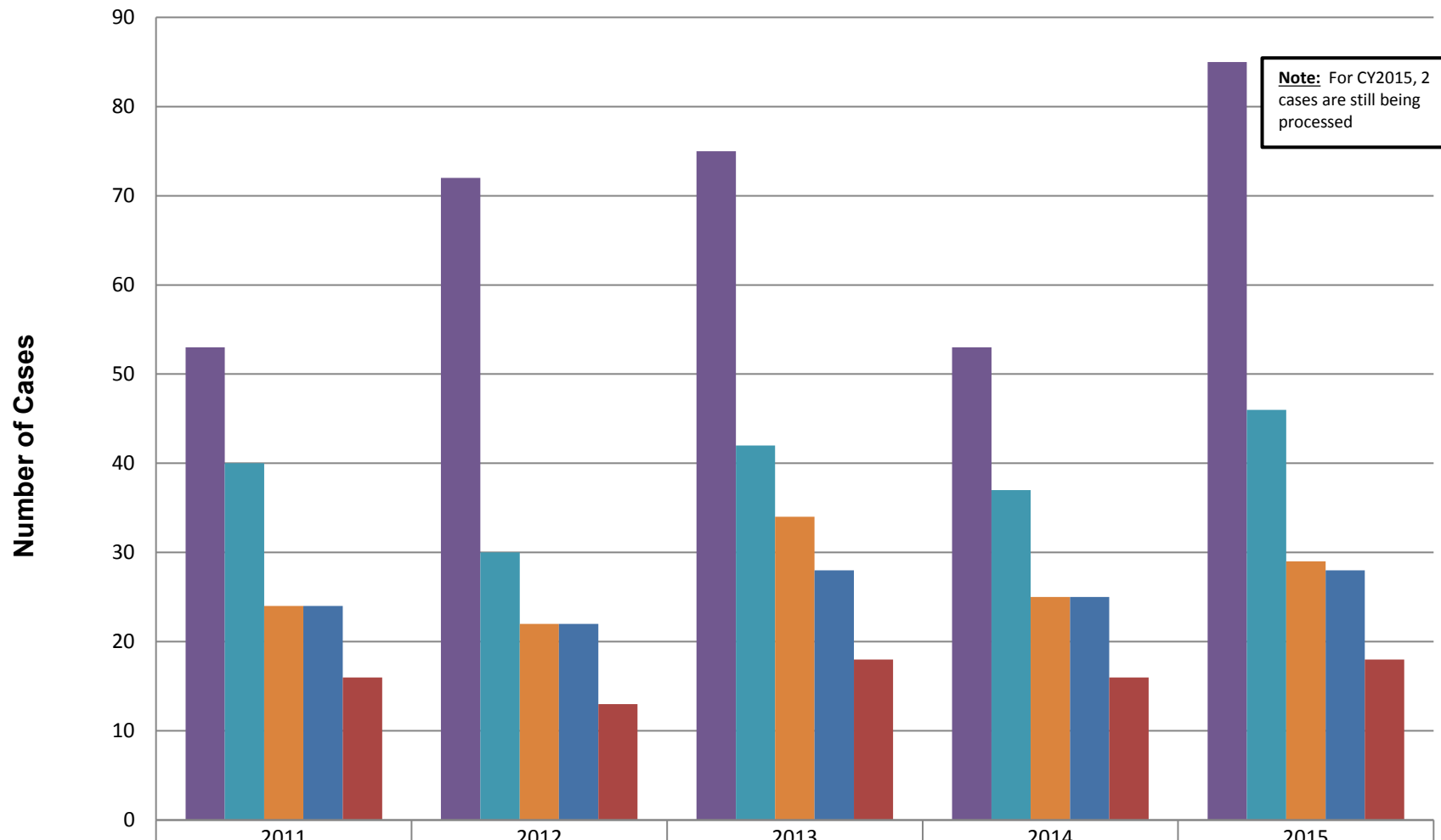


Pre-Investigation (Early) ADR Case Trends, Process Overview



ADR offers	53	72	75	53	85
ADR cases opened	40	30	42	37	46
Agreed to mediate	24	22	34	25	29
Mediations held	24	22	28	25	28
ADR cases settled	16	13	18	16	18