



Picker International, Inc.

595 Miner Road
Highland Heights, Ohio 44143
Telephone: (216) 473-3000

November 6, 1989

Mr. S. Mallett
Nuclear Regulatory Commission
Region III
799 Roosevelt Road
Glen Ellyn, Illinois 60137

Dear Mr. Mallett:

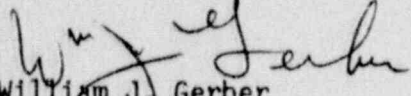
This is in regard to our telephone conversation on Monday, October 30, 1989 concerning the incident at St. Mary's Hospital, Saginaw, Michigan. It was agreed that Picker International would do the following:

1. Send an electronic mail message to all District Service Managers reinforcing that no service is to be performed on anything related to cobalt teletherapy heads or controls by 11/3/89.
2. Send a letter to all Picker Service Engineers with the same information as item #1 by 11/30/89.
3. Research our service records to see if we could discover any other cases of cobalt service that may not conform with the regulations.
4. Prepare a letter documenting the above.

This letter satisfies item #4. The electronic mail message below was sent to all District Service Managers on 11/3/89. Items 2 and 3 are ongoing and will be documented when complete.

"In 1986 Picker terminated the NCR license that permitted Service Engineers to service cobalt teletherapy machines. This means no Picker Service Engineer is authorized to perform any service, electrical or mechanical, on or related to the cobalt head or control. Please assure no such service is performed. Detailed Service Note to follow."

Very truly yours,


William J. Gerber
Manager Industry Relations & Standards

WJG/pas

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