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Arizona Public Service Company

P.O. BOX 21666 • PHOENIX, ARIZONA 85036

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KEITH TURLEY
CHAIRMAN AND CHIEF EXECUTIVE OFFICER

August 6, 1984
REGION V I&E

IEHQ FILE COPY

O.K. 8/10/84

Mr. Jack Martin
Region V
Nuclear Regulatory Commission
1415 Maria Lane, Suite 210
Walnut Creek, CA 94596

Dear Mr. Martin:

We are launching a new program to seek out on a more aggressive basis concerns as they relate to the construction and safe operation of Palo Verde. As you are aware, for more than a year we have been operating a special Hotline for workers to report their concerns. More recently, you will recall, all Palo Verde employees were required to view a media tape in which I discuss the quality and safety issues.

Our new program involves direct communication with all former Bechtel and APS employees at Palo Verde, as well as subcontractors and intervenor groups such as the Government Accountability Project.

Enclosed is a copy of my letter which will be mailed to all workers inviting them to report their concerns so they can be investigated and corrected if necessary before the plant goes into operation. I am also enclosing copies of letters addressed to intervenor groups and subcontractors.

If you have any suggestions as to how we could improve upon this effort, I would appreciate hearing from you.

app

Sincerely,

Keith Turley

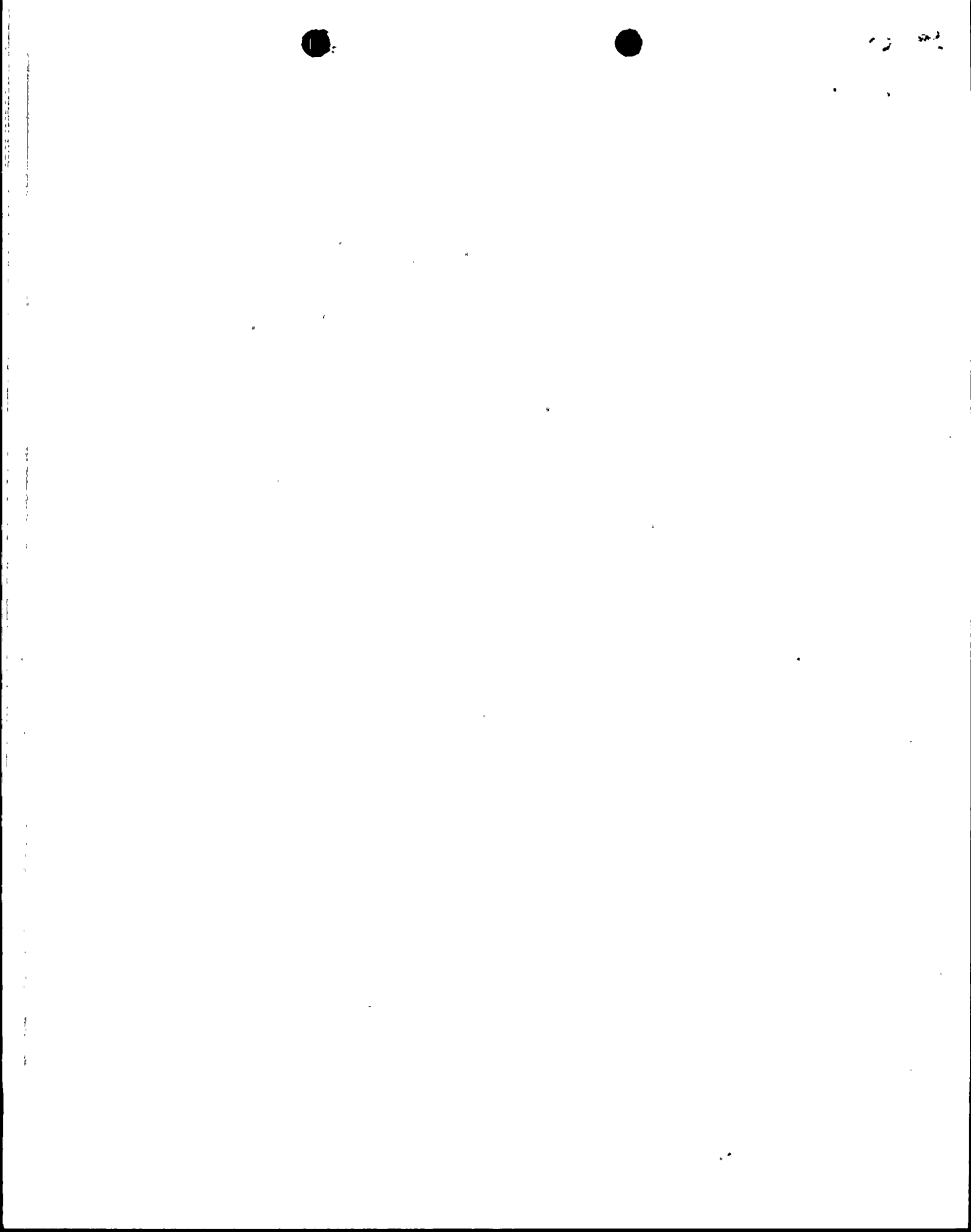
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Enclosures

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D R A F T

Dear Former Palo Verde Worker:

We will soon be loading nuclear fuel in the reactor of Unit 1 at the Palo Verde Nuclear Generating Station. Our main objective at Palo Verde has always been to build and operate a safe plant.

If you are aware of any problems with the construction of the plant that could affect safety, we need to know about them now, so they can be investigated and corrected before the plant goes into operation.

You can let us know about any construction problems by calling our special Hotline telephone number (602). You can write me personally. If your call is long distance, please call collect.

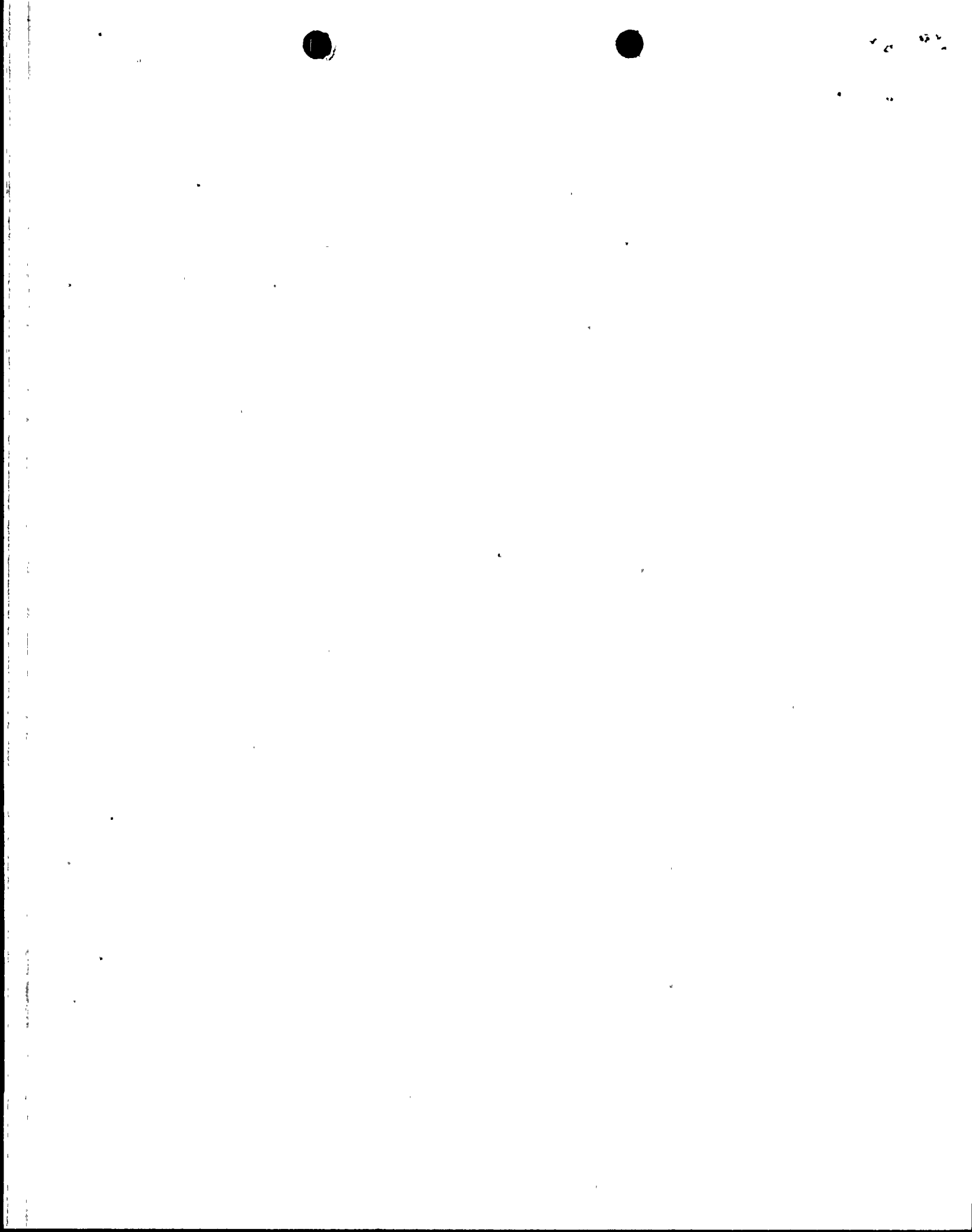
Thank you for your help.

Sincerely,

Keith Turley,
Chairman and CEO

KT:sm

Enclosures (HOTLINE BROCHURE)



D R A F T

TO: Government Accountability Project

SUBJECT: New Allegations Concerning the Safety of
Palo Verde

We will soon be loading nuclear fuel in the reactor of Unit 1 at the Palo Verde Nuclear Generating Station. Our main objective at Palo Verde has always been to build and operate a safe nuclear power plant.

Because you have expressed an interest in Palo Verde, we share a common concern: Safety. If you are aware of any allegations that could affect the safety of Palo Verde, we need to be made aware of them now.

All potential problems will be thoroughly investigated. If any allegation is found to be valid, the appropriate corrective measures will be taken.

You can send any allegations directly to me, or if you wish, you can call our special Hotline telephone number (602) .

Thank you for your cooperation.

Sincerely,

Keith Turley
President & CEO

KT:sm

Enclosures (Hotline Brochure)

