NAMCO CONTROLS

170 EAST 131ST STREET • CLEVELAND, OHIO 44108 • (216) 268-4200 • TELEX 98-5499

November 19, 1979

U.S. Nuclear Regulatory Commission
Region IV
611 Ryan Plaza Drive, Suite 1000
Arlington, Texas 76012

Attention: Uldis Potapovs, Chief
Vendor Inspection Branch

Subject: Docket #99900378/79-01
Your letter of November 2, 1979

Gentlemen:

1) Namco Controls recognized on June 14, 1979 that shipments of 128 limit switches had inadvertently been made to three customers during the period March 30 through June 8 of 1979, whose purchase orders specified QA 2-101, although our Quality Assurance procedures in place at time of shipment did not completely meet this requirement. This prompted our letter of June 14 to Mr. Victor Stello of the N.R.C., Washington, D.C. office (copy enclosed).

2) Namco Controls has not shipped any switches against orders specifying QA 2-101 other than the orders listed in our letter of June 14, and all 128 of those switches were recalled and returned to our plant.

3) The Notice of Deviation dated October 30, 1979 signed by Mr. Agee should be corrected with respect to the following:

A. Some purchase orders to Namco Controls' vendors may not have contained a requirement for a Certificate of Conformance to material specifications. However, purchase order numbers E-6390 and E-6312 did contain this stipulation. We do not understand how these numbers became confused.

B. The following equipment had been calibrated at the time of Mr. Agee's visit: Calipers and Micrometers, Pressure Gages, Spring Tester and Gage Blocks. Not yet calibrated on August 8-9 were Plug and Thread Gages and Surface Plate.

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C. Training sessions were held for personnel involved in assembly, testing and inspection of nuclear limit switches on June 1 and October 2, 1979. Documentation was not available at the time of Mr. Agee's visit, but is available now.

4) On November 7 and 8, 1979, Namco Controls was audited by South Carolina Electric & Gas and Rockwell Manufacturing Company, and subject to implementation of several recommendations, found to be in satisfactory compliance with QA 2-101. It was agreed with these customers that shipment of switches could be made against their purchase orders, subject to their on-site inspection of switch final assembly.

With reference to your request for response to three items in the final paragraph on page one of your letter:

1) The items listed are being corrected.

a) Purchase orders now specify certificates of conformance when appropriate.

b) Inspection equipment is being calibrated.

c) Training sessions have been held and will be documented.

2) The Quality Control Department now receives copies of the customers' original purchase orders, and checks these carefully to be sure we do not overlook any specifications. Also, "QA 2-101" is stamped on every shipping order when this requirement is specified.

3) Corrective measures are scheduled for completion by January 1, 1980.

After January 1, 1980, Namco Controls will welcome an N.R.C. audit at any time during regular business hours, but we request an advance appointment be made, to be sure the appropriate personnel are available.

We trust this information is helpful.

Very truly yours,

N. E. Swanson
President
NAMCO CONTROLS

NES/kg
Enc.

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cc: Mr. Randall Hove, Thompson, Hine & Flory
R.E. Loomis
R.D. Lesher