NRC FCR	U. S. NUCLEAR REGULATORY COMMISSION
	CONTROL BLOCK:
	P A B V S 1 0 0 - 0 0 0 - 0 0 0 - 0 0 0 0 - 0
	AREMONT L G 0 5 0 0 0 0 3 3 4 0 1 1 1 3 8 0 3 1 1 2 5 8 0 0 SOURCE 60 61 DOCKET NUMBER 50 69 EVENT DATE 75 REPORT DATE 80
0 2	An operator tried to do an (OST) Operation Surveillance Test on an Intermediate
03	Range nuclear instrument. The operator then realized he couldn't do the test
04	because the reactor was critical and power level was too high. The test at this
05	time was in progress with the channel in bypass which is the way it was left until
06	approximately nine hours later. The power range low setpoint trips were available
07	for any trip functions that would have been needed.
03 78	9 SYSTEM CAUSE CAUSE COMPONENT CODE SUBCODE SUBCODE
09	$\begin{array}{c} \text{CODE} \\ 1 \\ \text{CODE} \\ 1 \\ \text{CODE} \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ 1 \\ $
	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
110	The cause of the incident is a combination of circumstances including operator
	error and possible inadequate guidance in situational analysis. Immediate
112	corrective action was to institute an expanded equipment checklist, increased
111	training, review existing administrative procedures and conduct training classes by
14	the Station Superintendent.
7 8	FACILITY STATUS N POWER OTHER STATUS IIII METHOD OF DISCOVERY DISCOVERY DISCOVERY DESCRIPTION IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	ACTIVITY CONTENT RELEASED OF RELEASE AMOUNT OF ACTIVITY (35) 2 (33) 2 (34) N/A N/A N/A 80
1 7 7 8	PERSONNEL EXPOSISIONES NUMBER 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
1 2	
19	LOSS OF OR CAMAGE TO FACILITY (1) TYPE DESCRIPTION N/A POOR OR GUNAL BO
20	PUBLICITY NRC USE ONLY ISSUED DESCRIPTION (45) N/A IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
0.0.1	NAME OF PREPARER W. S. Lacey PHONE 412-643-8525

8012090392

Attachment To LER 80-087/03L Beaver Valley Power Station Duquesne Light Company Docket No. 50-334

The apparent generic attitude and understanding problems associated with this incident appear to be the root cause of incidents of this nature. In order to adequately address and analyze this aspect, a planned course of analysis action was developed by the senior station staff, discussed with the Resident NRC Inspector (D. A. Beckman) and implemented on November 17, 1980. This plan consists of the following major phases:

- Participatory involvement of all licensed operating personnel and Shift Technical Advisors in the analysis, evaluation and actions to be taken to resolve the root problem. A letter (copy attached) was issued on November 17, 1980 requesting dir ct and individual input to the Station Superintendent on this subject.
- Review of existing Station Administrative Procedures, Operating Manual Procedures and Training Program content by Senior Station Management staff for any necessary changes or additions.
- 3) Review of the inputs from item (1) above to formulate:
 - a. Specific long term actions to preclude future occurrence
 - Assessment of individual attitude/understanding by critical analysis of responses
- 4) Development and implementation of necessary programs to resolve any definite or implied attitude and understanding problems which be indicated by the analysis of the responses noted in (3b) above. These may include:

-Motivational Training

- -Increased management surveillances
- -Human factors training
- * -Communication skills training
- -Constructive Quality Concept training
- -Feedback and Assessment Programs
- 5) In parallel with phases (1) through (4) above, a series of discussion sessions will be conducted by the Station Superintendent with operating personnel. There will be coheduled on a small group (3-4) basis, consistent with existing operator shift schedule requirements and regulations until all operating personnel have participated. The purpose of these discussions will be to reinforce the seriousness and ramifications of this type of incident, the reasons leading to and the ways to preclude such occurrences, and as a supplemental method to assess overall attitudes and understanding. Pending resolution of operator schedules, plant status and vacation/holiday schedules, it is anticipated that this discussion series will commence during the week of November 24, 1980 and require approximately 6 weeks for completion.

Attachment To LER 80-087/03L Beaver Valley Power Station Duquesne Light Company Docket No. 50-334

A licensed reactor operator commenced an operational surveillance test that had to be stopped prior to completion. The reason the test had to be stopped was because the reactor was critical and above the test intermediate range power level that was supposed to be indicated. When the operator realized what the problem was he immediately stopped the test, noted the problems and informed his supervisor. The breakdown in communication happened at this point since the nuclear instrumentation channel was left in "bypass" and not immediately returned to normal service. Because the test was being run late in the shift in conjunction with low power physics testing, there were a number of evolutions taking place. The midnight (2300 - 0700 hours) shift reactor operator found the channel in bypass and returned the system to normal. Several administrative procedures were violated during this evolution. Immediate action taken to prevent reoccurrence consisted of evaluation of the incident with involved personnel by the Station Superintendent and senior station management staff. Following this, the Station Superintendent personally discussed with all available Shift Supervisors the fact that administrative controls were bypasses and the number of people involved and results of critical questioning of those involved indicated that the problem may be a generic attitude problem. Each Shift Supervisor was directed to personally discuss the incident with all operating personnel on their shift. On November 17, 1980, a letter was issued by the Station Superintendent to all Shift Supervisors reinterating the above noted directions and requiring documentation of accomplishment, including names and times, to the Station Superintendent within 24 hours of receipt of the letter. This same letter was also issued to the Station Technical Advisory Engineer directing him to take the same actions with all Shift Tu inical Advisors.

In parallel with the above, due to the apparent generic implications, an in-depth evaluation was instituted. This evaluation is identified as follows.

Initial reviews by senior station management, including critical questioning of involved personnel indicate that underlying reasons for this incident may include:

- Existing Station Administrative Procedures cover this type of situation, however, they may need further clarification to explicitly define all situations involving terminating procedures prior to the "normal" end point.
- Existing station implementing procedures (Operating manual) same as

 above.
- Present training program appears to need supplementing to include further emphasis on non-technical aspects of operations (e.g. decisionmaking, responsibilities, quality applications, management/supervisory processes).
- A generic problem regarding attitude and total understanding of underlying reasons for formal controls may exist within the operations personnel organization.

Attachment To LER 80-087/03L Beaver Valley Power Station Duquesne Light Company Docket No. 50-334

A supplementary report including results and actions to be taken from this overall prgram will be issued upon completion. It is anticipated that this report should be available by January 1, 1981.

DUQUESNE LIGHT COMPANY Beaver Valley Power Station

> November 17, 1980 BVPS: JAW: 1025

Request For Input To Resolution Of November 13, 1980 IR-NIS Incident

To all: Shift Supervisors Nuclear Control Operators Shift Foremen

On November 13, 1980, an incident occurred whereby one channel of the Intermediate Range Nuclear Instrumentation System (IR-NIS) was placed in BYPASS mode during the performance of an improperly scheduled OST. When it was determined that the OST was not required, the OST was terminated; however, restoration of the original initial conditions prior to the start of the OST was not accomplished, thereby leaving the IR-NIS channel in the BYPASS mode with the plant in Mode 2 and the reactor critical. This occurred during the 0800-1600 hour shift and was not discovered until the turnover between the 1600-2400 shift and the 2400-0800 shift. Hence, this condition went unnoticed for one shift turnover and approximately 1 1/3 shifts of normal duty.

A similar such incident occurred approximately one year ago resulting in several administrative procedure changes to preclude recurrence. The occurrence of this November 13, 1980 incident implies either: 1) ineffective administrative controls exist to preclude this type of incident; 2) disregarding of existing controls by the personnel involved; or 3) carelessness. With the magnitude of the responsibility we have as operators of a nuclear facility, none of these conditions are acceptable - either to us or to the public we serve.

Due to the extreme seriousness of this type of incident, it is imperative that we address the solution collectively in order to obtain as much input to the solution as possible. I regard your input, as licensed operators of this station, to be of extreme importance. Therefore, I request that you provide to me your written, individual analysis and recommendations regarding this incident by return letter. In this manner, the final decisions made regarding future actions may be made taking into consideration the input from those of us who must actually live by the decisions.



To All Licensed Personnel November 17, 1980 BVPS:JAW:1025 Page 2

- 1. What, in your opinion, was the underlying root cause of this occurrence?
- Should existing administrative procedures be revised, amplified, or expanded to avoid such occurrences?
- 3. Would additional training help? If so, what type?
- 4. Is disciplinary action warranted? If so, what and to whom? If not, why?
- 5. Are existing Control Room formalities and shift turnover procedures commensurate with the responsibility of the task we have in operating this station?
- 6. Are existing attitudes, dedication and concern with safety of the operating staff (which includes you) conducive to the philosophy that in our business, "merely satisfactory performance is unacceptabl."?
- 7. What overall actions do you recommend to resolve the root cause of this occurrence?

Your reply to this letter is to be made, in writing, before December 1, 1980.

J. A. Werling

JAW:ses

cc: C. W. Moore J. J. Carey H. P. Williams L. G. Schad J. V. Vassello J. D. Sieber Central File (2)

