October 1, 1982

IE HQ FILE COPY

Docket No. 50-315 Docket No. 50-316

American Electric Power Service Corporation Indiana and Michigan Electric Company ATTN: Mr. John E. Dolan Vice Chairman Engineering 2 Broadway New York, NY 10004

Gentlemen:

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We have reviewed your regulatory performance improvement program described in your letter (AEP:NRC:0625B) to us of May 13, 1982, and the results of your management reviews conducted over the past year. A summary of our comments on your program as described in Tables 1 through 8 of your letter is as follows:

- The "OBJECTIVE" statements are accurate restatements of our areas 1. of concern as set forth in Paragraph 3 of our report (50-315/82-06; 50-316/82-06) of our March 16, 1982, management meeting. However, the statements or associated action descriptions do not contain sufficient information to reflect the extent to which you have reviewed these areas and your conclusion as to whether or not you have identified all needed corrective actions. The "OBJECTIVE" statements should summarize the results of your assessment of your problem areas, and include your evaluation of findings from all sources such as INPO, PAS, and your management reviews.
- 2. Each statement of action should contain sufficient information to show specifically how it relates to attainment of the objective.
- 3. Each statement of action in progress or planned should include milestones and dates.
- 4. There should be a description of the method for tracking program progress and designation of individuals responsible for tracking the program.

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American Electric Power Service 2 Corporation

- 5. There should be a description of the method you intend to use to measure the effectiveness of your corrective actions and the decision process you will use to adjust your program in the event the actions are not effective.
- 6. There should be recognition of the vital role training plays in adjusting the attitude of personnel in many areas, especially compliance with NRC requirements and acceptance of your philosophy of "everybody is important, everybody must win or we all lose."

Your management reviews indicate that you have devoted considerable attention to improving the regulatory performance of your organization as it relates to the Donald C. Cook plant. We are pleased that you are continuing your management reviews. It is likely that many of our comments can be dealt with by revising your regulatory improvement program description to take full credit for your management review efforts.

Based on discussions between Messrs. Alexich and Smith of your staff and Mr. Streeter of my staff on September 29, 1982, a meeting has been scheduled for October 14, 1982, at 8:00 a.m. at the Donald C. Cook plant between Messrs. Smith and Miliotti of your staff and Messrs. Swanson and Holzmer of my staff. The purpose of that meeting is to discuss our comments and to answer any questions regarding specific examples that lead to these comments. Further, Mr. Alexich and Mr. Streeter agreed to a tentative November 1, 1982, meeting between themselves and other members of our staffs. The purpose of that meeting is to discuss your views on our comments prior to your submission of a revision to your regulatory performance improvement program which is tentatively scheduled for November 15, 1982.

Your cooperation with us is appreciated.

Sincerely,

Original signed by James G. Keppler James G. Keppler Regional Administrator

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