

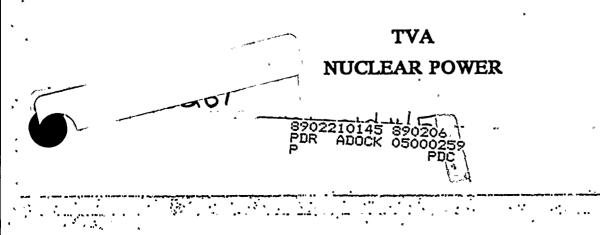
EMPLOYEE CONCERNS.

SPECIAL PROGRAM

VOLUME 7 MANAGEMENT AND PERSONNEL CATEGORY

> SUBCATEGORY REPORT 70100 SUBJOURNEYMEN

UPDATED



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REPORT TYPE: Management and Personnel Subcategory REVISION NUMBER: 3 TITLE: Subjourneymen PAGE 1 OF 16

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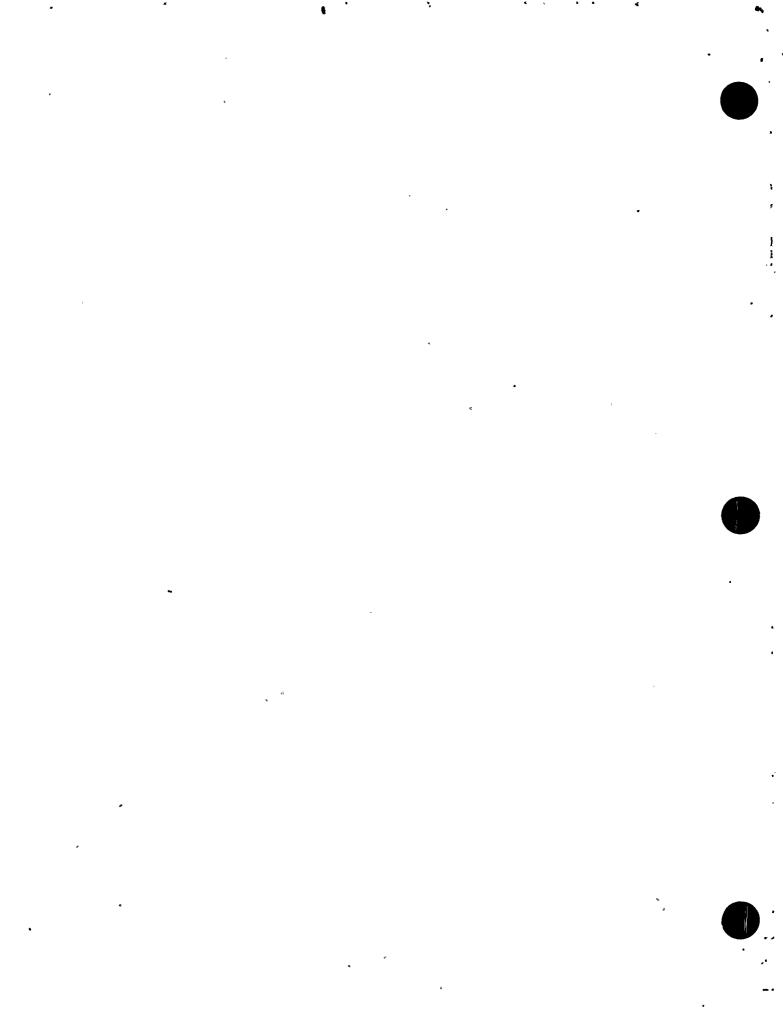
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Preface

This subcategory report is one of a series of reports prepared for the Employee Concerns Special Program (ECSP) of the Tennessee Valley Authority (TVA). The ECSP and the organization which carried out the program, the Employee Concerns Task Group (ECTG), were established by TVA's Manager of Nuclear Power to evaluate and report on those Office of Nuclear Power (ONP) employee concerns filed before February 1, 1986. Concerns filed after that date are handled by the ongoing ONP Employee Concerns Program (ECP).

The ECSP addressed over 5800 employee concerns. Each of the concerns was a formal, written description of a circumstance or circumstances that an employee thought was unsafe, unjust, inefficient, or inappropriate. The mission of the Employee Concerns Special Program was to thoroughly investigate all issues presented in the concerns and to report the results of those investigations in a form accessible to ONP employees, the NRC, and the general public. The results of these investigations are communicated by four levels of ECSP reports: element, subcategory, category, and final.

Element reports, the lowest reporting level, will be published only for those concerns directly affecting the restart of Sequoyah Nuclear Plant's reactor unit 2. An element consists of one or more closely related issues. An issue is a potential problem identified by ECTG during the evaluation process as having been raised in one or more concerns. For efficient handling, what appeared to be similar concerns were grouped into elements early in the program, but issue definitions emerged from the evaluation process itself. Consequently, some elements did include only one issue, but often the ECTG evaluation found more than one issue per element.

Subcategory reports summarize the evaluation of a number of elements. However, the subcategory report does more than collect element level evaluations. The subcategory level overview of element findings leads to an integration of information that cannot take place at the element level. This integration of information reveals the extent to which problems overlap more than one element and will therefore require corrective action for underlying causes not fully apparent at the element level.

To make the subcategory reports easier to understand, three items have been placed at the front of each report: a preface, a glossary of the terminology unique to ECSP reports, and a list of acronyms.

Additionally, at the end of each subcategory report will be a Subcategory Summary Table that includes the concern numbers; identifies other subcategories that share a concern; designates nuclear safety-related, safety significant, or non-safety related concerns; designates generic applicability; and briefly states each concern.

Either the Subcategory Summary Table or another attachment or a combination of the two will enable the reader to find the report section or sections in which the issue raised by the concern is evaluated.

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The subcategories are themselves summarized in a series of eight category reports. Each category report reviews the major findings and collective significance of the subcategory reports in one of the following areas:

- management and personnel relations
- industrial safety
- construction
- material control
- operations
- quality assurance/quality control
- welding
- engineering

A separate report on employee concerns dealing with specific contentions of intimidation, harassment, and wrongdoing will be released by the TVA Office of the Inspector General.

Just as the subcategory reports integrate the information collected at the element level, the category reports integrate the information assembled in all the subcategory reports within the category, addressing particularly the underlying causes of those problems that run across more than one subcategory.

A final report will integrate and assess the information collected by all of the lower level reports prepared for the ECSP, including the Inspector General's report.

For more detail on the methods by which ECTG employee concerns were evaluated and reported, consult the Tennessee Valley Authority Employee Concerns Task Group Program Manual. The Manual spells out the program's objectives, scope, organization, and responsibilities. It also specifies the procedures that were followed in the investigation, reporting, and closeout of the issues raised by employee concerns.

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ECSP GLOSSARY OF REPORT TERMS*

classification of evaluated issues the evaluation of an issue leads to one of the following determinations:

Class A: Issue cannot be verified as factual

- Class B: Issue is factually accurate, but what is described is not a problem (i.e., not a condition requiring corrective action)
- Class C: Issue is factual and identifies a problem, but corrective action for the problem was initiated before the evaluation of the issue was undertaken
- Class D: Issue is factual and presents a problem for which corrective action has been, or is being, taken as a result of an evaluation
- Class E: A problem, requiring corrective action, which was not identified by an employee concern, but was revealed during the ECTG evaluation of an issue raised by an employee concern.
- <u>collective significance</u> an analysis which determines the importance and consequences of the findings in a particular ECSP report by putting those findings in the proper perspective.

concern (see "employee concern")

- <u>corrective action</u> steps taken to fix specific deficiencies or discrepancies revealed by a negative finding and, when necessary, to correct causes in order to prevent recurrence.
- criterion (plural: criteria) a basis for defining a performance, behavior, or quality which ONP imposes on itself (see also "requirement").
- element or element report an optional level of ECSP report, below the subcategory level, that deals with one or more issues.

<u>employee concern</u> a formal, written description of a circumstance or circumstances that an employee thinks unsafe, unjust, inefficient or inappropriate; usually documented on a K-form or a form equivalent to the K-form.

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evaluator(s) the individual(s) assigned the responsibility to assess a specific grouping of employee concerns.

<u>findings</u> includes both statements of fact and the judgments made about those facts during the evaluation process; negative findings require corrective action.

<u>issue</u> a potential problem, as interpreted by the ECTG during the evaluation process, raised in one or more concerns.

K-form (see "employee concern")

<u>requirement</u> a standard of performance, behavior, or quality on which an evaluation judgment or decision may be based.

root cause the underlying reason for a problem.

*Terms essential to the program but which require detailed definition have been defined in the ECTG Procedure Manual (e.g., generic, specific, nuclear safety-related, unreviewed safety-significant question).

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Acronyms

AI .	Administrative Instruction										
AISC	American Institute of Steel Construction										
ALARA	As Low As Reasonably Achievable										
ANS	American Nuclear Society										
ANSI	American National Standards Institute										
ASME	American Society of Mechanical Engineers										
ASTH	American Society for Testing and Materials										
AWS	American Welding Society										
BFN	Browns Ferry Nuclear Plant										
BLN	Bellefonte Nuclear Plant										
CAQ	Condition Adverse to Quality										
CAR	Corrective Action Report										
CATD	Corrective Action Tracking Document										
CCTS	Corporate Commitment Tracking System										
CEG-H	Category Evaluation Group Head										
CFR	Code of Federal Regulations										
CI	Concerned Individual										
CHTR	Certified Material Test Report										
COC	Certificate of Conformance/Compliance										
DCR	Design Change Request										
DNC	Division of Nuclear Construction (see also NU CON)										

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	and the second sec	
	DNE	Division of Nuclear Engineering
	DNQA -	Division of Nuclear Quality Assurance
	DNT	Division of Nuclear Training
	DOE	Department of Energy
	DPO	Division Personnel Officer
	DR	Discrepancy Report or Deviation Report
	ECN	Engineering Change Notice
	ECP	Employee Concerns Program
•	ECP-SR	Employee Concerns Program-Site Representative
	ECSP	Employee Concerns Special Program
	ECTG	Employee Concerns Task Group
	EEOC	Equal Employment Opportunity Commission
	EQ	Environmental Qualification
	EMRT	Emergency Medical Response Team
	EN DES	Engineering Design
	ERT	Employee Response Team or Emergency Response Team
	FCR	Field Change Request
	FSAR	Final Safety Analysis Report
	FX .	Fiscal Year
-	GET	General Employee Training
	HCI	Hazard Control Instruction
	HVAC	Heating, Ventilating, Air Conditioning
	II	Installation Instruction
	INPO	Institute of Nuclear Power Operations
	IRN	Inspection Rejection Notice

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L/R	Labor Relations Staff
M&AI	Modifications and Additions Instruction .
MI	Maintenance Instruction
MSPB	Merit Systems Protection Board
MT	Magnetic Particle Testing
NCR	Nonconforming Condition Report
NDE	Nondestructive Examination
NPP	Nuclear Performance Plan
NPS	Non-plant Specific or Nuclear Procedures System
NQAM	Nuclear Quality Assurance Manual
NRC	Nuclear Regulatory Commission
NSB	Nuclear Services Branch
NSRS	Nuclear Safety Review Staff
NU CON	Division of Nuclear Construction (obsolete abbreviation, see DNC)
NUMARC	Nuclear Utility Management and Resources Committee
OSHA	Occupational Safety and Health Administration (or Act)
ONP .	Office of Nuclear Power
OWCP	Office of Workers Compensation Program
PHR	Personal History Record
PT	Liquid Penetrant Testing
QΔ	Quality Assurance
QAP	Quality Assurance Procedures
QC	Quality Control
QCI	Quality Control Instruction



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	QCP	Quality Control Procedure
	QTC	Quality Technology Company .
	RIF	Reduction in Force
	RT	Radiographic Testing
	SQN	Sequoyah Nuclear Plant
	și	Surveillance Instruction
	SOP	Standard Operating Procedure
	SRP	Senior Review Panel
	SWEC	Stone and Webster Engineering Corporation
	TAS	Technical Assistance Staff
	T&L	Trades and Labor
	TVA	Tennessee Valley Authority
	TVTLC	Tennessee Valley Trades and Labor Council
	UT	Ultrasonic Testing
	VT	Visual Testing
	WBECSP	Watts Bar Employee Concern Special Program
	WBN	Watts Bar Nuclear Plant
	WR	Work Request or Work Rules
	WP	Workplans



SUBJOURNEYMEN

Subcategory Report 70100

Executive Summary

This subcategory included 23 employee concerns which raised eight issues. The major issues were the improper use of subjourneymen to perform journeymen work and the improper reduction-in-force (RIF) of all subjourneymen to retain journeymen.

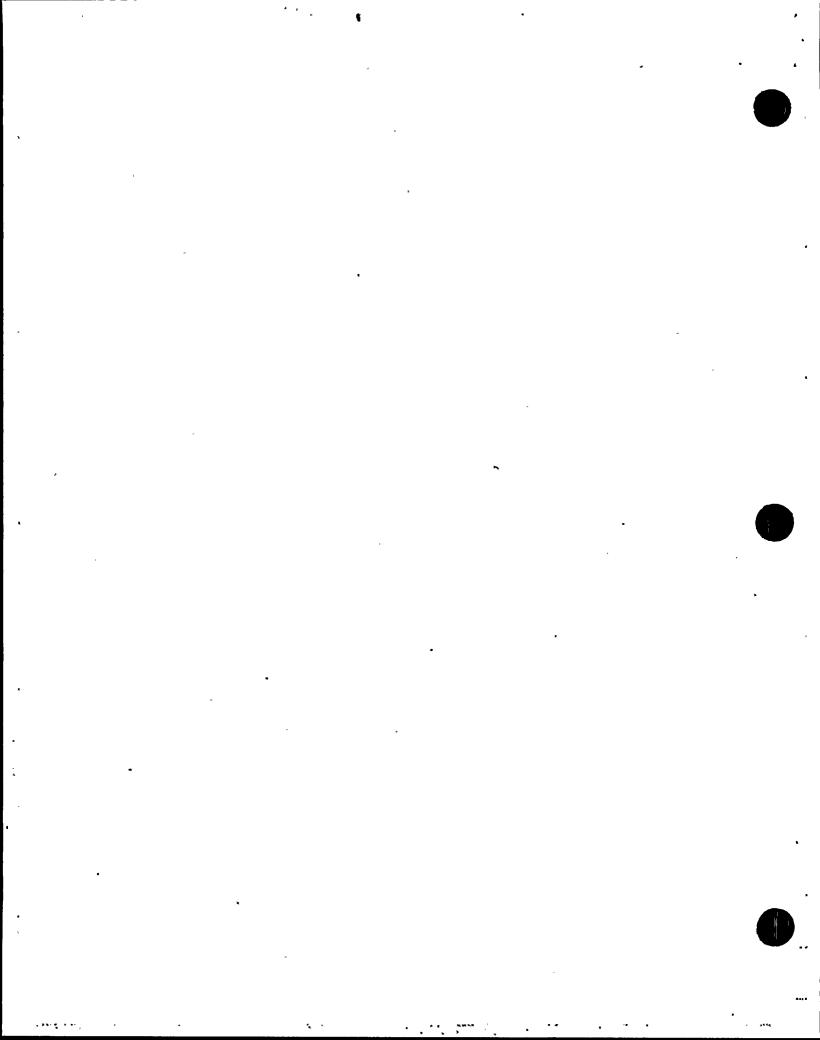
The findings revealed that some subjourneymen were asked by their supervisors to perform journeyman work. However, such cases were few and consequently did not present a problem. Tennessee Valley Authority (TVA) did layoff or RIF all subjourneymen, but did not violate the negotiated agreement by doing so; therefore, these issues were determined not to be problems requiring corrective action.

The unwillingness of craft managers and labor representatives to adequately support the subjourneyman classification is the cause of its failure. Because the subjourneyman classification was very restrictive, it did not accomplish its intended goal of providing a semi-skilled workforce at less than premium wage.

Corrective action for this problem is not necessary because no subjourneymen are still part of the workforce. However, should TVA ever wish to reintroduce .the classification, the following should be provided for:

- 1. A very specific definition of the type of work allowed in the new assignment.
- 2. A procedure for measuring the effectiveness of this job classification.
- 3. Credit for on-the-job training that can be applied to advancement opportunity.

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1.0 CHARACTERIZATION OF ISSUES

1.1 Introduction

This report covers the subcategory of Subjourneymen. It addresses 8 issues raised about the utilization, qualifications, and retention of craft employees working for the Division of Nuclear Construction (DNC) at the Watts Bar Nuclear Plant (WBN) within the occupational classification of subjourneyman. With the exception of three concerns which are site specific, the concerns in this subcategory are generically applicable to any TVA construction project employing subjourneymen.

The subjourneyman job classification was initially created for use within TVA's Office of Construction in 1982 and subsequently by the Office of Power in early 1983. Employees hired for this position typically performed the unskilled work of a craft (e.g., steamfitter, electrician, sheetmetal worker, etc.). Those employed by DNC were not permitted to use power tools.

In addition to the Employee Concern Task Group (ECTG) evaluation, this subcategory report includes a review of the results of the Employee Response Team (ERT) Investigation Report "Subjourneymen Concerns" and line management's responses to that report. The comments from the ERT investigation have been incorporated into the Findings section (4.0).

Note: Employee concerns relating to the use of subjourneymen within TVA Office of Power (Maintenance) will not be evaluated in this report but will be addressed in Subcategory 30800, Subjourneymen in the Operations Concerns Evaluation Category.

Some concerns have been evaluated in more than one issue; therefore, the total of concerns applicable to each issue is greater than the total number of concerns in this subcategory. To locate the issue in which a particular concern is evaluated, consult the following attachments:

Attachment A, Subcategory Summary Table

Attachment B, List of Concerns by Issue

All Management and Personnel Category concerns having a technical component (including all concerns designated Nuclear Safety-Related) are shared with the appropriate technical category for investigation and resolution of that technical component. Report(s) sharing a concern with this report are identified in the entry for that concern on Attachment A.

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1.2 Description of Issues

There are 23 concerns in the Subjourneymen subcategory report (70100). These 23 concerns are grouped into two elements addressing a total of 8 issues. Four of the issues were about the improper use of subjourneymen and four were about the retention of subjourneymen.

- 1.2.1 Improper Use of Subjourneymen
 - A. Issue 70101 Subjourneymen performing journeymen work

Twelve concerned individuals (CIs) alleged that employees within the subjourneymen classification were performing journeymen-level work for which they were neither classified nor qualified to perform. Three of the 12 CIs specifically alleged that a subjourneymen had terminated electrical cables.

B. Issue 70102 - Subjourneymen supervisors allowed mis-assignment

Three CIs alleged that the above practice was occurring with the full knowledge and support of the subjourneymen's immediate supervisor and the assistant craft superintendent.

C. Issue 70103 - Subjourneymen doing substandard work

One CI alleged that performance of journeymen-level work by subjourneymen "possibly could lead to substandard work."

D. Issue 70104 - Subjourneymen replacing Apprenticeship Program

One CI alleged that the use of subjourneymen was an attempt by TVA to replace the "discontinued apprenticeship program."

1.2.2 Retention of Subjourneymen

A. Issue 70105 - Unfair to layoff all subjourneymen

Seven CIs alleged that "it is unfair to lay-off 100% of all subjourneymen."

B. Issue 70106 - Union agreements provide for subjourneymen

Three CIs alleged that the "CI was told that TVA could keep 1/3 of the work force as subjourneymen."

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C. Issue 70107 - Subjourneymen laid off to keep journeymen

One CI alleged that all subjourneymen are being laid off so TVA can keep more journeymen.

D. Issue 70108 - Journeymen laid off while subjourneymen were retained

Two CIs alleged that "CI disagrees with TVA Department policy of laying off experienced journeymen while retaining subjourneymen."

2.0 SUHMARY

2.1 Summary of Issues

This report covers the subcategory of Subjourneymen. It addresses the employee concerns about the utilization, qualifications, and retention of craft employees working for the Division of Nuclear Construction (DNC) at the Watts Bar Nuclear Plant (WBN) within the occupational classification of subjourneyman.

2.2 Summary of Evaluation Process

The evaluator has reviewed all the information available on the concerns in this subcategory. The information pertinent to the evaluation of the issues has been considered and incorporated in this report.

This evaluation looked at the historical development and implementation of the subjourneyman classification within TVA's DNC. It closely examined the job assignments that subjourneymen had performed, and compared these activities to those activities considered permissible according to established guidelines. The evaluation also reviewed the reasons why DNC management discontinued the use of the subjourneymen classification at WBN.

Thirty-six interviews were conducted to verify and support data presented in the Findings Section (4.0).

2.3 Summary of Findings

The following are the major findings on the subjourneymen issues:

 Employees classified as subjourneymen were permitted by some supervisors to use power tools, contrary to negotiated guidelines.

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- At least one subjourneyman did perform journeyman-level work involving the termination of electrical cable, and did so under the direction of his immediate supervisor and his assistant craft superintendent, contrary to negotiated guidelines.
- TVA did lay off or RIF all subjourneymen in order to retain more journeymen.
- The subjourneyman classification was not established to replace the apprenticeship program.
- TVA was not bound by negotiated agreement to use subjourneymen employees; therefore, the layoffs and RIFs were in accordance with Federal laws and TVA policy.

2.4 Summary of Collective Significance

Collectively, the findings in this report indicate that the subjourneyman classification as negotiated was very restrictive, and did not fully accomplish its intended goal of providing a semi-skilled craft work force at less than premium wage.

2.5 Summary of Causes

Both craft managers and labor representatives alike failed to adequately support the classification, and viewed the discontinued use of the classification favorably.

2.6 Summary of Corrective Action

Before reintroducing subjourneyman employees into the construction work force, TVA should attempt to negotiate out of the classification guidelines those restrictive provisions which have hampered its acceptance and growth.

3.0 EVALUATION PROCESS

3.1 Description of Methodology

The evaluation of this subcategory was conducted in accordance with the "Evaluation Plan for the Management and Personnel Group" and the "Subjourneymen Subcategory Evaluation Plan."

The documents listed in the Source Document Section (3.2), were reviewed to establish the requirements and criteria for evaluating the issues in this subcategory.

An analysis of the concerns was conducted to determine if the circumstances and timeframe under which they were submitted was significant to the evaluation process. A total of thirty-six



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interviews were conducted. Those interviewed included TVA corporate and line managers, Labor Relations staff members, craft union representatives, foremen, journeymen, and subjourneymen.

Review of the Labor Relations staff's general correspondence negotiation files, along with the interviews with corporate personnel in the Division of Nuclear Construction, the Office of Nuclear Power, and the Labor Relations Staff, provided the historical background information presented at the beginning of the Findings Section (4.0).

The issues were evaluated against the identified requirements and criteria to determine the findings.

A collective significance analysis was performed on the findings to determine the meaningful patterns or problem areas in the subcategory as a whole. Causes were sought for the negative findings presented in section 4.0. Corrective action for the negative findings was either initiated or determined to have already been initiated.

3.2 SOURCE DOCUMENTS

- Employee Response Team (ERT) Investigation Report, "Subjourneymen Concerns," prepared by Ray Chappell, February 11, 1986
- Memorandum to W. H. Thompson from K. W. Whitt dated February 18, 1986, concerning Quality Technology Corporation (QTC) comments on issued reports
- 3. Meeting Minutes of the Tennessee Valley Authority and the Tennessee Valley Trades & Labor Council (TVA-TVT&LC) Joint Classification Subcommittee regarding subjourneyman proposal, dated February 11, 1982
- 4. Job descriptions established for TVA operating and maintenance employees at the TVA-TVT&LC Joint Classification Committee meeting in 1983
- 5. Layoff and reduction-in-force procedures for temporary hourly trades and labor employees, and the TVA Personnel Manual
- 6. Excerpts of general agreements covering construction and operating and maintenance employment
- Memorandum dated March 26, 1986, from Horace H. Mull, Manager of Construction, addressing the subject: "T&L Craft - Unskilled Worker Classification"

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8. Division of Construction employee force reports for the time period of May 24, 1985, through January 9, 1986

4.0 FINDINGS

4.1 Background

4.1.1 Subjourneymen as a Job Classification

To understand the concerns on subjourneymen requires a knowledge of the following sequence of events:

- In the early 1980s, TVA saw a need for "semi-skilled" Δ. craft employees in the construction work force. Such employees would be utilized to perform the lower-skilled portion of work thus allowing the journeymen craftsmen more time to use their special skills. In 1981 division managers discussed the subject with TVA's Corporate Labor Relations Staff who were responsible for the preparation of the annual wage and contract negotiations. They also reviewed union agreements outside TVA, studied provisions of the Davis-Bacon Act governing workforce make-up on Federal construction projects, discussed the Act's impact with other Federal agencies affected by it, and reviewed the findings of the Construction Industry Cost Effectiveness Project conducted by the Business Round Table in 1979-1980.
- B. Based on this information, TVA prepared a proposed job classification of "subjourneyman" for use on Agency construction projects and introduced it to the 15 unions comprising the Tennessee Valley Trades and Labor Council (TVT&LC) at the 47th annual wage negotiations in December 1981. A modified version of TVA's original request was agreed to by both parties in February 1982, and became effective in the Division of Construction in March 1982. This agreement established the following guidelines:
 - 1. Subjourneymen will perform the <u>unskilled</u> work of the .craft.
 - 2. Subjourneymen will not use power tools.
 - 3. Subjourneymen will <u>not</u> progress to more skilled positions.
 - 4. Subjourneymen will be compensated at 60 percent of the craft journeyman rate.

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- 5. The total number of craft trainees, apprentices, and subjourneymen will not exceed 33-1/3 of the number of journeymen in craft.
- Subjourneymen will <u>not</u> perform duties presently assigned members of Laborers International Union.
- 7. Journeymen will <u>not</u> be laid off and replaced with subjourneymen.
- 8. Each union may select alternate titles for these classifications other than that of subjourneyman.
- 9. Subjourneymen will be employed on temporary appointments not to extend past 11 months and 29 days.

TVA also agreed to permit the craft unions to select or "refer from the local union hall" the applicants that would fill the subjourneyman positions.

- C. On February 25, 1982, the Director of Construction discussed the future use of the new classification with TVA's construction managers. The Division Director's expectations for the classification were also expressed in the March 26, 1982 memorandum to construction managers. Heanwhile, the Manager of Labor Relations for the Office of Power and a member of TVA's negotiating team in 1981, began an effort to obtain a subjourneyman classification for operating and maintenance employees in mid-1982. By early 1983, the use of the classification was given interim approval from the majority of the TVT&LC members through the TVA-TVT&LC Joint Classification Committee. This classification, still continuing under interim approval, differed from that negotiated for the Division of Construction in the following manner:
 - 1. Employees can perform semi-skilled work of the craft.
 - 2. Employees can use power tools.

3. Employees will be compensated at 70 percent of journeyman rate.

An analysis of WBN's construction manpower force reports indicates that only the following crafts used subjourneymen: steamfitters, electricians, sheetmetal workers, asbestos workers, and painters. Unions which had approved the classification but did not work subjourneymen were boilermakers, cement masons, carpenters, millwrights, ironworkers, and machinists.

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For those unions which did work subjourneymen, usage figures never approached the allowable percentage (33-1/3 percent) per craft (e.g., Construction, during its peak usage, employed 72 subjourneymen within the steamfitter craft which was only 7.2 percent of the journeyman work force).

4.1.2 Subjourneymen and the WBN Workforce Reduction

The total construction force employment at WBN from June 6, 1985, to January 9, 1986, decreased by 1,345 employees as a result of substantial construction completion. The largest reduction occurred in the last three months of 1985 when 1,083 employees were either laid off or reduced in force. Although often referred to synonymously the terms, "lay off" and "reduction in force" are distinctive administrative actions. Generally, a RIF is the employment termination procedure applied to employees who have more than one year of current continuous TVA service; a lay off, which may precede a RIF, is the employment termination procedure applied to employees who have been employed at TVA for one year or less since their last appointment. Sixty-eight percent of the employees terminated were hourly craftsmen. By January 9, 1986, all DNC employees in the subjourneyman classification at WBN had been laid off/RIFed. (Note: At this point no craft subjourneyman remained employed by the Division of Nuclear Construction within the entire TVA system.)

Only two grievance complaints involving subjourneymen were filed with TVA's corporate Labor Relations Staff for 1985-1986. Neither dealt with retention or qualification issues as outlined by the employee concerns in this subcategory. They were termination issues.

4.2 Findings

4.2.1 Improper Use of Subjourneymen

4.2.1.1 Issue 70101-Subjourneymen performed journeymen work

Discussion

There were occasions when employees classified as subjourneymen used power tools such as grinders, drills, and pneumatic tools. The known incidences of subjourneymen doing journeymen's work were isolated cases which were immediately stopped when brought to management's attention.

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<u>Conclusion</u>

Although this issue is factually accurate what is described is not a problem at this time. As explained in 4.1.2 (Findings) subjourneymen are no longer employed by DNC. If subjourneymen are employed in the future, corrective action has been prescribed to prevent reoccurrence.

4.2.1.2 Issue 70102-Subjourneymen supervisors allowed mis-assignment

Discussion

In the specific case of the subjourneymen who terminated cable, a problem is verified to have existed because this employee was not qualified to perform the work (according to his employment application), and his immediate supervisors (foreman and general foreman) incorrectly sanctioned the work assignment.

Such work activities were in violation of the negotiated classification agreement governing the use of subjourneymen and the Divisions Director's memorandum dated March 26, 1982, which states, "employees in this classification will perform the unskilled duties of the craft" and "will not use power tools."

Conclusion

The issue is factually accurate, but corrective action for the problem was initiated before the evaluation of the issue was undertaken.

4.2.1.3 Issue 70103-Subjourneymen doing substandard work

Discussion and Conclusion

In view of the minimum experience requirements necessary for selection of craft subjourneymen (Attachment C), this evaluation found as factual an issue that "using subjourneymen to do journeymen work possibly could lead to substandard work." It should be noted, however, that neither this evaluation nor Quality Technology Company's previous investigation identified any improper work performed by subjourneymen. Therefore, while the issue is factual it does not identify a problem requiring corrective action.

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4.2.1.4 Issue 70104-Subjourneymen replacing the Apprentice Program

Discussion

The subjourneymen program was not established to replace the apprenticeship program(s), although some employees believed that it did. Specific agreement language exists which prohibits advancement opportunities for subjourneymen.

Conclusion

This issue is determined to be not factually accurate.

- 4.2.2 Retention of Subjourneymen
 - 4.2.2.1 Issue 70105-Unfair layoff of all subjourneymen

Discussion and Conclusion

The evaluation showed that the layoff or reduction in force of all employees in the subjourneymen classification in DNC at WBN was procedurally proper. This issue is not factually accurate.

4.2.2.2 Issue 70106-Union agreements provide for subjourneymen

Discussion and Conclusion

That reduction violated no contractual obligations or applicable Federal laws or regulations. The agreement establishing the subjourneyman classification does not require the use of subjourneymen but simply provides guidelines for their use. This issue is not factually accurate.

4.2.2.3 Issue 70107-Subjourneymen laid off to keep journeymen

Discussion

During the work force reductions at WBN in late 1985, labor unions "lobbied" heavily with construction line and corporate managers in an effort to convince them that craft subjourneymen should be terminated before the journeyman employees. It is apparent that management was made



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aware that labor problems caused by retaining subjourneymen while reducing journeymen were developing. Their decision to terminate all construction subjourneymen by early 1986 was certainly made with these potential problems in mind.

Management contends that these reductions were made due to very restrictive manpower ceilings and to ensure that fully qualified individuals remained on the job to accomplish the remaining work. The present evaluation has found nothing that disproves this contention.

Conclusion

Therefore, the evaluation finds that the concern that "all steamfitter subjourneymen are being laid off at WBN so TVA can keep more steamfitter journeymen" is factual. However, since that action violated no requirement it does not constitute a problem requiring corrective action.

4.2.2.4 Issue 70108-Journeymen laid off while subjourneymen retained

Discussion

These concerns appear to have been made early in 1985 during the work force reduction at WBN when journeymen were being laid off and prior to management's decision to replace the subjourneymen work force.

As indicated in issue 70105, the evaluation concluded that the work force reduction of 1985 violated no contractual obligation or applicable federal laws or regulations.

The issue that TVA should not lay off experienced journeymen while retaining subjourneymen with a small nuclear experience was not overlooked by management and was a factor in the decision to eliminate the subjourneymen classification from the construction work force (see issue 70107).

Conclusion

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Consequently, this issue cannot be determined to be factually accurate.

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5.0 COLLECTIVE SIGNIFICANCE

All 23 employee concerns in this subcategory were submitted during the period June 1985 through December 1985. This was a period of radical change in the trades and labor employment level at WBN. The mere presence of QTC on the project to record concerns at a time when employee anxiety levels were high was an invitation and inducement to the generation of the concerns in this subcategory.

Although concerns in this subcategory dealing with improper use of subjourneymen were determined to be factual, if dissension existed at WBN concerning this classification before June 1985, it was not widespread as can be seen by the absence of grievances or a large number of employee concerns. Differences of opinion concerning the use of subjourneymen were handled informally between union representatives and management, apparently to the satisfaction of both parties. One may assume that before any employment reductions, the journeyman craftsmen did not openly disagree with the way subjourneymen were being used.

However, the background recounted in the Findings Section makes the failure of the subjourneyman classification in DNC workforce less than surprising. The operations and maintenance subjourneymen classification, because it has fewer restrictions, has fared better.

Nevertheless, the introduction of a new semiskilled job classification that impacts existing jobs is unlikely to be successful unless the following have been provided for:

- A very specific definition of the type of work allowed in the new assignment.
- 2. A procedure for measuring the effectiveness of the new job classification.
- 3. Credit for on-the-job training that can be applied to advancement opportunity.
- 4. Providing training so that all involved personnel have the best opportunity to make the new job in the overall system work.

Project line and corporate TVA managers interviewed agreed that the "subjourneyman" classification as negotiated by TVA's Labor Relations Staff for use within construction was very restricted and lost its potential effectiveness because TVA agreed that subjourneymen would not be permitted to use power tools, would not be performing work duties traditionally performed by the laborers, and conceded in negotiations other key factors necessary for the effective use of the classification.

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6.0 CAUSES

6.1 Lack of Clear Definition of Subjourneyman Duties

Instructions issued to the employees were general, and consequently, differences of opinion existed as to what types of work assignments needed to be performed exclusively by journeymen. While the use of power tools was strictly prohibited by agreement, hand tool usage was determined by some crafts (electrical and sheetmetal) to be permissible, yet other crafts (steamfitters and painters) strongly disapproved of both hand and power tool usage by subjourneymen.

No system was established to monitor use of the classification or evaluate its effectiveness. Consequently, how subjourneymen were worked depended upon the strength or weakness of the craft manager, his interpretation of the general guidelines and his personal commitment to the success of the program. For the most part subjourneymen were worked within the negotiated classification; but sometimes they were permitted to perform work beyond the classification limitations; and sometimes were simply used as "glorified laborers." Contributing to this erratic use of subjourneymen was the considerable difference in work experience among the people in this classification. Some subjourneymen were as experienced as journeymen; others barely met the minimum requirements (see attachment C).

6.2 Manpower Reduction Affecting Subjourneymen

The majority of concerns dealing with the use of subjourneymen were submitted from June through October 1985, when journeymen and subjourneymen were being affected by manpower reductions. In November 1985, after project subjourneymen learned they were to be reduced and journeymen retained, concerns over the use of subjourneymen ceased and those involving retention began to be submitted. In support of this observation, 9 of 10 employee concerns dealing with subjourneymen retention were recorded during employee exit interviews. Had the manpower reductions of June through December 1985 never occurred at WBN, employee concerns in this subcategory most likely would not have been submitted.

6.3 <u>Resentment Over the Use of Subjourneyman on the Part of Craft</u> <u>Managers</u>

Although adopted for use and supported by corporate management as a cost-saving initiative, the subjourneyman classification never gained acceptance by WBN craft managers. Interviews revealed that resentment over the use of subjourneymen by craft managers (foremen, general foremen) existed. There was an obvious belief that from a managerial standpoint it was easier to supervise a work force of fully qualified employees from both a safety and a productivity standpoint.

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NOTE: This attitude on the part of line managers may say more about inadequate managerial training than it does about the safety or productivity of subjourneymen. The subcategory report on Management Technique (70600) evaluates concerns about the need for more managerial skills training. The report notes the corrective action already taken or planned as a part of ONPs Nuclear Performance Plan to improve a managers ability, such as managing a subjourneymen type situation.

6.4 Resentment Against the Use of Subjourneyman by Craft Unions

Resentment toward the use of subjourneymen by craft unions existed because they saw the hiring of subjourneymen as a replacing of journeymen. Similar views were shared by a number of construction managers. Some individuals employed in this classification experienced union problems and chose to cancel their union memberships. Among subjourneymen, much resentment was shared at the total restrictions on advancement or training.

7.0 CORRECTIVE ACTIONS

7.1 Previously Initiated Corrective Action

As explained in the Findings Section (4.1.2), the use of subjourneyman by DNC ceased as of January 1986. Subsequently, ERT, issued an investigative report on the use of subjourneyman at WBN to which project management committed to the following corrective action:

". . . future employment of subjourneymen will be preceded by instructions from the project manager to all involved managers and supervisors on the proper job requirements and responsibilities of a subjourneyman. Additionally, at the point of hiring, each subjourneyman will sign a document, stating that they have been properly instructed by project management on their job requirements, safety, and QA responsibilities and that they agree to work under those instructions or otherwise forfeit their employment.

The Project Manager's office will evaluate what type of safety and QA indoctrination is needed for all new employees who are unfamiliar with a construction work site and begin development of that program.

The use of subjourneymen in the future will be done in a safe, quality assured, and efficient manner. Their work will be monitored by management more closely to ensure proper work assignments. Anyone with knowledge of the belief that a subjourneyman is performing work outside his classification is encouraged to make his supervisor aware of it."

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7.2 Corrective Action as a Result of This Evaluation

The Director of Nuclear Construction has agreed to the corrective action independent in 51 adding the proceedures for implementation of the Corrective Actron Will as signal price has the re-employment of any subjourneyment in DNC. Also, DNC will arrange with OFP Personnel to reoren negoticition relation to the use of subjourneymen aimed at bringing construction provisions in the with with additionance provisions (CATD No. 701-NPS-01).

8.0 ATTACHMENTS

ł... t Attachment A Subcategory Summary Table

Attachment B List of Concerns by Issue

Attachment C Guidelines for Selection of Craft Subjourneymen, effective March 15, 1982

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CONCERN NUMBER		SUB CAT	H R PLT D LOC	1 REPORT APPL 2 SAF RELATED BF BL SQ HB	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION -	REF. SECTIO CAT - MP SUBCAT - 70
X -85-009-00101 T50051	MP	70101	S WBN	1 N N N N 2 NA NA NA NA	EX-85-010-002 QTC	USING SUBJOURNEYMAN TO DO JOURNEYMAN Hork in Several Different Areas on		
02	MP	70103	ș wbņ	1 N N N N 2 Na na na na			USING SUBJOURNEYMAN TO DO JOURNEYMAN WORK IN SEVERAL DIFFERENT AREAS ON THE JOB POSSIBLY COULD LEAD TO SUBST ANDARD WORK ALL OVER THE JOB.	
				1 N N N N 2 Na na na na	EX-85-010-002	QTC	SUBJOURNEYMEN (NAMES GIVEN) ARE PERF Orming Journeyman's Work to include (Running Pipe, Rebuilding Valves, Op	·
02		70102 ,	S WBN	1 N N N N 2 Na na na na			(RUNNING PIPE, REBUILDING VALVES, OP ERATING & POWER EQUIPMENT). FOREMAN -(NAME GIVEN) SAID THAT SUBJOURNEYME N COULD DO ANYTHING THE FOREMAN FEEL S HE/SHE IS QUALIFIED TO DO.	-
X -85-016-00101 T50059		* * •	,		•	QTC	NON-SKILLED LABOR (SUB-JOURNEYMEN) P ERFORMING WORK OF STFTR CRAFTSMEN. CI WITNESSED THE FOLLOWING EXAMPLE: SUB-JOURNEYMAN (NAME KNOWN) PERFORMI NG FIT-UPS ON 1/4" DRAIN LINE OFF LE VEL INDICATORS ON HEATERS IN TURBINE BUILDING DURING MAY 1985. ANOTHER JOURNEYMAN (NAME KNOWN) TORQUING FLA NGE BOLTS/NUTS ON HIGH & LOW PRESSUR E STEAMLINES IN SYSTEM G, UNIT 1. T HIS OCCURED DURING FEB. 1985. STFTF R FOREMAN (NAME KNOWN), WHEN QUESTIO NED ABOUT THIS PRACTICE, STATED THAT "THE SUB-JOURNEYMAN COULD DO WH	
T50163 ·	•			1 N N N N 2 NA NA NA NA		QTC	CI DISAREES WITH TVA DEPARTMENT (KNO WN) POLICY OF LAYING OFF EXPERIENCED JOURNEYMEN (CRAFT KNOWN) WHILE RETA INING SUBJOURNEYMEN WITH LITTLE OR N O NUCLEAR EXPERIENCE. NUCLEAR POWER DEPT CONCERN. CI HAS NO FURTHER IN FORMATION. NO FOLLOWUP REQUIRED.	
X -85-049-00401 T50163	MP	70105	'N WBN	1 N N N N 2 NA NA NA NA ,		QTC	CI EXPRESSED THAT MOST OF THE SUBJOU RNEYMAN HIRED BY TVA, AND RETAINED A T LAYOFFS, ARE FRIENDS OR RELATIVES OF OTHER TVA EMPLOYEES. NUCLEAR POW ER DEPT CONCERN. CI HAS NO FURTHER INFORMATION. NO FOLLOWUP REQUIRED.	

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S H Sub R PL Concern Number Cat Cat D Loc	1 REPORT APPL 2 SAF RELATED HISTORICAL CO BF BL SQ HB REPORT OR	CONCERN DESCRIPTION	REF. SECTION CAT - MP SUBCAT - 701
EX -85-095-00101 MP 70108 N WBI T50190	INNNN 2NANANANA	TC TVA DOES NOT ABIDE BY THE TRA LABOR AGREEMENT, ARTICLE 30, PROHIBITS LAYOFF OF JOURNEYMA PPRENTICES. IN A RECENT LAYO RNEYMEN (CRAFT KNOWN) WERE LA AND 3 SUBJOURNEYMEN WERE RET CONSTRUCTION DEPT. CONCERN. NO FURTHER INFORMATION.	WHICH N AND A FF, Jou Id Off, Ained.
EX -85-103-00101 MP 70105 S HBH T50191 02 MP 70106 S HBH	1 N N N N EX-85-103-001 Q 2 Na na na na 1 N N N N 2 Na na na na	TC ALL STEAMFITTER SUBJOURNEYMEN LAID OFF, WHEN THE UNION AGRE ALL FOR 1/3 OF THE REMAINING TTER PERSONNEL TO BE SUBJOURN CI HAS NO FURTHER INFORMATIO STRUCTION DEPARTMEN CONCERN.	EMENT C STEAMFI EYMEN.
ÈX -85-122-00101 MP 70105 S WBN T50195 02 MP 70106 S WBN	1 N N N N EX-85-122-001 Q 2 Na na na na 1 N N N N 2 Na na na na	TC THE LAYOFF IS UNFAIR TO SUB-J EN. CI WAS TOLD THAT TVA COU 1/3 OF THE WORK FORCE AS SUB YMEN BUT IS NOT DOING SO. CO ION CONCERN. UNIT 2. JOURNEY L NOW BE DOING WORK OUTSIDE T ASSIFICATION. CI HAS NO ADDI INFORMATION.	LD KEEP -JOURNE NSTRUCT MEN WIL HEIR CL
EX -85-123-00101 MP 70105 N WBM 550195	1 N N N N EX-85-123-001 Q 2 Na na na na	TC IT IS UNFAIR TO LAY-OFF 100% SUB-JOURNEYMEN. SUB-JOURNEYM CARRY MATERIAL AND THEREFORE T TAKING JOURNEYMAN'S POSITIO HAS NO ADDITIONAL INFORMATIO STRUCTION DEPT. CONCERN.	EN ONLY Are no Ns. ci
EX -85-124-00101 MP 70107 N WBN T50195	1 N N N N EX-85-124-001 Q 2 Na Na Na Na ,	TC ALL STEAMFITTER SUB-JOURNEYME EING LAID OFF AT WBNP SO TVA P MORE STEAMFITTER JOURNEYMEN IS IS UNFAIR. CONSTRUCTION D NCERN. CI HAS NO FURTHER INF N.	CAN KEE And Th FPT. Co

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X -85-148-00101 T50207		10900	S WBN	1 N N N Y 2 NA NA NA SR	EX-85-010-002	QTC	SUB-JOURNEYMEN ARE TERMINATING QA AN D Non-Qa Cables in Junctions Boxes P	
02	MP	70101	S HBN	1 N N N N 2 NA NA NA NA			ER DIRECTION OF FOREMAN (NAME KNOWN) . DETAILS KNOWN TO QTC, WITHHELD DU E TO CONFIDENTIALITY. CI HAS NO FUR THER INFORMATION. CONSTRUCTION DEPT . CONCERN.	
03	MP	70102	S WBN	1 N N N N 2 NA NA NA NA				
X -85-159-00101 T50205	' MP	70105	S HBN	1 N N N N 2 NA NA NA NA	EX-85-159-001 [°] qtC	CI STATES THAT TVA'S DECISION TO ABO		
02	MP	70106	S WBN	1 N N N N 2 Na na na na			L VIOLATE THEIR CONTRACT TO HAVE A S PECIFIC RATIO OF SUB-JOURNEYMEN PER JOURNEYMEN. CONSTRUCTION DEPT. CONC ERN. CI HAS NO FURTHER INFORMATION.	
X -85-159-00201 T50205		70105		1 N N N N 2 Na Na Na Na	EX-85-159-002	QTC	TVA'S DECISION TO ABOLISH THE SUB-JO URNEYMEN'S POSITION WAS IN RESPONSE TO THE DESIRES OF ONLY ONE CRAFT (NO T KNOWN) AND THE OTHER CRAFTS WERE N OT CONSIDERED. CONSTRUCTION DEPT. C ONCERN. CI HAS NO FURTHER INFORMATI ON.	
N -85-444-00201 T50035		70104	N WBN	1 N N N N 2 Na na na na		QTC	THE DISCONTINUED APPRENTICESHIP PROG RAM HAS BEEN SUBSTITUTED WITH "HELPE RS" AND COSTS MORE AND DOES NOT KEEP A STEADY SUPPLY OF TRAINED CRAFT CO MING TO REPLACE RETIREES.	
IN -85-556-00101 T50051		1	N WBN	1 N N N N 2 Na Na Na Na	EX-85-010-002	QTC	SUBJOURNEYMEN ALLOWED TO GRIND, FIT, WELD, DISASSEMBLE VALVES; USED BASI CALLY AS JOURNEYMEN.	
IN -85-556-00201 T50051	MP	70101	N WBN	1 N N N N N 2 NA NA NA NA		QTC	SUBJOURNEYMAN GIVEN MORE AUTHORITY T Han Journeyman. (Details known to e Rt)	

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	SUB CAT CAT	S H R PLT D LOC	1 Report Appl	STORICAL CONCERN Report Origin	CONCERN DESCRIPTION	REF. SECTION CAT – MP Subcat – 701
IN -85-627-00201 T50209	MP 70101	N HBN	1 N N N N IN-8 2 Na na na na		SUB-JOURNEYMEN PERFORMING CRAFTS WOR K. (NAMES/DETAILS TO THE SPECIFIC O ASE ARE KNOWN TO QTC AND WITHHELD TO MAINTAIN CONFIDENTIALITY). CONSTRU CTION DEPT. CONCERN. CI HAS NO FURT HER INFORMATION.	
IN -85-705-00101 T50064 02			1 N N N Y EX-8. 2 NA NA NA SR 1 N N N N 2 NA NA NA NA	•	UNQUALIFIED PERSONNEL (SUBJOURNEYMEN) PERFORMING JOURNEYMAN'S WORK (TERMINATIONS) IN THE CONTROL ROOM, UNIT 1. CI HAS NO MORE DETAIL.	
IN -85-916-00201 T50094	MP 70101	N WBN	1 N N N N 2 NA NA NA NA	QTC ,	TVA FIGHTS THE UNIONS AND TRIES TO I REAK THEM DOWN BY HIRING INDIVIDUALS OUTSIDE THEIR CLASSIFICATION AND BY HIRING SUBJOURNEYMAN. THESE PEOPLE ARE NOT QUALIFIED TO PERFORM WORK TO O WHICH THEY ARE ASSIGNED. NO SPECT FICS AVAILABLE. C/I HAS NO FURTHER INFORMATION. NO FOLLOW UP REQUIRED.	
' IN -85-944-00101 T50095		N WBN	1 N N N N 2 NA NA NA NA	QTC	SUBJOURNEYMEN (CRAFT KNOWN) PERFORMI NG JOURNEYMAN LEVEL WORK CI HAS NO F URTHER INFORMATION. NO FOLLOW UP RE QUIRED.	
IN -85-979-00201 T50112	MP • 70101	N WBN	1 N N N N EX-8 2 NA NA NA NA	5-010-002 QTC	UTILIZING SUB-JOURNEYMAN TO PREFORM JOURNEYMAN TASKS (CRAFT KNOWN) WHILE KNOWING THEY ARE NOT QUALIFIED. CI HAS NO ADDITIONAL NO FOLLOW UP REQU IRED.	

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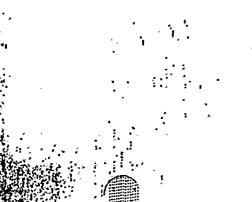
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1	IN -86-238-00101 T50262	CO	10900	S WBN	1 N N N Y. 2 Na na na Sr	IN-85-627-002	QTC	A SUB-JOURNEYMAN WAS STOPPED WHEN THE PROCESS OF TERMINATING ELEC	TRIC
;	02	MP	70101	S WBN	1 N N N N 2 NA NA NA NA			AL CABLES BY THE UNION JOB STEWA THE SUB-JOURNEYMAN WAS TERMINAT CABLES IN A JUNCTION BOX, LOCATE THE ADDITION EQUIPMENT BUILDING	ING D IN
	03	MP	70102	S WBN	1 N N N N 2 NA NA NA NA	-		HE SUB-JOURNEYMAN WAS WORKING UN THE DIRECTION OF A JOURNEYMAN EL ICIAN. THE SUB-JOURNEYMAN WAS IN UCTED TO PERFORM JOURNEYMAN WORK THE ASSISTANT ELECTRICAL SUPERIN ENT. NAMES AND DETAILS KNOWN TO , BUT WITHHELD TO MAINTAIN CONFIL IALITY. NO FURTHER INFORMATION	DER ECTR NSTR BY TEND QTC
	HI -85-102-00101 	MP	70105 ï	N WBN	1 N N N N 2 NA NA NA NA	·	QTC .	TVA, IS DISCRIMINATING WHEN DETER NG WHICH SUB-JOURNEYMEN TO LAY O E.G. THE LAST CLASS DATE HAS BEE VED UP FOR SOME SO AS THEY COULD EXEMPT FROM THE LAY OFF. (NAMES AILS TO THE SPECIFIC CASE ARE KN TO QTC AND WITHHELD TO MAINTAIN IDENTIALITY). CONSTRUCTION DEPT NCERN. CI HAS NO FURTHER INFORM N.	FF, N MO BE /DET OWN CONF . CO

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ATTACHMENT B

SUBJOURNEYHEN

List of Concerns by Element/Issue

The Subjourneymen Subcategory (70100) is comprised of 23 employee concerns which are grouped into two elements addressing eight issues.

Improper Use of Subjourneymen

70101 - Subjourneymen performed journeymen work

EX-85-009-001* EX-85-010-002* EX-85-016-001 EX-85-148-001* IN-85-556-001 IN-85-556-002 IN-85-627-002 IN-85-705-001 IN-85-916-002 IN-85-944-001 IN-85-979-002 IN-86-238-001*

70102 - Subjourneymen supervisors allowed mis-assignment

EX-85-010-002* EX-85-148-001* IN-86-238-001*

70103 - Subjourneymen doing substandard work

EX-85-009-001*

70104 - Subjourneymen replacing Apprentice Program

IN-85-444-00Ž

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Retention of Subjourneymen

70105 - Unfair to layoff all subjourneymen

EX-85-049-004 EX-85-103-001* EX-85-122-001* EX-854123-001

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EX-85-159-001* EX-85-159-002 .WI-85-102-001

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ATTACHMENT B (Continued)

70106 - Union agreements provide for subjourneymen

EX-85-103-001* EX-85-122-001* EX-85-159-001*

70107 - S/F Subjourneymen laid off to keep journeymen

EX-85-124-001

70108 - Journeymen laid off while subjourneymen retained

EX-85-049-002 EX-85-095-001

*Concern listed in more than one issue



ATTACHMENT C

Guidelines for Selection of Craft Subjourneymen

Effective March 15, 1982

Candidates for subjourneymen positions shall have at least three months experience in commercial, industrial, or construction type work or have equivalent vocational or technical training. Subjourneymen must be capable of performing safely and competently a wide variety of unskilled duties of the craft.



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