



**UNITED STATES**  
**NUCLEAR REGULATORY COMMISSION**  
WASHINGTON, D.C. 20555-0001

**OFFICE OF THE  
INSPECTOR GENERAL**

June 28, 2018

MEMORANDUM TO: Victor M. McCree  
Executive Director for Operations

FROM: Dr. Brett M. Baker */RA/*  
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATIONS: EVALUATION  
REPORT OF NRC 'S NETWORK STORAGE  
INTERRUPTION (OIG-17-A-19)

REFERENCE: CHIEF INFORMATION OFFICER, OFFICE OF THE CHIEF  
INFORMATION OFFICER, MEMORANDUM DATED JUNE  
21, 2018

Attached is the Office of the Inspector General's (OIG) analysis and status of recommendations as discussed in the agency's response dated June 21, 2018. Based on this response, recommendations 2, 3 and 4 remain resolved. Recommendation 1 was closed previously. Please provide an updated status of the resolved recommendations by November 9, 2018.

If you have any questions or concerns, please call me at (301) 415-5915, or Beth Serepca, Team Leader at (301) 415-5911.

Attachment: As stated

cc: R. Lewis, OEDO  
H. Rasouli, OEDO  
J. Jolicoeur, OEDO  
J. Bowen, OEDO  
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## Audit Report

### THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

#### Status of Recommendations

Recommendation 2: Develop and implement an internal Office of the Chief Information Officer (OCIO) policy that requires NRC subject matter experts to re-evaluate the storage system architecture.

Agency Response Dated  
June 21, 2018:

The Systems, Network, and Related Cross-Cutting Services (SNCC) Blanket Purchase Agreement Call under GLINDA was awarded on June 12, 2018. The award was delayed due to the volume of extensive responses and time needed for the Source Evaluation Panel (SEP) to perform due diligence in their review. The NRC cannot implement the policy until the work under SNCC has transitioned to the awardee. Contractually the awardee has three months from when key personnel obtain security clearances and are on boarded to make the transition.

**Revised Target Completion Date:** FY 2019 Q1

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OCIO demonstrates that a policy was developed and implemented requiring NRC's subject matter experts to re-evaluate the storage system architecture.

**Status:** Resolved.

## Audit Report

### THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

#### Status of Recommendations

Recommendation 3: Develop and implement GLINDA Service Level Requirement(s) that specify required service availability and performance requirements, from an end user's perspective, for email access and network file access (e.g., P:, G:, R:, S: drives).

Agency Response Dated  
June 21, 2018:

The NRC cannot implement the SLR until the work under SNCC has been transitioned to the awardee. Contractually the awardee has three months from when key personnel obtain security clearances and are on boarded to make the transition.

**Revised Target Completion Date:** FY 2019 Q1

OIG Analysis:

The proposed action meets the intent of the recommendation. This recommendation will be closed when OIG verifies that GLINDA Service Level Requirement(s) were implemented that specify required service availability and performance requirements, from an end user's perspective, for email access and network file access.

**Status:**

Resolved.

## Audit Report

### THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

#### Status of Recommendations

Recommendation 4: Develop and implement a GLINDA contract governance plan.

Agency Response Dated  
June 21, 2018:

The NRC will implement the governance plan when the work under SNCC has been transitioned to the awardee. Contractually the awardee has three months from when key personnel obtain security clearances and are on boarded to make the transition.

**Revised Target Completion Date:** FY 2019 Q1

OIG Analysis:

The proposed action meets the intent of the recommendation. This recommendation will be closed when OIG validates that OCIO developed and implemented a GLINDA contract governance plan.

**Status:** Resolved.