Audit of the Nuclear Regulatory
Commission Information
Technology Governance
(OIG-14-A-04)

Status of Recommendation

Recommendation 2:   Revise NRC Management Directive 2.8 to include:

- Current IT governance stakeholder requirements.
- A definition of IT governance, structure, and processes.

Status: The Office of Information Services (OIS) has worked with the Office of Administration on establishing a timeline for a Management Directive (MD) 2.x release that will meet the February 2016 target completion date. An OIS working group has drafted the first revision to the MD, subsequent handbooks, and supporting online guidance. The working group will continue to work across OIS and eventually across the agency to bring the policy into practice. Processes supporting the handbooks are currently under development within the relevant functional organizations within OIS. Each organization will provide Web access to processes, procedures, roles, and responsibilities, pending availability of funds.

Target Completion Date: February 2016

Point of Contact: Jack Montgomery, 301-415-5984

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Status of Recommendation

Recommendation 3:   Update and finalize the CONOPS to be consistent with
current practice, including a schedule for full implementation.

Status: The Office of Information Services (OIS) has conducted a
series of facilitated sessions, workshops, and interviews which
have resulted in the development of process models for all
reported OIS functions. OIS has established a phased
implementation plan for a Web-based version of the Concept of
Operations (CONOPS) process models that is dependent on
the implementation of a new Web-based infrastructure (the
U.S. Nuclear Regulatory Commission's new Intranet
environment). Full Web-based deployment of the process
model depiction will be phased in based on the availability of
this infrastructure. Prior to this deployment, OIS will be
providing hardcopy process and procedure documentation that
encapsulates the process model information, and all the
detailed documentation will be available from a shared network
location. OIS expects to make additional refinements to the
process models as staff does periodic reviews, performs further
analysis, resolves open issues, changes processes or
procedures, and adds new functions.

Target Completion Date: First quarter of fiscal year 2015

Point of Contact: Will Madison, 301-415-7221