

JAN 29 1985

Docket No. 50-315
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FILE HQ FILE COPY

American Electric Power Service
Corporation
Indiana and Michigan Electric Company
ATTN: Mr. John E. Dolan
Vice Chairman
Engineering and Construction
1 Riverside Plaza
Columbus, OH 43216

84-19

Gentlemen:

The NRC believes that a relationship exists between professional attitude of a nuclear plant's operating and management personnel and the degree to which the health and safety of the public is protected. Two specific areas that appear to reflect professional attitude at nuclear power plants are general house-keeping at operating and construction plants and staff behavior in the control room at the operating plants. The purpose of this letter is to make you aware of the importance that we place on these particular activities. I am sending a similar letter to all utilities who have reactors under construction or in operation within Region III.

Increasingly, the issue of poor housekeeping has arisen at a number of nuclear power facilities throughout the country. Poor housekeeping includes the accumulation of trash and debris, and graffiti in the nuclear power plants. The latter problem appears to be more prevalent in plants under construction. We believe that housekeeping is an indication of the pride that licensees take in their facilities and their jobs, and may be indicative of construction quality and overall plant performance and safety.

Secondly, increased concern has been expressed with regard to behavior within the control rooms of operating plants. Lack of attention to duty in this particular area has been a matter of concern to the NRC for several years, and was the subject of an IE Circular, No. 81-02, issued in February 1981. Recently, several instances have been reported throughout the country of operators reading newspapers, working crossword puzzles, loud radios in the control room, or other distractions, which appear to indicate a lack of pride, discipline, and sense of personal responsibility.

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PDR ADOCK 05000315
PDR

IEDI

NO ANSWERS

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Dear Sir,
I have received your letter of the 15th inst. regarding the matter of the [illegible] and am sorry to hear that you are still having trouble with it. I have discussed this with the [illegible] and we are working on a solution. I will get back to you as soon as possible.

I am sure that you will understand the need for a thorough investigation in this matter. We are doing everything we can to resolve this as quickly as possible. Your patience is appreciated.

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I ask that you evaluate these particular areas and suggest you include personal tours of your plant(s) as part of your evaluation. I am also requesting our inspectors to pay particular attention to these areas. If your desire to discuss this matter further, please contact me.

Sincerely,

Original signed by
James G. Keppler

James G. Keppler
Regional Administrator

cc: W. G. Smith, Jr., Plant Manager
DMB/Document Control Desk (RIDS)
Resident Inspector, RIII
Ronald Callen, Michigan
Public Service Commission
EIS Coordinator, USEPA
Region 5 Office

RIII
JK
Nobelius/l
01/18/85

RIII
CK for ABD
Davis
01/ /85

RIII
JK
Keppler
01/22/85

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SECRET (mirrored text)

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