



**UNITED STATES
NUCLEAR REGULATORY COMMISSION**
WASHINGTON, D.C. 20555-0001

**OFFICE OF THE
INSPECTOR GENERAL**

July 27, 2017

MEMORANDUM TO: Chairman Svinicki

FROM: Hubert T. Bell */RA/*
Inspector General

SUBJECT: EVALUATION OF NRC'S NETWORK STORAGE
INTERRUPTION (OIG-17-A-19)

Attached is the Office of the Inspector General's (OIG) evaluation report titled *Evaluation of NRC's Network Storage Interruption*. The objective was to evaluate the NRC network storage service interruption that occurred on November 16, 2016, and identify opportunities for improvement and solutions moving forward.

OIG found that there are weaknesses in the contract modification process and in the administration of the Information Technology and Information Support Services (ITISS) contract regarding allowing the contractor to make all the decisions on the data center system architecture. Additionally, OIG identified a management issue regarding the ITISS contract wording and Service Level Requirements. The report makes recommendations to address the identified issues.

If you have any questions, please contact Dr. Brett M. Baker, Assistant Inspector General for Audits, at (301) 415-5915 or me at (301) 415-5930.

Attachment: As stated

cc: Commissioner Baran
Commissioner Burns
R. Lewis, OEDO