

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS <i>OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30</i>				1. REQUISITION NUMBER NSIR-18-0049		PAGE OF 1 10		
2. CONTRACT NO. NRC-HQ-11-16-E-0001/ NRC-HQ-11-16-E-0001		3. AWARD/ EFFECTIVE DATE	4. ORDER NUMBER 31310018F0060		5. SOLICITATION NUMBER		6. SOLICITATION ISSUE DATE	
7. FOR SOLICITATION INFORMATION CALL:		a. NAME WANDA BROWN			b. TELEPHONE NUMBER (No collect calls) 301-415-6793		8. OFFER DUE DATE/LOCAL TIME	
9. ISSUED BY US NRC - HQ ACQUISITION MANAGEMENT DIVISION MAIL STOP TWFN-5E03 WASHINGTON DC 20555-0001			CODE NRCHQ	10. THIS ACQUISITION IS <input checked="" type="checkbox"/> UNRESTRICTED OR <input type="checkbox"/> SET ASIDE: % FOR: <input type="checkbox"/> SMALL BUSINESS <input type="checkbox"/> HUBZONE SMALL BUSINESS <input type="checkbox"/> SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS <input type="checkbox"/> WOMEN-OWNED SMALL BUSINESS (WOSB) ELIGIBLE UNDER THE WOMEN-OWNED SMALL BUSINESS PROGRAM <input type="checkbox"/> EDWOSB <input type="checkbox"/> 8(A) NAICS: 541519 SIZE STANDARD: \$27.5				
11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED <input type="checkbox"/> SEE SCHEDULE		12. DISCOUNT TERMS 30		<input type="checkbox"/> 13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)		13b. RATING		
15. DELIVER TO US NUCLEAR REGULATORY COMMISSION- WAREHOUSE 4934 BOILING BROOK PARKWAY ROCKVILLE MD 20852			CODE NRCWH	16. ADMINISTERED BY US NRC - HQ ACQUISITION MANAGEMENT DIVISION MAIL STOP TWFN-5E03 WASHINGTON DC 20555-0001				
17a. CONTRACTOR/OFFEROR See Schedule		CODE	FACILITY CODE	18a. PAYMENT WILL BE MADE BY US NUCLEAR REGULATORY COMMISSION TWO WHITE FLINT NORTH 11545 ROCKVILLE PIKE MAILSTOP T9-B07 NRCPAYMENTSNRCGOV ROCKVILLE MD 20852-2738				
				18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED <input type="checkbox"/> SEE ADDENDUM				
19. ITEM NO.		20. SCHEDULE OF SUPPLIES/SERVICES			21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
		IP-PLUS CONSULTING INC 098810653 IP-PLUS CONSULTING INC ATTN CALVIN RHODES 8775 CENTER PARK DR 357 COLUMBIA MD 21045-2177 OCIMS contract NRC-HQ-11-16-E-0001 new Task Order NRC-HQ-11-16-E-0001/31310018F0060 for the license <i>(Use Reverse and/or Attach Additional Sheets as Necessary)</i>						
25. ACCOUNTING AND APPROPRIATION DATA See schedule						26. TOTAL AWARD AMOUNT (For Govt. Use Only) <div style="background-color: black; width: 100px; height: 15px;"></div>		
<input type="checkbox"/> 27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4. FAR 52.212-3 AND 52.212-5 ARE ATTACHED. ADDENDA				<input type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED.				
<input type="checkbox"/> 27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED. ADDENDA				<input type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED.				
<input checked="" type="checkbox"/> 28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN <u>1</u> COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED.				<input type="checkbox"/> 29. AWARD OF CONTRACT: REF. _____ OFFER DATED _____. YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS:				
30a. SIGNATURE OF OFFEROR/CONTRACTOR				31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER) 				
30b. NAME AND TITLE OF SIGNER (Type or print)		30c. DATE SIGNED		31b. NAME OF CONTRACTING OFFICER (Type or print)		31c. DATE SIGNED		
WANDA M. BROWN				WANDA M. BROWN		05/01/2018		

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
00001	renewal for PBX Pass, Impact Weather, Citrix, Nutanix, Cisco, and Iridium Delivery: 05/11/2018 Accounting Info: 2018-X0200-FEEBASED-11-11D001-11B107-6006-11-1-156-2572-11-1-156-6006 Period of Performance: 04/01/2016 to 04/30/2019 Operations Center Information Management System (OCIMS) O&M Maintenance and license renewal for PBX Pass, Impact Weather, Citrix, Nutanix, Cisco, and Iridium *see Price/Cost schedule for detail breakdown The obligated amount of award: [REDACTED]. The total for this award is shown in box 26.				[REDACTED]

32a. QUANTITY IN COLUMN 21 HAS BEEN

RECEIVED INSPECTED ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: _____

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE
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32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE
	32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT <input type="checkbox"/> COMPLETE <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	37. CHECK NUMBER
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38. S/R ACCOUNT NUMBER	39. S/R VOUCHER NUMBER	40. PAID BY
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41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT	42a. RECEIVED BY (<i>Print</i>)	
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER	41c. DATE	42b. RECEIVED AT (<i>Location</i>)
		42c. DATE REC'D (<i>YY/MM/DD</i>)

SECTION B – SUPPLIES OR SERVICES AND PRICES/COSTS

B.1 PRICE SCHEDULE

The contractor shall not exceed the total hours or perform work other than the labor categories identified here for CLIN 0001 (Task 1) without prior authority from the Contracting Officer, which would necessitate written modification to the Task Order.

BASE YEAR: 5/1/2018-4/30/2019					
CLIN	DESCRIPTION	Location	Hours	Quantity	Firm-Fixed Price
	Contractor performance of SOW requirements	Headquarters			
	TIME AND MATERIALS LABOR CATEGORY				
0001	Task 1 - Project Manager		40	1	██████████
	OTHER DIRECT COST				
0002	PBX CS1000E (PASS)			1	██████████
0002	Ethernet Router (PASS)			1	██████████
0003	ImpactWeather			1	██████████
0004	Citrix			1	██████████
0005	Cisco			1	██████████
0006	Iridium			1	██████████
0007	Nutanix License Upgrade			1	██████████
TOTAL FIRM FIXED PRICE FOR Labor and Other Direct Cost					██████████

B.2 CONSIDERATION AND OBLIGATION-TASK ORDERS (AUG 2011)

- (a) The ceiling of this order for is ██████████
- (b) This order is subject to the minimum and maximum ordering requirements set forth in the base contract.
- (c) The amount presently obligated with respect to this order is 1 ██████████. The obligated amount shall, at no time, exceed the order ceiling as specified in paragraph (a) above. When and if the amount(s) paid and payable to the Contractor hereunder shall equal the obligated amount, the Contractor shall not be obligated to continue performance of the work unless and until the Contracting Officer shall increase the amount obligated with respect to

this order, in accordance with FAR Part 43 - Modifications. Any work undertaken by the Contractor in excess of the obligated amount specified above is done so at the Contractor's sole risk and may not be reimbursed by the Government.

SECTION C

TASK ORDER PERFORMANCE WORK STATEMENT (PWS)

PROJECT TITLE

Operations Center Information Management System (OCIMS) O&M Maintenance and license renewal for PBX Pass, Impact Weather, Citrix, Nutanix, Cisco, and Iridium.

1 BACKGROUND

The Operations Center Information Management System (OCIMS) is a General Support System (GSS) that is a collection of Information Technology and Information Management (IT/IM) systems. A number of these IT/IM systems are custom of the shelf (COTS) products and require licensing as well as direct support from the vendor.

2 SCOPE

The contractor shall provide the following: yearly software maintenance and license support for the following:

- License renewal of the *Partner Assurance Support Services (PASS)* and *Product Assurance Technology Support (PAST)* for Avaya
- License renewal and support for the Impact Weather software
- License renewal and support for the Citrix XEN Desktop software
- License renewal for the Nutanix software
- License renewal and support for the Cisco switches
- Additional minutes for Iridium

3 APPLICABLE DOCUMENTS

The quotes for the current license and maintenance renewals will be provided upon request.

4 PERFORMANCE REQUIREMENTS

The Contractor shall perform the following tasks in accordance with technical direction from the COR or their authorized representative and following the guidance provided in NRC Management Directive 2.8 ([MD 2.8](#)), as applicable.

5.1. Task 1: Project Management (Labor Hours – not to exceed 40 hours)

The contractor shall provide a Program Manager to oversee the license and support renewals.

5.2. Task 2: Provide annual renewal of PBX PASS and PAST Contracts (Firm Fixed Price)

Provide yearly renewal of the Partner Assurance Support Services (PASS), and Product Assurance Technology Support (PAST) contracts from the PBX vendor:

- PASS contract for CS1000
- PAST contract for ERS 5650 (7)
- PAST contract for ERS 5632 (2)

- PAST contract for Avaya Aura Application

5.3. Task 3: Provide License Renewal for Impact Weather Software

Provide license renewal for Impact Weather software for account number DIGIT01 client ID USNUH01. Services are to include: Impact Weather Tropics Watch Standard with 40 Pre-set locations, impactweather.com website, and optional conference calls and Gmaps interactive mapping system.

Deliverables:

Automated Tropics Watch notification process	Up to 5 persons scheduled to receive phone notifications
Personalized Web Page Access	Up to 20 total concurrent users
Email delivery of Tropics Watch items	Up to 40 addresses
Tropics Watch sites	Up to 40

Tropics Watch Select Hurricane Service

A La Carte Consulting Services up to three (3) included

- Impact Weather Gmaps interactive mapping system

5.4. Task 4: Provide License Renewal for Citrix Xen Desktop Software

Provide license renewal for Citrix Xen Desktop Enterprise Edition for code/serial number LA-0002300430-44486

- License for 125 units
- Software Maintenance for 125 units

5.5. Task 5: Provide License Renewal for Cisco switches

Provide SMARTnet license renewal for 4 Cisco Nexus 3524x switches. The site id is 420709718 and the serial numbers for the units are:

- FOC2117R0Y7
- FOC2117R0ZT
- FOC2117R106
- FOC2117R0WC

5.6. Task 6: Provide monthly service for Iridium Satellite phones

Provide monthly service/minutes for Iridium satellite phones

- IRDM GSA Standard – 5 phones
- IRDM GSA Basic – 105 phones

5.7. Task 7: Upgrade Nutanix license

Upgrade Nutanix licenses from Professional (PRO) to Ultimate (ULT)

- License Upgrade, PRO to ULT entitlement for NX-3060-G5 (8 units)
- License Upgrade, PRO to ULT entitlement for NX-1065-G5 (4 units)

6. PERFORMANCE STANDARDS

The Contractor shall perform work under this task order in such a manner to ensure that these contracts are renewed on time with no lapse in service. The contractor shall provide contact information to the Contracting Officer Representative.

7. METHOD OF SURVEILLANCE

Performance standards shall be measured by a combination of random sampling and customer input.

8. INCENTIVES

Failure to renew on time with a lapse in service will be subject to the following deductions:

3% reduction to amount payable for the firm-fixed-price portion of each contract not renewed on time
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9. DELIVERABLES AND DELIVERY SCHEDULE

The contracts will be renewed following the expiration of the current support and license period. The support periods are:

PBX PASS and PAST	05/01/2018	04/30/2019
ImpactWeather	06/01/2018	05/31/2019
WeatherBug	07/26/2018	07/25/2019
Citrix Xen Desktop	07/04/2018	07/04/2019
Cisco switches	07/24/2018	07/23/2019
Iridium Satellite phones	04/01/2018	08/30/2018
Nutanix license	For Life	

All information provided by the vendors to include, at a minimum, quotes and contact information for the vendors will be provided to the COR.

10. GOVERNMENT-FURNISHED PROPERTY

The software and any applicable hardware for the items in this Task Order are currently in place.

11. PLACE OF PERFORMANCE

The work to be performed under this task order will be performed at:

U.S. Nuclear Regulatory Commission
Three White Flint North
11601 Landsdown Street
North Bethesda, MD 20852

12. PERIOD OF PERFORMANCE

The Period of Performance consists of one year base period.

- o Base 05/01/2018 – 04/30/2019

13. SECURITY

The work provided under this Task Order is UNCLASSIFIED.

14. GOVERNMENT-FURNISHED PROPERTY

The software and any applicable hardware for the items in this Task Order are currently in place.

SECTION D - PACKAGING AND MARKING

D.1 Branding, Packaging and Marking for this task order shall be in accordance with Section D of the base contract NRC-HQ-11-16-E-0001.

SECTION E - INSPECTION AND ACCEPTANCE

E.1 Inspection and acceptance of the deliverable items to be furnished hereunder shall be made by the NRC Contracting Officer's Representative (COR) at the destination.

Contract Deliverables:

The contractor shall comply with the delivery schedule outlined in the task order SOW. All deliverables shall be formatted and prepared using Microsoft Word for documentation and reports; Microsoft PowerPoint for briefings; and Microsoft Project for schedules.

SECTION F - DELIVERIES OR PERFORMANCE

F.1 PERIOD OF PERFORMANCE

The Period of Performance consists of a one year base period.
Base Year: 05/01/2018 – 04/30/2019

F.2 PLACE OF PERFORMANCE

The work to be performed under this task order will be performed at:

U.S. Nuclear Regulatory Commission
Three White Flint North
11601 Landsdown Street North Bethesda, MD 20852

SECTION G - TASK ORDER ADMINISTRATION

G.1 CONTRACTING OFFICER REPRESENTATIVE

(a) The contracting officer's authorized representative hereinafter referred to as the project officer for this contract is:

Name: Omar Khan
Address: US NRC NSIR, 11555 Rockville Pike, Rockville, MD 20852
Telephone Number: 301-287-3725
Email: Omar.Khan@nrc.gov

Name: Annette Stang – Alternate Contracting Officer Representative
Address: US NRC NSIR, 11555 Rockville Pike, Rockville, MD 20852
Telephone Number: 301-287-3780
Email: Annette.stang@nrc.gov

(b) Performance of the work under this contract is subject to the technical direction of the NRC project officer. The term technical direction is defined to include the following:

(1) Technical direction to the contractor which shifts work emphasis between areas of work or tasks, authorizes travel which was unanticipated in the Schedule (i.e., travel not contemplated in the Statement of Work or changes to specific travel identified in the Statement of Work), fills in details, or otherwise serves to accomplish the contractual statement of work.

(2) Provide advice and guidance to the contractor in the preparation of drawings, specifications, or technical portions of the work description.

(3) Review and, where required by the contract, approve technical reports, drawings, specifications, and technical information to be delivered by the contractor to the Government under the contract.

(c) Technical direction must be within the general statement of work stated in the contract. The project officer does not have the authority to and may not issue any technical direction which:

(1) Constitutes an assignment of work outside the general scope of the contract.

(2) Constitutes a change as defined in the "Changes" clause of this contract.

(3) In any way causes an increase or decrease in the total estimated contract cost, the fixed fee, if any, or the time required for contract performance.

(4) Changes any of the expressed terms, conditions, or specifications of the contract.

(5) Terminates the contract, settles any claim or dispute arising under the contract, or issues any unilateral directive whatever.

- (d) All technical directions must be issued in writing by the project officer or must be confirmed by the project officer in writing within ten (10) working days after verbal issuance. A copy of the written direction must be furnished to the contracting officer. A copy of NRC Form 445, Request for Approval of Official Foreign Travel, which has received final approval from the NRC must be furnished to the contracting officer.
- (e) The contractor shall proceed promptly with the performance of technical directions duly issued by the project officer in the manner prescribed by this clause and within the project officer's authority under the provisions of this clause.
- (f) If, in the opinion of the contractor, any instruction or direction issued by the project officer is within one of the categories defined in paragraph (c) of this section, the contractor may not proceed but shall notify the contracting officer in writing within five (5) working days after the receipt of any instruction or direction and shall request that contracting officer to modify the contract accordingly. Upon receiving the notification from the contractor, the contracting officer shall issue an appropriate contract modification or advise the contractor in writing that, in the contracting officer's opinion, the technical direction is within the scope of this article and does not constitute a change under the "Changes" clause.
- (g) Any unauthorized commitment or direction issued by the project officer may result in an unnecessary delay in the contractor's performance and may even result in the contractor expending funds for unallowable costs under the contract.
- (h) A failure of the parties to agree upon the nature of the instruction or direction or upon the contract action to be taken with respect to the instruction or direction is subject to 52.233-1 - Disputes.
- (i) In addition to providing technical direction as defined in paragraph (b) of the section, the project officer shall:
 - (1) Monitor the contractor's technical progress, including surveillance and assessment of performance, and recommend to the contracting officer changes in requirements.
 - (2) Assist the contractor in the resolution of technical problems encountered during performance.
 - (3) Review all costs requested for reimbursement by the contractor and submit to the contracting officer recommendations for approval, disapproval, or suspension of payment for supplies and services required under this contract.

G.2 INVOICES

The contractor shall submit a monthly invoice to NRC by the 15th of each month in accordance with the NRC Billing Instructions found in the base contract NRC-HQ-11-16-E-0001.

SECTION H - SPECIAL TASK ORDER REQUIREMENTS

H.1 TASK ORDER PROVISIONS

The provisions in Section H - SPECIAL CONTRACT REQUIREMENTS of the IDIQ Contract NRC-HQ-11-16-E-0001 are applicable to this task order.

H.2 SECURITY

The security requirements under the IDIQ Contract NRC-HQ-11-16-E-0001 shall apply to this task order. The work under this task order is unclassified.

SECTION I- CONTRACT CLAUSES

I.1 The clauses and provisions incorporated in full text or by reference in IDIQ Contract NRC-HQ-11-16-E-0001 are hereby incorporated into this task order.

I.2 FAR 52.217-8 Option to Extend Services

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor at anytime before expiration of the task order.