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41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER 41c. DATE				42b. RE	42b. RECEIVED AT (Location)				
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SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS

B.1 PRICE SCHEDULE

The contractor shall not exceed the total hours or perform work other than the labor categories identified here without prior authority from the Contracting Officer, which would necessitate written modification to the Task Order.

CLIN	DESCRIPTION	Location	Unit	Quantity	Firm-Fixed Price
	Contractor performance of SOW requirements	Region IV		1	
0001	Access to the Communicator NXT! Support Website (Product and Support Documentation Training and HowTo Videos)			1	
0002	Software Updates and Patches			1	Inc
0003	Service, Maintenance, and Warranty			1	Inc
0004	Support Desk Support			1	Inc
0005	Project Manager			5 LH	
	·	·			

TOTAL SERVICES		

B.2 CONSIDERATION AND OBLIGATION-TASK ORDERS (AUG 2011)

) The ceiling of this order for	is

⁽b) This order is subject to the minimum and maximum ordering requirements set forth in the contract.

- (c) The amount presently obligated with respect to this order is amount shall, at no time, exceed the order ceiling as specified in paragraph (a) above. When and if the amount(s) paid and payable to the Contractor hereunder shall equal the obligated amount, the Contractor shall not be obligated to continue performance of the work unless and until the Contracting Officer shall increase the amount obligated with respect to this order, in accordance with FAR Part 43 Modifications. Any work undertaken by the Contractor in excess of the obligated amount specified above is done so at the Contractor's sole risk and may not be reimbursed by the Government.
- (d) The Contractor shall comply with the provisions of FAR 52.232-22 Limitation of Funds, for incrementally-funded delivery orders or task orders.

C.1 Project Title

Communicator NXT! Automatic Notification System (ANS) Annual Support

C.2 Background

This order serves to purchase an annual support contract for the Airbus DS Communications Communicator NXT, Automatic Notification System (ANS), for the U.S. Nuclear Regulatory Commission's (NRC) Region IV (RIV) Operations Center. The system is used to support NRC's responsibilities during an emergency response to a nuclear accident are to monitor, assess, and if necessary, direct the nuclear power plant to take actions to protect the health and safety of the public. The contractor shall provide an annual software support contract that provides access to the Airbus DS Communications VESTA Communicator support website and access to product and support documentation, training, and how-to videos. The software support contract shall also include access to the VESTA Communicator support desk and knowledgebase, and provide any software updates or patches to RIV's ANS system.

C.3 Objective

The objective of this order is to provide an annual support contract for the RIV Communicator NXT ANS system that includes at a minimum support desk, software updates and patches, access to the Communicator support website for documentation and training/how-to information.

C.4 Scope of Work

A. Annual Support Contract

The contractor shall provide an annual support contract for Region IV's Communicator NXT! (ANS) system.

- ➤ The support contract should include the following qualities:
 - i. Access to the Communicator NXT! Support Website
 - 1. Product and Support Documentation
 - 2. Training and How-To Videos
 - ii. Software Updates and Patches

- iii. Support Desk support for problems encountered with the system
- iv. Support for the system shall begin January 1, 2018 and run through December 31, 2018.

B. Project Plan

If considered necessary, the Contractor shall provide a complete project plan covering the sequence of actions and activities for this project.

C. Testing and Acceptance Plan

A testing and acceptance plan is not considered necessary for this project and will not be required.

D. Training

Training is not a requirement of this project. Any included training in the support contract will be considered as value added.

E. Service, Maintenance, and Warranty

This project is to procure a one (1) year support contract as described in section C.4.A.

C.5 Reporting Requirements

There are no reporting requirement for this project.

C.6 Deliverables and Delivery Schedule

Section #	Deliverable	Due Date	Format	Submit to
C.4.A	Annual Support	January 01, 2018	N/A	CO/COR/ACOR
	Contract			

C.7 Applicable Documents and Standards

N/A

C.8 Section 508 – Electronic and Information Technology Standards

The following standards are applicable to this contract/order:

Subpart B – Technical Standards

」 Softwai	e Applica	itions and C	perating	Systems	(1194.21)
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[☐] Web-based Intranet and Internet Information and Applications(1194.22)

☐ <u>Video and Multimedia Products (1194.24)</u>
☐ Self-Contained, Closed Products (1194.25)
□ Desktop and Portable Computers (1194.26)
Subpart C – Functional Performance Criteria Functional Performance Criteria (1194.31)
Subpart D – Information, Documentation, and Support
☐ Information, Documentation, and Support (1194.41

EIT purchased under this contract/order must be accessible to persons with disabilities, unless otherwise stipulated in the contract/order. Any product replacements contemplated under this contract/order must be equally as 508 compliant as (or more compliant than) the original product purchased. Also, the Government reserves the right to conduct hands-on testing to validate contractor 508 compliance claims.

A **Voluntary Product Accessibility Template** (**VPAT**) shall be provided along with EIT deliverables submitted to the Government, if available.

C.9 Place of Performance

The equipment is located at the NRC Region IV building, located at 1600 E. Lamar Blvd., Arlington, TX.

C.10 Contractor Travel

N/A

C.11 Applicable Publications (Current Editions)

N/A

SECTION G - TASK ORDER ADMINISTRATION

G.1 CONTRACTING OFFICER REPRESENTATIVE

(a) The contracting officer's authorized representative hereinafter referred to as the project officer for this contract is:

Name: David Crockett

Address: US NRC NSIR, Region IV 1600 E. Lamar Blvd., Arlington, TX 76011

Telephone Number: 817-200-1289 Email: david.crockett@nrc.gov

(b) Performance of the work under this contract is subject to the technical direction of the NRC project officer. The term technical direction is defined to include the following:

- (1) Technical direction to the contractor which shifts work emphasis between areas of work or tasks, authorizes travel which was unanticipated in the Schedule (i.e., travel not contemplated in the Statement of Work or changes to specific travel identified in the Statement of Work), fills in details, or otherwise serves to accomplish the contractual statement of work.
- (2) Provide advice and guidance to the contractor in the preparation of drawings, specifications, or technical portions of the work description.
- (3) Review and, where required by the contract, approve technical reports, drawings, specifications, and technical information to be delivered by the contractor to the Government under the contract.
- (c) Technical direction must be within the general statement of work stated in the contract. The project officer does not have the authority to and may not issue any technical direction which:
- (1) Constitutes an assignment of work outside the general scope of the contract.
- (2) Constitutes a change as defined in the "Changes" clause of this contract.
- (3) In any way causes an increase or decrease in the total estimated contract cost, the fixed fee, if any, or the time required for contract performance.
- (4) Changes any of the expressed terms, conditions, or specifications of the contract.
- (5) Terminates the contract, settles any claim or dispute arising under the contract, or issues any unilateral directive whatever.
- (d) All technical directions must be issued in writing by the project officer or must be confirmed by the project officer in writing within ten (10) working days after verbal issuance. A copy of the written direction must be furnished to the contracting officer. A copy of NRC Form 445, Request for Approval of Official Foreign Travel, which has received final approval from the NRC must be furnished to the contracting officer.
- (e) The contractor shall proceed promptly with the performance of technical directions duly issued by the project officer in the manner prescribed by this clause and within the project officer's authority under the provisions of this clause.
- (f) If, in the opinion of the contractor, any instruction or direction issued by the project officer is within one of the categories defined in paragraph (c) of this section, the contractor may not proceed but shall notify the contracting officer in writing within five (5) working days after the receipt of any instruction or direction and shall request that contracting officer to modify the contract accordingly. Upon receiving the notification from the contractor, the contracting officer shall issue an appropriate contract modification or advise the contractor in writing

that, in the contracting officer's opinion, the technical direction is within the scope of this article and does not constitute a change under the "Changes" clause.

- (g) Any unauthorized commitment or direction issued by the project officer may result in an unnecessary delay in the contractor's performance and may even result in the contractor expending funds for unallowable costs under the contract.
- (h) A failure of the parties to agree upon the nature of the instruction or direction or upon the contract action to be taken with respect to the instruction or direction is subject to 52.233-1 Disputes.
- (i) In addition to providing technical direction as defined in paragraph (b) of the section, the project officer shall:
- (1) Monitor the contractor's technical progress, including surveillance and assessment of performance, and recommend to the contracting officer changes in requirements.
- (2) Assist the contractor in the resolution of technical problems encountered during performance.
- (3) Review all costs requested for reimbursement by the contractor and submit to the contracting officer recommendations for approval, disapproval, or suspension of payment for supplies and services required under this contract.

G.2 INVOICES

The contractor shall submit a monthly invoice to NRC by the 15th of each month in accordance with the NRC Billing Instructions found in the base contract NRC-HQ-11-16-E-0001.

SECTION H - SPECIAL TASK ORDER REQUIREMENTS H.1 TASK ORDER PROVISIONS

The provisions in Section H - SPECIAL CONTRACT REQUIREMENTS of the IDIQ Contract NRC-HQ-11-16-E-0001 are applicable to this task order.

H.2 SECURITY

The security requirements under the IDIQ Contract NRC-HQ-11-16-E-0001 shall apply to this task order. The work under this task order is unclassified.

SECTION I- CONTRACT CLAUSES

I.1 The clauses and provisions incorporated in full text or by reference in IDIQ Contract NRCHQ-11-16-E-0001 are hereby incorporated into this task order.

I.2 FAR 52.217-8 Option to Extend Services

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor at anytime before expiration of the task order.