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## UNITED STATES NUCLEAR REGULATORY COMMISSION REGION IV 611 RYAN PLAZA DRIVE, SUITE 1000 ARLINGTON, TEXAS 76012

1 0 DEC 1979

Docket No. 99900361/79-02

G. Dikkers and Company N.V.
Attn: Mr. C. S. Craig
Chief Executive
Industriestraat 15, P. O. Box 12
7550 AA Hengelo, Province of Overijssel
The Netherlands

## Gentlemen:

This refers to the QA Program inspection conducted by Mr. I. Barnes of this office on October 29-November 2, 1979, of your facility at Hengelo, The Netherlands, associated with the manufacture of nuclear safety relief valves and to the discussions of our findings with you and members of your staff at the conclusion of the inspection.

This inspection was made to confirm that, in the areas inspected, your QA Program is being effectively implemented. The inspection effort is not designed to assure that unique quality requirements imposed by a customer are being implemented; nor to assure that a specific product, component or service provided by you to your customers, is of acceptable quality. As you know, the NRC requires each of its licensees to assume full responsibility for the quality of specific products, components or services procured from others. You should therefore not conclude that the NRC's inspection exempts you from inspections by an NRC licensee or his agents nor from taking effective corrective action in response to their findings.

Areas examined and our findings are discussed in the enclosed report. Within these areas, the inspection consisted of an examination of procedures and representative records, interviews with personnel, and observations by the inspector.

During the inspection it was found that the implementation of your QA Program failed to meet certain NRC requirements. The specific findings and references to the pertinent requirements are identified in the enclosures to this letter.

Please provide us within thirty (30) days of your receipt of this report a written statement containing, (1) a description of steps that have been or will be taken to correct these items, (2) a description of steps that have been or will be taken to prevent recurrence, and (3) the date your corrective actions and preventive measures were or will be completed.

You will note that deviation B of the enclosure is related to management failure to assure compliance with committed corrective actions concerning deviation B in the enclosure of Inspection Report No. 79-01, which was identified in our letter of June 28, 1979, following the referenced inspection.

Specifically, a corrective action response for deviation B in Inspection Report No. 79-01 was given in your letter of July 18, 1979, which informed us a re-investigation of internal audit program requirements would be completed and the results implemented by September 30, 1979. This action was also committed as a step to preclude recurrence of other deviations in the enclosure of Inspection Report No. 79-01. It was determined during this inspection, that the results of your re-investigation of internal audit program requirements had as yet not been implemented.

Consequently, in your response, in addition to verifying correction of the specific deviations, as requested above, please inform us of additional steps you have taken, or plan to take, to assure that management commitments will be both performed as stated and effectively implemented.

In accordance with Section 2.790 of the Commission's "Rules of Practice," Part 2, Title 10, Code of Federal Regulations, a copy of this letter with enclosure and your reply, together with the enclosed inspection report will be placed in the Commission's Public Document Room. If this report contains any information that you believe to be proprietary, it is necessary that you make a written application within thirty (30) days to this office to withhold such information from public disclosure. Any such application must include a full statement of the reasons on the basis of which it is claimed that the information is proprietary, and should be prepared so that proprietary information identified in the application is contained in a separate part of the document. If we do not hear from you in this regard within the specified period, the report will be placed in the Public Document Room.

Should you have any questions concerning this inspection, we will be pleased to discuss them with you.

Sincerely,

Karl V. Seyfrit

Director

## Enclosures:

1. Notice of Deviation

Inspection Report No. 99900361/79-02