



UNITED STATES  
NUCLEAR REGULATORY COMMISSION  
WASHINGTON, D.C. 20555

March 20, 1980

OFFICE OF THE  
COMMISSIONER

Mr. Dennis Glassburg  
5 Winmere Place  
Dix Hills, New York 11746

Dear Mr. Glassburg:

The transcript of your December 17, 1979 telephone discussions with Karl Abraham and James Henderson of NRC pertaining to the recent problem at the Haddam Neck Nuclear Plant was brought to my attention. I would like to respond to a specific concern which you expressed.

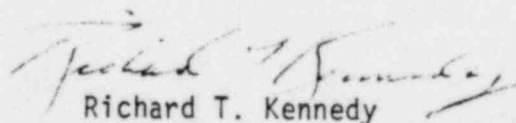
In the course of your conversation, you suggested that there should be a mechanism whereby a citizen could contact NRC on a 24-hour basis to obtain current NRC verified information regarding an event at a nuclear power plant.

This certainly is a reasonable view and reflects an important concern. Accordingly, I asked that the staff advise me as to what action, if any, would be required to meet this need. The staff's response, which I enclose, explains the present system for providing NRC verified information to the public and notes recent developments which should improve the response capability of the system.

In brief, the staff notes that any individual seeking information about NRC regulated activities, may place a collect telephone call to the appropriate NRC Regional Office. NRC Regional Office telephone numbers are published in telephone directories for major cities within the region and communities within the vicinity of a nuclear power plant. The telephone number for NRC's Region I Office, which is responsible for nuclear power plants in the Northeast is 215-337-5000. While there are some limitations on the rapidity with which NRC verified information becomes available under the present system, NRC's program to place resident inspectors at nuclear power plants should improve the response capability of the present system.

I trust that you will find this information helpful.

Sincerely,

  
Richard T. Kennedy

Enclosure:  
As Stated

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