



OFFICE OF THE  
INSPECTOR GENERAL

**UNITED STATES**  
**NUCLEAR REGULATORY COMMISSION**  
WASHINGTON, D.C. 20555-0001

August 9, 2017

MEMORANDUM TO: Victor M. McCree  
Executive Director for Operations

Maureen E. Wylie  
Chief Financial Officer

FROM: Dr. Brett M. Baker */RA/*  
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATIONS: AUDIT OF NRC'S  
PMDA and DRMA FUNCTIONS TO IDENTIFY PROGRAM  
EFFICIENCIES (OIG-17-A-18)

REFERENCE: OFFICE OF THE EXECUTIVE DIRECTOR FOR  
OPERATIONS MEMORANDUM DATED JULY 28, 2017

Attached is the Office of the Inspector General's (OIG) analysis and status of the recommendations as discussed in the agency's response dated July 28, 2017. Based on this response, OIG's recommendation is resolved. In addition, recommendations 17, 24, and 27 in the Mission Support Task Force Report are closed. Please provide a status update on Mission Support Task Force recommendations 1-16, 18-23, and 25-26 by March 31, 2018.

If you have questions or concerns, please call me at (301) 415-5915 or Eric Rivera, Team Leader, at (301) 415-7032.

Attachments: As stated

cc: R. Lewis, OEDO  
H. Rasouli, OEDO  
J. Jolicoeur, OEDO  
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## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

OIG Recommendation: Complete implementation of all Mission Support Task Force recommendations that may assist in optimizing the use of resources and result in improving standardization and centralization throughout the agency.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

OIG Analysis: The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendations have been completed.

**Status:** Resolved.

**(This OIG recommendation appears only once and applies to all agency recommendations thereafter.)**

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 1:

Review the roles and responsibilities of the centralized budget formulation analyst and Program Management, Policy Development and Analysis Division (PMDA) and program staff defined during centralization. If necessary, update documentation relating to roles and responsibilities to (1) ensure continued alignment between Office of the Chief Financial Officer (OCFO) and Headquarters (HQ) offices and regions, (2) eliminate any duplication of effort, and (3) optimize efficiencies gained by centralizing budget formulation functions.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 27, 2017  
Estimated End: October 31, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 1 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 2:

Improve and standardize budget execution processes, reports, tools, and technology by engaging key subject matter experts as partners with OCFO to reduce the level of effort related to these activities. Take planned system and reporting enhancements into account to minimize system development work not already "in the pipeline." Include specific requirements for Information Technology (IT)/Information Management (IM) budget execution. Provide mechanisms for Office Directors and Regional Administrators to oversee and manage their allowances and for lead offices to oversee the execution of business line budgets.

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 21, 2017

Estimated End: September 28, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 2 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 3:

Improve and standardize processing and reporting of planned travel obligations to provide information necessary for lead offices to oversee the execution of their business line travel budgets efficiently and effectively. To the extent possible, integrate regional budget execution processes with processes performed by program business-line leads to provide a streamlined approach to travel planning and execution.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: August 2017  
Estimated End: March 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 3 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 4:

Define and communicate standard methodologies and analysis tools for full-time equivalent (FTE) burn rate monitoring during budget execution. To the extent possible, integrate regional budget execution processes with processes performed by program business-line leads to provide a streamlined approach to FTE management.

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: July 11, 2017

Estimated End: April 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 4 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 5:

Implement streamlined and consistent fee billing validation processes, taking upcoming process and system changes into account.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: Ongoing  
Estimated End: October 15, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 5 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 6:

Define the roles and responsibilities for fee billing coordination and validation staff to ensure that they understand and are accountable for fee billing validation work and its implications.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Estimated Start: Ongoing  
Estimated End: October 15, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 6 have been completed.

**Status:**

Resolved.



## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 7:

Define consistent, well-defined processes and reporting to calculate and explain 10 CFR Part 170 full cost estimates.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Estimated Start: August/September 2017

Estimated End: May 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 7 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 8:

Perform a Business Process Improvement (BPI) to streamline data collection and reporting processes and clearly define roles and responsibilities for the agency's performance reporting requirements in accordance with the updated Management Directive 6.9 and in collaboration with the Performance Improvement Officer, OCFO, and business line owners.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: March 16, 2017  
Estimated End: February 28, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 8 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 9:

Centralize regional security guard support contracts from each regional office to the Office of Administration (ADM).

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: August 11, 2016  
Estimated End: February 28, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 9 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 10: Centralize the procurement of all commonly used non –  
information technology office supplies in ADM.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: August 11, 2016  
Estimated End: September 29, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 10 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 11:

Make greater use of agencywide enterprise contracts and agreements and government-wide agency contracts for acquisitions of such things as telecommunication services and furniture to provide savings in transactional costs and to reap greater efficiencies, regions should identify contracts that could be moved to one of the following:

- A. Multi-year contracts
- B. Agencywide enterprise contracts and agreements
- C. Government-wide acquisition contracts

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: August 11, 2016

Estimated End: January 1, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 11 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 12:

Complete the Office of the Executive Director for Operations (OEDO) Tasking memo to implement the "NRC standards role and responsibilities of the Contracting Officer's Representative (COR)" to reduce the number of CORs, the support of the CORs, etc. as recommended by COR Process Standardization Initiative report.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: November 1, 2016  
Estimated End: September 29, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 12 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 13:

Standardize and streamline the process and procedures for site access authorization for nuclear facilities across the regional offices to put in place a single more effective and efficient process and procedure.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: August 2017

Estimated End: September 28, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 13 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 14:

Standardize and streamline drug-testing procedures across the regional offices, taking into account that the agency has determined that only those individuals (employees and contracts) who handle classified information or serve in a position of high public trust are required to hold a clearance or be drug tested.

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 28, 2017

Estimated End: December 1, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 14 have been completed.

**Status:**

Resolved.



## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 15:

Standardize and centralize space management in ADM after the development of an agencywide standard for HQ office selection. This must be a collaborative effort with the HQ office and National Treasury Employees Union (Regional offices will not apply standards at this time).

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 1, 2017

Estimated End: November 30, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 15 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 16:

Expand the use of the Federal Personnel/Payroll System (FPPS) to facilitate the electronic approval of personnel actions. (Pilot in Region III and Office of Nuclear Regulatory Research).

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Estimated Start: November 1, 2017  
Estimated End: November 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 16 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 17:

Centralize regional external training and onsite training coordination for Regions II and IV in the Office of the Chief Human Capital Officer (OCHCO).

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: August 11, 2016  
Estimated End: September 30, 2016

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG reviewed supporting documentation that Regions II and IV have been moved into the agency's centralized training process that is coordinated by OCHCO. In addition, the Office of the Chief Financial Officer has been notified that training funds for Regions II and IV will need to be allocated to OCHCO in Fiscal Year 2017. Therefore, this recommendation is closed.

**Status:**

Closed.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 18:

Centralize regional external training and onsite training coordination for Regions I and III in OCHCO.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: July 18, 2017  
Estimated End: October 31, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 18 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 19:

Establish a center of expertise in one of the regional offices to perform routine and other identified functions for all regions and adjust resources required in alignment with workload demands.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 13, 2017

Estimated End: November 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 19 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 20:

Perform a review of the Budget Formulation System (BFS) staffing plan module and processes to improve the efficiency of this tool for staffing plan tracking and monitoring.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: May 1, 2017

Estimated End: November 29, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 20 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 21:

Complete full implementation of electronic processing of personnel actions within FPPS.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: November 1, 2018  
Estimated End: November 30, 2019

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 21 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 22:

Assess the implementation of the enhanced controls over Information Technology practices, new support contracts, data center centralization, and the unified communications project and recommend further centralization or standardization of functions in the PMDA and Division of Resource Management and Administration (DRMA) organizations by the end of Fiscal Year 2018.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Estimated Start: July 27, 2017

Estimated End: September 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 22 have been completed.

**Status:**

Resolved.



## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support  
Task Force

Recommendation 23:

Expand and improve communication of records management processes, direct staff to tools and guidance associated with these important functions, and increase awareness of standard roles and responsibilities among all NRC employees to reduce the level of effort required.

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: April 5, 2017

Estimated End: September 30, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 23 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 24:

Develop a Freedom of Information Act (FOIA) informational Web site or SharePoint site to act as a repository for policies and procedures and communicate standard roles and responsibilities to all NRC employees to reduce the level of effort required. The site should include the FOIA coordinator's contact information and links to training. In addition, Office of the Chief Information Officer (OCIO) should communicate the availability of training for all staff.

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: February 1, 2017

Completed Date: May 31, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG reviewed supporting documentation that reflects the development and completion of a FOIA information Web site and a FOIA SharePoint site that contain FOIA policies; procedures; applicable guidance; standard roles and responsibilities for all NRC employees; FOIA coordinators' contact information; FOIA team information; and training materials. In addition, agency-wide training on the FOIA process was completed May 17, 2017. Therefore, this recommendation is closed.

**Status:**

Closed.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 25:

Improve communication to increase use of streamlined (self-service) processes (NRC Service Catalog) and services to ensure the centralized purchase of IT equipment and supplies.

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 1, 2017

End Date: August 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 25 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 26:

Streamline and enhance IT/IM budget formulation and execution processes to:

- A. Clarify roles and responsibilities
- B. Enhance integration and alignment with the overall agency budget formulation process
- C. Provide access to and training for custom spreadsheets and/or tools used in budget formulation and execution
- D. Implement enhanced reporting to facilitate and streamline budget execution tracking and monitoring
- E. Eliminate single-key person dependencies

Agency Response Dated  
July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: June 1, 2017

Estimated End: August 30, 2018

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG will close this recommendation after reviewing supporting documentation and verifying that agency proposed actions stated in Mission Support Task Force Recommendation 26 have been completed.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S PMDA AND DRMA FUNCTIONS TO IDENTIFY PROGRAM EFFICIENCIES

OIG-17-A-18

#### Status of Recommendations

Mission Support

Task Force

Recommendation 27:

Review and determine if there are any resource efficiencies in the office and region's "unique functions" area to further streamline and standardize how the agency provides support to the mission.

Agency Response Dated

July 28, 2017:

The NRC agrees with this recommendation. Staff has been making progress and will continue to implement all of the Mission Support Task Force recommendations.

Actual Start: February 22, 2017

Completed Date: May 11, 2017

OIG Analysis:

The proposed corrective action addresses the intent of OIG's recommendation. OIG reviewed supporting documentation in the document titled *Standardization and Centralization of Mission Support Functions*, dated May 11, 2017. This details how a working group met with PMDA and DRMA organizations through the Program Management Council to validate the "unique functions" area. The group determined that moving "unique functions" out of PMDA organizations into other areas of an office would not result in greater efficiency. Therefore, this recommendation is closed.

**Status:**

Closed.