



UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555-0001

**OFFICE OF THE
INSPECTOR GENERAL**

November 2, 2017

MEMORANDUM TO: Victor M. McCree
Executive Director for Operations

FROM: Dr. Brett M. Baker */RA/*
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATIONS: THE OFFICE OF
THE INSPECTOR GENERAL'S EVALUATION OF NRC'S
MANAGEMENT OF GOVERNMENT CELL PHONES
(OIG-17-A-27)

REFERENCE: DEPUTY EXECUTIVE DIRECTOR FOR MATERIALS,
WASTE, RESEARCH, STATE, TRIBAL, COMPLIANCE,
ADMINISTRATION, AND HUMAN CAPITAL PROGRAMS,
MEMORANDUM DATED OCTOBER 19, 2017

Attached is the Office of the Inspector General's (OIG) analysis and status of recommendations as discussed in the agency's response dated October 19, 2017. Based on this response, recommendations 1-4 are resolved. Please provide an updated status of the resolved recommendations by July 27, 2018.

If you have any questions or concerns, please call me at (301) 415-5915, or Beth Serepca, Team Leader at (301) 415-5911.

Attachment: As stated

cc: R. Lewis, OEDO
H. Rasouli, OEDO
J. Jolicoeur, OEDO
J. Bowen, OEDO
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Audit Report

EVALUATION OF NRC'S MANAGEMENT OF GOVERNMENT CELL PHONES OIG-17-A-27

Status of Recommendations

Recommendation 1: Reconcile guidance (e.g., MD 13.1 and OCIO service catalog) concerning the return of cell phones and provide the correct instructions to property custodians.

Agency Response
Dated October 19, 2017: The Office of the Chief Information Officer (OCIO) Services Development & Operations Division (SDOD) will update the service catalog to ensure that the guidance for the return of cell phones is clearly stated and matches current property policy.

Target Completion Date: December 29, 2017

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OIG reviews the service catalog to ensure that the guidance for the return of cell phones is clearly stated and matches current property policy so that the property custodians will have correct instructions.

Status: Resolved.

Audit Report

EVALUATION OF NRC'S MANAGEMENT OF GOVERNMENT CELL PHONES OIG-17-A-27

Status of Recommendations

Recommendation 2: Provide periodic cell phone management training to property custodians with responsibility for managing cell phones.

Agency Response

Dated October 19, 2017: OCIO will provide the Office of Administration (ADM) with pointers to all guidance related to cell phone policy and information on the proper procedure to follow when cell phones are returned or lost. ADM will distribute this information to property custodians. Going forward, ADM will also include this information as part of the annual training for property custodians. As any policy or process changes are made, updated guidance will be sent and the annual training will be updated accordingly.

Target Completion Date: June 29, 2018

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when ADM provides OIG with verification that the property custodians received guidance (pointers).

Status: Resolved.

Audit Report

EVALUATION OF NRC'S MANAGEMENT OF GOVERNMENT CELL PHONES OIG-17-A-27

Status of Recommendations

Recommendation 3: Review SPMS and MaaS360 and account for all Government furnished cell phones annually.

Agency Response

Dated October 19, 2017: The current Management Directive (MD) 13.1, "Property Management", requires that the physical inventories of all NRC equipment be conducted every two years. OCIO and ADM will reach out to other Federal agencies to benchmark and research their cell phone inventory and property policies and practices.

OCIO and ADM will use the results of this outreach as the basis for its recommendations for updating policy and property guidance in MD 13.1. MD 13.1 will be updated in accordance with management direction.

Target Completion Date: December 31, 2018

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OCIO and ADM provide OIG with the updated MD 13.1.

Status: Resolved.

Audit Report

EVALUATION OF NRC'S MANAGEMENT OF GOVERNMENT CELL PHONES OIG-17-A-27

Status of Recommendations

Recommendation 4: Require periodic re-acknowledgement of the rules of behavior for cell phones.

Agency Response

Dated October 19, 2017: OCIO will require all users to review and acknowledge the rules of behavior for NRC technology, including the rules related to cell phones, as part of the annual Computer Security Awareness course completion. All new cell phone users are currently required to acknowledge that they have read the rules of behavior and accept the NRC Mobility Policy as part of their initial service request. This initiative will add an additional annual acknowledgement thereafter.

Target Completion Date: September 28, 2018

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OCIO provides verification that the rules of behavior has been added to the annual Computer Security Awareness course.

Status: Resolved.