

Please take five minutes to rate your experience with the change of station move. From a scale of “1” to “5” with “1” being unsatisfactory and “5” being outstanding how you would rate the following. Please provide a basis for your rating in the box below each question:

**1. The “Welcome” package provided to you before your move?**

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Justification

**2. The knowledge-level and timeliness of applicable NRC staff (DRMA/OCFO, etc.) responding to questions related to your move? \*OR\* Overall “customer service” rating from applicable NRC staff (DRMA/OCFO/HR, etc.) in support of your relocation.**

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Justification

**3. The home sale program?\*OR\* Please rate your personal financial experience with this relocation.**

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Justification

**4. The ease and timeliness of processing paperwork (NRC forms, COS vouchers, etc.) associated with your move?**

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Justification

**5. Your overall satisfaction of the change of station process (house hunting trip, temporary quarters, home sale/home purchase, COS vouchers, relocation bonus, shipment of household goods, excused absence, etc.) and the support you received associated with your move?**

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Justification