AUTOMATION MANAGEMENT CONSULTANTS INCORPORATED

14519 WOODCREST DRIVE . ROCKVILLE, MARYLAND 20853 . (301) 251-9340

31 October 1989

U.S. Nuclear Regulatory Commission Division of Contracts and Property Management Mail Stop P-841 Washington, D.C. 20555

Attention: Ms. Joyce Fields Reference: NRC-39-88-230

Dear Ms. Fields,

Automation Management Consultants Incorporated (AMCI) would like to nominate Mr. Robert Daley as a qualified key personnel replacement for Mr. Kevin Hiscock for the above referenced contract.

AMCI has made a contingent offer to Mr. Daley. He will be available for work at NRC, following your approval.

Mr. Daley is qualified to serve as a technical assistant, and his experience meets and exceeds the qualifications specified in the referenced contract.

Thank you for your consideration in this matter.

B. Torubcarsky

Patrick J. Porubcansky

cc: Ms. Karen VanDuser PJP:dlc

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Robert Daley

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Technical Assistant

EDUCATION

AA, Engineering, Lehigh University

WORK EXPERIENCE

Travel Industry of America Office of Senator D'Amato 3/88 - Present 12/81 - 02/88

RELEVANT EXPERIENCE

Mr. Daley is an experienced support technician with four years of experience providing end user support to managers and staff with varying backgrounds in the ADP arena. Mr. Daley has experience in providing support on several types of hardware, including the mainframe, mini and micro processor. He has provided software support for both programming languages and off-theshelf packages, installed new releases of software, and provided end-user training.

Mr. Daley is currently responsible for providing end-user support for mainframe and micro processor users. His responsibilities include troubleshooting problems in both hardware and software, installing new software for the staff, reconfiguring the software for use with specific peripherals, and providing informal training. His specific duties include:

- Accountable for operating and administering the association's computer systems.
- Constant evaluation of new hardware and software applications to obtain maximum cost-effective productivity from these systems.
- Responsible for correcting hardware and software problems or working with vendors to get problems corrected on a timely basis.
- o Maintain security and access to computer systems.
- Complete daily backups of data and periodic backups of programs to be stored off-site.

- Svaluate on a continuing basis hardware and software products and recommend purchase or updates when appropriate.
- o Train employees on usage of systems.
- Responsible for periodic maintenance of all computer systems hardware (including printers).
- Ensure that the telephone computer software and hardware is adequately maintained. Administer call-accounting bookkeeping.
- o Maintain membership database.

Mr. Daley was also responsible for monitoring a user "hot-line" while working for Senator D'Amato office. He answered questions about office automation software packages, and was responsible for assisting users with the network control and communications packages. Mr. Daley was responsible for maintaining maintrame hardware and software at the Washington D.C. office, and was the trouble-shooter when problems arose in the communications systems between the New York field office and the D.C. office. He was also responsible for the mainframe system backups, security, and conducted informal training sessions in the use and capabilities of the computer system. The following chart illustrates the years of experience Mr. Daley has with the software cited in the solicitation.

Software	Years
IBM PC/DOS	3
MS/DOS	3
IBM BASIC INTERPRETER	3
LOTUS 1-2-3	3
dBASE II, III, III+	3
CROSSTALK XVI	3
DISPLAYWRITE 2/3/4	3
IBM 5520 Attachment	2
UPER PROJECT PLUS	2
SMARTERM 400	3
CHARTMASTER	3
SIGNMASTER	3
SIDEKICK	3
DISPLAYCOM	3
BASIC COMPILER	3
FORTRAN COMPILER	3
VS FORTRAN	3
AST SIX PACK PLUS AND SUPERPAK	2
OS/MVS/XA	3
TSO	3
WYLBUR	3
KERMIT	3
DISSPLA	2
IDMS/R (OLQ/CULPRIT)	2
RAMIS	2
IMSL	2
SYSTEM 2000	2
TELL-A-GRAF	2
MARK IV	2
WORDPERFECT 4.2	3
WORDPERFECT 5.0	1
DIAGRAM-MASTER	1

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