

## CHAIRMAN Resource

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**From:** Tom Gurdziel <tgurdziel@twcny.rr.com>  
**Sent:** Sunday, October 06, 2019 11:02 PM  
**To:** Gillard, Julie E:(GenCo-Nuc)  
**Cc:** Bridget Frymire; Tim Echols; Scenci, Diane; CHAIRMAN Resource; Transformation.Resource@nrc.gov; Esberg, John R:(GenCo-Nuc); Miller, Eric  
**Subject:** [External\_Sender] Possible Evacuation Routes  
**Attachments:** OnStar (2019).pdf; 1980 White Coffee Mug.JPG

Hi Julie,

While driving south yesterday to pick up a daughter's cat (to watch for a week or so), we decided to try to make a call using the car's OnStar system. Since we didn't know how to do it, my wife, Sheila, opened the glove box and started reading the information in the manual. Well, she read a real interesting statement: that they might provide assistance in finding *evacuation routes*. I could not find this claim on the OnStar website.

Could you have somebody find out if they actually would provide this assistance? If they do, are nuclear plant site accidents included? If they are, do their evacuation paths conflict with ours?

Also, one reason I did not visit the Emergency Planning group first, (as I had planned), during the Open House was because I stopped first at the old Information Center where I saw your 3 D (additive) printer and waited for a chance, (for a while), to put on that virtual reality headset. (I gave up.) I also noticed, on the top shelf of a cabinet there, a white coffee mug from the first year I was in the Nine Mile Point, Unit I, Operations Department.

Thank you,

Tom



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## 310 OnStar

Press  to:

- Open the OnStar app on the infotainment display. See the infotainment manual for information on how to use the OnStar app.


Or

- Make a call, end a call, or answer an incoming call.
- Give OnStar Hands-Free Calling voice commands.
- Give OnStar Turn-by-Turn Navigation voice commands.
- Obtain and customize the Wi-Fi hotspot name or SSID and password, if equipped.

Press  to connect to an Advisor to:

- Verify account information or update contact information.
- Get driving directions.
- Receive a Diagnostic check of the vehicle's key operating systems.
- Receive Roadside Assistance.

- Manage Wi-Fi Settings, if equipped.

Press  to get a priority connection to an OnStar Advisor available 24/7 to:


- Get help for an emergency.
- Be a Good Samaritan or respond to an AMBER Alert.
- Get assistance in severe weather or other crisis situations and find evacuation routes.



## OnStar Services

### Emergency

Emergency Services require an active safety and security plan. With Automatic Crash Response, built-in sensors can automatically alert a specially trained OnStar Advisor who is immediately connected in to the vehicle to help.

Press  for a priority connection to an OnStar Advisor who can contact emergency service providers, direct them to your exact location, and relay important information.

With OnStar Crisis Assist, specially trained Advisors are available 24 hours a day, 7 days a week, to provide a central point of contact, assistance, and information during a crisis.

With Roadside Assistance, Advisors can locate a nearby service provider to help with a flat tire, a battery jump, or an empty gas tank.

