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UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555

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October 11, 1984

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OFFICE OF THE
COMMISSIONER

Mr. Richard Parks
2116 Carpenter Canyon Road
San Luis Obispo, California 93401

OFFICE OF SECRETARY
DOCKETING & SERVICE
BRANCH

Dear Mr. Parks:

SERVED OCT 11 1984

Please accept my apology for not answering your September 1 letter earlier. However, as you probably know, I have been traveling extensively in order to visit as many nuclear power plants as I possibly can in the first few months of my term. I did read your letter soon after its arrival. I have given considerable thought to your letter as well as to your previous suggestions on quality assurance/control management.

As you and I both know, quality assurance and quality control are critical activities, particularly during construction of extremely complex undertakings such as nuclear power plants. I believe it is especially important that allegations of improper or inadequate construction be communicated promptly to the appropriate officials and that evaluation and effective action, if deemed necessary, be initiated as soon as possible. In my view, this is a most important management obligation as well as responsibility.

Although I respect the fact that you have other views, it is my opinion at this time that Region V personnel have responded professionally, and with dedication, to the problems at Diablo Canyon.

However, because of your concerns, first, that Region V is not properly following up with those who have presented allegations and, second, that in the course of conducting its allegations management program, Region V is inappropriately disclosing the identity of confidential allegers, I have asked that our Office of Inspector and Auditor (OIA) look into both matters as part of an agency-wide audit of the entire allegation management process.

I was pleased to receive your favorable comments concerning Mr. Ron Meeks of OI. Although I am not sure that it would be appropriate to assign Mr. Isa Yin as a technical liaison, I will discuss your suggestion with responsible NRC officials.

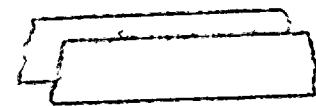
Please be assured that I appreciate your bringing your concerns to my attention.

With kindest regards,

Sincerely,

Lando W. Zech, Jr.
Lando W. Zech, Jr.

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