITH: I got involved in it when your 5 question came up about the reasoning and the logic again. 6 And that seemed to be causing difficulty. Perhaps I should 7 not have interposed. But that seemed to be stopping the 8 exchange of questions and answers at that point.

9 MRS. AAMODT: Well, I was trying to figure out in 10 my own mind how far they had gone in meeting that objective.

11 CHAIRMAN SMITH: Right. Okay.

MRS. AAMODT: Whether it was simply recall of a number of accidents or whether they had developed a process of dealing with accidents and were able to test whether that process was in place.

16 CHAIRMAN SMITH: Okay.

17 BY MRS. AAMODT: (Resuming)

18 Q You were saying you have a method within your 19 tests of testing whether the operator has the capability of 20 dealing with complex reactor transients of a wide variety.

21 A Yes.

22 Q How mary questions about would be in the exam on 23 that? What proportion of the exam?

24 A On the reactor operator exam there are several 25 categories where one might expect to find questions dealing

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1 with complex reactor transients and accidents. It is hard 2 for me to put a percentage number on it. I would guess 3 about, say, roughly 12 percent of the exam, maybe more than 4 that, on a particular accident.

We have to -- the different categories: The exam would address instrumentation. It would address the remergency equipment t'st may be used. It may address the analysis of the transient, what will happen. So it is not as hard and fast as you may like it to be or may expect me to give you an answer. But there are several categories within the exam that may address this concern.

12 Q In other words, you are saying the exam has maybe 13 a short answer that is indicative of more knowledge. Is 14 that the type of test method you are using?

15 A I do not think that that is true.

16 Q Well, do you give the operators the opportunity to 17 -- to in detail work out complex situations that they may be 18 presented with, show you how they would work them out?

19 A We would present them with the situation and ask 20 them to explain their actions and why. And that is an 21 essay-type question, so it goes beyond the short answer that 22 you suggested.

23 Q And about how many questions of that type are on 24 the examination --

25 A The entire --

Q To deal with this --

1

2 A We are back to where we were before. I cannot 3 give you a hard number on that.

Q About 12 percent you said; is that right?

A Might deal with the particular incident. I think 6 the way the exam is structured, there may be a third of it 7 that has to be do with emergency systems, maybe 50 percent. 8 I just cannot give you a number.

9 Q You have not analyzed your exam, then, in 10 constructing it?

11 A I have not analyzed it in the way that you are 12 referring.

13 Q Could you give me some idea how you analyzed this 14 examination, setting it up?

15 A Yes. I think basically when I construct an exem, 16 I consider the facility, I review the facility material. 17 And in the process of creating the exam, I will ask a 18 question in one category or create a question in one 19 category, and then I will keep that in mind that I have 20 asked a question on that system or on that transient, and 21 then in another part of the exam I will ask a question on a 22 different transient or different system.

And in the process of making up the exam I will address many of the systems, trying not to repeat the same guestion, and covering as much ground as possible.

1 Q Sc, informally, you are applying some type of a 2 test, some -- a test construction method, but you are not 3 doff it in a systematic manner, I gather. That is just an 4 aside. The -- all right, taking the second objective, 5 improve the general capability of an operations organization 6 to respond rapidly and effectively to upset conditions --7 this is in NUREG-0660 -- will you measure for this 8 capability on the written exam?

9 A I do not think my testimony addresses the 10 capability of operations organization. I think it goes 11 beyond my testimony.

12 Q That's right. I agree with you. And so that is 13 not then -- that is not tested then by the examination; is 14 that correct?

15 A Only to the extent that we examine licensed 16 operators and senior reactor operators.

17 Q Taking the third stated objective, increase the 18 education, experience, and training in the operations 19 organization to substantially improve their capability to 20 perform their duties. Now, it appears in that objective 21 that education means what was accomplished in the CARP, and 22 experience is prior experience, and training means 23 on-the-job training. In reading through that, that is the 24 way those terms were developed in the -- that. 25 So consider education. Do you accept that the

1 PQS's tests were designed to measure knowledge of 2 information taught in the OARP?

3 MR. SWANSON: I think that is objectionable. That 4 certainly goes beyond the scope of his testimony. He in no 5 way characterizes the adequacy or analyzes the testing done 6 b, the Licensee or any of its contractors. He is strictly 7 addressing the Contention raised by Mrs. Namodt and the 8 NBC's requirements on how he constructs tests or requires 9 training to measure up to those requirements.

10 MRS. AAMODT: Mr. Boger stated that he did cover 11 that part of the Board Order in checking that the Licensee 12 had conducted 100-percent reexamination. So I think he 13 would have to know what tests were given and know whether 14 they were adequate.

15 CHAIRMAN SMITH: The objection is addressed to 16 although he testified to that and it may very well be the 17 case, it is not, according to Mr. Swanson, it is not part of 18 his direct testimony. And your cross examination, if 19 counsel insists, should be limited to his direct testimony. 20 If he is wrong about that, you should begin by pointing that 21 out. If you still think that the question is appropriate, 22 We will consider that on another basis.

23 NRS. AAMODT: Well, I thought that he gave his 24 testimony to answer my -- the concerns addressed in my 25 Contention. And if his testimony was inadequate in

1 answering those concerns, I feel that I have the right to 2 cross examine him.

3 CHAIRMAN SMITH: Just point out in his testimony 4 where you are cross examining. That is your solution.

MRS. AAMODT: Specific testimony?

5

6 MR. SWANSON: On page 4 he mentions that the 7 Licensee has contracted with an outside firm. It really 8 does not go any further than that. He indicates that final 9 responsibility for certification of licensed operators lies 10 with the NRC.

11 She is asking about his perception of whether or 12 not this PQS test was designed a certain way with certain 13 objectives. I think -- I think that possibly raises another 14 aspect of an objection: that she is probing for knowledge 15 of Mr. Boger, I believe, about the way that test was 16 constructed, which he is not the best person to answer. We 17 have Mr. Kelly.

18 CHAIRMAN SMITH: The ruling cannot be based on who 19 is the best person to answer. It is whether it is 20 reasonably within the scope of his direct testimony. And to 21 me, it is a judgment call, you know. I mean someplace along 22 the line, certainly along that line, it would be too hard. 23 Yet I do not know exactly where that should be called.

24 MR. SWANSON: I think he can probably answer that 25 question. What I am concerned with is that she is going to

12,821 1 get into an in-depth analysis of the adequacy of the tests, 2 his perceptions of it, when that really is not what he 'nows 3 about. MRS. AAMODT: No, I was not planning that. I want 4 5 to find out if it is an adequate test or an inadequate e test. That's all I want to know. CHAIRMAN SMITH: Let's allow her to follow her 7 a cross-examination plan for a while before the problem is 9 addressed. MRS. AAMODT: All right. 10 CHAIRMAN SMITH: Do you recall the question? 11 THE WITNESS: No, sir. 12 BY MRS. AAMODT: (Resuming) 13 The PQS tests that were designed to measure 0 14 15 knowledge of information taught in the OARP, have you seen 16 them? The PQS exam? A 17 Q Yes. 18 A Yes, I have. 19 Yes. They were modeled after the revised NRC 0 20 21 exams; is that correct? A Apparently. 22 Q They are --23 CHAIRMAN SMITH: You know that from listening to 24 25 Mr. Kelly's testimony?

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THE WITNESS: I read Mr. Kelly's testimony. 1 BY MRS. AAMODT: (Resuming) 2 Now, are there 30 candidates presently for 3 0 a licensing from TMI-1; is that correct? A I do not know. 5 They have not made application with you? 0 6 A I do not believe sc. They may have. We may not 7 g have a final number of people. I just do not know now many g people we are going to examine. Well, you read Mr. Kelly's testimony, and in Mr. 0 10 11 Kelly's testimony, as I understand it, there were originally 12 31 candidates and one dropped out. So I am taking that we 13 have 30 now candidates. Is that reasonable, do you think? That is the number of people that he examined. A 14 HAIRMAN SMITH: It is not going to be very 15 16 profitable to examine him on his understanding of Mr. 17 Kelly's testimony. The Board and the parties have much more 18 reliable basis just to take his testimony as it was. MRS. AAMODT: I was examining him on this because 19 20 the requirement is that they pass these tests prior to his 21 testing them. CHAIRMAN SMITH: Yes, but --22 MRS. AAMODT: And I am concerned that -- and he 23 24 also said that he is to -- he is to decide whether the 25 Licensee has conducted a 100-percent reexamination of all

1 the operators in those areas. And so I am trying to decide, 2 you know, what he feels about the results of these tests so 3 far.

4 CHAIRMAN SMITH: The objection is, however, that 5 you have gone beyond the direct testimony.

6 MRS. AAMODT: Mr. Swith, I wanted to say, too, 7 that both Kelly figures, when I look them over, are very 8 startling.

9 CHAIRMAN SMITH: That may very well be, Mrs. 10 Aamodt, but we are taking it one witness at a time, one 11 subject matter at a time. Otherwise, we will just have 12 confusion and chaos.

Now, if you can point to where that subject matter is covered in his direct testimony, no problem. If you is cannot, then you can bring -- ask leave of the Board to go is into it anyway. But that necessarily will be limited.

17 MRS. AAMODT: It says how will the NRC verify that 18 licensed operator training is adequate. And Mr. Boger --

19 CHAIRMAN SMITH: This is in his direct testimony?

20 MRS. AAMODT: Yes. Question Number 5. And Mr. 21 Boger said that the examination, the NRC examination, does 22 not cover any predictive elements of whether training is 23 enough and you have to look at the entire scope. He brought 24 up that you have to look at the training they got in the 25 OARP and other factors.

1 CHAIRMAN SMITH: Is that correct? Is that what 2 you testified to

THE WITNESS: I am not sure what she said now.
 CHAIRMAN SMITH: Will --

5 BY MRS, AAMODT: (Resuming)

6 Q That you mentioned that in order to -- you said, 7 Question 5, how will the NBC verify that licensed operator 8 training is adequate, and you answered that -- when I 9 questioned you on the test as to whether that was predictive 10 -- that the test was not predictive but that you had to look 11 at many other things, like the OARP training and -- and that 12 you would be looking at that.

And I -- so I am asking you now to look at the the evaluation of the OARP program, which I consider these tests to possibly to have been.

16 A I am not sure that I testified, in my answer to 5, 17 that that had anything to do with my review of the OARP.

18 CHAIRMAN SMITH: You depend upon the OARP program 19 and the Licensee's testing, pretesting, I mean the testing 20 before you test. You depend upon that as one of the factors 21 referred to in Question 5, and that is: How will NRC verify 22 that licensed operator training is adequate?

23 THE WITNESS: No, that was not the intent of 24 that. We will make sure that everyone passed the gualifying 25 exam.

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CHAIRMAN SMITH: Which qualifying exam? 1 THE WITNESS: The one in Order Item I.E. 2 CHAIRMAN SMITH: Okay. And you do not understand 2 4 that to be -- that is different from the CARP? THE WITNESS: I believe --5 CHAIRMAN SMITH: That was a separate testing on a 7 LOCA and the TMI-2 accident? THE WITNESS: I believe it was a separate category 8 g on the exam. MRS. AAMODT: So you -- I understand, Mr. Smith, 10 11 that he has to look at that prior to giving his NRC exams, 12 so it seems to me in his area. CHAIRMAN SMITH: As I understand his answer, it is 13 14 that the NRC will verify that licensed operator training is 15 adequate by its own testing. And then he said, in addition 16 to that they will comply with Order Item I.E, and that is 17 that Licensee has reexamined them on the THI-2 accident, by 18 actually looking at the Licensee's examination on that 19 subject matter, which he said was a portion of the OARP. Was that your answer? 20 THE WITNESS: Right. 21 CHAIRMAN SMITH: So in that respect, I think you 22 23 can properly examine him on that portion of the CARP to 24 which he is responsible and which he is referring in his 25 direct examination.

1 MRS. AAMODT: The part that troubles me about the 2 report we got on Friday about these tests is that T 3 understand now that a number of instructors took that test, 4 and that data does not appear to me was broken out from the 5 students who took the test or candidates for the control 6 room positions who took the tests. And in that case, the 7 data that was given is -- is inaccurate in refecting how 8 well the personnel who will be operating the control room 9 did on the test.

BY MRS. AAHODT: (Resuming)

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11 Q Now, do you -- have you looked at that, Mr. 12 Boger? I understand that there were 30 candidates but that 13 a number of those candidates were instructors; is that 14 correct?

15 A They may well have been instructors. I do not
 16 know.

17 Q The instructors have been required to take their 18 licensing -- to fill an order -- to fulfill -- I do not know 19 what you call it, whether it is an order in NUREG-0660 -- is 20 that an order, Mr. Smith?

CHAIRMAN SMITH: No, it is nothing. It is a creport to the Commission on action plan developed as a result of TMI-2 accident, and it has been -- in many different subject matters -- it has been superseded by later by later but, however, the Commission, I think, did

1 approve in general the objectives of that NUBEG. So it is 2 not an order. However, it does have something of greater 3 force than just someone's opinion.

MRS. AAMODT: Yes:

5 CHAIRMAN SMITH: However, we still are limited to 6 the scope of this proceeding.

7 MRS. AAMODT: Yes. Yes. But I am trying to find 8 out then how well the operators did without the instructors' 9 scores in this test on the Lessons Learned.

10 BY MRS. AAMODT: (Resuming)

11 Q And you do not know that?

12 A I do not.

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13 CHAIRMAN SMITH: All right. Let's put the 14 question more directly tr Mr. Boger. In Question 5 and in 15 other testimony you say that one thing you are going to do 16 is you are going to administer NRC's tests, and I still 17 think that the testimony is rather vague there, that Mrs. 18 Aamodt was left hanging with an answer where you said it was 19 not predictive. However, I do not think that you made it 20 clear that the test -- that you are confident that the NRC's 21 test will be an adequate measure of the operator's 22 competency. I do not know if you have ever made that 23 particularly clear, but I think you should.

24 Then you should also address generally what 25 factors other than the NRC's testing you will rely upon to

1 determine that the objectives of Order Item I.E have been 2 met. And to the extent that the small-break LOCA and TMI-2 3 accident portion of the OARP program is relied upon by you, 4 you should, in a narrative fashion, tell what your views of 5 that reliability is.

And then after you get that out then, maybe 7 particular questions and answers might be helpful. But the 8 difficulty is here you are trying to construct -- you are --9 you are taking straws and trying to construct a hayslack 10 before you know what the haystack looks like, except I guess 11 you do not make a haystack out of straw.

12 MRS. AAMODT: Right.

13 (Laughter.)

14 CHAIRMAN SMITH: So let's look generally at how he 15 goes about it, and then see if your particular questions 16 have more meaning.

17 All right, now, do you believe that the NRC test 18 Will measure the competency of the operators to operate the 13 plant?

20 THE WITNESS: Yes.

21 CHAIRMAN SMITH: Okay. Now, are there other 22 factors that the NRC will use to verify that licensed 23 operator training is adequate?

24 THE WITNESS: Yes, there are.

25 CHAIRMAN SMITH: What are those factors?

1 THE WITNESS: The Licensee and all Licensees will 2 require to provide their operators with additional 3 training. We would review the records to make sure that 4 that training had been provided.

5 CHAIRMAN SMITH: And do you review the records to 6 determine whether that training is adequate, or do you 7 accept the Licensee's report that they have accomplished 8 that retraining?

9 THE WITNESS: I think, in this case, I can say 10 that I have reviewed some of the material that was provided, 11 and found it adequate.

12 CHAIRMAN SMITH: All right. What material have 13 you reviewed?

14 THE WITNESS: The CARP.

15 CHAIRMAN SMITH: All of it, or just the part 16 relating to Order Item I.E?

17 THE WITNESS: Specifically, those requirements of 18 Order Item I.E. Beyond that, selected lesson plans.

19 CHAIRMAN SMITH: Okay. Now, can you address Mrs. 20 Aamodt's concerns about the instructors being, in her view, 21 of guestionable capability?

THE WITNESS: An instructor has to pass the same as an operator does. So, from my point of view, he gets the same exam. There is no difference.

25 BY MRS. AAMODT: (Resuming)

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1 Q The thing that is troubling me is our addressing 2 the adequacy of the OAPP in covering these subjects. We are 3 using the test scores and the test was designed to meet your 4 requirements by Mr. Kelly. And on this test there were, 5 according to your requirements, half failed. Of the half 6 that passed, how many were instructors and had nothing to do 7 with -- will not be in the control room? So that actually 8 where it looks like a 50-percent failure, it may indeed be a 9 75-percent failure or more. And that, to me, would seem 10 very serious.

11 A I do not know what percentage of the passes or 12 failures were instructors.

13 Q There -- I counted that there were, I think, 9 14 instructors who did not have their SRO licenses in the TMI 15 staff. If that 9 was taken out of the 15, that leaves only 16 6 who passed out of 21.

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1 CHAIRMAN SHITH: These questions should have been 2 put to the panel.

3 MS. AAMODT: Yes, yes. I did not realize that 4 until I read in detail this 0660, that this had been 5 required, and then I looked back and I saw, oh, indeed, I 6 really seriously feel that there was withholding of 7 information by Mr. Kelly in this proceeding in that there 8 was an attempt to give us figures that were not accurate in 9 reflecting what we want to know about the control room 10 personnel.

11 MR. SWANSON: Mr. Chairman, I am not sure of the 12 relevancy of this particular line of questioning since the 13 requirement is that those who failed are eventually going to 14 have to achieve a 90 percent grade on that.

15 CHAIRMAN SMITH: Not only that, but the breadth of 16 the question goes beyond the relevancy of the portion of the 17 test which relates to the accident and to the LOCA. The 18 only thing we can say is we will allow a limited amount of 19 inquiry of this witness on what he knows about it, and 20 particularly as to the portion with the small break LOCA and 21 the TMI 2 accident. So is he does not know, you will just 22 have to take that as a record for you to cite.

23 MS. AAMODT: Yes. Well, I assume now that he does 24 not know. I have asked these questions and he does not seem 25 to know. So --

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CHAIRMAN SMITH: That is not my understanding of 1 2 1%. MS. AAMODT: Ch. 3 CHAIRMAN SMITH: There is one question he did not A 5 know, and that is the mixture of instructors. I do not know s if he knows anything else about it or not. BY MS. AAMODT: (Resuming) Do you know what the -- well, the average score 0 8 g has the instructors mixed in so it is a meaningless figure 10 as far as what the control room personnel are doing. CHAIRMAN SMITH: As he said, he does not know. 11 MS. AAMODT: Mr. Kelly is not here to resolve it. 12 13 I don't know whether Dr. Long would have those figures. CHAIRMAN SHITH: I just wonder if the transcript 14 15 really bears out your interpretation of it. I will say that 16 I do not remember, but I certainly got the impression that 17 the figures he gave me -- if that is incorrect, I do think 18 it should be explained, that the figures that he clarified 19 and the figures that were given were intraded to be the on results of the people who are going to run the plant. MS. AAMODT: So did I, so did I. 21 CHAIRMAN SMITH: If that is not the case, " think 22 23 by one means or another that you are entitled to an 24 explanation. Can you help us on this, Mr. Long? Do you know 25

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1 the answer?

MR. BLAKE: Mr. Chairman, I wonder if I might scheck into this and report back to the Board on it. I realize Dr. Long is here, and I do not know whether he can help you with this. I do not know this particular subject area. I will get back to the Board on it. I don't know the ranswer at the moment.

8 CHAIRMAN SMITH: It certainly is true that the 9 digression on this point with this witness is not going to 10 be productive.

MS. AAMODT: No, it is not going to be productive, 12 so I cannot ask Question 21 then. I would like to ask 13 Question 22, though, to point out the inadequacy.

14 BY MS. AAMCDT: (Resuming)

15 Q Are you satisfied that these candidates are ready 16 to take the new licensing exams? Has anything so far 17 satisfied you as far a their education goes?

18 When the applications are submitted, they will be 19 evaluated against our standards.

20 Q I asked you a different question. Are you 21 satisfied this morning?

22 A I have not seen their applications.

23 Q You --

A When they submit them, we will look at the 25 application: and make sure they meet our regulations.

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1 Q So you have no opinion as of this morning as to 2 whether the candidates, the control room personnel presently 3 -- the control room personnel at THI 1 are adequate to stand 4 examination by --

5 A I have not reviewed their -- I do not know who 6 took the exam. I cannot address that.

Q Why are we trying to restart the reactor?

8 CHAIRMAN SMITH: You have raised a point that I 9 think does deserve some comment. The hearing, of course, 10 has lasted a long time and is going to last a long time. We 11 cannot start for the first time the hearing, after 12 everything has been accomplished. The order would, in this 13 case, I imagine, among other things permit the Board to find 14 that Order Item. I.E is indeed a necessary item in the short 15 term to protect the health and safety of the public. We 16 would not necessarily have to find that Order Item. I.E. has 17 been achieved at the time we render our initial decision. 18 We could find Order Item. I.E. must be --

19 (Board conferring.)

7

CHAIRMAN SMITH: You see, we do not have to find that a short term item has been accomplished before restart. The order makes it clear that the Board can say what must be done, but the Director of NRR may certify that that has been done.

25 Now, we can ask and inquire in advance as to the

1 means by which he will satisfy himself, the Director of NRR, 2 but we find throughout this entire long proceeding that you 3 do not do all these things and then start the hearing. The 4 hearing was ordered to begin immediately.

MS. AAMODT: I understand.

5

6 CHAIRMAN SMITH: So we do not necessarily say that 7 because -- that Mr. Boger has not satisfied himself that 8 these exam candidates are prepared to take the exam, we do 9 not necessarily arrive at the conclusion that the staff or 10 the Licensee is in default as of today.

MS. AAMODT: Well, the only reason I bring that up to is that the OARP has been completed. If we were beginning the OARP, then I feel we would be in that circumstance. We have completed the OARP and here is where we are with this Is large number not meeting the requirements of the NRC, and it to troubles me in that I would not like to see the plant operated by six people who passed the exam.

18 CHAIRMAN SMITH: You might urge a finding that the 19 Board rule that the results of the OARP are not an adequate 20 basis for the staff to determine that the candidates are 21 ready. You might urge a finding. They may come back and 22 say well, after all, the testimony was that there was going 23 to be another exam.

I believe that was the testimony, that there was poing to be another exam administered, and I do not know. I

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1 mean, it just -- everything is not so concrete as you would 2 like it to be, and I understand why you would like it to be 3 that way, but it just does not work that way.

4 MS. AAMODT: It seems, though, that a major effort 5 was put forth, and that magnitude of failure with a major 6 effort as a response to it -- to a deficiency seems to me 7 very significant, and that is what is troubling me. It is 8 only that one particular scenario that we are talking about, 9 and my question --

10 CHAIRMAN SMITH: The magnitude of the failure on 11 the OARP tests --

MS. MAMODT: Yes, the magnitude of failure on the 13 test. This is one scenario -- the question comes to my 14 mind, why cannot a group of men learn everything that there 15 is to know about one scenario, and if they cannot, what 16 assurance do I have that they can know about all the other 17 ones that are not as adequately covered or not covered at 18 all?

19 CHAIRMAN SMITH: T mean, I understand your 20 concerns, and you have made it clear, you know, what your 21 position is and the other party has made his position clear, 22 too, and there comes a time when, after you have developed a 23 full record, the record cannot -- see, we do not sit here 24 and decide.

25 MS. AAMODT: Mr. Smith -- yes.

1 CHAIRMAN SMITH: At the end of each issue we have 2 to take the entire record as it is put to us. Sometimes we 3 do see an area where we believe that the record is void, but 4 not always. It may not even occur to us the record is void 5 until we get the proposed findings.

I do think, for example, we just interceded right now and said that if -- if the impression we received that the test scores were not those of the people who are going to operate the plant, we wonder why such irrelevancy might have been put into the testimony. We want that clarified.

11 All in all, we are just going to have to wait 12 until the case is over and the findings are submitted.

(Mr. and Mrs. Aamodt conferring.)

14 MS. AAMODT: Doesn't that question relate, though,
 15 to the Licensee's request for an early restart, Mr. Smith?
 16 CHAIRMAN SMITH: The Licensee has not requested us

17 for an early restart.

13

18 MS. AAMODT: All right.

19 CHAIRMAN SMITH: I mean, earlier than the notice 20 and order of hearing.

MS. MAMODT: Skipping down to fatigue, question one, if the plant should be granted permission to restart -maybe I should read this before I ask it. That was my concern. How would the plant be operated, if the plant should be granted permission to restart and the same

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12,837

1 percentage failed the Kelly exam -- as failed the Kelly exam
2 failed the licensing exams?

3 But perhaps Mr. Joger would not answer that 4 question anyway.

5 CHAIRMAN SMITH: Well --

6 HS. AAMODT: And again, a failure --7 CHAIRMAN SMITH: Is that a question to him? 8 BY MS. AAMODT: (Resuming)

9 Q My question to him is this, it fits into training 10 and testing. If failure -- if the operators continue to 11 fail in the same numbers as failed the Kelly exam, would the 12 kind of testing that you do reflect whether those who were 13 licensed could work the longer hours and more consecutive 14 days that would be now required of them to match this?

15 MR. SWANSON: Objection. We are now getting into 16 the operations concerns that the Board has previously ruled 17 is outside the scope of her Contention.

18 This is an indirect way to getting around to the 19 length of shift again and fatigue.

20 MS. AAMODT: Mr. --

21 CHAIRMAN SMITH: Wait a minute. I think that --22 you are saying that because of the failures, it could be 23 predicted that there will not be enough operators passing to 24 operate the plant safely. Okay. And I do not know how the 25 Board itself would rule on it. we are also interested in

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1 the number of operators available and trained under the 2 management aspect of it, the part you did not participate 3 in, and there have been representations made to us in the 4 %indings which we will have to depend upon that there will 5 indeed be sufficient operators -- and we were told how many 6 there would be and how many are senior reactor operators, 7 and what they will do and what the shifts are and everything 8 else.

Now, if we make findings based upon that and it 9 10 should happen that the plant starts operating materially it short of that, somebody is going to be really upset about 12 it, and you would have every right to be -- and you make 13 that known, and there would be a different proceeding which 14 -- I cannot predict what would happen, but let's say --15 let's take what your concern seems to be. Let's say that we 16 issue an order, having made findings that the management has 17 enough operators, and it turns out that they start working 18 the plant and only half of those people show up as being 19 licensed operators, it would seem to me that you or any 20 citizen would have an immediate opportunity to address the 21 Commission for a show cause order why that plant should not 22 be shut down because of that variance between their 23 assertions -- well, let's get back.

24 Your difficulty is you are trying to approach too 25 much of the hearing through one facet, one window, and that

1 is the operator training, and you are not really aware of 2 all the evidence that has happened and everything else which 3 has gone on in the case.

4 Does that answer your particular question? 5 MS. AAMODT: Well, I was -- yes, it does. I was 6 concerned. I did read, Mr. Smith, about the shortage of 7 operators in the testimony that had preceded the day I came 8 here, and I did see that, and of course that strengthened 9 this concern in looking at the failures on the examinations, 10 and I do feel that Mr. Swanson is objecting in an area that 11 I have a right to question in because fatigue -- I was 12 allowed stress, and the Board has indicated its interest in 13 knowing whether training and testing was adequate under 14 stressful conditions, and fatigue --

15 CHAIRMAN SMITH: Your question to me was what if 16 they fail and they start to try to operate the plant with 17 inadequate operators? So I answered that question.

18 Now, why don't you take up another question with 19 that in mind? Was that answer, however, to you a helpful 20 answer?

MS. AAMODT: Yes, it is a helpful answer, and I am 22 still concerned that even if I got that show cause order, 23 that as far as fatigue has been examined in these 24 proceedings and in the NRC's or the Licensee's work, that it 25 has not been examined in a manner that satisfies me that

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1 training and testing are adequate to overcome the fatigue of 2 working 14 consecutive 12-hour shifts, which is what NRC is 3 saying is allowed. The Licensee has agreed to a much, much 4 less rigorous schedule, but they would be pushed to the NRC 5 allowable schedule, and I would have no right to come 6 against them on going to that schedule, and that is what I 7 am concerned about.

3 CHAIRMAN SMITH: How does that relate to your 9 questioning of this witness?

10 MS. AAMODT: My question of the witness was that 11 can you certify that training is adequate by your tests, 12 that the training of those that you license is adequate by 13 your tests to operate the plant under the long hours that 14 NRC would allow if they were short of manpower.

15 CHAIRMAN SMITH: Why don't you read your question 16 exactly. You wrote it very well.

17 MS. AAMODT: Did I? Okay.

18 CHAIRMAN SMITH: Yes.

19 MS. AAMODT: Which one?

20 CHAIRMAN SMITH: No. 3 under Fatigue.

21 BY MS. AAMODT: (Resuming)

Q How sure are you that the capabilities you have measured on your licensing exams are as measured after 14 consecutive days on 12-hour shifts as approved by the Commission.

1 A I do not think you could compare the two by my 2 tests.

3 IB. SWANSON: If I could make a clarification, the 4 question almost sounded as though that would be allowed on a 5 routine basis, the 12-hour shifts, and that is not what you 6 meant to imply, was it?

7 MS. AAMODT: I am meaning that that could be a 8 situation, if the Kelly tests indicate -- are foreseeing 9 what might happen on the licensing exams. If that is true, 10 I am asking how sure are you that the capabilities that you 11 have measured and licensed are as measured after 14 days.

12 MR. SWANSON: Okay. My concern was that I think 13 that carries the insinuation that that is going to be 14 allowed on a routine basis. 0694, I believe, uses the 15 terminology "unarr unusual circumstances" can they go on 16 that length of shift.

I might just point out that length of shift, etc. 18 was discussed in the SER supplement at page 11, and of 19 course the people who spondored that portion were here at 20 the beginning of last week. They will be able to answer 21 questions in that area.

22 CHAIRMAN SMITH: Within the context of how it is 23 used in the SER.

Is that how you meant to ask the question? I suppose you must. Otherwise there is no basis for your

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1 guestion.

MS. AAMODT: It is the February 1, 1980, and then 2 3 I believe July, there was another one in July 1980 that a reiterated about the same kind of schedule. It just says 5 that it should be limited to the following maximum work a hours. CHAIRMAN SMITH: Okay. 7 MS. AAMODT: Should not be permitted to work more 8 g than 12 hours, but it does not say that that is something to that cannot be used as a work schedule. CHAIRMAN ShiTH: There are circumstances where 11 12 that would be permitted. Whatever those circumstances are, 13 to what extent does your test measure those capabilities, 14 and he has answered that, haven't you? THE WITNESS: I think I did: 15 CHAIRMAN SMITH: Yes. 16 What was your answer? 17 THE WITNESS: That our test is not used to predict 18 19 that. CHAIRMAN SMITH: All right. 20 MS. AAMODT: Is not used to predict that. 21 CHAIRMAN SMITH: Yes. 22 MS. AAMODT: Thank you. 23 BY MS. AAMODT: (Resuming) 24 You have no other test, I suppose, that is used to 0 25

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1 predict -- NRC has no other testing that is used to predict 2 that. This SER report or other reports on fatigue, are any 3 of them based, as far as you know, on testing? 4 A I do not know how the conclusions were reached in 5 that part of the SER, so I cannot answer your question. (Board conferring.) BY MS. AAMODT: (Resuming)

12,844

(Board conferring.)

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2 Q I am not sure where it is in your testimony. I 3 did not fill it in. But it is one of the pages here you 4 mentioned that different -- here they are --

5 CHAIRMAN SMITH: Excuse me. Before you go in, Dr. 6 Little has a question. Is there any part of your testing 7 process that is intended to measure or to assure the 8 Commission that operators can perform under fatiguing 9 circumstances?

10 THE WITNESS: Other than the length of the exam or 11 the conduct of the oral exam, no.

12 BY MRS. AAMODT: (Resuming)

13 Q Mr. Boger, you mention on page 5 of your testimony 14 that different forms of the test are given to different 15 candidates so that there is no overlapping -- so that there 16 is overlapping of knowledge through staffing of the control 17 room of a large number of problems and information that can 18 be drawn upon to construct the tests. How many are covered 19 in the four different examinations given to the licensed 20 personnel of a single crew?

A Where did you get the four examinations?
 Q Aren't there four licensed -- licensed operators
 23 in each crew or shift?

24 A Yes, there are.

25 Q So chey would have been given four different forms

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1 of the tests, testing different information on those 2 categories we talked about earlier.

3 A Not necessarily. They would all be - they might 4 all receive the same written exam. It is possible for that 5 to happen. They would each get an individual oral 6 examination.

7 Q So you say here that you are even then taking away 8 the answer that you gave me here. You say here that, "While 9 each operating test must cover a minimum number of plant 10 systems operating procedures and transients, that the 11 specific topics will not be the same for each applicant. If 12 the exam indicates that there is a subject or system which 13 has not been adequately covered in the training program, we 14 will inform the facility management to provide additional 15 training in the weak area."

16 Now, I thought there was a composite look at a 17 crew to see whether they as a crew had -- had had adequate 18 training. Is that -- have I assumed something?

19 A I believe you have.

20 Q So you do not look, then, at the composite 21 knowledge of the crew and use the test to give you some 22 indication of that?

23 A No, we do not.

24 Q You said you did here. You say right after
25 three: "The operating test varies from one individual to

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1 another so that we can assess the overall effectiveness and 2 scope of the training program."

3 A That is right.

Q But you say it ain't necessarily so, though.

5 A The oral exam which we are talking about here, the 6 operating test varies from individual to individual.

7 Q Oh, I see. Okay. The operating test. I see. I a am assuming that also has to do with the written test. The g operating test does that, but not your written test; is that 10 right?

11 A The written test may or may not vary from 12 individual to individual.

13 Q All right. Then the operating test is not very 14 structured, the gh; isn't that true? There are no forms or 15 that sort of thing; are there? Are there?

16 A Yes, there are forms.

17 Q There are forms?

18 A Yes.

19 Q So maybe then I -- I misread that. And was Mr. 20 Kelly given copies of any of the tests that you plan to use 21 in the licensing exams?

22 A Not by me.

23 CHAIRMAN SMITH: Do you know whether he was given 24 any by anybody?

25 THE WITNESS: Not by the NRC.

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MRS. AAMODT: How --

2 DR. JORDAN: Didn't Mr. Kelly have copies of all 3 the exams that had been used by the NRC?

THE WITNESS: Those exist and are out in the world. What happens is an individual may request his exam; We will provide that individual a copy of his exam. What he did with the exam after that was up to him. So, you know, our exams are available through that process.

9 BY MRS. AAMODT: (Resuming)

10 Q Including the new portion on the TMI-2 accident 11 events and LOCAs?

12 A Yes, that would be available through the same 13 process.

14 Q Yes.

1

15 CHAIRMAN SMITH: I was concerned about your 16 seemingly qualified answer. First you said Mr. Kelly was 17 not given copies of any of the tests you planned to use by 18 you, and then you said, "Well, not by the NRC." But do you 19 have any reason to believe that anybody has gained access to 20 the tests that you plan to administer?

THE WITNESS: The test has not been written yet. CHAIRMAN SMITH: Okay, so it could not be --THE WITNESS: We are talking about exams that have already been administered at other facilities. BY MRS. AAMODT: (Resuming)

1 Q Well, Mr. Kelly seemed to indicate in his cross 2 questioning that his tests contain similar questions to 3 those on your test. In fact, some probably would be the 4 same. Did you hear that?

5 A I may have. I do not recall the specifics. It 6 would not surprise me, though.

7 CHAIRMAN SMITH: Yes.

BY MRS. AAMODT: (Resuming)

g Q It would not surprise you?

10 A No.

11 Q With all the complicated things that there are to 12 know about a nuclear plant, are there -- is there a closed 13 set -- is there simply a small number of items that occur on 14 these exams, so that coaching on them somewhat invalidates 15 them?

16 A Some principles of reactor operation are required 17 of everyone. Everyone has to know those aspects. And as 18 such, the questions overlap in those areas.

19 Q Do you consider that a serious problem, the 20 coaching effect?

21 A No.

22 (Pause.)

23 Q To go back to what I really meant in Question 1 to 24 the written exams, I am trying to determine the reliability 25 of your tests. Are they so much the same that you just know

1 from -- just know intuitively that they are -- the tests you
2 give the one person is the same test that you are giving to
3 another person? In testing terms, that is called
4 reliability. Are you -- so that if I -- if X -- if Mr.
5 Jones should fail a test and Mr. Smith should pass the test,
6 Mr. Jones couldn't say to Mr. Smith, "Well, I did not get
7 the same test. The test I had was much harder. What did
8 they ask you about so-and-so?"

9 Are the tests reliable in that regard? Have you 10 -- that is a basic -- a basic testing measure, a measure of 11 a test. You examine a test initially for reliability. 12 Maybe you don't know what you're testing, but you at least 13 want to always test it with the same yardstick or measure it 14 with the same yardstick. Have you looked at your tests, 15 your written tests from that viewpoint?

16 A If you are speaking of repeatability of different 17 exams, yes, we consciously try to make the exams 18 equivalent.

19 Q Yes. But not in any quantitative or not -- not in 20 terms maybe -- maybe we would look afterwards and see that 21 they were reliable, but you do not look ahead of time, is 22 that true, and see if they are reliable?

23 A Reliable or repeatable?

24 Q What is that?

25 A Reliable or repeatable?

1 Q In my terminology, reliable. But maybe you are 2 calling it repeatable. The test is reliable if it is 3 measuring the same thing every time. All its different 4 forms. If today, if I took the test today, I would get a 90 5 on it, and if I took another form of the test tomorrow I 6 might get a 92, and if I took another form of the test three 7 days later I might get an 89. But I am centering about a 8 90, see. So then we would say those ones were reliable.

9 Is your test subject to that kind of scrutiny, 10 your different forms of your tests?

11 A In the way we construct the tests, we would expect 12 to find results that you suggest, that the same operator 13 would receive an equivalent score on another exam.

14 Q Yes. So -- but you are saying that the written 15 tests you give are the same for all four people on a crew; 16 is that right?

17 A I said they might receive the same exam, the same 18 written exam.

19 Q Yes. You -- you did not -- what would you feel 20 about having a program where you -- you devised reliable --21 tests that were essentially the same measures and then gale 22 different tests to each person? Wouldn't this increase the 23 insurance of the amount of konwledge that a crew had, since 24 you are concerned about ove capping knowledge?

25 A I do not know.

DR. LITTLE: Could I interrupt for just a quick question here? Are these tests intended to be comprehensive a examinations of a body of (nowledge, or are they intended to be sampling tests to test ... or an operator knows the field pretty well?

6 THE WITNESS: They are more along the lines of an 7 audit-type exam.

(Board conferring.)

8

9 MRS. AAMODT: I did not hear the end of your 10 question, Dr. Little.

DR. LITTLE: He said they were more an audit-type of exam rather than a comprehensive exam of a body of Na knowledge. In other words, you can give a pop test and ask for questions and tell whether someone is generally prepared to versus a comprehensive examination which would test every is important part of --

17 MRS. AAMODT: These are more like the audit tests, 18 he said?

19 DR. LITTLE: Yes.

20 THE WITNESS: I did not compare them to a pop 21 exam, though.

DR. LITTLE: No, they are not exactly pops.
 BY MRS. AAMODT: (Resuming)

24 Q So they are not then -- they are not a 25 professional -- they are not comparable then to the kinds of

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1 professional examinations that would be given, for instance, 2 to engineers or doctors or lawyers and that sort of thing?

3 A There were questions on my SRO exam that I took 4 that were more comprehensive than the examination I took for 5 a professional engineer's license.

6 Q I am not asking about the level. I am asking 7 about the format of the exam. Dr. Little, in answer to her 8 question, you said it was more an audit exam. My feeling is 9 that with an audit exam you should be applying more testing 10 techniques for determining reliability and validity than you 11 would with a professional type examination.

12 What is your impression on that?

13 CHAIRMAN SMITH: His answer was -- his answer was 14 that he felt that the testing was more comprehensive than 15 his professional exam. He is not agreeing with your premise 16 that the professional exams are not audit type. Nor would 17 I. I cannot imagine a four-day bar examination test which 18 tests your total comprehension of the profession, nor can I 19 imagine a nine-hour operator test which will test his total 20 comprehension of what he has to know. I guess I have a bias 21 that I better explain about your viewpoint.

Having taken a lawyer's exam, I know the four days 23 I took it does not begin to test. It is an audit test.

24 MRS. AAMODT: I understand that, too. But 25 certainly a four-day test would test more than a one-day

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1 test.

2	CHAIRMAN SMITH: The thread of some of your
3	questions you say, "Would not this improve, would not that
4	improve, would not something else improve," which has an
5	unspoken implication that improvement is required.
6	MRS. AAMODT: Yes. I am sorry.
7	BY MES. AAMOPT: (Resuming)
8	Q Well, what I am trying to trying to sort out in
9	my mind is that you have a test which does not include
10	everything, that has not been subjected to the rigors of
11	test construction, that would certify its validity or its
12	celiability.
13	Now, is that a true or untrue statement?
14	A We do not have a formal program. I think, as we
15	discussed this morning, there are aspects of test
15	construction or test validation that we do consider when we
17	make up the exams, and it is just not a formal program.
18	Q I just have to leave that there. That is a matter
19	of judgment.
20	On stress, you responded in your testimony, pages
21	4 and 5 5 and 6, I am sorry regarding stress and how
22	it might affect control room performance.
23	(Pause.)
24	You say that the stress of the examination must be
25	overcome, Weren't you talking about stress as a fitness

1 requirement, that this individual has to be able to handle 2 the stress of the examination in order to pass it and 3 therefore he can handle stress. Is that what you were 4 saying? A I am not sure --5 CHAIRMAN SMITH: As compared to? 6 BY MRS. AAMODT: (Resuming) 7 As compared to the kinds of stress that you would 0 8 9 find in an emergency situation which would incorporate not to only the internal stresses but the other -- the external or 11 environmental stresses? No, I did not compare the two. A 12 CHAIRMAN SMITH: Did I destroy your question? 13 MRS. AAMODT: My line of questioning --14 CHAIRMAN SMITH: I mean is that what you were 15 16 trying to achieve by your question? MRS. AAMODT: Yes, yes, I was. 17 BY MRS. AAMODT: (Resuming) 18 I am trying to say, then, is there much -- is Q 19 20 there any comparison of the stress of the test and the 21 stress of an emergency situation? For instance, was the 22 testing room quiet? I assume it will be relatively quiet, yes. A 23 Did the test candidate have to take or make any 0 24 25 telephone calls while he was solving his test problems?

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Nc. A 1 Were there telephones ringing? 0 2 3 À Probably not. 0 How many other sounds were audible other than 4 5 background noise? 6 A That depends on the examining room. 7 Q And was the problem on the test one with which he g had some familiarity? A Let me back up. Are we talking about the written 9 to test now or the operating test? 11 0 Either. A Then I would like to go back and change some of my 12 13 answers. 14 Q Well, why don't we take the written test first. 15 Why don't we say that first. A Okay. 16 CHAIRMAN SMITH: The written examination? 17 BY MRS. AAMODT: (Resuming) 18 The written examination. Q 19 A Okay. 20 21 Q Are all of these things not present in the written 22 examination while the person is taking that which would be 23 present in an emergency situation, background noise, the 24 telephone, telephone calls, and so forth? 25 A The written exam is conducted in a fairly calm

12,856

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1 environment, which I would not expect in an emergency
2 situation.

3 Q Yes. How about the operating test?

A The operating test is conducted in the control 5 room, for the most part, where it is subjected to the normal 6 background noise in the control room, telephones ringing, 7 people coming into the room, directions being given, alarms 8 coming on. It is conducted in that environment.

9 Q There are no demands put or the operator to answer 10 telephone calls or do other -- make -- communicate or do 11 things other than answering your questions; is there?

12 A That is correct.

13 (Mr. and Mrs. Aamodt conferring.)

14 Q Were there any impacts of an emergency nature 15 other than those of the ordinary operating nature, as he is 16 taking this operating -- operating test?

17 A You are speaking of external stimuli?

18 Q Yes.

19 A No.

20 Q Do you have any test of the capability of the 21 candidates to solve the problems of multiple-event failures 22 in such a typical emergency environment?

A Well, we cannot simulate the emergency environment during the exam, so I would have to say we could not sevaluate it in that manner. Q You could on a simulator; couldn't you?

A Certainly.

2

3 Q On the oral --

4 CHAIRMAN SMITH: Would you concede in your 5 questioning that which I did not understand your position to 6 be last week, that the simulator does duplicate the stress 7 of an actual emergency situation in a control room?

8 MRS. AAMODT: Well, I think it could be used to 9 simulate the external stresses, but I do not think yo could 10 ever simulate the internal stresses. You could never --

11 CHAIRMAN SMITH: You could not simulate the stress 12 occasioned by the actual awareness of --

13 MRS. AAMODT: "That we may be in a bad situation 14 and it may be my fault," you know, if I do not solve this, 15 and all the kinds of internal things that people do to 16 themselves. But you certainly could simulate the external 17 stresses, but they hadn't, as I understood, done that.

18 CHAIRMAN SMITH: Yes.

19 BY MRS. AAMODT:

20 Q On the oral examination, will the test be 21 administered after changes to the control room have been 22 made? Well, I see it is 30 days, is that right, prior to 23 the -- you changed that testimony this morning to say that 24 30 days prior to restart that you would administer the 25 operating exam. Is that correct?

12,859

1 A That is correct.

2 C Yes. Will the -- will the operating test be 3 administered at that time if all changes have not been made 4 to the control room?

5 A The exam will be given based on the control room 6 arrangement at the time of the exam.

7 Q So your -- the assumption is that the control room 8 will be as it will finally be in operation when you 9 administer the exam?

10 A We expect it to be in almost final form by then.
11 Q Will any allowances be made in testing for
12 unfamiliarity with those changes?

13 A In the cases where we know equipment is going to 14 be installed and we know where its location will be on the 15 control board, we would expect the operator to have 16 knowledge of that instrument or control if it was indeed 17 going to be in place prior to startup.

18 Q So you will -- will you hold them to the same 19 standards that -- as you would have held them to if no 20 changes had been made, of familiarity with the controls or 21 confidence with the controls?

A We may be talking two different things. We are talking about an as-designed control room that exists at the time of the exam as opposed to one that may be modified by within 30 days of that exam. And we would hold them

1 responsible for the equipment that would be installed in 2 that 30-day time period.

3 C I am just asking, since there will be changes, and 4 Dr. Christensen spoke about making so many changes that the 5 control room operators' performance would be jeopardized. 6 Are you taking that into consideration? Will you be testing 7 in the same -- to the same standards of familiarity with --8 with the control room that would have been prior to --

MR. BLAKE: Objection.

10 BY MRS. AAMODT: (Resuming)

11 Q -- to those changes?

9

12 MR. BLAKE: The basis for my objection is the 13 premise -- one of the premises in the question which cites 14 Dr. Christensen for the proposition that there will be so 15 many changes that it could be -- put the operators in 16 jeopardy. I do not recall that portion of Dr. Christensen's 17 testimony.

In fact, my recollection is that he said precisely 19 the opposite. He might not have said it while Mrs. Aamodt 20 was here, but he said it on January 15, when the subject was 21 covered in greater detail in human factors, one of the basic 22 -- human-factors people must take in in upgrading the 23 familiarity with the equipment and the need to train people 24 with any modifications that are made.

25 MRS. AAMODT: You make my point, Mr. Blake.

MR. BLAKE: Thank you. Is the question now 2 withdrawn then?

3 MRS. AAMODT: No. I think you made my point, that 4 you said -- by saying that that was a consideration they 5 had. Human engineering is not a precise science, nor has 6 the way it has been applied in this hearing precise. Mr. 7 Christensen spent 100 hours only in that area. So here we 8 have changes being made. How do we know -- we may have made 9 so many that we have -- we have now infringed on the 10 competency of the operators in handling the controls.

I am asking will that be taken into account in 12 giving these examinations? How stanardized, maybe I should 13 ask, will these examinations be, how rigidly applied?

DR. LITTLE: I think there are two things going here. First of all, in the training there have to be allowances for all of the different changes to make sure that the operators are familiar with them. And the guestion, as I understood it originally, is: Are you going to expect the operators to perform as well on these new controls as they would have -- as you would expect them to perform on the old controls? You are not going to give them allowances for working with new controls; you are going to expect them to be just as adept as if they had been working with those controls for 10 years.

THE WITNESS: Yes.

25

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DR. LITTLE: I think that is where we were going.
 BY MRS. AAMODT: (Resuming)

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3 Q Now, you use a standardized form; is that right?
4 A No. I believe I said we have a form that we use
5 to fill out.

6 Q Do you, as you -- the operating test as it is 7 administered is the form filled out, or afterwards?

8 A I personally fill out parts of the form prior to 9 the exam, so I will know what systems or what transients I 10 am going to cover before I ever start the examination.

11 Q As you are progressing through the examination, do 12 you use a form to fill out what response, whether it was 13 satisfactory or unsatisfactory, at every point in the exam?

14 A It is the same form.

15 Q What is that?

16 A It is the same form.

17 Q Well, you are not answering my question. Do you 18 -- do you -- do you impose on yourself in grading this exam 19 the -- a form whereby every step of the examination it is 20 either pass or fail?

21 A It is not : as clear-cut as that.

22 Q So you essentially -- this is not standardized? 23 lour oral test is not what we would call standardized? 24 A Standardized from the point that I am required to

25 cover X number of systems, X number of transients, so many

1 instruments, radiological controls. I am required to cover 2 certain areas. The systems that I choose or the transients 3 that I choose are left up to me.

Q So that this allowance, whether there is an 5 allowance or not, is not able to be measured, am I correct, 6 whether -- whether the examiner is allowed -- allowed for 7 uncertainty in the responses of the candidate is not 8 measured then?

9 A Myself, between -- are we talking about my ability 10 as an examiner or my ability as compared to other examiners' 11 and how we make it consistent?

12 Q Well, that is one of the problems with these 13 operating oral examinations. What you are saying, there is 14 not only the -- there is not only the variation between 15 examiners but there -- there can also be variations within 16 examiners without a standardization -- standard form. 17 Without some -- without some methods being imposed both of 18 asking the guestion and grading the guestion as the 19 guestions are given.

20 A I believe they are consistent, and the answers are 21 graded upon receipt.

22 C Not step by step, but at the end of the exam; is 23 that correct?

A No. I grade a person as I go through the exam, 25 make comments upon his response to a given question. I use

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1 that response in the follow-up question. (Mr. and Mrs. Aamodt conferring.) 2 MRS. AAMODT: All right, thank you very much, Mr. 3 4 Boger. DR. LITTLE: You are saying it is somewhat like an 5 6 oral examination: when you see an area of weakness you can 7 pursue it? THE WITNESS: Exactly. 8 MRS. AAMODT: I did have one other question. 9 BY MRS. AAMODT: (Resuming) 10 Q An explanation of Category L in Section 55.23. I 11 12 did not understand that category. Is there a question? A 13 Q Yes. What is -- what does -- what is Category L 14 15 addressing in the senior reactor operator's written exam? 16 Or is that --We are talking about the scope of operating --A 17 CHAIRMAN SMITH: There was complete cross-talk 18 19 there. Ask your question again and let the answer come 20 back . BY MRS. AAMODT: (Resuming) 21 Q Mr. Boger, in Category L, Section 55.23 of the --22 23 that is talking about the operating exam, the necessity for 24 careful approach to the responsibility associated with the 25 safe operation of the facility, what is that category

1 about?

2	A I would hesitate to call it a category. It is a
3	concept that we evaluate throughout the entire operating
4	test. It is a knowledge of the operation of the facility.
5	It is administrative procedures, tech specs, security,
6	health/physics. It is a reaction to the individual's
7	reaction to the plant management's requirements for
8	operation of the facility, how well does he understand them
9	and follow them.
10	(Mr. and Mrs. Aamodt conferring.)
11	MRS. AAMODT: Okay, thank you, Mr. Boger.
12	CHAIRMAN SMITH: This would be a good time
13	(Board conferring.)
14	CHAIRMAN SMITH: All right, we will take our lunch
15	break and return at 1:10.
16	(Whereupon, at 12:10 p.m., the hearing recessed,
17	to reconvene at 1:10 p.m. this same day.)
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AFTERNOON SESSION

1

2	(1:15 p.m.)
3	CHAIRMAN SMITH: I received a letter of February
4	10 un which you added a copy of Table 5, Mr. Blake, to Mr.
5	Dieckamp's testimony. Table 5 was already on my copy, and
6	it is the same Table 5 that so maybe your concern was
7	MR. BLAKE: That is a stumper to me because all
8	the copies that I was able to review over in the office did
9	not include it.
10	DR. JORDAN: Mine did not either.
11	MR. BLAKE: Yours didn't, so you needed the extra.
12	DR. JORDAN: Yes.
13	MR. BLAKE: It is a stumper to me, Mr. Smith. I
14	don't know how you got it.
15	CHAIRMAN SMITH: Well, unless this was received
16	if it was received up in our office no, my copy had it,
17	unless Ms. Moran slipped it in.
18	MR. BLAKE: It is better to have two than none, I
19	guess.
20	CHAIRMAN SMITH: Sure.
21	Mrs. Aamodt, over the lunch break, did any
22	additional examination occur to you?
23	MS. AAMODT: Just one question.
24	Whereupon,
25	BRUCE BOGER,

1 the witness on the stand at the time of recess, resumed the 2 stand, was further examined and testified as follows: CROSS EXAMINATION -- Pesumed 3 EY MS. AAMODT: 4 Mr. Boger, the questions on the TMI 2 event on the 0 5 e NRC examination, are they the same questions as the five in 7 the category thermodynamics? I believe any questions related to the TMI 2 8 A a accident could show up in several categories. It could show to up in the category that addressed administrative controls. 11 It could show up in the category on heat transfer and 12 thermodynamics. It could show up on the category of general 13 operating or specific operating characteristics. MS. AAHODT: All right, thank you. 14 CHAIRMAN SMITH: Mr. Dornsife. 15 BY MR. DORNSIFE: 16 Mr. Boger, on the NRC written examinations, do the 17 Q 18 SROs have to pass the same examinations as ROs and then have 19 to take an additional test, or are there two separate tests? A Two separate tests. 20 Q Are they both the same length? 21 The SRO exam has two fewer categories, so it is A ~2 23 shorter by two hours. (Pause) 24 Do you feel that the SRO exam is more 0 25

12,867

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1 comprehensive? In other words, it requires more analytical 2 ability on the part of the operator as far as its content is 3 concerned?

4 À Yes.

5 Q So that is how you make up as far as difference in 6 time? It is not -- it is still an audit exam, but because 7 it is more comprehensive, you feel it better tells you as 8 far as his abilities, his specific responsibilities?

9 A Right. The SRO would be expected to answer more 10 of the what-ifs than an operator would. It would get into 11 deeper discussions.

Q Concerning the oral tests, can you describe for us what a typical question on an oral test would be? I mean, is it just a matter of going through, walking through an for operating procedure, or is it much, much more detailed than that?

17 A What you suggest is maybe one aspect of an exam. 18 In order to determine an applicant's ability to use the 19 procedures or familiarity with the procedures, we would ask 20 them to start a feedwater pump and get out the procedure and 21 go through the precautions, limitations and operating 22 conditions. That would be one way of asking questions 23 about, say, the feedwater system.

24 Another way would be to discuss the failure of 25 that same feedwater pump and discuss the transient that

1 would ensue, and thereby you would talk about the feedwater 2 system or loss of feedwater flow. You could also look at 3 the tech specs required on emergency feedwater and get into 4 the system that way.

5 Q So you would you ask questions as, if this were to 6 happen, what would be the response of the instruments, those 7 types of questions?

A That is correct.

8

9 Q How do you cover Items J and K on 55.23 of the 10 regulations in these oral tests?

A We have a section of our oral exam that deals with radiation theory, essentially, and in it we would, for a senior operator, we would look at his knowledge of like an ALARA program, how he would apply the principles of time, distance and shielding to that program. We would look for the limits on -- facility limits on contamination, exposure limits, special controls, respiratory equipment. We would ask questions along those lines.

As far as X goes, we would generally imposed upon a senior candidate an accident which leads to off-site releases, and we would expect the senior operator to go through his procedures and evaluate the release and come up with the notifications that would be required. We would expect them to know the emergency plan.

25 Q Would this include his decision-making ability as

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12,869

1 far as protective action recommendations were concerned?
2 A As far as the emergency plan allows him, yes. We
3 expect the senior reactor operator to act as the emergency
4 director.

5 Q So you feel your exam is comprehensive enough that 6 you can gauge his ability to make those decisions concerning 7 protective action recommendations he would be giving to 8 off-site agencies.

g A Yes.

10 Q Does the NRC observe and evaluate the operators' 11 performance and attitudes during on-shift operations after 12 they have a license?

13 A No. We do not. That falls under the Inspection 14 and Enforcement activities.

15 Q To your knowledge, to Inspection and Enforcement 16 people perform that function?

17 A I believe so.

18 Q Is there any formal evaluation program that you 19 know of that they use or just a matter of observing it maybe 20 as part of an inspection?

A I am sure they observe it in their general entry 22 into the control rooms and review of control from logs. You 23 get a feeling for how the operatives have been operating and 24 how conscious they are for alarms and logging. We get that 25 same feeling as we go through control rooms. I do not know 1 how formal it becomes though.

5

2 Q Do you know whether the resident inspector has any 3 particular responsibilities concerning observing operator 4 performance?

A I do not know. I cannot answer that.

6 CHAIRMAN SMITH: Before you leave that point, 7 would the LERs which categorize reportable events into 8 operator error and non-operator error, are those evaluated 9 with respect to the competence of operator crews?

10 THE WITNESS: Right now it is not. That is one of 11 the action plan items, to take a look at the LERs and see if 12 there isn't a way that we can identify personnel by name or 13 by crew to find out, you know, whether it is a crew that is 14 having more operational occurrences than another one. We do 15 not do that right now. The LER just says, you know, human 16 error or operational error.

17 CHAIRMAN SMITH: Okay. We are getting ouit of 18 your area.

19 THE WITNESS: I believe so.
20 CHAIRMAN SMITH: We will cover that.
21 BY MR. DORNSIFE: (Resuming)
22 Q This may again be out of your area, but are you
23 familiar with the required drills that are performed on a
24 shift basis during the annual drill and other emergency
25 drills that are performed periodically?

A I am not familiar with the ones that take place at 2 TMI. 0 Just in general. 2 A Yes, I am. It is my past experience. 4 Does the NRC evaluate these drills? 0 5 A They have not in the past. 6 Pardon me? 0 7 I said they have not. Well, the drill that the A 8 9 NRC would observe would be the annual emergency plan drill. 10 There are other drills that are performed on shifts, just of 11 a shift nature without requiring any off-site notification, 12 but the emergency plan or the annual emergency plan review 13 is observed by the NRC. 14 Q And are the operators' performances evaluated 15 during that drill? 16 A Yes, I would say they are, just to make sure that 17 the appropriate responses or the appropriate actions were 18 taken in response to the plan. C Could a license be taken from an operator for his 19 20 performance during one of these drills? A I do not know. 21 CHAIRMAN SMITH: Is the action against an 22 23 individual operator part of your area of responsibi 24 would that be ISE? THE WITNESS: It becomes IEE's responsibility. 25

12,872

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BY MR. DORNSIFE: (Resuming) 1 Q Are you aware of any NRC requirements for 2 3 non-licensed operators? A In a general sense, I am aware that there are 5 regulatory guides that address unlicensed people. As far as their training is concerned. 0 6 A No. 7 There is none? 0 8 I am not familiar with --A 9 You are not familiar with --0 10 Other departments are. A 11 Okay. 0 12 How about as far as they relate to emergency plan 13 14 functions? A I cannot address that. 15 MR. DORNSIFE: Mr. Chairman, is the testimony of 16 17 Mr. Boger's on CEA 13 still alive? We had a question on 18 that? CHAIRMAN SMITH: Yes, it was received into 19 20 evidence, and as such, it is open for full range of 21 examination. BY MR. DORNSIFE: (Resuming) 22 Q Back along the same line I was asking previously 23 24 about observing operator performance, was there any 25 consideration given to observing operator performance on the

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1 simulator as far as an overall evaluation of the general 2 competence of licensed operators?

A At this point in time we do not give simulator
4 exams. However, we are intending to give simulator exams in
5 the future.

6 Q Would you consider that to be a more objective 7 method of determining their overall competence?

8 A I hesitate to say more objective. If you happen 9 to have a reactor that has a site-specific simulator, you 10 can determine better how the operator will respond and how 11 he can use the controls. If you do not have a site-specific 12 simulator, then you introduce the concern of whether he is 13 just unfamiliar with that particular simulator's controls.

14 Q On page 5 of your testimony regarding CEA 15 Contention 13, you talk about changes in the emergency 16 procedures, and I am wondering, in your testimony did you 17 consider the ATOG procedures and how they could possibly 18 change your testimony?

19 A I have considered MTOG. I am trying to read my 20 testimony to see if it would change. I am sure that the 21 ATOG concept will change the general method in which an 22 emergency procedure is handled. Rather than being accident 23 oriented, it will be symptom oriented, whereas an operator 24 will be required to take actions based on symptoms rather 25 than requiring the operator to evaluate an accident and then 1 take action. I am sure that we will still require them to 2 go back and, you know, verify certain parameters, maintain 3 subcooling, some of those items. So I do not see where the 4 ATOG would drastically change this.

5 Q But you have no plans on examining the operators' 6 ability to use the ATOG procedures when you license them, I 7 assume because they probably will not be in effect by the 8 time of the license, is that correct?

9 A Yes, for -- it depends on whether the ATOG program 10 is implemented. As soon as the emergency procedures change, 11 then we would examine to those new emergency procedures.

12 Q In other words, if the exam is done before the 13 change, you will go back and examine the operators based on 14 the changes to the procedure.

15 A No, we would not. The time that they would be 16 re-examined on new procedures would be as part of their 17 regualification program, where they would be expected to 18 review changes to procedures and then demonstrate a 19 knowledge.

20 Q Based on the experience you have had at other 21 plants, what has been the effect of increasing the passing 22 grade criteria for license exams? Has the percent of people 23 passing changed?

- 24 A Yes.
- 25 Q Which --

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A We found that the new criteria has caused more
 2 people to fail the exam.

3 C Are there any specific conclusions that you have 4 reached through those results other than just, you know, 5 observing that that happened?

A No. I think that we draw several conclusions, 7 some that -- that some people have had good success with 8 passing these exams, and we feel that they have upgraded 9 their training program and their requirements to the point 10 where they can pass this exam. So we think that the 11 increased criteria means that they have to have better 12 training.

13 MR. DORNSIFE: That is all the questions I have.
 14 CHAIRMAN SMITH: Mr. Blake.

MR. BLAKE: I have no questions of this witness.
 CHAIRMAN SMITH: Mrs. Aamodt, do you have any
 questions on the questions that Mr. Dornsife asked?

18 MS. AABODT: No, I do not.

19 CHAIRMAN SMITH: All right, Mr. Swanson.

20 MR. SWANSON: I have just one question.

BEDIRECT EXAMINATION

22 BY MR. SWANSON:

21

23 Q Mr. Boger, will you please clarify the 24 relationship between NUREG-0660 and specifically the Task 25 I.A.2 and I.A.3 with Commission's August 9, 1979 Order Item

1 I.E?

A Yes. Order Item I.E. was or is very specific in the nature of the training and testing that is required by the Commission. The NUREG-0660 is an overall assessment of the training program -- well, of actions to be taken by the NRC in response to the TMI 2 accident. Included in that document are some overall changes to operating, licensing and training. It happens that the NUREG encompasses Item J.E., but Item I.E is separate from NUREG-0660.

10 Q NUREG-0660 is merely a recommended pan of action 11 as opposed to a requirement, isn't that correct?

12 A That is correct, and will require additional study 13 on the staff's part.

9 But when you develop a test, though, in your 15 examination of operators, you specifically refer to Item I.E 16 of the Commission's Order, Part 55 requirements and staff 17 requirements set forth in instructions from Mr. Denton in a 18 March 28, 2980 letter to Licensees. Those are the elements 19 that you specifically encompass in your testing of 20 operators, is that not true?

21 A That is correct. We would have to use all those 22 elements.

MR. SWANSON: Thank you. That is all.
 BOARD EXAMINATION
 BY MR. SMITH:

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1 Q Mr. Poger, is there any position in NRC licensing 2 for just periodic re-examination of operators after a given 3 amount of time?

A Yes, sir. Right now each utility is required to 5 give an annual exam, facility-administered exam that we in 6 NRC review every two years or so, to look at the exam 7 content and grading, to make sure that they maintain an 8 equivalent NRC exam. In the future, one of the action plan 9 items is for the NRC to administer regual exams. That is 10 weing considered.

11 CHAIRMAN SMITH: Anything further?

12 (No response.)

13 CHAIRMAN SMITH: Okay.

14 THE WITNESS: Thank you.

15 DR. JORDAN: Just a second.

16 CHAIRMAN SMITH: Oh.

17 BY DR. JORDAN:

18 Q I guess I am a little juzzled about -- you say 19 that the recommendation I.A.3 in NUREG-0660 -- that is what 20 you were referring to, was it?

21 A Yes, sir.

22 Q Now, you say that is not a requirement. Isn't 23 that included in the 0737 as a requirement?

24 A Right. Many of the recommendations in the task 25 action plan have been adopted and have been required of the

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12,879 1 different Licensees. I am not sure how many of those 2 specific recommendations show up in 0737, but many of them 3 do. Q I see. So it is just -- at least some of the 5 requirements have been adopted -- I mean, some of the a recommendations of 0660 have been adopted as requirements. Yes, sir. A 7 DR. JORDAN: All right. 8 BY CHAIRMAN SMITH: (Resuming) 9 Was that the point of your answer, however? 0 10 I was trying -- it seemed like we got confused as A 11 . 12 to what Order Item I.E required and what the task action 13 plan required, and I was trying to draw out the differences 14 between the two. One is very site-specific whereas the 15 action plan is for all Licensees. Q Right, and to the extent that 0660 is brought over 16 17 into 0737, the same answer would apply. Yes, sir. A 18 CHAIRMAN SMITH: Anything further? 19 RECROSS EXAMINATION 20 BY MS. AAMODT: 21 Could I ask, Mr. Boger, have these requirements 22 23 that we have discussed been brought over into 0737? Is it --CHAIRMAN SMITH: You mean particularly the one 24 25 that we had --

MS. AAMODT: Discussed. 1 CHAIRMAN SHITH: Let's ask him. 2 Do you know? I guess we could find out for 3 a ourselves in short order, but if he knows the answer --THE WITNESS: I am afraid I cannot say how many 5 s have or have not. CHAIRMAN SMITH: Okay. Both documents are 7 a available. If anybody can give us the parallel part of g 0737, that might be helpful. (Board conferring.) 10 CHAIBMAN SMITH: Dr. Jordan has pointed out he 11 12 himself did that very thing. All we need now is a 13 comparison. (Board conferring.) 14 CHAIRMAN SMITH: I do not think that the answer is 15 17 I.A.2-3 also picks up some parts of it. It will just take 18 comparisons. MS. AAMODT: Ckay. 19 CHAIRMAN SHITH: Do you have a copy of 0737? 20 MS. AAMODT: I am sure I dc at home. 21 CHAIRMAN SMITH: Well, look at, for example, pages 22 23 3-38 and 3-36 and 3-37. That is, yes, 3-36 through 3-39. MS. AAMODT: Okay. 24 CHAIRMAN SMITH: Note that I said for example. I 25

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1 do not know if that is all-inclusive or not.

2 MS. AAMODT: All right.

3 CHAIRMAN SMITH: Okay, Mr. Boger. Thank you very 4 much.

(The witness was excused.)

6 (Pause)

5

7 CHAIRMAN SMITH: I believe now we are ready for 8 Mrs. Aamodt's testimony.

9 Mr. Aamodt, would you like for the Board to go 10 through the procedure that is followed by attorneys to get 11 the -- if you want a chance to try it yourself, now is an 12 opportunity.

MR. AAMODT: If you would be so kind as to give me
 14 a little advice beforehand, I would like to try to help.

15 CHAIRMAN SMITH: What we do is we establish that 16 the document that represents the written testimony is indeed 17 the written testimony prepared by the witness, and you 18 describe it, and then you ask if there are any corrections, 19 that the corrections are made, and then you ask that it be 20 bound into the transcript as if it was read into the 21 transcript.

22 But you accomplish any of those things in any 23 particular order except the last. I think you will 24 succeed. Just go ahead.

25 As a matter of fact, she can just do it

1 narratively, so long as all those points are touched. MR. AAMODT: I am concerned about being helpful 2 3 later on in the cross examination. CHAIRMAN SMITH: Let me qualify this. 4 MR. SWANSON: Mr. Chairman, if it will be helpful, 5 a the staff would be willing to stipulate the testimony into 7 evidence subject to motions to strike. MR. AAMODT: I think my wife has a few things she A g would like to add to the testimony. CHAIRMAN SMITH: Okay. 10 In the first place, we have to administer the oath. 11 Do you want a moment to get your papers in order? 12 MS. AAMODT: Yes. I do not believe my nusband has 13 14 sorted them. There is one set for the reporter. (Mrs. Aamodt distributing documents to the Board 15 16 and parties.) CHAIRMAN SMITH: Have you provided a copy of your 17 18 testimony for the reporter? MS. AAMODT: Yes, the testimony was provided. 19 CHAIRMAN SMITH: Where is that copy right now? 20 MS. AAMODT: Do you need one, Chairman Smith? 21 CHAIRMAN SMITH: The reporter has one? 22 MS. AAMODT: There is an additional one in the 23 24 orange folder there next to you, Norman. CHAIRMAN SMITH: I would like to be assured that 25

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the reporter has the one that ends up with all the 2 corrections that I note. I note a correction is necessary. a I note that there is --MS. AAMODT: Is there a correction page on the 5 front of that, Chairman Smith? That should be taken off a because that no longer holds. I will go through it and make my corrections. 7 CHAIRMAN SMITH: This should be returned. A Shall we throw this correction page away? Do you 9 10 want this back? MS. AAMODT: No, the correction page can be thrown 11 12 out. On page 1 ---13 CHAIRMAN SMITH: Wait a minute. Let's first 14 15 establish the correct document, I mean the actual document 16 which is going to be received as your testimony. So we begin with a document that is dated February 17 18 2, 1981, except that the title of it says Intervenor 19 Marjorie Aamodt's and Norman Aamodt's Testimony and Plan of 20 Cross-Questioning. Now, we have already ruled on Mr. Norman Aamodt's 21 22 testimony, and the plan of cross questioning does not go 23 into evidence. So what I propose we do is we draw a line 24 through "and Norman Aamodt's Testimony and Plan of 25 Cross-Questioning" so that the document will actually

12,883

1 reflect what is going into evidence. Now, I will do this for the reporter's copy. Is that all right with you? MS. AAMODT: That is fine. On page 1 --CHAIRMAN SMITH: Just give me a moment. Now I am going to remove from it Norman Aamodt's 7 testimony, leaving six pages of testimony by Marjorie Aamodt. MR. BLAKE: Excuse me. Six pages?

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CHAIRMAN SMITH: Nine pages of testimony from 1 2 Marjorie Aamodt. Is that correct, Mrs. Aamodt? MRS. AAMODT: Yes. 3 CHAIRMAN SMITH: Flus the qualifications of 5 Marjorie Aamodt. That same paper also has the gualification 6 of Norman Aamodt. I see no harm in having those remain 7 there, unless anybody objects. The plan for cross questioning should be removed. 8 g Is that correct, Mrs. Aamodt? It is not going to be 10 evidence. (No response.) 11 CHAIRMAN SMITH: All right, do you have any 12 13 corrections to the nine pages of testimony or your 14 professional qualifications? MRS. AAMODT: There are changes, Mr. Smith. 15 CHAIRMAN SMITH: Changes? 16 MRS. AAMODT: Yes. 17 CHAIRMAN SMITH: Okay. Would you begin with them, 18 19 then? The reporter does not have these changes, does he? MRS. AAMODT: No. I am sorry, I was not aware of 20 21 that need. CHAIRMAN SMITH: Okay. So I will try to make the 22 23 changes. Let's go off the record. (Discussion off the record.) 24 CHAIRMAN SMITH: Okay, now would you begin with 25

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12,885

1 your first correction? MRS. AAMODT: Yes. On page 1 the third paragraph 2 3 right underneath the restatement of the Contention, the 4 review committee of the OARP, insert "of the CARP." 5 Whereupon, MARJORIE M. AAMODT 6 7 called as a witness, having first been duly sworn by the g Chairman, was examined and testified as follows: DIRECT EXAMINATION 9 BY MR. AAMODT: 10 What is it? Q . 11 "Of the OARP." A 12 0 Okay. 13 The last sentence on the page, remove the period A 14 15 and put "in view of the TMI-2 accident." Okay. 0 16 On page 2, the sentence just above where it says A 17 18 "Man trained machine human-engineered interface," the ig sentence begins with "But unknown effects." Change 20 "unknown" to "unmeasured." CHAIRMAN SMITH: No, not on my --21 BY MR. AAMODT: (Resuming) 22 The sentence does not begin with "But." 0 23 A It says --24 0 The line begins "But." 25

12,886

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A The line begins with "But." "But unmeasured 1 2 effects," not "unknown measured effects." "Unmeasured 3 offects." At the bottom of that page, "C: carpeting to 5 reduce noise," and so forth, put an asterisk at "C." Add 6 the footnote, "Attachment 5." All right. C 7 Page 3, the first paragraph under the D and E, it A 8 g begins the first "3" of that paragraph, where it says near to the end of the paragraph, "In the sense, it is a man" --11 "machine-man/machine-plant interface," an aseterisk after 12 that, and Attachment 4 as a footnote. Just underneath that it says --13 CHAIRMAN SMITH: I am sorry, I just had trouble 14 15 finding it. All right. THE WITNESS: Just underneath that --16 CHAIRMAN SMITH: The asterisk will go immediately 17 18 following the word "interface"? THE WITNESS: "Interface." That is right. 19 The next line, it says "which can" --20 CHAIRMAN SMITH: What does the asterisk refer to? 21 THE WITNESS: Attachment 4. 22 CHAIRMAN SMITH: Okay. 23 THE WITNESS: On the next sentence it says "which 24 25 seriously fatigue." I want to change that to "which can

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1 seriously fatigue." Insert "can." CHAIRIAN SMITH: That is already on this. 2 THE WITNESS: On the next page, after the center 3 4 of the page, Pennsylvania Power & Light Company, and then 5 there is a parentheses, which is Attachment 1. CHAIRMAN SMITH: Change "attach" to "Attachment 6 7 1"? THE WITNESS: To "Attachment 1." 8 At the bottom of the page it says "Cak Ridge," the 9 10 last word, "Cak Ridge," and add "and others." Page 5, under D, add onto the last sentence ---11 CHAIRMAN SMITH: There are two Ds. 12 THE WITNESS: The D at the beginning --13 CHAIRMAN SMITH: All right. 14 THE WITNESS: -- of the page, personnel. 15 BY MR. AAMODT: (Resuming) 16 Q Paragraph D, personnel. 17 The last sentence says "Possible analyses of A 18 19 programs and inferences." CHAIRMAN SMITH: "Program inferences"? 20 THE WITNESS: "... and inferences." 21 In the middle of the page, B, faculty, an asterisk 22 23 there and a footnote Attachment 2. CHAIRMAN SMITH: Where is the asterisk exactly? 24 THE WITNESS: Well, this is -- this is not as 25

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1 exact as I would have done if I had known all I should have 2 known at the time I did it. I -- I ran short of time, and a so it is not precise. I would say at the end of that, at 4 the end of that, after "licensing," "NRC licensing." CHAIRMAN SMITH: What is the footnote? What is 5 s the foctnote, Mrs. Aamodt? THE WITNESS: Attachment 2. And second --7 BY MR. AAMODT: (Resuming) 8 Page 7? 0 9 A Page 7. The third paragraph on the hour -- the 10 11 schedule, I have the attachment referring to the earlier 12 February 1, but the hourly schedule is the same. So I guess 13 we will just put an accerisk there and "Attachment 3" at the 14 bottom of the page. Where would you like the asterisk? 0 15 After "72-hour work week." A 16 And that becomes Attachment 3? 0 17 A Attachment 3. And then maybe a clarification, 18 19 hours designated in this letter, same as July 31, 1980. CHAIRMAN SMITH: We have to know exactly where 20 21 those words go. THE WITNESS: What is that? I use as Attachment 3 22 23 the February 1 letter, and I see I refer to the July 31 24 letter, they are the same. Recommendation of ours. Q Margie, would you perhaps change July 31 to a 25

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1 different day?

2 A All right, why don't we put, "However, in a letter a to" -- it is not a letter, though. This is -- this is in a circular -- all right, let's change that: "However, in s circular I.E.80-02." C Excuse me. In Circular --6 "In Circular I.E.80" --A 7 "I.E.80"? 0 8 "I.E.80-02" --A 9 CHAIRMAN SMITH: Mrs. Aamodt, could that be 10 11 "Bulletin"? THE WITNESS: What's that? 12 CHAIRMAN SMITH: Could that be a bulletin? 13 THE WITNESS: Is that a bulletin? 14 CHAIRMAN SMITH: A "bulletin" is a word that has 15 16 generally recognized meaning. THE WITNESS: All right. 17 MR. BLAKE: In this case it was a circular. 18 CHAIRMAN SMITH: It was a circular. All right. 19 20 Just mind my own business. All right. THE WITNESS: It is dated February 1, 1980. Then 21 22 put an asterisk. CHAIRMAN SMITH: Dated February? 23 THE WITNESS: 1, 1980. 24 CHAIRMAN SMITH: 1, 1980. 25

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THE WITNESS: "As well as in letter dated July 1 2 30." BY MR. AAMODT: (Resuming) 3 Is there an asterisk yet? 0 4 A The asterisk? 5 "However, in Circular I.E.80-02, dated February 1, 0 6 7 1980." Now, continue. "1980, as well as in letter to Licensees dated A 8 9 July 31, 1980." Now, the asterisk is after the "Circular 10 I.E. 80-02," and that is Attachment 3. Q I am sorry, I could not keep up with you. 11 12 "However, in Circular I.E.80-02, dated February 1" --A That is in there, Norman, "as well as letter to 13 14 Licensee." "Letter to Licensee" is in there. All you need 15 is "as well as." 16 Q I struck it out, so I have to put it in again. "As well as in letters to Licensees." A 17 "Dated February 1, 1980"? Q 18 "July 31, 1980." A 19 CHAIRMAN SMITH: New we are going to have to 20 21 correct your change. The asterisk does not follow the word 22 "week." THE WITNESS: No. It follows "Circular 23 24 I.E.80-02." CHAIRMAN SMITH: All right. 25

12,892 BY MR. AAMCDT: (Resuming) 1 It follows the "2"? 2 2 "02." That is Attachment 3. A 3 Then on page 8 --4 That is Attachment 3? 0 5 3. I think you are in the dead spot. Why don't A 6 7 you move over? No, I can hear you all right. 0 8 Can you? A 9 The asterisk simply says "Attachment 3" now? 0 10 A That is right. "Page 8" is the first line. The 11 12 end of the sentence, near the end of the sentence it says 13 "shifts," and after "shifts," "revolving shifts," insert "as 14 proposed by Licensee." CHAIRMAN SMITH: Wait a minute. No. That doesn't 15 16 comport --THE WITNESS: Is that in there? 17 BY MR. AAMODT: (Resuming) 18 That is in there. 0 19 All right. At the end of that paragraph, "to A 20 21 sleep at traditional times considered effective in reducing 22 fatigue." Q That is in there also. 23 A All right. And eliminate the "attached" there. 24 25 That is not attached.

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12,893

I do not see that. 0 1

25

A All right. Ch, okay, I am sorry. No, that is not 2 3 there. I am sorry. Now, down below, the next paragraph --CHAIRMAN SMITH: Excuse me. I understand what her 5 point is. She does have an asterisk at the bottom of the 6 page, which says "attached." THE WITNESS: But that is to the letter down here. 7 CHAIRMAN SMITH: That remains. 8 THE WITNESS: Yes. 9 CHAIRMAN SMITH: All right. 10 THE WITNESS: That paragraph beginning "Attitudes" 11 12 can --CHAIRMAN SMITH: We do not understand. We need 13 14 some clarification. THE WITNESS: I misunderstood my own --15 CHAIRMAN SMITH: On my copy -- and Dr. Jordan's 16 17 does not include this -- but my copy has an asterisk at the 18 bottom of the page which says "attached." Now I do not see 19 the antecedent. Oh, I see, the antecedent to the asterisk 20 is in the paragraph which begins "Attitudes." The last line 21 of that paragraph, you have, "Subsequently, April 30, 1980*, 22 NRC." That is speaking with operators about the 23 responsibilities to the public at large on a trial basis. 24 Does that comport with --MR. BLAKE: No. Read me the "subsequently"

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1 sentence?

2	CHAIRMAN SMITH: "Subsequently, April 30, 1980"
3	MR. BLAKE: No. That does not agree with my text.
4	THE WITNESS: That should be completely crossed
	out. Where it says "The surrounding public," if you back up
5	
6	just a little from that sentence, it says "The surrounding
7	public" was the wording on his license and whatever was
8	given by the utility. Then where it begins "Subsequently,"
9	that is crossed out all the way down to the end of the
10	paragraph as well as the asterisk and the attached as the
11	footnote.
12	BY MR. AAMODT: (Resuming)
13	Q Everything from "Subsequently" through "a trial
14	basis." That is right. And the asterisk and the attached
15	footnote goes.
10	
16	(Pause.)
	(Pause.) MR. SWANSON: Could I ask a question? The
16 17	
16 17 18	MR. SWANSON: Could I ask a question? The
16 17 18 19	MR. SWANSON: Could I ask a question? The Chairman's last question indicated that obviously there were
16 17 18 19	MR. SWANSON: Could I ask a question? The Chairman's last question indicated that obviously there were two sets of this testimony passed out, and I wonder if you are aware are there any differences? Are there differences
16 17 18 19 20	MR. SWANSON: Could I ask a question? The Chairman's last question indicated that obviously there were two sets of this testimony passed out, and I wonder if you are aware are there any differences? Are there differences
16 17 18 19 20 21	MR. SWANSON: Could I ask a question? The Chairman's last question indicated that obviously there were two sets of this testimony passed out, and I wonder if you are aware are there any differences? Are there differences between the sets that you distributed?
16 17 18 19 20 21 22 23	MR. SWANSON: Could I ask a question? The Chairman's last question indicated that obviously there were two sets of this testimony passed out, and I wonder if you are aware are there any differences? Are there differences between the sets that you distributed? BY MR. AAMODT: (Resuming)

1 A No, no, I am sorry, I struck that after we came 2 here and we discussed it in cross guestioning.

3 Q The trips to your office -- I realize it did not 4 apply.

5 CHAIRMAN SMITH: There is still a problem raised 6 by Mr. Swanson, and that is there is a possibility, since we 7 know that there are two completely different versions of at 8 least page 8 in circulation. Is there any other possibility 9 --

MR. AAMODT: May I compare mine?

10

11 THE WITNESS: That is not true, Chairman Smith. 12 The "Subsequently" was just crossed off this morning in the 13 car coming here.

14 MR. BLAKE: My last sentence -- it may be the same 15 as Dr. Jordan's. He has been nodding at the same time I 16 have.

17 CHAIRMAN SMITH: I am looking at two different 18 typed versions, Mrs. Aamodt. On page 8, Dr. Jordan's, the 19 sentence, and Dr. Little's begins "Subsequently, October 20 'blank'" --

THE WITNESS: And the other one, "Subsequently, 21 THE WITNESS: And the other one, "Subsequently, 22 April 30." Just the date, And then I crossed it completely 23 out. I could not find the letter at first, and I thought 24 that was one I remembered.

25 MR. AAMODT: There must have been some copies.

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BY MR. AAMODT: Q With those pages out, the sentence out, the 4 sentence beginning "Subsequently," ending "basis." That 5 sentence was the only sentence that varied between the two 6 sheets, was it not? All that varied was the date of the letter. On page 9 --

CHAIRMAN SMITH: Are there other sheets where this 10 11 could be a potential -- are there other sheets in your 12 testimony where this could be a potential problem? Are 13 there other sheets?

THE WITNESS: No. No. No. I am giving all the 14 15 changes. And then on page 9 --

BY MR. AAMODT: (Resuming) 16

17 Q What Mr. Smith meant, Marge, are there any other 18 pages where you change something where we could have two 19 different copies floating around?

A No. 20

A

0

A

Yes.

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Q Okay. 21

On page 9, the second sentence, "Develop to A 22 23 optimize" and insert "responsibility in using training" on 24 this copy. Cross out the "and" and put "in performance." Q That is done. That was made in this copy. 25

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THE WITNESS: Yes.

CHAIRMAN SMITH: That change has already been 1 2 THE WITNESS: What is that? 3 CHAIRMAN SMITH: That change has been made. 4 THE WITNESS: Oh, all right. And at the very 5 6 bottom of the page -- did I say under "conclusions," "there 7 are" or "there is"? It should be "there are." CHAIRMAN SMITH: That change, I think, has been 8 g made. MR. AAMODT: Yes. 10 BY MR. AAMODT: (Resuming) 11 Do you have any other corrections, Margie? Q 12 No. A 13 Do you have any additions? 0 14 Oh, then there is -- the addition of Attachment 1 A 15 16 was here. Attachment 2 has been distributed; that is a new 17 attachment. CHAIRMAN SMITH: All right, Attachment 1 was --18 THE WITNESS: Given originally with the 19 20 testimony. CHAIRMAN SMITH: It is not marked "Attachment 1." 21 22 That is the newspaper? THE WITNESS: That is the newspaper. 23 CHAIRMAN SMITH: Let's mark that "Attachment 1." 24 MR. AAMODT: I have none of those attachments 25

1 here. Could we -- could you keep them there and we will add 2 them to this one, or I can give this to you now. It is 3 corrected.

12,898

THE WITNESS: We can get the --

5 CHAIRMAN SMITH: We might just as well get the 6 attachments lined up. So far I have a copy of a document 7 that can be given to the reporter. And I can share my 8 colleagues', at least for this afternoon. But our first 9 problem now is to identify Attachment 1. And that is the 10 newspaper article with the headlines "Simulator Prepares 11 TT&L Nuclear Staff." We will mark that Attachment 1.

You don't have that?

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MR. AAMODT: I don't have that for the Reporter's 1 2 COPY . CHAIRMAN SMITH: So far I do. 3 MR. AAMODT: Okay. 4 THE WITNESS: Attachment 2 is --5 CHAIRMAN SMITH: Wait a minute. Now, when I begin 6 7 to run out of attachments --MR. AAMODT: Attachment 2 is marked as Attachment 8 9 2. THE WITNESS: Attachment 2 is so marked. 10 CHAIRMAN SMITH: None of us have that. 11 THE WITNESS: None of you have that? 12 CHAIRMAN SMITH: I don't have it. I heard Dr. 13 14 Little say that she doesn't have it, and I know that I do 15 not have all of the attachments. All right. 16 THE WITNESS: This is -- Attachment 2 was put with 17 18 that. I see you have an extra Attachment 2 up there. You 19 will have another complete set when this is put with that 20 .t the Reporter. CHAIRMAN SMITH: Attachment 2 is an OARP quiz 2 22 results, function of instructor ratings. THE WITNESS: And Attachment 3 is the Circular 23 24 80-02, and Attachment 4 --CHAIRMAN SMITH: No, no. 25

12,899

MR. BLAKE: My Attachment 3 is one page of the 1 2 Circular 80-02. THE WITNESS: That's right. 3 MR. BLAKE: It is the first of two pages which 4 5 comprise that in that circular. MR. AAMODT: Yes, that is right. That is all we 7 copied was the first page. THE WITNESS: We will give you a second copy of A g that page. I am sorry. CHAIRMAN SMITH: Ckay. 10 THE WITNESS: I am sorry for these omissions on my 11 12 part. And the fourth -- the fifth -- the fourth attachment 13 is a diagram. CHAIRMAN SMITH: We do not have that. 14 THE WITNESS: Do you have that, Chairman Smith? 15 CHAIRMAN SMITH: No, ma'am. Do the other parties 16 17 -- do the other people? MR. BLAKE: Mr. Chairman, we got them handed out 18 19 to us after the lunch break and before Ms. Aamodt just went on up. We have not seen these before. CHAIRMAN SMITH: Do you have more, because the 21 22 individual Board members will need this, too. THE WITNESS: All right. All right. 23 CHAIRMAN SMITH: Attachment 4 is entitled 24 25 "Man-Machine Interface," showing the relationship of work

12,900

1 schedule to training.

THE WITNESS: I thought we had enough copies. 2 3 Norm went over and had them made, and I do not know where 4 they all went. MR. AAMODT: We only made four. We should have 6 made six. Well, we can work from the Reporter's copy and 7 give it to him at the end of the testimony. Then we will g all have it tomorrow. All right. How about Attachment 5? 9 MR. ADLER: Mr. Chairman --10 THE WITNESS: Attachment -- was there an 11 12 attachment 5? I thought I went only to 4. CHAIRMAN SMITH: Yes. There was a page you 13 14 referred to as Attachment 5. THE WITNESS: Yes. I am sorry. That is -- that 15 16 is the decibels and the perception of --CHAIRMAN SMITH: Page 174 and 175 from 17 18 publication, the chapter regarding physiological acoustics. 19 That is Attachment 5. THE WITNESS: That is Attachment 5. 20 MR. ADLER: Mr. Chairman, I do not believe any of 21 22 the parties besides the Staff and the Licensee have gotten 23 copies of the attachments. CHAIRMAN SMITH: Nobody else has? You have not 24 25 either?

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1 MR. ADLER: We don't have any except for the 2 original, Attachment 1.

3 CHAIRMAN SMITH: All right. I think while we are 4 taking care of preliminary business we can have copies made 5 of the five attachments.

8 MR. ADLER: Thank you.

7 (Bcard conferring.)

8 CHAIRMAN SMITH: Do you have one, Mr. Aamodt?

MR. AAMODT: No.

9

10 CHAIRMAN SMITH: Do you have enough?

11 THE WITNESS: I am mi sing one myself, one or two 12 myself.

13 CHAIRMAN SMITH: All right. Seven, seven copies,
 14 please.

Now, with those corrections, additions, and the attachments i this your testimony and the professional qualifications, your professional qualifications? Is this a your testimony?

19 THE WITNESS: Yes, it is, Mr. Smith.

20 CHAIRMAN SMITH: I suggest that we leave Mr. 21 Aamodt's professional qualifications in until we determine 22 whether -- before I strike it out, determine whether it 23 turns out that he contributed to part of the testimony. 24 Then if at the end of the testimony it appears he did not, 25 we will strike out his qualifications, too, if you remember

1 to make that motion.

Are there any objections to the receipt of Mrs. 3 Aamodt's testimony and professional qualifications with the 4 attachments?

MR. SWANSON: Yes.

5

25

CHAIRN'N SMITH: Mr. Blake?

7 MR. BLAKE: Mr. Smith, I have an objection to one a portion of Mrs. Aamodt's testimony that I referred to before g that I would object to. It's admissibility. It's the 10 portion that begins on page 7 on fatigue.

I would also observe that these attachments other than the press clipping were not provided to the Licensee and apparently not to the other parties in advance. I do not know, but I would like to have at least an estimation. We should not have a surprise on direct examination that we should see for the first time when the Witness takes the rand the nature of the direct case. It is quite different is in that regard from cross examination.

19 It may be that the Aamodts just did not understand 20 it and thought that this vehicle was appropriate. I do not 21 know. I have not seen these things together. Some I 22 recognize, like the ADO-2; others I do not, nor do I know 23 what means to be made of them, and I am not prepared today 24 to cross examine on them.

CHAIRMAN SMITH: Well, let's take up your

1 objection to page 7, to the portion on page 7.

2 MR. BLAKE: Mr. Smith, my objection to the one 3 discrete area which appears -- starts on page 7 and carries 4 over to the top of page 8, entitled "Another Stressor --5 Fatigue," is the same objection which I raised earlier 6 during the course of cross examination of one of our panels 7 of witnesses.

8 Nowhere in that entire segment of her testimony 9 does the word "training" or the word "testing" appear. It 10 is indeed an attacking or an attempt to attack the 11 operational shift requirements, the rotating of shifts. It 12 deals exclusively with operational considerations.

13 The item which the Board has previously determined 14 is not within the Aamodts' Contention No. 2. It has been 15 the subject of earlier discovery rulings. It was the 16 subject of a Board ruling during one of our panels of 17 witnesses. It has been the subject of other testimony, 18 testimony by others in this proceeding, specifically Mr. 19 Toole who specifically --

20 CHAIRMAN SMITH: You are going to have to speak 21 more slowly. If you begin with the last sub-subject, I did 22 not follow at all what you are saying about Mr. Toole.

23 MR. BLAKE: I was leading into the fact that it 24 has in fact been covered elsewhere in this proceeding, for 25 example, Mr. Trole's testimony which appears on page 11,665

1 with regard to shift rotation. The Aamodts were not present.

12,905

2 And finally, I would observe, Mr. Chairman, that 3 the Essex Report, which has been the subject of some 4 discussions and I think even referenced by Mrs. Mamodt, 5 although I am not certain of that, in its review of the 6 Three Mile Island Unit 2 accident it was observed in that 7 report that there was no evidence that at the time of the 8 accident the actions and the actions of the operators were 9 significantly influenced by fatigue, disorientation, or 10 distractions.

It is unclear to me that fatigue --

12 CHAIRMAN SMITH: You are giving me too much. I 13 cannot rule on all these things. Let's take up the first 14 part now, the part about it being beyond the scope of the 15 contention.

MR. BLAKE: Okay.

11

16

17 CHAIRMAN SMITH: All right. We did rule that we 18 could have sufficient identification but no more, so that 19 the alleged defective training could be identified and 20 placed into context.

Now, I think that the ruling should be that if the information contained on page 7 and 8 under that subject is reliable, that it should be allowed in for the purpose of -that limited purpose if it is reliable. You see, this is consistent with our ruling during discovery, too. We

1 would not allow an inquiry into operating conditions, nor 2 did we allow during the course of the cross examination an 3 exhaustive inquiry into operating conditions and fatigue and 4 stress; but we did allow an identification and a limited 5 excursion into that area so that Mrs. Aamodt may make a 6 demonstration of her view that training was not parallel 7 training needs. It does not operate on needs. And this has 8 been an important part of her case.

9 I think our rulings have been consistent with 10 allowing at least this subject matter in, although --

MR. BLAKE: I can do no more than observe, Mr. Smith, that there is nothing here to tie it to training or testing. This entire section attacks the operational considerations, the length of shift, which has been setablished, the types of rotation. It makes suggestions regarding different types of rotations and different hours.

17 CHAIRMAN SMITH: I will just have to read it more18 carefully. I will have to take some time out. '

19 MR. AAMODT: Mr. Smith, may I make an observation 20 before that relative to Ernie's comment? The section does 21 not stand by itself. This is in the context of the entire 22 testimony as opposed to testimony dealing with we should not 23 have long shifts.

24 This is exactly -- we are dealing with deficiency 25 in training in that results are not predictable because of

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1 stress. My wife is trying to delineate the occasions of 2 that kind of stress.

3 MR. SWANSON: Mr. Chairman, would you prefer to 4 have all concerns so that the testimony -- ruled on at 5 once. Do you want to take it section by section?

6 CHAIRMAN SMITH: The first thing I would like to 7 do is to read it carefully. I have not done that. That is 8 my major problem right now. Then we will come back to 9 everybody's arguments on it.

10 (Pause.)

11 CHAIRMAN SMITH: Off the record.

12 (Discussion off the record.)

13 CHAIRMAN SMITH: All right, Mr. Swanson.

14 MR. SWANSON: As to the section referred to by 15 Licensee, the Staff also will object for largely the same 16 reasons cited. In reviewing this one final time we do not 17 see the words "testing" or "training" even mentioned in that 18 section.

19 I just do not see that there has even been an 20 attempt to link it up with the specific wording about 21 contentions.

22 CHAIRMAN SMITH: Okay. Well --

23 MR. BLAKE: I am sorry. I did want to observe for 24 the Board that this is not the only place where "fatigue" 25 appears in the prepared testimony. It appears, for example,

1 on page 3 in connection with the human factor elements, the 2 stressors, and therefore playing some role. That strikes me 3 as closer to what Mrs. Aamodt's contention was about, at 4 least as I now understand it through her cross examination 5 and questioning.

6 It is this section which I view as the operational 7 considerations. That is its direction. That is what the 8 last paragraph says.

CHAIRMAN SMITH: I did not hear.

9

10 MR. BLAKE: That is what the last section of the 11 paragraph is aimed at, attacking and making different 12 recommendations.

13 CHAIRMAN SMITH: I am not hearing you, Mr. Blake.
14 MR. BLAKE: Should I speak louder or -15 CHAIRMAN SMITH: Louder and slower.

16 DR. JORDAN: Just like that.

17 MR. BLAKE: I wanted to point out that this is not 18 the only place in the testimony in which the concept or in 19 fact the word "fatigue" appears, nor have I objected to a 20 variety of cross examination questions by Mrs. Aamodt where 21 fatigue was tied to stressors or environmental conditions 22 which I now understand a good deal better to have been a 23 string in her bow.

24 CHAIRMAN SMITH: What?
25 MR. BLAKE: Now I understand her contention to

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1 have involved this concept a good deal more clearly than I 2 did before. I have, however, drawn the line where she 3 attempted to attack operational considerations, the setting 4 of eight hours as the shift versus six or twelve or any 5 other number. And that is my understanding of the language 6 the Board earlier drew, and it is my view that this section 7 is directed at attacking an eight-hour shift and indeed the 8 rotational scheme of shifts, as opposed to tying it to her 9 contention as she does with fatigue in an earlier portion of 10 the testimony.

17 CHAIRMAN SMITH: Is there any place in the 12 testimony in this entire proceeding where the length of 13 shifts and the rotational systems are addressed?

14 MR. BLAKE: Is addressed?

15 CHAIRMAN SMITH: Right.

16 MR. BLAKE: We have had witnesses who address 17 shift rotation, and the eight-hour has been identified -- I 18 do not know that I can point you to a place where eight 19 hours has been justified by a scientist of one sort or 20 another.

21 CHAIRMAN SMITH: So when Mrs. Aamodt files her 22 proposed findings, she could very well point to that 23 testimony in support of her findings that the training does 24 not recognize -- take into account the reality of the 25 conditions for operation. I mean, she has an entire record

1 here of what the shifts are, what the shift revision is, and 2 she will be able to cite those.

3 MR. BLAKE: Indeed, she will be able to find 4 portions in the transcript where witnesses have talked about 5 shift rotation and in fact about training insofar as it 6 prepares one to cope with an eight-hour shift. That was the 7 purpose.

8 CHAIRMAN SMITH: Not only can she talk about that, 9 she can talk about anything she wishes to in proposed 10 findings. She can take the entire operation of that plant, 11 if she wishes, and cite it in her proposed findings. All 12 she has to do is just give us a transcript number, and that 13 is it.

14 MR. BLAKE: I --

15 CHAIRMAN SMITH: The point I am making is if we 16 have in evidence or if we reasonably can rely upon what she 17 has to say in the context of her general testimony, why not 18 permit it to be in so that at the very point -- at the very 19 place she is making her point, the record of the proceeding 20 is condensed and identified. Otherwise, she can do exactly 21 the same thing in proposed findings.

Now, I would approach it that we look at what she as has to say, and if it is accurately reflected as to what the record demonstrates or if, for example, as in the case of the Swain report -- the Swain report, if it is accurate, and

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1 if it is an accurate quote from Circular 80-02. that she be 2 allowed to have it in this portion of the testimony so that 3 the points she is making are understood in context, because 4 she will be able to accomplish exactly the same thing by 5 citing to the record wherever these things might be found, 6 these points might be found.

7 Now, I have some trouble with portions of it, but 8 I am talking generally. As I read page 7, it seems to be a 9 fair representation of what the record of this proceeding 10 has already established. If there are any significant 11 errors in it, I think we ought to know about it.

12 Have we come to page 8 yet?

13 (Pause.)

Now, we recognize that Mrs. Mamodt's expertise and not contention is in the area of training and not nuclear plant operation. We understand that. We are not accepting or rundle stand hat. We are not accepting of demonstrating how the plant should be operated. But if she has reliable information here in what others say and this record is established, then to put her testimony in context 1 think it should be accepted. I am talking about page 7.

22 MR. BLAKE: I do not know how reliable it is nor 23 how well it will stand up under cross examination if indeed 24 she is not an expert in this area.

25 CHAIRMAN SMITH: I know. We are not accepting her

1 as an expert on operational fatigue, shift rotation, length
2 of shift or anything else.

3 MR. BLAKE: I could not, for example, even locate
4 a Swain-Sandia Labs of 1-20-78.

5 CHAIRMAN SMITH: All right. That might be a basis 6 for either striking it after cross examination or striking 7 it initially. I do not know. I am just trying to address 8 the general idea.

9 THE WITNESS: I have that here with me, Mr. 10 Blake. It is a working paper of A.D. Swain, number 1223, of 11 Sandia Labs, dated 1-31-77 and revised 1-20-78. It is 12 called "The Effects of Hours on Job on Visual Detection and 13 Decisionmaking with Implications for Nuclear Power 14 Personnel."

I wanted to say that in my area of expertise I do not put that -- I did studies in dialing while I worked for the Bell Telephone Laboratories, and we introduced stressors. We introduced --

19 CHAIRMAN SMITH: Wait a minute. We have to solve 20 this problem one step at a time.

21 THE WITNESS: Sure.

CHAIRMAN SMITH: In any event, would your testimony satisfy your purposes if when you say these conclusions -- that these and other references are evidently frawn together in the IEE circular, if the IEE circular is a

1 part of your testimony, if we have to stop, go back and find 2 the site in the Sandia Labs report, I do not know what it is 3 going to add to your testimony.

4 You are depending upon the language from I&E 5 Circular 80-02, aren't you? So then won't you --

6 THE WITNESS: The question has not been, from what 7 I have read from the Sandia working paper, the question 8 hasn't -- I understand from speaking with NRC about this 9 during the discovery period that the question has never been 10 answered as to what is the optimum length of shift.

11 CHAIRMAN SMITH: You are missing the problem that 12 we have right now. You see, the problem we have right now, 13 Mr. Blake does not know if that is a correct statement or 14 not, and it seems to me that you summarized what everybody 15 says in language that we can ascertain is correct, and it 16 seems to me that that should solve your problem for your 17 testimony.

18 MR. AAMODT: Yes. And, Mr. Smith, I think I would 19 like to also point out that this is not to be construed as 20 an argument to hold with Metropolitan Edison on their length 21 of shift. We are concerned on whether these things impact 22 on the operators' ability to function after they have been 23 trained.

24 CHAIRMAN SMITH: This has been the thread of all 25 her cross examination -- the point has been made so well --

1 but I do not think there is any confusion likely to exist in 2 the Board's mind that she is simply laying what seems to be 3 a rather modest page and a half -- not even that --4 predicate for her position that operator training deals 5 inadequately with fatigue.

MR. AAMODT: Yes.

7 CHAIRMAN SMITH: I have some problems with 8 something on page 8. Actually, when it boils right down to 9 it, it is just a single-page statement of what she feels is 10 the fatigue factor as to which training is inadequate, and 11 if it is unreliable for that limited purpose, it should be 12 brought in to place her testimony in context. By memory it 13 seems to be reliable.

14 (Pause.)

6

15 NR. BLAKE: Mr. Smith, I would like to propose a 16 middle ground between -- it may do it. My problem, quickly 17 looking down through seven and assuming that Mrs. Mamodt 18 will provide me with a copy of what I now understand to have 19 been a July document but revised in '78, I -- it may well be 20 that we could agree this is an accurate representation of 21 how shifts actually operate.

22 My problems are really going to come with the top 23 of page 8.

CHAIRMAN SMITH: All right.
MR. BLAKE: The top of page 8, if we get rid of

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1 that it may be my problems go away.

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CHAIRMAN SHITH: Now I want to go to page 8, but 2 3 first, page 7 had what I regarded as the evidentiary or the 4 record predicate for her testimony, and now page 8 is a 5 problem. So can we move on to page 8? MR. BLAKE: Well, I plan to do more cross 6 7 examination on page 7 than my potential schedule for the a Board would have suggested I think at this juncture. But I g would like now to move to 8. Subject to that cross 10 examination I would remove my objection to page 7 subject to 11 renewing it later on, depending upon recross. CHAIRMAN SMITH: Now, on page 8 the discussion --12 THE WITNESS: May I speak, Mr. Smith? 13 CHAIRMAN SMITH: Yes, ma'am. 14 THE WITNESS: Mr. Smith, I think if we looked at 15 16 Attachment 4, perhaps my viewpoint on this contention could 17 be better represented. CHAIRMAN SMITH: Wait a minute. We do not have --18 THE WITNESS: Attachment 4 is a diagram. 19 CHAIRMAN SMITH: Yes. But we just have it back 20 21 from --MR. BLAKE: Is Attachment 4 referenced on this 22 23 page 8? THE WITNESS: It is not referenced on page 8, but 24 25 I was planning to use this originally just as an explanation

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1 of why fatigue should be included under this contention; and 2 then I decided that it also fit in my discussion of what 3 really a man-machine interface is all about.

And I am perceiving it a little differently than 5 it has been perceived in this hearing in that most of the 6 attention of the man-machine interface has been on the 7 machine and not on the man, and it is really a 8 machine-machine interface. It is the trained crew machine 9 interfacing with the design nuclear machine, and I am 10 putting under all the things that modify or alter the 11 trained crew machine are listed under that area and are 12 comparable to the kinds of things that were considered in 13 the human engineering of the machine.

And so I view this contention in its true meaning to can be considered as a human engineering contention, human engineering, the man-machine side of the man-machine rinterface. And in reading the Essex Report, this was acknowledged, that training was necessary, that engineering of the man was necessary, but there was no address to it. And I found that throughout the human engineering studies, that aside from training, in a management sense there was no addressing of the human engineering of the man part of a man-machine interface.

And I am thinking of all the stressors we talked 25 about. We talked about stress, and when we have talked

1 about -- it is not the stress in testing or the stress in 2 training we are talking about but the stress in operations. 3 In the same way it is not the -- it is the fatigue in 4 operations. It is the number of changes in operation and 5 how they affect the trained crew.

CHAIRMAN SMITH: All right, Mrs. Aamodt. Please, 6 7 we are going to have to resolve the evidentiary problem a first. This is more of a technical nature. And then when g that happens, your view of your contention, that will come to out, I am sure. Well, it already has come out quite a bit, 11 but not our technical evidentiary objections to your 12 testimony which have to be resolved before we get into it. Now, would you address your objections to the

13 14 language on page 8?

MR. BLAKE: Mr. Chairman, my objections there are 15 16 no different than the basis I previously provided. In 17 there, in my view, it is directly related to the operational 18 considerations and attacks --

CHAIRMAN SMITH: You have no different objection? 19 MR. BLAKE: I have no different objection to that 20 21 portion of it.

MR. AAMODT: Are we discussing the first 22 23 paragraph, Mr. Smith?

CHAIRMAN SMITH: First paragraph on page 8. 24 Okay. I would have imagined different objections. 25

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1 MR. SWANSON: The Staff has a slightly different 2 objection. It appears as though that is based on a premise 3 which is contrary to the evidence in this proceeding, that 4 being the weekly change in sleep patterns caused by a weekly 5 shift rotation, which of course has been established by 6 Licensee testimony not to be the case; that there will be, I 7 believe, one week out of six or so where a normal sleep 8 pattern is altered.

9 CHAIRMAN SMITH: Well, I view it entirely 10 differently. I view it as two distinct parts. The opening . 11 two paragraphs, one is an additional statement of fact. 12 Then we begin with Mrs. Aamodt's opinion. And I would have 13 challenged the statement, "There is strong evidence that 14 weekly revolving shifts disturbs sleep patterns, and crews 15 should be permanently assigned to a shift time."

If there has been such evidence in this proceeding, it escaped me. I would have attacked that. Reference on in, her opinion, I would cross examine her as to her expertise to make such an opinion. But it still -if she has a reasonably concise descriptive statement of the record of this proceeding to lay the foundation for her view on training and fatigue, the Board thinks it should be accepted; but I think she is going beyond that here on page 8.

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MR. SWANSON: Well, I think that is the belief of

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1 the Staff. However, I thought that perhaps we could find 2 out in cross examination what the basis was for her 3 statement, if it was her own personal testimony or she was 4 just recapping the record. If it is the latter, we would 5 object.

6 There are one or two other portions of the 7 testimony where we would have to ask questions to decide 8 whether or not there are areas objectionable to the staff.

9 CHAIRMAN SMITH: An appropriate ruling, references 10 to data on page 7, if accurate, are admissible for the 11 purpose of placing her testimony in context. Most of the 12 language on page 8 is her opinion. All of this is subject 13 to cross examination, but we are not going to simply bar the 14 subject matter of fatigue in operation simply because her 15 contention relates to training. The contention relating to 16 training, without a reference to what a person is trained 17 for, is half a contention and pointless.

18 So I think that that should be -- that will be the 19 Board's ruling.

I am sorry, Mr. Adler. We did not hear from you.
MR. ADLER: I have no comments.

22 CHAIRMAN SMITH: That is the Board's ruling.

23 MR. BLAKF: Mr. Chairman, the second basis for my 24 objection to that particular portion then in broader terms 25 of fatigue in general are related to whether or not it is

within the scope of the proceeding. And in fact, the only
 specific studies that I could find of the subject of fatigue
 was in the Essex Report.

4 It determined that fatigue played no role in the 5 accident, and I do not know whether or not the subject now, 6 particularly within the meaning of operational 7 considerations, and whether or not an eight-hour shift is 8 appropriate as the Board has now allowed this is within the 9 scope of this proceeding at all.

10 CHAIRMAN SMITH: Now, that is a point that I do 11 not think we have had put to us before.

12 MR. BLAKE: Yes, sir.

13 CHAIRMAN SMITH: Okay.

14 Mr. Aamodt or Mrs. Aamodt.

15 MR. BLAKE: I will provide for the record my 16 citation to the Essex Committee Report.

17 CHAIRMAN SMITH: I'm sorry. Would you state that 18 again?

19 NR. BLAKE: The citation for my reference to the 20 Essex Committee's report that no evidence at the time of the 21 accident, the actions or inactions of the operators were 22 significantly influenced by fatigue, disorientation, or 23 distractions, that is from NUREG-CR-1270, Volume I, entitled 24 "Human Factors Evaluation of Control Room Design and 25 Operator Performance at TMI-2," done by the Essex

1 Corporation for the Rogovin Committee.

2 THE WITNESS: I would like to address that first, 3 if I may, Norman.

4 MR. BLAKE: Just this before she speaks. Is this 5 in the nature of testimony or argument?

6 CHAIRMAN SMITH: It is not testimony. This is 7 argument.

8 THE WITNESS: How, Mr. Blake, did the Essex9 Corporation, other than through opinion, rule that out?

10 MR. AAMODT: Margie, you might cite the 11 qualifications of the people at the Essex Corporation who 12 did the study, too.

13 THE WITNESS: I do not want to make an evaluation 14 of the Essex Corporation.

MR. BLAKE: I am aware of no contrary evidence.
THE WITNESS: I would like to know what did they
back up that conclusion with. They are supposed to be a
scientific organization.

19 CHAIRMAN SMITH: Wait a minute. We are headed off 20 into an impermissible area here. Why do you believe that 21 training for crew fatigue has a relationship to the accident 22 at TMI-2?

23 THE WITNESS: It happened in the back shirt, 24 number one. It happened toward the end of the back shift. 25 These are just circumstantial evidences but no more than -- 1 I can draw my opinions just like the Essex Corporation can 2 draw their opinions.

And it is then the fact that Met Ed was working their crews -- work having a great deal of overtime -- and the Rogovin Report states that whatever caused the crew not to be able to see what was the problem and to make so many rerors in the course of events after the onset of the a initial events will probably forever remain a mystery.

9 And so to rule out that fatigue could not have 10 contributed to this accident is to me believing that you 11 have more information than you do, and the hunches that I 12 get as a scientist indicate otherwise.

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1 CHAIRMAN SMITH: So it is going to be, then, the 2 record basis that you will have will be as a professional in 3 this field, that the inference can be drawn from the fact 4 that it was in the backshift.

5 MR. ELAKE: I quite frankly do not see how her 6 testimony goes to the backshift, or that we should not have 7 backshifts at all. And I would also point out in the course 8 of the discovery phase, Mrs. Aamodt asked questions and in 9 fact, the Board required we answer questions about the 10 operators and how long they had been on duty at the time of 11 the accident. We responded that they had been on for four 12 hours at the time of the accident, and there is no evidence 13 that I am aware of that these operators worked long hours or 14 overtime hours as Mrs. Aamodt has just suggested.

15 CHAIRMAN SMITH: How about in the handling -- that 16 is a different matter, the performance following the 17 accident.

18 MR. BLAKE: How about in the performance following 19 the accident?

20 CHAIRMAN SMITH: Yes, was fatigue pointed to by 21 any of the writers on the subject as being a contributor to 22 the handling of the accident?

23 MR. BLAKE: No, this was the only thing that I 24 could find on the subject of fatigue, and I am unaware of 25 any contrary evidence that suggests that fatigue played a

1 role in this accident.

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2 THE WITNESS: Mr. Blake points out how little it 3 has been examined, but in examining one of the NEC documents 4 on analysis of errors made at nuclear power plants -- and I 5 believe it was cited in one of the Commission's -- Committee 6 studies that there are significantly more errors made at the 7 ends of shifts and beginnings of shifts, so that both 8 fatigue and change are important in errors.

CHAIRMAN SMITH: Okay.

Well, here, this may be where we end up. Certainly the testimony has to have a relationship to the accident and to the scope of the proceeding. If we reject that portion of Mrs. Aamodt's testimony and she later cites in proposed findings record evidence that fatigue was a for contributor to the accident or to the allegation that the here performance following the accident was inadequate, then I really would have been wrong, although I do think right now it is her responsibility to point to some record basis for in the being within the scope of the proceeding.

In that event, the testimony, which would be stricken by an order now, would be properly before the Commission or before the Board. If we receive it now and she does not substantiate fatigue as being related to the accident, then the testimony cannot very well be a basis for findings by the Board.

So I do not see how we can make a mistake one way or the other. The way it is going to turn out is she is either going to have to estalish it being within the scope of the proceeding, that fatigue has a relationship to the saccident --

6 MR. SWANSON: Mr. Chairman, I might just point one 7 thing out which I think should be mentioned on the record, 8 that the length of shift was included among the requirements 9 in NUREG-0694, which is entitled TMI-Related Requirements 10 for New Operating License.

So although I am not prepared to argue that point right now, apparently the staff has taken the position that is it was relevant enough to be included in that document. I think my argument would go more towards the relationship to her Contention. I understand that has been ruled on.

16 CHAIRMAN SMITH: Okay.

As far as the Contention is concerned, if there is a reasonable basis for Mrs. Aamodt to argue or propose in her findings that training should take fatigue into account, then we will have to consider her testimony on that subject. Even if we strike the testimony, it remains in the record as being in the category of rejected documents. It remains in the record. I just do not think we can make a Mistake. Whichever way we go, it comes out all right. I think that you had better cross examine on it, and I think

1 that the better approach for us is to accept it subject to a 2 demonstration by Mrs. Aamodt that fatigue was a contributor 3 to the accident. Otherwise it would be outside the scope of 4 the proceeding and outside of our jurisdiction to consider 5 it.

So that would be our ruling.

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7 MR. AAMODT: Mr. Smith, I don't mean to belabor 8 it, but it might be important. You mentioned the nexus, if 9 that is the word, to the accident. The Board's order is 10 that training be upgraded so that the plant can run safely. 11 What we are concerned about here --

12 CHAIRMAN SMITH: The Commission's order.

13 MR. AAMODT: The Commission's order. It would 14 seem to me what we are concerned about here is the broader 15 scope of that question: can the plant be operated safely? 16 And if something should develop that did not happen at the 17 Unit 2 accident but could likely be demonstrated to be 18 potentially a cause of another accident that relates to 19 training, would it not then reasonably be --

20 CHAIRMAN SMITH: No, sir, that has not been well 21 understood by many people in this proceeding. We are not 22 permitted to make a general inquiry into better ways to 23 operate TMI 1.

24 MR. AAMODT: I realize that, general -- but the 25 training specifically --

1 CHAIRMAN SMITH: No, the training parts of the 2 order were quite specific as to what training is required, 3 and they do not -- I recall nothing in there that goes 4 beyond the nexus to the accident, nor taking even if it were 5 imprecise along that line, you have to take it in the 6 context of the entire order.

7 Furthermore, the Commission has expressly stated 8 that Contentions must have a reasonable nexus to the 9 accident.

10 MR. AAMODT: I would like to submit there is one 11 reasonable nexus, and that is in the Rogovin Report where 12 the pressure relief valve was closed, the people who wrote 13 that made the point that a half hour after -- I am sorry. I 14 was not prepared to go into real detail on this, but a half 15 hour after someone new arrived at the shift, he all of a 16 sudden diagnosed the problem, and he made the point how come 17 here, someone came just a half hour and he recognized it, 18 and there is an inference there relative to fatigue.

19 CHAIRMAN SMITH: Okay. That is fine. That is the 20 type of thing -- now, we cannot give you a quantity of --

MR. AAMODT: I am sorry.

21

CHAIRMAN SMITH: I cannot tell you how much record support Mrs. Aamodt must provide before she demonstrates the relevance of fatigue in her training program, that it would just be meaningless. I mean even if her arguments are the

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1 most eloquent possible and they convince the board that 2 fatigue should be addressed, there is not much we can do 3 about that if we do not -- if it does not come within the 4 jurisdiction of the Board. We are not sent out to improve 5 nuclear reactors in general, just to look at this accident.

6 Okay, but that will be our ruling. That is our 7 ruling.

8 MR. BLAKE: Mr. Smith, my next comment went to the 9 admissibility of the proposed attachments.

10 CHAIRMAN SMITH: All right.

11 MR. BLAKE: Which I have not seen heretofore, with 12 the exception of the newspaper clipping which I was not 13 prepared to object to. I have not had an opportunity to 14 look at the other attachments.

15 I do recognize at least one page of circular 16 80-02, but I do not know about Attachments 2 --

17 CHAIRMAN SMITH: Attachment 2 was prepared by Mrs. 18 Aamodt and can be considered the same as testimony.

19 Now, your objection could be that you have not had 20 any Jarning.

21 Was Attachment 2 prepared by you?

THE WITNESS: Mr. Smith, I have to say I can hardly hear here, and I wish, if there is anything that can be done -- I have not been able to hear a word Mr. Swanson said, and I missed completely what you said now. I just am

1 not able to hear.

CHAIRMAN SMITH: Well, let's take our break. 2 Mr. Blake, we propose you use the break to review 3 4 the attachments to see if it solves any of your problems 5 with them. It does seem to me -- can't you hear me at all, a Mrs. Aamodt? THE WITNESS: Very poorly. 7 CHAIRMAN SMITH: I do not know what to do about 8 g that. We have been struggling with the problem ever since 10 the hearing began. You heard me out there. You can go back 11 to your seat and testify. THE WITNESS: Do you think if I moved over one, 12 13 could you hear me better?

14 CHAIRMAN SMITH: I do not know. You are the first 15 witness who has had rouble hearing me from there. I have 16 no explanation for it.

17 THE WITNESS: I don't think I heard half the words 18 you just said then. Maybe I had better go back to my seat.

19 MR. AAMODT: Marge is very unusual.

20 DR. LITTLE: At times one of the side speakers is 21 not turned up sufficiently. It may be we could solve the 22 problem by increasing the volume on this.

23 Does anyone else notice it is lower today, or does 24 it sound the same?

25 THE WITNESS: You are hearing all right?

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1 CHAIRMAN SMITH: I think -- take your seat at the 2 table. That way Mr. Aamodt will be there to help you and it 3 will be just as good as being at the witness stand.

(A brief recess was taken.)

5 CHAIRMAN SMITH: Mr. Blake, we had asked you 6 review these attachments during the break to see if your 7 objections, or I guess it is more reservation than objection 8 --

9 MR. BLAKE: I am not prepared to object to them. 10 I do not quite frankly understand a couple of the 11 attachments. It may be on additional Girect I will, and it 12 may be that once I do I will need to touch base with either 13 Dr. Gardner or Dr. Christensen or somebody else. I just 14 don't know at this point, Mr. Smith.

15 CHAIRMAN SMITH: What you are doing is you are 16 reserving your right to object.

17 MR. BLAKE: That is all.

18 CHAIRMAN SMITH; All right, okay.

Do you understand then, the Board's ruling is that we will permit the testimony under the subject matter beginning on page 7, "Another stresser, fatigue," to remain h. However, it cannot be used, it is the finding of the board, absent the demonstration that fatigue was causally related to either the accident or the performance following the accident.

1	I am going to keep this copy until the end of the
2	testimony. I think that I have one which is suitable for
3	the reporter.
4	MR. AAMODT: I may mark this and use this?
5	CHAIRMAN SMITH: Yes.
6	(Whereupon, the prepared direct testimony of
7	Marjorie Aamodt, and attachments thereto, follow:)
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Regarding Aamout Contention No. 2

Control Room Operator Training and Testing

Marjorie Aamodt

Study(of the Licensee's Operators Accelerated Requalification Frogram, the report of the Licensee's keview Committee of the CARP, the report of the Licensee's reliew committee on the Unit 1 control room from a human-factors view, and NUREG 0660, 0660, and 0737,) has not Felieved the concern expressed in Aamodt Contention No. 2 regarding performance of control room personnel.

The Task Force of "Lessons Learned", NURLG 0585, stated that operational safety merits paramount attention by NRC as a result of the accident at TML. Human error figured significantly in the escalation of a minor indident at TML Unit 2 into a major accident.

Aamodt Contention No. 2, therefore, states:

It is contended that THI-1 should not open until the performance of licensee technicians and management can be demonstrated to be upgraded as certified by an independent engineering firm. This upgrading should include 100% test performance of job description with provision for retraining and retest, or discharge of those who cannot consistently and confidently master all necessary informantion for safe conduct of their job description under all anticipated critical situations as well as routine situations.

The review committee is evidently to be construed as an independent engineering firm in the context of the contention. Therefore considerable attention has been focused by this intervenor on their report in an effort to satisfy concerns expressed in the contention.

The committee, in its conclusions, has approved the Licensee's CARF and is of the opinion that the personnel will perform well on NEC examinations to be given later this year.

The NetEd personnel engage in the retraining program had, for the most part, already passed NRC licensing examinations with higher scores than the national average. Use of the NKC exam, although it is purportedly to include additional material (the TMI Maccident and thermodynamics) and grading will be somewhat more stringent, does not qualify as a reliable measure of prediction of performance K

IN view of The TMI-2 accident

The wording of the contention, "certified by an independent engineering firm' also meant "independent" of the NRC criteria.

lest performance was contended to be 100% of job or task description, not of any test of material presented. The latter is more equivalent to an intelligence test; what was intended was a test to determine if the operator can perform <u>all</u> tasks that will come in his baliwick under varying conditions of stress. Since lask descriptions are not adequate according to the review committee, it cannot be known with certainty that they can be fully executed (100%).

Intervenor has turned, therefore, to examining the documents listed above as they relate to training and testing_/their possible but whenever effects on performance of control room operators.

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* attachment 5

Nan (Trained) -- Nachine (Human-engineered) Interface

Lvery operation instituted by man since the invention of the wheel requires some combination of man and machine interface. Human resources, including training, are exhausted through incompatibility between man and machine.

Considerable attention has been given in this hearing to the design, or retrofitting of the physical environment of control room to Suit human characteristics, presumably to optimize accurate receptance of visual, audible and sensory stimuli, their interpretation and reliable responses. A number of changes in the control room design and invitonment have been suggested according to principles that have been known for perhaps twenty or thirty years, and used in other industries (notably aviation, production lines, telephone).

The review committee has recommended retrofitting the control room of Unit 1 to incorporate changes deduced from presently-known engineering principles. The committee considers some of these changes as needed prior to restart, however others are not considered crucial to plant safety or reliability. They are (p. 24):

a. a means of dehumidifying incoming air to eliminate excessive dryness in colu weather, and a means to improve air filtration during normal operation.

b. light baffles or other means, to reduce glare on the console from overhead lighting,

c. carpeting to reduce noise (to a level such that the day shift ambient is approximately equal to present night shift ambient), to reduce glare, and to reduce operator fatigue,

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a. a rigorous, preplanned approach to inspecting, adjusting (for intensity) and replacing light bulks for console and panel devices, and

e. revised audible intensities for alarm annunciators to levels uniformly intelligible to the operator.

The first three are of particular concern because they bear directly on operator fatigue, a subject which is completely neglected in the reviews of both the OAAF and control room design. Although the machine can be made very reliable in terms of its suitability to the generally known characteristics of man, the man in the control room is, in a sense more complicated machine than the nuclear power plant, and needs to be engineered to interface with that machine. In a sense, it is a Machine (man) -- Machine (plant) interface.

The report, in referring to the environmental changes suggested above, states:

"None of the above is considered crucial to plant safety or reliability, but their implementation would be expected to improve operator alertness and morale."

It would seem that all known changes in the control room that would have a positive impact on operator performance should be retrofitted prior to restart, particularly those changes that would reduce fatigue, since the negative effect of fatigue on performance has been clearly demonstrated in many studies.

Some of the human engineering recommendations have been perceived as too extensive and expensive, and, therefore, may prevent rapid return of Unit 1 to service; this kind of thinking evidenced in the committee's review (p. 92) appears improper and reflects a lack of independence of the reviewers from the interests of the licensee who engaged their services. It would seem that the experts' assignment was to decide, according to their expertise what changes in the control room are needed to assure safe operation -- and that is all.

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Returning Unit 1 to service prior to engineering of the control room to the 'best' human-engineering standards presently know would negate the desired effects of upgrading training. Instituting changes after restart would present a source of confusion and resultant error comparable to the undesirable effects of training on a simulator that is not an exact replica. Operators expressed dissatisfaction during training in the OAKI that more changes would be made that would invalidate their training. This kind of procedure not only erodes morale, but confusion can result in the control room, particularly under stressful conditions such as fatigue, boredom or emergencies.

roining on Simulator that is not an exact heplica

The review committee, as well as the Licensee, forsees the need of an exact replica simulator of Units 1 and 2 as a long range plan. Segative effects on training are recognized in the use of the B&W simulator at Lynchburg, Va. since it is not an exact replica of the TFI control rooms. Additionally, the Licensee's use of a simulator for raining falls far short of the number of hours recommended by the ak Ling. Laboratories as well as the review committee.

rennsylvania Hower and light Co. (Attached) has built a simulator to train operators for their luzerne County plant that will not go on line until 1962. Since its inception, use of the simulator has detected errors in design so that construction can be Corrected prior to commissioning. It is expected that this simulator will provide a mechanism for training operators in the real universe of plant operating parameters. An operator in training at luzerne commented, "heats reading about it in a book," or, it might be added, told about 'it' by an instructor in a classroom situation.

initadelphia alectric also has a replica, although not exact, for its limerick plant prior to licensing.

If a simulator was built for TML that incorporated the design changes recommended by the various committees,

a. the final design of both Unit 1 and 2 control rooms dould be optimized through trial and error,

b. training would be superior to that now available and in line with the strong recommendations of tak hiden and others

TVA

c. tasks could be analyzed and required abilities identified, a serious deficit in the training and testing program presently. a. personnel could be totted by demonstration of ability and training through performance on the simulator, which would be more predictive testing than currently available or through possible analyses of frogram and sufficiency.

Concept of accreditation imployed in avaluating GARE

The Review Committee engaged by the licensee to study the Oskr was directed to apply standards used to accredit engineering schools. The accreditation Board for Engineering and Technology methods were generally applied. The conclusion of the committee on p. 3 does not appear to follow from their analysis. Their conclusion was

that the operator accelerated Training rogram carried but by Letropolitan Laison was a high-quality, well-executed program, having many of the features which should be incorporated into the regular operator betraining frogram."

The following detractions to the committee 's conclusion were taken from the review and would appear to be major faults under ospects considered by an engineering accrediting board:

a. Facilities: trailors inadequate and not conducive to learning; the simulator at Lynchburg, Va not an exact replica,

b. Faculty: many non-degreed instructors with an average level of higher education of 3 years and an average of 4 years experience in either the nuclear industry or armed services: several had not passed NEC licensing,

c. Teaching Format: Formulated by instructors according to guidelines provided; raught in eight hour sessions which students found fatiging; no honework,

a. Laterials: weed improvement; Task replicas needed.
c. Content:heview material except for addition of course work in thermodynamics and heat transfer, and week-long course in Lecision Analysis. Although thermodynamics course in engineering school would be approximately 60 hours per senester, canf included only 16 hours.

The review claims that the program was consistent with good becaugical principles, however on p. 5%, 'Both students and instructors indicated the amount of material covered was very extensive and difficult

* A Hachmut 2

to absorb in the time allotted."

Although, the participants were "coached" in passing the ricensee's examinations, which were described as mock LLC exams, a number of LRC licensed operators failed on their initial attempt This was puzzling in that weekly quiz scores were high.

6

Coaching" for the exams was done by a former NHC test constructor and examiner. Although the Licensee exams, as well as the NHC exams, are purported to be upgraded, as are requirements for passing, coaching may artificially raise grades without raising oblicity.

ULP: Six

The review committee considered the effect that conditions that dre perceived as forerunners to an emergency may have on the ability of the operators to perform adequately. Sincepreating real emergencies is not possible, the use of the B&W simulator to run crews through various senarious that could escalate into an 'emergency' was considered to be as stressful as the real situation. That is doubtful, since all involved are aware that the consequences of incorrect actions would be refaining, or, at the most, dismissal.

Since the entire world's eyes have been focused on TMI for nearly two years, the level of stress that could result, if unexpected events occurred, is impossible to simulate. i

The effects of severe stress on those who are making decisions they have never made before, and whose outcome may mean life or death, are impossible to predict. Added, to the psychological stress of e morgency conditions, are the stressors of additional signals, the newly-created need to communicate with emergency units, and the still possible need to seek other technical resources.

There is no way to know whether the trouble shooting ability of technical advisors, the dubious increase in technical knowledge fained by the operators through the oakh, and the rather limited training in recision Analysis would be sufficient to overcome a really tough critical situation.

arather Stressor, Satigue

An additional environmental stressor that has been demonstrated to effect performance is physical and mental fatigue of the operator. Welther licensee nor review committees have considered the suitability of length of shift, or the effects of time of shift on the performance of control room personnel. (The review committee has questioned the advisibility of a weekly shift rotation.)

Licensee has opted for an eight hour shift with reasoning based on tradition, however the sheaules of hours worked by TML Unit 1 and 2 personnel/reveal schedules that exceeded sight hour days and forty hour weeks.

IE Q - O * to allow as many as 12 hours on daty and a 72 hour work week.

Besides other features of control room working conditions, that may be more widely known, the operators essentially remain on duty for the entire shift, even eating their lunches in the control room.

There are no studies made directly on the effect of fatigue on nuclear power plant operators' performance, however some references to laboratory studies in other work situations were drawn together by Swain, Scand's 18%s, 1/20/78. These and other references are evidently drawn to other in the following summary in 15 Circular 10. 80-02, February 1, 1980 from the NRC office of inspection and unfor ment addressing Nuclear fower Flant Staff work Hours:

Ustudies indicates that with fatigue, especially because of loss of sleep, an individual's detection of visual signals deteriorates markedly, the time it takes for a person to make a decision increased ftu more errors and made, and reading rates decrease. Other studies show that fatigue results in personnel ignoring some signals because they develop their own subjective standards as to what is important, and as they become more fatigued they ignore more signals.

The proper length of shift needs to be decided on the basis of measuring performance of routine and decision-taking tasks under verying conditions of fatigue. Until the proper length of shift for optimum operator performance can be decided, it would be better to err on the side of caution. or Navy tradition. The Navy shift of six hours appears to have worked for them.

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* adadment 3

there is strong evidence that weekly revolving shifts, disturb sleep patterns, and that crews should be permanently assigned to a shift time. A six-hour shift with four shifts assigned to a time of day and two shifts assigned to a combination of relief, study and off-duty, should be considered. Rotation to "off-duty, study, relief" or to a different time of shift at a three month interval would appear to disturb sleep patterns less. If six hour shifts were 6-12, 12-6, 6-12 and 12-6, three-quarters of the onduty personnel would be able to sleep at traditional times. Considered Effective in reducing fadges.

Evidently there are union considerations regarding length of shift and overtime, however those considerations should not take preeminence over safety considerations.

Attitudes Conducive to Optimal Performance

Attitudes can override adequate training. The review committee refers to the safety record of the nuclear Navy and the discipline that the residence of the officers as well as 'presence' of Commander Rickover afforded. Short of hiring Rickover as head of Met 2d, the attitude of the operators about their responsibility to the public and their perception of the hazards of nuclear power should be assessed and adjusted through appropriate instruction. In answer to an interrogatory, Aamodt Sixth Set, the NAC responded that the only indication to the operator of his responsibility for the health and safety of the surrounding public was the wording on his license, and whatever was given by the utility. <u>Subsequently</u>. April 30,1980, ARC Sent a letter instructors about their responsibilities to the public at large -- on a trial basis.

The review committee expresses concern relative to personnel morale in view of additional licensing requirements, delays in restart, addition of technical advisors and possible changes in promotional qualifications. While each individual has basic instincts for self-gratification, the higher requirement of public safety should be emphasized with each person in the employ of TMI Unit 1. There should be screening of potential operator candidates as well as those already hired, to predict or detect dissatisfaction which could erode performance; heans to foster morale, respect for the investment of the field stockholders and deep concern for the adverse effects on

ronened.

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as propried by Licensee

health of low-level radiation as well as the potential for major a using accidents, should be explored and developed to optimize training and a performance.

leed for isychologists on and and idensed Staffs

No psychologist was included on thepanel of the Kemeny commission Of to my knowledge any other major commission. Ferhaps more would have been learned about the accident.

It appears that Eric Gardiner is the first experimental psychologist employed by Net Ed to assist in their training and testing program -- and Julien Christensen, the first human engineer.

NEC has evidently employed the services of psychologists and number engineers through special contracts, however there appear to be no personnel on the NRC staff with professional qualifications in personality assessment, learning,test construction or human engineering. The nuclear industry and the wRC appear far behind others in this regard. Presently Licensee and NRC testing of operators is in the academic tradition, that is,measurement of retention after teaching. Task analysis for each position in the control room needs to be done. Pasts need to be devised that reliably predict adequacy of performance. The present promotional system needs to be studied and requirements established that reflect required abilities and skills suited to each job. What is needed is psychological engineering of the man-role.

NEC and fet id should consider the establishment of psychology departments to perform the many measurements and observations needed to reduce human errors.

Conclusion on

Increduz no valid reasons for assurance that the performance of the control room operators has been upgraued so that safe conduct of their job description under all anticipated critical situations as well as routine situations can be reliably predicted.

ualifications of Marjorie Aamodt: BS degree, Rutgers University, Experimental Esychology, 1949 IS degree, Brown University, Experimental Esychology, 1951 Assistantship rsychology Department, Brown University 1949-50 assistantship rembroke College, 1950-51 Experimental isychologist, Bell 1 lephone Laboratories 1951-1956 Teacher, Coatesville Area School District 1967-6d Managed Farm Business 1964-1969 Former member American Esychological Association Study - All numeral dialing for AT&T switchover to Direct Dialing Study - Operator Prors, Defense Early Warning System Study - Extinction of Learned Responses inversely related to iffort qualifications of Norman Aamodt: AL degree, stevens institute of Technology, 1951 1951-1952 Ingersoll Rand, employed as mechanical engineer 1952-1962 Bell Telephone Laboratories, Member of Technical Staff 1962-1969 Consultant to Avisun Corp., Sterling Extruder, several: other corporations and businesses. 1968-1969 Mathematics instructor, Lincoln University, Oxford, Fa. 1970-1978 Farm Business 1978-present Fresident, hardware company 1976 Consultant, University City Science Center Held membership in following: American Society of Mechanical Engineers The Society of Plastic Engineers The wire Association ASTM - American Society for Testing Haterials Devised method in use by Hell System to damp vibrations in cables; wrench currently in manufacture, patented. lioneered farming method using minimal petrochemical fertilizers.

1952-55, Communications Levelopment Training Frogram, Bell Labs Staff and NYU

PP&L Builds \$6 Million 'Trainer

To Prevent Nuclear Accidents

New Era Staff Writer By TIM MEKEEL

BERWICK - The BP&L nu-ear power plant here won't be vitched on for several years, but ready it has had a couple of hree Mile Island-like accidents. That is, make-believe acci-TPAT The BERWICK

rized simulator, the plant's fu-rized simulator, the plant's fu-ire operators are learning how to ppe with a myriad of potential in-dents. from the routine to the cotic, including the type of acci-ant that crippled the Three Nile the land plant in 1979. ants. Thanks t

mil pretend. 2 sessions are

the best probably The session arning is real

tor supervisor at Pernsylvania Power & Light Co's Luzerne County plant. spent. the company ever Eugene R. Carlson. said stor s

enables 55 trainees, taking their turns at the simulator's array of knobs, dials and screens, to get in-valuable hands on experience. 100 tion control room PP&L is one of The unique space-age simula-tor is an exact replica of the Susquehanna Steam Electric Sta-Iful of utilities in the coun-have its own simulator It = handful of 3 È

fock door, instructor conditions. double-fock with an instr 26 piant condit "Beats reading about book," šaid õné student Behind a double-fock start start one sessions picking

2 ranging from cold shutdown full power.

ns. The inconfuse some of order. any 2.9 begins. structor can select any from 225 possibilities matters, he can throw 5 Then the fun 17 malfunctions, 1.580 false alarms

"The more you give them, the more they like it." said Carlson "They like to be challenged." As a teaching aid, the simula-

has more moves than Reddy Kilowatt. tor

The evolving plant conditions be speeded up or slowed down a factor of 10. That way stu-is don't wait hours for a "turcan be speeded u by a factor of 1 dents don't wait bine"

"frozen to cool, for instance. Conditions



Berwick, Luzerne Counsimulator Lowthert, 31, of Bloomsburg, is plant training supervisor control room near the Susquehanna nuclear plant out checks Lowthert Bill PP&L's

stop the a take a allowing the teacher to stop the action. Or he could take a "snapshot." This files away a spe-cific moment for future use, for

Man Caster, Leve Eno. ATTACITATION S/11/80 Simulator Prepares **PP&L** Nuclear Staff (Continued from Page One)

"set-back" feature which reverse or backs up the activity a few minutes

"If the plant 'dumps' (stops generating), you can run through it again" and find out what an operator could have, or should have, done to prevent the shutdown, said Gary Merrill. 27, an instructor from Beach Haven, Luzerne County

Though the \$3.1 billion plant's Unit 1 won't go into service until 1982, the simulator earned its keep almost immediately. Carlson noted that simulations have revealed four "major design problems" that "would have imnacted the plant's availability sig-They were in a circulating

water system, a main steamline isolation valve testing sequence, a low-pressure coolant injection safety system and a reactor protection system.

After the plant is generating power, Carlson said operators will spend one week out of Six in simulator training

can be very boring it should be, if all is "going stroothly,", the 33-year-old Bloomsburg supervisor said. But that can lead to stale skills

The brush-up work is not a reguirement of the federal Nuclear Regulatory Commission, which oversees nuclear utilities. Neither is the simulator itself Both are musts, however, in the thorough attitude of Carlson, a guick-thinker who seems absorbed in his work

That value on being prepared goes back to PP&L's choice of a control room layout in the early 19705

The standard style of a control room has operators standing among a lengthy row of meters and dials. The contemporary style has operators seated at a console, controls at the fingertips

PP&L opted for a blend.

The Susquehanna control room uses a stand-up but compact design created for them by General Electric Co. and Bechtel Power Corp

What grabs a visitor's attention is a row of 10 television screens. Here's where the concise design comes in. Each 19-by-19 inch screen cap show a five-color diagram of any ci 10 plant systems, such as the turbine, generator or control routs.

On the screen are about 15 numbers, telling items like temperatures and fluid levels at a glance. This digital readout is up-dated four times a second, so the operator is instantly aware of any change in the system.

and the operator doesn't have to look all over the room for a crucial dial. It s all in front of him; color-coded to warn of a dangerous development. If a condition turns sour, the number becomes red.

"Even if you've done it for years, you still can walk up to a meter and pick off the wrong number. Then you make a bad decision." said instructor Merrill.

The screens also provide a visual look at a system. The water level in the reactor vessel, a vital item, is illustrated in a simplistic cutaway sketch. When back-up meters show the water level changing, the visual shows it doing the same, as do the numbers on that same screen.

The only thing that's missing is the sound of water gurgling.

Computer-generated graphics make the simulator and control room a one-of-a-kind combination

Traditionally, a utility sends. its personnel to the equipment; manufacturer to learn on its simulator, according to William D. Begin, plant public information director

But there was no sumulator resembling this PAL hybrid Thus the special simulator, some-thing Capt. James Kirk of "Star Trek" would seem at home using became necessary

With a staff of eight instructors, Carlson is gearing the train-ing program for NRC licensing exams in April 1981. Thirty-five of the 55 students must pass to adequately staff the 1,050 megawatt Unit i

The impending exam seems grueling. It's expected to include an eight-hour written test. a fourhour oral test, a four-hour plant. walk-through test plus a three : hour test on the simulator

Carlson said the typical trainee is a high school graduate in his early 30s, married with children and from a small town.

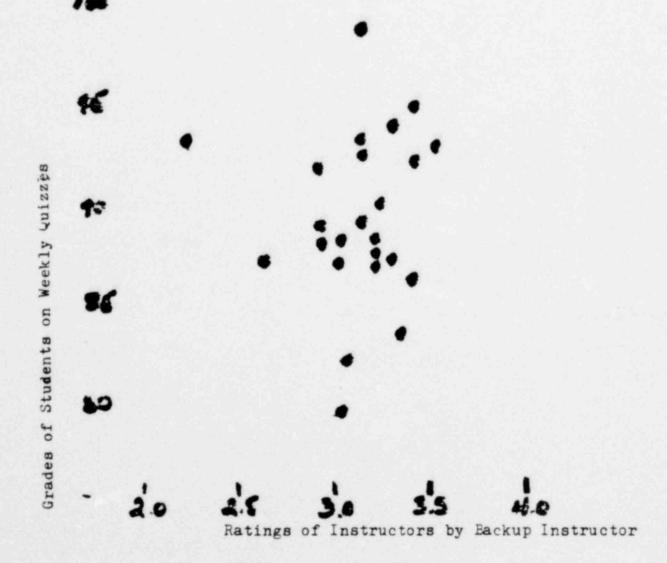
If they become a licensed. reactor operator, they'll draw a salary around \$27,000, Carlson said. A senior operator can figure on a salary of about \$35,000.

-See SIMULATOR -Page example, when a class comback from lunch. And there's

comes

This plot demonstrates that there was no definable relationship between the two variables (instructor ratings and quiz grades) plotted below.

OARP QUIZ RESULTS AS A FUNCTION OF INSTRUCTOR RAFINGS



Attack # 3

ENCLOSURE 1

SSINS No.: 6830 Accession No.: 7912190657

UNITED STATES NUCLEAR REGULATORY COMMISSION OFFICE OF INSPECTION AND ENFORCEMENT WASHINGTON, D.C. 20555

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IE Circular No. 80-02 Date: February 1, 1980 Page 1 of 2

NUCLEAR POWER PLANT STAFF WORK HOURS

Description of Circumstances:

Studies indicate that with fatigue. specially because of loss of sleep, an individual's detection of visual signals deteriorates markedly, the time it takes for a person to make a decision increases and more errors are made, and reading rates decrease. Other studies show that fatigue results in personnel ignoring some signals because they develop their own subjective standards as to what is important, and as they become more fatigued they ignore more signals.

12

Inspections of personnel performance and training since the accident at Three Mile Island, have shown that in certain situations facility personnel are either required or allowed to remain on duty for extended periods of time. Also, complaints have been received from some licensed nuclear power plant operators concerning the number of continuous hours they have been on duty.

Licensee management is responsible for providing a sufficient number of trained personnel who are in the proper physical condition to operate and maintain the plant. Licensee management should review their administrative procedures covering the working hours of nuclear power plant staff. These procedures should establish a sound policy covering working hours for plant staff who perform safety related functions (e.g., senior reactor operators, reactor operators, health physicists, auxiliary operators, I&C technicians, key maintenance personnel, etc.)

Subcommittee ANS-3 is currently developing criteria to address the subject of operator work hours. These guidelines will become a part of ANSI N18.7. The NRC is also considering issuing requirements for administrative procedures that would control staff overtime. Until either the ANSI Standard is issued and endorsed by NRC (via a Regulatory Guide) or separate requirements are issued by NRC, it is recommended that the following guidance be used. The guidance should be applied to all personnel performing a safety related function:

1. Scheduled work should be limited to the following maximum work hours:

An individual should not be permitted to work more than 12 hours straight.

Designed Nuclear Machine Gephility Attach.4 Man-Machine Interface Showing Relationship of Maintainence Redesign Work Schedule to Training Oprating C Operate Lask 405K7 Task, 150 402 K Work Scholule Management Input Other Stresses Capability & Trained Crew Machine Retraining Competency

at that pitch. Considering Fig. 10.8, it is evident that by definition (p. 172) the loudness of the note corresponding to the intensity I_1' of P is given by 10 $\log_{10} \frac{I_1}{L} db$, where I_1 is intensity value of the threshold

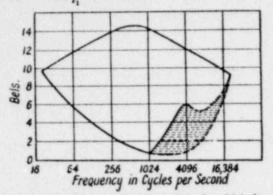
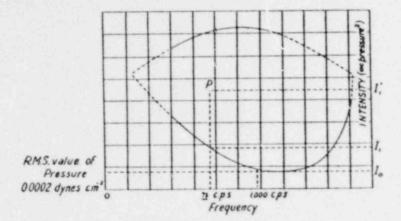
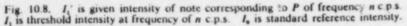


Fig. 10.7. Auditory chart of an individual deaf to high frequencies.

at that pitch. Now in order to make the reference intensity I_1 quite definite it is taken as corresponding to the lower threshold value of audibility (I_0) for a 1000 c.p.s. note. This value, after a large number of experiments here and in America, has been taken as the intensity due to a sound pressure (R.M.S.) of 0-0002 dyne per square centimetre. This new unit of loudness is called the *phon*, and one phon represents



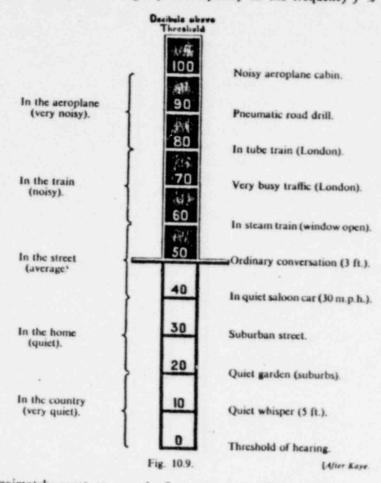


about the smallest change of loudness that can be detected by the human car under average conditions. The loudness of the note P can now be expressed as 10 $\log_{10} \frac{I_1'}{L}$ phons.

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Atta 0 h-.5

In the perception of frequency a *finite* change of frequency is necessary for the car to detect a difference, just as in the case of intensity perception a finite change of intensity was required. The ear, however, is more sensitive to changes of pitch than to intensity; for it is able to detect a *percentage* change as small as 0.2 in frequency compared with the most favourable value of 5.0 in intensity. The ratio of the minimum perceptible change δf in frequency to the frequency f is



approximately constant over the frequency range, 500 to 4000 c.p.s., which is to be expected if frequency perception like intensity perception is to follow Weber's law of sensation. Fig. 10.9 gives a table of loudness levels of some common noises.

Combination tones

- AND REAL PROPERTY OF SUR ACCOUNTS

If two simple tones are sounded together, the ear sometimes detects along with them a third tone, often spoken of as a Tartini tone, after 1 CHAIRMAN SMITH: Is there anything further before 2 we begin with cross examination of "rs. Aamodt?

3 You had better pull that microphone very close. 4 THE WITNESS: Mr. Smith, does this reasoning hold 5 training has had a nexus to the TMI 2 accident, and thus has 8 been established. Anything that affects training, is that 7 not brought in under the umbrella of training?

8 CHAIRMAN SMITH: No. I can think of many 9 examples. We would not premit training in plant security 10 matters, for example, to be brought. There would have to be 11 some relationship to the circumstances surrounding the 12 accident.

13 THE WITNESS: No, what I meant was training of 14 control room personnel has been perceived as important to 15 the TMI 2 accident, so anything that affects the training of 16 cntrol room personnel --

17 CHAIRMAN SMITH: That would be extending it a step 18 beyond which in our judgment would be related to the scope 19 of this proceeding. We cannot say that all of the training 20 of the control room operators is related to this proceeding.

21 THE WITNESS: Just on the TMI 2 events, is that 22 right?

23 CHAIRMAN SMITH: fes, or if the Commission
24 specifically -- our rulings have been Contentions and
25 subcontentions must have a demonstrated relationship to the

1 accident. There must be a reasonable analog to the accident 2 or there must be some nexus, arguable nexus, or the 3 Commission itself just says flatly, inquire into it. 4 Sometimes we have not been able to clearly identify the 5 relationship between what the Commission tells us to hear 6 and the accident, but when the Commission tells us to hear 7 something, we hear it. We do not guarrel. Other than that, 8 we have to have a relationship, a nexus to the accident.

THE WITNESS: I feel as though it is like turning 9 to our back on something, much as we turned our back on the 11 human factors considerations and the machine. And now we 12 are considering -- there was a time when an engineer would 13 say, oh, the light was there, you should have seen it. What 14 is the difference? It is on the back of the panel? Or what 15 did it matter that it was on for such a short time or 16 something like that. The fact that the human engineer, the 17 man relating to the machine had problems using the machine 18 were considered the fault of the man, and now we have this 19 thinking of human engineering. The machine, a lot of 20 attention has been paid to that. But we are taking the same 21 attitude that we took formerly to the machine, to the man. 22 We are saying, oh, we have the training, he has the 23 licensing, so what if be as -- what if he cannot manage 24 after six or sever a ce, or what if -- if working the 25 Dacashift or having his shifts revolve does affect his

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1 performance and he is even telling us about it in the OARF 2 review, it was mentioned, and we are not considering that 3 this part of the interface has to be engineered, and by 4 turning our back on it, I do not think we are making it go 5 away.

6 CHAIRMAN SMITH: That may -- I could agree -- if I 7 agreed with everything you said, I still have no authority 8 -- I mean, we are employees of the Commission. We only are 9 permitted to do what they tell us to do, nothing else. We 10 have no right to enforce any orders or make any inquiries 11 other than those which are within the scope of the hearing.

12 Your point could be a very good one but we are not 13 allowd to decide that.

THE WITNESS: And Mr. Smith, I understand that in 15 0694, that NUREG, and that is about TMI 2 related events, 16 that evidently considers hours on shift, doesn't that --

17 CHAIRMAN SMITH: That very well may be. That may 18 be something for you to argue.

19 THE WITNESS: Would that be evidence, then, that 20 this is related and had to be considered by the Board?

CHAIRMAN SMITH: I don't even know what 0694 is. 22 I don't know who wrote it. The person is not here. I think 23 it is a basis upon which you can make an inquiry.

THE WITNESS: All right, thank you.
 CHAIRMAN SMITH: But that particular thing I do

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1 not believe could be evidence itself, that fatigue was a 2 contributor to the accident or to the consequences of the 3 accident. I do not know what the record -- it has been a 4 very, very long record, many, many items coming in. I do 5 not know what you might be able to find or what you are 6 aware of. You have, incidentally, prevailed on this issue as a far as being allowed to make your argument that pending 9 showing a connection to the accident, that portion of your 10 testimony has been received. THE WITNESS: Thank you. 11 CHAIRMAN SMITH: All right. Anything further 12 13 before Mrs. Aamodt is cross examined? (No response.) 14 CHAIRMAN SMITH: All right. We will begin with 15 16 Mr. Blake then. CROSS EXAMINATION 17 BY MR. BLAKE: 18 Mrs. Aamodt, my first questions will be directed Q 19 20 toward an understanding of your familiarity with the subject 21 matter and with cited references in your testimony. Let me start by referring you to page 1 of your 22 23 testimony. In the very first paragraph you state, your 24 first sentence of your testimony states that study of a 25 series of documents has not exacerbated the concern

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12,936

1 expressed in your Contention No. 2. Nould you describe for me the nature of --2 CHAIRMAN SMITH: We have another difference in the 2 4 testimony as presented. (Board conferring.) 5 CHAIRMAN SMITH: My copy does not have the word 6 7 "exacerbated." THE WITNESS: I have exerbated. That might not be 8 g the right use of the word. I changed it to explicated. to What I mean is it has not relieved my concern. Maybe I 11 misused the word. CHAIRMAN SMITH: I don't have any --12 MR. AAMODT: I have a blank in mine, tco. 13 THE WITNESS: Why don't we put "does not relieve 14 15 the concern expressed." Maybe we can all understand that 16 better. MR. AAMODT: What is the word? 17 BY MR. BLAKE: (Resuming) 18 Relieved is your preference? 0 19 Yes, I think so for communication's sake. Words A 20 21 mean different things to different people sometimes. Mrs. Aamodt, your testimony now is a study of a 0 22 23 series of documents which you reference has not relieved a 24 concern which you expressed in Aamodt Contention No. 2. Describe for me the nature of the study of first 25

1 NUREG-0660, which you went through prior to submitting this 2 testimony. 3 A Reading and underlining and rereading, that type 4 of study. 5 C Mrs. Aamodt, did you read, underline, reread and 6 study all of NUREG-0660? 7 A I reviewed the entire NUREG to see what areas were a pertinent to my Contention and then specifically studied g those areas that were pertinent to my Contention. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

Q And those areas were? 1 A Mostly areas 1, 2, and 3. 2 1, 2, and 3? Q 3 Specific 2 and 3, definite. Let me take a look A 4 5 and see where my underlines go. (Witness reviewing document.) 6 1, 2 --7 MR. AAMODT: I would like the record to show that 8 g there is a lot of underlining. THE WITNESS: And 3 is where I have read and 10 11 underlined, and I have looked over the rest. I took the 12 rest of it out of my notebook. BY MR. BLAKE: (Resuming) 13 Maybe -- what are areas 1, 2, and 3 that you are 14 0 15 referring to? 16 A Well, I will have to go back and look specifically 17 what they were. Area 1 was --Q Is this Task Roman numeral I that you are 18 19 referring to? 20 A I.A -- I can pick it up better here. I read it in 21 the introduction -- I read the introduction, and I looked 22 through Table 1, the priorities, to see, and I crossed out 23 some things in there to see what priority was given to 24 different things. I read the introduction several times. I 25 read some of these things. I read Task I.A. Task I.A.1,

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1 that is, I.A.2.

2 I.A.1, you wanted to know what that was about. 3 Let me see. That was about operating personnel. And 4 operating personnel and staffing is the first subtitle under 5 that, and described the various jobs in the control room.

6 The second task, I.A.2, described training and 7 qualifications of operating personnel. And Task I.A -- Task 8 I.A.3 -- Task I.A.3 described licensing and requalification 9 of operating personnel.

10 Q Is that it? Is that what your study of NUREG-0660 11 was --

12 A Those areas I studied because I felt they had the 13 most to do with my Contention, yes.

14 Q Did you look, for example, at Task II.B.4 related 15 to training for mitigating core damange?

16 A I would have to get my copy of that, which is at 17 home, to know whether I specifically read that or not. I do 18 not have it here. See, I --

19 Q Do you recognize that term?

20 A I only got that -- I recognize the term.

21 Q But you do not recall whether or not you read it? 22 A I do not know whether I studied it. I am sure I 23 read it, but I do not know whether I -- I am not sure I even 24 read it. I do not want to tell a lie. I do not know 25 whether I read it or not. But if I did look through the

1 entire NUREG-0660 --

2 Q With regard to NUREG-0680, the next item which you 3 reference, what was the nature of your study of that 4 document?

5 A Well, I have it here. I studied most of these 6 documents as far as they related to my own contention, 7 because, as Mr. Smith has pointed out, there have been so 8 many -- and others have pointed out this has been a very 9 long and complicated hearing, and no one could read 10 everything that was in this hearing.

I see I studied here particularly page 39 and 40 12 and 41 and 42 and 43, 45. Then over here, on Appendix A, I 13 note that I have markings on 3, 4, 5. I only marked where I 14 felt something was -- I wanted to put my eye on it again so 15 that I would not, you know, waste a great deal of time 16 rereading everything. I see over here, page 9 in Appendix 17 B, page 6 in Appendix B, page 5. And that seems to be most 18 of my markings in that book.

19 Q And those then were the pages which you studied in 20 NUREG-0680?

A The ones that I have found in perusing through 22 this. There may be some others. But they appear to be 23 where my -- most of my study was.

24 Q The next item which you cited was NUREG-0737. 25 Would you go through the same process for 0737, describing

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1 your study?

2 A I do not have that here with me.

3 Q Well, would you describe from your recollection 4 what the nature of your study was of 0737?

5 A I honestly have no recollection now of what that 6 was. I really do have to -- give me a copy of it so I can 7 look through it and tell you.

g Q I will provide you a copy of it.

9 A All right.

10

(Counsel handing document to witness.)

11 (Witness reviewing document.)

I would have looked, if I recall, at the areas that were applicable again to the Contention. This is a document that came out recently, November 1980. I cannot really tell you here. Shift manning, I am sure -- I know I looked at that. That I know I specifically looked at. That r is on page -- well, it is I.A.1.3. I remember seeing that.

19 Q Your testimony is you read the portion on shift 20 manning and the portion on shift technical adviser?

21 MR. AAMODT: Mr. Smith, may J object to this? 22 There is no way on earth Mrs. Aamodt can recall what she 23 read to prepare her testimony.

24 CHAIRMAN SMITH: He has a right to establish 25 that.

MP. AAMODT: Any deficiencies that can be implied
 from what she read can be --

3 CHAIRMAN SMITH: Whatever it is, it is.

THE WITNESS: This -- this business here -- this senclosure I.1.A.2.15, that was at the back of the CARP review. And I read it there. Qualifications of reactor operators, from Mr. Denton. I -- I think it was apparent in a my cross questioning that I had studied some of these documents.

10 BY MR. BLAKE: (Resuming)

11 Q My question relates now to 0737 and what the 12 nature of your study was that you indicated you did of 13 0737.

14 A I answered that to the best of my ability, Mr. 15 Blake.

16 Q And was it your answer that you read the two 17 sections which you just referred to?

18 A Well, I know I read those. How many others I read 19 I really would not know without going through and rereading 20 it.

21 Q Let me turn for a minute to one of those which you 22 just cited. Let me turn to I.A.1.3 with regard to shift 23 manning. And in particular, on page I.A.1.3-2, which is 24 also expressed in the lower right-hand corner as 3-7.

25 A As what?

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1 Q 3-7.

2 (Pause.)

3 CHAIRMAN SMITH: Did you say 3-7 is the page 4 number?

5 MR. BLAKE: Yes. It is indicated that way. 6 THE WIINESS: I have that page, Mr. Blake. 7 BY MR. BLAKE: (Resuming)

8 Q If I could refer you in the middle of that page to 9 the statement which begins, "If a reactor operator is 10 required to work," do you see that?

11 A Yes, I do.

12 Q Would you read that sentence, please?

13 A Surely. "If a reactor operator is required to 14 work in excess of eight continuous hours, he shall be 15 periodically relieved of primary duties at the control board 16 such that periods of duty at the board do not exceed about 17 four hours at a time."

18 Q Mrs. Aamodt, were you familiar with that statement 19 in 0737 prior to your providing your prepared testimony?

A I do not believe that I examined it. It seems to 21 De very strong -- very strong evidence in support of my 22 concern about fatigue. But I am glad I -- you pointed it 23 out to me, Mr. Blake.

24 Q Was this one of the two which you indicated you 25 had studied? 1 A I have studied this, yes. I did not dwell on 2 every word, Mr. Blake, or I wouldn't be here today. I have 3 no secretary.

4 Q I am sorry?

5 A No research people. This is not my primary job. 6 I --

7 MR. BLAKE: I regard that as irrelevant to my 8 question, Mr. Chairman. I ask that it be stricken, the 9 comment about the secretary and whether or not it is within 10 her job.

11THE WITNESS: Mr. Blake, how much time --12CHAIRMAN SMITH: It would be probably better, Mrs.13 Aamodt, if you do not make those superfluous remarks.

14 THE WITNESS. All right. I am sorry.

15 CHAIRMAN SMITH: And we will strike it, but it 16 probably would be better if you just ignored those remarks 17 when she does make them. It does not add, it does not hurt, 18 it just prolongs the whole thing, the whole proceeding.

19 But it is better not to make those comments.

THE WITNESS: I am sorry. I will not do that. I end feel I should object. I feel that Mr. Blake is -- is not simply questioning me but somewhat badgering and abusing me and the questioning.

24 CHAIRMAN SMITH: No, no. You might as well be 25 prepared, Mrs. Aamodt, because when you undertake to testify

1 as a witness, as a professional, then you have to submit 2 yourself to rather thorough inquiry into the basis for your 3 professional qualifications.

4 THE WITNESS: Surely.

5 CHAIRMAN SMITH: So it is well -- it is far from 6 arriving at the point of badgering. Just give your 7 answers.

8 THE WITNESS: All right.

9 BY MR. BLAKE: (Resuming)

10 Q Mrs. Aamodt, do you know the connection between 11 NUREG-0660 and NUREG-0737?

12 A One was a recommendation; I believe the other 13 carries a little more weight. It is the Board -- the one --14 in 0737 -- has more the adoption -- I believe those are the 15 ones, the suggestions that were adopted by the Commission 16 0737.

17 Q The suggestions?

18 A What is that?

19 Q The suggestions?

20 A The recommendations of NRC that were adopted by 21 the Commission.

22 Q That have been adopted by the Commission?

23 A Yes.

24 Q And therefore 0737 in your view would be a 25 weightier document than 0660? Or is that not correct?

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1 A At this time it has the approval of the 2 Commission. I don't know how weighty it is. I don't think 3 I can decide affairs of NRC and the Commission. That is 4 outside my area of expertise.

5 Q You would regard 0737 as having been approved by 6 the Commission as having the same, in your view, the same 7 weight as 0660, which is recommendations by the NRC staff? 8 Or are you not prepared to ---

g A I do not think I can comment on the internal
 10 affairs of the Commission.

11 Q Okay. Referring to page 3 --

12 CHAIRMAN SMITH: Maybe I need some help. I was 13 under the impression that the Commission had given some 14 kind of broad approval to 0660. I understand about 15 NUREG-0737. But -- yes, I understand that.

16 (Bound conferring.)

17 CHAI AN SMITH: Oh, okay, I think that is made 18 clear in the abstract. I was wrong.

19 BY MR. BLAKE: (Resuming)

20 Q Mrs. Aamodt, referring to -- looking at page 3 of 21 your testimony, in the next-to-the-last paragraph, the last 22 three words are "in many studies." The paragraph begins, 23 "It would seem."

24 A Yes.

25 Q And the last couple of words in it are "in many

1 studies." Do you have the place?

2 A Yes. Yes.

3 Q Would you describe for me those many studies which 4 you are referring to here? Give me first the name and then 5 the author.

6 A That is a question that indicates, Mr. Blake, that 7 you have not had even a beginning psychology course.

8 Q Mrs. Aamodt, would you please provide the answer 9 to my question?

A Yes, because -- I am trying to say, beginning in about 1920 Dr. Watson and Dr. Hunter, under whom I studied at Brown University, began the body of information called "experimental psychology." And studies are so numerous that they would be almost as large in number as the documents that I received from NRC. Many, many studies. This has been a tremendous interest to psychologists, the effect of fatigue on behavior. And to -- to give you one or two kexamples would simply be trying to show off my knowledge. Any other psychologist would simply accept that.

20 Q Mrs. Aamodt --

21 A That is a basic premise.

22 Q Mrs. Aamodt, I still have not heard the name of a 23 single study and its author.

A Can you give me back my Sandia report then? I 25 could use some of those studies. Did that come back to me?

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MR. AAMODT: Yes, we have it here. 1 CHAIRMAN SMITH: Well --2 MR. BLAKE: I take whatever source. I want to 3 4 know what studies she is relying on here. THE WITNESS: Within that there are some studies 5 a that show the negative effect of fatigue on performance. It 7 depends very, very much what the performance is as to what g the -- what the relationship between our hours on job and g performance is. And training also is another important 10 variable in what -- in how this function looks. In a very simple -- a very simple study would be 11 12 to have someone pick the --BY MR. BLAKE: (Resuming) 13 Mrs. Aamodt, I asked and I will continue to try Q 14 15 to ask precise questions. I would really prefer to have 16 answer which is responsive to my question. 17 18 19 20 21 22 23 24 25

1 CHAIRMAN SMITH: Remember, Mrs. Aamodt, the 2 difficulty we had.

THE WITNESS: Yes.

3

4 CHAIRMAN SMITH: The other day trying to get the 5 panel to answer your question directly. So you should be 6 sympathetic now to Mr. Blake's problem. He has a plan that 7 he is trying to establish certain points he has a right to 8 establish, and you are required to give him direct answers, 9 not argue with him.

10 THE WITNESS: Yes.

Well, if there were a study -- I asked the NRC, is there a study which indicates how the performance, control room performance is affected by fatigue. They said there was no such study.

15 CHAIRMAN SMITH: Just a moment. Isn't the 16 question still trying to identify studies that you relied 17 upon? That is the question.

18 THE WITNESS: The studies that I relied upon are 19 in the body of literature of experimental psychology, and 20 whether any of them specifically relate to the control room 21 performance in particular, they relate in general in that 22 all of the evidence from experimental psychology as well as 23 from our own observations are that performance alters as a 24 function of time on the job.

25 CHAIRMAN SMITH: You are explaining what the

1 studies say. Be sensitive to Mr. Blake's question. All he 2 wants you to do is identify the studies, not explain them, 3 not argue them, not justify your conclusions, but identify 4 the studies.

5 This is a traditional form of cross examination. 6 THE WITNESS: It is a similar question, though, if 7 there should be some fundamental principle of engineering 8 which you would then cite in your testimony, and you would 9 be asked, then, what specific study brought you to know that 10 this specific fundamental in engineering is true. This is 11 just a premise in the field -- this is a theory that has 12 been proved in the field of psychology by numerous studies.

13 CHAIRMAN SMITH: We understand that. You do not 14 have to explain further. The same questions can very well 15 be put to an engineer on the stand and he might give the 18 same answer now which would enable Mr. Blake to ask his next 17 question.

18 MR. AAMODT: Could I talk to Mrs. Aamodt. She is 19 on the witness stand.

20 CHAIRMAN SMITH: If yu can help her, I do not 21 think anyone would object.

22 (Mr. and Mrs. Aamodt conferring.)

THE WITNESS: Well, I did studies myself on the effect of fatigue on performance. One of them was a dialing study at the Bell Telephone Laboratories in approximately

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1 1952 or '53, and this study showed that as a function of 2 hours of dialing, numbers of errors increased. I also did a 3 study with white rats at Brown University in a Skinner box, 4 and this was a study on the extinction of a habit and the 5 relationships of fatigue to that extinction -- to the 6 extinction of a habit. And the results are too complicated 7 to discuss here.

8 CHAIRMAN SMTTH: We are not asking the results. 9 THE WITNESS: But those are two studies of fatigue 10 in which I have participated and observed the effects of 11 performance on fatigue.

12 BY MR. BLAKE: (Resuming)

13 Q Mrs. Aamodt, is it your testimony now that the 14 study on the white rats which you did at Brown University or 15 with regard to the dialing which you did while employed by 16 Bell Telephone are the studies which support your statement 17 here with regard to operator performance in nuclear power 18 control room?

19 A No.

20 Q Yes or no, is that your testimony?

21 A No.

22 Q Okay. Then do you have another study which you 23 would cite?

24 A Not specifically.

25 Q Thank you.

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Mrs. Aamodt --

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2 MR. ADLER: Mr. Chairman, Mr. Chairman.

3 CHAIRMAN SMITH: I think one of the problems 4 perhaps --

THE WITNESS: I am sorry.

6 MR. ADLER: Mrs. Aamodt does not have at her 7 fingertips the studies which might support this paragraph. 8 I think she should be informed that if she has references at 9 home, that she be able to supplement her testimony with that 10 information as Licensee's witnesses have been given the 11 opportunity to supplement their testimony when they do not 12 have at their fingertips the information requested by the 13 question.

14 THE WITNESS: Might I also say, before that is 15 answered, too, that let me cite some of these studies. 16 There is on page 3 of the Sandia Report, 1963, a German 17 study, Haider, reported by Grandgeane, 1968, demonstrated 18 almost a linear decrement and a measure of attention over 19 five hours of a continuous, monotonous work. Here is 20 mother one, a study which is a Swedish study reported in 21 Murice, 1975, page 39, and in Morrell, 1969, pages 432 to 22 434, where the shape of the curve of performance over hours 23 in the evening or swing and night or graveyard shifts 24 differs considerably from that of the day shift. This is 25 especially true according to Murice and other writers on

1 shift work, when personnel operate on a changing shift 2 status.

3 Nost authorities ascribe this fact to interruption 4 of strong sleep habits.

5 The Turnbull review also mentions the effects of 6 losing even one night's sleep, a possible occurrence in 7 nuclear power plants during shutdown and startup operations 8 for critical personnel. Experiments indicate that detection 9 of visual targets de eriorates markedly, choice behavior 10 demands more time and exhibits more error, reading rate 11 decreases, though comprehension does not, visual blurring 12 and diopia are accompanied with the beginning of 13 misperception, and where learning of a complex mental task 14 is still taking place, the increment is reduced. Longer 15 periods --

BY MR. BLAKE: (Resuming) 16 Are you reading from the Sandia Report? 0 17 Yes, I am. A 18 Reading from page 5? 0 19 Page 5. A 20 Could I ask you to take a look at the last 0 21 22 sentence in the top paragraph on that page and read that, 23 please, the sentence that begins "None." "None of the laboratory studies are purely A 24

25 relevant to the situation."

1 Which situation? What are we talking about? 2 Q I think if you will read up a little higher --3 A The problems in estimating the effects of hours of 4 work on the kinds of tasks found in nuclear power plants is 5 that the task is not a monolithic one such as a production 6 task. The plant operator ordinarily has a relatively light 7 task but occasionally has to rise to full participation in 8 plant operations, reading displays, interpreting their 9 significance, making decisions, and taking appropriate 10 action. None of the laboratory type studies are truly 11 relevant to this situation. That is just what I have been 12 saying.

13 Q Mrs. Aamodt, maybe we can cut this short.
14 Are you aware of any study which would support,
15 directly support your statement with regard to operator
16 performance and the negative effect of fatigue in the
17 contrtol room?

A All of these stud. s are suggestive that there is 19 an effect of fatigue. Effects of fatigue are very well 20 established. They obviously are not -- nuclear plant 21 operators are not exempt from fatigue. The effects of 22 fatigue are very well established. Exactly what that 23 function is for nuclear power plant perators has not been 24 determined, and that is what I have been saying, and you 25 have proved it, Mr. Blake.

1 Q That is that there has not been a negative effect 2 of nuclear power plant operators established?

- 3 A What is that?
- 4 Q I said --

5 A Just because it has not been established does not 6 mean it is not there. The effects of fatigue -- nuclear 7 power plant operators are not exempt from the effects of 8 fatigue.

9 Q And what is the nature of the fatigue you are 10 talking about for the nuclear power plant operator?

11 A The nature of fatigue is complex, as has been 12 stated.

13 Q Have you ever been in a nuclear power plant, Mrs.14 Aamodt?

15 A I have not. I have simply read about it.

16 Q Have you ever been in a control room?

17 A No, I have not.

18 Q Have you ever been in a simulator?

19 A Yes, I have.

20 Q _n a simulator for a nuclear power plant?

21 A Yes, I have.

22 Q Would you describe that simulator, when you were

23 there?

A Limerick, and I was there in October of this year.
 Q When did the Limerick simulator begin its

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1 operations?

100	operactors	· ·						
2	A	I do not now.						
3	Q	Was it operating the day you were there?						
4	A	Oh, yes.						
5	Q	Did you see operators working in there?						
6	A	. saw instructors working in the simulator.						
7	c	Instructors working in it?						
8	4	The instructors demonstrated a number of scenarios						
9	to us and	we spent about an hour in the simulator.						
10	Q	And is it this experience which leads you now to						
11	extend to	nuclear power plant operators your opinion with						
12	regard to	fatigue?						
13	A	No. My opinion is not based on my knowledge of						
14	nuclear power plants. It is based on my knowledge of human							
15	behavior.							
16	Q	Your knowledge of human behavior did you say?						
17	A	Yes. My studies my studies and work in human						
18	behavior,	and as I said, these are still human beings who						
19	are working	ng in nuclear power plants, and the same						
20	principles	s, the principles of learning, retention, etc., in						
21	experimen	tal psychology have no been refuted in nuclear						
22	power plan	nts. These general principles hold there as well						
23	as anypla	ce else, just as engineering principles do hold for						
24	any mechan	nical piece of apparatus.						
25	Q	So you have never been in a nuclear power plant.						

1 You are unaware of a study of nuclear power plant 2 operators. Is that correct?

3 A You asked me two questions. Which one?
4 Q Let's take them one at a time. That is a fair
5 observation.

6 I am sorry. What was the note that was passed? 7 MR. MAMODT: Maybe that is not proper. I 8 interjected. I am sorry. We have done this very much 9 together. We have read about the accident so many times 10 from so many studies that that seems to me considerably more 11 valuable than to have been three or four days, for example, 12 in a nuclear power plant. It is an inappropriate line of 13 questions.

14 CHAIRMAN SMITH: No, the questions are appropriate.
 15 MR. AAMODT: All right.

16 THE WITNESS: But Mr. Blake, I would not, if I 17 spent five days in a nuclear power plant, I would prefer to, 18 as Mr. Mamodt said, rely on the expertise of others. Any 19 person in a field that is not directly related to his field 20 but who is trying to offer expert opinion in this other 21 field relies on experts in that other field, and that is 22 what I have done. I have relied on the experts from NRC and 23 from your company, and the consultants that you have hired. 24 I have relied on their opinions in bringing my -- in making 25 my studies and conclusions.

CHAIRMAN SMITH: Excuse me. We need a break here. (Board conferring.)

3 CHAIRMAN SMITH: Dr. Little is pointing out that 4 Mrs. Aamodt has not claimed in the paragraph that you are 5 pointing to that she has studies that she refers to relate 6 to the negative effect of fatigue on the performance of 7 nuclear power plant operators, and she is pointing out in 8 her narrative testimony also that she is extending that 9 principle from what she knows. So I think you can probably 10 quickly establish to what extent she purports to know and 11 does know anything about performance of nuclear power plant 12 operators. It can quickly be done. Just get to it.

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But Dr. Little felt that you were -- there was a straw man here. You were imputing to her something she really is not saying.

16 MR. BLAKE: Dr. Little's observation is absolutely 17 correct. I understand the two clause difference in that one 18 paragraph you are referring to. If it came across some 19 other way, then I would have misspoken.

I understand that there is a distinction there, 1 and I understand Mrs. Aamodt's testimony to have been that 22 she relies on other studies, laboratory studies of one sort 23 or another, plus an hour in the Limerick simulator.

24 THE WITNESS: I cannot hear you again, Mr. Blake.
25 BY MR. BLAKE: (Resuming)

1 Q I understand your testimony toi be that you are 2 unaware of any studies regarding nuclear power plant 3 operators, but you rely on laboratory studies and one hour 4 in the simulator.

5 A The Sandia Report --

6 Q Is that correct.

7 A -- had some things to say about nuclear power 8 plants, both what you picked up, which had one point of 9 view, and others.

Now, I would have to really read through it again. There was nothing that was so strong that I would have used it, even though it would have helped my case, because I did not feel that -- I don't feel -- I thought that the question should be left open in fairness to the safety of your plant and our lives, that the question should be left open to be resolved, that there was no resolve that would satisfy me as a scientist.

There are studies, but that does not mean that we have the answer, and there are more than that in here, but to me, that would discredit me as an expert witness, to draw on studies that had -- that had drawn conclusions on a restricted group of -- restricted amount of evidence, and I am sure I could have found you many studies to prove that all of the functions in the control room, taking them one by pone, were subject to fatigue, but whether that would say

1 anything more than is said by just referring generally to 2 the known fact that fatigue does affect behavior and 3 therefore control room behavior, and that we do not have all 4 the answers, that is what I am pointing to.

5 Q Mrs. Aamodt, let me see if we can get to the 6 application. Is it now -- correct me if I am wrong -- is it 7 now your testimony that these studies may or may not apply 8 to nuclear power plant operators but that you have not as a 9 scientist satisfied yourself.

10 (Pause)

11 A That the studies may or may not apply. All 12 studies apply in that they are all about people, and people 13 are involved, but how to interpret them in relationship to 14 nuclear power plant, the control room operator would be 15 difficult to do, and so I did not try.

16 You can prove your case with anything if you do 17 not have efficacy. If you are trying to -- it is easy for a 18 scientist to bring forth that which proves his case and 19 withhold that which does not. I simply am posing the 20 problem which is indicated by the body of knowledge of 21 psychology and saying don't we need to know the answers to 22 these questions.

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1 Q Mrs. Aamodt, if I could refer you to page four of 2 your testimony, where you refer in the first paragraph under 3 "Training on Simulator," that is not an exact replica in the 4 last line in the paragraph, to Cak Ridge Laboratories first, 5 and then second, to the review committee.

6 A Yes, I see that.

7 Q The entire sentence suggests that -- that a number 8 of hours of recommended simulator time or a number of hours 9 of recommended simulator time or a number of hours of 10 simulator time have been recommended by Oak Ridge 11 Laboratories.

12 Can you give me a citation for that? 13 A From what I understood in cross questioning the 14 other day --

15 Q Or a reference.

16 A That 1000 hours per six units was equal to 26 17 hours per crew. Now, I am accepting that.

18 DR. JORDAN: It seems, if I remember right, we 19 dec ded that that was TVA recommendation rather than Oak 20 Ridge.

21 WITNESS AAMODT: Oh, I am sorry. Is that the 22 problem? Yes. It is TVA.

23 BY MR. BLAKE: (Resuming)

Q This is the Dr. Johnson recommendation from TVA?
A Yes.

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CHAIRMAN SMITH: Is that a correction in your 1 2 testimony? WITNESS AAMODT: Yes, TVA in two places. 2 CHAIRMAN SMITH: I see one place in the last 4 5 line. Where is the other place? WITNESS AAMODT: The other one is in the first 6 7 paragraph under -- the last line, first paragraph, last line a of the page. CHAIRMAN SMITH: Simply substitute TVA? 9 WITNESS AAMODT: TVA Laboratories. 10 BY MR. BLAKE: (Resuming) 11 Q Is the basis for that statement or reference to 12 13 what is now TVA, the statement in the CARP report? In the Review Committee's report, yes. A 14 Q And it is your testimony that we fall far short of 15 16 Dr. Johnson's recommended hours on the simulator? A And others, yes. 17 Q Let me stick just with Dr. Johnson or with the TVA 18 19 recommendation at the moment. Is it your testimony now that 20 we fall far short in use of the simulator from the 21 recommended number of hours? 22 A As I understand the hours they recommend and the 23 hours that the operators had directly in use of the 24 simulator, yes. Q Do you recall asking these questions of Dr. 25

1 Christensen on several occasions going through the hours? 2 A I remember the amount of confusion we had on the 3 subject, and I worked it out several times myself. 4 Q It was -- it is my recollection, and I would ask 5 whether or not you recall this as well, that Dr. Christensen 6 testified first with regard to the first -- well, he 7 testified that TVA was involved in two respects; first, with 8 their use of their simulator and how long they use it, and 9 that with a minimum in my recollection of two weeks, and 10 there was a recommendation by Dr. Johnson of TVA, and that

11 was where we got into the \$1,000 to \$1,500 business.

We went through the arithmetic.

13 A Dr. Johnson evidently recommended two weeks, which 14 would be --

15 Q Okay.

12

16 A I would assume eighty hours, forty hour weeks. I 17 understood that the Met Ed personnel had 16 hours of 18 actually on the simulator, and four hours in TMI-2 events, 19 which would be 20 hours.

20 Q I --well, it is your testimony now that Dr. 21 Johnson was recommending a minimum of more hours on the 22 simulator than what we now use. Is that correct?

23 A Yes.

24 Q Okay. What was your understanding of what we now 25 do?

A I understand that there are four and a half days 2 spent in Lynchburg, Virginia, and that four hour periods are 3 spent on the simulator, and that in addition to that, the 4 personnel had four hours specifically on TMI-2 events. 5 Q Now, is that the nature of the simulator training 6 in the OARP program that you are referring to?

7 A That is what I understood.

8 Q Are you also familiar with the requalification 9 training program?

10 A I have looked at that. I believe that there is 11 again the same one-week or 16 hours on the simulator.

12 Q Yes. Now, are you familiar as well with initial 13 operator training and the requirements for training on the 14 simulator that initial candidates for licensing go through?

15 A I understand that is one week again on the 16 simulator.

17 Q Now, as to the second portion, the Review 18 Committee -- the number of hours recommended by the Review 19 Committee --

20 A The Review Committee --

21 Q Where did those hours come from?

A Seemed to be pointing to the disparity between TVA 23 recommendations and others' recommendations, and in pointing 24 to that disparity, seemed to be recommending that more use 25 be given on the simulator.

They also had a whole section on the simulator, and using -- having a full pack at the simulator, and it seemed that -- that there was a great deal of emphasis on simulator -- what simulator training could do.

5 Q Where in the CARP report are the number of hours 6 of simulator training that is recommended by the Review 7 Committee -- where is that set out?

8 A How many hours they recommended?

9 Q Right.

10 A Not specifically. There is an imprecision in my 11 testimony there, if that is what you were pointing out.

12 Q And the number of hours for Oak Ridge Laboratories 13 that you were referring to in your testimony is the 1,000 to 14 1,500 figure?

15 A The 1,000 to 1,500 was TVA's as well as the two 16 weeks. Those were all recommendations that emanated from 17 TVA, both two weeks and 1,000 to 1,500 hours. Those were 18 considered minimums, the 1,000 to 1,500. The two weeks was 19 considered evidently more appropriate and then others 20 recommended as much as six or seven weeks.

21 Q Mrs. Aamodt, let me refer you to the OARP Review 22 Committee Report. Do you have a copy?

23 A Yes, I do.

24 Q It is on page 99, the language about the simulator 25 hours.

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12,965

A Page 29?

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Q No, 99.

A Ninety-nine. Yes, yes.

Q It is the second paragraph from the top.

5 A Yes.

6 Q The first sentence is the one that refers to the 7 two weeks.

a A That is right.

9 Q Do you recall what Dr. Christensen's testimony 10 with regard to that two weeks, that that was a factual 11 statement by Dr. Johnson of what TVA does, or is it your 12 recollection the way he testified was that that was a 13 recommendation?

14 A I would prefer to answer on the basis of what is 15 said here, rather than what Dr. Christensen said, because 16 there were so many things said. I really do not remember 17 exactly what Dr. Christensen said.

18 Q Do you recall that Dr. Christensen was an author 19 of this report and in fact, authored this very section?

20 A Yes, and --

21 Q Okay. Why don't you give me your --

22 A Dr. Christensen had a great deal of trouble just 23 figuring out what this meant.

24 Q If you would give me your interpretation then of 25 those two sentences, the first one then with the two weeks,

1 the next one with --

A Well, what I understood was that the 1,000 units 3 would mean that if you had 1,000 hours, would mean with six 4 nuclear units that you would have six divided into that -- I 5 think that comes out to something like 166, and that would 6 be 1,166.

7 Then the next step -- I am not -- I have to take 8 on faith, which is that when you divide that by the number 9 of crews, and that I have -- was planning to try to find out 10 a little bit more about before putting in my fir ings of 11 fact, but if it is true that you divide among the number of 12 crews, that would not seem to me like a legitimate way to do 13 it because some plants run on five crews and some run on six 14 crews.

So does it mean that if you have five crews, they need less simulator training? I mean, more simulator training than if you have six crews? So this is certainly na imprecise, whether it means that there should be 166 hours of for all of the operators in that unit, or whether it means that you can divide that by the number of crews and then you are down to 26 crews -- 26 hours.

That is 16 and 4 are 20. Now, 26 hours was the minimum, and if you take the other end of that, 1,500, that is half again as much, and that brings you up to 38 hours, and they received 20, which is half that amount.

The Met Ed people received half that number on the
 2 simulator since the TMI-2 accident.

3 C That is what your understanding of that statement 4 is, or you still need to check further?

5 A Well, remember, I am taking that on the basis that 6 it is correct to divide the 166 hours by the number of 7 shifts. There seemed to be some cloudiness and perhaps you 8 would explain to me, Mr. Blake, how that is reasonable that 9 if you have five shifts, they have more training on the 10 simulator, and if you have sit shifts, they have less, and 11 if you have four shifts, they would have even more.

We could -- I do not know. Maybe you could is explain that to me. I do not understand that, but even is dividing it again by the number of shifts, we still have 26 is hours on the low side and 38 on the high side, and MI -- is is that what you wanted to know?

17 Q What I was trying to get was your interpretation 18 of that language.

19 A My interpretation is based on Dr. Christensen's 20 instructions of how to figure that out.

21 Q Okay.

22 A My interpretation of Dr. Christensen's 23 instructions.

24 Q Okay. On page four of your testimony, you also 25 refer to the Limerick -- I guess you do not actually refer

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12,968

1 to it. You refer to Philadelphia Electric's replica and 2 Pennsylvania Power and Light's replica.

3 A Yes.

4 Q Tell me about how you -- how you became familiar 5 with those two simulators.

6 A This one I just read about in the newspaper. I 7 was particularly interested because I had the contention in 8 on training and testing.

9 Q You also indicated before that you also spent some 10 time at one of these two simulators.

11 A At the Limerick simulator. I spent all day at the 12 plant and about an hour at the simulator.

13 Q And during the time you were there at the Limerick 14 simulator, instructors went through and showed you how they 15 worked?

16 A Yes, they did.

17 Q And with respect to the other simulator, your 18 knowledge comes from this press clipping, which is 19 Attachment 1 to your testimony.

A It was no knowledge of the simulator I was after; 1 it was knowledge of an analysis of the simulator made by the 2 people who used the simulator. I was not attempting to 3 acquaint myself with the simulator, but attempting to 4 acquaint myself with analysis that the people who worked 5 with the simulator made of it, the instructor, Gary

1 Merrill, who is mentioned there and Paulsen, what they said 2 about it. Since they were working with it, their 3 impressions were important to me. (Pause.) s O On page seven of your testimony, you refer to just e above where the quote appears, you refer to IE circular 7 80-02, and you have now made that an attachment to your g testimony, page one of 80-02. Have you read the entire g circular, including page two? A Yes. 10 Do you have a copy there of page two? Q 11 Yes, I do. A 12 Looking for the moment at your testimony on page 0 13 14 seven, on the bottom paragraph on that page, is that a 15 guote? Does that purport to be a guote from IE circular 16 80-02, or is that your testimony? 17 A You mean the one that begins, "The proper length 18 of shift"? Yes. Q 19 That is my own. A 20 That is not a guote? 0 21 A No. 22 (Pause.) 23 Turning for a minute to 80-02, do you have that 0 24 25 there, the paragraph which you cited from it, quoted from

12,970

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1 it? Where does that appear in IE circular 80-02, at the 2 end, the beginning, the middle?

3 A It is their opening paragraph.

4 CHAIRMAN SMITH: What was the answer?

5 WITNESS AAMODT: The opening paragraph, the first 6 paragraph.

BY MR. BLAKE: (Resuming)

8 G And based on what that paragraph says, did NRC do 9 anything about the problem associated with fatigue or the 10 subject of fatigue or the subject of length of shifts?

11 A From the recommendations and my experience as a 12 psychologist, I would say that the recommendations did not 13 follow from the first paragraph.

14 Q That is what NBC in that circular determined to do 15 with regard to limitations on hours to be worked -- did not 16 follow from the paragraph which you have guoted?

17 A That is right.

7

18 CHAIRMAN SMITH: As I read this testimony, I 19 thought that there were two quoted paragraphs because there 20 are two paragraph that were single-spaced. Did you just --

21 WITNESS AAMODT: That was a mistake in typing. I 22 am sorry. I just did not change the typewriter there. That 23 should have been double-spaced. I am sorry. I see that.

24 (Board conferring.)

25 CHAIRMAN SMITH: Well, so I think that I will

12,972

1	emphasize	that	the quot	es on	the cop	y?		
2		WITNESS	AAMODT:	Yes,	that is	a11	right.	
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BY MR. BLAKE: (Resuming)

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2 Q Focusing on the last page there, Mrs. Aamodt, the 3 last paragraph on that same page, the proper length of shift 4 with regard to the Navy's standards for shifts and lengths 5 of shifts, what is your -- what is the basis for your 6 knowledge of Navy shift lengths?

7 A Simply -- and I may be incorrect on that. It 8 appears to me that I have a bias as to six hours, and that 9 perhaps an interrogatory -- answer to interrogatory came 10 that they were four hours. I do not recall that completely.

I know that in relation to the recommendations of NRC that they were much shorter, and that was the point that NRC attempting to be made here.

14 Are they -- am I correct, Mr. Blake, that they are 15 four -- six hours or are they four hours?

16 Q I am asking for the basis for your testimony here. 17 A Oh, I hat may be an error that I have made. 18 It seems that I have -- that may that -- have that mind set 19 that the Navy shift was six hours.

Now, it seemed as though some information came later from the NRC indicating that it was four hours, but I an not -- my recall on that is not clear.

23 The point -- the difference is what I am clinging 24 to, that they are much shorter.

25 Q That is, they have to work less hours a day than

1 the eight-hour shift would imply in a commercial plant.

2 A They worked less hours, yes.

3 Q Do you know what they do on a Navy shift after the 4 six-hour watch?

5 A I understand from NRC that they have other duties. 6 Q Do you know whether or not those would entail more 7 than two hours or less than two hours, or would that be 8 important to you?

9 A This is -- it would if I were making the study, 10 but not -- not being in a position to make that kind of 11 study, I simply am taking as all scientists do -- going for 12 the hunch this -- that this is an area where there has 13 been a good safety record.

The committees have called Admiral Rickover in to 15 get his opinions, his hunches as to why the Navy program was 16 a safe program -- was a safe program. He said -- I remember 17 some of his testimony, that it is not one thing. It is many 18 things.

19 I was looking at one of these many things. That 20 was differnt than the things that were happening in the 21 commercial nuclear power plants, and this thing being in my 22 area of expertise, fatigue.

I entered it here as a -- the principle that they worked fewer hours. Now, whether they worked four hours or six hours or what they were followed with, I am not totally 1 certain of.

2 They were fewer hours than was worked -- than is 3 the standard shift in a nuclear power plant.

4 Q That is they were on shift for fewer hours?
5 A That is right.

6 Q Is your understanding. Mrs. Aamodt, have you been 7 to the B&W simulator?

8 A No.

9 Q Have you been to the training facilities at Three 10 Mile Island?

11 A No.

12 Q Are you familiar with -- have you met, talked 13 with, interviewed or otherwise familiarized yourself with 14 the instructors involved in the training programs for Three 15 Mile Island operators?

16 A I attempted to do some interviewing, but my 17 request was not stated in terms that were within -- within 18 the rules of the proceeding, and I --

19 Q You asked to interview the instructors?

20 A I asked to interview personnel, and I planned to 21 interview them about instructors.

22 Q Have you ever met, interviewed or otherwise 23 familiarized yourself with any of the instructors at Three 24 Mile Island?

25 A No.

C Have you reviewed any of the course curricula?
 A Yo.

3 Q Have you -- did you say you have not been to any 4 of the facilities?

A What facilities?

5

6 Q The training facilities at Three Mile Island? 7 A No. When you say, did you familiarize yourself 8 with any of the instructors or their abilities, I 9 familiarized myself with the report of the instructors, the 10 facilities, that those who have the time and the work --

These people were in a position to write about the 13 facilities and the instructors in -- from their areas of 14 expertise, and I accepted that and read their review and 15 drew my conclusions from their review.

16 Q That is the CARP review committee?

17 A Yes, and I found some of their conclusions to be 18 in error.

19 Q Well, let's turn to that. On pages -- on page one 20 of your testimony, you referred in the next to the last 21 paragraph to the conclusions of the committee. Is your 22 reference there actually to the abstract, which appears at 23 the beginning of the Committee's document?

A The abstract I believe said that, yes.
25 Q Would you refer to page 141 of the Committee's

12,977

1 report?

A Where do I refer to page 141? 2 Q In the OARP Review Committee report. I say, would 3 4 you now turn to page 141? A Oh, would I turn to 141? 5 Were you aware of this page in the Committee's Q 6 7 report? Yes. A 8 Q And were you aware that this page included the 9 10 conclusions of ti > Committee? 11 A You made changes and gave us this page after my 12 testimony was prepared. 13 Q I see. I think the record will speak for itself 14 with respect to the change, but there was a typographical 15 change made by inserting one line, the next to the bottom. 16 A I have both pages here. Q Yes. You might take a moment and read through 17 18 those and see if I have described accurately the nature of 10 the change. (Counsel handing document to witness.) 20 (Witness reviewing document.) 21 I am ready, Mr. Blake, if you are. A 22 The question was, were you aware of that 0 23 24 conclusion -- those conclusions? Are you familiar with that 25 section of the coaclusions? Are you familiar with that

12,978

1 section in the CARP Review Committee --

2 A Yes, I am aware of those conclusions.

3 C Are you aware that those are the conclusions of 4 the Committee?

5 A I am aware that Dr. Gardner indicated that -- that a he both agreed with some and not with all.

7 Q I think the record will show that your 8 recollection is incorrect in that he did not disagree with 9 any. There were some that he did not feel in view of his 10 expertise, that he would be able to independently support. 11 Is that your recollection, or is it the recollection that 12 Dr. Gardner said he disagreed with some?

13 A He could not support all of those conclusions?

14 Q Could not?

15 .A Could not support all of them.

16 Q Okay. And is it your recollection that the -- is 17 it your understanding that these are the conclusions of the 18 collective committee?

19 A They'are, but perhaps your interpretation is 20 different of them than mine is.

21 (Pause.)

22 Q Let me refer you to page two.

23 MR. AAMODT: Mr. Chairman, before we leave that, I 24 think Mr. Blake asked a question about the abstract before 25 that was never answered.

1 Mr. Blake asked my wife that related to the 2 abstract of the report. I wondered if it did. We did not 3 hear an answer.

4 MR. BLAKE: I think the record will show an 5 answer. She said yes, it was from the abstract.

6 MR. AAMODT: I recall she said she did not 7 remember.

8 WITNESS AAMCDT: The abstract and the conclusions 9 do not agree.

10 CHAIRMAN SMITH: I do not know what the issue is. 11 I remembered her saying that that was from the abstract. In 12 any event, they can be -- it can be determined without 13 confusion.

14 It does seem to be language taken from the 15 abstract. We are referring now to page one of the testimony.

16 WITNESS AAMODT: Yes. The abstract talks about 17 the -- that the program preparing the NRC reactor operators 18 for taking the examination -- the conclusions indicate that 19 the program has provided them with training and education 20 for safe and reliable operation of TMI-1, and those are two 21 different things.

22 CHAIRMAN SMITH: I do not understand what the 23 issue is between the parties.

24 MR. BLAKE: I have no issue. Mr. Aamodt raised 25 the question, whether or not she has given an answer.

MR. AAMODT: The reason I raised that is that this + 2 is a statement from the abstract and not the conclusions. a The abstract addresses actually a different step than do the a conclusions, and my wife drew from that. CHAIRMAN SHITH: I think that that was well 5 a established. BY MR. BLAKE: (Resuming) 7 Q Mrs. Aamodt, referring to page two of your 8 a testimony, just prior to the listing at the bottom of the 10 page of A, B and C, the statement appears -- your statement 11 is that the Committee considers some of these changes as 12 needed prior to restart. Do you see that? A Yes. 13 It is the sentence right above. 0 14 I see it. A 15 What is your reference for that? 0 16 Page 24. I believe that is of the human factors. A 17 18 It is Section C, as I remember. (Pause.) 19 Maybe it isn't. Page 27. 20 You say in the human factors report, C-24? 0 21 A Perhaps it is 27, page 27. 22 (Pause.) 23 Are you aware of those changes, Mr. Blake, or 24 25 where they appear?

12,980

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1 Q I am asking for the basis of your statement that 2 the Committee considered some of these --

3 A I have obviously made a typing error because those 4 -- I took those directly. They are directly out of the --5 one of the documents of this hearing, and --

6 Q I can help you in that regard. The specific 7 listing I can find and have seen. My question goes to the 8 Committee considering some of these changes needed prior to 9 restart.

10 A Here they are. It is on page 24 in the first 11 section.

12 Q Yes.

13 CHAIRMAN SMITH: As I understand the question, is 14 it you find the listing in the human factors document and 15 you do not know whether the OARP Review Committee makes 16 those -- is that the point?

17 MR. BLAKE: I do not know whether it is the OARP 18 or what the basis is.

19 WITNESS AAMODT: This is the review of the Three
20 Mile Island Unit 1 control room from a human factors
21 viewpoint committee. This was, I believe, Dr. Sheridan and
22 Dr. Christensen and others.

DR. LITTLE: I think that list is on page 24 of
Section 3, the list of the carpeting and lighting and so on.
MR. BLAKE: Right.

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1 WITNESS AAMODT: This is on page 24 of the first 2 Section 3. That is right, Dr. Little, yes, 24 of Section 3. 3 and it was the review committee of that particular body of 4 information.

5 MR. BLAKE: I have a listing. I have no problem 6 with the listing and finding it.

7 BY MR. BLAKE: (Resuming)

8 Q My question goes, the Committee considered some of 9 these changes as needed prior to restart. Your testimony --

10 A Not considered prior to restart -- is not 11 considered crucial to plant safety and reliability.

12 Q Wait. I may have missed -- I'm looking at your 13 testimony on page two, the bottom paragraph.

14 A Yes.

15 Q The second sentence, which on my copy reads, "The 16 Committee considers some of these changes as needed prior to 17 restart."

18 A However, others are not considered crucial to 19 plant safety or reliability, and they are -- I am 20 considering the ones that are not considered crucial.

21 Q And my question goes to your statement, the 22 Committee considers some of these changes as needed prior to 23 restart. I am asking for the basis for that statement of 24 your testimony.

25 A This entire book outlines the changes they

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considered needed prior to restart. These particular five
 changes were considered not needed prior to restart, not
 crucial. It says right underneath them that none of the
 above is considered crucial.

5 All the others -- there are many others. I did 6 not list all the ones that were considered. They were not 7 in my area of interest. They had been recommended by people 8 who knew that they felt that they were needed and presumably 9 would be adopted.

10 These were considered not crucial to restart, and 11 in examining them I felt that again, the element of fatigue 12 was being overlooked as a critical element in the control 13 room because all of those factors affect the fatigue of the 14 operator.

15 CHAIRMAN SMITH: Mr. Blake, I do not think I 16 understand your question either. Could you rephrase it or 17 readdress it? First there was confusion as to the 18 antecedent, who they are. Now, we understand what "they 19 are" it refers to, those which are not considered crucial. 20 Now, what survives of your question? 21

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1 MR. BLAKE: My question has been: Which are the 2 changes which irs. Aamodt believes the committee considered 3 to be needed prior to restart, and the basis for that 4 statement.

5 THE WITNESS: You mean you want me to begin at the 6 beginning of this book and read through all the changes they 7 say are needed for restart?

8 BY MR. BLAKE: (Resuming)

9 Q I would like to have you point to one which they 10 say they recommend should be done prior to restart.

11 A Just one?

12 Q Just one.

13 A The way the tags were put on the control panels, 14 the lights.

15 Q Where?

16 A The color of a light, the blue lights were 17 difficult to see. There are many, many changes.

18 Q Which the committee -- did the committee indicate 19 that those were needed prior to restart?

20 A Did they indicate that they were needed?

21 Q Yes. Prior to restart.

A Somewhere. Somewhere, yes. And Met Ed had indicated in a bulletin that was just sent out which ones that they would consider needed prior to restart, 0752. You so want me to have analyzed all the changes that were

1 considered or to have decided which changes. I feel as 2 though that is requiring a great deal.

But you think because I said that the committee considers some of these changes as needed prior to restart -- well. I am sure that there is at least one change that was needed prior to restart. So that -- is that not true? Do you want me to give you specifically which ones that I s have knowledge of?

9 CHAIRMAN SMITH: Mr. Blake, can't you be more 10 helpful? Apparently, you are not talking about specific 11 changes; you are probably going to point someplace in this 12 report where the committee says that none of these are 13 required for restart or you are going to challenge her to 14 point out in the report where they say that they are 15 necessary or crucial for restart. That is where you are 16 going. But it seems to me this is taking an awfully long 17 time to get there.

18 MR. BLAKE: Well, I --

19 CHAIRMAN SMITH: You allow her to go on and on and 20 on about maybe this, maybe that. What are we getting to?

21 MR. BLAKE: Mr. Smith, I thought my question was 22 pretty straightforward: What is the basis for her testimony 23 that some of these are needed prior to restart?

24 CHAIRMAN SMITH: But she does not understand the 25 thrust of your question, because she said certainly there

1 are some there, then she mentions several of them. I know 2 what is going to happen. At the end of all this line of 3 talk back and forth, we are doing to come to a point where 4 either she cannot find a place in the report where they are 5 necessary for restart, or you are going to find a place in 6 the report where they say that nothing is necessary before 7 restart. That is where it is going to come out.

8 DR. LITTLE: I believe the thrust was that she was 9 interested in the ones that were specifically not listed as 10 heing crucial, that she thought might be crucial.

11 "HAIRMAN SMITH: Yes.

12 DB. LITTLE: I don't know whether that will help 13 get where you want to go.

14 NR. BLAKE: I understand, but the reason she makes 15 the point is she says some they say are necessary for 16 restart, and then she says but they did not pay attention to 17 mine which I regard as important. And I am going to make 18 the point that they did not do that. As to the first, she 19 is wrong. And as to the second, she is going to turn out to 20 be wrong.

21 CHAIRMAN SMITH: Okay. We are not getting there 22 in any efficient way at all.

THE WITNESS: Am I incorrect in assuming that there were some changes that were required as needed to restart? You mean there are no changes that are required

1 for restart?

BY MR. BLAKE: (Besuming) 2 Mrs. Aamodt, my question is --2 3 MR. BIAKE: Mr. Chairman, I may have to interrupt 5 some of her answers. The Board will have to get on me if I a am being too abrupt in my questioning. I will try to make 7 it more crisp and expect the answers to be more crisp. BY MR. BLAKE: (Resuming) 8 9 Q Mrs. Aamodu, I refer you to page 2 of your 10 testimony, the bottom paragraph, the statement which says 11 "The committee considers some of these changes as needed 12 prior to restart." Is the committee you are referring to 13 there the Human Factors Review Committee? A That is right, yes. 14 15 C And does your knowledge of what that committee 16 considered important or necessary prior to restart or not 17 come from their report? Not directly. It comes from the kinds of things A 18 19 that we have heard in this -- in this hearing. Q You mean you have, aside from the report, you have 20 21 listened to gentlemen testify that there are some changes 22 necessary prior to restart? 23 A I have heard some testimony one day when we were 24 here by the -- Dr. Sheridan, Dr. Christensen, and others. 25 The -- I have also in reading through the CARP have seen

1 that -- that'the -- there was some discussion there of the 2 control room.

3 Q Mrs. Aamodt, there may be discussions --

A There was discussion and suggestions of things 5 that should be made. I read the Kemeny Beport, the Essex 6 Committee reports. They all had indicated that there were 7 major changes that were needed in the control room prior to 8 restart.

9 I just simply cannot imagine that if this 10 committee was a valid committee, that there would have been 11 no changes that they would have made prior to restart. That 12 was an assumption on my part, that since it was so strongly 13 recommended and human-factors organizations were employed to 14 find out what changes there were that were needed and the 15 consensus of all the committees was that the control room 16 was not engineered according to good human engineering 17 principles, that I would have assumed from that that there 18 were many changes that were needed prior to restart.

19 Q Did you assume that is what the committee 20 considered?

21 A I sure did.

22 BR. AAMODT: May we have a few minutes together? 23 I think you are running ahead of where my wife is keeping up 24 to you.

25 (Mr. and Mrs. Aamodt conferring.)

MR. AAMODT: Just a minute, Mr. Chairman. Mrs.
 2 Aamodt will answer responsively.

3 (Witness reviewing document.)

4 CHAIRMAN SMITH: Well, perhaps if you had a basis 5 for the statement, perhaps overnight you can look for it and 6 come back tomorrow and identify it. Because rather than try 7 to do it under the pressure you must feel, it would be --

8 THE WITNESS: I wanted to say, Mr. Smith, that it 9 says here in the outline that is in the front of this report 10 that the report summarizes the findings of a detailed 11 engineering review of the TMI Unit 1 control room design and 12 recommends improvements based upon these findings. Now --

13 CHAIRMAN SMITH: Do you understand the point Mr. 14 Blake is trying to make? If his point is valid, say it. If 15 you don't know if it is valid, take time. If you know it is 16 not valid, give reasons for it.

17 THE WITNESS: I certainly would like to have the 18 time to examine whether the committee did indeed to make 19 recommendations. If they didn't, I will cry.

20 CHAIRMAN SMITH: That will not be necessary. You 21 can simply say that you cannot support it.

But why don't you go on to another question; then 23 we will come back to this one, Mr. Blake, tomorrow, to see 24 if she did have a basis for the statement.

25 MR. BLAKE: That would be fine with me. I would

1 like to avoid as well the other questions which would 2 follow, depending on where we come out on this one. (Fause.) 3 CHAIRMAN SMITH: Are you then down to Item Roman 4 5 numeral III? MR. BLAKE: I would like to go to IV. 6 CHAIRMAN SMITH: IV? 7 MR. BLAKE: Yes. 8 BY MR. BLAKE: (Resuming) 9 Mrs. Aamodt, I refer you to page 5 of your Q 10 11 testimony. CHAIRMAN SMITH: Could I make an observation? It 12 13 seems to me that when you have a cross examination of

13 seems to me that when you have a cross examination of 14 someone who is not familiar with litigation and cross 15 examination standards, that it might be much more productive 16 if you would just explain to Mrs. Aamodt just what bothers 17 you about a statement that she makes, and if she has made 18 the statement in error, well, maybe she will recognize 19 that. If she has a basis for it, maybe she will get right 20 to it. But I think she has a tendency to take the questions 21 that you make with a preconceived idea of what she already 22 thinks about it and not listen to it very carefully.

We have the same situation in reverse the other 24 day when Mrs. Mamodt was not communicating to the witnesses 25 what she was trying to achieve by her questioning. But I 1 think she went off on a tangent there when you asked her to 2 name one recommendation. You know, she did not perceive the 3 thrust of what you were getting at.

4 MR. BLAKE: No, no. In fact, the recommendations, 5 the cites to Bogovin and what not, which all looked to Unit 6 2's control room, are hardly applicable to the restart of 7 Unit 1.

8 CHAIRMAN SMITH: All right. Okay.
9 BY MR. BLAKE: (Resuming)

10 Q Mrs. Aamodt, the next line of questions that I 11 have are with regard to -- relate to the accreditation 12 business. And they all -- all of your testimony and the 13 problems you would find with trying to compare TMI-1's 14 training curriculum and facilities and the individuals 15 involved in it all stem from a comparison which you would 16 have us make for the university and the standards employed 17 by a university. They all again -- I will go back to the 18 first sentence in your testimony under this section, which 19 is: "The review committee engaged by the Licensee to study 20 the OARP was directed to apply standards used to accredit 21 engineering schools."

22 A Yes.

23 Q What is the basis of your opinion that they were 24 directed to apply the standards used as opposed to -- let me 25 stop there. Is it your understanding that they were told to

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1 apply the standards used to accredit engineering schools?
2 A Yes.

3 Q Do you know whether they did? Is it now your 4 understanding that they did use the standards used to 5 accredit engineering schools?

6 A They used the -- they used -- it is at the back of 7 the OARP, what they used. They used the --

8 Q Did they use --

9 A The outline, the outline, the areas which are 10 looked at in engineering schools, they looked at, which are 11 the areas of faculty, facility, teaching format, materials, 12 and so forth.

13 Q So isn't it fair to say that what they did was 14 employ as a model what you would look at and what you would 15 use if you were trying to accredit an engineering school; 16 they used that same model and the same criteria --

17 A That was all right. Yes.

18 Q -- when -- in assessing the TMI operating program 19 --

20 A That is right.

21 Q -- training program?

22 A Yes.

23 Q But did they apply the standards or just use the 24 model to determine what particular criteria they ought to 25 look at, such as facilities, faculty, teaching format?

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1 A They used a model.

2 Q Well, is the problem that you have and then list 3 in your testimony regarding faculty and facilities and 4 teaching format, et cetera, are those shortcomings which you 5 see had they applied the standards which would be used in a 6 university or an engineering school?

7 A No. Within the framework of a nuclear training 8 program, just applying the model, they found deficiencies.

9 Q Let me go down through a couple of them. The 10 faculty, nondegreed instructors. Is it your understanding 11 that that committee suggested that all the instructors 12 needed to be degreed?

13 A Well, reading what has been put together in this 14 hearing, it appears that it is now necessary for an STA with 15 a degree to be in the control room. So that it would seem 16 that those who are teaching those who are to be in the 17 control room making decisions should also at least have a 18 degree.

19 Q Is it your view that all the instructors in the 20 TMI training program should have degrees?

A Yes -- if indeed a decision needs to be made by 22 someone -- someone with a degree is needed for technical 23 expertise in the control room and this school is teaching 24 technical expertise, I would assume that those that were 25 teaching it should at least have as high a degree as those

1 that would be called upon to use it.

2 Q I will repeat my question for the third time: Is 3 it your position that all the instructors in the TMI 4 training program need to be degreed?

5 A I would not be able to make that judgment. I made 6 it from -- I made inferences from what other -- others' 7 judgment within this and from the material that was 8 presented.

9 MR. AAMODT: My wife makes -- Mr. Chairman, my 10 wife does not make any such -- she does not draw a 11 conclusion there. She simply states inadequacies.

12 CHAIRMAN SMITH: That is what Mr. Blake is 13 establishing.

14 MR. AAMODT: She has not attempted to draw a 15 conclusion.

16 BY MR. BLAKE: (Resuming)

17 Q Mrs. Aamodt, are these shortcomings which you have 18 described here your understanding of what the OARP review 19 committee cited as shortcomings in the training program?

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They were all within the review. 1 A 0 This is just your understanding of information 2 3 which is included in the OARP Seview Committee report. Yes. It was there either in statement or in A 5 tables. So there is none of your opinion in this. C 6 A No. 7 MR. AAMODT: There is clearly a misunderstanding 8 g between the two parties on this one. THE WITNESS: It is my -- I would say they are my 10 11 conclusions from my analysis of their analysis. MR. AAMODT: That is right. 12 THE WITNESS: I made an analysis of their analysis 13 14 to see whether their conclusions followed from their 15 analysis to see whether the bases on which they made their 's analysis were valid. And the one table that I have included 17 in my testimony is an indication that those analyses were 18 1. valid. And I made my own opinion based on the -- my 19 analysis of their analysis, that their analysis should not 20 have led them to the conclusions that they made. MR. AAMODT: Which incidentally is precisely what 21 22 she said here. I say Mrs. Aamodt stated there are several 23 24 detractions from the Committee's conclusions. Here they are. CHAIRMAN SMITH: Well, she goes on to characterize 25

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1 them as major faults. They would appear to be major faults.

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THE WITNESS: Well, those are according to the model of accreditation -- the facilities, the faculty, the teaching format, all were to -- those were the things -those were the main items to be considered.

6 CHAIRMAN SMITH: So these are not major faults in 7 your assessment of it. As you pointed out, to the extent 8 that they fall short of the model, you have termed them 9 major faults.

10 THE JITNESS: Well, for instance, the facilities 11 will be replaced, so obviously that was major.

12 CHAIRMAN SNITH: Well, we are just trying to - 13 THE WITNESS: The NRC --

14 CHAIRMAN SMITH: To follow through on Mr. Aamodt's 15 observations about your testimony. Who is saying these are 16 major faults, you or -- somebody is telling me this from 17 this written transcript.

(Mr. and Mrs. Aamodt conferring.)

18

19 THE WITNESS: I cannot put words in the mouth of 20 the Committee. I am simply restating their words. They say 21 the trailers were inadequate and not conducive to learning. 22 They say the instructors were non-degreed and some did not 23 -- had not passed NRC licensing.

24 For them to have mentioned that would appear -- he 25 would not mention like that they all had moustaches or blond

1 hair or something like that.

2 CHAIRMAN SMITH: It is your inference that those 3 are major faults.

4 THE WITNESS: I would assume if they took the time 5 and trouble to put them down, they were of some significance.

6 CHAIRMAN SMITH: I am just trying to get the 7 answer to the question. Who is this person writing here in 8 this testimony who uses the word "major faults?"

9 THE WITNESS: I believe I used that word.

10 CHAIRMAN SMITH: What we are trying to find out, 11 is this your judgment or is this the inference you drew from 12 what the Committee recommended?

13 THE WITNESS: This is an inference I drew.

14 CHAIRMAN SMITH: Okay.

15 BY MR. BLAKE: (Resuming)

16 Q And each of the subfactors are in fact inferences 17 which you drew from the Committee's report.

18 A Well, maybe I should qualify that and take the 19 time to go back tonight and find out exactly the language 20 that was used. It seems to me that a number of changes were 21 recommended, and --

CHAIRMAN SMITH: Is that really necessary? I think that you -- I mean, whatever they recommended, they recommended. I think that Mr. Aamodt has helped clarify swhat you intended to say in your testimony. I think -- you

1 have explained the basis, I think, for concluding -- for 2 inferring that these are major faults, that they would not 3 have said it were it not so.

4 Isn't that --

5 MR. AAMODT: Yes, sir.

6 CHAIRMAN SMITH: That draws the issue, I think, 7 between the parties, doesn't it?

8 BY MR. BLAKE: (Resuming)

9 Q Mrs. Aamodt --

10 A The only one I think I would say that I would not 11 -- would not in all fairness say that I do not think -- I 12 think was more mine than theirs was the thermodynamics 13 course. That was my analysis of the thermodynamics course. 14 Otherwise, I feel the emphasis was from the reviewers.

MR. AAMODT: Mr. Chairman, perhaps I can clarify MR. AAMODT: Mr. Chairman, perhaps I can clarify that. I remember thermodynamics well, thank you, and I remember I did not take it immediately upon entering school from high school. I think even to call thermodynamics -- that is a very, very liberal thermodynamics." And I think thermodynamics." And I think

CHAIRMAN SMITH: I think you are not fully appreciating what Mr. Blake regards as his responsibilities here. I do not think it is -- Mr. Blake can state what he feels his responsibilities are himself, but he just wishes 1 to establish what the basis, if any, there is for Mrs.
2 Aamodt's statements.

3 THE WITNESS: That would be the -- the causes 4 would be -- they would have been considered major, all the 5 others except this content by the review committee, except 6 the content, and that one I figured out from consulting with 7 my husband who is an engineer, too, and made my own 8 evaluation on that on that basis. And I have also been 9 cross questioning on that.

10 BY MR. BLAKE: (Besuming)

11 Q Mrs. Aamodt, let me describe to you the nature of 12 my problem on this and see if we can -- it is my 13 understanding that the OARP Review Committee came to Three 14 Mile Island and reviewed the OARP program. When they got 15 there they could not find -- there were not standards 16 directly applicable, but they decided to use as a model the 17 university -- engineering school of a university standards, 18 and they looked at that as a model. That told them look at 19 this item such as facilities, look at this item such as 20 faculty, look at this item such as texts or course 21 materials, course content; and that is what they did. And 22 that is my understanding of what the OARP Review Committee 23 report says.

Is that clear so far?

24

25 A Yes. I am in total agreement with you, Mr. Blake.

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Q Okay. Let me go to the next step.

Now, you take their report and then find fault with the facilities, the faculty, the teaching format, the materials, etcetera, in your analysis of their analysis, which is the terminology you have used. But you put them up against the standards.

7 My understanding of your testimony is you would 8 have the TMI training program compared against the standards 9 which you would use to accredit a university engineering 10 school. Is that what you want to do?

A No, no, no, that is not true. I am thinking of it 12 -- let me explain. For instance, the faculty who teaches a 13 course in thermodynamics in an engineering school is 14 generally a Ph.D. Now, that is -- I mean, who teaches a 15 course in thermodynamics any place? What is

16 thermodynamics?

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17 Is this term "thermodynamics" as I understand it 18 or my husband understands it? Thermodynamics evidently is 19 not maybe a descriptive program.

20 Q Let me stop you right there. In an engineering 21 school I agree it might be taught by a Ph.D. Would you 22 fault the TMI program for not having it taught by a Ph.D? 23 Would that make the TMI program inadequate in your view?

A Well, I think to use the term "thermodynamics" - Q Let me just use -- let me see if we can do it with

1 yeses and noes.

2 Would, in your view, not having a Ph.D. teach 3 thermodynamics to the TMI-1 operators make their training 4 program inadequate, yes or no?

5 A Yes.

6 Q In your view, in not having facilities at Three 7 Mile Island for training operators which were comparable to 8 or rose to the standard of the model which is used to 9 accredit engineering, university engineering schools, make 10 the facilities inadequate, yes or not?

11 A According to me?

12 Q Yes.

A I think I said, Mr. Blake, that thermodynamics was the only one that I made my individual appraisal on. All the others I did not make that; they made that. I did not see the facilities. I do not know what kind of facilities rare needed for training at nuclear engineering -- nuclear power plant operators. They said the facilities were inadequate to learning.

20 Mr. Blake, my initial look at whether the report 21 came to the correct conclusion was on the basis of the test 22 results. I went back from there. And if you set out to 23 teach something and you have not taught it, what is wrong. 24 And I looked to find out what the committee thought was 25 wrong. The committee thought those things were inadequate. 1 CHAIRMAN SMITH: Mr. Blake, I think she has stated 2 at least once now -- well, let's find out. Except for 3 thermodynamics, after consultation with Mr. Aamodt, do you 4 have any judgment of your own, any opinion of your own as to 5 whether these are detractions from the committee's 6 conclusions?

7 THE WITNESS: Yes, they are detractions from their 8 conclusions.

9 CHAIRMAN SMITH: My question is you do not have 10 any of your individual, your own judgment. You have 11 repeatedly stated that you have made inferences from the 12 committee's own recommendations and not -- you do not have 13 any judgment as to -- well, when a specific item comes up, 14 you say I do not know; I just took it from the committee.

Let's take each of them: a) facilities. Do you have your own judgment as to whether that is a detraction, based upon your own judgment, not based upon what the scommittee conclusions were?

19 THE WITNESS: I have not seen the facilities, and 20 so that --

CHAIRMAN SMITH: So you do not have -THE WITNESS: I would have no basis to judge.
CHAIRMAN SMITH: Faculty -- do you have any
knowledge of your own?

25 THE WITNESS: Yes, I do, from my own teaching and

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1 learning experiences.

CHAIRMAN SMITH: Teaching format?
THE WITNESS: Against my own experiences and
psychological studies and also the committee.
CHAIRMAN SMITH: The materials.
THE WITNESS: Dependent upon the committee,
entirely on that.
(Board conferring.)
MR. AAMODT: Mr. Chairman, the point my wife is

10 trying to make, which I think has been obscured, is that the 11 committee made -- drew a conclusion. And in the text of the 12 material supporting that conclusion, there was material that 13 argued against their conclusion; and she simply tried to 14 make that point.

15 CHAIRMAN SMITH: However, now she has -- that is 16 what I understood her to be saying, but now she has made the 17 answer guite different.

18 MR. AAHODT: And she has her own opinions, too.
19 CHAIRMAN SHITH: All right, all right. But Mr.
20 Blake is entitled to know just exactly how much basis there
21 is to these statements. The reason I seem to be getting a
22 little bit eager to conclude this is because I do not see
23 how this is going to carry through in the proposed findings.

24 If Mrs. Aamodt wishes to make proposed findings 25 along the order of that statement beginning with the

1 following detractions, she is going to have to point to the 2 record. And if it is going to be a record citation to the 3 report -- in the first place, if she points to her own 4 testimony, she is going to have trouble right there.

5 MR. BLAKE: That is what I was trying to establish. 6 CHAIRMAN SMITH: I know, and this is what occurred 7 to me, that we should be talking about if you try to come up 8 with a proposed finding which says that the detraction of 9 the committee's conclusions is, a) bad facilities, and if 10 the record citation you give is the testimony of Marjorie 11 Aamodt, well, that is not going to be real good reference 12 support if you give citation to the record some place while 13 we look at that. If we look at the record support, the 14 record citation and it is not there, we will not adopt that 15 finding.

16 On the other hand, if Mr. Blake comes back, if you 17 make that, and then on reply findings he points to a place 18 in the record where it would indicate that you did not have 19 support for that, that the contrary was the case, then we 20 would go to those findings and make our own judgment.

THE WITNESS: I understand that. I said a number of things here that cannot be backed up. Most are the CARP. CHAIRMAN SMITH: It seems to me the extent of your bases has been thoroughly explored now, unless he wants to of into your judgment as an educator. I don't know. That

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1 is another matter. It is up to him.

2 But as far as taking it from the evidentiary 3 record, it seems to me that she has pretty well stated how 4 she arrived at that.

5 MR. BLAKE: Mr. Smith, I will go on to the next 6 topic.

CHAIRMAN SMITH: Beg pardon?

8 MR. BLAKE: I will go on to the next and last 9 topic for today.

10 CHAIRMAN SMITH: Mr. Blake, I do not want to stop 11 you in this line of questioning, but it does seem like we 12 have been around the circle on it several times until the 13 last circle where she began to insert her own expertise as a 14 teacher. That was new, I will concede. Otherwise, I think 15 she has very well established that except for thermodynamics 16 she is inferring this; she is construing and inferring from 17 the committee itself. And if that inference is valid, she 18 can point to the record where it is. If it is not valid, 19 you can point to the record where it is not, or you can 20 point to her failure to point to the record.

21 (Laughter.)

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I mean, whatever you want to do. Haven't we wentilated this issue quite a bit?

24 MR. BLAKE: I have had enough on this subject.
 25 CHAIRMAN SMITH: Okay. And we do not require any

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1 more.

BY MR. BLAKE: (Resuming) 2 Mrs. Aamodt, referring to the bottom of page 5, 3 Q 4 the quote which you have there which carries over to the top 5 of page 6, you cite that as being from page 58 c, the OARP 6 Review Committee report. Can you turn to page 58, please? 7 (Witness reviewing document.) 8 Do you have that page? 9 Yes, I do have it. A 10 Mrs. Aamodt, you have cited this sentence which C 11 12 points th a problem observed by the committee. Are you 13 aware whether or not that problem was observed by others or 14 corrected or not? A I observed that it was observed and action was 15 16 taken. Whether it was corrected or not, I am not sure. Q But you are aware of the remainder of the 17 18 paragraph which you have cited, what action was taken. "Correction" implies a positive effect, and I do A 19 20 not think there was evidence of that. Is there evidence that it did not correct it? C 21 Well, there was an assumption in there in which A 22 23 programs they reviewed. If you look at the last table, 24 Table 2, of my testimony, the rating of instructors by 25 backup instructors as a function of guiz results, now, those

1 two items should be related.

If you -- isn't that what we are judging the teachers on is how well they have taught the subject, and aren't the guizzes in fact an evidence that the subject was well taught? So you should have a positive relationship -the higher the teacher's rating, the higher the grade. And there is no relationship, no definable relationship between the two variables.

9 So instructor ratings on which basis the program 10 was reviewed, it was not a legitimate basis for deciding 11 which parts to review; so I do not -- there was an action. 12 Whether it was a corrective action is up in the air.

13 Q Mrs. Aamodt, have you reviewed, other than the 14 characterization of this technique of reviewing instructors, 15 have you reviewed any of the evaluations done of the 16 instructors?

17 Are you familiar with the evaluations that were 18 done?

19 A I understand it was done by the backup instructor 20 and was -- a score was given, with three being good and four 21 being excellent. A score below three, good, was considered 22 serious. I believe that you would have a bias when the 23 person who was doing the rating is in such close 24 relationship to the person who is being rated. And also, 25 what are the qualifications of the rater? Is this now 1 someone with -- a non-degreed person or with a B.S. degree
2 who not only is able to teach these courses but able now to
3 rate people on how they teach these courses?

4 Q Mrs. Aamodt, have you reviewed --

5 A That is another area of expertise, rating is.

6 Q My question is have you reviewed any of the 7 evaluations done?

8 A I have only had access to the review committee's 9 review, but I am -- this is an area in which I do have some 10 expertise. I have worked in the area of setting up 11 experiments to prove things. I can also look back the other 12 way at a conclusion and see whether the evidence that was 13 given does not support the conclusion.

14 Q Mrs. Aamodt, have you reviewed any of the 15 evaluations done? Have you looked at any of them?

16 A I've said, Mr. Blake, no.

17 Q Thank you.

18 This is one of the areas of your expertise?

19 A The area --

20 Q Evaluating instructors?

A Being able to decide from the evidence presented whether the conclusion, statistical evidence presented with the conclusion drawn is valid.

24 Q Is evaluating instructors an area in which you 25 regard yourself as expert?

That has nothing to do with that, my expertise. A 1 C Mrs. Aamodt, please answer the question. 2 A You are asking me a question like when did you 3 4 stop beating our wife. 0 No. 5 CHAIRMAN SMITH: Excuse me. He is entitled to the 8 7 answer. Then you can explain. But he is entitled to the a answer. THE WITNESS: Could you repeat the question? 9 BY MR. BLAKE: (Resuming) 10 Do you regard yourself as an expert in the area of Q 11 12 ranking or grading instructors? A What has that got to do with --13 MR. AAMODT: May we have --14 CHAIRMAN SMITH: This is not your testimony, is 15 16 it, Mr. Aamodt? THE WITNESS: I need an interpretation of the 17 18 question by my husband. I have difficulty. CHAIRMAN SMITH: If you feel the answer cannot be 19 20 answered, all right; unless you have further explanation, 21 that is all right. THE WITNESS: I object to it, Mr. Smith. Why do I 22 23 have to know how to operate a nuclear power plant to rate 24 instructors, to be able to look at rating of instructors? CHAIRMAN SMITH: Exactly as we require witnesses 25

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1 hour after hour after hour to answer your questions so that 2 you could make your case. "r. Blake is entitled to have 3 your answers on what your expertise is. It is the same 4 thing. THE WITNESS: All right. Can I rate nuclear power 5 a plant instructors, is that right, or do I know how to rate 7 instructors? CHAIRMAN SMITH: That is not the question. Well, 8 g I guess -- do you have expertise on how to rate instructors? THE WITNESS: How to rate instructors, yes. 10 CHAIRMAN SMITH: All right. 11 BY MR. BLAKE: (Resuming) 12 Mrs. Aamodt, where did you achieve your expertise 0 13 14 in how to rate instructors? From studies in psychology. A 15 0 Studies in psychology on how to rate instructors 16 17 OF --A Yes. 18 (Pause.) 19 CHAIRMAN SMITH: Now, in all fairness, Mrs. Aamodt 20 21 also said that that question was also based upon her 22 training in statistics, that she could apply the general 23 field of statistics to another field and see if it makes 24 statistical sense. I think that was part of her --THE WITNESS: That would be, yes, yes, the 25

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1 analysis.

2 CHAIRMAN SMITH: I think this would be a good 3 point.

THE WITNESS: I mentioned the psychological principle in not rating. You would not have someone who was biased. You would not have my mother rating me on my performance today, for instance. She would say terrific, right? You do not have someone who is rating you who is in a biased position to you.

10 A backup instructor is essentially living with an 11 instructor in a work situation. So, number one, that is 12 just a principle. If it is not apparent to you, it comes 13 out of my background of psychological knowledge.

14 MR. BLAKE: Were you suggesting that we stop here, 15 Mr. Smith?

16 CHAIRMAN SMITH: Yes. I was sort of begging for 17 it. It has been a long day.

18 (Laughter.)

19 It has been a long day.

20 (Laughter.)

21 MR. BLAKE: I am not opposed.

22 (Laughter.)

23 CHAIRMAN SMITH: All right. We will break tonight 24 until 9:00 a.m.

25 Just a moment.

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MR. BLAKE: Not related to continued cross 2 examination, we did have some items to hand out and note on 3 the record.

4 CHAIRMAN SMITH: Did you say not on the record? 5 MR. BLAKE: "Note on the record." One of them is 6 --

7 CHAIRMAN SMITH: Just a moment. Obviously we will 8 not be able to begin with Mr. Moseley at 9:00, or is it your 9 plan -- would your plan be to have some other arrangement?

10 MR. SWANSON: He is not coming up until tomorrow 11 morning, so if we could come up with a rough estimate, I 12 think I could get ahold of him at home tonight.

13 CHAIRMAN SMITH: Certainly he does not have to get 14 out of bed at the crack of dawn to be here. I would say 15 that if he is here at the mid-morning break that he 16 certainly would not delay the proceedings.

17 MR. SWANSON: Fine.

18 CHAIRMAN SMITH: That is helpful?

MR. SWANSON: Yes, that is helpful. Thank you.
THE WITNESS: Mr. Smith, is it never done that the testimony is interrupted, and Mr. Moseley goes ahead, and
then I am taken after Mr. Moseley?

23 CHAIRMAN SMITH: Certainly, it is done. It did 24 not occur to me because I did not think you would favor that 25 idea.

THE WITNESS: I would.

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2 MR. SWANSON: The problem with that is Mr. Moseley 3 also wanted to address at least one Board question on the 4 importance of comparing LERs and the SALP program. If that 5 could be separated out from other specific questions about 6 the analyses done on the LER comparison, perhaps we could 7 get him on and off the stand.

8 CHAIRMAN SMITH: I think if you can work out among 9 the parties; otherwise, we should continue -- if you can 10 make an arrangement, that is fine; but you should continue 11 with the cross examination, because if you have to wait 12 until the end of Mr. Moseley's examination, it may be too 13 long. But there must be a full opportunity for complete 14 cross examination. Otherwise, your testimony cannot be 15 received.

16 THE WITNESS: I am anxious to have a full 17 examination, but I thought we would have finished today. I 18 have a child who has a very bad sore throat, and I have been 19 away from him the entire time he has been ill, so I was just 20 thinking -- you know my difficulties in getting here at 9:00 21 because of the traffic and also the train comes late. So I 22 just thought I have to me this extraordinary effort to be 23 here by 9:00 where it is just a super effort to get here by 24 9:30 or 10:00.

25 CHAIRMAN SMITH: Mrs. Aamodt, we do it from over

1 100 miles away on a regular basis, and believe me, the 2 traffic we go through is awesome. You just will have to be 3 here at 9:00 unless you can work something else out.

THE WITNESS: I will be here at 9:00 if the Board so orders, but I just thought if someone from Washington was planning to come at 9:00 that you would not be imposing on 7 me to push my schedule back.

8 CHAIRMAN SMITH: Well, if you can work it out 9 among the other people, do it. Otherwise, we will resume 10 your testimony tomorrow at 9:00.

11 MR. SWANSON: Mr. Chairman, that brings me back to 12 my point. I don't see any problem in working something out 13 provided it seems reasonable -- and I realize this is a 14 problem in predicting -- it seems to be reasonable to the 15 Board to be able to separate out -- well, it is easy to 16 separate out, number one, the IEE report.

17 The second thing I mentioned Mr. Moseley would 18 probably be the best person to testify on is the bottom line 19 question that the Board had about the value of comparing 20 LERs. If he could perhaps answer that general question, and 21 if you had questions about the SALP program which could then 22 be perhaps separated out from the rest of the panel, which 23 may well come up at the end of the day or I guess even 24 Wednesday or Thursday, that would be all right. 25 CHAIRMAN SMITH: All right. I have perhaps a half

1 hour of questions, if that much, on the LERs and the 2 non-compliances, if that much. I don't know about anybody 3 else. I think Mr. Dornsife indicated some. But this is an 4 area where the Board has not -- so the Intervenors -- if 5 that can help you plan.

6 MR. SWANSON: Maybe. I guess I was not being very 7 clear. We have the individual authors of the analyses that 8 are in the SER, the evaluation report supplement. I do not 9 understand that there was any problem, a conflict with their 10 schedules. If it takes to the end of the day to get to 11 them, that is fine.

The only question about asking Mr. Moseley to come 13 up first thing in the morning is that if -- he has two 14 sections he can testify on. If he could combine those two, 15 then I do not see any problem in working out an 16 accommodation with Mrs. Aamodt about his coming up first.

17 CHAIRMAN SMITH: Which two?

18 MR. SWANSON: The I&E report, which there is no 19 problem on. The other thing is although he did not do the 21 specific analysis of the LER and the enforcement history 21 comparisons, he might be in one of the best positions of the 22 members of the panel to comment on the Board's bottom line 23 question about the value of that in making conclusions about 24 management capability, and following up on that about the 25 SALP program which was mentioned briefly.

Then if the Board wanted to get into specific 2 questions about the analysis, that could be done by the 3 specific authors of those. That could be done later on. CHAIRMAN SHITH: I see. Okay. A MR. SWANSON: If that does not present a problem 5 a with the Board, I'm sure we can work out something with Mrs. 7 Aamodt. CHAIRMAN SMITH: How about you, Mr. Blake? 8 MR. BLAKE: Was that all in favor of having Mr. 9 to Moseley go right on first thing in the morning? C. AIRMAN SMITH: Yes. 11 MR. SWANSON: Yes. 12 MR. BLAKE: I have no problem with that. It was 13 14 my understanding we were going to interrupt, no matter where 15 we were, and have Mr. Moseley come on tomorrow. CHAIRMAN SMITH: I did not understand that that 16 17 was the case. Okay. Then I think it can be safely said is that you do not have to be here until 10:30. THE WITNESS: That would be fine. Thank you very 19 20 much, Mr. Smith. CHAIRMAN SMITH: How is that? 21 MR. BLAKE: Yes. 22 CHAIRMAN SMITH: All right. We will adjourn then 23 24 until 9:00 a.m. tomorrow. MR. BLAKE: Mr. Smith. 25

13,016

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CHAIRMAN SMITH: Oh, they have -- all right.

MR. PLAKE: I wanted to identify that we are providing copies of Licensee's response to ANGRY's request for reconsideration of its motion to adopt Mr. Sholly's semergency planning contentions. I am providing an answer to the Board's question on the sample year of 1978, which we have distributed. That is another maintenance one, Dr. g Jordan.

9 CHAIRMAN SMITH: Ckay.

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10 MR. BLAKE: And I have one inquiry with regard to 11 the format tomorrow morning for Mr. Moseley. I do not 12 understand whether he is going to be a sworn witness 13 appearing here at the Board's request and subject to cross 14 examination by all parties, or you want to talk with him in 15 the nature of satisfying yourself.

I do not understand what the format is, Mr. Smith. CHAIRMAN SMITH: Well, we have not really thought a of a highly structured format. To me, it is more in the nature of a counseling from the staff of what -- how -- what the Board should be looking for. It is more of a briefing. However, looking through some of the papers I see that Mr. Moseley was a very active participant in these events, too. So it may very well be we would want the briefing under oath, but the basic idea is the Board does not know what these documents hold in store for the hearing. We do not

1 know what the Staff wants us to do with them. We do not 2 know --

One of the questions I am going to ask him is 4 looking at the two documents, the Udall committee report and 5 the Staff committee report, can you point out to us where 6 the Udall committee had a different body of evidence than 7 the staff had at arriving at its conclusion. Where is it? 8 Is it different? What was the concept of their 9 investigation?

We don't know anything yet about these reports.
MR. BLAKE: Is it only these two which you
anticipate, or the President's Commission, the Rogovin
Commission? They all looked at the same topic, the same
subject.

15 CHAIRMAN SMITH: The Board has --

16 MR. BLAKE: I am trying to get a feel for who has 17 looked at this and what is involved.

18 CHAIRMAN SMITH: The Board has two, what appear to 19 be inconsistent papers, one that we have before it, the 20 Staff's report on the information flow, and the other which 21 I have just seen an extremely crude draft of, and that is, 22 the Udall committee arrived at a conclusion different from 23 the staff.

24 Now, we want to know two things. One is what we so the Staff intend to do in this hearing with its own report.

1 what do they want to tell us about that investigation? Is
2 it a basis to conclude that there is inadequate management?

And then we want an explanation, if possible, of 4 just generally what does the Udall committee report say. I 5 mean, did they have a different approach? Did they have a 6 different investigation? Is that a different body of facts, 7 a different body of information?

8 We cannot really run through it all ourselves. I 9 mean, we just cannot do it. So Mr. Moseley is familiar with 10 it, so we thought he could tell us about it.

Now, if we think there are questions that we might not ask of him that are prejudicial to your client, then you not certainly should feel free to object, you should, and we will not preclude that. But we have to have an entry into this problem some way.

The way it stands now, plop, here are some papers, 17 and people walk away from the papers and leave it for the 18 Board to work out. Well, that is not going to happen.

19 MR. BLAKE: Okay.

CHAIRMAN SMITH: That is not going to happen. We are going to be told what we should do about the papers. We may not agree, but at least we are going to be informed what the Staff and whomever wishes to participate believe should be done about the papers, as opposed from an evidentiary hearing on the subject matter of the papers.

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Does that help?

1

	been chac heap?
2	MR. BLAKE: Yes, that is helpful. I wanted at
3	least some explanation for how we might proceed tomorrow or
4	what we might anticipate in either an opportunity for
5	questions or what you would expect from Intervenors or what
6	not in the way of questions of Mr. Moseley, whether or not
7	an opportunity would exist. I just was not sure.
8	CHAIRMAN SMITH: We will be very sensitive to your
9	need to protect your client, and the fact that you are
10	entering now upon unknown grounds, you don't know what is
11	going to happen, nor do we. But we are aware you have a
12	client to protect.
13	MR. BLAKE: Okay.
14	CHAIRMAN SMITH: Okay. Anything further?
15	(No response.)
16	All right. Let's adjourn until 9:00 a.m.
17	(Whereupon, at 5:47 p.m., the hearing was
	recessed, to be reconvened at 9:00 a.m., the following day,
19	Wednesday, February 18, 1981.)
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NUCLEAR REGULATORY COMMISSION

This is to certify that the attached proceedings before the

in the matter of: METROPOLITAN EDISON COMPANY (TMI UNIT 1)

· Date of Proceeding: February 17, 1981

Docket Mumber: 50-389

Place of Proceeding: Harrisburg, Pa,

were held as herein appears, and that this is the original transcript thereof for the file of the Commission.

David S. Parker

Official Reporter (Typed)

Official Reporter (Signature)