

## PMTurkeyCOLPEm Resource

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**From:** Comar, Manny  
**Sent:** Monday, May 04, 2015 3:41 PM  
**To:** Steve Franzone  
**Cc:** TurkeyCOL Resource; Karas, Rebecca; Stieve, Alice; Seber, Dogan  
**Subject:** Difficulty opening the file

Steve: These are some of the problems about the information related to reading room files. Please can you address them.

1. I am having trouble opening the file "TNPP Marine Seismic Examples 5-1-2015". The file is very large (~21 MB). I am having a hard time opening and keeping the file open. We get an error message when the file is attempting to load that something is wrong with the pdf file or the viewing window gets hung-up and my browser quits. When I get into the file on rare occasion as soon as I start paging through it the browser quits. I tried accessing the site with my own personal computer, still no luck. The call to Deal Interactive help desk also could not figure it out. The file failed to open because access was denied.

2. The other important file in the latest round of files in the reading room is the 251-34 Summary Discussion 4-30-15 READ FIRST. The problem at this point is that it cannot be comfortably viewed by the staff and therefore review these 2 very important, large complex files within the reading room window because access all the navigation and viewing tools that Adobe Acrobat Pro provides in its own application environment. The one file is so large and bandwidth so uncertain that it is a struggle to open and read the file.

We need to see these DRAFT files on a submitted pdf before we can have public meeting. We need to see before we can formulate our own questions.

Please give this issue your highest attention.

Thanks

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**Hearing Identifier:** TurkeyPoint\_COL\_Public  
**Email Number:** 999

**Mail Envelope Properties** (377CB97DD54F0F4FAAC7E9FD88BCA6D0021E7B3873BA)

**Subject:** Difficulty opening the file  
**Sent Date:** 5/4/2015 3:41:12 PM  
**Received Date:** 5/4/2015 3:41:13 PM  
**From:** Comar, Manny

**Created By:** Manny.Comar@nrc.gov

**Recipients:**

"TurkeyCOL Resource" <TurkeyCOL.Resource@nrc.gov>  
Tracking Status: None  
"Karas, Rebecca" <Rebecca.Karas@nrc.gov>  
Tracking Status: None  
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Tracking Status: None  
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Tracking Status: None

**Post Office:** HQCLSTR01.nrc.gov

<b>Files</b>	<b>Size</b>	<b>Date &amp; Time</b>
MESSAGE	1684	5/4/2015 3:41:13 PM

**Options**

**Priority:** Standard  
**Return Notification:** No  
**Reply Requested:** No  
**Sensitivity:** Normal  
**Expiration Date:**  
**Recipients Received:**