Dear Mr. Dircks,

We need action! There's a monopoly (Florida Power Corp.) out of Federal control here (Florida).

The Public Service Commission, which has the task of regulating power corporation monopolies, has done virtually nothing to stop the rolling, growing snowball of electricity rates from erushing customers. My parents, who receive FPC electricity, are right in the middle of this monolith's path. I don't wish to see them crushed under its weight. They've done one hell of a job conserving energy and their reward has been money taken from their pockets.

FPC's customers paid for the plant by having their rates increased, now customers have to pay for FPC incompetence. Customers did their part by supplying the necessary money to build a working nuclear plant. FPC thus acquired the responsibility of choosing a suitable design, selecting a competent construction company and hiring rightly qualified personnel to run the plant. But they refused then and they are still refusing now to accept responsibility.

The Crystal Piver plant goes down often. Why?---Faulty design? Faulty construction? Faulty procedure? Take your choice because in the end the customer pays for events he/she is not responsible for. How much more should FPC customers have to give of themselves just because a few inept executives didn't take the time or effort to make accurate plans?

I know many laws and regulations have been created to control monopolies (the Sherman Anti-Trust Act for example). Perhaps this one or others like it could be brought into action against FPC. Dammit---something needs to be done and I guarantee you that if you don't look into this matter I'll keep writing to you and to anyone else who can read!

Yours Truly,