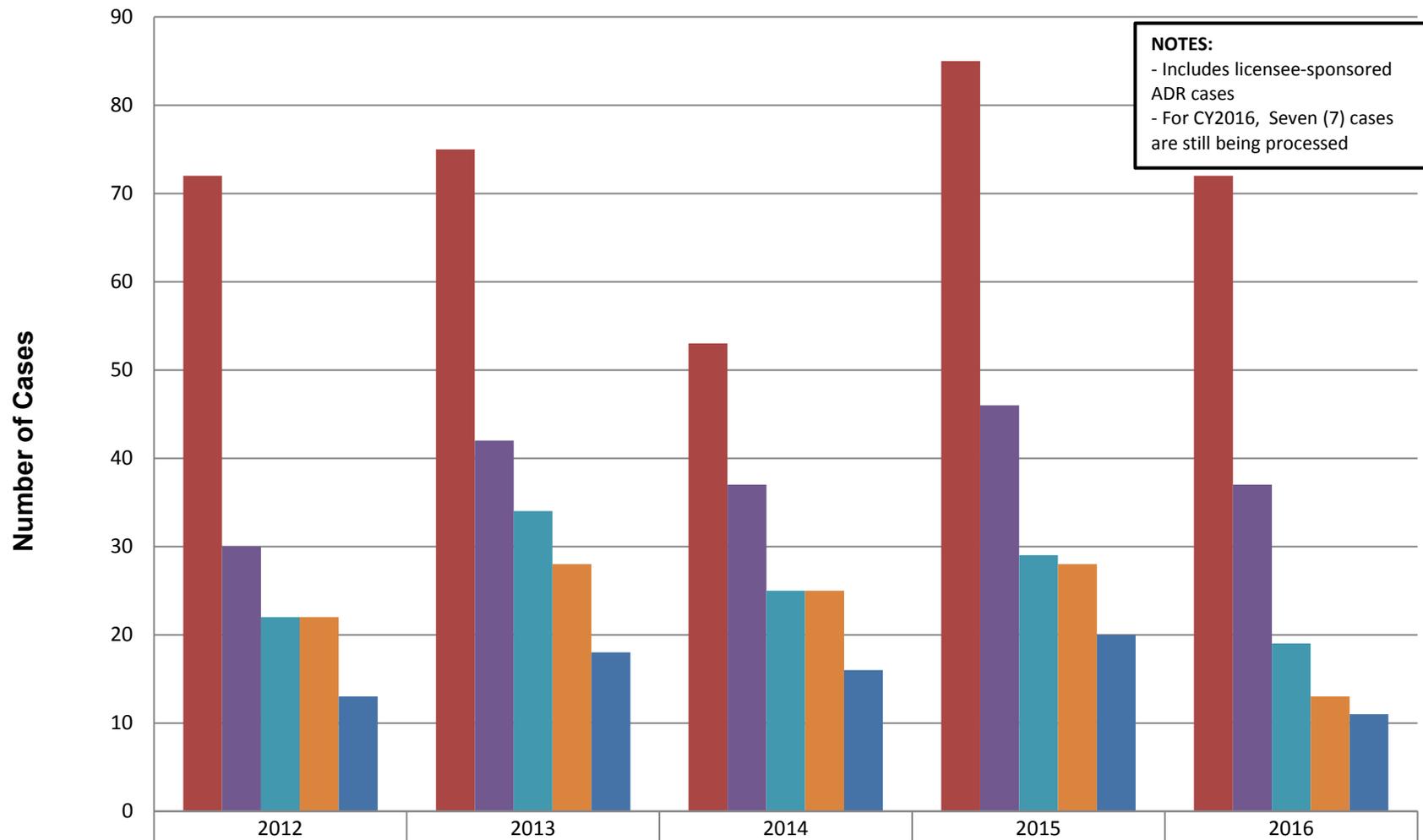


## Pre-Investigation (Early) ADR Case Trends, Process Overview



ADR offers	72	75	53	85	72
ADR cases opened	30	42	37	46	37
Agreed to mediate	22	34	25	29	19
Mediations held	22	28	25	28	13
ADR cases settled	13	18	16	20	11