Documents (20)

# Group EM

# (Records Withheld In Part)

# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number:

N/A

Location:

N/A

Date:

March 11, 2011

Work Order No.:

NRC-4222

Pages 1-19

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UNITED STATES OF AMERICA

NUCLEAR REGULATORY COMMISSION

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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FRIDAY,

MARCH 11, 2011

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# **NEAL R. GROSS**

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# (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: USAID, may I help you?

JEFF TEMPLE: Hi, Jeff Temple calling from

the U.S. Nuclear Regulatory Commission.

FEMALE PARTICIPANT: Yes.

JEFF TEMPLE: We were asked to send a liaison person down to your shop at the Reagan Building.

FEMALE PARTICIPANT: Yes.

JEFF TEMPLE: You working with that group that's setting up to kind of anticipate what needs the Japanese might have and so forth?

FEMALE PARTICIPANT: No sir, I'm not. But I'll connect you, just a moment.

JEFF TEMPLE: Would you please? I appreciate that. Thank you.

FEMALE PARTICIPANT: Yes, thank you.

FEMALE PARTICIPANT: (Indiscernible).

JEFF TEMPLE: Hello?

FEMALE PARTICIPANT: Hi.

JEFF TEMPLE: Hi. Jeff Temple calling from the U.S. Nuclear Regulatory Commission. Are you working on the group that's trying to pull together some federal employees to help the Japanese?

FEMALE PARTICIPANT: Well, this is the

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USAID.

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JEFF TEMPLE: Pardon me?

FEMALE PARTICIPANT: This is USAID effort doing that, yes.

JEFF TEMPLE: Yes. We were asked, somebody from the State Department called our chairman of the Nuclear Regulatory Commission and asked us to send a liaison from the NRC down to your shop.

FEMALE PARTICIPANT: Oh really, okay.

JEFF TEMPLE: His name is Kevin Williams.

So are you going to be around for awhile? He's on his way down now.

FEMALE PARTICIPANT: And does he have a point of contact that he's --

JEFF TEMPLE: No, he doesn't. We were just told, apparently there's some group that we need to work with at U.S. agency (phonetic).

FEMALE PARTICIPANT: It's probably our Office of Foreign Disaster Assistance, and it may be like the external liaison.

JEFF TEMPLE: I'm not sure. Could you do me a favor? Because our guy's going to be showing up there. He's on the Metro right now on his way down, and I'd like to be able to give whoever he's going to be working with his name as a point of contact.

1	FEMALE PARTICIPANT: Yes, I'm not exactly
2	sure that's who it will be, but I will figure that out
3	right now.
4	JEFF TEMPLE: Okay. Should I hold or
5	FEMALE PARTICIPANT: Yes, stay right here.
6	What's your name again?
7	JEFF TEMPLE: Jeff Temple, T-E-M-P-L-E.
8	FEMALE PARTICIPANT: Hi, Jeff?
9	JEFF TEMPLE: Yes.
10	FEMALE PARTICIPANT: The point of contact
11	is Rhonda (phonetic)
12	JEFF TEMPLE: You say Rhonda?
13	FEMALE PARTICIPANT: Yes, Davis Stewart
14	(phonetic).
15	JEFF TEMPLE: I'm sorry, try that again
16	please.
17	FEMALE PARTICIPANT: Her first name Rhonda.
18	JEFF TEMPLE: Rhonda, okay.
19	FEMALE PARTICIPANT: Davis Stewart.
20	JEFF TEMPLE: Can you transfer me to her
21	telephone?
22	FEMALE PARTICIPANT: She is
23	JEFF TEMPLE: Pardon me?
24	FEMALE PARTICIPANT: Yes, I'm going to
25	transfer you.
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1	JEFF TEMPLE: Okay, thank you. Appreciate
2	it.
3	RHONDA DAVIS STEWART: This is Rhonda.
4	JEFF TEMPLE: Hi Rhonda, Jeff Temple calling
5	from the U.S. Nuclear Regulatory Commission.
6	RHONDA DAVIS STEWART: Hi, how are you?
7	JEFF TEMPLE: Good. How are you doing?
8	RHONDA DAVIS STEWART: Good.
9	JEFF TEMPLE: Good. Our chairman got a call
10	from the State Department that we need to send a liaison
11	person down to your shop at the Reagan Building to help
12	pull together a team of people that might need to go
13	to Japan on behalf of my agency and other agencies.
14	Does that sound familiar?
15	RHONDA DAVIS STEWART: I was aware that
16	somebody would be over here. I don't know the full scope.
17	I wasn't aware of the
18	JEFF TEMPLE: Okay, are you going to be there
19	for awhile?
20	RHONDA DAVIS STEWART: Yes, I'll be here
21	until 6:00.
22	JEFF TEMPLE: Until 6:00. Okay, his name
23	is Kevin Williams.
24	RHONDA DAVIS STEWART: Okay.
25	JEFF TEMPLE: And he's on his way down now

to your office. RHONDA DAVIS STEWART: Okay. JEFF TEMPLE: So if you could (b)(6)(b)(6) RHONDA DAVIS STEWART: Does he know how to -- okay. JEFF TEMPLE: No, he doesn't. So I'm going to give him a call. Where's your --RHONDA DAVIS STEWART: We're on the eighth 10 floor, but he may have to, he probably doesn't have access 11 to the building. 12 JEFF TEMPLE: No. 13 RHONDA DAVIS STEWART: Okay, if he goes to 14 the USAID lobby at 14th and Penn. 15 JEFF TEMPLE: USAID lobby? 16 RHONDA DAVIS STEWART: The lobby there, yes, 17 in the corner of the Ronald Reagan Building. 18 JEFF TEMPLE: Okay. RHONDA DAVIS STEWART: Yes, so it's right 19 20 up 14th and Penn. It's that corner of the building. 21 JEFF TEMPLE: 14th and Penn? 22 RHONDA DAVIS STEWART: Uh-huh. 23 JEFF TEMPLE: Okay. 24 RHONDA DAVIS STEWART: And then he can call 25 or have somebody call, and I'll give you the extension.

1	The same one oh, sorry. He wouldn't know. It's in
2	the side of the building. It's 20032.
3	JEFF TEMPLE: 20032?
4	RHONDA DAVIS STEWART: Yes.
5	JEFF TEMPLE: And ask for you?
6	RHONDA DAVIS STEWART: Yes, that's my
7	extension.
8	JEFF TEMPLE: Okay, great. So once he gets
9	there he goes to the USAID lobby, 14th and Pennsylvania,
10	the corner of the Reagan Building.
11	RHONDA DAVIS STEWART: Yes.
12	JEFF TEMPLE: And call your extension,
13	20032.
14	RHONDA DAVIS STEWART: Correct.
15	JEFF TEMPLE: Perfect. Okay, great. Thank
16	you, Rhonda. I appreciate it.
17	RHONDA DAVIS STEWART: Thank you. Okay,
18	bye.
19	JEFF TEMPLE: Bye bye.
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# (CONFERENCE CALL INITIATED)

GREG BOWMAN: Hi, this is Greg.

LINDA WILLIAMSON: Oh, I'm trying to reach Leigh Trocine?

GREG BOWMAN: No, I'm actually in her position now. She's off on rotation.

 ${\tt LINDA~WILLIAMSON:}~~{\tt And~your~name~is~Greg?}$ 

GREG BOWMAN: Yes, Greg Bowman.

LINDA WILLIAMSON: Greg Bowman, okay, hi. This is Linda Williamson calling from the U.S. Nuclear Regulatory Commission Ops Center. This is a recorded line. I'm calling to inform you that there's going to be a Commission TA brief at 1730 regarding the situation in Japan.

GREG BOWMAN: Uh-huh.

LINDA WILLIAMSON: I was told to give you the passcode and to check with you --

GREG BOWMAN: Well, I'm actually on my way home now. I can turn around and come back. Do you --

LINDA WILLIAMSON: You're going to come

back?

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GREG BOWMAN: Yes, I can. What time is it

now?

LINDA WILLIAMSON: What time is it now?

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It's 5:08. GREG BOWMAN: Okay, so do you need me to go up and start (indiscernible). LINDAWILLIAMSON: Ibelieve they're working on that now. I'm not entirely sure. We'll just call you and give you the bridge line. GREG BOWMAN: Can you email me the bridge (indiscernible) information? LINDA WILLIAMSON: Sure. How do you spell 10 your last name? 11 GREG BOWMAN: B-O-W-M-A-N. 12 LINDA WILLIAMSON: Okay, will do. Let me 13 ask you something else. I was told to ask you, do we need to contact any of the other (indiscernible, possibly 14 15 video) staff people, because we don't have, per se, an international person? 16 17 GREG BOWMAN: I think everyone's going to 18 be gone, to be honest with you. It looked like it was 19 pretty much cleared out when I was leaving. 20 LINDA WILLIAMSON: Okay. So --21 GREG BOWMAN: You know, Shawn Williams is 22 the international guy. He might be there but I doubt 23 it. 24 LINDA WILLIAMSON: Shawn Williams. 25 GREG BOWMAN: Shawn, S-H-A-W-N.

1	LINDA WILLIAMSON: Okay.
2	GREG BOWMAN: When I get back to the office
3	I'll take care of letting him know if he's still there.
4	So if you just email me the passcode I can make it up.
5	LINDA WILLIAMSON: Okay, will do.
6	GREG BOWMAN: Hey, do you know if the
7	Commission TAs know about this already?
8	LINDA WILLIAMSON: I believe they do. I
9	believe the chairman is doing a briefing and they're
10	doing a Commission TA briefing before him.
11	GREG BOWMAN: Okay.
12	LINDA WILLIAMSON: Okay.
13	GREG BOWMAN: Because yes, I heard that some
14	of them were upset about how far in advance they were
15	notified about the briefing that happened at 1:00. Don't
16	worry about that. If they already know
17	LINDA WILLIAMSON: They didn't staff us up
18	until like after 4:00 so
19	GREG BOWMAN: Okay. Yes, I'll be back and
20	set up with them.
21	LINDA WILLIAMSON: Okay, will do.
22	GREG BOWMAN: Okay, thanks a lot.
23	LINDA WILLIAMSON: Thank you.
24	GREG BOWMAN: And you're going to email me
25	the passcode, right?

LINDA WILLIAMSON: Yes, we will.

GREG BOWMAN: Okay, thanks a lot.

LINDA WILLIAMSON: Thank you.

GREG BOWMAN: Bye.

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# (CONFERENCE CALL INITIATED)

LINDA WILLIAMSON: Hello, may I speak with Yin (phonetic)?

MALE PARTICIPANT: Who's calling?

LINDA WILLIAMSON: This is Linda Williamson calling from the U.S. Nuclear Regulatory Commission Operations Center.

MALE PARTICIPANT: Yes, I think she's in some area but I don't know. So you have to call her cell phone number, maybe that's where you should --

LINDA WILLIAMSON: I don't have her cell phone number. Do you happen to have that?

MALE PARTICIPANT: Let me see. You can call -- no.

LINDA WILLIAMSON: Yes, that number I just dialed.

MALE PARTICIPANT: (b)(6)

LINDA WILLIAMSON: I'm sorry,

MALE PARTICIPANT: (b)(6)

LINDA WILLIAMSON: Uh-huh.

MALE PARTICIPANT: (b)(6)

LINDA WILLIAMSON: Thank you.

MALE PARTICIPANT: You're welcome.

LINDA WILLIAMSON: Bye bye.

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MALE PARTICIPANT: Bye bye.

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# (CONFERENCE CALL INITIATED)

YIN: Hello?

LINDA WILLIAMSON: Hi, Yin?

YIN: Yes.

LINDA WILLIAMSON: Hi, this is Linda Williamson calling from NRC Operations Center. You're on a recorded line.

YIN: All right.

LINDA WILLIAMSON: We are going to be, I guess, in monitor mode, and we're looking to relieve people who are already on staff here in the Ops Center, and we were wondering if you were able to come in at 11:00 tonight until 11:00 tomorrow?

YIN: I will not be able to do that.

LINDA WILLIAMSON: Okay, what about 11:00 tomorrow during the day until 11:00 at night?

YIN: Hold on for a minute. Actually I'm driving right now, so --

LINDA WILLIAMSON: Okay, well, right now we just are trying to find a relief for Sarah (phonetic) for tonight. So I guess they'll let you know.

YIN: I can't (indiscernible) --

LINDA WILLIAMSON: Okay. So I guess if we need you tomorrow we'll give you a call back.

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YIN: All right.

LINDA WILLIAMSON: Okay, thank you so much.

YIN: Thank you, bye bye.

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# (CONFERENCE CALL INITIATED)

VANICE PERIN: Hello?

LINDA WILLIAMSON: Hello, may I speak with .

Vanice Perin please?

VANICE PERIN: This is she.

LINDA WILLIAMSON: Hi. This is Linda Williamson calling from NRC Operations Center. You're on a recorded line.

VANICE PERIN: Yes?

LINDA WILLIAMSON: We are currently in monitoring mode due to the situation in Japan, and we are trying to find relief for the people already here in the Ops Center. Wondering if you would be able to do your position beginning 11:00 tonight until 11:00 tomorrow?

VANICE PERIN: 11:00 tonight until 11:00 tomorrow?

LINDA WILLIAMSON: Yes.

VANICE PERIN: Yes, I will help. Sure.

LINDA WILLIAMSON: Okay, great. So we'll see you tonight at 11:00 p.m.

VANICE PERIN: 11:00 p.m., I'll be there.

LINDA WILLIAMSON: All right, thank you so

much.

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VANICE PERIN: Sure, bye bye. LINDA WILLIAMSON: Bye bye.

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0%922{NL06965094 (CONFERENCE CALL INITIATED) LINDA WILLIAMSON: NRC Operations Center, how may I help you? DAN BLUMENTHAL: Looking for Greg Casto please. LINDA WILLIAMSON: Okay, who's calling? DAN BLUMENTHAL: Dan Blumenthal from DOE. LINDA WILLIAMSON: One moment, please. DAN BLUMENTHAL: Thank you. 10 11 (Pause) LINDA WILLIAMSON: He'll be with you in just 12 one moment, okay? 13 14 (Pause) 15 LINDA WILLIAMSON: He'll be with you in just

LINDA WILLIAMSON: He'll be with you in just a moment, okay?

DAN BLUMENTHAL: Thank you.

(Pause)

FEMALE PARTICIPANT: Hello?

DAN BLUMENTHAL: Yes.

FEMALE PARTICIPANT: Hi. Greg is actually in a briefing at the moment. Can I take a message?

DAN BLUMENTHAL: We were discussing some (indiscernible) email and then I guess we broke up and

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1	FEMALE PARTICIPANT: Okay, can I just
2	DAN BLUMENTHAL: He can just call the DOE
3	Ops Center back when he gets out of his meeting.
4	FEMALE PARTICIPANT: Okay. And he should
5	have that number, sir?
6	DAN BLUMENTHAL: Yes, he does.
7	FEMALE PARTICIPANT: Okay, and your name?
8	I'm sorry.
9	DAN BLUMENTHAL: Dan Blumenthal.
10	FEMALE PARTICIPANT: Okay, Mr. Blumenthal.
11	DAN BLUMENTHAL: I might not be here but
12	that's okay.
13	FEMALE PARTICIPANT: Okay, I will inform
14	him and let him know that you did try to get him back
15	again.
16	DAN BLUMENTHAL: Okay, thank you very much.
17	FEMALE PARTICIPANT: Thank you, bye bye.
18	DAN BLUMENTHAL: Bye.
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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi

**PMT Director Audio Files** 

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JAPAN'S FUKUSHIMA DAIICHI

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SATURDAY,

MARCH 12, 2011

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# **NEAL R. GROSS**

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# (CONFERENCE CALL INITIATED)

KAREN: Hello?

BOB RENGLE (phonetic): Karen?

KAREN: Yes, sorry.

BOB RENGLE: Hi, this is Bob Rengle.

KAREN: Hi.

BOB RENGLE: I've made some calls and had to wake some people up (phonetic), to try. Were you able to reach anybody yet?

KAREN: Actually I called George Lopez.

BOB RENGLE: Okay, good. And he answered?

KAREN: And he answered and he said he was going to take care of it. He's going to call me back.

BOB RENGLE: Okay, good. I called, I was wrong about the CFC (phonetic). They are open 9:00 to 9:00 Saturdays. They're not open 24 hours. But I called the Network Operations Center.

KAREN: Okay.

BOB RENGLE: And spoke with a guy in there, and he's going to call one of the other (indiscernible)
BlackBerry (phonetic) provision, and I also asked him to call the VIP phone number because that's right into (phonetic) Tracy Osband who's used to doing stuff for the Commission and everything. And, you know --

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KAREN: Okay. BOB RENGLE: It's certainly a short turnaround, but she may be able to pull something together as well but --KAREN: Yes, and I wasn't sure what George was going to do, so --BOB RENGLE: Well, George is responsible for the contractor of the people at the BlackBerrys (phonetic) so they need to physically get one. I just 10 don't know if they leave one sitting around. 11 KAREN: Right. BOB RENGLE: You know, if they do then that's 12 great. Because a NOC guy can get a provision pretty 13 14 And the guy (indiscernible) who does quickly. 15 BlackBerrys is fantastic. So if they can raise some hell (phonetic) he'll definitely get it done. 16 17 KAREN: Okay. Quick question while I have 18 you. BOB RENGLE: Sure. 19 20 KAREN: If I have a printer problem for one 21 of the agency printers that happens to be in the Center, 22 can I, the CFC opens at 9:00, is that what you said? 23 BOB RENGLE: Yes, they open at 9:00, so they 24 can come and help you then.

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KAREN: They should, okay.

BOB RENGLE: Yes, and certainly just make them know it's a priority and stuff, so they should do And honestly, they've got to be bored whatever. (indiscernible). They're probably looking for something ·to do. The guy in the NOC was definitely, seemed to be happy to have something to do. KAREN: Okay, all right. BOB RENGLE: Okay, Karen. Well, hopefully that will, he's going to call me back when he hears something so if I have any other information should I just email you or something if that's easier? KAREN: The call is fine, because right now I don't have a place that I'm really sitting. BOB RENGLE: Okay. All right, well, if I hear of something new or whatever I'll give you a call. KAREN: Okay, Bob. I appreciate your help. Thank you. BOB RENGLE: Okay, sure. KAREN: All right bye.

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# 0%9GB09606965094

# (CONFERENCE CALL INITIATED)

KAREN: Operations Center, Karen.

GEORGE: Hey Karen, this is George.

KAREN: Hey.

GEORGE: Okay, I haven't had much luck, but having been only in, back in OIS for a couple of months maybe a few things have changed.

KAREN: Yes.

GEORGE: I don't have access to the phones or where they keep the phones. I've contacted Bill. I haven't been able to get in. I've contacted the contractors who I haven't been able to get. I've contacted the branch chief who doesn't have any other numbers. So when is this person leaving?

KAREN: Hold on, let me find out. I really have no idea. Hold on.

(Pause)

KAREN: Hi. 11:22 this morning.

GEORGE: So that means he's going to be leaving out of there in a few minutes.

KAREN: Yes, but he's here right now.

GEORGE: Okay. And I have no access to any phones. Anything that, I just don't have access to them. So I don't think --

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1	KAREN: Do the NOC people?
2	GEORGE: No, the NOC people don't have access
3	to it either. All those things are in a contract area
4	that we can't get a hold of the people who manage it.
5	KAREN: Oh cool.
6	GEORGE: So that's apparently an issue that
7	we're going to have to resolve.
8	KAREN: Yes.
9	GEORGE: I will keep trying, but what time
10	was he planning on leaving for the airport?
11	KAREN: I don't know. He just walked in
12	to talk to the ET staff.
13	GEORGE: Okay, it's probably going to be
14	in about an hour, I'd say, at the latest.
15	KAREN: Yes.
16	GEORGE: I will keep trying.
17	KAREN: Okay.
18	GEORGE: If you don't hear back from me within
19	that time that means I didn't get a hold of anybody.
20	But if I hear from them, and I'm going to keep calling,
21	I'll call you right away.
22	KAREN: Okay, let me ask you this. The HOOs
23	have a BlackBerry for some reason. Do we have
24	(indiscernible) and stuff. Can he use that?
25	GEORGE: I don't know.

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GEORGE: I don't know.

KAREN: Or do we have to make something special to make it international? GEORGE: Yes, it has to be reprogrammed at the company to make it international. KAREN: Oh okay. GEORGE: It just won't work. KAREN: Got you. GEORGE: The only other thing to do is for him to rent one when he gets there. KAREN: Yes. 10 11 GEORGE: You know, it's an allowable expense 12 but I don't think we're going to have much luck here 13 today. KAREN: Okay. Well, just keep trying, and 14 15 when it's over, well, you let me know and I'll call you. GEORGE: You got it. 16 17 KAREN: All right, George. Thank you. GEORGE: You take care, bye bye. 18 19 KAREN: Bye bye. 20 21 22 23 24

# 0%9JM8CL06965094

# (CONFERENCE CALL INITIATED)

SAPNA: NRC, this is Sapna.

FRITZ STURZ: Yes, this is Fritz Sturz.

Greg Casto called me yesterday afternoon about

(indiscernible) at the Ops Center.

SAPNA: Okay.

FRITZ STURZ: I'm up in Philadelphia this weekend.

SAPNA: Okay, let me just grab a piece of paper real quick. And you said, your name again, sir?

FRITZ STURZ: Sturz, S-T-U-R-Z.

SAPNA: Okay. All right, sir.

FRITZ STURZ: And I'm a (indiscernible) assessor. I'm up in Philadelphia. I'll be back in D.C. area on probably Sunday afternoon.

SAPNA: Okay.

FRITZ STURZ: I can get to the Region I office if you really need me.

SAPNA: Okay. Well, I think Greg is gone, but I will check in with everybody and see if it's absolute necessity. I do not believe so, but I can certainly give you a call back if we do need you.

FRITZ STURZ: Okay.

SAPNA: But I think we should be okay.

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FRITZ STURZ: All right. Yes, I didn't get his message until this morning, so sorry about that. SAPNA: Oh, no problem. It's no problem. FRITZ STURZ: All right. SAPNA: Okay, thank you. FRITZ STURZ: Thanks, bye. SAPNA: Bye. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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# (CONFERENCE CALL INITIATED)

SAPNA: NRC, this is Sapna.

RICHARD RAY (phonetic): Hi, Richard Ray here. How are you doing?

SAPNA: Hey Rick, how are you?

RICHARD RAY: I'm fine. You know, I called the HOO and asked if there was any support needed for answering calls or whatever right now, and --

SAPNA: Yes, what team are you on, Rick?

RICHARD RAY: I'm not on a team.

SAPNA: Oh, you're not on a team, okay.

RICHARD RAY: But I'm delighted that he transferred me to someone I know from my home office.

SAPNA: So you're just calling to see if we need help?

RICHARD RAY: Yes.

SAPNA: Okay, well, let me write down your phone number and make sure. What is your, I guess, the best way to reach you?

RICHARD RAY: I've got a cell phone that's best. It's area  $code^{(b)(6)}$ 

SAPNA: Okay.

RICHARD RAY: Let's see, hang on. I've got to, (b)(6)

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SAPNA: Okay. And you can come, I guess, at any time if we needed? RICHARD RAY: You know, almost any time. I've got a kid that I have to, you know, take care of, but that's got to be my first priority but I can support around that pretty well. SAPNA: Okay. All right, if we need you we'll certainly give you a call. RICHARD RAY: Okay. So what's going on 10 anyway? 11 SAPNA: We are in monitoring mode right now, 12 and pretty much, I mean, we're not doing anything. It's not our event to, you know, handle. 13 14 RICHARD RAY: Right. 15 SAPNA: But we're on standby, so if, you know, the Japanese call us and say we need support then 16 we're here. But otherwise we're kind of standing by. 17 But we're getting a lot of, you know, things from the 18 media so a lot of it is supporting that. But just the 19 20 liaison team and NIT (phonetic). It's pretty crazy. 21 RICHARD RAY: The past two days I've been 22 in this media class --23 SAPNA: Uh-huh. RICHARD RAY: And so Friday morning, wake 24 25 up and hear the news, and well, geez, what better event

to train in the media class with. So we (indiscernible) for practice yesterday, sadly enough. But yes, I understand how that could be. But all right, well --

SAPNA: Okay, well, thank you for calling. We appreciate it.

RICHARD RAY: Yes, and well, take care.

SAPNA: Okay, bye.

RICHARD RAY: Bye.

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# (CONFERENCE CALL INITIATED)

SAPNA: NRC, this is Sapna.

JUN LEE: Yes, my name is Jun Lee, and I got a call from Joe Holonich about having some web support staff available.

SAPNA: Okay, what is your name again?

JUN LEE: Jun, J-U-N. Last name is Lee,

L-E-E.

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SAPNA: Jun Lee?

JUN LEE: Yes.

on the web support team.

SAPNA: Okay. What team are you on, Jun?

JUN LEE: Actually I work for Joan (phonetic)

SAPNA: The web support.

JUN LEE: Yes. Well, there was some, I guess we had public, OPA, public affairs office that talked yesterday with Joan, and spoke to her about having someone available to post information on the public website.

SAPNA: Okay.

JUN LEE: So that was all, and we had coordinated with Sally Hardy as well, and I believe she already got the call this morning to post some information.

SAPNA: Okay, can I just put you on hold?

I'm going to go over in the OPA area and see --

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1	JUN LEE: Brenda?
2	SAPNA: I'm not sure who's over there.
3	JUN LEE: Okay.
4	SAPNA: But what is the best number to reach
5	you at, Jun?
6	JUN LEE: Actually in my office number right
7	now.
8	SAPNA: Okay, so you're at the 1337?
9	JUN LEE: Yes.
10	SAPNA: Okay. All right, then let me just
11	have somebody give you a call back.
12	JUN LEE: Okay, great.
13	SAPNA: Okay?
14	JUN LEE: Thank you.
15	SAPNA: Thanks, bye.
16	JUN LEE: Bye.
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0%9MLA9L06965094 (CONFERENCE CALL INITIATED) SAPNA: NRC, this is Sapna. HEADQUARTERS OPERATIONS OFFICER: Hi, is this Sapna? SAPNA: Yes. HEADQUARTERS OPERATIONS OFFICER: Hi, Sapna. Somebody calling back to talk to you about responding this evening. SAPNA: Okay, sure. 10 11 HEADQUARTERS OPERATIONS OFFICER: Can I 12 connect them? 13 SAPNA: Yes. 14 HEADQUARTERS OPERATIONS OFFICER: And then they'd like to give you a cell phone number. 15 SAPNA: Okay, sure. Thank you. 16 HEADQUARTERS OPERATIONS OFFICER: Hold on. 17 I'll connect them right through now. 18 19 SAPNA: Okay. 20 (Pause) 21 SAPNA: Hello? 22 DUANE SCHMIDT: Hello? 23 SAPNA: Hi, this is Sapna.

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SAPNA: Hi, how are you?

DUANE SCHMIDT: Hi, this is Duane Schmidt.

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1	DUANE SCHMIDT: I'm okay.
2	SAPNA: What's going on, Duane?
3	DUANE SCHMIDT: So I'm supposed to report
4	to the Ops Center tonight at 11:00 p.m.
5	SAPNA: Yes, sir.
6	DUANE SCHMIDT: I just wanted to make sure
7	you all had my correct cell phone number, which I think
8	you do not
9	SAPNA: Okay.
10	DUANE SCHMIDT: in case anything changes
11	between now and then.
12	SAPNA: Okay, is it going to be tough for
13	you to make it in?
14	DUANE SCHMIDT: No, I'm planning to make
15	it in.
16	SAPNA: Okay. Hold on one second. Duane's
17	cell phone number, actually I have it over here. Okay,
18	I have (b)(6)
19	DUANE SCHMIDT: Okay, so that's my home
20	number.
21	SAPNA: That's the only number I see.
22	DUANE SCHMIDT: Okay.
23	SAPNA: Is there a better number?
24	DUANE SCHMIDT: That's best, but I will be
25	out this evening which is why I couldn't

SAPNA: Because we're actually trying to, right now it's just we've been filling like, you know, 24 hours, we've been filling all the positions, but there may not necessarily be a need for that, you know, for an overnight one. DUANE SCHMIDT: Right. SAPNA: So we've been just filling them just in case. So if that does change, I will take down your cell phone number. 10 DUANE SCHMIDT: Okay. 11 SAPNA: I'm ready whenever you are. DUANE SCHMIDT: Okay, it's 12 13 SAPNA: Okay. And let me just talk to a 14 few folks real quick since I do have you on the phone. DUANE SCHMIDT: Sure. 15 SAPNA: Because we were kind of throwing 16 17 around your position --18 DUANE SCHMIDT: Okay. 19 SAPNA: -- up in the air for a little bit, 20 so let me just put you on hold for a minute. 21 DUANE SCHMIDT: Okay. 22 SAPNA: Thanks. 23 (Pause) 24 SAPNA: So Duane? 25 DUANE SCHMIDT: Hi.

1	SAPNA: Hi. I don't know if this would be
2	possible or not, but is there any way you'd be able to
3	do day shift tomorrow rather than the night shift tonight?
4	DUANE SCHMIDT: Would that be like starting
5	at 7:00 a.m.?
6	SAPNA: Yes.
7	DUANE SCHMIDT: Yes, that would be possible.
8	SAPNA: Okay, could you do like 7:00 to 7:00
9	or something around that time frame?
10	DUANE SCHMIDT: I could start at 7:00.
11	SAPNA: Okay. All right.
12	DUANE SCHMIDT: 7:00 to 7:00's a little long,
13	but whatever's necessary.
14	SAPNA: Okay. Let's just say 7:00 to 3:00,
15	okay?
16	DUANE SCHMIDT: Okay.
17	SAPNA: Would that be okay?
18	DUANE SCHMIDT: That would be okay, yes.
19	SAPNA: Okay, so then we'll change you, not
20	tonight and 7:00 to 3:00 tomorrow morning.
21	DUANE SCHMIDT: Okay.
22	SAPNA: And I have your cell phone number,
23	so if anything changes. But we were really trying to
24	fill tomorrow's because we were having a really hard
25	time. But that would actually work out a whole lot better.

DUANE SCHMIDT: Okay, and I wasn't totally looking forward to spending the night anyway. SAPNA: Believe me, I was here, so it wasn't all that much fun. Okay, thank you so much. DUANE SCHMIDT: And if something changes try the home phone first. SAPNA: Okay. DUANE SCHMIDT: Because that's best and my cell phone doesn't always work. 10 SAPNA: Okay, will do. 11 DUANE SCHMIDT: I'll have my cell phone with 12 me. 13 SAPNA: Okay, wonderful. Thank you, Duane. 14 DUANE SCHMIDT: Yes, thank you. 15 SAPNA: Okay, bye. DUANE SCHMIDT: Bye. 16 17 18 19 20 21 22 23 24 25

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: Hello?

SAPNA: Hello, Casper?

FEMALE PARTICIPANT: Who is this?

SAPNA: This is Sapna. I'm calling from the Operations Center from the NRC.

FEMALE PARTICIPANT: Yes.

SAPNA: This is a recorded line. I'm calling you because we're in a monitoring mode at the Operations Center.

FEMALE PARTICIPANT: Excuse me. You know,
I don't know English. I don't understand you.

SAPNA: Casper, you understand English and you understand me, cut it out.

FEMALE PARTICIPANT: What?

SAPNA: Aren't you an NRC responder? You're on the PMT team?

FEMALE PARTICIPANT: GNTT (phonetic)?

SAPNA: Yes, you're not a dose assessment?

FEMALE PARTICIPANT: I don't know who this

is.

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SAPNA: Okay, do you know Lou Brandon?

FEMALE PARTICIPANT: Lou Brandon?

SAPNA: Yes.

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1	FEMALE PARTICIPANT: No, who is this Lou
2	Brandon?
3	SAPNA: Okay, so you're not part of the NRC
4	incident response team?
5	FEMALE PARTICIPANT: Excuse me.
6	(Indiscernible).
7	SAPNA: He was like, who is this?
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#### (CONFERENCE CALL INITIATED)

SAPNA: NRC, this is Sapna.

HENRY DAVIS: Yes, hi. This is Henry Davis (phonetic). I'm responding to a message I got from Karen Jackson. She had had a request for an international BlackBerry for somebody who's traveling to Japan?

SAPNA: Yes.

HENRY DAVIS: Actually, I'm the operations person, but the BlackBerry support would be through either Allen Sullivan or Joe Turner.

SAPNA: Okay, I think they already took care of it.

HENRY DAVIS: Okay, I just wanted to make sure. For some reason I just got the message.

SAPNA: No, it's okay. I think he's going to be picking it up once he gets there. I'm not sure who exactly was able to help her out but I know that they got it taken care of.

HENRY DAVIS: But somebody did. Okay, great.

SAPNA: But just in case that is a different story, what number can I reach you at, or who's the person you said that we could give a call to?

HENRY DAVIS: Well, my name is Henry Davis.

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1	You can reach me at 240-222-3208.
2	SAPNA: 3208, okay.
3	HENRY DAVIS: Yes, and the person who runs
4	the customer service center is Allen Sullivan.
5	SAPNA: Allen Sullivan, okay.
6	HENRY DAVIS: Right. And his branch chief
7	and my branch chief is Joe Turner.
8	SAPNA: Okay. And do you have numbers for
9	Allen or Joe?
10	HENRY DAVIS: Yes, I do, if you'll give me
11	just a second.
12	SAPNA: Sure.
13	(Pause)
14	HENRY DAVIS: Still there?
15	SAPNA: Yes.
16	HENRY DAVIS: Okay, good. Yes, sorry, they
17	make this printing on these things so small I had to
18	throw my glasses on. Let's see, Allen Sullivan. I've
19	got a cell phone number of (b)(6)
20	SAPNA: Okay, thank you very much.
21	HENRY DAVIS: And
22	SAPNA: Oh yes, yes.
23	HENRY DAVIS: Joe Turner, I have a cell
24	phone number of (b)(6)
25	SAPNA: Okay, perfect. Thank you so much,
}	

Henry. I appreciate it. HENRY DAVIS: Yes. Let me know if you need anything. SAPNA: Okay, perfect. HENRY DAVIS: Take care, bye bye. SAPNA: Bye. 10 11 12 13 14 15 16 17 18 .19 20 21 22 23 24 25

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### (CONFERENCE CALL INITIATED)

VOICEMAIL: Your call has been forwarded to an automated voice messaging system. (b)(6)
is not available. At the tone please record your message.
When you finish recording you may hang up or press 1 for more options. To leave a callback number press 5.

SAPNA: Hey Rick, this is Sapna calling from the NRC. I just wanted to call and let you know we still have you scheduled for Sunday from 2:00 to 7:00, and so we certainly appreciate you coming in for that time frame.

I am leaving but I will be back. It's about 11:30 on Saturday afternoon. I will be back around 11:00 p.m. tonight. If you need to reach me you can call me back after 11:00 at 301-816-5100 and just ask for Sapna.

If I am not here you can talk to Annette during the day, Annette Stang. All right, thanks, Rick. Bye.

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#### (CONFERENCE CALL INITIATED)

TONY: NRC Ops Center, this is Tony.

KATHRYN BROCK: Tony, hi. It's Kathryn Brock calling. Are you at the PMT area?

TONY: I'm actually here in the EST area, just outside the ET room.

KATHRYN BROCK: Okay, I was calling to see if I was needed to come in. I had several calls from the Ops Center?

TONY: Yes, I was actually calling you. How are you doing?

KATHRYN BROCK: Okay.

TONY: Just so you know, this is a recorded line. What we're actually looking to do is, for your position, the Protective Actions assistant director --

KATHRYN BROCK: Yes.

TONY: -- we're looking to staff, or establish staffing anyway through Tuesday day shift. Right now the way it looks is we have Greg Casto coming in today, and he's working a 12-hour shift, 7:00 p.m. to 7:00 a.m. So we're looking to fill Monday and Tuesday for either the, and these are eight-hour shifts, for either day shift from 7:00 a.m. to 3:00 p.m, or from 3:00 p.m. to 11:00 p.m. both Monday and Tuesday.

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KATHRYN BROCK: I would really love to have the day shift. TONY: Okay. Well, you know what, you're the first one to call, so you got it. So what I'm going to do is I'm going to put you down for March 13th, 7:00 a.m. to 3:00 p.m., and also the same for the 14th. KATHRYN BROCK: Okay. TONY: And as our monitoring role transitions we could downgrade this. 10 KATHRYN BROCK: Okay. Is everything going 11 okay? 12 TONY: Yes. KATHRYN BROCK: I haven't been on the news 13 14 for awhile. Okay, good. I'm glad. 15 TONY: Yes, we're just, you know, we're in our monitoring mode. 16 17 KATHRYN BROCK: Okay, great. But thank you for calling back, 18 TONY: Kathryn. 19 20 KATHRYN BROCK: Sure, sure. All right, so 21 I got tomorrow off, huh? 22 TONY: Yes, it actually, well, the 13th, 23 well the 13th is actually Sunday, am I correct? 24 KATHRYN BROCK: Oh wait. Okay, I was 25 thinking you said Monday, Tuesday.

1	TONY: Yes, I did say Monday, Tuesday. I'm
2	sorry. Sunday, Monday.
3	KATHRYN BROCK: Oh, a fake out. All right.
4	TONY: Yes, it's out of your group. Greg
5	hasagreed to coverall the back shifts. Stacy (phonetic),
6	I guess, signed up for day shift on the 15th, and she
7	just stepped out. We're trying to get her to fill whatever
8	you don't fill. And Kevin Williams is actually out of
9	town until Wednesday.
10	KATHRYN BROCK: Okay.
11	TONY: Conveniently. So when you see him
12	you can tell him, yes.
13	KATHRYN BROCK: Okay.
14	TONY: So the 13th, 14th, is that okay?
15	KATHRYN BROCK: Yes.
16	TONY: Okay.
17	KATHRYN BROCK: All right, so I'll be in
18	tomorrow morning at 7:00.
19	TONY: 7:00, correct.
20	KATHRYN BROCK: All right then.
21	TONY: And the 14th, okay.
22	KATHRYN BROCK: Okay.
23	TONY: Thank you, Kathryn.
24	KATHRYN BROCK: Thanks.
25	TONY: Bye bye

KATHRYN BROCK: Bye.

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1	0%95B0!L06965094
2	(CONFERENCE CALL INITIATED)
3	FEMALE PARTICIPANT: NRC Operations Center,
4	may I help you?
5	DAVE YO (phonetic): Hi, this is Dave Yo
6	at DOE.
7	FEMALE PARTICIPANT: Uh-huh.
8	DAVE YO: I'm calling for Lou Brandon or
9	Kathy Brock.
10	FEMALE PARTICIPANT: One moment, please.
11	(Pause)
12	FEMALE PARTICIPANT: We'regoing to transfer
13	you to Kathryn. If you can hold on for a moment she'll
14	be right with you.
15	DAVE YO: Thank you very much.
16	FEMALE PARTICIPANT: Thank you.
17	(Pause)
18	FEMALE PARTICIPANT: One moment, we're going
19	to transfer you, okay?
20	DAVE YO: Thank you.
21	KATHRYN BROCK: Kathryn Brock.
22	FEMALE PARTICIPANT: Hold on one second,
23	Kathryn, we're trying to transfer this guy to you.

KATHRYN BROCK: Okay.

FEMALE PARTICIPANT: There we go.

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#### (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center, this is Linda.

May I help you?

DAVE YO: Hello, Linda. This is Dave Yo (phonetic) from DOE. I got (indiscernible).

LINDA: Oh, I'm so sorry. Let me try and transfer you again.

(Pause)

KATHRYN BROCK: Who's on the line please?

LINDA: Kathryn, I think I'm going to need
you to hang up so I can transfer this call to you.

KATHRYN BROCK: Oh.

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number:

N/A

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N/A

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March 13, 2011

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NRC-4222

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JAPAN'S FUKUSHIMA DAIICHI

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SUNDAY,

MARCH 13, 2011

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: Hello?

MARY GLENN CRUTCHLEY: Yes, hi. Is Prosanta

in please?

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FEMALE PARTICIPANT: Hold on, let me check.

PROSANTA: Hello?

MARY GLENN CRUTCHLEY: Prosanta?

PROSANTA: Hi.

MARY GLENN CRUTCHLEY: Hi. This is Mary Glenn Crutchley with the Operations Center. This is a recorded line.

PROSANTA: Yes.

MARY GLENN CRUTCHLEY: Would it be possible for you to report to the Operations Center, we're looking at possibly 7:00 a.m. on Monday?

PROSANTA: Well, I initially told Tony Bowers who was doing the roster, I told him that 7:00 to 3:00. But 7:00 would be a little bit difficult. 8:00 would be best.

MARY GLENN CRUTCHLEY: Okay. Well, right now what we're doing, Tony Huffert's also in on that time frame, but we need to double up because we have, we need some people coming in for dose assessment work. We're getting a lot of information in and they're trying

1	to double up on team members to come in.
2	PROSANTA: Okay.
3	MARY GLENN CRUTCHLEY: So if you could make
4	it at 8:00 to 3:00 that would be good.
5	PROSANTA: Yes, that will be fine from 8:00
6	to 3:00 tomorrow.
7	MARY GLENN CRUTCHLEY: Okay, great. I'll
8	put you down.
9	PROSANTA: Yes. And Tony Bowers also wrote
ιo	me down for 7:00 to 3:00 on Tuesday, but the same thing,
11	8:00 to 3:00 would be best.
12	MARY GLENN CRUTCHLEY: Okay. I don't have
13	you down on my list for 7:00 to 3:00 on Tuesday, but
L 4	I'll add you.
15	PROSANTA: Yes.
16	MARY GLENN CRUTCHLEY: Because we are
۱7	looking for another person there. So I'll put you down
18	for Tuesday as well.
19	PROSANTA: Okay, and that's PMT coordinator,
20	right?
21	MARY GLENN CRUTCHLEY: Actually we're
22	looking to help out with dose assessment. I think you
23	had helped out with that on Saturday?
24	PROSANTA: No, I was the PMT coordinator.
25	MARY GLENN CRUTCHLEY: Okay. We were
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looking for dose assessment assistance. PROSANTA: No, I have not been trained for dose assessment for the PMT group. MARY GLENN CRUTCHLEY: Okay. We have you listed down here that you were Saturday. PROSANTA: No, I understand the methodology MARY GLENN CRUTCHLEY: Uh-huh. PROSANTA: -- and I understand, you know, 10 what (indiscernible) also to compare with EPA guidelines, 11 et cetera, so I know all of those. So I can help, but 12 I cannot be a primary dose assessor. 13 MARY GLENN CRUTCHLEY: No, if you can help 14 out that'll be great. Because we already have, we have 15 Tony Huffert already coming in, so if you could assist. 16 And we have Casper Sun down for Tuesday. So if you 17 could assist them. 18 PROSANTA: Yes. 19 MARY GLENN CRUTCHLEY: Okay, that'll be 20 great. 21 PROSANTA: I can. 22 MARY GLENN CRUTCHLEY: Okay. 23 PROSANTA: Just keep in mind that I have 24 not formally trained for this. 25 MARY GLENN CRUTCHLEY: Understood.

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PROSANTA: Okay.

MARY GLENN CRUTCHLEY: All right, thank you.

PROSANTA: Sure.

MARY GLENN CRUTCHLEY: Bye bye.

# **NEAL R. GROSS**

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#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is Mary Glenn.

HEADQUARTERS OPERATIONS OFFICER: Hi, Mary Glenn. This is Pete Snyder on the HOO, and I have a John Lubinski on line.

MARY GLENN CRUTCHLEY: Okay.

HEADQUARTERS OPERATIONS OFFICER: Was looking to see if he needed to respond by 2300 tonight.

MARY GLENN CRUTCHLEY: Okay.

HEADQUARTERS OPERATIONS OFFICER: Okay, I'm going to put him through to you.

MARY GLENN CRUTCHLEY: Great, thank you.

JOHN LUBINSKI: Yes.

MARY GLENN CRUTCHLEY: John?

JOHN LUBINSKI: Yes.

MARY GLENN CRUTCHLEY: Hi, this is Mary Glenn.

How are you?

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JOHN LUBINSKI: I'm doing great, Mary Glenn.

How are you?

MARY GLENN CRUTCHLEY: Fine thanks. What position are you responding for?

JOHN LUBINSKI: PMT director, I believe.

MARY GLENN CRUTCHLEY: PMT director.

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1	JOHN LUBINSKI: I mean that's my position.
2	I got a call last night from Emily (phonetic), and which
3	I was a little surprised that they would even have PMT.
4	MARY GLENN CRUTCHLEY: Oh yes. PMT, here
5	you are. John Lubinski for tonight.
6	We're still having people come in, correct?
7	MALE PARTICIPANT: So far.
8	MARY GLENN CRUTCHLEY: Yes.
9	So far, yes. Report in at 11:00.
10	JOHN LUBINSKI: Report in at 11:00 and it's
11	an eight-hour shift?
12	MARY GLENN CRUTCHLEY: Until 7:00 a.m., yes.
13	JOHN LUBINSKI: Right. Okay. Just can you
14	give me some more of what's going on? I mean what are
15	we doing? Because this is in response to Japan, right?
16	MARY GLENN CRUTCHLEY: Right, uh-huh.
17	JOHN LUBINSKI: Okay. And what kind of
18	support are we providing from our end?
19	MARY GLENN CRUTCHLEY: All the teams are
20	staffed, so hold on just a second.
21	Yes?
22	(Off microphone discussion)
23	MARY GLENN CRUTCHLEY: Okay, I have Tony
24	here beside me. He wants to know if you could possibly
25	support tomorrow evening from 11:00 p.m. to 7:00 a.m.

1	on the 15th, in the same position.
2	JOHN LUBINSKI: Instead of tonight or
3	MARY GLENN CRUTCHLEY: No, in addition to
4	tonight.
5	JOHN LUBINSKI: Tomorrow night also?
6	MARY GLENN CRUTCHLEY: Uh-huh.
7	JOHN LUBINSKI: Yes, I guess I can do that.
8	MARY GLENN CRUTCHLEY: Okay.
9	JOHN LUBINSKI: Okay?
10	MARY GLENN CRUTCHLEY: Okay.
11	JOHN LUBINSKI: So I'll plan to do both of
12	those.
13	MARY GLENN CRUTCHLEY: Okay.
14	JOHN LUBINSKI: Tonight and tomorrow night.
15	MARY GLENN CRUTCHLEY: Okay. We'll put you
16	down then.
17	JOHN LUBINSKI: And you mentioned a Tony,
18	I'm just curious.
19	MARY GLENN CRUTCHLEY: What's your last name
20	again?
21	TONY BOWERS: Bowers.
22	MARY GLENN CRUTCHLEY: Tony Bowers.
23	JOHN LUBINSKI: Okay, just setting up the
24	team. Okay, 11 o'clock tonight, 11 o'clock tomorrow
25	night, and I guess I'll figure out when, you know
- 1	

okay. Thanks a lot Mary Glenn. Appreciate it.

MARY GLENN CRUTCHLEY: You're welcome.

JOHN LUBINSKI: Bye.

MARY GLENN CRUTCHLEY: Bye bye.

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#### (CONFERENCE CALL INITIATED)

TONY: NRC Ops Center, this is Tony.

CASPER SUN: Hi Tony. This is Casper Sun.

I just got a call two second ago, and when I picked up my cell phone it sort of dropped it. And can you check for me why they call me? They did call me twice today, so I assume it's important to answer this phone call.

TONY: Yes, actually, Casper, what we were looking to do is, I see here on our staffing roster that they actually have you reporting on --

CASPER SUN: Tuesday.

TONY: -- Tuesday, 7:00 a.m. to 3:00 p.m.

CASPER SUN: Correct.

TONY: The PMT team actually started receiving some data from various sources today.

CASPER SUN: Yes.

TONY: And we were looking to see if we could possibly double upon some staff. And so we were wondering, if possible, if you could support today from 3:00 to 11:00.

CASPER SUN: 3:00 to 11:00. That means 3:00 in the afternoon to 11:00 midnight?

TONY: Yes.

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CASPER SUN: Fine, I think I can go easily. TONY: Okay, so today 3:00 to 11:00, and you will be working with Richard Clement (phonetic). CASPER SUN: Okay. TONY: Okay? CASPER SUN: Fine. And so I'm going to headquarter in the fourth floor? TONY: That's correct. CASPER SUN: Okay. Good, I'm glad I called. 10 So yes, I will be there from 3:00 to 11:00, okay? 11 TONY: 3:00 to 11:00. Thank you, Casper. CASPER SUN: You're very, very welcome. 12 13 Bye bye. 14 TONY: Bye bye. 15 16 17 18 19 20 21 22 23 24

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#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin support.

SALLY: Mary Glenn?

MARY GLENN CRUTCHLEY: Yes.

SALLY: Hi, this is Sally. How are you?

MARY GLENN CRUTCHLEY: Fine, how are you?

SALLY: Well, I'm good. I am on my way back from leave. I've been on leave since Wednesday. So I wanted to call you guys. So I didn't know if you were filling in the roster.

MARY GLENN CRUTCHLEY: Yes, filling it in.

SALLY: If you still need day shift ET chronologist (phonetic), you can put me down.

MARY GLENN CRUTCHLEY: Hold on a sec. Let me look.

SALLY: Okay.

MARY GLENN CRUTCHLEY: Let's see here, they're actually talking about standing down at noon if things continue the way they're going.

SALLY: Oh, okay.

MARY GLENN CRUTCHLEY: ET chron, they have it filled through the 15th, 11:00 a.m.

SALLY: Okay, then we'll just wait and see.

MARY GLENN CRUTCHLEY: Yes.

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1	SALLY: All right.
2	MARY GLENN CRUTCHLEY: Okay.
3	SALLY: Has it been crazy?
4	MARY GLENN CRUTCHLEY: Well, I just got here
5	at 7:00. It's kind of quiet.
6	SALLY: Oh okay. All right.
7	MARY GLENN CRUTCHLEY: I took over for Amy
8	(phonetic) and she said it was kind of quiet overnight,
9	so
10	SALLY: Good, okay.
11	MARY GLENN CRUTCHLEY: Yes.
12	SALLY: All right. Well, we'll see you
13	later.
14	MARY GLENN CRUTCHLEY: Okay, Sally. Take
15	care.
16	SALLY: All right, bye.
17	MARY GLENN CRUTCHLEY: Bye bye.
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#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: ET Admin Support.

MARY JANE ROSS-LEE: Yes, hi. This is Mary Jane Ross-Lee calling.

MARY GLENN CRUTCHLEY: Hi, Mary Jane.

MARY JANE ROSS-LEE: How are you doing?

MARY GLENN CRUTCHLEY: Fine, how are you?

MARY JANE ROSS-LEE: Good. I got a call about coming in this afternoon at 3:00 for shift, and I just wanted to see if you guys had any idea whether there was going to be a need for that shift or not yet.

MARY GLENN CRUTCHLEY: So far they were talking about possibly standing down at noon, but that hasn't been confirmed completely. So plan to come in unless you're called and told otherwise.

MARY JANE ROSS-LEE: Okay. And the reason

I'm asking is (b)(6)

(b)(6)

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determines on whether or not I have to come into shift or not.

MARY GLENN CRUTCHLEY: Yes. Right now they're still planning to go with shift, so --

MARY JANE ROSS-LEE: All right, well, I can leave here as late as 10:00. I may call back in one

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(b)(6) more time just to verify that. so I'd like to stay if I can. If not, I'll be on the road. MARY GLENN CRUTCHLEY: Okay. MARY JANE ROSS-LEE: All right, thanks. MARY GLENN CRUTCHLEY: Uh-huh, bye bye. MARY JANE ROSS-LEE: Bye bye. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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#### (CONFERENCE CALL INITIATED)

JOHN CARILLO (phonetic): Hi, this is John Carillo. Please leave a message and I'll get back to you. Thanks.

VOICEMAIL: At the tone please record your message. When you've finished recording you may hang up, or press 1 for more options. To leave a callback number press 5.

MARY GLENN CRUTCHLEY: Hi John. This is Mary Glenn Crutchley calling from the NRC Operations Center. We would like to know if you can make it in to report to the Center to fill a position, the PMTR dose assessment. We're in monitoring mode responding to the Japanese event. If you could call back as soon as possible at 301-816-5100 Extension 5400. Thank you.

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# (CONFERENCE CALL INITIATED)

KIMBERLY (phonetic): This is Kimberly.

MARY GLENN CRUTCHLEY: Hi Kimberly. This is Mary Glenn Crutchley at the Operations Center.

KIMBERLY: Hi Mary.

MARY GLENN CRUTCHLEY: Hi. This is a recorded call. We're in monitoring mode in response to the Japanese event, and we were wondering if you possibly could come into the Center now.

(b)(6)

(b)(6)

and let me do

that before I tell you yes or no. Can I return your

call?

MARY GLENN CRUTCHLEY: Okay, my direct number is 301-816-5100 Extension 5400.

KIMBERLY: 5400, great.

MARY GLENN CRUTCHLEY: Okay.

KIMBERLY: And you're Mary?

MARY GLENN CRUTCHLEY: Yes, Mary Glenn.

KIMBERLY: All right, Mary.

MARY GLENN CRUTCHLEY: Thank you.

KIMBERLY: Thank you.

MARY GLENN CRUTCHLEY: Bye bye.

KIMBERLY: Bye bye.

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(No words to transcribe)

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#### (CONFERENCE CALL INITIATED)

ANDREA (phonetic): Hey Emily, how are you?

EMILY: Good.

ANDREA: This is Andrea.

EMILY: Hi.

ANDREA: How are you? Are you guys covered?

What time do you get off?

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EMILY: 11:00.

ANDREA: Are you guys covered for 11:00?

Because they called me but nobody left a message. But

I just got back from out of town, so --

EMILY: Yes, Linda's coming in at 11:00.

ANDREA: Barstow (phonetic)?

EMILY: Yes.

ANDREA: You only need one person now?

EMILY: Yes.

ANDREA: Okay.

EMILY: So we should be good.

ANDREA: Are we still in monitoring mode

or are we in what?

EMILY: I mean --

ANDREA: Are we active?

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EMILY: Yes, we're monitoring, I guess. We're not really --ANDREA: You're still not like printing off those news releases and all that stuff? EMILY: Not us, no. I mean we've sent some press releases out. Like I say, we're active. I'm not sure what our technical status is. The EBT people, you know, the books (phonetic), they're putting out the TEPCO press releases and stuff --10 ANDREA: Okay. EMILY: -- and bringing those in. So I know 11 we've sent two people over, I mean you were there Friday 12 13 so you know about that. ANDREA: Yes, I know they sent the two people 14 15 over. But I didn't know, and I keep seeing this on the 16 news, it seems like, well, I know they don't tell the 17 press everything that we know. 18 EMILY: Right, right. ANDREA: So I didn't know if it was like 19 20 still lower level or if it's been elevated or not. 21 EMILY: I wouldn't say it's necessarily 22 elevated, but I mean some things have happened, but it's 23 nothing. I mean --24 ANDREA: When do they think we're going to 25 go out?

EMILY: They're having us scheduled through Friday now. ANDREA: Oh are you serious? EMILY: Uh-huh. ANDREA: Okay. EMILY: Because on Wednesday the chairman has to go downtown and testify. ANDREA: For a briefing? EMILY: Yes. So I don't know. There's been, yes, stuff. 10 ANDREA: Well, I was just check -- because, 11 you know, I went out of town. That's the only reason 12 13 I, so we left about like, I guess, close to 4:00 on the other day, Friday, but -- okay. 14 15 EMILY: So yes, if you, I mean if you come in tomorrow or if you want to do it right now and pick 16 17 good times. If you want to just --18 ANDREA: Oh, I don't mind doing the night. 19 That's fine. It doesn't matter. Like I said, I'll come over there tomorrow and make sure Linda don't need no 20 21 help, and I'll probably try to call her since we're not 22 really doing much. I had to (indiscernible) start on 23 Friday (phonetic) to come up and help her and I ended 24 up getting stuck over there so, well, I don't want to 25 say stuck, but they needed me over there, so --

1	EMILY: Yes, like for this position we're
2	good until the 15th at 3:00 and then it's like open from
3	then. It's only eight-hour shifts now.
4	ANDREA: Oh, they changed it to eight.
5	EMILY: Yes, it's 3:00 to 11:00, 11:00 to
6	7:00 and 7:00 to 3:00. So I don't know, if you want
7	anything let me know. Otherwise, just come over tomorrow
8	and talk to, I guess Linda will be here.
9	ANDREA: I was going to say, who's tomorrow?
10	EMILY: Tomorrow
11	ANDREA: No, Tabitha (phonetic) is what,
12	7:00 to 3:00?
13	EMILY: Yes, Tabitha's 7:00 to 3:00.
14	ANDREA: Then who's 3:00 to 11:00?
15	EMILY: 3:00 to 11:00 is Michelle Manahan.
16	ANDREA: Okay, so you all did get in touch
17	with her, okay.
18	EMILY: Yes.
19	ANDREA: Yes.
20	EMILY: So.
21	ANDREA: Yes, I mean, well, you can just,
22	it doesn't matter to me. Just let me know, whatever
23	shift they need me on
24	EMILY: Okay.
25	ANDREA:I'lldo. Iprobablycandoeither

3:00 to 11:00 or 11:00 to 7:00. It doesn't matter to me. I probably can do, you can put me down for either of those, because 11:00 to 7:00, I guess, in a way that will work for me because I can still do four days since Kathy (phonetic) is out, and then just come in --EMILY: Oh man, no. That's awful. ANDREA: Emily, let me tell you, on Friday I got there at around 7:00. I get up at 4:00 every morning, but I got there at around 7:00 or so. Then I got called over there around 3 o'clock and I didn't leave until almost 4 o'clock. And then I was leaving to go to New Jersey so I didn't go to sleep, and I didn't go to sleep until 1 o'clock last night. That was the first time I went to sleep since Friday morning. EMILY: That's not good.

ANDREA: No. And I try to go to sleep on

the ride, (b)(6)	
(b)(6)	,
(b)(6)	But I feel okay, so

I mean that's fine, whichever.

EMILY: All right. Well, tomorrow come in and talk to who (indiscernible) Linda, yes.

ANDREA: Okay.

EMILY: Cool.

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ANDREA: Okay baby.

EMILY: All right.

ANDREA: All right, bye.

EMILY: Bye.

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## **Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION**

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number: N/A

Location:

N/A

Date:

March 14, 2011

Work Order No.:

NRC-4222

Pages 1-47

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# UNITED STATES OF AMERICA NUCLEAR REGULATORY COMMISSION

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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MONDAY,

MARCH 14, 2011

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## **NEAL R. GROSS**

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: Good morning, NRC Operations Center.

MARK TONACCI: Good morning, this is Mark Tonacci. I have some of my people that are supporting the Ops Center. Is there a list on the internal Web somewhere as to which people are on which shifts?

FEMALE PARTICIPANT: At the moment, no, there is not. Let me see if there's someone I can have you speak with. Mark Tonacci from --

MARK TONACCI: From New Reactors. Actually what I'm looking for, this is not an emergency but can you put something on the internal Website so we know where people are that are working for us?

FEMALE PARTICIPANT: Yes, we'll try. I mean basically it's so in flux right now.

MARK TONACCI: Okay.

FEMALE PARTICIPANT: But I will be sure to pass that information along.

MARK TONACCI: Thank you very much.

FEMALE PARTICIPANT: Sure.

MARK TONACCI: Bye bye.

FEMALE PARTICIPANT: Bye.

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## (CONFERENCE CALL INITIATED)

TONY: NRC Ops Center, this is Tony.

(b)(7)(C) (phonetic): Hey Tony.

I have a letter from Shani Lewis and she said for me to call her at this number. "You can call me toll-free at the NRC safety hotline at this number." And what it was, I sent her an email and it said to always call in advance at this number to inform her that I was going to send an email so she could make sure it was from me.

TONY: Letter from Shani Lewis. And who

(b)(7)(C)

TONY: Okay.

(Off microphone discussion)

TONY: Do you know how to spell her name?

(b)(7)(C)

She has it on here,

S-H-A-N-I, and then an A, and then Lewis, just like L-E-W-I-S.

TONY: Are you an NRC employee?

(b)(7)(C)

(b)(7)(C)

is this?

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1	inform her in advance so that she could make sure it
2	was from me.
3	TONY: Okay, hold on.
4	Do you know a Shani Lewis?
5	(Off microphone discussion)
б	TONY: Spell her last name?
7	(b)(7)(C) L-E-W-I-S.
8	TONY: Shani Lewis, okay. Let me give you
9	her number.
10	(b)(7)(C) Okay.
11	TONY: 404
12	(b)(7)(C) Wait, wait, one second.
13	Okay, 404.
14	TONY: 997.
15	(b)(7)(C) 997.
16	TONY: 4461.
17	(b)(7)(C) 4461. Okay,
18	404-997-4461.
19	TONY: Yes.
20	(b)(7)(C) Okay, thank you very
21	much.
22	TONY: Thank you.
23	(b)(7)(C) You take care. Bye bye.
24	TONY: Bye bye.
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## (CONFERENCE CALL INITIATED)

TABITHA: Ops Center, Tabitha speaking. How may I help you?

JASON SCHAPEROW: Yes, this is Jason Schaperow. I'm on the Reactor Safety Team.

TABITHA: Uh-huh.

JASON SCHAPEROW: Just received an email. It came out, I guess, last night. It says I'm going to be on watch for the Reactor Safety Team.

TABITHA: Okay, you said, your last name Jason?

JASON SCHAPEROW: Schaperow.

TABITHA: Spell that for me?

JASON SCHAPEROW: S-C-H-A-P-E-R-O-W.

TABITHA: E-R-O-W. Reactor Safety Team?

JASON SCHAPEROW: Yes.

TABITHA: Were you given any hours or anything with that?

JASON SCHAPEROW: Yes, yes. It has a whole table of people's names and hours, and this is like out of the blue.

TABITHA: Oh.

JASON SCHAPEROW: I don't know. I mean I've been following the accident. I've been on the Internet

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all weekend, you know. But I'm kind of like, what is this about? Are there people there, like around the clock now? TABITHA: Yes, we're actually responding. We're in a monitoring phase. JASON SCHAPEROW: So let's see, so the 14th. So that means right now Jeff Circle is sitting in the 8 accident analyst chair. TABITHA: Yes. 10 JASON SCHAPEROW: According to this 11 schedule. 12 TABITHA: Actually, you know what, can you 13 hold one second? 14 JASON SCHAPEROW: Sure. 15 (Pause) TABITHA: Hello? 16 17 JASON SCHAPEROW: Hi, this is Jason 18 Schaperow. 19 TABITHA: Yes, it's me Tabitha again. So Jason, what hours were you interested in? Well, who 20 21 did you receive the email from, first off? 22 JASON SCHAPEROW: Well, it's from RST01 HOC. 23 Again, it's just that I didn't know what to make of 24 this. The email, there's like no background in it. This 25 is like --

Okay. All right, well, let me TABITHA: get you some. Can you hold one second? JASON SCHAPEROW: Sure, sure. TABITHA: Okay. (Off microphone discussion) TONY: No, actually the RST team is doing it. NRC, this is Tony. Hey, Jason? JASON SCHAPEROW: Yes. 10 TONY: I'm assuming that there was an email sent out by either Rick or Peter Alter or one of those 11 12 guys in the RST? 13 JASON SCHAPEROW: No. TONY: No? 14 15 JASON SCHAPEROW: I didn't get anything from Rick or Peter Alter. 16 TONY: You got an email? 17 JASON SCHAPEROW: I got an email. 18 two emails on Sunday. Oh wait a minute, here's another 19 20 one. Yes, I got two emails on Sunday from the Ops Center. 21 I don't have anything from Rick Hasselberg or --TONY: Okay. Well, anyway I'm working on 22 23 the staffing, and the reason I was making that statement 24 is because they've actually been calling around trying to staff some of the RST position. So I'm looking at 25

1	a schedule right now.
2	JASON SCHAPEROW: Yes.
3	TONY: I see your name under accident analyst.
4	JASON SCHAPEROW: That's me.
5	TONY: March 15th?
6	JASON SCHAPEROW: Correct. At 2300?
7	TONY: 2300 to 0700.
8	JASON SCHAPEROW: All right.
9	TONY: Are you good with that?
10	JASON SCHAPEROW: Well, I'll be here. I
11	mean I'm not going to be out of town or anything.
12	TONY: Okay.
13	JASON SCHAPEROW: I'd rather have a day shift,
14	but that's fine.
15	TONY: I also see your name on this staffing
16	list on March 18th.
17	JASON SCHAPEROW: Yes. I have that same
18	list then. Yes, 1500.
19	TONY: 1500 to 2300, you're good with that
20	as well?
21	JASON SCHAPEROW: Yes, yes, of course.
22	TONY: Okay.
23	JASON SCHAPEROW: So I'm expected to come
24	in, I guess, sometime before 2300 on March 15th to the
25	Ops Center.

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1	TONY: Yes, for turnover and yes.
2	JASON SCHAPEROW: Should I get there like
3	maybe a half hour before?
4	TONY: Yes, that would be good, a half hour,
5	15 minutes, whatever the case may be.
6	JASON SCHAPEROW: All right, and I should
7	expect to talk to Hossein Esmaili, he'll be there before
8	me.
9	TONY: Correct.
10	JASON SCHAPEROW: Okay, I'll be there.
11	TONY: All right. Thank you.
12	JASON SCHAPEROW: Thanks a lot. Yes.
13	TONY: Bye bye.
14	JASON SCHAPEROW: Bye bye.
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## (CONFERENCE CALL INITIATED)

TABITHA: Ops Center, Tabitha speaking.

How may I help you?

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SARA MROZ: Hi, I'm looking for Tony. This is Sara Mroz.

TABITHA: Sure, hold one second.

SARA MROZ: Thank you.

(Pause)

TONY: Hey Sara.

SARA MROZ: Hey Tony.

TONY: How are you?

SARA MROZ: I am so tired.

TONY: I know. I'll bet.

SARA MROZ: So I guess you talked to Jim.

We talked to Joe, who called me and told me to no longer, to go home from training.

TONY: Right.

SARA MROZ: So I'm on my way home. Just let me know when you need me in.

TONY: Okay. I actually put you in for the rest of the week on 3:00 to 11:00.

SARA MROZ: 3:00 to 11:00?

TONY: Yes.

SARA MROZ: Okay.

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TONY: Okay? And I'm going to try to get Schrader to cover the back shift, so between you, Jim and Eric we have it covered. SARA MROZ: Doesn't Eric need to be on dose or something? TONY: I am not going to put him on dose, because I think I have more resource available today and, you know, your area is where I actually need somebody more. SARA MROZ: Okay. Well, if he doesn't want 10 to do that and he'd rather do 3:00 to 11:00, I can do 11 11:00 to 7:00 or whatever it is. 12 TONY: Okay. Well, I'll try to get a hold 13 of him shortly and I'll call you and let you know. 14 15 SARA MROZ: Okay. I just would like consistency (indiscernible). 16 17 TONY: Yes. Sara, what is your, I'm sure I have a call list with your -- oh, I do, right here 18 with your information, right? 19 SARA MROZ: It's |(b)(6) 20 21 TONY: Yes, I've got it. Okay, great. 22 SARA MROZ: Okay. 23 TONY: Thank you, Sara. 24 SARA MROZ: You're welcome. 25 TONY: Get some sleep.

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SARA MROZ: I'll try.

TONY: Okay, bye.

SARA MROZ: Bye.

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#### 0%B4!A#L06965094

#### (CONFERENCE CALL INITIATED)

LINDA (phonetic): NRC Operations Center.

SAPNA HURD: Hi. I'm looking for a Tabitha Copeland (phonetic).

LINDA: Who's calling please?

SAPNA HURD: This is Sapna Hurd.

LINDA: Hey, what's up girl?

SAPNA HURD: Who is this?

LINDA: Linda.

SAPNA HURD: Girl, what is going on with this TAC code (phonetic)?

LINDA: The TAC code is fine. You have to enter it manually, honey.

SAPNA HURD: I did and it won't come up.

LINDA: It worked for everybody else. Why ain't it working for you?

SAPNA HURD: Exactly. D92374.

(Off microphone discussion)

LINDA: She says she's doing it and it's still not working. Hold on.

SAPNA HURD: Okay.

FEMALE PARTICIPANT: Don't stress me out and give me a hard time.

SAPNA HURD: Don't stress me out. Look,

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1	I'm trying to do this crap and it's not working.
2	FEMALE PARTICIPANT: D92374.
3	SAPNA HURD: D92374, Enter. Invalid value,
4	select prompt F4 for a list of valid values.
5	FEMALE PARTICIPANT: Invalid value?
6	SAPNA HURD: That is what it's telling me.
7	FEMALE PARTICIPANT: It should say invalid
8	TAC if it's a bad TAC.
9	SAPNA HURD: Well, I don't know why it's
10	saying that.
11	FEMALE PARTICIPANT: Okay, are there any
12	extra spaces in there?
13	SAPNA HURD: What?
14	FEMALE PARTICIPANT: Are there any extra
15	spaces in there?
16	SAPNA HURD: No.
17	FEMALE PARTICIPANT: Invalid value?
18	Who was actually responding this morning
19	and said, okay, it worked fine? Was he from another
20	office or this office?
21	(Off microphone discussion)
22	FEMALE PARTICIPANT: Because I want to make
23	sure it's not a problem with other offices.
24	(Off microphone discussion)
25	FEMALE PARTICIPANT: Okay, he's from another
- 1	

1	office?
2	(Off microphone discussion)
3	FEMALE PARTICIPANT: That sounds like a user
4	error.
5	SAPNA HURD: But I'm putting in D92374.
б	FEMALE PARTICIPANT: D92374. Other
7	offices are using it and so are we. It works.
8	SAPNA HURD: Okay. So I'm going to put TRC
9	overtime.
10	FEMALE PARTICIPANT: Yes.
11	SAPNA HURD: Okay. And then I'm going to
12	click in the activity area?
13	FEMALE PARTICIPANT: You shouldn't have to
14	put anything in the activity area. The only thing you
15	fill in is that TAC area and it self populates the
16	SAPNA HURD: Well, activity area is the damn
17	TAC area.
18	FEMALE PARTICIPANT: Oh, I'm not looking
19	at the screen.
20	SAPNA HURD: Look, you have me cursing in
21	front of my boss.
22	FEMALE PARTICIPANT: I'm just saying, look,
23	I haven't done the position for four months, okay?
24	SAPNA HURD: Okay, I'm sorry, Mike.
25	92374. Invalid value again.

FEMALE PARTICIPANT: Call HRMS. I'm not sure why it's not working. I don't know. SAPNA HURD: You're just sorry. Good bye. FEMALE PARTICIPANT: Bye.

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#### (CONFERENCE CALL INITIATED)

JEFF TEMPLE: 301-415-2344.

JANE (phonetic): (Indiscernible) programs.

This is Jane, may I help you?

JEFF TEMPLE: Hi. Jeff Temple from NSIR calling. Is Mary (phonetic) available? We need somebody from OIP who can make travel arrangements for us.

JANE: Yes, I'm trying to find her.

JEFF TEMPLE: Okay, could you ask her to

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JANE: Are you over in the Ops Center?

JEFF TEMPLE: Yes. Could you ask her to

come to the Ops Center when you do find her?

JANE: Oh absolutely.

JEFF TEMPLE: Great, I appreciate that.

Thank you.

JANE: Uh-huh, bye bye.

JEFF TEMPLE: Bye.

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## (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center.

KEVIN WITT: Hi, Linda?

LINDA: Yes?

KEVIN WITT: This is Kevin Witt. I got your message.

LINDA: Hi, how are you?

KEVIN WITT: Good, good. So everything, you've got support for most of the week?

LINDA: Yes. We just had that one shift available and I think we're going to try and get that covered. So hopefully you won't have to do it.

KEVIN WITT: Oh okay.

LINDA: But we'll let you know if we don't.

I believe it's Thursday night from 11:00 to 7:00 is
the only shift that would be left for that one.

KEVIN WITT: Okay.

LINDA: And we've already notified someone. So if we don't hear back from them we'll give you a call back.

KEVIN WITT: Okay, very good.

LINDA: Okay, thank you so much.

KEVIN WITT: All right.

LINDA: Bye bye.

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KEVIN WITT: Bye.

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## (CONFERENCE CALL INITIATED)

TABITHA: Ops Center, Tabitha speaking. How may I help you?

ZAHIRA CRUZ: Hi. I just received a call saying that you are looking for people to staff the ET action officer position.

TABITHA: Yes, your name please?

ZAHIRA CRUZ: Zahira Cruz.

TABITHA: I'm sorry, first name?

ZAHIRA CRUZ: Zahira.

TABITHA: Zahira?

ZAHIRA CRUZ: Yes.

TABITHA: Okay, hold one second please.

(Pause)

TONY: NRC Ops Center. This is Tony.

ZAHIRA CRUZ: Hi Tony. Did you just call me, this is Zahira Cruz, about the action officer position?

TONY: Yes. We were -- this is a recorded line.

ZAHIRA CRUZ: Sure.

TONY: The Ops Center has been activated since Friday of last week. We're looking to establish staffing through Friday of this week. And up until today the position of the actions officer has not been staffed.

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1	We're looking to start as of today.
2	ZAHIRA CRUZ: Okay.
3	TONY: We actually have someone here today
4	on day shift. And are you in the office today?
5	ZAHIRA CRUZ: Yes.
6	TONY: Okay. Let me see here.
7	ZAHIRA CRUZ: Just to let you know, I'm
8	leaving tomorrow around 11:00 because I have a training
9	for the rest of the week. So it'll be this afternoon
10	or tomorrow morning when I'm available.
11	TONY: Okay. You could support this
12	afternoon?
13	ZAHIRA CRUZ: Until what time?
14	TONY: Oh, well, actually no, you're here
15	now.
16	ZAHIRA CRUZ: Yes.
17	TONY: Linda, the actions officer?
18	(Off microphone discussion)
19	TONY: Is your training local or is your
20	training
21	ZAHIRA CRUZ: No. Yes, I'm leaving at 11:00
22	because I have a flight at 1:00.
23	TONY: Oh.
24	ZAHIRA CRUZ: At 1:15, yes.
25	TONY: Okay, so you're off the rest of the

week then. ZAHIRA CRUZ: Yes. TONY: Okay. ZAHIRA CRUZ: So you haven't acted the INS (phonetic), right? This is the first call I have received. I'm not supposed to be, you know, I was waiting for the call since Friday. So I was wondering. So you're starting now to staffing the --TONY: Well, we've staffed the Ops Center 10 but only select positions. ZAHIRA CRUZ: Exactly. 11 TONY: And things are getting busier and 12 13 we made a determination this morning to go ahead and staff the position of the actions officer. 14 15 ZAHIRA CRUZ: Okay. So you have someone today? 16 TONY: Well, we have someone until 3:00. 17 18 ZAHIRA CRUZ: Okay. TONY: But we don't have anybody after that. 19 20 So I'm calling around seeing what I can do to get someone 21 to fill that position. 22 ZAHIRA CRUZ: And do you need people until what time? 3:00 to --23 24 TONY: Well, 3:00 to 11:00. Our shifts are 25 7:00 to 3:00, 3:00 to 11:00 right now. I don't know

that we want to fill it on back shift yet, so okay. ZAHIRA CRUZ: And then tomorrow you have someone already? No, we don't. You could do it TONY: tomorrow? ZAHIRA CRUZ: Sure, I can be here around, I don't know. What time do you need me? TONY: 7:00 to 3:00. ZAHIRA CRUZ: 7:00 to 3:00? No, but I'd 10 be leaving around 11:00, so I guess you need someone after 11:00 to cover me. I don't know. 11 12 TONY: Okay, so you're leaving work at 11:00 13 tomorrow? 14 ZAHIRA CRUZ: Yes, because I have to go to 15 the airport. TONY: Okay. Okay, well, we'll put you there 16 17 from 7:00 to 11:00 tomorrow. ZAHIRA CRUZ: 7:00 to 11:00? Okay, sounds 18 19 good. See you then. 20 TONY: Okay. 21 ZAHIRA CRUZ: Bye bye. 22 TONY: Bye bye. 23 24

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#### (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center. This is Linda.

ANDREA (phonetic): Hey.

LINDA: Hey, what's up?

ANDREA: Hey, looking for Tabitha. Where's

Tabitha?

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LINDA: She's on the phone.

ANDREA: Okay, do you know what she wanted?

LINDA: What? What are you eating?

ANDREA: Tuna fish salad no mayonnaise, so it's nothing that you're missing. Promise.

LINDA: It wasn't that. I couldn't understand what the heck you were saying.

ANDREA: She called me for something. What does she need?

LINDA: I don't know, hold on one second. She's on the phone.

(Pause)

TABITHA: Andrea?

ANDREA: Yes.

TABITHA: Did you want to switch with me on the 16th? I work that 3:00 to 11:00 and you work the 7:00 to 3:00 on Friday.

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ANDREA: I don't work 3:00 to 11:00 no days. I work 11:00 to 7:00. TABITHA: You work 11:00 to 7:00? Who works 3:00 to 11:00 on the 16th? (Off microphone discussion) TABITHA: That's Mary Glenn. Okay, and she said that she wanted to (indiscernible). All right, never mind. I'm sorry, Andrea. ANDREA: What day you need? I don't need any day. 10 TABITHA: It's actually Mary Glenn's day. I was going to see if I can 11 12 switch with her. 13 ANDREA: Oh okay. TABITHA: All right, bye. 14 15 ANDREA: Bye. 16 17 18 19 20 21 22 23 24

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## (CONFERENCE CALL INITIATED)

TABITHA: NRC Ops Center. This is Tabitha speaking. This is a recorded line. How may I help you?

SARA MROZ: Hi, this is Sara Mroz. I'm looking for Tony.

TABITHA: He's actually on the other line.

Can I put you on hold?

SARA MROZ: Sure.

TABITHA: All right.

(Pause)

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TONY: NRC Ops Center. This is Tony.

SARA MROZ: Hey Tony, it's Sara.

TONY: Hey.

SARA MROZ: Hey. I'm confused.

TONY: Okay.

SARA MROZ: I got a message from Jim saying that I don't have to come in until tomorrow.

TONY: Jim, Jim. Let me see here. I thought we already talked about this.

SARA MROZ: I did too. But before I like

TONY: Okay, I'm looking at the EBT coordinator position.

SARA MROZ: Uh-huh.

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TONY: And yes, it actually has you March 15th 3:00 to 11:00. SARAMROZ: Okay, then what's going on today? TONY: Who is this? Who is Yen-Ju Chen? SARA MROZ: She's there now. TONY: Yen-Ju Chen 7:00 to 7:00, and then Schrader is 7:00 p.m. to 7:00 a.m., and then it looks like Jim Anderson is 7:00 a.m. to 3:00 p.m. SARA MROZ: So we're not starting 8s until 10 tomorrow? 11 TONY: Right. Because we've already 12 accounted for tonight. 13 SARA MROZ: Okay. TONY: Yes, I mean that's what on the schedule 14 15 right now so I'm hoping Linda and them didn't do anything 16 wacky. 17 SARA MROZ: Okay. TONY: So right here, the first gap I have 18 has your name in it, and it says March 15th 3:00 to 11:00 19 20 is you. 21 SARA MROZ: Okay, because I thought I was 22 coming in at 3:00 today. That's why I'm confused. 23 TONY: Yes. Wait hold on. Let me work on 24 the computer. The EBT coordinator, okay, same thing. 25 3:00 to 11:00. And we spoke with Yen. I mean we spoke

with Eric there. Oh yes, remember, we lined Eric up because you were going to be in training? SARA MROZ: Okay. I didn't know anything had actually been lined up before. So it's fine, I just TONY: Yes. Remember, we lined Eric up and we said he's going to cover EBT, but we could use him elsewhere in the dose assessment RASCAL area? SARA MROZ: Okay. TONY: Afterwards. So yes, it actually has 10 11 SARA MROZ: Because I thought Yen was only 12 13 until 3:00 today, when I left yesterday. So that must have changed at some point, which is fine, I'm just confused. 14 15 Because now I feel like a loaf because I'm not working 16 all day. 17 TONY: Okay. Well, you know what? Do you 18 want to work? SARA MROZ: I can if you guys need me. 19 20 TONY: Okay, let me see, ES, Executive 21 Support Team. This is March 15th. Could you do the EST actions officer? 22 SARA MROZ: I don't know what that is but 23 24 I'll learn it, from 3:00 to 11:00 tonight? TONY: Yes, 3:00 to 11:00 tonight. And I 25

can show you what it is because I was one. Pretty much what it is is you will hang out in the ET room, and you're going to open up the priority list for the executive team as well as action items. And just as people go in and out, as you overhear conversations and conference calls you keep track of, you know, requests or action items of the ET.

SARA MROZ: Okay.

TONY: Whether or not you need to assign things to various teams, you do all that through WebEOC.

SARA MROZ: Okay.

TONY: You work with, let's say Brian, for example, the responsive advisor, to ensure that the agency's priorities, top three priorities are captured, and it's pretty much, what do you guys need me to do type thing. Do you need help with anything? So you could do that, and if it's slow and you feel it's not needed, just float, and what can I do to help, 3:00 to 11:00.

TONY: Okay.

SARAMROZ: I was just confused. I was like, oh, I thought Tony and I said 3:00.

TONY: Yes, I'm sorry if I did.

SARA MROZ: No, no, no. No, it's okay. I

SARA MROZ: Okay, I will see you guys at

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3:00 then.

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just wanted to make sure, because I didn't want -- well, the other thing was, it's like I didn't know if Jim got confused like if he was really tired. So I didn't want to not show up and then there'd be a problem.

TONY: Okay.

SARA MROZ: Okay, I'll see you guys at 3:00.

TONY: All right, thank you, Sara.

SARA MROZ: You're welcome.

TONY: Bye bye.

SARA MROZ: Bye.

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# (CONFERENCE CALL INITIATED)

SHERRY SCHWARZ: Good afternoon, NRR. This is Sherry Schwarz. May I help you?

MICHELE EVANS: Yes. Hey Sherry, it's Michele Evans. How are you?

SHERRY SCHWARZ: I'm good, and you?

MICHELE EVANS: I'm good. Hey, is Eric or

Bruce Boger there?

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SHERRY SCHWARZ: Eric, where did he go?

I think he went to see Fred.

MICHELE EVANS: Okay. How about Bruce?

SHERRY SCHWARZ: Bruce. I thought, let me go peek in there for a second.

(Pause)

SHERRY SCHWARZ: No, Bruce is, I think he.'s probably at the Ops Center where he was headed earlier.

MICHELE EVANS: Is he headed? I don't see him here.

SHERRY SCHWARZ: Oh, sorry about that. Let me look and see if his calendar reflects anything.

MICHELE EVANS: Yes, I know that they've got the names of the people that they're sending to Japan and we haven't gotten those names here at the Ops Center.

So we need the names so we can work dosimetry and phones

and all sorts of things. SHERRY SCHWARZ: Okay. MICHELE EVANS: Airplanes. SHERRY SCHWARZ: Right, exactly. What is showing on his calendar is that he's at T6A1. He's in a meeting with Mike Johnson's office. MICHELE EVANS: A meeting with Mike Johnson. Okay, how about Mary? SHERRY SCHWARZ: Mary Givvines was here. MICHELE EVANS: The other choice is, her 10 door's closed, so how about Mary Muessle? Can you connect 11 me to her, or tell me the number up there maybe and then 12 13 I'll give it a call? SHERRY SCHWARZ: Okay, let's see. Yes, I 14 15 don't really think -- she's in the EDO's office, right? MICHELE EVANS: Yes. So probably if I dial 16 17 415-1700? SHERRY SCHWARZ: Yes. 18 MICHELE EVANS: 17. 19 20 SHERRY SCHWARZ: M-E-U or M-U-E? 21 MICHELE EVANS: I'm not sure. It'll come 22 up. 23 SCHWARZ: There she is. SHERRY 24 301-251-3322. Now it shows that she's in Research PMDA. 25 MICHELE EVANS: No, I know. That's not right.

You know what, I'll give her something else to try. If I don't get an answer I'll find Eric's -- is Eric in a meeting or something? SHERRY SCHWARZ: He went to see Fred. Do you want me to put you on hold and see if he's there with Fred? MICHELE EVANS: Yes. SHERRY SCHWARZ: We could do that. MICHELE EVANS: That'd be great. 10 SHERRY SCHWARZ: Okay. MICHELE EVANS: Thanks. 11 12 (Pause) 13 SHERRY SCHWARZ: Michele? MICHELE EVANS: Yes. 14 15 SHERRY SCHWARZ: They're looking for him. I'm going to go back to the line now. Can you just 16 17 hold a couple more seconds? MICHELE EVANS: Sure. 18 SHERRY SCHWARZ: Okay. 19 20 (Pause) 21 SHERRY SCHWARZ: Michelle? 22 MICHELE EVANS: Yes? 23 SHERRY SCHWARZ: Chanel said that he wasn't 24 in with Fred. 25 MICHELE EVANS: Okay.

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SHERRY SCHWARZ: So do you want Eric's cell number? MICHELE EVANS: You know what, I have it. Yes, do you have it? Go ahead. SHERRY SCHWARZ: Sure. It's MICHELE EVANS: Okay, thanks. SHERRY SCHWARZ: Let me know if I can track him any further. I'm sorry. MICHELE EVANS: Okay. That's okay. Bye. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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### (CONFERENCE CALL INITIATED)

ERIC LEEDS: Eric Leeds.

MICHELE EVANS: Yes. Hey Eric, it's Michele. Sorry to bother you.

ERIC LEEDS: No. Hi Michelle, how are you doing? What's up?

MICHELE EVANS: Hey, I'm good. The names of the people that we're sending over to Japan?

ERIC LEEDS: Yes.

MICHELE EVANS: Is that finalized? Because Mary Muessle read off a list, but the liaison team hasn't been given any names yet.

ERIC LEEDS: We got one more name and we're waiting for Region I to confirm.

MICHELE EVANS: Okay. Can we get the first names so that, they wanted start dosimetry and telephones and --

ERIC LEEDS: Oh, that first list, I didn't include you on my email?

MICHELE EVANS: I'm not at my computer now. Did you send something in the last couple minutes?

ERIC LEEDS: I sent an email to -- yes, within the past half hour. I sent an email out to all the office directors and I probably forgot you. I apologize. With

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1	the list of all the names. You know who has the list
2	right now that can give it to you is Bruce Boger.
3	MICHELE EVANS: Yes, but I couldn't find
4	Bruce. I just called over there too, and he wasn't around.
5	ERIC LEEDS: All right. Can you give me
6	a couple minutes and I'll go up to my office and I'll
7	send it to you?
8	MICHELE EVANS: Yes, that'd be great.
9	Thanks.
10	ERIC LEEDS: Oh wait a minute. Hold on.
11	Okay, who do you want us to send the list to? Rulen
12	(phonetic)'s got it right in front of him.
13	MICHELE EVANS: Is there an email here that
14	I can send something to?
15	ERIC LEEDS: Put Michele Evans on, okay.
16	Yes, put Wiggins (phonetic) on even though he's in Peru.
17	MICHELE EVANS: No, don't send it to him
18	because it'll get forwarded.
19	ERIC LEEDS: Who else do you want us to send
20	it to?
21	MICHELE EVANS: You know what, it looks like
22	you're sending it to me at this point.
23	ERIC LEEDS: We're putting on Wiggins anyway
24	that way you'll send him more emails. Anybody else?
25	MICHELE EVANS: Here's another one. OST02

1	HOC.
2	ERIC LEEDS: HOC.
3	MICHELE EVANS: Okay.
4	ERIC LEEDS: So repeat that back? At
5	nrc.gov?
6	MICHELE EVANS: I guess. Nrc.gov, is that
7	what that is? See if that works when he's trying to
8	send it.
9	ERIC LEEDS: All right, it's Michele Evans
10	and whatever that thing is. Okay, we're going if
11	you look for it.
12	MICHELE EVANS: Yes, worst case I'll get
13	it off of mine and forward it over here.
14	ERIC LEEDS: All right. Right, we're
15	missing one name. We're waiting for Region I for one
16	more name.
17	MICHELE EVANS: Okay, and when you get the
18	last name you need to get it over to like the HOO. Like
19	have someone call the HOO and get connected to the liaison
20	people. The liaison team.
21	ERIC LEEDS: The liaison team?
22	MICHELE EVANS: Yes.
23	ERIC LEEDS: That's Mark Thaggard's group
24	right now?
25	MICHELE EVANS: Yes.

ERIC LEEDS: Okay.

MICHELE EVANS: Okay.

ERIC LEEDS: We can make that happen.

MICHELE EVANS: All right, thanks. Bye bye.

ERIC LEEDS: You're welcome. Bye.

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### (CONFERENCE CALL INITIATED)

TABITHA: NRC Ops Center, Tabitha speaking. How may I help you?

TIA: Hello Tabitha, this is Tia. How are you?

TABITHA: Hey, I'm doing okay.

TIA: Good. I was calling to see, do you have the schedule for the next couple days? Do you have it there with you?

TABITHA: I do. Can you hold on one second?
TIA: Sure, no problem.

(Pause)

TABITHA: Hello, Tia?

TIA: Yes.

TABITHA: All right, sorry about that. I was looking for a recent one. Okay, I got the schedule up.

TIA: Okay, because I think I was initially on there from -- excuse my voice, I have a cold. I was initially on there from 11:00 to 11:00, but then I heard they had changed the schedule.

TABITHA: What day was it, because why am I not seeing your name?

TIA: I think it was from the 13th to the

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14th, so from this evening until tomorrow. TABITHA: Okay, you know what? I'm looking at the schedule and on, wow. Today's the 14th. TIA: Today's the, yes, 14th. TABITHA: Okay, so from 11:00 to 7:00 it was Linda, and then it's me from 7:00 to 3:00. TIA: But the other one, the other one for 8 the EBT? TABITHA: Oh, my goodness. How about that? 10 How about that? Okay, hold on one second. EBT coordinator, right? 11 12 TIA: Admin. 13 TABITHA: Admin, okay. EBT Admin, no. EBT, 14 oh here it is at the bottom. Okay, Christina (phonetic). 15 The next is Tia, 3/14 to 3/15 11:00 p.m. tonight to 7:00 a.m. in the morning. 16 17 TIA: Okay. And who is it before me? TABITHA: Before you it's Kelly Riner. 18 TIA: Okay, and she has it --19 20 TABITHA: Actually it's, you know what, let 21 me get that straight. It is Kelly Riner who's here but 22 she's leaving at 5:00. So you'll actually be doing a 23 turnover with Annette Stang. 24 TIA: Okay, so Annette. Okay. 25 TABITHA: Yes, she's on like 5:00 to 11:00

until you get here.

TIA: Okay. All right, thank you very much.

TABITHA: No problem. Hope you feel better.

Bye.

TIA: Thank you. Bye.

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### (CONFERENCE CALL INITIATED)

TONY: NRC Ops Center. This is Tony.

TIA POPE: Hello, yes. This is Tia Pope.

How are you?

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TONY: Good, Tia. How are you?

TIA POPE: I'm good. I was calling to check

on, I called earlier. I spoke with Tabitha.

TONY: Yes.

TIA POPE: She was telling me the next shift hours. Could you tell me the next time Sapna Hurd is on the schedule?

TONY: Sapna.

Can I look at the schedule real quick?

FEMALE PARTICIPANT: Of course.

TONY: Let's see, Sapna is tomorrow morning.

TIA POPE: Tomorrow morning?

TONY: Yes.

TIA POPE: At what, 7:00?

TONY: 7:00.

TIA POPE: Okay.

TONY: Okay?

TIA POPE: All right, thank you.

TONY: All right. Thank you.

TIA POPE: Bye bye.

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TONY: Bye bye.

# **NEAL R. GROSS**

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NIMA ASHKEBOUSSI: NRC Ops Center.

AMY SALUS: Hi, who am I speaking to, please?

NIMA ASHKEBOUSSI: This is Nima Ashkeboussi.

AMY SALUS: Hi Nima. Are you in the EST

room?

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NIMA ASHKEBOUSSI: I am, yes.

AMY SALUS: Where are you at?

NIMA ASHKEBOUSSI: I'm right outside the briefing room, yes.

AMY SALUS: Okay. Can you go in there and find out who's on the EST right now? I don't know who's scheduled.

NIMA ASHKEBOUSSI: Sure.

 $$\operatorname{AMY}$$  SALUS: Because I'm supposed to come in at 11:00 but I need to talk to them.

NIMA ASHKEBOUSSI: Okay. Hold on please.

AMY SALUS: Thank you.

(Pause)

NIMA ASHKEBOUSSI: I'm sorry, what was your

name again?

AMY SALUS: It's Amy Salus.

NIMA ASHKEBOUSSI: Amy Salus. Do you know which position, Amy?

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1	AMY SALUS: EST.
2	NIMA ASHKEBOUSSI: I'm sorry? EST.
3	AMY SALUS: EST.
4	NIMA ASHKEBOUSSI: Okay.
5	MALE PARTICIPANT: She's supposed to be
6	coming in at 11:00.
7	NIMA ASHKEBOUSSI: Okay, yes. We have you
8	on the schedule for the EST Admin assistant tonight.
9	AMY SALUS: Like can I talk to the person
10	who's there right now?
11	NIMA ASHKEBOUSSI: The person in charge
12	right now? Oh okay, yes.
13	KAREN: Hello, this is Karen.
14	AMY SALUS: Hi, Karen?
15	KAREN: Yes?
16	AMY SALUS: I know it's kind of late. Is
17	it possible to find someone I could switch with?
18	KAREN: No.
19	AMY SALUS: No.
20	KAREN: We've been switching everything all
21	around all day.
22	AMY SALUS: Oh really?
23	KAREN: Uh-huh.
24	AMY SALUS: Okay, I'll be there.
25	KAREN: Okay, thank you.

# **NEAL R. GROSS**

AMY SALUS: Bye.

# **NEAL R. GROSS**

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## (CONFERENCE CALL INITIATED)

AMY SALUS: Ops Center, this is a recorded call. This is Amy.

TED SMITH: Hi Amy. This is Ted Smith. I'm on the liaison team. I'm a federal liaison, and I'm just wanting to see when I'm next up on the schedule. I thought it was for 7:00 a.m. tomorrow morning.

AMY SALUS: Okay, one second. Let me pull the schedule.

TED SMITH: Thank you.

AMY SALUS: Liaison. Okay, and what position are you?

TED SMITH: Federal.

AMY SALUS: Federal liaison, and your name was Ted Smith?

TED SMITH: Yes.

AMY SALUS: You're 7:00 a.m. to 3:00 p.m.

on the 15th.

TED SMITH: All right, I'll be in tomorrow morning.

AMY SALUS: Thank you very much.

TED SMITH: Thank you. Bye.

AMY SALUS: Bye bye.

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

PMT Director Audio Files

**Docket Number:** 

N/A

Location:

N/A

Date:

March 15, 2011

Work Order No.:

NRC-4222

Pages 1-21

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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TUESDAY,

MARCH 15, 2011

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### (CONFERENCE CALL INITIATED)

MICHELE (phonetic): Good evening, NRC Operations Center. This is Michele.

JUDE (phonetic): Good evening, Michele.

This is Jude from the Customer Support Center at the

CST (phonetic).

MICHELE: Uh-huh.

JUDE: Okay, the reason I'm calling, I have Stanley Gardocki (phonetic). He's working from home now, and he called the CST saying that he was unable to log into the NRC e-library because his password was not working.

Are you (indiscernible) for us to transfer him over or --

MICHELE: Do you know what position he's filling here at the OST?

JUDE: I'm not sure. The only person that he mentioned is Rick Hasselberg.

MICHELE: Okay. Hold on one moment.

JUDE: Okay.

(Pause)

MICHELE: I can get a message to Rick.

JUDE: Okay. He's at home right now. His number, Stanley's number is (b)(6) and that'll

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be it.

MICHELE: Okay, thank you.

JUDE: Hello, is your name Rachel?

MICHELE: Michele.

JUDE: Michele. So if we happen to get this type of call in the future what should the CST do?

MICHELE: Well, you can still call this number and we'll just get a message to that person. Since I don't work on that team, I'm just the administrative person, you know, I'll just find out where Rick is at and then I'll get a message to him or whoever's in that position at this point in time.

JUDE: Okay, I got you.

MICHELE: Okay.

JUDE: Thank you.

MICHELE: Uh-huh. Bye.

JUDE: Bye bye.

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## (CONFERENCE CALL INITIATED)

DON COOL: NRC, Don Cool.

SAPNA HURD: Hi Don. This is Sapna calling from the Operations Center.

DON COOL: Hi there.

SAPNA HURD: Hi there. This is a recorded line. I'm just calling to see if you would be able to cover a shift in the Operations Center for the PMTR Director?

DON COOL: Yes.

SAPNA HURD: Okay.

DON COOL: What are you looking at? I was talking with Lou Brandon a few minutes ago, so --

SAPNA HURD: Oh, you were?

DON COOL: Yes.

SAPNA HURD: Okay. Right now there's an opening on the 17th from 3:00 p.m. to 11:00 p.m. that we're looking to cover.

 $$\operatorname{\textsc{DON}}$$  COOL: Right. That's the one he asked me if I was able to do. I can do that.

SAPNA HURD: You can do that? Okay, I'll put --

DON COOL: 3:00 to 11:00 Thursday.

SAPNA HURD: 3:00 p.m. to 11:00 p.m, March

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-- I'm sorry, my days are like so off. The 17th, right? DON COOL: Yes. The 17th. SAPNA HURD: Okay. DON COOL: Yes. SAPNA HURD: Thank you, sir. DON COOL: Okay. SAPNA HURD: Bye bye.

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#### (CONFERENCE CALL INITIATED)

DEBBIE (phonetic): Office of Research.

SAPNA HURD: Hi, this is Debbie?

DEBBIE: Uh-huh.

SAPNA HURD: Hi Debbie. This is Sapna.

DEBBIE: Hi.

SAPNA HURD: Hey, I'm calling from the Operations Center. This is a recorded line. I was wondering if you could help me out with something. I was looking for Doug Coe. I don't know if you've seen him today or not. I tried calling his line and Carolyn's (phonetic) line and nobody answered. And we're looking for him to help out at the Operations Center.

DEBBIE: Okay.

SAPNA HURD: And I can't find his cell phone number, so I was hoping you might have seen him today just to get a confirmation that he's even at work today.

DEBBIE: Okay, hold on a second.

SAPNA HURD: Thank you.

(Pause)

DEBBIE: He's not in our staff meeting up

SAPNA HURD: Okay.

DEBBIE: Let me transfer you down to --

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1	SAPNA HURD: Well, it's okay because I tried
2	all the phone numbers down there.
3	DEBBIE: Uh-huh.
4	SAPNA HURD: And if, you know, by any chance
5	you do see him, we're trying to see if he can cover a
б	shift at the Operations Center. Today's the 15th, on
7	the 16th.
8	DEBBIE: The 16th.
9	SAPNA HURD: From 11:00 p.m. to 7:00 a.m.
10	DEBBIE: 11:00 p.m. to 7:00 a.m.
11	SAPNA HURD: Yes, so that would be tomorrow,
12	Wednesday night, basically, for the PMTR Director.
13	DEBBIE: Okay.
14	SAPNA HURD: And he can call me back at the
15	Operations Center.
16	DEBBIE: Okay, what's the number?
17	SAPNA HURD: 301-816-5100.
18	DEBBIE: Okay.
19	SAPNA HURD: Thank you ma'am.
20	DEBBIE: Okay.
21	SAPNA HURD: Bye.
22	DEBBIE: Bye.
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## (CONFERENCE CALL INITIATED)

JOHN TAPPERT: Hello?

SAPNA HURD: Hi. Can I speak to John Tappert, please?

JOHN TAPPERT: (Indiscernible) this is me.

SAPNA HURD: Hi John. My name is Sapna and

I'm calling from the Operations Center here at

JOHN TAPPERT: Yes.

headquarters.

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SAPNA HURD: This is a recorded line. I'm calling to see if you would be available to cover the PMT, the director position?

JOHN TAPPERT: For what time period?

SAPNA HURD: So the time frame is 11:00 p.m. to 7:00 a.m. tonight and tomorrow night we're looking to fill.

JOHN TAPPERT: I'm kind of at an offsite retreat right now. I talked to somebody, and I was going to do like the evening shift on Thursday if we were still doing it.

SAPNA HURD: Okay. That position is already, somebody was able to cover that. The only two we're looking for right at this moment is for tonight 11:00 p.m. to 7:00 a.m. and tomorrow night 11:00 p.m. to 7:00

a.m.

JOHN TAPPERT: I guess potentially I could do it tomorrow night because we'll be coming back to D.C. tomorrow.

SAPNA HURD: Okay, that would be very, very much appreciated. We're kind of running thin on a lot of the folks. So I'll put you down for tomorrow which is the 16th at 11:00 p.m. to 7:00 a.m.

JOHN TAPPERT: Okay.

SAPNA HURD: And if any issues arise you can certainly call us back at the 816-5100 number.

JOHN TAPPERT: Okay.

SAPNA HURD: So, you know, the sooner the better. But for now I'll just put you down for that shift, and like I said, if anything urgent comes up please let us know.

JOHN TAPPERT: Okay.

SAPNA HURD: All right. Thank you John.

JOHN TAPPERT: Sure. Bye.

SAPNA HURD: Okay, bye bye.

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## (CONFERENCE CALL INITIATED)

ASHLEY (phonetic): Good morning, FSME. This is Ashley.

SAPNA HURD: Hi, I'm looking for Terri Reis or Rice (phonetic)? How do you pronounce his last name correctly?

ASHLEY: Reis.

SAPNA HURD: Reis, okay. Is he available to speak? I'm calling from the Operations Center.

ASHLEY: One second, okay?

SAPNA HURD: Thank you.

(Pause)

ASHLEY: Hello, ma'am?

SAPNA HURD: Yes.

ASHLEY: He might be in a meeting or just stepped out of his office. Can I transfer you to someone else?

SAPNA HURD: Actually, he's really the one I need. If I can leave a message?

ASHLEY: Okay, I'll transfer you to his voice mail.

SAPNA HURD: Okay, sure.

ASHLEY: No problem.

(Pause)

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TERRY REIS: Hi, Ops Center. SAPNA HURD: Hello? TERRY REIS: Yes. SAPNA HURD: Hi, this is Sapna Hurd. calling from the Operations Center. TERRY REIS: Uh-huh. SAPNA HURD: And I just want to let you know this is a recorded line. I am looking to fill a PMTR Director position for tonight, and wasn't sure if that 10 is something that you may be able to fulfill? TERRY REIS: I've never done it before. 11 SAPNA HURD: Okay. Well, it is an 11:00 12 13 p.m. to 7:00 a.m. shift, so I'm not sure. I know it is a little bit late of a notice, so I just wanted to 14 15 see if there was any possibility you'd be able to work that. 16 17 TERRY REIS: Well, yes, I'll do it. I'll do it. What I'll do is come down for a few hours to 18 see what I need to do. 19 20 SAPNA HURD: Okay. 21 TERRY REIS: Okay. 22 SAPNA HURD: Okay, so 11:00 p.m. to 7:00 23 a.m. tonight would be okay? 24 TERRY REIS: Yes. 25 SAPNA HURD: Thank you so much, Terry. We

really appreciate it. TERRY REIS: What's your name? SAPNA HURD: My name is Sapna, S-A-P-N-A, and I'm just helping the folks here, helping the schedule. TERRY REIS: Okay. SAPNA HURD: So I can be reached back here before 3:00 p.m. today by the 816-5100 number. TERRY REIS: Yes. SAPNA HURD: But for now I'll put you down 10 for 11:00 p.m. to 7:00 a.m. tonight. TERRY REIS: Okay. Thank you. Bye bye. 11 SAPNA HURD: Thank you so much. Bye bye. 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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## (CONFERENCE CALL INITIATED)

SAPNA HURD: Hello?

LEROY (phonetic): Hello?

SAPNA HURD: Yes, is this LeRoy?

LEROY: Yes, it is.

SAPNA HURD: Hi LeRoy. This is Sapna calling from the Operations Center.

LEROY: Hi.

SAPNA HURD: Hi LeRoy. I just want you to know this is a recorded line.

LEROY: Yes.

SAPNA HURD: Are you available to report to the Ops Center this week at all, or are you out of the office?

LEROY: I'm in Germany.

SAPNA HURD: You are. Okay. All right then.

LEROY: I was waiting for the call, and actually -- I'm sorry. Go ahead.

SAPNA HURD: Oh no, we were just going to see if you were available this Friday, but that's okay.

LEROY: I'd be more than happy to do it but, you know, as of right now I'll still be in Germany.

SAPNA HURD: Okay. All right. I'll put

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that down. When are in Germany until? LEROY: Hopefully I'll be back by Monday. The reason I might be back sooner is if we don't have any money. SAPNA HURD: Oh yes. Okay. LEROY: Did we get continued yet? Do you know yet? SAPNA HURD: Don't know, but I think they're thinking another three weeks more than likely. 10 LEROY: Okay, because if I can get a flight changed to get back, the only problem is I need to stay 11 12 for a meeting on Friday. 13 SAPNA HURD: Yes. LEROY: And make sure I can get a flight. 14 (b)(6)15 But let (indiscernible) real fast too. (b)(6) 16 17 18 SAPNA HURD: Okay. All right, well, I will 19 20 put you down that you were out of the country so they won't call you again, okay? 21 (b)(6)22 LEROY: (b)(6) 23 24 SAPNA HURD: Oh okay. What is her name? LEROY: |(b)(6) 25

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1		SAPNA H	URD:	(b)(6)	1	Oka	y, (b)
2	(b)(6)	· · · · · · · · · · · · · · · · · · ·			Okay,	thank	you.
3		LEROY:	Than	k you	1.		
4		SAPNA H	HURD:	Okay	, bye	bye.	
5		LEROY:	Вуе.				
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### (CONFERENCE CALL INITIATED)

MALE PARTICIPANT: I can't take your call right now. Please leave a message.

VOICE MAIL: At the tone please record your message. When you've finished recording you may hang up or press 1 for more options. To leave a callback number press 5.

SAPNA HURD: Hi, this message is for Duane Hardesty. Hi Duane. My name is Sapna Hurd. I'm calling from the Operations Center here at the headquarters office at NRC. This is a recorded line that I'm calling from, and I'm just calling to see if you would be available this Friday, March 18th, to cover for the PMTR Coordinator position.

You can call me back at 301-816-5100 phone number and you will get one of the headquarters offices. And I am here until 3:00 p.m., and you can ask for me by name, Sapna, S-A-P-N-A. And so we are trying to fill that position for this Friday, March 18th from 7:00 a.m. to 3:00 p.m. Please give us a call back. Thank you. Bye bye.

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## (CONFERENCE CALL INITIATED)

PHIL (phonetic): Office of Research, Phil.

SAPNA HURD: Hi Phil. This is Sapna calling from the Operations Center.

PHIL: Hi Sapna from the Operations Center.

SAPNA HURD: Hi there. Just want to let you know this is a recorded line. I'm looking for LeRoy Hardin. Have you seen him today or --

PHIL: No, I certainly haven't.

SAPNA HURD: Okay. Can you check for me on the DE calendar, see if he put that he's out of the office or anything like that?

PHIL: I don't see him out of the office.

SAPNA HURD: All right, I will see if we have another number for him then. Okay.

PHIL: All right, ma'am.

SAPNA HURD: Thank you, sir.

PHIL: All right, bye.

SAPNA HURD: Bye.

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(CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center. This is Linda.

LINDA: Uh-huh.

JEFF MITMAN: I just received a phone call from this number. I don't know what it was specifically about, but I want to return the call.

LINDA: Okay. It's probably for staffing in the Ops Center. Do you work one of the positions in the Ops Center currently?

JEFF MITMAN: I do not.

LINDA: Okay, Jeff. I'm sorry, what was your name again?

JEFF MITMAN: Mitman, M-I-T-M-A-N.

LINDA: Okay, can you hold on one moment?

I'll try and see who called you.

JEFF MITMAN: Thank you.

LINDA: Uh-huh.

(Pause)

LINDA: What's your number, Jeff?

JEFF MITMAN: My number is area code

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LINDA: Yes, because I don't know who would have called you from this number. And you said you're not on any incident response team, correct? JEFF MITMAN: That's correct. LINDA: Yes, I don't know who that would have been. And the number was 415-5400, or 816-5100? JEFF MITMAN: It was 5100. 5100. Oh gosh, that could be LINDA: anywhere in here. Okay, well, let me see if I can find 9 10 who called you. JEFF MITMAN: Well, I'd like to drop off 11 because somebody may have just left me a voice mail, 12 13 and I can't listen to my voice mail while I'm talking 14 to you. 15 LINDA: Oh I see. 16 JEFF MITMAN: Is that okay? LINDA: Yes, that's fine. 17 18 JEFF MITMAN: Okay, thank you very much. LINDA: Thank you. Bye bye. 19 20 JEFF MITMAN: Bye. 21 22 23 24

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#### (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center, this is Linda.

May I help you?

STEPHANIE GARLAND: Linda, hi. This is Stephanie calling from the EDO office. How are you?

LINDA: Good. How are you?

STEPHANIE GARLAND: I'm good. I know everybody's going kind of crazy, but I'm trying to find out if you guys have a specific, you know, I guess, roster of who's working when in the next couple days just so we have something we can sort of go by.

LINDA: You want all staff or just EDO staff?

STEPHANIE GARLAND: EDO staff specifically,
I guess, would be good.

LINDA: Okay, let me check with Tony Bower (phonetic). Hold on one second.

STEPHANIE GARLAND: Thank you.

(Pause)

LINDA: Stephanie?

STEPHANIE GARLAND: Yes.

LINDA: Hi. Okay, we don't have one list that just shows EDO staff. I can send you the roster.

STEPHANIE GARLAND: That's fine.

LINDA: And it will show everybody on it.

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And basically if you need anything further just let us know. STEPHANIE GARLAND: That's fine. LINDA: Because we don't know who's working over there. Should I send it directly to you? STEPHANIE GARLAND: If you don't mind. LINDA: And what's your last name again? STEPHANIE GARLAND: It's Garland, G-A-R-L-A-N-D. LINDA: Okay, will do. 10 11 STEPHANIE GARLAND: Thank you. 12 LINDA: Thank you. 13 STEPHANIE GARLAND: Bye bye. 14 LINDA: Bye. 15 16 17 18 19 20 21 22 23 24 25

# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number:

N/A

Location:

N/A

Date:

March 16, 2011

Work Order No.:

NRC-4222

Pages 1-16

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# UNITED STATES OF AMERICA NUCLEAR REGULATORY COMMISSION

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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WEDNESDAY,

MARCH 16, 2011

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**NEAL R. GROSS** 

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#### (CONFERENCE CALL INITIATED)

SCOTT MOORE: Scott Moore.

MICHELLE (phonetic): Yes. Hey Scott, it's

Michelle.

Michelle?

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SCOTT MOORE: Hi, how are you doing,

MICHELLE: I'm good. What's up?

SCOTT MOORE: Hey, yesterday, I think it was you who mentioned Dianna Deatoro (phonetic) and John Buckley (phonetic)?

MICHELLE: Right.

SCOTT MOORE: Okay. Do you know, do they want those positions for the LT international liaison backfilled for assist in that or do they want them to assist with helping backfill within OIP?

MICHELLE: Yes, that other request that came out?

SCOTT MOORE: Yes.

MICHELLE: Yes, I'll verify for you and let you know.

SCOTT MOORE: Okay.

MICHELLE: Okay.

SCOTT MOORE: If I don't answer the phone could you just leave a message at 7875?

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MICHELLE: Yes. SCOTT MOORE: Okay. MICHELLE: Can I ask you one more question? SCOTT MOORE: Yes, sure. MICHELLE: We're looking for people with RASCAL experience who are not currently not on these watch bills. SCOTT MOORE: For the RASCAL experience? MICHELLE: Yes. 10 SCOTT MOORE: Okay. 11 MICHELLE: And we're looking for someone 12 tonight and tomorrow, because well, I'm not sure what 13 we've communicated out but this situation has seriously 14 degraded. 15 SCOTT MOORE: Yes, I've heard. 16 MICHELLE: Yes. Okay, so we're looking for 17 some, you know, support to the PMT team tonight in that 18 area. They're going to be doing some flyovers and getting 19 data, and having another person back there to help process 20 that when we get the readings, which will probably be 21 coming in -- well, the flyover supposed to be at like 22 8:00 or 9:00 p.m. so we're thinking the back shift and 23 day shift tomorrow. 24 SCOTT MOORE: Okay, the back shift would 25 be 11:00 to 7:00.

MICHELLE: 11:00 to 7:00, yes. And I mean, just so you know, I don't know if any of these people work for you or not. Fritz Sturz is coming in. I don't know who he works for. SCOTT MOORE: He's in NSIR. MICHELLE: He's in NSIR, okay. Yes, I don't know who works in NSIR unfortunately. Gary Purdy is already on here, Kimberly Gambone and John Parillo. I don't know if any of those are your staff. Casper Sun. So we already have several of these people running through, but that's the area of need at this point. SCOTT MOORE: Okay. MICHELLE: Okay, if you have anything --SCOTT MOORE: Well, I'm meeting with the division directors in five minutes so --MICHELLE: Okay, great. SCOTT MOORE: -- I'll talk to them. MICHELLE: All right, thanks. SCOTT MOORE: Okay, thanks. MICHELLE: Bye bye. SCOTT MOORE: Bye bye.

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#### (CONFERENCE CALL INITIATED)

SCOTT MOORE: Hi, this is Scott Moore, acting deputy director of the Office of Federal and State Materials and Environmental Management Programs. I'm either away from my desk or on the phone. Please leave a message after the beep. Thank you.

MICHELLE: Yes. Hey Scott, it's Michelle calling back. I talked to Margie (phonetic), and the first place of need would be the international liaison person on the liaison team here in the Ops Center. So if you want to provide, you know, availability or names of the people to me, and also you can send it to OSTO2 HOC, which is the computer here in the Ops Center where we're working the staffing for shifts. If you send it to both, include me and I'll make sure it gets in here, but try that other email address also. Thanks bye.

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#### (CONFERENCE CALL INITIATED)

SHERI CAMPBELL (phonetic): NRR Front Office,
Sheri Campbell (phonetic).

MICHELLE: Yes. Hey Sheri, it's Michelle. How are you?

SHERI CAMPBELL: I'm well, how are you Michelle?

MICHELLE: Is Eric there?

SHERI CAMPBELL: Yes, he is, one moment please.

(Pause)

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SHERI CAMPBELL: Michelle, thanks for holding. I'll put you through now.

MICHELLE: Okay.

ERIC LEEDS: Eric Leeds.

MICHELLE: Yes. Hey Eric, it's Michelle.

ERIC LEEDS: Hi Michelle.

MICHELLE: Do you have some time to come over here and talk to the ET? I'm not sure if you're aware the situation degraded greatly overnight?

ERIC LEEDS: Yes, I'm very aware. Ed Highland (phonetic) stopped in. He had just gotten off shift so he stopped in. I didn't want to rush down there because I figured you guys are flooded.

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(b)(5)MICHELLE: Yes. (b)(5) ERIC LEEDS: Okay, they want me over, I'm coming. MICHELLE: Yes. ERIC LEEDS: I'm on my way. MICHELLE: All right, bye. 10 ERIC LEEDS: Thanks, bye. 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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(No words to transcribe)

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9 0%E\$)T2L06965094 (CONFERENCE CALL INITIATED) PARTICIPANT: (Indiscernible) FEMALE speaking. FEMALE PARTICIPANT: Yes, I'm trying to get Dan Dorman. FEMALE PARTICIPANT: Let me transfer you. I'll see if he's in his office. Hold on. FEMALE PARTICIPANT: Okay. 10 (Pause) FEMALE PARTICIPANT: Ma'am? 11 FEMALE PARTICIPANT: Yes? 12 13 FEMALE PARTICIPANT: I can't get through to Dan. I can call his BlackBerry if possible. 14 15 FEMALE PARTICIPANT: No, you know what, I'm looking. It looks like he worked the night shift in 16 the Ops Center from 11:00 to 7:00 this morning, so I'm 17 18 not sure. I'll try to catch him. And he's doing it again 19 tonight, so I'll catch him when he's awake. 20 FEMALE PARTICIPANT: Okay. 21 FEMALE PARTICIPANT: Okay, thanks. 22 FEMALE PARTICIPANT: All right. 23

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(No words to transcribe)

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#### (CONFERENCE CALL INITIATED)

PATTY (phonetic): Good afternoon, Office of New Reactors. This is Patty.

MICHELE EVANS: Yes, I was trying to get a hold of Mike Johnson (phonetic)?

PATTY: I'm sorry, he's not in the office.

May I take a message?

MICHELE EVANS: Yes, this is Michele Evans in NSIR, and I'm calling from the Ops Center trying to line up some shifts work for ET, people who can fill the ET role, and Mike's name on here and also, actually, I'm pretty sure that Gary (phonetic)'s name is on here also. Do you expect Mike back in?

PATTY: Actually ma'am, I'm not sure what time he left for lunch because I had left for lunch. I can get him on his BlackBerry if you want.

MICHELE EVANS: Yes, you know what, I'll get him. I'll send him an email.

PATTY: Okay.

MICHELE EVANS: Thanks, bye.

PATTY: You're welcome.

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(CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: Bruce Wilkers (phonetic) office, may I help you?

MICHELE EVANS: Yes, is Bruce around?

FEMALE PARTICIPANT: No, he's at the Ops Center today. He has a actor here, Joe Giiter.

MICHELE EVANS: Okay, so this is Michele.

FEMALE PARTICIPANT: Yes.

MICHELE EVANS: How are you doing?

FEMALE PARTICIPANT: Good.

MICHELE EVANS: Yes, okay. He doesn't come in until 3:00 over in the Ops Center, that's why I was just checking to see if he was around yet. So I will talk to him when he gets here.

FEMALE PARTICIPANT: Okay.

MICHELE EVANS: Okay, thanks. Bye.

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#### (CONFERENCE CALL INITIATED)

MALE PARTICIPANT: What's up, hey?

FEMALE PARTICIPANT: Hey, it's me. Looks like we're extending this out into the 30th of April. So I just want to know, next week is your long week, right?

MALE PARTICIPANT: Yes.

FEMALE PARTICIPANT: I wanted to know what I could do --

MALE PARTICIPANT: I have no idea. I have to do a schedule because I'm coming up on range dates (phonetic).

FEMALE PARTICIPANT: What?

MALE PARTICIPANT: I have no idea. I have to look at a schedule because I'm coming up on range dates.

FEMALE PARTICIPANT: Oh. See, then that means I'm going to be left with what's left. I can't get the first pick. Okay.

MALE PARTICIPANT: No, now you can do probably anything next Thursday. You can try to pick your earlier stuff (phonetic) for next Thursday or whatever or Friday.

FEMALE PARTICIPANT: Thursday and Friday?

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MALE PARTICIPANT: That will put us through next week, so --FEMALE PARTICIPANT: Say what now? MALE PARTICIPANT: You can do next Thursday and next Friday, you can pick whatever, but that will put us through next week. (b)(6) FEMALE PARTICIPANT: (b)(6)phonetic) yet? (b)(6)MALE PARTICIPANT: (b)(6)10 11 FEMALE PARTICIPANT: Because I might be working Friday night. 12 13 MALE PARTICIPANT: Shit. 14 FEMALE PARTICIPANT: Excuse me? (b)(6)15 MALE PARTICIPANT: (b)(6)16 (b)(6)FEMALE PARTICIPANT: 17 (b)(6) 18 19 (b)(6)20 MALE PARTICIPANT: (b)(6)21 22 (b)(6) FEMALE PARTICIPANT: 23 (b)(6) 24 25 **NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS** 1323 RHODE ISLAND AVE., N.W.

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(b)(6) FEMALE PARTICIPANT: (b)(6) (b)(6) MALE PARTICIPANT: FEMALE PARTICIPANT: Okay? MALE PARTICIPANT: All right. FEMALE PARTICIPANT: Bye. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 **NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS** 

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

PMT Director Audio Files

Docket Number:

N/A

Location:

N/A

Date:

March 17, 2011

Work Order No.:

NRC-4222

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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THURSDAY,

MARCH 17, 2011

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#### (CONFERENCE CALL INITIATED)

YEN (phonetic): (Indiscernible) speaking.

ANDREA: Hi, Yen. This is Andrea calling from the Ops Center. How are you?

YEN: All right.

ANDREA: Good. I'm calling because I have a proposal for you.

YEN: Uh-huh.

ANDREA: Rebecca Clinton (phonetic) is actually trying to fill a slot before she goes to Chattanooga, and she's willing to work your slot tonight at 11:00 to 7:00 for you, if you want to.

YEN: Oh yes.

ANDREA: She said oh yes. I told you she wouldn't mind.

And guess what? I have other good news for you too.

YEN: All right.

ANDREA: I'm the one that was in here working with you yesterday, but Jim Anderson (phonetic) --

YEN: Oh, what happened yesterday? Is that okay? I feel sorry, but --

ANDREA: Oh, well, I don't know what happened.

I'm the one over in the other admin desk sits up by

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YEN: I see.
ANDREA: (b)(6)

YEN: I know. I know you. I'm just thinking because the person who call me did not leave a, what's that, extension number and I forgot to ask.

ANDREA: Oh okay.

YEN: Every time when I called back I was like they couldn't figure out where to send me to. I was like, okay, no mind. If they really need me they'll call me

ANDREA: Oh okay.

YEN: I feel bad, but anyway.

ANDREA: Okay, well, Rebecca Clinton is going to work for you tonight from 11:00 p.m. to 7:00

YEN: Uh-huh.

ANDREA: Okay, she's going to work so don't come in tonight.

YEN: Okay.

ANDREA: Okay. And then I have other good news for you, because Jim Anderson, remember, you had mentioned that you prefer to work 7:00 to 3:00?

YEN: Uh-huh.

ANDREA: Jim Anderson actually prefers to

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work 11:00 to 7:00.

YEN: Oh really? Okay, cool.

ANDREA: So that should work starting probably like next week, but you guys can discuss that amongst the two of you.

YEN: That would be fine.

ANDREA: You and Jim Anderson, okay?

YEN: That would be fine.

ANDREA: But as far as tonight, Rebecca Clinton is going to cover you.

YEN: Okay, are you scheduling out to whatever, you know, later or something like that?

ANDREA: We're scheduling out until the 25th or the 26th.

YEN: Oh okay.

ANDREA: But I'm going to --

YEN: Do you have a schedule for next week?

ANDREA: No, we don't have it. We don't have your schedule for you guys next week. So that will be good for you, I think all of you are blank. But I'm actually ready to leave. I can put you on with Karen who's relieving me, and then you can work with her unless you want to come down and talk to her.

YEN: Okay, either way is fine. I can probably just come. Are you leaving?

ANDREA: Yes, I'm ready to leave, because I was supposed to leave at 7:00. YEN: Yes, that's what --ANDREA: So I'm going to go ahead, and you can either call back over here or come down here. It may be best that you come, because Jim -- are you in this building? YEN: Yes. ANDREA: Okay, I think you should --No, actually out of the building 10 11 (phonetic) but that's --12 ANDREA: But Building One. But Jim is here 13 so I think you should probably come down now because you two can swap shifts, you know, from you going to 14 15 the night and him going to the night. YEN: Actually I can see why, because morning 16 17 shifts, I realize that morning shift is actually busier. 18 ANDREA: Oh, okay. 19 YEN: Yes, just like you said nights just 20 have more nothing (phonetic). 21 ANDREA: Okay, so yes. I think you should 22 come down here before he leaves. 23 YEN: His shift ends at 3:00, right? 24 ANDREA: Yes. He may leave a little earlier 25 because he had to come in at like 3 o'clock this morning.

YEN: I know, yes. Okay, I'll catch up with him. ANDREA: Yes. Okay, sweetie. YEN: Thanks. ANDREA: All right. Thank you. Bye bye. 

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#### (CONFERENCE CALL INITIATED)

TONY MCMURTRAY: NRC, McMurtray.

NINA (phonetic): Hi Tony. This is Nina, how are you?

TONY MCMURTRAY: Good.

NINA: Good. Hey, I got a call from somebody at the Ops Center so they sent me to the Admin. I guess, are you in the room, in the Ops Center?

TONY MCMURTRAY: Yes.

NINA: Okay, do you know whether Annieis there? I'm assuming it was probably Annie that called me. I'm trying to get ready for that Commission meeting on Monday.

TONY MCMURTRAY: Annie. Annie who? I'm sorry.

NINA: Annie Kammerer, K-A-M-M-E-R-E-R?

TONY MCMURTRAY: I don't know her. Who does

she work with or for?

NINA: She's research and she's like handling all the seismic stuff, she and Cliff Munson.

TONY MCMURTRAY: Let me see if she's on shift.

Hold on.

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NINA: Okay, thanks a lot.

(Pause)

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TONY MCMURTRAY: She's not coming on until

3 o'clock.

NINA: Okay.

TONY MCMURTRAY: All right?

NINA: Okay, thank you.

TONY MCMURTRAY: Bye.

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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FRIDAY,

MARCH 18, 2011

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## **NEAL R. GROSS**

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#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line.

HEADQUARTERS OPERATIONS OFFICER: Standby.

I'm transferring someone who wants to talk to you about the schedule.

MARY GLENN CRUTCHLEY: Okay, thanks.

Admin Support, this is recorded line.

JOHN RAY (phonetic): Yes, hi. This is John

MARY GLENN CRUTCHLEY: Hi John, it's Mary

JOHN RAY: Hi Mary Glenn, how are you?

MARY GLENN CRUTCHLEY: Okay, how are you?

JOHN RAY: Good. I'm just checking the

MARY GLENN CRUTCHLEY: Okay.

roster, the staffing schedule for next week.

JOHN RAY: And I'm supposed to be the PMTR coordinator. And last week I volunteered, and I think Roy's (phonetic) email to whoever was the responsible person said that I'd volunteer but I can't do it until Tuesday, and now I see that I'm on for Monday and Tuesday, and I was supposed to be on for Tuesday and Wednesday.

MARY GLENN CRUTCHLEY: Okay.

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Ray, OE.

Glenn.

1	JOHN RAY: So I am looking at this roster
2	and I'm on for day shift Monday and Tuesday, not on for
3	Wednesday day shift, but I can't make it on Monday.
4	(b)(6)
5	MARY GLENN CRUTCHLEY: Okay, tell me again
6	what the date is.
7	JOHN RAY: Okay, the problem date is, just
8	let me go back a page. The problem date is Monday, March
9	21st.
10	MARY GLENN CRUTCHLEY: 21st, let me get to
11	the schedule.
12	JOHN RAY: The 7:00 to 3:00 shift.
13	MARY GLENN CRUTCHLEY: All right, stand by
14	a minute. All right.
15	JOHN RAY: This is good that I got you because
16	there's another issue that you might want to check in
17	on.
18	MARY GLENN CRUTCHLEY: All right, I have
19	you, let's see, Monday 7:00 to 3:00 and Tuesday 7:00
20	to 3:00. So you're saying that
21	JOHN RAY: Right. And that was supposed
22	to be Tuesday and Wednesday 7:00 to 3:00.
23	MARY GLENN CRUTCHLEY: Tuesday and
24	Wednesday.
25	JOHN RAY: In fact if they gave me Tuesday

I'm

Wednesday, Thursday, Friday, or at least Tuesday, Wednesday, Thursday, I could do it. But I cannot do it Monday. I could not do it this weekend and not do it Monday. MARY GLENN CRUTCHLEY: Okay. Hang on a sec. Hang on just a second, John. JOHN RAY: Yes. (Pause) JOHN RAY: Mary Glenn, you're telling somebody Tuesday and Wednesday --MARY GLENN CRUTCHLEY: Yes, I know. correcting myself. JOHN RAY: Okay, okay. MARY GLENN CRUTCHLEY:

He's currently scheduled Monday and Tuesday and he can't make Monday. He can do Tuesday and Wednesday, and that's initially what he was told to do. John Ray, he's a volunteer from Enforcement. Right now he's listed Monday and Tuesday. He cannot do Monday.

He initially was told Tuesday and Wednesday, and apparently he was put on the schedule incorrectly. So Wednesday has already been filled, but it's with Prosanta who can't come in until 8:00. We've got somebody in the Wednesday slot, John. I mean do you want to come in or --

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JOHN RAY: No, I'll come in for just the one day on Tuesday. MARY GLENN CRUTCHLEY: On Tuesday, okay. JOHN RAY: But I can't make it on --MARY GLENN CRUTCHLEY: Definitely on Monday. Right. JOHN RAY: Or here's a couple of options. MARY GLENN CRUTCHLEY: Okay. JOHN RAY: Well, I can't make it by 3:00 10 and it would be ridiculous to do a double shift if you 11 want me to come on midnight shift Monday night and Tuesday 12 and then do Tuesday day shift. 13 MARY GLENN CRUTCHLEY: Because actually, 14 looking at the shift, the only other thing that we have 15 available that week or on that shift is 11:00 p.m. to 7:00 a.m. Friday the 25th to Saturday the 26th. Everything 16 17 else is --18 JOHN RAY: Yes. You know, you know me. 19 MARY GLENN CRUTCHLEY: Uh-huh. 20 JOHN RAY: I'm usually off on Friday with 21 the flex schedule and that's when I get to do my weekend 22 stuff. So without sounding, you know, nonresponsive 23 24 MARY GLENN CRUTCHLEY: Unh-huh, no. That's 25 fine.

JOHN RAY: I volunteered, and I was volunteering from Tuesday for whenever you need me. And I was told, you know, pick a shift.

And I said, well, if there's somebody else who -- well, the bottom line is, you know, they put me on for Tuesday and Wednesday day shift to figure out if they couldn't fill Wednesday and Thursday then I would have done the whole week, Wednesday and Thursday. But obviously they found somebody for Thursday and Friday, you know, for that position on day shift.

MARY GLENN CRUTCHLEY: Right.

JOHN RAY: So they said okay, we'll just put you in for the two days. And luckily, I'm just checking my emails at home now, and I'm saying well, wait a minute. They have me on day shift on Monday and I'm not going to be there.

MARY GLENN CRUTCHLEY: That's fine. That's the whole reason why we sent it out.

JOHN RAY: Right.

MARY GLENN CRUTCHLEY: Because this scheduling is helter-skelter crazy because there's constantly people calling and emailing and coming in changing their times, changing their days, changing their positions. So that's why we sent it out to everybody so they review it to make sure that it's reflecting accurate

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JOHN RAY: Well, that's good. So that's what this call's for, is to make sure that when I don't show Monday at 7:00, you know, that nobody's going to say where the hell's John Ray?

MARY GLENN CRUTCHLEY: No, I have taken -JOHN RAY: Oh, this is a recorded message.

I better not say. But, you know, that they don't say
how come John Ray volunteered and he didn't show up.

MARY GLENN CRUTCHLEY: No. It's not just you, it happens simply because of the flurry of activity.

I've removed you. I have you down for Tuesday the 22nd from 7:00 in the morning until 3:00 in the afternoon.

JOHN RAY: Okay, and that's it? I don't have to --

MARY GLENN CRUTCHLEY: And that's it for now. Now if you want to --

JOHN RAY: If you want to call that person who's coming in on Wednesday and see if he or she, you know, can come in on Monday and cover me then I'll take that position on Wednesday then, if you want to try doing that.

MARY GLENN CRUTCHLEY: Well, I'll check with Pete here and see if we want to do that, and if we can get that to happen I'll call you back.

JOHN RAY: Yes, give me a call back at home. MARY GLENN CRUTCHLEY: What's your number? (b)(6)JOHN RAY: MARY GLENN CRUTCHLEY: I'll read it back (b)(6)to you. JOHN RAY: Correct. MARY GLENN CRUTCHLEY: Okay. JOHN RAY: Now while I've got you on the phone, another scheduling thing. 10 MARY GLENN CRUTCHLEY: Okay. JOHN RAY: I do not know if anything happened 11 12 today, but when I left the office yesterday, Bob Summers 13 (phonetic) said that he was working in the Reactor team on Monday and/or Tuesday. And I don't see his name on 14 15 there. 16 And when I spoke to Gerry Gulla, he said that at least at the time he hadn't volunteered for anything, 17 18 and if he was going to volunteer for something it would 19 probably be for the midnight shift. 20 MARY GLENN CRUTCHLEY: Now I saw Gerry's 21 name on the list somewhere. 22 JOHN RAY: I saw his name for one day, I 23 think on Monday on day shift. So I don't know if it's 24 worthwhile, you know, just because you know him to try 25 to get in touch with him at home and say, did you really

1	volunteer for Monday? Because you're on the schedule.
2	MARY GLENN CRUTCHLEY: Okay.
3	JOHN RAY: But I guess he's getting a copy
4	of the watch list.
5	MARY GLENN CRUTCHLEY: Yes, he is. That
6	is, if he checks it.
7	JOHN RAY: Yes, so maybe
8	MARY GLENN CRUTCHLEY: We can maybe give
9	him a buzz.
10	JOHN RAY: Especially since it's Monday
11	MARY GLENN CRUTCHLEY: Right.
12	JOHN RAY: on day shift, and if he doesn't,
13	you know, if he doesn't and that's only me being a
14	little cautious. I don't know
15	MARY GLENN CRUTCHLEY: No, that's fine.
16	JOHN RAY: Maybe today while he was at work
17	he did sign up for day shift.
18	MARY GLENN CRUTCHLEY: No, because he was
19	on the shift schedule last night when I was in here.
20	JOHN RAY: Oh okay, so he must have
21	volunteered for day shift.
22	MARY GLENN CRUTCHLEY: We can double check
23	with him. We can call him at home and double check.
24	JOHN RAY: And then, you know, I don't know
25	about Bob, but if he's not on the watch list, you know,

who knows? Maybe he'll show up anyway, but okay. MARY GLENN CRUTCHLEY: Let me see if I can just do a real quick on Bob. I don't see Bob anywhere. He's not coming up on the search. JOHN RAY: Yes, I didn't see his name. I just saw me and Gerry. But, you know, I was not in the office today so anything could have happened. MARY GLENN CRUTCHLEY: Yes, I don't see Bob. At least I don't see him on this particular, it's from, you know, March 19th to the 25th. He might be on another 10 11 time. JOHN RAY: It might be one of those things 12 13 where Bob had originally volunteered for it and then 14 something came up today that he discussed it with Gerry 15 and Gerry took his place. I don't know. MARY GLENN CRUTCHLEY: Okay. 16 17 JOHN RAY: But in either case, you know, I'm just bringing that up. That's not as important as, 18 19 you know, getting my days straight. 20 MARY GLENN CRUTCHLEY: Okay, you're off for 21 Monday, and we'll call -- you're looking at the 23rd. 22 You can do that. And see if the person on the 23rd 23 from 7:00 to 3:00 can come in for you on Monday instead, 24 and then if he can then you'll do Wednesday. 25 JOHN RAY: Yes, and that would work.

MARY GLENN CRUTCHLEY: Okay. JOHN RAY: Here's another option, just throwing it out. And I don't know if this is getting too complicated for everybody, but I see that person is signed up for Wednesday and Thursday. Now if they want to do Monday and Tuesday for me, I could take Wednesday and Thursday. In other words, they wouldn't have to come in on Monday and then come back on Wednesday, you know, 10 or come in on Monday and then come back on Thursday. If they want to do two days in a row then they could 11 do Monday and Tuesday and I'll do Wednesday and Thursday. 12 13 MARY GLENN CRUTCHLEY: Okay. We can give Prosanta a call too and check with him. 14 15 JOHN RAY: Okay. MARY GLENN CRUTCHLEY: And I'll call you 16 17 back either way and let you know. 18 JOHN RAY: Thank you very much. 19 MARY GLENN CRUTCHLEY: Okay John. Thanks. 20 JOHN RAY: Have a good day. Bye. 21 MARY GLENN CRUTCHLEY: Bye. 22 23 24

0%G 8R) 606965094 (CONFERENCE CALL INITIATED) MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line. STEPHANIE DEVLIN: Hi, I'm calling about the staffing plan. MARY GLENN CRUTCHLEY: Okay. STEPHANIE DEVLIN: So you guys need GIS now or, is that correct? MARY GLENN CRUTCHLEY: Yes, we do. Could 10 11 you hold on for a second? STEPHANIE DEVLIN: Yes. 12 13 MARY GLENN CRUTCHLEY: Okay, who's calling 14 please? STEPHANIE DEVLIN: Stephanie Devlin. 15 MARY GLENN CRUTCHLEY: Okay, hold on 16 17 Stephanie. 18 (Pause) 19 MALE PARTICIPANT: Stephanie? 20 STEPHANIE DEVLIN: Yes. 21 MALE PARTICIPANT: Hey, thank you for 22 calling me back. 23 STEPHANIE DEVLIN: Great. MALE PARTICIPANT: Yes, we need some help. 24

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We're short staffed on GIS personnel this week.

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1	STEPHANIE DEVLIN: Okay. So is it still
2	the same as what the email was sent out? That 305 or
3	· 
4	MALE PARTICIPANT: Yes, we haven't sent out
5	a new one since.
6	STEPHANIE DEVLIN: Because I've been working
7	nights and I'm working tonight. I'm willing to staff
8	the 3:00 to 11:00 shift starting Monday.
9	MALE PARTICIPANT: Hold on a sec, let me
10	pull this up here.
11	STEPHANIE DEVLIN: Okay.
12	MALE PARTICIPANT: Are you working right
13	now?
14	STEPHANIE DEVLIN: No, I'm working from
15	11:00 tonight to 7:00 a.m.
16	MALE PARTICIPANT: Oh okay.
17	(Pause)
18	MALE PARTICIPANT: Here it is. What are
19	you able to work?
20	STEPHANIE DEVLIN: I'm willing to work all
21	the 3:00 to 11:00 shifts next week if they're still
22	available.
23	MALE PARTICIPANT: Starting on Monday?
24	STEPHANIE DEVLIN: Yes.
25	MALE PARTICIPANT: Okay. And you're

Stephanie Bush-Goddard, is that correct?
STEPHANIE DEVLIN: No, Stephanie Devlin.
MALE PARTICIPANT: Oh okay. Okay, we've
got you down for the 21st. We've got you down for the
22nd. Is that okay?
STEPHANIE DEVLIN: Yes.
MALE PARTICIPANT: You're a godsend. This
has been
STEPHANIE DEVLIN: Okay, great. Did you
guys find anybody for Saturday or Sunday from 11:00 to
7:00 a.m.?
MALE PARTICIPANT: No, we didn't. No.
STEPHANIE DEVLIN: Yes, hopefully someone
will call in or someone will feel the pressure.
MALE PARTICIPANT: Yes.
STEPHANIE DEVLIN: I've been working nights
like all week. I just feel like someone else should
do the 11:00 to 7:00 shift at some point besides myself.
MALE PARTICIPANT: Yes. So you've got the
23rd as well?
23rd as well?  STEPHANIE DEVLIN: Yes, that's fine. And
STEPHANIE DEVLIN: Yes, that's fine. And
STEPHANIE DEVLIN: Yes, that's fine. And I'll do the 24th too from 3:00 to 11:00.

1	another Stephanie.
2	MALE PARTICIPANT: Okay. Can you do Friday
3	the 25th?
4	STEPHANIE DEVLIN: Yes, that's fine.
5	MALE PARTICIPANT: Okay. Let me repeat what
6	we've got. We've got you from 3:00 to 11:00 March 25th,
7	March 24th, March 23rd, March 22nd, and March 21st.
8	STEPHANIE DEVLIN: Okay, one second. So
9	from 3:00 p.m. to 11:00 p.m. and that is, it's basically
10	Monday to Friday, every day.
11	MALE PARTICIPANT: Yes.
12	STEPHANIE DEVLIN: Okay, from
13	MALE PARTICIPANT: 21st.
14	STEPHANIE DEVLIN: Friday is the 25th?
15	MALE PARTICIPANT: Right. The 21st is
16	Monday, 22nd Tuesday, 23rd is Wednesday, 24th's Thursday,
17	25th is Friday.
18	STEPHANIE DEVLIN: That's great.
19	MALE PARTICIPANT: Thank you so much.
20	STEPHANIE DEVLIN: Yes, no problem.
21	MALE PARTICIPANT: Okay.
22	STEPHANIE DEVLIN: Good luck finding the
23	other shifts. Thanks.
24	MALE PARTICIPANT: Okay, bye.
25	STEPHANIE DEVLIN: Bye.

0%G GW7L06965094

#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line.

HEADQUARTERS OPERATIONS OFFICER: Yes, I've got somebody that wants to talk to you about scheduling. Hang on a minute.

MARY GLENN CRUTCHLEY: Okay. Scheduling.

STEVE CAMPBELL: This is Steve Campbell.

It's a recorded line.

JUN LEE: Hi Steve?

STEVE CAMPBELL: Yes.

JUN LEE: Hi, this is Jun.

STEVE CAMPBELL: How are you doing?

JUN LEE: Yes, you just called me. I, yes, call you back. Yes.

 ${\tt STEVE\ CAMPBELL:}\quad {\tt Oh,\ we\ need\ some\ GIS\ experts}$  for to support the Operations Center for the Japanese event.

JUN LEE: I know. I know. You don't need the background information. I was there for the entire week, actually Sunday.

STEVE CAMPBELL: Oh you were?

JUN LEE: I started from Sunday.

STEVE CAMPBELL: Oh okay.

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1	JUN LEE: The whole week I was there,
2	including today. I just left about 3 o'clock anyway.
3	STEVE CAMPBELL: Oh okay, sorry.
4	JUN LEE: And I will be there tomorrow too.
5	And I already signed up for next week too. Do you see
6	my name there?
7	STEVE CAMPBELL: No, I don't. What days
8	did you sign up for?
9	JUN LEE: Tomorrow 3:00 to 11:00.
10	STEVE CAMPBELL: Tomorrow 3:00 to okay.
11	JUN LEE: You're the scheduling guy, right?
12	You're running around
13	STEVE CAMPBELL: No, no. I just took this
14	over. This is my first night on here.
15	JUN LEE: Oh okay. Yes, we already, it's
16	all over the list. I already signed up for whatever
17	I can fill in. So, you know.
18	STEVE CAMPBELL: He turned over that you
19	never stood watch. That's what I got.
20	JUN LEE: Pardon me?
21	STEVE CAMPBELL: I got turned over that you
22	haven't worked a watch yet.
23	JUN LEE: I was there the entire week starting
24	from Sunday night, yes, which is the 11th, March 11.
25	And I was there the entire week there.

STEVE CAMPBELL: Okay, well, we've got Stephanie Devlin coming in the entire week, next week, from 3:00 to 11:00. JUN LEE: Uh-huh. STEVE CAMPBELL: Okay? JUN LEE: Uh-huh. STEVE CAMPBELL: Can you support any other time other than that? JUN LEE: I'm afraid I'm not, because I'm not in the evening. I'll tell you why, 10 (b)(6) 11 STEVE CAMPBELL: Understand. 12 (b)(6)13 JUN LEE: (b)(6)14 STEVE CAMPBELL: That's fine. So what day 15 are you coming in again? When's your next time that 16 you said --17 18 JUN LEE: Tomorrow. STEVE CAMPBELL: Let me see if you're on 19 20 the list tomorrow. 21 JUN LEE: You can go over the list? STEVE CAMPBELL: I have a list here but it 22 23 doesn't have your name on it. 24 JUN LEE: Oh, that's interesting. I have 25 Saturday from 3:00 to 11:00.

STEVE CAMPBELL: Who is this? Jun? Is this Jun Lee? JUN LEE: Jun Lee. STEVE CAMPELL: Oh I see. I thought you were somebody else. I thought you were Hosung Ahn. JUN LEE: Oh no. STEVE CAMPBELL: I'm sorry. Okay, I've got you down for Saturday, tomorrow from 3:00 to 11:00. Yes, you're on the, so don't worry about it. You'll 10 come in tomorrow and that's it. I'm sorry I bothered 11 you. 12 JUN LEE: Oh no problem. No problem at all. 13 STEVE CAMPBELL: Okay, but we have you down here coming in the 22nd from 7:00 a.m. to 3:00 p.m. 14 15 JUN LEE: Yes, and also another day. I think 16 it's Tuesday and Thursday or whatever. 17 SCOTT CAMPBELL: We've got you Thursday 7:00 18 a.m. to 3:00 p.m. 19 JUN LEE: Uh-huh. Yes. 20 SCOTT CAMPBELL: Okay, you're not coming 21 in on Wednesday. I've got somebody for that. 22 JUN LEE: Yes, I probably cannot because 23 I have a -- yes, anyway. 24 SCOTT CAMPBELL: Okay, I'm sorry for the 25 confusion. I thought you were somebody else.

JUN LEE: Okay, no problem. SCOTT CAMPBELL: Okay. JUN LEE: But you were saying my name so I was like, anyway. Okay, don't worry. Bye. SCOTT CAMPBELL: Okay, bye. 

#### 0%GOKLL606965094

## (CONFERENCE CALL INITIATED)

AMY: Good afternoon, Ops Center. This is Amy. This is a recorded line.

RICK COLLINS: Good afternoon. My name is Rick Collins. I'm with FEMA.

AMY: Uh-huh.

RICK COLLINS: And I'm calling to get some information. I'm trying to get some contact information for an individual who participated in a conference call we had yesterday by the name of Beth Reed (phonetic). And I don't have any email or phone or contact information for her to send her the minutes from our meeting. Can you find out how to contact her?

AMY: Okay, and your name again is?

RICK COLLINS: Rick Collins, C-O-L-L-I-N-S.

And I'm with the --

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AMY: FEMA?

RICK COLLINS: -- FEMA, yes.

AMY: Hold on please.

(Pause)

BETH REED: Hello, this is Beth.

RICKCOLLINS: HiBeth. This is RickCollins

calling from FEMA. How are you today?

BETH REED: Good, how are you?

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1	RICK COLLINS: Good. I wanted to send out
2	the minutes once we've completed them here. We should
3	have them done shortly. But I didn't have any contact
4	information to add you to the distro. What is your email?
5	BETH REED: It's a common one. It'll be
6	lia11
7	RICK COLLINS: Okay, so this is going to
8	a distro list?
9	BETH REED: It's going to the federal liaison
10	desk.
11	RICK COLLINS: Okay, the federal liaison
12	desk.
13	BETH REED: Yes, I'm not on 24/7, not quite,
14	but
15	RICK COLLINS: Right.
16	BETH REED: So whoever's at that desk will
17	get this email.
18	RICK COLLINS: Okay.
19	BETH REED: But it's lial1.hoc, H-O-C, at
20	nrc.gov. And the other federal liaison desk is
21	lia01.hoc@nrc.gov.
22	RICK COLLINS: Okay, and just in case, can
23	I get your personal NRC email? I'll make sure I send
24	all the communications with the minutes to these two,
25	but just in case I need a point of contact

BETH REED: Yes, but I won't be on. I could give it to you. RICK COLLINS: Okay. Well, I mean just for future reference, yes. BETHREED: Yes. No, I'll give it you. It's elizabeth.reed --RICK COLLINS: Okay. BETH REED: -- at nrc.gov. RICK COLLINS: Okay, great. Okay, Beth, 10 I appreciate that and we're working on finalizing. We have our attorneys reviewing our minutes now before we 11 send them out but they should be out shortly. 12 13 BETH REED: Okay, good. RICK COLLINS: All right, thanks. 14 15 BETH REED: Thank you, sir. RICK COLLINS: Bye bye. 16 17 18 19 20 21 22 23 24

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(CONFERENCE CALL INITIATED)

TONY MCMURTRAY: NRC, McMurtray.

KEN SEE: Is this Tony McMurtray?

TONY MCMURTRAY: Yes, it is.

KEN SEE: This is Ken See returning your phone call.

TONYMCMURTRAY: Okay, Ken. I think I called you regarding, do you have GIS experience?

KEN SEE: It's five or six years old.

TONY MCMURTRAY: Well, even old like, at all. Here's what I need. I'm trying to fill some watch billets for this weekend. Let me tell you what I've got. I'm looking for watch billets for either Saturday to Sunday 11:00 p.m. to 7:00 a.m., and also Sunday 11:00 to 7:00, 11:00 p.m. to 7:00 a.m., or Sunday from 3:00 to 11:00. Can I get you to pick up any of those slots?

KEN SEE: Yes, let's do, oh my god, 11:00

TONY MCMURTRAY: That's correct.

p.m. to 7:00 a.m. on Saturday?

KEN SEE: Okay. And then Sunday what's the options?

TONY MCMURTRAY: Sundays are 3:00 to 11:00 or 11:00 to 7:00 into Monday morning.

KEN SEE: Okay. Let me do Sunday 3:00 to

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11:00. TONY MCMURTRAY: Okay, let me get your name down. Hold on just a second. KEN SEE: That'll give me a chance to relearn all that GIS. TONY MCMURTRAY: Yes, okay. Okay, could you spell your name for me please? KEN SEE: S-E-E, just like you see something. TONY MCMURTRAY: Okay, S-E-E. Okay. And your first name was John, is that right? 10 KEN SEE: Kenneth, K-E-N-N-E-T-H, or just 11 Ken. 12 13 TONYMCMURTRAY: Ken. Okay, that'sit. Ken 14 S-E-E, that's right. Okay. Ken, I appreciate it very 15 much. You're on for 3:00 to 11:00. We'll add you to our email list. Within the next half hour there should 16 17 be an email coming out, okay? 18 KEN SEE: Okay. TONY MCMURTRAY: Thank you very much. 19 20 KEN SEE: Thank you. 21 TONY MCMURTRAY: Bye. 22 23 24

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## (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line.

MARGIE KOTZALAS: Hi, this is Margie Kotzalas. I just received a email that you're looking for somebody to fill in the staffing plan.

MARY GLENN CRUTCHLEY: Uh-huh.

MARGIE KOTZALAS: And I can do a couple of dates on the RST communicator.

MARY GLENN CRUTCHLEY: Okay, Margie. This is Mary Glenn. Can you hang on a second?

MARGIE KOTZALAS: Oh sure.

MARY GLENN CRUTCHLEY: Hold on.

(Pause)

MARY GLENN CRUTCHLEY: Okay, I'll write it down and give it to the scheduling coordinator.

MARGIE KOTZALAS: Okay, so this is for the RST communicator/ERDS operator.

MARY GLENN CRUTCHLEY: Communicator/ERDS.

 $\label{eq:margie} \mbox{MARGIE KOTZALAS:} \ \mbox{ And I am qualified for }$  this position.

MARY GLENN CRUTCHLEY: Okay.

MARGIE KOTZALAS: Okay, it's March the 21st,

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Monday.

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1	MARY GLENN CRUTCHLEY: Uh-huh.
2	MARGIE KOTZALAS: I can either do the 3:00
3	to 11:00 or the 11:00 to 7:00.
4	MARY GLENN CRUTCHLEY: 3:00 to 11:00 or 11:00
5	to 7:00.
6	MARGIE KOTZALAS: And I can do, on the 22nd
7	there's an 11:00 to 7:00.
8	MARY GLENN CRUTCHLEY: Okay.
9	MARGIE KOTZALAS: So those are the times
10	I can do.
11	MARY GLENN CRUTCHLEY: Okay.
12	MARGIE KOTZALAS: All right?
13	MARY GLENN CRUTCHLEY: I'll get it to the
14	scheduling coordinator.
15	MARGIE KOTZALAS: Okay.
16	MARY GLENN CRUTCHLEY: Thanks, Margie.
17	MARGIE KOTZALAS: Bye.
18	MARY GLENN CRUTCHLEY: Bye bye.
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## (CONFERENCE CALL INITIATED)

STEVE CAMPBELL: Operations Center, this is Steve Campbell. This is a recorded line.

JIM GILMER: Yes, good afternoon. This is Jim Gilmer, NRO reactor systems.

STEVE CAMPBELL: Uh-huh.

JIM GILMER: The reason I'm calling, I had talked to Joe Williams about covering for severe accident Sunday evening swing shift.

STEVE CAMPBELL: Okay.

JIM GILMER: But I received the email that had the schedule and I'm now scheduled for the Monday night graveyard shift.

STEVE CAMPBELL: Hold on. I'll get the list here in front of me. Hold on a second.

JIM GILMER: Yes, and it looks like there's a blank on the Sunday night. So I wanted to see if --

STEVE CAMPBELL: All right, hold on a minute.

JIM GILMER: Yes.

STEVE CAMPBELL: Which ones, severe accident?

JIM GILMER: Yes, severe accident PRA (phonetic).

STEVE CAMPBELL: PRA. Yes, I remember we

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just talked about you. JIMGILMER: I have no problem covering both, but I wanted to see if those are needed or which one is preferable from your perspective. STEVE CAMPBELL: Do we have the email we just sent out for all the people who are going to be on for next week? James Gilmer? JIM GILMER: Yes. Well, it's on the list 10 as Jim Gilmer. STEVE CAMPBELL: Jim Gilmer. 11 12 JIM GILMER: And now it's for Monday night 13 11:00 p.m. to 7:00 a.m. Tuesday. STEVE CAMPBELL: Monday night at 11:00. 14 15 He's severe accident. 16 (Off microphone discussion) 17 STEVE CAMPBELL: Which would you prefer, 18 James? JIM GILMER: Well, probably the Monday night 19 20 is preferable but I could cover both if needed. 21 STEVE CAMPBELL: Monday 11:00 to 7:00 a.m.? 22 JIM GILMER: Yes, 11:00 p.m. Monday to 7:00 23 a.m. Tuesday, which is already on the schedule. I just 24 wanted to make sure that I wouldn't also be needed on 25 Sunday.

1	STEVE CAMPBELL: Oh, you just want to check
2	for Sunday too?
3	JIM GILMER: Well, right now there's no name
4	on there so
5	STEVE CAMPBELL: 3:00 to 11:00, yes. Did
6	you want to do that one too?
7	JIM GILMER: Well
8	STEVE CAMPBELL: We could try and find
9	somebody, but did you want me to call you if we can't
10	find anybody?
11	JIM GILMER: That would be good. I can give
12	you my cell phone number and I can cover it if needed.
13	STEVE CAMPBELL: Okay.
14	JIM GILMER: I'll definitely commit to
15	Monday night.
16	STEVE CAMPBELL: How do you spell your last
17	name?
18	JIM GILMER: G-I-L-M-E-R.
19	STEVE CAMPBELL: M-E-R?
20	JIM GILMER: Right.
21	STEVE CAMPBELL: Okay, and you're severe
22	accident PRA.
23	JIM GILMER: Right.
24	STEVE CAMPBELL: And you can cover if needed
25	the 3:00 p.m. until 11:00 p.m

JIM GILMER: Sunday. STEVE CAMPBELL: -- Sunday. JIM GILMER: Right. STEVE CAMPBELL: And your cell number is? |(b)(6)|JIM GILMER: STEVE CAMPBELL: Okay. |(b)(6)|JIM GILMER: STEVE CAMPBELL: JIM GILMER: Right. 10 STEVE CAMPBELL: I will give you call. JIM GILMER: Or 11 (b)(6) STEVE CAMPBELL: yes. I'll give you 12 13 call. And how late can we call you? JIM GILMER: Well, as late as noon I'd say 14 15 on Sunday would be fine. STEVE CAMPBELL: Noon? 16 JIM GILMER: Yes. And I should be able to 17 18 get in by 3:00. STEVE CAMPBELL: Noon, okay. Will do. 19 20 JIM GILMER: Okay. 21 STEVE CAMPBELL: Thanks for volunteering. JIM GILMER: Okay, thank you. 22 23 STEVE CAMPBELL: Bye. 24 25

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# (CONFERENCE CALL INITIATED)

JIM: (Indiscernible).

STEVE CAMPBELL: Jim?

JIM: Yes, speaking.

STEVE CAMPBELL: This is Steve Campbell in the headquarters Operations Center. This is a recorded line.

JIM: Yes.

STEVE CAMPBELL: We're going to put you in that spot and you'll work both of those if that's okay.

JIM: On Sunday?

STEVE CAMPBELL: Yes.

JIM: Yes.

STEVE CAMPBELL: For Sunday and, what's that

other one?

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JIM: Monday night.

STEVE CAMPBELL: And Monday night, yes.

JIM: Yes, I think that'll be fine.

STEVE CAMPBELL: Okay, we're right now sending you an updated list just for that section.

JIM: Okay.

STEVE CAMPBELL: Okay.

JIM: All right, thanks for calling.

STEVE CAMPBELL: Yes. Yes, he's got it.

## **NEAL R. GROSS**

Yes.

Okay, thanks for volunteering.

JIM: Okay, thank you.

STEVE CAMPBELL: All right, bye.

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## (CONFERENCE CALL INITIATED)

STEVE CAMPBELL: Ops Center, Steve Campbell. Recorded line.

HEADQUARTERS OPERATIONS OFFICER: Yes, please hold. I've got somebody volunteering for scheduling issues here.

STEVE CAMPBELL: Pardon me?

TOM BOYCE: Hello?

STEVE CAMPBELL: Yes?

TOM BOYCE: Yes, I was going to volunteer to be on Reactor Safety Team.

STEVE CAMPBELL: Okay, what's your name?

TOM BOYCE: Tom Boyce, B-O-Y-C-E.

STEVE CAMPBELL: Oh, Tom.

TOM BOYCE: Is this Tony?

STEVE CAMPBELL: No, this is Steve Campbell.

TOM BOYCE: Hey Steve Campbell, how are you

doing, sir?

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STEVE CAMPBELL: Okay. Hold on a second.

Tom Boyce. Seems like he's going to volunteerforReactorSafetyTeam. Dowehaveanythoughts

for next week?

MALE PARTICIPANT: Has he done any TNT work?

STEVE CAMPBELL: You've done any TNT work?

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TOM BOYCE: No, but I can, you know, I'm a generalist. STEVE CAMPBELL: He's a generalist. He can cover it. He hasn't done it before. TOM BOYCE: Yes, I had replied to Tony McMurtray this afternoon. He requested feedback before like 2 o'clock and so I sent him an email. And then separately, apparently there was a schedule put out for the Reactor Safety Team showing openings next week. 10 STEVE CAMPBELL: Okay. TOM BOYCE: Now the hitch is, (b)(6)11 and won't be back until Tuesday. 12 13 STEVE CAMPBELL: You could start on Tuesday 14 or help until Tuesday? TOM BOYCE: Start on Tuesday. 15 STEVE CAMPBELL: Start on Tuesday, which 16 17 shift? TOM BOYCE: Well, probably, well, whatever 18 shift is needed. I land Monday at about 6 o'clock in 19 20 the evening. 21 STEVE CAMPBELL: Okay. 22 TOM BOYCE: So I probably need a night's 23 sleep before I start. 24 STEVE CAMPBELL: Okay. Hold on a sec, we'll 25 look at the list.

TOM BOYCE: Thank you. (Pause) STEVE CAMPBELL: You can't start until Tuesday or do you want to start Monday? TOM BOYCE: No, I can't start until Tuesday, because I land at 6 o'clock. I land back in D.C. at 6 o'clock on Monday. STEVE CAMPBELL: Okay. Hold on a second, Tom. 10 (Pause) 11 STEVE CAMPBELL: Where are you coming in 12 from, Tom? (b)(6) TOM BOYCE: 13 14 STEVE CAMPBELL: Pardon me? (b)(6)15 TOM BOYCE: (b)(6) STEVE CAMPBELL: Oh, 16 Okay. Just trying to gauge your biological clock here. So you're 17 18 on Central. TOM BOYCE: Yes, it's only one hour time 19 20 difference. 21 STEVE CAMPBELL: Okay. Just hold on a sec, 22 we're trying to figure this out. 23 TOM BOYCE: Okay. Well, I can give you my 24 phone number too and, you know. 25 STEVE CAMPBELL: Okay, what's your number?

TOM BOYCE: My cell, (b)(6) And you can, you know, pencil me in wherever you need me. STEVE CAMPBELL: All right, we'll give you a call. TOM BOYCE: Sounds good. STEVE CAMPBELL: All right, see you. TOM BOYCE: All right. STEVE CAMPBELL: Bye. TOM BOYCE: All right, Steve. Bye. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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#### (CONFERENCE CALL INITIATED)

TOM BOYCE: Tom here.

STEVE CAMPBELL: Tom, Steve Campbell. This is a recorded line.

TOM BOYCE: Hey. Yes, how are you doing, Steve?

STEVE CAMPBELL: Okay. Now I've got some things that have settled down here, are you willing to work, can you fill the coordinator position on 11:00 p.m. to 7:00 a.m. on the 24th to 25th?

TOM BOYCE: Yes, is the 24th a Tuesday night?

STEVE CAMPBELL: That's a Thursday night.

TOM BOYCE: Sure.

STEVE CAMPBELL: Thursday to Friday.

TOMBOYCE: Sure, be happy to. Yes, wherever you need me, Steve.

STEVE CAMPBELL: Okay, well, let me ask you a few questions first.

TOM BOYCE: Okay.

STEVE CAMPBELL: Tom Boyce, all right. You're in research now, right?

TOM BOYCE: That's correct.

STEVE CAMPBELL: Okay, and how about do you have any BWR experience?

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1	TOM BOYCE: I was the advanced boiling water
2	reactor project manager when it got licensed.
3	STEVE CAMPBELL: Okay, how about an RST
4	communicator position? Can you fill that?
5	TOM BOYCE: I could try that. I think I
6	could do it. I mean I know enough about NRC and the
7	federal agencies that I could do that. I'm not exactly
8	sure what the RST communicator does.
9	STEVE CAMPBELL: Would you be more
10	comfortable with the BWR position or the RST communicator
11	position?
12	TOM BOYCE: Well, I'm assuming the BWR
13	position is more technical?
14	STEVE CAMPBELL: Yes.
15	TOM BOYCE: What does the communicator do?
16	STEVE CAMPBELL: Hold a second, Tom.
17	TOM BOYCE: Okay.
18	(Pause)
19	STEVE CAMPBELL: Okay, you take notes on
20	technical information about the event. You'd be typing
21	in the logs.
22	TOM BOYCE: Oh that doesn't sound very
23	exciting.
24	STEVE CAMPBELL: Okay.
25	TOM BOYCE: Well, you know, the BWR position

1	sounds like, I think I could do that position. Sounds
2	like more fun so I'll do the technical position if I'm
3	given a choice. But, you know, whatever you need.
4	STEVE CAMPBELL: All right, there's some
5	spots open 7:00 a.m. to 3:00 p.m. on Tuesday March 22nd.
6	TOM BOYCE: Okay. That's day shift. I'll
7	do that.
8	STEVE CAMPBELL: Okay. There's another one
9	Thursday 7:00 a.m. to 3:00 p.m. on the 24th, but you
10	already, that'll double book you, I think. You've already
11	got something that day.
12	TOM BOYCE: Well, day shift is preferable
13	but, you know.
14	STEVE CAMPBELL: Yes.
15	TOM BOYCE: Going to throw off my
16	(indiscernible).
17	STEVE CAMPBELL: Would you rather do the
18	expertise one on days or do the coordinator on mids?
19	TOM BOYCE: Well, the coordinator's a higher
20	level job, right?
21	STEVE CAMPBELL: Yes.
22	TOM BOYCE: Let me do the coordinator job.
23	I'll do whatever. The coordinator job is decent.
24	STEVE CAMPBELL: Okay, I think that's what
25	we could take you for because the next one is a Friday

and you're going to be working the coordinator 11:00 p.m. to 7:00 a.m. on Thursday/Friday. So I can't see you coming in Friday to work a 7:00 a.m. to 3:00 p.m. or even a Friday 3:00 p.m. to 11:00 p.m. So I think you're pretty much set. TOM BOYCE: Okay. Are you going to send me an email to confirm by any chance? STEVE CAMPBELL: Yes, we're going to send out the whole list again here. TOM BOYCE: Okay. STEVE CAMPBELL: All right? TOM BOYCE: All right, sounds good, Steve. STEVE CAMPBELL: Okay, see you. TOM BOYCE: All right. Bye. STEVE CAMPBELL: Bye.

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(No words to transcribe)

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(CONFERENCE CALL INITIATED)

REBECCA STONE: NRC, this is a recorded line.

PROSANTA CHOWDHURY: Yes, hi. Who am I

talking to?

REBECCA STONE: This is Rebecca Stone.

PROSANTA CHOWDHURY: Oh hey, Rebecca. This

is Prosanta.

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REBECCA STONE: Hi.

PROSANTA CHOWDHURY: Hi. I played the PMT

coordinator role for the last few days.

REBECCA STONE: Okay.

PROSANTA CHOWDHURY: And I got a call from the Ops Center and it was on my voice mail. I was not at home. They wanted me to call back. I think this is regarding next week's schedule.

REBECCA STONE: Okay.

PROSANTA CHOWDHURY: So would you please check with somebody? I think the message said that this is regarding my schedule for next week, what that I would be able to do Monday, Tuesday instead of, something like that.

REBECCA STONE: Okay, hold on just a second.

(Pause)

STEVE CAMPBELL: This is Steve Campbell.

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1	PROSANTA CHOWDHURY: Oh, hey Steve.
2	STEVE CAMPBELL: Hi.
3	PROSANTA CHOWDHURY: This is Prosanta. I
4	think you called me.
5	STEVE CAMPBELL: Prosanta.
6	PROSANTA CHOWDHURY: Yes.
7	STEVE CAMPBELL: Prosanta. Yes, hold on.
8	Let me get you Mary Glenn.
9	MARY GLENN CRUTCHLEY: Hi Prosanta, how are
10	you?
11	PROSANTA CHOWDHURY: Good. Who am I talking
12	to?
13	MARY GLENN CRUTCHLEY: This is Mary Glenn.
14	I talked to you the other day.
15	PROSANTA CHOWDHURY: Yes, yes, Mary
16	Glenn.
17	MARY GLENN CRUTCHLEY: Okay, this is the
18	situation. You are scheduled right now as PMT coordinator
19	for Wednesday March 23rd and Thursday March 20
20	PROSANTA CHOWDHURY: 4th, I think.
21	MARY GLENN CRUTCHLEY: Yes, the 23rd and
22	the 24th from 7:00 to 3:00.
23	PROSANTA CHOWDHURY: Yes.
24	MARY GLENN CRUTCHLEY: We were wondering
25	if you could change it to Monday the 21st and Tuesday

the 22nd, the same shift. PROSANTA CHOWDHURY: Okay, Monday, and opening it right now, let me see, Monday 21st. Who is scheduled right now for that? MARY GLENN CRUTCHLEY: Right now there's nobody there. PROSANTA CHOWDHURY: There's nobody? MARY GLENN CRUTCHLEY: There's nobody. There's another person, John Ray, who was scheduled by 10 mistake. He could not make it on Monday so that day 11 is now open. There's nobody there. 12 He's also scheduled for Tuesday, but he said he could come in --|(b)(6)|13 and he comes 14 in during the week. He said it would be easier for him 15 if he could be moved to Wednesday and Thursday. He said if you could go to Monday and Tuesday he could fill the 16 17 Wednesday and Thursday slots. PROSANTA CHOWDHURY: So Monday and Tuesday. 18 19 I think I can. 20 MARY GLENN CRUTCHLEY: Okay. 21 PROSANTA CHOWDHURY: I think I can. 22 I'm trying to look up the schedule. Why don't you just 23 put me down, and I will not be able to come before 8 24 o'clock though. MARY GLENN CRUTCHLEY: That's fine. I can 25

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mark you down. Because I know that you said that on a lot of your shifts you can't do that. PROSANTA CHOWDHURY: Yes. So 8:00 to 3:00 will be fine. All right. MARY GLENN CRUTCHLEY: Okay. PROSANTA CHOWDHURY: Yes, Monday and Tuesday, both days, and just put me down and put a question mark. I don't think I will have any problems, but I still want to make sure with my office calendars. 10 MARY GLENN CRUTCHLEY: Okay. PROSANTA CHOWDHURY: And then I will, is 11 this still a good time to call you, in about five minutes? 12 13 MARY GLENN CRUTCHLEY: Actually I'm getting 14 ready to leave. But you can still call back because 15 the girls here are aware of it. PROSANTA CHOWDHURY: Okay, just put 16 17 me down there Monday and Tuesday. MARY GLENN CRUTCHLEY: Monday and Tuesday 18 instead of Wednesday and Thursday, because we need to 19 call John and let him know. 20 21 PROSANTA CHOWDHURY: Okay, go ahead. 22 MARY GLENN CRUTCHLEY: Well, I'm not going 23 to call now, it's too late. We'll have to call in the 24 morning. 25 PROSANTA CHOWDHURY: Okay.

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MARY GLENN CRUTCHLEY: But we'll put you down for Monday and Tuesday? PROSANTA CHOWDHURY: Yes. MARY GLENN CRUTCHLEY: Okay, and then we'll put John in for Wednesday and Thursday and then the girls will call him in the morning. PROSANTA CHOWDHURY: Okay. MARY GLENN CRUTCHLEY: Okay? PROSANTA CHOWDHURY: All right. 10 MARY GLENN CRUTCHLEY: And if something comes up that you can't make it, just call back and let 11 12 us know. 13 PROSANTA CHOWDHURY: Okay. That's fine. And, you know, whenever I needed to break away for a 14 15 few minutes or half an hour or one hour, I arranged it, so it's not a problem. I know how to handle it. 16 17 MARY GLENN CRUTCHLEY: Okay. 18 PROSANTA CHOWDHURY: No problem. MARY GLENN CRUTCHLEY: Thanks for calling 19 20 back, Prosanta. 21 PROSANTA CHOWDHURY: Yes. 22 MARY GLENN CRUTCHLEY: Okay, bye bye. 23 PROSANTA CHOWDHURY: Bye bye. 24

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

**Docket Number:** 

N/A

Location:

N/A

Date:

March 19, 2011

Work Order No.:

NRC-4222

Pages 1-8

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# (CONFERENCE CALL INITIATED)

TABITHA: NRCOpsCenter. This is a recorded line. This is Tabitha speaking. May I help you?

SCOTT SLOAN: Hey, is this PMT?

TABITHA: No, it's not.

SCOTT SLOAN: Oh okay.

TABITHA: Can I transfer you over?

SCOTT SLOAN: Sure.

TABITHA: Okay, can I get your name please?

SCOTT SLOAN: Scott Sloan.

TABITHA: Scott Sloan.

SCOTT SLOAN: Yes.

TABITHA: Okay, hold one second.

(Pause)

TABITHA: Hey Scott?

SCOTT SLOAN: Yes.

TABITHA: Can I get a number and I can have

somebody call you back?

SCOTT SLOAN: No, that's okay. I'm in the

liaison team room. I just didn't want to walk over there.

TABITHA: Oh my goodness. Oh okay. Sorry.

SCOTT SLOAN: So that's all, no big deal.

Thanks.

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# (CONFERENCE CALL INITIATED)

KAREN: Ops Center, this line is recorded.

TONY MCMURTRAY: Hi, is this Karen?

KAREN: Yes.

TONY MCMURTRAY: Hi Karen. This is Tony McMurtray. I was the EST coordinator with you the other day.

KAREN: Hi honey.

TONY MCMURTRAY: Hi.

KAREN: Why aren't you with me today?

TONY MCMURTRAY: Well, because I needed a

day off.

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KAREN: I understand that.

TONY MCMURTRAY: Hey, I'm calling because I was wondering if you all still had gaps for Monday, 3/11, for the PMT Protective Action Assistant Director.

KAREN: Yes. Wait a minute here, because I was about to work on that this afternoon but it's been a little crazy here.

TONY MCMURTRAY: Okay.

KAREN: I have PMT Monday 3:00 to 11:00 --

TONY MCMURTRAY: Yes.

KAREN: -- Wednesday 3:00 to 11:00, Thursday 3:00 to 11:00 and Friday.

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TONY MCMURTRAY: Right, right. But I'm trying right now just to get it for Monday. I don't know if you've tried to get individuals to call, but I've got a name for you that the Ops Center could, hopefully, could very likely do that job. I tried to get him to come in this weekend and he could not, but he may be able to work the 3:00 to 11:00 on Monday. I'd use him as my first choice. KAREN: Okay, and who's that? TONY MCMURTRAY: Dan Barss, B-A-R-S-S, I believe. He's a branch chief in emergency preparedness. Not a branch chief, a team leader. KAREN: Okay. TONY MCMURTRAY: Have the Ops Center connect you through. I don't remember if he's on a response team but they should be able to have Clyde get him at home. KAREN: Okay. I'd have him as a first TONY MCMURTRAY: choice. The other thing is, do we still have a hole

for Monday, same shift, for the RST communicator?

KAREN: Let's see here. I have no one from 3:00 to 11:00.

TONY MCMURTRAY: Right. I've got another name. I don't have a home phone. I got an email back

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from him. He's in Research. Also the Ops Center may be able to get you tied in with him. His name is Richard Jervey, J-E-R-V-E-Y. He is on the volunteer list. He emailed me back and said he would be available to support the mission starting next week. KAREN: Okay. TONY MCMURTRAY: And he's got a good amount of operations experience and nuclear background. He'd be very qualified in that position. KAREN: Okay, I will get the numbers from They've been giving me numbers all morning. TONY MCMURTRAY: Okay, very good. KAREN: And I will work with them to get that. TONY MCMURTRAY: Those are the only gaps, I think, that we have Monday. And what I was planning, I'm back on days on Monday 7:00 to 3:00. KAREN: Yes, you're with me. TONY MCMURTRAY: Yes, and whatever holes we don't have, I plan to finish those out on Monday. KAREN: Okay. TONY MCMURTRAY: But I wanted to make sure that if we could, we could get a hold of people and they could actually, you know, come in if they had to do regular

work at noon or something and work noon to 11:00 or something

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like that. But this way they wouldn't come in at 6:00 in the morning and have to stay all the way through. KAREN: Okay. TONY MCMURTRAY: All right? KAREN: Thank you dear. TONY MCMURTRAY: No problem. Have a great day and we'll see you Monday morning. KAREN: Okay babe, bye. 9 TONY MCMURTRAY: Thanks. 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24

#### **NEAL R. GROSS**

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#### (CONFERENCE CALL INITIATED)

AMY: Good afternoon, Ops Center. This is Amy. This is a recorded line.

GERRY GULLA: Hi Amy. I got a phone call stating that I'm on the watch bill for Monday from 7:00 to 3:00.

AMY: My I ask who's calling please?

GERRY GULLA: My name is Gerry Gulla,

AMY: What team?

GERRY GULLA: I have no idea.

AMY: Hold on a second.

(Pause)

AMY: Okay, have you worked on a team yet?

GERRY GULLA: No.

AMY: I think you're in RST.

GERRY GULLA: Yes, he said something, RST BWR or whatever. I have no idea what that is.

AMY: Okay, do you know anything about boiling water reactors?

GERRY GULLA: Yes.

AMY: Okay. Just a second, RST BWR. Yes, you're on Monday from 7:00 a.m. to 3:00 p.m.

GERRY GULLA: So what does that mean? I go

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G-U-L-L-A.

to the Ops Center at 7:00? AMY: Yes, sir. You'll be relieving Mike Brown at that point because he'll have worked all night. So you'll come here like maybe five or ten minutes before 7:00 so you can do a turnover. And then you work from 7:00 a.m. to 3:00 p.m., and that's your eight-hour day. GERRY GULLA: And somebody's going to show me how to do whatever I have to do? AMY: You might want to come in a little 10 earlier and have Mike tell you what it is you're doing. 11 GERRY GULLA: Great. 12 AMY: Okay. 13 GERRY GULLA: Got you. Great. Yes, okay. 14 AMY: Sorry. 15 GERRY GULLA: That's all right. I'll see you Monday I guess. 16 17 AMY: Okay. 18 GERRY GULLA: All right. 19 AMY: Bye. 20 21 22 23 24 25

WASHINGTON, D.C. 20005-3701

# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

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N/A

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NRC-4222

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# UNITED STATES OF AMERICA NUCLEAR REGULATORY COMMISSION

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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SUNDAY,

MARCH 20, 2011

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# **NEAL R. GROSS**

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#### (CONFERENCE CALL INITIATED)

LINDA: Ops Center.

LYNN (phonetic): Yes, hi. Just real quick.

Lynn calling from Sharon Stewart's office. And I just worked a little bit here on Sunday and I just wanted to see, I'm not sure if we have some confusion on who's to be contacted first or what.

But, you know, Sharon Stewart is acting director for Admin while Kathryn Green (phonetic) is out, and Barbara Gusack is acting deputy director. I guess this morning though, I got an email from Sharon Stewart that I guess that Barbara Gusack was contacted rather than Sharon being contacted first.

LINDA: By who?

LYNN: Well, it's apparently by HOO.

LINDA: Oh.

LYNN: So I'm just trying to find out so we can correct it.

LINDA: What were they calling for?

LYNN: Well, I guess it was, it says, "I've given them my BlackBerry, but even today they contacted Barbara this morning regarding a conference room need in Japan." It was regarding a conference room need in Japan.

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1	LINDA: Did anyone contact someone about
2	a conference room in Japan?
3	(Off microphone discussion)
4	LINDA: Did you contact Barbara Gusack for
5	a conference room? Oh, LT did? Okay, so it goes to
6	liaison.
7	Okay, it was liaisons that was calling you
8	all.
9	LYNN: Okay. Well, I need to square things
10	away with them so they know who to call first.
11	LINDA: Okay, let me find out their extension
12	because I don't know it.
13	LYNN: Okay, thank you. And you said it
14	was
15	LINDA: The liaison team.
16	LYNN: All right.
17	LINDA: Hold on.
18	LYNN: Thanks.
19	(Pause)
20	LINDA: You still there? Okay, I can't
21	figure out how to transfer calls on this phone.
22	LYNN: Okay, well, what number should I call?
23	LINDA: Well, they have so many extensions
24	over there, so what I want to do is get your name and
25	number and have them call you.

LYNN: Yes. And I don't know how long I'm here. At this point I think I need to email. Maybe I can just email. LINDA: Okay, it's LIA, LIA01 is the main one. LIA08.hoc --LYNN: Wait, I think I've pulled that up. Yes, I clicked on LIA08 HOC. Okay, so that's in the Outlook directory. Okay, so I should email them, and who else? And I copied HOO HOC and who else should I copy? Probably you guys. LINDA: We are the OSP02. LYNN: Okay, OSP02. Okay, so if I email 13 you guys and just clarify too we should be good, right? LINDA: Yes, and I will also, you know, forward that through and everything too. LYNN: Yes, it's really important. Okay, thank you very much. 18 LINDA: No problem dear. LYNN: Bye bye.

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#### (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center.

WILLIAM WARD: Yes, hi. My name is William Ward, and there was a message for me about calling in about filling in as a meteorologist.

LINDA: Let me check. One moment please.
(Pause)

LINDA: Mr. Ward?

WILLIAM WARD: Yes.

LINDA: Yes, they were checking to see if you would be available to fill in a shift on this coming Tuesday from 7:00 a.m. to 3:00 p.m. as meteorologist in the Ops Center.

WILLIAM WARD: Yes, I think I could do that.

LINDA: Okay. Are you an Ops Center responder currently?

WILLIAM WARD: No.

LINDA: No, okay. And do you have permanent parking already with the building?

WILLIAM WARD: Yes, I do.

LINDA: You do. Okay, great. All right, that's all I need to know. So we'll see you in the Ops Center this coming Tuesday from 7:00 a.m. to 3:00 p.m. And then if you could just check with us to see what

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other shifts you'll be able to fill in when you come in at that time.

WILLIAM WARD: Okay.

LINDA: Thank you so much.

WILLIAM WARD: Thank you.

LINDA: Bye bye.

WILLIAM WARD: Bye.

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#### (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center, this is a recorded line.

 $\label{eq:hoo:model} \mbox{HOO: Transferring an NRC employee for staffing.}$ 

LINDA: Thank you.

Hello?

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JERRY DOZIER (phonetic): Hi, this is Jerry Dozier.

LINDA: Hi, I just got your email.

JERRY DOZIER: Okay, so you guys got my email.

LINDA: Uh-huh.

JERRY DOZIER: I don't know if you've filled those yet or not.

LINDA: Right now it doesn't look like they're staffing the RST chronologists, although someone did come in so I'm not sure what the situation is with that. Let me get your number and I will give you a call back and let you know what I find out.

JERRY DOZIER: Okay, (b)(6)

LINDA: (b)(6) And you're available 11:00

to 7:00 for this position if they're staffing it.

JERRY DOZIER: Yes. And also they had me down for --

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So my

LINDA: The PRA. JERRY DOZIER: -- the RST director and PRA, and really, I'm not qualified for those. LINDA: Yes, just took you off the PRA. Didn't see you down for director, so. JERRY DOZIER: Okay. LINDA: Okay? JERRY DOZIER: All right then. understanding is unless you call me, they won't have those positions. LINDA: Correct. Thank you. JERRY DOZIER: Okay, thank you so much. LINDA: Uh-huh. Bye bye. 24

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#### (CONFERENCE CALL INITIATED)

LINDA: NRC Operations Center.

CALVIN BYRD: Yes, this is Calvin Byrd. Someone just called.

LINDA: Hi, Calvin. It's Linda. You're on the recorded line. I just left you a message.

CALVIN BYRD: Okay.

LINDA: They need to get a car for Charlie Miller to go down to the White House, leaving NRC at 7:00 a.m., and I don't think the Admin people are in that early.

CALVIN BYRD: 7:00 a.m.

LINDA: Yes. Leaving NRC going down to the White House.

CALVIN BYRD: He's leaving the Ops Center

LINDA: Right.

CALVIN BYRD: -- going to the White House.

LINDA: Yes. For Charlie Miller.

CALVIN BYRD: Okay, Charlie Miller.

LINDA: Yes.

CALVIN BYRD: Okay, I can handle that. Now should I call back to let you know that it's done?

LINDA: I'm going to be here on shift until 11:00.

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You can just call back to the Ops Center and ask for the ET support area or you can speak to Tony Bowers. CALVIN BYRD: Tony. How do you spell his last name? LINDA: B-O-W-E-R-S. CALVINBYRD: Okay, so Charlie Miller from Ops Center to White House. He needs to be there at 7:00 or he needs to leave at --LINDA: No, the car needs to leave here at 10 7:00 a.m. CALVIN BYRD: Okay, that'll be just Charlie, 11 12 or anyone else? 13 LINDA: Ithinkit's just going to be Charlie. 14 Oh, it's going to be two people. I'm sorry. Charlie 15 Miller and Bruce Watson. 16 CALVIN BYRD: Bruce Watson? 17 LINDA: Yes. CALVIN BYRD: Okay, we can arrange 18 19 that. I'll get back to you in a little bit to let you 20 know, you know, that's taken care of. 21 LINDA: Okay. 22 CALVIN BYRD: Okay. 23 LINDA: Thanks Calvin. 24 CALVIN BYRD: Thank you. Is there a better 25 number to call?

LINDA: What's your direct number here, Tony? TONY: It's actually 816. LINDA: 816. CALVIN BYRD: 816. LINDA: 5100. CALVIN BYRD: 5100. LINDA: And then extension 5803. CALVIN BYRD: 5803, okay. 10 LINDA: 5803, yes. 11 CALVIN BYRD: Okay. 12 LINDA: Thanks. CALVIN BYRD: Charlie Miller and Bruce 13 14 Watson. 15 LINDA: Correct. Thank you. 16 CALVIN BYRD: Good enough, thank you. 17 LINDA: Bye bye. 18 CALVIN BYRD: Bye. 19 20 21 22 23 24 25

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0%K\$L@7 06965094 (CONFERENCE CALL INITIATED) LINDA: NRC Operations Center. DAMEN DROHANI (phonetic): Hi, this is Damen Drohani. LINDA: Hi. (Indiscernible) DAMEN DROHANI: 8 administration. LINDA: Uh-huh. 9 10 DAMEN DROHANI: I had missed a call from someone. Is someone there from Admin or someone was 11 12 looking for someone from facilities (phonetic) by chance? 13 LINDA: Not from here. I called and spoke 14 with Calvin Byrd earlier. 15 DAMEN DROHANI: Oh you did. LINDA: Yes. I called his cell number 16 directly though. 17 18 DAMEN DROHANI: Okay. All right, well, let 19 me take my messages and see if I missed a message. 20 LINDA: Yes, perhaps he called you. 21 DAMEN DROHANI: Okay. 22 LINDA: All right. 23 DAMEN DROHANI: Great. Thank you very much. 24 LINDA: You're welcome. Bye bye. 25 DAMEN DROHANI: Bye bye.

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

**Docket Number:** 

N/A

Location:

N/A

Date:

March 21, 2011

Work Order No.:

NRC-4222

Pages 1-9

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES
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MONDAY,

MARCH 21, 2011

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: NRC Ops Center, this line is recorded.

LARRY VICK: Yes, this line is recorded. This is Larry Vick. I'm just checking to see when my schedule. I looked at the schedule this morning and I'm all, (indiscernible) confirmed that I'm on for Wednesday day shift, BWR expert in the RST.

FEMALE PARTICIPANT: Hold on.

(Pause)

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FEMALE PARTICIPANT: I got you Wednesday 7:00 to 3:00.

LARRY VICK: Excellent. And do you have anybody yet for, it looks like Saturday?

FEMALE PARTICIPANT: Now you're asking me impossible, only because they have the phone -- they transferredyou to a phone that was like not (indiscernible) to the computer where the schedule is. Hold on.

LARRY VICK: So what I'll do is I'll just come in Wednesday, and then when I get in Wednesday if there's any blanks left over I'll look for one to fill.

FEMALE PARTICIPANT: Okay. Yes, we are still looking for more days this week. Can you do any other days this week?

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1	LARRY VICK: Initially I was going to be
2	available for Friday, but I think because I'm still over
3	here in the reactors, NRR side of the house, I'm involved
4	in a lot of contract activity. Well, what I'll do when
5	I come in Wednesday, if there's still some voids I'll
6	look to see if I can fill one of them.
7	FEMALE PARTICIPANT: Yes, because the only
8	thing I have left is Friday 7:00 to 3:00 that I need
9	to fill.
10	LARRY VICK: Friday. From 7:00 to 3:00 on
11	Friday?
12	FEMALE PARTICIPANT: Uh-huh.
13	LARRY VICK: Okay. Well, you can go ahead
14	and put me in there if you want to.
15	FEMALE PARTICIPANT: You are such a dear.
16	LARRY VICK: I'll be working with Pat Hiland
17	again?
18	FEMALE PARTICIPANT: I think so.
19	LARRY VICK: I know him real well. He used
20	to be one of my bosses many years ago.
21	FEMALE PARTICIPANT: He used to be my boss.
22	LARRY VICK: I think he's been around the
23	block everywhere.
24	FEMALE PARTICIPANT: He was my boss when
25	I first started here.

LARRY VICK: Uh-huh. Well, if you can send, the next update that comes out will show me on the Friday billet also, right? FEMALE PARTICIPANT: Uh-huh. LARRY VICK: Okay, and so I'll see you guys for Wednesday, and I'm not there for tomorrow. That's what I really wanted to confirm too. FEMALE PARTICIPANT: Right. LARRY VICK: Great. Okay. 10 FEMALE PARTICIPANT: Thank you so much, 11 Larry. 12 LARRY VICK: All right. You're most welcome. 13 FEMALE PARTICIPANT: Bye bye. 14 LARRY VICK: Okay, thank you. 15 16 17 18 19 20 21 22 23 24 25

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: NRC Ops Center, this line is recorded.

SHANLAI LU: Oh hi. This is Shanlai Lu from NRO Reactor Systems branch. That we were distributed due to the schedule for ERO staffing schedule, we were asked to see whether we can volunteer the time. And I found there are a couple slot is open so maybe I can (indiscernible) my name there, and if you guys have found somebody else already that's fine. If not, and --

FEMALE PARTICIPANT: Okay, can you please send an email to OST --

SHANLAI LU: OST, hold on.

FEMALE PARTICIPANT: Yes.

SHANLAI LU: OST what?

FEMALE PARTICIPANT: OST02.hoc@nrc.gov.

SHANLAI LU: Okay. OST02.hoc@nrc.gov,

right?

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FEMALE PARTICIPANT: Yes.

SHANLAI LU: Okay.

FEMALE PARTICIPANT: And just put your name,

what group and when you're available.

SHANLAI LU: Okay.

FEMALE PARTICIPANT: Thank you.

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SHANLAI LU: All right, thank you.

FEMALE PARTICIPANT: Bye bye.

SHANLAI LU: Okay, bye.

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: Admin Support, this is a recorded line.

SAM MIRANDA: Yes, Sam Miranda returning your call. I think there's an opening in the Ops Center for Wednesday.

FEMALE PARTICIPANT: What position are you talking about?

SAM MIRANDA: Accident analysis.

FEMALE PARTICIPANT: Okay, hold on a sec.
We're having turnover here so it might have been somebody
else who called you. It's for this coming Wednesday?

SAM MIRANDA: Yes.

FEMALE PARTICIPANT: Okay, bear with me here until I can find it. Which team?

SAM MIRANDA: Reactor Safety Team.

FEMALE PARTICIPANT: Okay. And the position, I'm sorry?

SAM MIRANDA: Accident analysis.

FEMALE PARTICIPANT: Accident analysis.

Okay, is that the same as, let me look here. Where did

I see it? Severe accident PRA?

SAM MIRANDA: No, I don't think it's that.

Accident sequence or something like that?

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1	FEMALE PARTICIPANT: Okay, I have director,
2	coordinator, severe accident PRA, BWR expertise, RST
3	communicator/ERDS, RST support seismology and that's
4	it.
5	SAM MIRANDA: Huh. It might be severe
6	accident then, yes.
7	FEMALE PARTICIPANT: And for this week the
8	only thing I have open is the night shift, 11:00 to 7:00
9	in the morning, March 22nd to the 23rd.
10	SAM MIRANDA: No, this is different. Is
11	this extension 5504?
12	FEMALE PARTICIPANT: 5504? No, this is
13	5600.
14	SAM MIRANDA: Okay, I should have called
15	5504. They were talking about a shift on Wednesday from
16	3:00 to 11:00.
17	FEMALE PARTICIPANT: Did you get a name as
18	to who called you?
19	SAM MIRANDA: No, I didn't.
20	FEMALE PARTICIPANT: Okay.
21	SAM MIRANDA: But they said 5504.
22	FEMALE PARTICIPANT: 5504. Okay, hold on
23	just a second.
24	(Pause)
25	FEMALE PARTICIPANT: If I disconnect you

I apologize, but call back in and ask for that extension. SAM MIRANDA: Okay. FEMALE PARTICIPANT: All right, hold on. 

# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

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March 22, 2011

Work Order No.:

NRC-4222

Pages 1-12

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# (CONFERENCE CALL INITIATED)

TONY MCMURTRAY: NRC, McMurtray, recorded line.

CYNTHIA: Tony?

TONY MCMURTRAY: Yes.

CYNTHIA: It's Cynthia.

TONY MCMURTRAY: Hi.

CYNTHIA: That was not the right list.

(Pause)

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CYNTHIA: Tony, are you with me?

TONY MCMURTRAY: Yes, I'm here with you.

What do you mean it wasn't the right list?

CYNTHIA: Well, the one that was saying March 18th to the 26th, when I open it it doesn't have anything on there.

TONY MCMURTRAY: I don't know. I mean --

CYNTHIA: I'm on my way back.

TONY MCMURTRAY: Yes, I don't know.

CYNTHIA: I'm on way back, we'll --

TONY MCMURTRAY: I didn't open it up, but

I mean we wanted to send the one that we worked on that we had all updated.

CYNTHIA: Right, I know.

TONY MCMURTRAY: I don't know.

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CYNTHIA: Okay, I'm on my way back. Bye.

# **NEAL R. GROSS**

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## (CONFERENCE CALL INITIATED)

TONY MCMURTRAY: NRC, McMurtray. Recorded line.

MALE PARTICIPANT: Hi.

TONY MCMURTRAY: Hi.

MALE PARTICIPANT: I'm one of the GIS analysts to work in support.

TONY MCMURTRAY: Yes.

MALE PARTICIPANT: And I'm calling to check my schedule.

TONY MCMURTRAY: Yes, I'm sorry. We sent a schedule out that was just a template that didn't have the names. The ones with the names is coming out in the next 20 minutes.

MALE PARTICIPANT: Okay.

TONY MCMURTRAY: All right?

MALE PARTICIPANT: All right.

TONY MCMURTRAY: Thank you.

MALE PARTICIPANT: Thank you.

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# (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin support, this is a recorded line.

HEADQUARTERS OPERATIONS OFFICER: I have Felicia Hinson from Region I that has some staffing questions for you.

MARY GLENN CRUTCHLEY: Okay, thanks.

Hi, Felicia. It's Mary Glenn.

FELICIA HINSON: Hey Mary Glenn, how are

you?

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MARY GLENN CRUTCHLEY: Fine, how are you?

FELICIA HINSON: I'm doing well.

MARY GLENN CRUTCHLEY: Good.

FELICIA HINSON: Busy?

MARY GLENN CRUTCHLEY: Yes, I just came on.

FELICIA HINSON: Yes. So are you involved in the development of the watch bills for the Center?

MARY GLENN CRUTCHLEY: Yes.

FELICIA HINSON: Okay, so we have a couple of staff, one, I believe, she's already there, and another

guy who has been told that he's going to be deployed.

MARY GLENN CRUTCHLEY: Okay.

FELICIA HINSON: And he doesn't know when he needs to report or what shift he'll be working, so

we're looking for some guidance. MARY GLENN CRUTCHLEY: Okay, hang on just a second. FELICIA HINSON: Thank you. (Pause) CLYDE RAGLAND: Hi Felicia, this is Clyde Ragland in the Ops Center. This is a recorded line. How can I help you? 9 FELICIA HINSON: I'm sorry, is it Clyde? 10 CLYDE RAGLAND: Uh-huh. 11 FELICIA HINSON: Hi Clyde. So I am calling 12 because we have a gentleman who's scheduled to come down 13 to the Ops Center to provide some support, I believe to the Protective Measures Team. 14 15 CLYDE RAGLAND: Great. FELICIA HINSON: His name is Mike Reichard. 16 17 CLYDE RAGLAND: Okay. 18 FELICIA HINSON: However, he doesn't know 19 what position he'll be filling or --20 CLYDE RAGLAND: Okay. 21 FELICIA HINSON: -- when he is to report 22 or what shift he'll be working. 23 CLYDERAGLAND: Allright. Letmesee, first 24 of all, if I can find his name somewhere to see if he's 25 already here, and that way I can --

1	FELICIA HINSON: He's not there. He's
2	physically in Region I.
3	CLYDE RAGLAND: Oh, I know. Here, meaning
4	on the roster.
5	FELICIA HINSON: Okay.
6	CLYDE RAGLAND: If you'll just bear with
7	me here. Mike Reichard, you said?
8	FELICIA HINSON: Yes.
9	CLYDE RAGLAND: Okay, when did he volunteer
10	to come down?
11	FELICIA HINSON: That's not known to me.
12	CLYDE RAGLAND: That's not known, okay.
13	Okay, well, what is his specialty then? I don't see
14	him on the list for this week, so what would be his
15	FELICIA HINSON: Specialty is dose
16	assessment.
17	CLYDE RAGLAND: Dose assessment?
18	FELICIA HINSON: Yes.
19	CLYDE RAGLAND: Okay. And when was he
20	planning on coming? When he's needed?
21	FELICIA HINSON: Okay, this is how this is
22	working. He's gone to his division director and said,
23	I think I'm going. I think I'm on the hook. When am
24	I going? What's my position? What shift? The division
25	director called me.

CLYDE RAGLAND: I see. FELICIA HINSON: Okay, so now I'm trying to find out. Do we not even know that he's going? CLYDE RAGLAND: Well, I don't have him on the list here. I don't see him on the watch bill for this week under dose assessment under RASCAL. And let me see. So he thinks he going. FELICIAHINSON: Yes, and I don't know, Clyde, can you tell me how the call went out to the regions 10 for resources? 11 CLYDE RAGLAND: Oh I can't. I mean I don't 12 know. 13 FELICIA HINSON: Okay. 14 CLYDE RAGLAND: No, I don't know how that 15 came out. It could have been that it went out to everyone, 16 but let me go over to PMT and see if they have talked 17 to them directly. Can I get your number? 18 FELICIA HINSON: Absolutely. 610. 19 CLYDE RAGLAND: One moment. Hang on. 20 FELICIA HINSON: You know what? 21 CLYDE RAGLAND: Yes? 22 FELICIA HINSON: Mike's a funny guy. Let 23 me call Mike in parallel to you going over to Protective 24 Measures.

CLYDE RAGLAND: Okay.

1	FELICIA HINSON: Okay.
2	CLYDE RAGLAND: Yes, I will go over to
3	Protective Measures, and what's his name again?
4	FELICIA HINSON: Mike Reichard.
5	CLYDE RAGLAND: Mike Reichard. R-E-I.
6	FELICIA HINSON: C-H-A-R-T.
7	CLYDE RAGLAND: C-H-R-T?
8	FELICIA HINSON: No, I'm sorry.
9	R-E-I-C-H-A-R, and I believe it'd be a D. Mike Reichard.
10	CLYDE RAGLAND: Okay. And he's at Region
11	I.
12	FELICIA HINSON: Yes, Region I dose
13	assessor.
13 14	assessor.  CLYDE RAGLAND: Dose assessor.
14	CLYDE RAGLAND: Dose assessor.
14 15	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.
14 15 16	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to
14 15 16 17	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to him about coming down? Okay. That's probably going to
14 15 16 17 18	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to him about coming down? Okay. That's probably going to be the best bet is to go over there and ask somebody.
14 15 16 17 18	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to him about coming down? Okay. That's probably going to be the best bet is to go over there and ask somebody.  And if you could call back and after you talk to Mike
14 15 16 17 18 19	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to him about coming down? Okay. That's probably going to be the best bet is to go over there and ask somebody.  And if you could call back and after you talk to Mike that would be great too.
14 15 16 17 18 19 20 21	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to him about coming down? Okay. That's probably going to be the best bet is to go over there and ask somebody.  And if you could call back and after you talk to Mike that would be great too.  FELICIA HINSON: Okay, now when I call back
14 15 16 17 18 19 20 21 22	CLYDE RAGLAND: Dose assessor.  FELICIA HINSON: Yes.  CLYDE RAGLAND: And has anybody talked to him about coming down? Okay. That's probably going to be the best bet is to go over there and ask somebody.  And if you could call back and after you talk to Mike that would be great too.  FELICIA HINSON: Okay, now when I call back in do I go through the Ops Center? That would be 5100?

4	Ragiana.	
2		CLYDE RAGLAND: Yes, I'm the EST coordinator
3	right now.	
4		FELICIA HINSON: Thank you.
5		CLYDE RAGLAND: Okay. And I'm sorry, your
6	name again	please?
7		FELICIA HINSON: Felicia Hinson.
8		CLYDE RAGLAND: I'll write it down this time.
9	Hinson?	
. 10		FELICIA HINSON: Yes.
11		CLYDE RAGLAND: And again, your number?
12		FELICIA HINSON: 610-337-5391.
13	·	CLYDE RAGLAND: 337-5391.
14		FELICIA HINSON: Yes.
15		CLYDE RAGLAND: Okay, thank you.
16		FELICIA HINSON: Thank you.
17		CLYDE RAGLAND: Bye.
18		FELICIA HINSON: Bye.
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0%M337M606965094 (CONFERENCE CALL INITIATED) MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line. HEADQUARTERS OPERATIONS OFFICER: Yes, I have Terry Reis on the line for you. MARY GLENN CRUTCHLEY: Thank you. Hi Terry, it's Mary Glenn. This is a recorded line. 10 TERRY REIS: Hi Mary Glenn. Hey Mary Glenn, 11 I've got the PMT director tomorrow morning, beginning 12 tomorrow morning. 13 MARY GLENN CRUTCHLEY: Uh-huh. TERRY REIS: I need to get out for a few 14 15 hours. Can you tell me who is the assistant?

MARY GLENN CRUTCHLEY: PMT for tomorrow?

TERRY REIS: Yes.

MARY GLENN CRUTCHLEY: Okay, hang on just a second. My computer's, I know it's scanning something. Okay, PMT for tomorrow. PMT for the director, so --

TERRY REIS: It's me, right?

MARY GLENN CRUTCHLEY: Right.

TERRY REIS: So who's the assistant?

MARY GLENN CRUTCHLEY: Is there an assistant director for tomorrow. Yes, assistant, actions assistant

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1	director, is that what you're looking for?
2	TERRY REIS: Actions assistant director?
3	MARY GLENN CRUTCHLEY: Well, it says PMTR
4	Protective Actions assistant director.
5	TERRY REIS: Yes, so what's his name?
6	MARY GLENN CRUTCHLEY: Okay, so tomorrow,
7	let me get my dates here. Wednesday from, is it 7:00
8	to 3:00 you're looking at?
9	TERRY REIS: Yes.
10	MARY GLENN CRUTCHLEY: Sandy Wassler
11	(phonetic).
12	TERRY REIS: Okay. All right, that'll be
13	fine. I'll just send Sandy a note. Okay, I'll email
14	Sandy.
15	MARY GLENN CRUTCHLEY: Okay.
16	TERRY REIS: Thank you.
17	MARY GLENN CRUTCHLEY: You're welcome. Bye
18	bye.
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WASHINGTON, D.C. 20005-3701

# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

PMT Director Audio Files

Docket Number:

N/A

Location:

N/A

Date:

March 23, 2011

Work Order No.:

NRC-4222

Pages 1-7

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#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line.

ANDREW NOSEK: Hi there. My name is Andrew Nosek. I came over (phonetic) in the Office of Research, and I was told to call over here if I was interested in trying to volunteer for the Ops Center.

MARY GLENN CRUTCHLEY: Okay, what position?

ANDREW NOSEK: Well, I was hoping, you know,
to get more information on that I suppose.

MARY GLENN CRUTCHLEY: Okay, could you hold on just second?

ANDREW NOSEK: Yes.

MARY GLENN CRUTCHLEY: And what's your name again, sir?

ANDREW NOSEK: Andrew Nosek.

MARY GLENN CRUTCHLEY: Okay, hold on just a second.

(Pause)

CLYDE RAGLAND: Andrew?

ANDREW NOSEK: Hi.

CLYDE RAGLAND: Hi, this is Clyde Ragland who's the EST coordinator right now. What can I do for you?

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1	ANDREW NOSEK: The EST coordinator, okay.
2	CLYDE RAGLAND: You want to be put on the
3	volunteer list?
4	ANDREW NOSEK: Yes.
5	CLYDE RAGLAND: Okay.
6	ANDREW NOSEK: I would.
7	CLYDE RAGLAND: Let me see, what information
8	do I need for him? I need contact information obviously.
9	ANDREW NOSEK: Okay. Well, my phone number
10	here is 251-7476. That's my work number.
11	CLYDE RAGLAND: Where are you?
12	ANDREW NOSEK: Third Street (phonetic).
13	CLYDE RAGLAND: Oh, 301-251-7476.
14	ANDREW NOSEK: Uh-huh.
15	CLYDE RAGLAND: Okay, and your name again
16	please?
17	ANDREW NOSEK: Andrew Nosek.
18	CLYDE RAGLAND: How do you spell your last
19	name?
20	ANDREW NOSEK: N-O-S-E-K.
21	CLYDE RAGLAND: N-O-N-E-K?
22	ANDREW NOSEK: N-O-S as in sigma.
23	CLYDE RAGLAND: N-O-S as in sigma, E-K.
24	ANDREW NOSEK: Yes.
25	CLYDE RAGLAND: And it's Andrew?
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1	ANDREW NOSEK: Yes.
2	CLYDE RAGLAND: Okay, and what department
3	are you with?
4	ANDREW NOSEK: I'm in the Office of Research.
5	CLYDE RAGLAND: RES?
6	ANDREW NOSEK: Yes.
7	CLYDE RAGLAND: Okay, great. What else do
8	we need from him?
9	ANDREW NOSEK: Well, I was hoping, you know,
10	possibly something next week, I guess.
11	CLYDE RAGLAND: Okay.
12	ANDREW NOSEK: I'll be gone this weekend.
13	CLYDE RAGLAND: Okay, so the weekend is out,
14	but any shift next week?
15	ANDREW NOSEK: Any shift after Monday.
16	CLYDE RAGLAND: So Tuesday morning on?
17	ANDREW NOSEK: Tuesday morning, yes.
18	Tuesday morning, that's fine. Is that what you're asking?
19	CLYDE RAGLAND: Yes. I'm just writing this
20	down right now. Okay, any experience in incident response
21	or
22	ANDREW NOSEK: I have never worked at the
23	Ops Center before.
24	CLYDE RAGLAND: Okay.
25	ANDREW NOSEK: I'm a MACCS2 user. It's a
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1	dose assessment code.
2	CLYDE RAGLAND: Uh-huh.
3	ANDREW NOSEK: So I know how to use that
4	code. And I've heard mixed things about if the Ops Center
5	is looking for people who could use MACCS2 or not.
6	CLYDE RAGLAND: So you can use which dose
7	assessment code?
8	ANDREW NOSEK: MACCS2. It's M-A-C-C-S-2.
9	CLYDE RAGLAND: M-A-C-C-S?
10	ANDREW NOSEK: Yes.
11	CLYDE RAGLAND: Okay. And you haven't
12	talked to anybody over in PMT then?
13	ANDREW NOSEK: I don't know what PMT
14	CLYDE RAGLAND: Protective Measures, the
15	HP types.
16	ANDREW NOSEK: Yes, I have not spoken to
17	anyone.
18	CLYDE RAGLAND: So that's Mike Alpha Charlie
19	Charlie Sierra, Roman numeral II dose assessment, this
20	program?
21	ANDREW NOSEK: I'm sorry, say again?
22	CLYDE RAGLAND: M-A-C-C-S-2 dose
23	assessment?
24	ANDREW NOSEK: Yes, it's (indiscernible).
25	You said it kind of quick.

CLYDE RAGLAND: Sorry. (Crosstalk) CLYDE RAGLAND: Okay. Well, listen, I will put you down, and --ANDREW NOSEK: I also have experience in, well, I worked on SOARCA for awhile, which is severe accident and consequence analysis. CLYDE RAGLAND: I'm sorry, run that by me again? 10 ANDREW NOSEK: I have some experience in 11 severe accident consequence analysis for, in our research 12 project over here we studied a BWR Mark I and we studied 13 a PWR. 14 CLYDE RAGLAND: Oh okay. Severe accident 15 consequence analysis, that's what you said. ANDREW NOSEK: Yes. 16 17 CLYDE RAGLAND: Okay, got it. And that was 18 on BWR I? 19 ANDREW NOSEK: Yes. I don't consider myself 20 a BWR expert. I don't know if I could fill that role. 21 CLYDE RAGLAND: Okay, yes. There is a BWR 22 expert here. But we'll certainly put your name on the 23 list and we'll talk to both PMT and RST, the Reactor 24 Safety Team and the Protective Measures Team and see 25

ANDREW NOSEK: Okay. CLYDE RAGLAND: -- what we can do. ANDREW NOSEK: And any position though, I mean that --CLYDE RAGLAND: I understand. Okay, great. And what's the home number there? ANDREW NOSEK: My cell phone number is (b)(6)ctyde ragland: great. So that would 10 be any shift Tuesday a.m. on, next week. 11 ANDREW NOSEK: Yes. CLYDE RAGLAND: Okay, great. Thank you so 12 13 much Andrew. 14 ANDREW NOSEK: You're welcome. 15 CLYDE RAGLAND: Bye now. 16 17 18 19 20 21 22 23 24

# **Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION**

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number: N/A

Location:

N/A

Date:

March 24, 2011

Work Order No.:

NRC-4222

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#### (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line.

CYNTHIA (phonetic): Mary Glenn?

MARY GLENN CRUTCHLEY: Yes.

CYNTHIA: It's Cynthia, how are you doing?

MARY GLENN CRUTCHLEY: Fine, how are you?

CYNTHIA: Hey good. Hey, can you do me a

favor?

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MARY GLENN CRUTCHLEY: Sure.

CYNTHIA: Can you check the schedule? And if I put myself on for tomorrow night, I can't. I didn't realize that.

MARY GLENN CRUTCHLEY: You think that you're on for tomorrow night?

CYNTHIA: I think I am. I know I'm Saturday, but if I put it down for tomorrow, I don't think I can.

MARY GLENN CRUTCHLEY: Okay, hang on a second.

Okay.

CYNTHIA: Are you busy?

MARY GLENN CRUTCHLEY: Yes.

CYNTHIA: I'm sorry for calling right now.

MARY GLENN CRUTCHLEY: That's okay.

(Off microphone discussion)

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MARY GLENN CRUTCHLEY: Let's see, tomorrow night is Thurs --3:00 to 11:00. CYNTHIA: Tomorrow's Friday. MARY GLENN CRUTCHLEY: Date is what, 25th. CYNTHIA: 25th tomorrow, yes. Tomorrow's the 25th. MARY GLENN CRUTCHLEY: 25th, 3:00 to 11:00. CYNTHIA: Uh-huh. 10 MARY GLENN CRUTCHLEY: Yes, you're on for 3:00 to 11:00 tomorrow. 11 12 CYNTHIA: Oh okay. Can you take me off or 13 is it too late? What should I do? The reason I'm saying that is I don't know how to work this because I didn't 14 15 talk to my boss. And it's either you or -- well, or 16 you're right. Wait a minute, you said (indiscernible) 17 takes over right? MARY GLENN CRUTCHLEY: For what? 18 19 CYNTHIA: I mean I didn't talk to my boss 20 about, I didn't get a chance to talk to her about that 21 schedule and knowing I would have to come to work tomorrow, 22 how would I do, you know what I mean? I'm trying to 23 figure out how I would do it. 24 MARYGLENN CRUTCHLEY: What, your supervisor 25 doesn't know that you're on shift?

1	CYNTHIA: No. I didn't get a chance to
2	because this was a last minute change.
3	MARY GLENN CRUTCHLEY: Okay. Would you be
4	off tomorrow or working in the office?
5	CYNTHIA: I'll be in the office.
6	MARY GLENN CRUTCHLEY: Okay. But how late
7	do you usually work? I mean I don't see it being an
8	issue, but
9	CYNTHIA: Oh okay. Well, then I won't worry
10	about it.
11	MARY GLENN CRUTCHLEY: But I mean, you know,
12	I would tell her in the
13	CYNTHIA: Yes, I'll tell her when I get there
14	in the morning.
15	MARY GLENN CRUTCHLEY: Yes.
16	CYNTHIA: Yes. Okay, then all's cool.
17	MARY GLENN CRUTCHLEY: I mean if you're going
18	to work all day plus work until tomorrow night, is that
19	what you're going to do?
20	CYNTHIA: Yes. Yes, that's no big deal.
21	I mean, you know, I can do that, pull it off.
22	MARY GLENN CRUTCHLEY: I mean because, you
23	know, it's my understanding that support to the Operations
24	Center is important.
25	CYNTHIA: Right. You're right.

MARY GLENN CRUTCHLEY: Now, I mean if you have to be pulled off because of, you know, you've got work or something then --CYNTHIA: That's not an issue. MARY GLENN CRUTCHLEY: Okay. CYNTHIA: I'm pretty sure of it. MARY GLENN CRUTCHLEY: Yes. But you're on for tomorrow night at 3:00 to 11:00 and you're on Saturday for 3:00 to 11:00. CYNTHIA: Yes, okay. Got it. MARY GLENN CRUTCHLEY: Okay. Now I emailed you because this is a reminder when you come in, they're closing Two White Flint's garage tomorrow night at 10:00. So make sure that you park over at One White Flint when you come in. CYNTHIA: One White Flint. Okay. MARY GLENN CRUTCHLEY: Because you're going to have to go move your car or it would be stuck and you wouldn't be able to get out. So park in One White Flint and then walk over. CYNTHIA: Okay. MARY GLENN CRUTCHLEY: But when you leave you're not going to be able to go down to the garage. You'll have to go through the connector over to One

White Flint.

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CYNTHIA: One White Flint, okay.

MARY GLENN CRUTCHLEY: Right.

CYNTHIA: Thanks much.

MARY GLENN CRUTCHLEY: Okay. We'll see you.

CYNTHIA: Okay, thanks.

MARY GLENN CRUTCHLEY: Uh-huh. Bye bye.

CYNTHIA: All right, bye.

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#### (CONFERENCE CALL INITIATED)

ALICE STIEVE: Alice Stieve speaking.

TONYA RUSSELL: Hi Alice. My name is Tonya

Russell. I'm a volunteer here at the Ops Center.

ALICE STIEVE: Sure.

TONYARUSSELL: And you have listed as Sunday through Monday last week sometime to volunteer for PMTR GIS analyst. Would you be available by any chance for this Saturday and Sunday from 11:00 p.m. to 7:00 p.m.?

ALICE STIEVE: Yes, I just came off of, I had volunteered for Saturday, Sunday, Monday, Tuesday of this last week. I am going to be out of town --

TONYA RUSSELL: Okay.

ALICE STIEVE: -- this weekend so I am not going to be able to come back and help you out until sometime on Monday.

TONYA RUSSELL: Sometime on Monday. Okay, great.

ALICE STIEVE: Yes, you can call me for that if we're still on 24 or whatever.

TONYA RUSSELL: All right. I'll note that. Thanks Alice.

ALICE STIEVE: Uh-huh. Bye.

TONYA RUSSELL: Bye.

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# (CONFERENCE CALL INITIATED)

NEBIYU: (Indiscernible).

TONYA RUSSELL: Hello?

NEBIYU: Hi.

TONYA RUSSELL: Hi, good morning. Nebiyu?

NEBIYU: Yes.

TONYA RUSSELL: Hi, good morning.

NEBIYU: Good morning.

TONYA RUSSELL: My name is Tonya Russell.

I'm a volunteer here at the Ops Center.

NEBIYU: Yes.

TONYA RUSSELL: And you had volunteered last week, and the reason I'm calling is because we're looking for a volunteer for Saturday and Sunday as PMTR GIS analyst for Saturday/Sunday 11:00 p.m. to 7:00 a.m. Would you be available by any chance?

NEBIYU: I think I'm already scheduled for 7:00 a.m. to 11:00, 7:00 to 3:00 Saturday.

TONYA RUSSELL: 7:00 to 3:00 this Saturday?

Yes. Oh yes, you're right. Yes. We're looking for all other analysts (indiscernible) --

NEBIYU: Oh.

TONYA RUSSELL: Yes, for double shifts or something. So we have one slot that needs to be filled.

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So do you know anyone who could fill PMTR GIS analyst? Looks like, yes, you have 7:00 to 3:00. NEBIYU: Then somebody else from our division is replacing me so --TONYA RUSSELL: Not necessarily. Anyone, well, it can't be anyone obviously, (indiscernible) qualify for a PMTR GIS analyst. We have a list of a whole bunch of other people, but for this 11:00 to 7:00 Saturday and Sunday. So anyway, well, if you can't, 9 10 you can't. NEBIYU: Yes, I already have that eight 11 12 hours. 13 TONYA RUSSELL: Yes. I totally agree. NEBIYU: If I did 16 I'd probably be dead. 14 15 TONYA RUSSELL: Yes, some people here are around the clock. Okay, well, if you think of anyone 16 17 NEBIYU: Well, worst case scenario --18 TONYA RUSSELL: Maybe? 19 20 NEBIYU: -- I may try. 21 TONYA RUSSELL: Okay, because you have 7:00 22 to 3:00 on Saturday already. 23 NEBIYU: Then I can go back and --24 TONYA RUSSELL: How about Sunday? Would 25 you be available Sunday?

1	NEBIYU: Sunday what time?
2	TONYA RUSSELL: 11:00 to 7:00 a.m., 11:00
3	p.m. to 7:00 a.m.
4	NEBIYU: And then Monday morning I have some
5	serious commitment on my regular job.
6	TONYA RUSSELL: Yes, I don't have that
7	schedule for next week. I'm just trying to fill out
8	for this weekend.
9	NEBIYU: But if it is 7:00 to 3:00, I can
10	definitely.
11	TONYA RUSSELL: Yes, like I said, yes, 11:00
12	to 7:00 is what I have. Yes, this Saturday or Sunday.
13	NEBIYU: Well, I may be able to. If you
14	run out of options I may be able to support the 11:00
15	to 7:00 Saturday.
16	TONYA RUSSELL: So can I put you as a maybe
17	for
18	NEBIYU: As a maybe.
19	TONYA RUSSELL: Yes, I mean, yes, you have
20	Saturday 7:00 to 3:00 p.m.
21	NEBIYU: Correct.
22	TONYA RUSSELL: And then you wouldn't start
23	again until 11:00 p.m. which is, you know, eight hours
24	away.
25	NEBIYU: Yes.

TONYA RUSSELL: Yes, so I'll put you as a maybe? NEBIYU: Yes. TONYA RUSSELL: From when, Saturday and Sunday or --NEBIYU: Just Saturday only. TONYA RUSSELL: Saturday, okay. I'll put that, and if we can't find anyone else I'll call you back. 10 NEBIYU: Okay. 11 TONYA RUSSELL: Thanks so much. 12 NEBIYU: You're very welcome. 13 TONYA RUSSELL: Bye. 14 NEBIYU: Bye bye. 15 16 17 18 19 20 21 22 23 24 25

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# (CONFERENCE CALL INITIATED)

STEPHANIE DEVLIN: Hello, you have reached the voice mailbox of Stephanie Devlin at the U.S. NRC.

I am not available at this time. Please leave your name, number and a short message and I'll return your call as soon as possible. Thank you.

TONYA RUSSELL: Good morning, Stephanie. This is Tonya Russell calling from the Ops Center. We're looking for a volunteer as PMTR GIS analyst, and I know you had volunteered this past week, but we're looking for a person for Saturday and Sunday from 11:00 p.m. until 7:00 a.m. this Saturday and Sunday. So if you can, can you please give me a call at 301-816-5400. Thanks a lot. Bye bye.

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## (CONFERENCE CALL INITIATED)

ALLEN (phonetic): Hello, this is Allen.

TONYA RUSSELL: Hi Allen, good morning. My name is Tonya Russell. I'm here at the Ops Center as a volunteer, and I noticed that you did volunteer this past Wednesday and Thursday as PMTR GIS analyst.

ALLEN: Wednesday, but not Thursday.

TONYA RUSSELL: Okay. Well, anyway we're looking for someone to fulfill that same role for this Saturday and Sunday from 11:00 p.m. to 7:00 a.m. Would you be available by any chance?

ALLEN: Not really.

TONYA RUSSELL: No, okay. That's all I need to know.

ALLEN: All right.

TONYA RUSSELL: I'll just cross it out.

Do you know anyone in that kind of capacity would be able to?

ALLEN: Not offhand that isn't already on your list of people to call.

TONYA RUSSELL: Oh okay. Great.

ALLEN: You know, some of the other people from the PMT teams that you have, but I'm sure they're already participating because I've talked to them.

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TONYA RUSSELL: Yes, yes. Okay, great. Thanks, Allen. ALLEN: Uh-huh. TONYA RUSSELL: Bye bye. ALLEN: Bye.

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## (CONFERENCE CALL INITIATED)

PHILIPP BRAATEN (phonetic): Philipp Braaten.

TONYA RUSSELL: Hi Philipp, good morning.

My name is Tonya Russell. I'm calling from the Ops

Center.

PHILIPP BRAATEN: Yes.

TONYA RUSSELL: And I had noticed that you volunteered this past week, and we're looking for a person who can fulfill PMTR GIS analyst for this Saturday and Sundayfrom 11:00 p.m. to 7:00 a.m. Would you be available?

PHILIPP BRAATEN: I'm doing it Friday night.

And I'm just, I'm getting --

TONYA RUSSELL: Yes, you don't want to do back to back.

PHILIPP BRAATEN: Yes, I'm getting burned out.

TONYA RUSSELL: Yes. Would you know anyone other than, you know, some of the people that I've called already that could fulfill this capacity?

PHILIPP BRAATEN: Is this for the GIS?

TONYA RUSSELL: Uh-huh. Because we don't have anyone for Saturday and Sunday at that time. So okay. Well, I know --

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1	PHILIPP BRAATEN: He's not qualified, but
2	I just spoke with a colleague of mine that was interested
3	in possibly doing some work.
4	TONYA RUSSELL: He's not qualified as a PMTR
5	GIS analyst?
6	PHILIPP BRAATEN: No, he isn't. I mean he
7	hasn't qualified for any of the positions.
8	TONYA RUSSELL: Oh, I'm sorry. He is or
9	he isn't?
10	PHILIPP BRAATEN: He is not.
11	TONYA RUSSELL: Oh okay. Yes, we would only
12	want someone who could be qualified for PMTR GIS analyst.
13	PHILIPP BRAATEN: Right.
14	TONYA RUSSELL: Yes, so well, basically
15	the people that I have are people who already volunteered,
16	so it's one of those catch-22 situations. So if there's
17	any, you know, new person that you can think of that
18	would be much appreciated.
19	PHILIPPBRAATEN: Okay. Well, if I can think
20	of someone I'll get back with you.
21	TONYA RUSSELL: Okay. Thanks a lot,
22	Philipp.
23	PHILIPP BRAATEN: All right.
24	TONYA RUSSELL: Bye bye.
25	PHILIPP BRAATEN: Bye.

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## (CONFERENCE CALL INITIATED)

DAN BARNHURST: Hi, you've reached Dan Barnhurst with the Nuclear Regulatory Commission. I'm not at my desk at the moment. If you'd --

TONYA RUSSELL: Good morning Dan. My name is Tonya Russell. I'm calling from the Operations Center. I noticed that you are volunteering this Saturday as PMTR GIS analyst already from 3:00 to 11:00.

But I was wondering, would you also be available for Sunday, 11:00 p.m. to 7:00 a.m.? Again, we're looking for someone who could fill in that capacity from Sunday 11:00 p.m. to 11:00 a.m. (phonetic). Please give me a call at 301-816-5400. Thank you so much.

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(CONFERENCE CALL INITIATED)

HOSUNG AHN: Hosung speaking.

TONYA RUSSELL: Hi, Mr. Ahn?

HOSUNG AHN: Yes.

TONYA RUSSELL: Hi, this is Tonya Russell at the Operations Center.

HOSUNG AHN: Yes.

TONYA RUSSELL: Yes, great. We can definitely use your help this Saturday as PMTR GIS analyst from 11:00 p.m. to 7:00 a.m., right?

HOSUNG AHN: Yes.

TONYA RUSSELL: Great. We'll put your name on the list and then you'll probably get an email notice. So Sunday is not good for you as well?

HOSUNG AHN: No, Sunday I have --

TONYA RUSSELL: Okay. But John Ray --

HOSUNG AHN: Uh-huh.

TONYA RUSSELL: -- suggest that perhaps you can come here sometime today for like maybe half an hour or so to shadow him.

HOSUNG AHN: Yes.

TONYA RUSSELL: So would you be available to come, let's say, you can come now actually if you'd like, or even after lunch, before 3 o'clock?

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 $\label{eq:hosung ahn: No, right now is okay because} I \ have a meeting this afternoon. So I'll be there right now.$ 

TONYA RUSSELL: You can come right now?

HOSUNG AHN: Yes.

TONYA RUSSELL: Okay, great. Yes, come for about a half an hour and you can shadow and see what he can do to show you. Okay, great. I'll look for you then.

HOSUNG AHN: All right. Bye.

TONYA RUSSELL: Okay. Bye bye.

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## (CONFERENCE CALL INITIATED)

NEBIYU: Nebiyu.

TONYA RUSSELL: Hi, Nebiyu?

NEBIYU: Hi.

TONYA RUSSELL: Hi, it's Tonya again. How are you?

NEBIYU: I'm good. How are you?

TONYA RUSSELL: Good. Well, it looks like Mr. Ahn will be able to volunteer on Saturday, but we still need somebody on Sunday.

NEBIYU: Okay. Will that be in the same time slot?

TONYA RUSSELL: 11:00 p.m. to 7:00 a.m. this Sunday. It's tough.

NEBIYU: Yes.

TONYA RUSSELL: I know. So can I put you down as a maybe or definitely a no?

NEBIYU: That's very tough for me.

TONYA RUSSELL: Okay. We'll keep on trying but thank you so much. If you know anyone, I left a message already each for Dogan Seber and Dan Barnhurst.

NEBIYU: Okay. I know them both, yes.

TONYA RUSSELL: Yes, so yes. Well, if you know anything or hear of anyone, you can contact us at,

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can I give you our number?

NEBIYU: Yes, please.

TONYA RUSSELL: As a matter of fact, I'll tell you what. I'll forward you the email and then that will have all the contact info.

NEBIYU: Okay.

TONYA RUSSELL: Thank you, Nebiyu.

NEBIYU: You're very welcome.

TONYA RUSSELL: Bye bye.

NEBIYU: Bye bye.

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(CONFERENCE CALL INITIATED)

ANNETTE STANG: Annette Stang.

TONYA RUSSELL: Hi Annette. This is Tonya

Russell from the Operations Center.

ANNETTE STANG: Okay.

TONYA RUSSELL: Hi. Would you be able to

come in from 3:00 to 11:00 p.m. tonight as EBT Admin?

ANNETTE STANG: 3:00 to 11:00 tonight?

TONYA RUSSELL: Uh-huh.

ANNETTE STANG: I don't think so. I was

just there last night.

TONYA RUSSELL: Yes, okay.

ANNETTE STANG: I'm coming in Sunday, and

no, I really can't.

TONYA RUSSELL: Well, we understand, and

thanks for all you do.

ANNETTE STANG: Okay, thank you. Bye bye.

TONYA RUSSELL: Bye bye.

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## (CONFERENCE CALL INITIATED)

ANNETTE STANG: Hi, Tonya?

TONYA RUSSELL: Hi, Annette.

ANNETTE STANG: Hey, I was looking at the schedule because it was supposed to be Andrea, right, from 3:00 to 11:00?

TONYA RUSSELL: Right. Right.

ANNETTE STANG: I told her last night -- because she's really got a lot on her plate right now.

TONYA RUSSELL: Yes, she does. She has a lot on her plate.

ANNETTE SLANG: Yes, she's covering for Cathy Raynor. But I have an appointment at 4:30. I told her last night if she could cover me until I get back I could probably do until 11:00 --

TONYA RUSSELL: Okay.

ANNETTE SLANG: -- which would probably be

around 4:30.

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(phonetic). I could probably be back around 6:00 and do from 6:00 to 11:00 if you really need somebody.

TONYA RUSSELL: Okay. Well, that's good to know. Well, let me communicate with her and call you back. Thanks.

ANNETTE STANG: Okay, thanks. Bye.

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## (CONFERENCE CALL INITIATED)

ANNETTE STANG: Annette Stang.

TONYA RUSSELL: Hi, Annette. This is Tonya

Russell in the Operations Center.

ANNETTE STANG: Hi Tonya.

TONYA RUSSELL: We have somebody for 3:00

to 11:00 for the EBT Admin, so --

ANNETTE STANG: You do?

TONYA RUSSELL: We do. We just got a call.

ANNETTE STANG: Oh, who'd you get? Who'd

you get?

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TONYA RUSSELL: I do not know.

ANNETTE STANG: Hold on one second.

(Pause)

ANNETTE STANG: Oh, what's her name? We

were just wondering. Andrea is right here in my office.

TONYA RUSSELL: Yes, we don't know.

19 ANNETTE STANG: Has she done the position

before?

TONYA RUSSELL: Oh, I don't know. But if

she -- anyway Tony said we have somebody.

ANNETTE STANG: Okay. All right, thanks.

TONYA RUSSELL: All right.

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## (CONFERENCE CALL INITIATED)

TONYA RUSSELL: Good afternoon, Operations Center.

DOUG BROADDUS: Yes, this is Doug Broaddus.

I'm over in doral (phonetic) and Anthony McMurtray had called me earlier looking for somebody to help out the backfill in the position of the BWR expert position.

I tried to call him on his cell phone but he didn't answer.

So I'm trying to --

TONYA RUSSELL: Okay, yes. Hold on please, for the BWR?

DOUG BROADDUS: Expert position.

TONYA RUSSELL: Okay, yes. Hold on please.

DOUG BROADDUS: All right.

(Pause)

TONYA RUSSELL: Mr. Broaddus?

DOUG BROADDUS: Yes.

TONYA RUSSELL: I'm sorry, what did Tony said what position would be?

DOUG BROADDUS: The BWR technical expert.

TONYA RUSSELL: BWR technical expert. Okay, I'm going to have to have Tony call you, because I -- hold on please.

DOUG BROADDUS: Sure.

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1	TONYA RUSSELL: Have you volunteered the
2	Operations Center before?
3	DOUG BROADDUS: Actually he had asked me
4	to find someone else. (b)(5) so I've got Patrick
5	Boyle here who has that experience so that's who we're
6	proposing to come over and help out.
7	TONYA RUSSELL: Yes, hold on please. Here
8	he is.
9	DOUG BROADDUS: All right.
10	TONYA RUSSELL: Broaddus for BWR.
11	TONY MCMURTRAY: Yes.
12	Yes, Doug?
13	DOUG BROADDUS: Hey Tony.
14	TONY MCMURTRAY: Yes, sir.
15	DOUGBROADDUS: ItriedyourcellbutIdidn't
16	catch you so I tried this number.
17	TONY MCMURTRAY: That's okay.
18	DOUG BROADDUS: I've got Patrick Boyle.
19	He's got the BWR experience.
20	You worked at
21	PATRICK BOYLE: I worked at Peach Bottom
22	as assistant manager (phonetic).
23	TONY MCMURTRAY: Outstanding. Yes, that's
24	good. He probably worked there the same time I did.
25	So send him on over and we'll put him in the chair for

four hours if he doesn't mind. DOUG BROADDUS: Does he need to bring anything with him or anything like that or --TONY MCMURTRAY: I don't think so. I mean just, you know, all his expertise and knowledge, that's it. Because, you know, it's not a U.S. plant, so just come on over when he can and we can get him set all up. Peter Alter who's been at River Bend and has BWR experience is sitting in the chair right now. 10 We'll get him to sort of turn over for him, and like 11 I say, he'll be out of here by 4 o'clock. 12 FEMALE PARTICIPANT: Tony, is he on the 13 access list? So when he shows up let us --14 TONY MCMURTRAY: Tell him to just talk to Tony McMurtray, the guard, and I'll let him in. 15 PATRICK BOYLE: All right. Thank you. 16 17 TONY MCMURTRAY: All right? DOUG BROADDUS: Okay, Tony, he'll be over 18 19 shortly. 20 TONY MCMURTRAY: Thanks. 21 DOUG BROADDUS: All right, thanks. 22 23

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## (CONFERENCE CALL INITIATED)

TONYA RUSSELL: Good afternoon, the NRC Operations Center.

SHANLAI LU: Oh hi. This is Shanlai MR. LUEHMAN: from Reactors System branch, Office of New Reactors.

TONYA RUSSELL: Yes, hello. Yes.

SHANLAILU: Hi. I just want to know whether the, I was supposed to be scheduled to be on the shift tomorrow morning 7:00 a.m. to afternoon 3:00 p.m. I just want to confirm with you if that's the case anymore or not.

TONYA RUSSELL: Okay, I'm sorry. Is this Boby Abu-Eid? I'm sorry, what's your name?

SHANLAI LU: Last name Lu, L-U.

TONYA RUSSELL: For what position?

SHANLAI LU: For the BWRs expertise, tomorrow, Friday 7:00 a.m. to 3:00 p.m.

TONYA RUSSELL: Yes. Hold on. What is Lu, L-I-U?

SHANLAI LU: L-U.

TONYA RUSSELL: L-U. Okay, hold on please.

(Pause)

TONYA RUSSELL: Have you received any

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1	communications about your role and responsibility?
2	SHANLAI LU: That's what, I think a couple
3	of days ago I sent to the email, and then because you
4	guys were soliciting (phonetic) in the
5	TONYA RUSSELL: Yes.
6	SHANLAI LU: And at that time, the Friday
7	in the morning there is nobody there.
8	TONYA RUSSELL: Yes, you'd be getting always
9	an updated list if you're volunteering for the next day
10	or so forth. But we're looking right now. Hold on please.
11	SHANLAI LU: Okay, sure.
12	TONYA RUSSELL: He doesn't know.
13	Lu, L-U, right?
14	SHANLAI LU: Right, L-U, last name.
15	TONYA RUSSELL: And first name is?
16	SHANLAI LU: First name is S-H-A-N-L-A-I.
17	TONYA RUSSELL: S-H-A-N-L-I.
18	SHANLAI LU: L-A-I.
19	TONYA RUSSELL: L-A-I.
20	SHANLAI LU: It's supposed to be tomorrow.
21	TONYA RUSSELL: L-E-I?
22	SHANLAI LU: L-A-I. A like an apple.
23	TONYA RUSSELL: S-H-A-N
24	SHANLAI LU: L-A-I.
25	TONYA RUSSELL: L-A-I.

1	SHANLAI LU: If it's not on the list, that's
2	okay too. That's fine.
3	TONYA RUSSELL: Last name is L-U.
4	SHANLAI LU: Yes.
5	TONYA RUSSELL: We don't have anything for
6	you. Do you have that
7	SHANLAI LU: I sent an email a couple days
8	ago.
9	TONYA RUSSELL: Oh you did, okay.
10	SHANLAI LU: Yes, sent to you guys.
11	TONYA RUSSELL: Okay. Oh, sorry. Okay,
12	hold on. We don't want to let go a possible volunteer.
13	Have you volunteered before?
14	SHANLAI LU: No, this is the first time.
15	Because my colleague is there so he's told me he's tired,
16	and I said, all right.
17	TONYA RUSSELL: Okay, so your colleague,
18	do you know what
19	SHANLAI LU: Jim Gilmer.
20	TONYA RUSSELL: Right, but do you know role
21	and responsibility?
22	SHANLAI LU: BWR expertise.
23	TONYA RUSSELL: BWR expertise.
24	SHANLAI LU: Supposed to be on duty in the
25	Friday morning 7:00 to

1	(Off microphone discussion)
2	TONYA RUSSELL: In the RST, okay.
3	(Off microphone discussion)
4	TONYA RUSSELL: Okay, hold on here, in the
5	RST. Okay. I tell you what, okay. Okay, I have your
6	extension. What is your extension?
7	SHANLAI LU: It's 2869.
8	TONYA RUSSELL: 2869.
9	SHANLAI LU: Right.
10	TONYA RUSSELL: And when do you think you
11	could volunteer?
12	SHANLAI LU: I thought it was,
13	(indiscernible) was scheduled I sent
14	TONYA RUSSELL: Tomorrow?
15	SHANLAI LU: Yes, tomorrow morning, and
16	TONYA RUSSELL: Tomorrow morning. Okay.
17	SHANLAI LU: 7:00 to 3:00?
18	TONYA RUSSELL: 7:00 to 3:00?
19	SHANLAI LU: Yes.
20	TONYA RUSSELL: Okay, that's your preferred
21	time?
22	SHANLAI LU: Yes.
23	TONYA RUSSELL: Okay, thanks, Mr. Lu. Let
24	us contact you immediately and we'll forward this to
25	a coordinator.
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SHANLAI LU: Okay.
TONYA RUSSELL: And he'll contact you if
he needs you one way or another.
SHANLAILU: Allright, that's good. Sounds
good.
TONYA RUSSELL: Hold on, hold on.
(Pause)
TONYA RUSSELL: Okay, holdon, Mr. Lu, please.
We have a position available for Saturday through Sunday
11:00 p.m. to 7:00 a.m. That's the only slot left. Can
you do that?
SHANLAI LU: No, I can't. I'm already
scheduled
TONYA RUSSELL: Hold on. Okay, that's
option 1.
SHANLAI LU: I can do that Friday, tomorrow,
in the morning or Monday, starting Monday and all the
morning shifts or the 3 o'clock shifts.
TONYA RUSSELL: Okay, you have next week
too right?
MALE PARTICIPANT: Yes, this is next week
but they're all 11:00 to 7:00 spots. That's the only
thing we've got.
TONYA RUSSELL: Yes, the only spots we have

SHANLAI LU: Oh. TONYA RUSSELL: Yes, if you change your mind let us know. SHANLAI LU: Okay. TONYA RUSSELL: And I'll send out that communication. SHANLAI LU: Okay. TONYA RUSSELL: Thank you so much. Bye bye. SHANLAI LU: All right, thanks. Bye. 16

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## (CONFERENCE CALL INITIATED)

ADRIAN (phonetic): Good afternoon, DSO.

Adrian speaking. How may I help you?

SAPNA HURD: Ms. Adrian, this is Sapna Hurd calling from the Operations Center here at the United States Nuclear Regulatory Commission Headquarters Operations Office.

ADRIAN: Hey, what's going on?

SAPNA HURD: Hi. I just want to let you know, ma'am, this is a recorded line.

ADRIAN: Okay.

SAPNA HURD: Okay, so I'm going to need you tobe on your B-E-S-Tbehavior. Do you know where Christina Merritt is?

ADRIAN: She's home, because I guess she worked in the Ops Center overnight.

SAPNA HURD: Oh, she worked overnight?

ADRIAN: Yes. So she'll be in the office tomorrow.

SAPNA HURD: Okay, all right. I needed to call her to see if she wanted somebody to take her overnight shift this weekend.

ADRIAN: Okay. I'm sure she would love that.

SAPNA HURD: Really? What is her number?

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ADRIAN: Yes, let me give you her number, call her directly. SAPNA HURD: Okay. ADRIAN: She is tired. Her number is SAPNA HURD: Yes, ma'am. ADRIAN: (b)(6) SAPNA HURD: Okay, I'll call her. ADRIAN: Okay, hopefully she doesn't miss the call when she sees the Ops Center. 10 SAPNA HURD: Okay, bye. 11 ADRIAN: Okay, bye bye. 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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(CONFERENCE CALL INITIATED)

CHRISTINA MERRITT: Hello?

SAPNA HURD: Hi, Christina?

CHRISTINA MERRITT: Hi.

SAPNA HURD: Hi. This is Sapna calling from the Operations Center. How are you?

CHRISTINA MERRITT: I'm fine. What's going

SAPNA HURD: I know I probably woke you up but, by the way this is a recorded line. I'm calling you to see, Sunday through Monday, 27 through 28, you're on the schedule from 11:00 p.m. to 7:00 a.m.

CHRISTINA MERRITT: Uh-huh.

SAPNA HURD: I wanted to see if you, somebody else actually wants to take that shift if you're okay with giving that shift up.

CHRISTINA MERRITT: If I give it up I'm not taking another one.

SAPNA HURD: I don't think there's any other ones right now that I can think of. That's the only one that somebody else said if they can take that one. So I said, okay, I'll ask you.

CHRISTINA MERRITT: No, what I'm saying is, if I don't work that particular shift, it's only because

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on?

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of my day shift situation, I won't be able to work at all. So, you know, if (indiscernible) I just won't be working, period. That's what I'm saying. SAPNA HURD: Okay. Well, hopefully nobody else will call you, but if they do just tell them, no, you can't take anymore. But do you want to work that shift though? I didn't even know if you wanted to work it or not. CHRISTINA MERRITT: Well, I put myself on the schedule for that shift. SAPNA HURD: Okay, then I'm just going to leave you on there. Because I'd rather you get one in then not, and then people would be calling you. CHRISTINA MERRITT: I mean, but like I said, if somebody else wants it, what I'm saying is I just won't be on shift, period. See what I'm saying? SAPNA HURD: Yes, I know what you're saying. But, you know, when one person talks to somebody all the information doesn't get translated. So I just don't want people calling you and bugging you just because they don't see your name but like once or twice. So if you're already on it I'm just going to leave you. CHRISTINA MERRITT: Okay.

SAPNA HURD: All right, thanks.

CHRISTINA MERRITT: Uh-huh.

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SAPNA HURD: Bye.

CHRISTINA MERRITT: Bye.

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## (CONFERENCE CALL INITIATED)

MARY GLENN CRUTCHLEY: Admin Support, this is a recorded line.

RAY SCARDA: Yes, hi. This is Ray Skarda over in Research.

MARY GLENN CRUTCHLEY: Hi Ray.

RAY SCARDA: I got, I guess, a call about need in the Ops Center for an accident analysis over the weekend, and I was going to say sure, I could do it.

MARY GLENN CRUTCHLEY: Accident, it's in the PMT?

RAY SCARDA: Yes.

MARY GLENN CRUTCHLEY: Okay.

RAY SCARDA: And I'm trying to remember who it was. The extensions that they gave me to call, and I guess they transferred me to you although I don't know why, was 5509 and 5504. And I'm trying to remember the person's name.

MARY GLENN CRUTCHLEY: Okay, let me try.

I'll switch you over. If you get disconnected just call
back in and ask for that extension again.

RAY SCARDA: Okay.

MARY GLENN CRUTCHLEY: Hold on just a second.

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RAY SCARDA: Yes, thanks.

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March 25, 2011

Work Order No.:

NRC-4222

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## (CONFERENCE CALL INITIATED)

KAREN: NRC Operations, this line is recorded.

HEADQUARTERS OPERATIONS OFFICER: Hi, this is the HOO. I have somebody who wanted to find out about a schedule.

KAREN: Okay.

HEADQUARTERS OPERATIONS OFFICER:
Connecting now.

KAREN: This is Karen, may I help you?

JAMES CORSON: Hi, my name's James Corson, and I'm scheduled to work in the Ops Center tomorrow and I was wondering if I could come in sometime today to learn what my responsibilities would be.

KAREN: Okay. What position are you coming in for?

JAMES CORSON: The EST Actions officer.

KAREN: There is someone here up until 11:00, so anytime you want to stop in.

JAMES CORSON: Okay.

KAREN: Let me just make sure your name's on the list here.

JAMES CORSON: Okay, it should be from 7:00 to 3:00 tomorrow.

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KAREN: No, no, I mean on the main list for the guards. JAMES CORSON: Oh okay. KAREN: Last name? JAMES CORSON: Corson, C-O-R-S-O-N. KAREN: Okay, James. Yes, I would just come in, you know, anytime, like I said, today, stop on down or whatever. JAMES CORSON: Okay. 10 KAREN: There is, you know, someone here. JAMES CORSON: Okay, thank you. 11 12 KAREN: Uh-huh. Bye bye. 13 14 15 16 17 18 19 20 21 22 23 24

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## (CONFERENCE CALL INITIATED)

KAREN MEYER: NRC Operations, this line is recorded.

HEADQUARTERS OPERATIONS OFFICER: Hi, this is the HOO. Somebody wants to talk for scheduling.

KAREN MEYER: Okay.

HEADQUARTERS OPERATIONS OFFICER:
Connecting you now.

KAREN MEYER: Operations.

RICK JERVEY: Operations, is this scheduling?

KAREN MEYER: Yes.

RICK JERVEY: Okay, this is Rick Jervey, who am I talking to?

KAREN MEYER: This is Karen.

RICK JERVEY: Karen who?

KAREN MEYER: Karen Meyer.

RICK JERVEY: Oh, hi Karen.

RICK JERVEY: I was hoping to talk to Tony.

KAREN MEYER: He's not here today.

RICKJERVEY: Allright. Well, I'm calling,
I had dealt with you guys a couple of times scheduling
for fill-ins on RST support.

KAREN MEYER: Uh-huh.

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RICK JERVEY: And the first time, which I was scheduled to work on this past Monday swing shift based on Tony's request, I even got a call back to confirm that I was coming in. When I got in my name wasn't on the watch bill and they were wondering, you know, well, what are you doing here?

So I ended up staying around that night anyway

and shadowed the communicators in order to, you know, be ready to do the job. So it worked out fine, but I find that I was scheduled to be working swing shift again this coming Monday, and then had gotten a call from someone working with you and Tony to confirm I was going to be there, and I see that the watch bill's gone out and some other name is on there now. So I'm wondering, you know, I need a little bit of stability in my life in order to --

WAREN MEYER: Okay, I know there was a screw up with the RSTs because we were doing it and RST was doing it and it was not getting communicated. RST is now doing the scheduling. The RST coordinator is doing the scheduling for the RST positions.

RICK JERVEY: Okay.

KAREN MEYER: Let me see here, your name again?

RICK JERVEY: Rick Jervey.

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KAREN MEYER: Hold on. (Pause) KAREN MEYER: Okay, they gave me the most update. We've got you for Monday, 15 is what, 3:00 to 11:00. RICK JERVEY: Yes. KAREN MEYER: Yes, I've got RST here and yes, you are on the schedule. 9 RICK JERVEY: I am. 10 KAREN MEYER: Uh-huh. All right, I'll be 11 RICK JERVEY: Okay. 12 there. 13 KAREN MEYER: Yes, I apologize. I mean they had not, I know there was miscommunication between 14 15 everyone. 16 RICK JERVEY: No problem. I figured that's 17 all it was, but it ended up hitting me the first time 18 and then it hit me the second time, you know. 19 KAREN MEYER: Yes, I understand that. RICK JERVEY: And I put myself in a little 20 21 bit more family jeopardy by offering to do a couple of grave shifts, and I just don't want to have to come in 22 23 for graves and not be expected or useful, you know. KAREN MEYER: No, they do have you on the 24 25 list, on their master list.

RICK JERVEY: Okay, great.

KAREN MEYER: Okay thanks.

RICK JERVEY: Thank you.

KAREN MEYER: Bye bye.

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: NRC Ops, this line is recorded.

SHERRY SCHWARZ: Yes, hi. This is Sherry Schwarz in Eric Leeds' office, and I'm looking for Steven Bloom from OIP. I understand that he's at the Ops Center today. Do you know?

FEMALE PARTICIPANT: No, I don't know. So let's see here. Is it Bloom?

SHERRY SCHWARZ: Yes, Steven Bloom.
B-L-O-O-M.

FEMALE PARTICIPANT: Okay. I don't show him on the schedule, dear.

SHERRY SCHWARZ: He's not on the schedule?
FEMALE PARTICIPANT: Not for today.

SHERRY SCHWARZ: Okay. All right, great. Thank you.

FEMALE PARTICIPANT: Okay.

SHERRY SCHWARZ: Uh-huh.

FEMALE PARTICIPANT: Bye bye.

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

**Docket Number:** 

N/A

Location:

N/A

Date:

March 26, 2011

Work Order No.:

NRC-4222

Pages 1-2

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## (CONFERENCE CALL INITIATED)

MALE PARTICIPANT: OSC. Hello?

HOO: Yes, just a second. Transferring.

MALE PARTICIPANT: Hello, this is the OSC.

SANDRA WASSLER (phonetic): Yes, this is

Sandra Wassler. Somebody called?

MALE PARTICIPANT: Let's see. Hold on, let me go get the scheduler. Hold on.

SANDRA WASSLER: Okay.

MALE PARTICIPANT: Okay, thank you.

(Pause)

MALE PARTICIPANT: Unfortunately I can't find her right now, but I guess she had a question about scheduling or stuff. Can I have her call you back?

SANDRA WASSLER: Yes. She just happened to catch me in the shower was all.

MALE PARTICIPANT: Okay, so I'll have her call you back.

SANDRA WASSLER: All right, thank you.

MALE PARTICIPANT: Okay, bye.

SANDRA WASSLER: Bye bye.

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# Official Transcript of Proceedings

# **NUCLEAR REGULATORY COMMISSION**

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number:

N/A

Location:

N/A

Date:

March 27, 2011

Work Order No.:

NRC-4222

Pages 1-9

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## (CONFERENCE CALL INITIATED)

TONYARUSSELL: Goodmorning, NRC Operations
Center.

HEADQUARTERS OPERATIONS OFFICER: Yes, I've got Jeanne Dempsey on the line. You probably tried to get in touch with her last night.

TONYA RUSSELL: Okay.

HEADQUARTERS OPERATIONS OFFICER:
Connecting you now.

TONYA RUSSELL: Hello?

JEANNE DEMPSEY: Hello.

TONYA RUSSELL: Yes, hi.

JEANNE DEMPSEY: Hi.

TONYA RUSSELL: Yes, what can I do for you?

JEANNE DEMPSEY: My name's Jeanne Dempsey and I had a message on my home phone last night to call the Operations Center, and I did not get the message until this morning.

TONYA RUSSELL: Okay, let's see. I think we had changing of the guard here. What was the message?

JEANNE DEMPSEY: It was the Operations
Center officer calling and to please call the Operations
Center.

TONYA RUSSELL: That's it? Oh goodness.

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1	Were you going to volunteer or something?
2	JEANNE DEMPSEY: Yes, I just completed the
3	training last week and I volunteered. What was
4	interesting is they didn't call my BlackBerry. I mean
5	I wasn't home, but I had my BlackBerry with me and so
6	maybe I should check to make sure they have that number.
7	TONYA RUSSELL: Yes, as a matter of fact,
8	while I have you on the phone, first of all, let me make
9	sure that we have your BlackBerry. Let's see here, Dempsey,
10	right?
11	TONYA RUSSELL: Yes. Well, okay, we need
12	to put you on here. D-E-M-S-E-Y.
13	JEANNE DEMPSEY: No, D like David.
14	TONYA RUSSELL: Uh-huh.
15	JEANNE DEMPSEY: E-M as in Mary.
16	TONYA RUSSELL: Uh-huh.
17	JEANNE DEMPSEY: P as in Paul.
18	TONYA RUSSELL: Yes.
19	JEANNE DEMPSEY: S-E-Y.
20	TONYA RUSSELL: Right.
21	JEANNE DEMPSEY: Oh okay.
22	TONYA RUSSELL: Like Patrick Dempsey.
23	JEANNE DEMPSEY: Yes, I wish.
24	TONYA RUSSELL: Jeanne, how do you spell
25	your first name, J-E-A-N-N-I-E?

1	JEANNE DEMPSEY: J-E-A-N-N-E, no I.
2	TONYA RUSSELL: Okay. J-E-A-N-N-E.
3	JEANNE DEMPSEY: Correct.
4	TONYARUSSELL: Okay. Solet's see, Ilooked
5	at all the notes. Did you want to volunteer?
6	JEANNE DEMPSEY: Sure.
7	TONYA RUSSELL: Okay. Did you get an email
8	communication? Oh, can I hold on? I got to take an urgent
9	thing real quick.
10	JEANNE DEMPSEY: Absolutely, sure.
11	TONYA RUSSELL: Hold on please.
12	(Pause)
13	TONYA RUSSELL: Okay.
14	JEANNE DEMPSEY: Okay.
15	TONYA RUSSELL: Jeanne or Jeanne?
16	JEANNE DEMPSEY: Jeanne.
17	TONYA RUSSELL: Okay. All right, let's see.
18	Were there any electronic communication as to what role
19	you
20	JEANNE DEMPSEY: No.
21	TONYA RUSSELL: What's your skill set? Non
22	technical or technical, let's narrow that down.
23	JEANNE DEMPSEY: Non technical.
24	TONYA RUSSELL: Okay. Let me see here. Let
25	me look at the schedule where we can put non technical.

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1	This is for the coming week. Okay, well, there's some
2	graveyard shifts but it's quieter, for the first time.
3	JEANNE DEMPSEY: Yes, I imagine.
4	TONYA RUSSELL: Yes. Would you be able to,
5	let's say, work we have a EB Admin assistant and that's
6	for this coming Wednesday 11:00 p.m. to 7:00 a.m.?
7	JEANNE DEMPSEY: Okay.
8	TONYA RUSSELL: Or we also have do you
9	have an email?
10	JEANNE DEMPSEY: Yes.
11	TONYA RUSSELL: Okay.
12	JEANNE DEMPSEY: I mean I haven't gotten,
13	you had asked me right before you had to go if I had
14	received an email and I have not.
15	TONYA RUSSELL: Right. But would you be
16	able to receive through your NRC email?
17	JEANNE DEMPSEY: Yes.
18	TONYA RUSSELL: What I can do is email you
19	some slots
20	JEANNE DEMPSEY: That would be great.
21	TONYA RUSSELL: and you respond right
22	away.
23	JEANNE DEMPSEY: Sure.
24	TONYA RUSSELL: But keep in mind the
25	schedule's always
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JEANNE DEMPSEY: Always changing. TONYA RUSSELL: -- you know, changing. People call in, hey, throw me in the slot. So the sooner you get back to me -- okay, the next time you call the HOO at 301-816-5100, ask for extension 5600, please, Jeanne. JEANNE DEMPSEY: 5600, okay. TONYA RUSSELL: Okay, so -- but for now while I have you on the phone, maybe it's faster just by phone 10 because there's an EBT Admin assistant this Wednesday, 11 graveyard shift 11:00 p.m. to 7:00 a.m. Thursday morning 12 naturally. 13 JEANNE DEMPSEY: Uh-huh. 14 TONYA RUSSELL: We also have Thursday to 15 Friday 11:00 p.m. to 7:00 a.m., or Friday night 11:00 p.m. to 7:00 a.m. 16 17 JEANNE DEMPSEY: I'll do Wednesday. 18 TONYA RUSSELL: You'll do Wednesday? 19 JEANNE DEMPSEY: I'll do Wednesday night, 20 yes. 21 TONYA RUSSELL: Okay, because you can take 22 more than one day. Okay, so I'll have you J-E-A-N-N-E, 23 Dempsey, D-E-M-P-S-E-Y. 24 JEANNE DEMPSEY: Right. 25 TONYA RUSSELL: Okay. Are there any other

1	dates you'd like to
2	JEANNE DEMPSEY: Can you send me the schedule
3	and then
4	TONYA RUSSELL: Sure. I can, uh-huh.
5	JEANNE DEMPSEY: And that way I know I've
6	got one and then I'll see.
7	TONYA RUSSELL: Okay, and I assume that
8	you're jeanne.dempsey@nrc.gov?
9	JEANNE DEMPSEY: Right, J-E-A-N-N-E, dot,
10	dempsey@nrc.gov.
11	TONYA RUSSELL: Okay.
12	JEANNE DEMPSEY: Oh, and I should give you
13	the BlackBerry number.
14	TONYA RUSSELL: Yes, I was just going to
15	say that. Yes.
16	JEANNE DEMPSEY: (b)(6)
17	TONYA RUSSELL: (b)(6)
18	JEANNE DEMPSEY: (b)(6)
19	TONYA RUSSELL:
20	JEANNE DEMPSEY: (b)(6)
21	TONYA RUSSELL: (b)(6) Okay.
22	JEANNE DEMPSEY: And I've been trying to
23	keep that with me, so
24	TONYA RUSSELL: Okay. Are there any
25	additional numbers you'd like to give, like phone number
l	I

1	home or a cell?
2	JEANNE DEMPSEY: They have my home because
3	that's what they called.
4	TONYA RUSSELL: Okay, but just in case, can
5	I have it again?
6	JEANNE DEMPSEY: Sure. (b)(6)
7	TONYA RUSSELL: Uh-huh.
8	JEANNE DEMPSEY: (b)(6)
9	TONYA RUSSELL: (b)(6)
10	JEANNE DEMPSEY: (b)(6)
11	TONYA RUSSELL: (b)(6) That's home. How
12	about cell?
13	JEANNE DEMPSEY: (b)(6)
14	TONYA RUSSELL: (b)(6)
15	JEANNE DEMPSEY: (b)(6)
16	TONYA RUSSELL: (b)(6)
17	JEANNE DEMPSEY: (b)(6)
18	TONYA RUSSELL: (b)(6)
19	JEANNE DEMPSEY: Yes, that's my personal
20	cell.
21	TONYA RUSSELL: Great.
22	JEANNE DEMPSEY: Three, that should be good.
23	TONYA RUSSELL: Yes. Thanks so much, and
24	I'll forward you the email of some slots open.
25	JEANNE DEMPSEY: Okay, and what's your name?
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TONYA RUSSELL: Tonya Russell.

JEANNE DEMPSEY: Oh okay. Thanks Tonya.

TONYA RUSSELL: Yes, thanks. Have a great

day. Bye bye.

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JEANNE DEMPSEY: Bye.

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# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

PMT Director Audio Files

**Docket Number:** 

N/A

Location:

N/A

Date:

March 28, 2011

Work Order No.:

NRC-4222

Pages 1-5

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# (CONFERENCE CALL INITIATED)

MICHELLE MANAHAN: OST03, this is Michelle.

HOO: Yes, we've got somebody wanting to talk about scheduling.

MICHELLE MANAHAN: Okay, thanks.

This is Michelle, can I help you?

KATHY BROCK: Hey, Michelle, this is Kathy Brock. Is this Michele Evans?

MICHELLE MANAHAN: No, this is Michelle Manahan.

KATHY BROCK: Oh hey, how are you doing?

MICHELLE MANAHAN: Good.

KATHY BROCK: I was just alerted by somebody that I'm incorrectly on the watch bill, so I need to

MICHELLE MANAHAN: Okay. All right, which schedule or what position?

KATHY BROCK: For the RAAD, R-A-A-D.

MICHELLE MANAHAN: All right, hold on one

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KATHY BROCK: I had them delete me from that last week.

MICHELLE MANAHAN: Well, the problem that we ran into where there were several schedules and nobody

1	knew which one to use, so we spent all morning, actually
2	about five or six hours trying to get one schedule together
3	that we're using.
4	So we have you listed for, let me tell you
5	what I've got, Kathy, and you tell me if it's right or
6	not. Starting Tuesday, March 29th, 7:00 a.m. to 3:00
7	p.m.
8	KATHY BROCK: Well, the problem is I don't
9	do RAAD.
10	MICHELLE MANAHAN: Okay.
11	KATHY BROCK: I'm not qualified for it.
12	MICHELLE MANAHAN: Oh okay. Got you.
13	KATHY BROCK: I was put there incorrectly
14	and so I tried to get off because I can't do it.
15	MICHELLE MANAHAN: Okay.
16	KATHY BROCK: I mean I would be like warm
17	body material but I'm not qualified. That's an important
18	job.
19	MICHELLE MANAHAN: Got you. So let me take
20	you off there for yes, because they've got you the
21	29th, the 30th.
22	KATHY BROCK: Yes.
23	MICHELLE MANAHAN: All right.
24	KATHY BROCK: And so at this point I don't
25	think I'm on the list for anything.

1	MICHELLE MANAHAN: Let me just get you out
2	of here and then I'll scan real quick to see if you are
3	or not. What other position would you have done?
4	KATHY BROCK: PAD.
5	MICHELLE MANAHAN: PAD. No, that's all you
6	were down for was the RAAD.
7	KATHYBROCK: Okay. Doyouknowwhatthey're
8	doing with the Protective Measures Team now?
9	MICHELLE MANAHAN: I know they've been
10	KATHY BROCK: Like they got rid of the
11	meteorologists and GIS, but then I heard today that they
12	were going to be maybe getting rid of the director?
13	MICHELLE MANAHAN: I haven't heard that as
14	of yet. I haven't heard that. I don't know if Tony has
15	or not.
16	Have you heard, Tony, anything about them
17	getting rid of the director for PMT?
18	No, nothing.
19	KATHY BROCK: Oh good. That worries me,
20	because they need a director if we're fully functioning.
21	MICHELLE MANAHAN: Right, right.
22	KATHY BROCK: Okay.
23	MICHELLE MANAHAN: Okay, so I took you off
24	RAAD for those days, okay?
25	KATHY BROCK: Thank you very much.

MICHELLE MANAHAN: You're welcome.

KATHY BROCK: Okay.

MICHELLE MANAHAN: Bye bye.

KATHY BROCK: Bye.

# Official Transcript of Proceedings NUCLEAR REGULATORY COMMISSION

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

**Docket Number:** 

N/A

Location:

N/A

Date:

March 29, 2011

Work Order No.:

NRC-4222

Pages 1-5

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## (CONFERENCE CALL INITIATED)

SAPNA HURD: This is the Ops Center. This is Sapna.

HEADQUARTERS OPERATIONS OFFICER: Yes, we've got somebody from the chairman's office on the line. They're wanting to know who the ET director is going to be tomorrow morning.

SAPNAHURD: Okay, sure. Givemeonesecond.

HEADQUARTERS OPERATIONS OFFICER: So

(indiscernible) transfer him.

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SAPNA HURD: Can I have tomorrow's schedule?

Somebody at the chairman's office wants to know who the ET director is tomorrow. Okay.

Hello?

CATINA GIBBS: Hi.

SAPNA HURD: Hi. This is Sapna.

CATINA GIBBS: Hi.

SAPNA HURD: How are you doing?

CATINA GIBBS: I'm doing good.

SAPNA HURD: I just want to let you know this is a recorded line.

CATINA GIBBS: Okay.

SAPNA HURD: Okay, so you need to know who the ET director is tomorrow, Wednesday, March the 30th?

1	CATINA GIBBS: Correct.
2	SAPNA HURD: From 7:00 a.m. to 3:00 p.m.
3	is Bruce Boger, and then
4	CATINA GIBBS: Sorry, could you spell that
5	last name?
6	SAPNA HURD: Sure. B-O-G-E-R.
7	CATINAGIBBS: Okay, and he's the ET director
8	for tomorrow morning?
9	SAPNA HURD: Yes, 7:00 a.m. to 3:00 p.m.
10	CATINA GIBBS: 7:00 a.m
11	SAPNA HURD: Yes, and then at 3:00 p.m. to
12	11:00 p.m. is Roy Zimmerman.
13	CATINA GIBBS: Okay. And okay, I just sent
14	an email over to the HOO
15	SAPNA HURD: Okay.
16	CATINA GIBBS: regarding deputies
17	committee meeting that the chairman is scheduled to attend
18	tomorrow.
19	SAPNA HURD: Okay.
20	CATINA GIBBS: And the ET, the chairman has
21	advised that he would like the ET director to participate
22	
	via VTC.
23	Via VTC.  SAPNA HURD: Okay.
23 24	
	SAPNA HURD: Okay.

SAPNA HURD: Okay, let me just write this down. And what time is the meeting at? CATINA GIBBS: The meeting is at 8 o'clock. SAPNA HURD: At 8:00 a.m. tomorrow. CATINA GIBBS: Uh-huh. SAPNA HURD: Okay, so chairman would like the ET director to participate via VTC on that. CATINA GIBBS: Correct. 9 SAPNA HURD: And you did send that to the 10 HOOs you said? 11 CATINA GIBBS: Yes. I sent it to the HOO 12 and I am actually awaiting -- well, I'm going to contact 13 my contact at the White House to give her Mr. Boger's 14 name. 15 SAPNA HURD: Okay. CATINA GIBBS: And I'll find out whether 16 17 or not I need any other additional information on him. 18 SAPNA HURD: Okay, all right. 19 CATINA GIBBS: I think I probably will need that since it's via VTC, but --20 21 SAPNA HURD: Okay. Okay, let me let the folks here that need to know that know and make sure 22 23 that gets processed through the ET directors in terms of the turnover so everybody's on the same page. And 24 25 your name is, just in case anything --

CATINA GIBBS: My name is Catina. SAPNA HURD: Okay, how do you spell that? CATINA GIBBS: It's C-A-T-I-N-A. Last name is Gibbs, G-I-B-B-S. SAPNAHURD: Okay, and what is the best number to reach you at, ma'am? CATINA GIBBS: Area code -- well, 415-1750. SAPNA HURD: Okay. Let me just make sure everybody's good, and if I have any questions I'll give 10 you a call. Otherwise, I'm sure that they'll capture 11 that in the ET, the chronology and the task tracker, 12 and make sure everybody's on the same page here in the 13 Ops Center. 14 CATINA GIBBS: Okay, thank you very much. 15 SAPNA HURD: Okay, thank you. Bye. 16 17 18 19 20 21 22 23 24

# Official Transcript of Proceedings **NUCLEAR REGULATORY COMMISSION**

Title:

Japan's Fukushima Daiichi

**PMT Director Audio Files** 

Docket Number: N/A

Location:

N/A

Date:

March 30, 2011

Work Order No.:

NRC-4222

Pages 1-4

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# UNITED STATES OF AMERICA NUCLEAR REGULATORY COMMISSION

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JAPAN'S FUKUSHIMA DAIICHI

PMT DIRECTOR AUDIO FILES

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WEDNESDAY,

MARCH 30, 2011

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**NEAL R. GROSS** 

COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. WASHINGTON, D.C. 20005-3701

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#### (CONFERENCE CALL INITIATED)

TONY MCMURTRAY: NRC, McMurtray. Recorded line.

CHRISTIANA LUI: Hello? (Indiscernible, possibly Christiana Lui) returning your call.

TONY MCMURTRAY: Oh, Christiana?

CHRISTIANA LUI: Yes.

TONY MCMURTRAY: Hi, Tony McMurtray. Hey, listen. We had a question. We have you on the schedule showing that you were working 11 o'clock Thursday night to Friday morning at 7:00. Are you okay with that shift?

CHRISTIANA LUI: Yes, I'll be fine. I can

TONY MCMURTRAY: You can cover that shift, okay.

CHRISTIANA LUI: Yes, uh-huh.

TONY MCMURTRAY: All right, very good. John Lubinski's right before you and he's my boss, and he had heard a rumor that you might not be able to so I just wanted to check and reverify.

CHRISTIANA LUI: Yes, thank you. Because at the beginning I was trying to juggle my, I mean the Ops Center schedule (b)(6) so

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cover that.

TONY MCMURTRAY: I understand, yes. CHRISTIANA LUI: -- he worked it out. TONY MCMURTRAY: I appreciate that. Thank you very, very much. CHRISTIANA LUI: Okay. TONY MCMURTRAY: We'll see you Thursday night then. CHRISTIANA LUI: Okay. All right. TONY MCMURTRAY: Bye now. 10 CHRISTIANA LUI: Bye bye. 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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#### (CONFERENCE CALL INITIATED)

FEMALE PARTICIPANT: NRC Operations Center.

This is a recorded line. May I help you?

HEADQUARTERS OPERATIONS OFFICER: Yes,

ma'am. It's the Operations officer. I've got John from

JOHN NAASTROM: Hello?

NARAC on the line. Stand by.

FEMALE PARTICIPANT: Hello?

JOHN NAASTROM: Hi, this is John Naastrom

from NARAC.

FEMALE PARTICIPANT: John Naastrom from

NARAC?

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JOHN NAASTROM: Right, calling for PMT.

FEMALE PARTICIPANT: PMT? Okay, just a

moment.

JOHN NAASTROM: Thanks.

(Pause)

19 FEMALE PARTICIPANT: Okay, hello? Hello?

JOHN NAASTROM: Hi.

21 FEMALE PARTICIPANT: Yes, can you call back

22 and ask for the PMT?

JOHN NAASTROM: Yes, I will.

FEMALE PARTICIPANT: Thank you.

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