



OFFICE OF THE  
INSPECTOR GENERAL

**UNITED STATES**  
**NUCLEAR REGULATORY COMMISSION**  
WASHINGTON, D.C. 20555-0001

February 2, 2016

MEMORANDUM TO: Victor M. McCree  
Executive Director for Operations

FROM: Stephen D. Dingbaum */RA/*  
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATION: AUDIT OF NRC'S  
TASK INTERFACE AGREEMENT PROCESS  
(OIG-15-A-05)

REFERENCE: DIRECTOR, OFFICE OF NUCLEAR REACTOR  
REGULATION, MEMORANDUM DATED  
DECEMBER 9, 2015

Attached is the Office of the Inspector General's (OIG) analysis and status of recommendation 1 as discussed in the agency's response dated December 9, 2015. Based on this response, recommendation 1 is closed. If you have questions or concerns, please call me at 415-5915, or Paul Rades, Team Leader, at 415-6228.

Attachment: As stated

cc: W. Dean, NRR  
F. Brown, OEDO  
J. Jolicoeur, OEDO  
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## Audit Report

### AUDIT OF NRC'S TASK INTERFACE AGREEMENT PROCESS

#### OIG-15-A-05

#### Status of Recommendations

Recommendation 1: Develop sufficient internal controls to ensure TIA performance measures for timeliness are met.

Agency Response Dated  
December 9, 2015:

Agency action completed. Office Instruction No. COM-106, "Control of Task Interface Agreements," (ADAMS Accession No. ML15219A174) has been updated to include revised performance measures that are commensurate with safety significance and level of effort. Moreover, management controls have been added and internal communications have been strengthened both horizontally and vertically. Task interface agreements, together with other licensing tasks, are part of the effort to improve performance and timeliness. They are tracked and monitored during a series of workload management meetings to stay abreast of issues and to ensure that strategies implemented remain effective and are achieving desired outcomes. These meetings occur semimonthly with the Office of Nuclear Reactor Regulation (NRR) deputy directors as well as monthly with the office director. Moreover, division management directly involved in a particular TIA receive regular, detailed briefings on status, challenges, and resolution paths. Task interface agreements are also discussed biweekly with headquarters and regional division directors. As each TIA response reaches completion, the NRR executive team is engaged in an assessment of notable safety, environmental, and security concerns. The staff is using a customer feedback form to facilitate the continual improvement of the TIA process.

On November 20, 2015, NRR provided the OIG with a status update via e-mail stating that COM-106, revision 5, was approved by NRR management.

**Audit Report**

**AUDIT OF NRC'S TASK INTERFACE AGREEMENT PROCESS**

**OIG-15-A-05**

**Status of Recommendations**

Recommendation 1 (cont.)

**OIG Analysis:** The actions completed will help the agency ensure TIA performance measures for timeliness are met. This recommendation is closed.

**Status:** Closed.