



UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555-0001

**OFFICE OF THE
INSPECTOR GENERAL**

August 31, 2017

MEMORANDUM TO: Victor M. McCree
Executive Director for Operations

FROM: Dr. Brett M. Baker */RA/*
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATIONS: THE OFFICE OF
THE INSPECTOR GENERAL'S EVALUATION REPORT ON
NRC 'S NETWORK STORAGE INTERRUPTION
(OIG-17-A-19)

REFERENCE: DEPUTY EXECUTIVE DIRECTOR FOR MATERIALS,
WASTE, RESEARCH, STATE, TRIBAL, COMPLIANCE,
ADMINISTRATION, AND HUMAN CAPITAL PROGRAMS,
MEMORANDUM DATED AUGUST 22, 2017

Attached is the Office of the Inspector General's (OIG) analysis and status of recommendations as discussed in the agency's response dated August 22, 2017. Based on this response, recommendations 1 through 4 are resolved. Please provide an updated status of the resolved recommendations by November 9, 2017.

If you have any questions or concerns, please call me at (301) 415-5915, or Beth Serepca, Team Leader at (301) 415-5911.

Attachment: As stated

cc: R. Lewis, OEDO
H. Rasouli, OEDO
J. Jolicoeur, OEDO
J. Bowen, OEDO
EDO_ACS Distribution

Audit Report

THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

Status of Recommendations

Recommendation 1: Update Acquisition Management Division Acquisition Instruction #2010-06, *Contract File – Modification Log*, to specify requirements for file documentation that should be included when modifying contract terms.

Agency Response Dated

August 22, 2017: The Office of Administration's Acquisition Management Division (AMD) will review current policy related to the file documentation required to support modification actions. AMD will revise Acquisition Instruction #2010-06 to enhance modification documentation requirements.

Target Completion Date: Fiscal Year (FY) 2018 Q1

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OIG reviews the updated Acquisition Instruction to ensure it specifies the requirements for file documentation that should be included when modifying contract terms.

Status: Resolved.

Audit Report

THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

Status of Recommendations

Recommendation 2: Develop and implement an internal Office of the Chief Information Officer (OCIO) policy that requires NRC subject matter experts to re-evaluate the storage system architecture.

Agency Response Dated
August 22, 2017:

OCIO will develop and implement a policy that requires NRC subject matter experts to reevaluate the storage system architecture at least every 2 years, beginning FY 2018 Q3.

OCIO is currently having the appropriate NRC subject matter experts review and evaluate the storage system architecture as the NRC moves from the current Information Technology Infrastructure Services and Support Contract (ITISS) to the new Global Infrastructure and Development Acquisition (GLINDA).

Target Completion Date: FY 2018 Q3

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OCIO demonstrates that a policy was implemented requiring NRC's subject matter experts to re-evaluate the storage system architecture.

Status: Resolved.

Audit Report

THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

Status of Recommendations

Recommendation 3: Develop and implement GLINDA Service Level Requirement(s) that specify required service availability and performance requirements, from an end user's perspective, for email access and network file access (e.g., P:, G:, R:, S: drives).

Agency Response Dated
August 22, 2017:

OCIO will develop and implement GLINDA service-level requirements (SLRs) that specify required service availability and performance requirements from an end user's perspective for both email access and network file access. OCIO will perform this work in collaboration with ADM/AMD to ensure that there is clear alignment on both the technical and acquisition aspects of these SLRs.

Target Completion Date: FY 2017 Q4

OIG Analysis: The proposed action meets the intent of the recommendation. This recommendation will be closed when OCIO verifies that GLINDA Service Level Requirement(s) were implemented that specify required service availability and performance requirements, from an end user's perspective, for email access and network file access.

Status: Resolved.

Audit Report

THE OFFICE OF THE INSPECTOR GENERAL'S EVALUATION REPORT ON NRC'S NETWORK STORAGE INTERRUPTION OIG-17-A-19

Status of Recommendations

Recommendation 4: Develop and implement a GLINDA contract governance plan.

Agency Response Dated

August 22, 2017:

OCIO will develop and implement a GLINDA contract governance plan. This is already underway. The GLINDA contract governance plan includes a more dispersed contracting officer's representative (COR) model that allows subject matter experts in various areas, designated as task order CORs, to provide oversight and direction in their areas of expertise. OCIO has and will work with ADM/AMD to ensure that there is clear alignment on both the technical and acquisition aspects of the governance plan.

Target Completion Date: FY 2017 Q4

OIG Analysis:

The proposed action meets the intent of the recommendation. This recommendation will be closed when OIG validates that OCIO implemented a GLINDA contract governance plan.

Status:

Resolved.