

People for Process Automation

MARISOL SANCHEZ

Endress+Hauser, Inc. Greenwood, Indiana USA

September 23, 2013

U.S. Nuclear Regulatory Commission Office of the Chief Financial Officer Attn: James Dyer Mail Stop O-16G4 Washington, DC 20555-0001

Re: Request for relief of the July 15, 2013 invoice issued by the NRC to Endress+Hauser, Inc. on July 15, 2013 relating to Docket No. 03037942 for back charges associated with the NRC's incorrect assessment of fee codes (hereinafter, "Back Fees").

Dear Mr. Dyer:

I trust this finds you well. I write on behalf of Endress+Hauser, Inc. ("E+H") to follow-up on my previous email, submitted to Ms. Kelly Riner on August 12, 2013, requesting a 50% relief or adjustment to the Back Fees referenced above and further detailed below.

By way of background, on March 24, 2009, the NRC Region III office ("Regional Office") issued a material license (the "License") to E+H. Approximately 3 years later, in May 2013, E+H requested a license amendment. This request prompted a review of the License by the Regional Office. Upon the Regional Office's review, it came to light that the individual reviewer in 2009 (when the License was originally issued), who has since retired from employment with the NRC, failed to include the proper program codes that apply to the License based on the authorizations that were originally provided in 2009. In an effort to rectify its error, the Regional Office revised the License to reflect the program codes that the Regional Office mistakenly omitted when issuing the License. Consequently, this resulted in significant back charges for fees associated with the new program codes being assessed to E+H.

Specifically, due to the NRC's error, in June of 2013, E+H received a licensing invoice from the Washington office, which included back-charges going back to 2009 of fees for the newly assessed codes, namely 3N and 3P. See Exhibit A attached. After discussions between E+H and the NRC and further research into the matter by both parties, it was determined and agreed that Code 3P did not apply to the License, as those services were already included in Fee Category 3N, and hence the fees associated with Code 3P would not be assessed against the License. The NRC then sent E+H a revised invoice for \$57,650 for back-charges for fees associated with the new Code 3N, plus an application fee of \$6,100 for a total amount of back-charges of approximately \$63,750 (hereinafter included in defined term "Back Fees"). (See Exhibit B, attached invoice and email detailing Fees.) With the inclusion of the fees for the new Code 3N, E+H's current License-related fee structure is based on the following program codes and fee categories:

Program Code 03214; Fee Category 3B – "Manufacturing and Distribution Other"/Annual Fee Program Code 03225; Fee Category 3N (new) – "Other Services"/Annual Fee Fee Category 9A – "Device, product, or sealed source safety evaluation"/Annual SSDR fees.

I am sure you can appreciate the cause for concern associated with the newly assessed fees and the significant increase in costs associated therewith. This is a significant amount of Back Fees. E+H is a relatively small operating entity, with approximately 250 employees, and, obviously, this was not a budgeted expense. To say the least, this causes an undue hardship for E+H, particularly in light of the fact that the error in failing to assess and apply the appropriate program codes lies, admittedly, within the NRC, through no fault by E+H. The authorizations on the license have not changed since its issuance in 2009. There was

ample opportunity for the NRC to review and correct its error, but yet, this did not occur until 5 years later in May 2013. We have researched the regulations, as I know the NRC's accounts receivable branch has as well per our request, and neither party could find where in the regulations the NRC is entitled to assess backcharges, namely the Back Fees at issue here, particularly where admittedly, the fault lies within the NRC and not on the licensee, here E+H. We have yet to be provided any authority demonstrating such entitlement or right for the NRC to assess such back charges. The absence of a specific prohibition does not make the particular act an absolute right.

The responsibility and duty of assessing and applying the appropriate codes falls within the NRC's scope of authority. This is part of the NRC's regulatory processes, which includes the activities associated with licensing and assessment of licenses. The NRC's license reviewers handle the technical licensing reviews and license document preparation and they then have the responsibility of assigning appropriate program codes based upon the authorizations on the license. Once the reviewer analyzed what codes where to be applied, we were then provided an estimate or quote of the amount of fees that would be assesses based upon the authorizations provided. At that time, based on the representations of the estimated costs associated with the License, E+H made a business decision to proceed with this type of business and proceed with the license application. Had E+H known the full extent of the costs with all the appropriate codes, its decision may have been different or at least, E+H would have made its decision with the benefit of being fully informed as to the appropriate codes and costs associated therewith. It is reasonable for the licensee, here E+H, to rely upon the NRC's licensing assessment procedures and its expertise in advising licensees of the applicable program codes to be applied to the particular license at issue. As required, E+H provided the NRC with the uses and authorizations for the License and it was incumbent upon the NRC to apply the appropriate codes. While we appreciate the NRC's admitted mistake in failing to apply the appropriate program codes, it is unreasonable to expect E+H to bear the cost of this mistake. This is not a situation where E+H, the licensee, has been deliberately delinquent on amounts due, has engaged in any violations, or has engaged in any other act or omission that would give rise to the fees being assessed. Simply put, there was no error on E+H's part.

In light of the above, E+H would like to request a compromise, as allowed under 10 CFR 15.43. Specifically, E+H requests that the Back Fees and any charges or costs associated therewith be reduced by 50%, or \$31,875 ("Compromised Payment") due to the fact that, as acknowledged by the NRC, this occurrence of not being assessed the correct fees was not due to any fault on Endress+Hauser, Inc. While this situation is not attributable to E+H and E+H feels it is not and should not be solely responsible for the Back Fees, nevertheless, in a good faith effort to avoid incurring additional resources and time to resolve this matter and instead reach a compromise of this situation, E+H requests a 50% reduction in the Back Fees. We believe this request would reasonably apportion the cost of the error onto both sides as opposed to being solely borne by Endress+Hauser. We believe this is in line with the underlying intent of "Compromises" under the 10 CFR 15.41 (a). This is not a situation where continued collection is necessary to further an enforcement principle, such as pursuing aggressively defaulting and uncooperative debtors. See, e.g., 31 C.F.R. 902.2 (e). Much to the contrary, this situation did not arise through E+H's fault at all and E+H has not had any history of "aggressively defaulting". It would be against public policy, equity, and good conscience to impose upon E+H the entirety of the fees at all at this late date and due to no fault of E+H, but nevertheless, as a good faith effort to settle this matter, E+H is willing to compromise by paying half of the amount assessed.

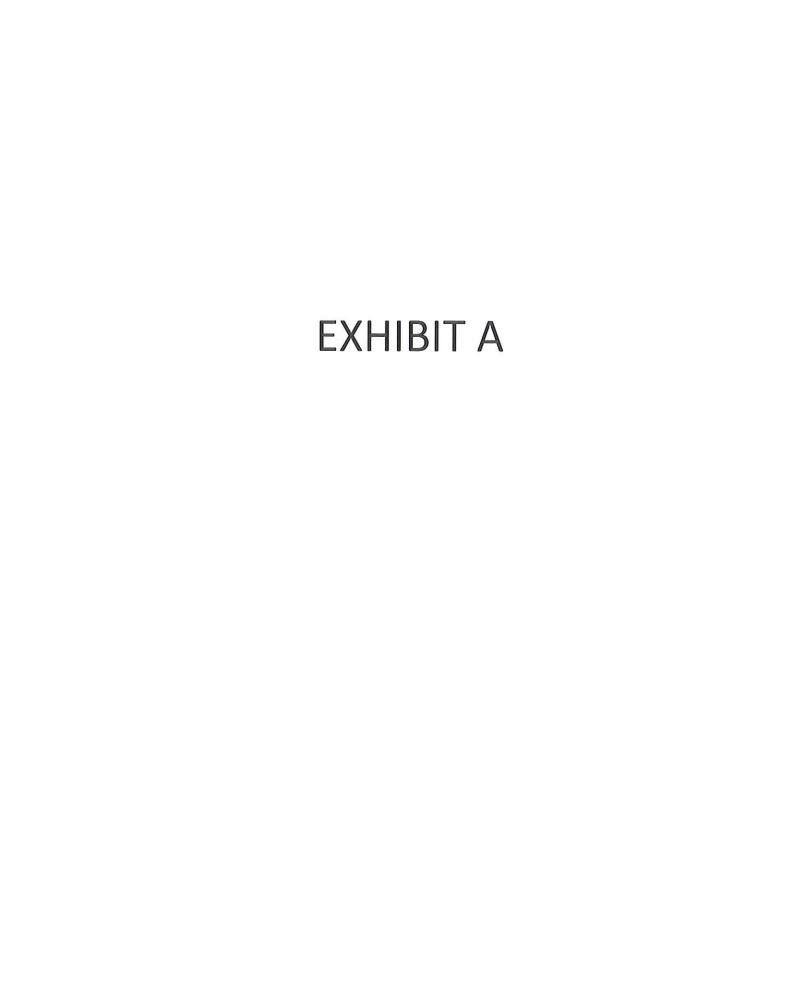
In addition, due to the hardship this would impose on E+H, E+H's current budgetary constraints, and the fact that this matter is not attributable to E+H's error, E+H further requests that, should you decide not to agree with the Compromised Payment, it be allowed to pay the Back Fees in installments. E+H is currently on a run rate to come in 17% below our original revenue target. This has created a cash flow issue for the organization. We are spending below our expense budget to help offset the deficit in revenue, but the Back Fees are not expenses currently captured in E+H's expense budget. Therefore, this would be an over budget item in a year when the organization is trying to spend below budget due to sales projections and the current revenue deficit. This, of course, is of utmost concern. Therefore, E+H requests that the payments be spread out over time. Specifically, E+H requests that a 4 year payment plan be applied with quarterly installments. We understand there is a 1% interest that will be applied as well as a \$7 per month account maintenance fee. E+H also requests that the interest and maintenance fee or other associated administrative costs be waived pursuant to 10 CFR 15.37(k)(4).

We appreciate the cooperation provided to E+H thus far to help resolve this matter and hope we can come to an expedient and compromised resolution. I look forward to hearing from you soon.

Very truly yours,

Marisol Sanchez General Counsel

Endress + Hauser, Inc. (USA)



NRC F (2-2012)		FEE REQUIRE		U.S. Acco P. O.	Nuclear ounts Re Box 979	Reg	gulatory (vable Tea	un		Gov't NR U S Bank 1005 Cor	Overnight Mail: C Lockbox 97's C - Mailcode SI Divention Plaza , MO 63101)	9051 .MOC2GL
] i	NEW LIC			
								1	RENEWA	L OF LICE	ENSE	
	W. T						f.	/	AMENDM	MENT TO I	LICENSE	
	Endress+Haus 2350 Endress						REQUE	STE	DATE			
	Greenwood, I								M	larch 14,	2013	
	3. VVIII (10 mg)						LICENS 13-327					
							CONTR 580877		UMBER			
Vouceo	quaet for a licensing	I. APPLICATION I action is subject to the						11. 1		REQUIRED		
categor Part 170	y(les) noted below in	accordance with Sec e is required prior to the	lion 170.31 of 10 CF	R					Check Number	accompa	d is your check wanied your request I required because	st. The
HE MELICATION	APPLICATION	RENEWAL	AMENDMEN	IT	Γ				Check Number	We rece	ived your check I	isted in
	\$	\$		00.00	12 							
_ 3P	\$	\$	\$ 1,50	00.00	Γ	7			Date of Request	The Lice us that v	nsing staff has in our request is to	formed be
	\$	\$	\$						Control	consider	ed as a continuat	
	\$	\$	\$				= = = = = = = = = = = = = = = = = = = =		Number	tne reque	est listed.	
	\$	\$	\$			2			Date of	Valleran		
	\$	s	\$						Request	to review	uest was combiner, with the reques	t listed.
	\$	s	\$						Control Number			
	\$	\$	\$			-						
	FEE(s)	DUE		0.00						ETURNED		
		NT RECEIVED		0.00					Check Amount		is your check wh o us by the bank	
	AMOUN	NT DUE	\$ 7,90	0.00		7	INSUFFICI	ENT	FUNDS		Sign of the second seco	
VY	our request was rece	eived without the pres	cribed application fee	e.	i	i.	ACCOUNT	CLC	SED			
=		onal fee noted above i				4	OTHERS					
()	Ve have received you		s required.	\dashv	L_	_l						
CI	HECK NUMBER			$\neg !$	MAIL THE	RE	PLACEME	NT C	HECK TO	THE ADDI	RESS LISTED AT	T THE
CF	REDIT CARD/DEBT (CARD ELECTRO	NIC WIRE TRANSF								EQUIRED FEE	TOINBEIT.
L TI	rerefore, your reques	ase the scope of your I is subject to the app n 170.31 and Footnot	lication fee(s) noted		√ 13-3 5	127	21-01		License Number Amendn Number	nent witho	isted license was out the required fe cted. The fee red	e being
rei	newal. Therefore, you	lor to the receipt of your request is subject to	the application fee((s)		0.	5/20/13		Date Issued		in Section I of th	
IAKE PAYI HE PAYME	MENT OF THE FEE(S) TO THE ENT TO THE ADDRESS LIST	Section 170.31 and F HE U.S. NUCLEAR REGULA TED AT THE TOP OF THIS F HDAR DAYS FROM THE DA	TORY COMMISSION AND I	EIVE	requ	ost i	s subject to	the	application	n was incre 1 fee(s) note Footnote 1	eased. Therefore ed in Section 1 of (d)(2).	, your this
		PURSUE YOUR APPLICATI		IMEL	Beca with	use ut r	of the urge emittance o	ency of the	of your req prescribe	juest, the lic d fee noted	cense was issued in Section 1 of th	l is form.
KIGNATU	RE LICENSE FEE AN	ALYST			(LEAVE	BL	.ANK) -	•••••		0 00 6 10 d to great Amount	C17/13	3





Protecting People and the Environment

Fiscal Year:

Quarter Period:

10/01/2012 - 09/30/2013 10/01/2012 - 09/30/2013

Remit To:

GREENWOOD, IN 46143 2340 ENDERS PLACE **ENDRESS+HAUSER**

Vendor:

St. Louis, MO 63197 P.O. Box 979051 U.S. Nuclear Regulatory Commission Office of the Chief Financial Officer

Invoices for Period:

Invoice Number	Date	Due Date	Amount	Docket
LFB 09-1001	Jul 15, 2013	Aug 14, 2013	\$3,250.00	03037942
LFB 10-1001	Jul 15, 2013	Aug 14, 2013	\$11,400.00	03037942
LFB 11-5898	Jul 15, 2013	Aug 14, 2013	\$13,800.00	03037942
LFB 12-5515	Jul 15, 2013	Aug 14, 2013	\$14,300.00	03037942
LFB 13-4910	Jul 15, 2013	Aug 14, 2013	\$14,900.00	03037942

101-105, AND 10 CFR 15. Additional terms and conditions are attached. For questions, contact (301) 415-7554 or by email at fees.resource@nrc.gov. For NRC debt collection procedures, including interest and penalty provisions, see 31 U.S.C. 3717,4 CFR

Make checks payable to The U.S. Nuclear Regulatory Commission. Interest will accrue from the invoice date at an annual rate of 1%. Interest will be waived if payment is received by the due date. Please reference the invoice number on the remittance.

Billing Details:

Docket #:

03037942

License #:

13-32721-01

\$57,650.00				TOTAL PART 171:
\$13,800.00	3N	Aug 14, 2013	LFB 11-5898	Annual Fees:
\$3,250.00	3N	Aug 14, 2013	LFB 09-1001	Annual Fees:
\$11,400.00	3N	Aug 14, 2013	LFB 10-1001	Annual Fees:
\$14,900.00	3N	Aug 14, 2013	LFB 13-4910	Annual Fees:
\$14,300.00	<u>3N</u>	Aug 14, 2013	LFB 12-5515	Annual Fees:
				Part 171:

Remittance Information:

Remit To: Office of the Chief Financial Officer

U.S. Nuclear Regulatory Commission P.O. Box 979051 St. Louis, MO 63197

03037942		Aug 14, 2013	LFB 12-5515
03037942	9	Aug 14, 2013	LFB 13-4910
03037942		Aug 14, 2013	LFB 11-5898
03037942		Aug 14, 2013	LFB 10-1001
03037942		Aug 14, 2013	LFB 09-1001
Docket	Do	Due Date	Invoice Number

\$57,650.00

\$14,300.00 \$14,900.00

\$13,800.00 \$11,400.00 \$3,250.00 Amount



RE: Endress+Hauser NRC licensing fees

Riner, Kelly to: marisol.sanchez@us.endress.com

Cc: "helmut.grohnert@us.endress.com"

History:

This message has been replied to.

Marisol,

I am sorry to bother you – our legal dept. wants to meet regarding this so can you hold off on the formal request until we speak with them? Also, the invoices that were sent were for the annual fees; however, there would have been an application fee back in 2009 for \$6100. Do you want this amount included in the amount you are seeking partial relief? Thanks!

09/09/2013 02:12 PM

Kelly Riner
License Fee Analyst
Accounts Receivable Branch
Office of the Chief Financial Officer
Nuclear Regulatory Commission

Kelly.riner@nrc.gov (e-mail, the BEST way to contact) (301) 415-6246 (office) (304) 725-6712 (alternative work location)

From: marisol.sanchez@us.endress.com [mailto:marisol.sanchez@us.endress.com]

Sent: Monday, September 09, 2013 8:54 AM

To: Riner, Kelly

Cc: helmut.grohnert@us.endress.com

Subject: RE: Endress+Hauser NRC licensing fees

Hi, Kelly -

Yes, I have started drafting it and will be finalizing it to send to you this week. I apologize for the delay. Thank you for the efforts on your part!

Warm regards,

Marisol

Marisol Sanchez | General Counsel, USA Endress+Hauser, Inc. | 2350 Endress Place | Greenwood, IN 46143 | USA Phone: +1 317-535-1457 | Mobile: +1 317-502-5746 | Fax: +1 317-535-2295

Marisol.Sanchez@us.endress.com | www.us.endress.com

From: "Riner, Kelly" < Kelly.Riner@nrc.gov>

To: "marisol.sanchez@us.endress.com" <marisol.sanchez@us.endress.com>

Cc: "helmut.grohnert@us.endress.com" <helmut.grohnert@us.endress.com>

Date: 09/09/2013 08:49 AM

Subject: RE: Endress+Hauser NRC licensing fees

Marisol,

It is soon going to be the end of the fiscal year, and those that have to do reporting for year end are wondering about the formal request on the subject matter below. Can you advise when your formal letter will be coming? Thanks!

Kelly Riner
License Fee Analyst
Accounts Receivable Branch
Office of the Chief Financial Officer
Nuclear Regulatory Commission

Kelly.riner@nrc.gov (e-mail, the BEST way to contact) (301) 415-6246 (office) (304) 725-6712 (alternative work location)

From: marisol.sanchez@us.endress.com [mailto:marisol.sanchez@us.endress.com]

Sent: Tuesday, August 13, 2013 5:04 PM

To: Riner, Kelly

Cc: helmut.grohnert@us.endress.com

Subject: Endress+Hauser NRC licensing fees

Dear Kelly,

Thank you for your time yesterday in talking through the fee issues regarding our NRC license. As per our discussion, we would like to request that the back charges for fees associated with fee category 3N be reduced by 50% due to the fact that, as acknowledged by the NRC, this occurrence of not being assessed the correct fees was not due to any fault on Endress+Hauser, Inc. Our material license was issued by the NRC Region III office on 3/24/09. The authorizations on the license have not changed. However, after a recent review of our license prompted by a request on our part for a license amendment in May 2013, the regional office realized that the reviewer in 2009 (when our license was originally issued), who has since retired, failed to include the proper program codes that apply to our license. This then resulted in the regional office fixing their error and applying such codes which resulted in significant back charges for fees being assessed to Endress+Hauser. After discussions with you and additional research, ultimately the amount of back fees alone being assessed to Endress+Hauser, Inc. is approximately \$58,000. I have attached a copy of the relevant invoice for your ease of reference. As you can appreciate, that is a significant amount of fees. Endress+Hauser, Inc. is a small company and this was obviously not a budgeted expense. We have researched the regulations, as I know you have as well, and neither of us could find where in the regulations the NRC is entitled to assess backcharges, particularly where admitedly, the fault lies within the NRC and not on the licensee, here Endress+Hauser, Inc. I also understand that while the regulation does not specifically prohibit the NRC from assessing such backfees, by the same token, the regulations do not allow it. In order to reach a compromise of this

situation, we will be requesting a 50% reduction in the back fees. We believe this request would reasonably apportion the cost of the error onto both sides as opposed to being solely borne by Endress+Hauser.

I wanted to give you a heads up in this regard. I will be submitting a formal written request to this effect but wanted to give you the courtesy of this informal notification. We believe

Again, I appreciate all your efforts thus far on this issue. In the meantime, if you have any questions, please feel free to call me.

Thanks!

Best regards,

Marisol

Marisol Sanchez | General Counsel, USA

Endress+Hauser, Inc. | 2350 Endress Place | Greenwood, IN 46143 | USA Phone: +1 317-535-1457 | Mobile: +1 317-502-5746 | Fax: +1 317-535-2295

Marisol.Sanchez@us.endress.com | www.us.endress.com

Disclaimer:

This communication and the information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, privileged, proprietary, or copyrighted information or material. Any review, use, distribution, copying or disclosure, or taking of any action in reliance upon, this information, in whole or in part, by persons or entities other than the intended recipient is strictly prohibited. If you receive this e-mail in error, please contact the sender by reply email and delete this email and any information contained therein, from your system and any computer. This e-mail does not constitute a contract offer, a contract amendment, or an acceptance of a contract offer unless explicitly and conspicuously designated or stated as such. This e-mail does not constitute a consent to the use of sender's contact information for direct marketing purposes or for transfers of data to third parties. Internet e-mails are not necessarily secure. We do not accept responsibility for changes made to this message after it was sent. To ensure compliance with requirements imposed by the IRS, we inform you that any information contained in this document (including any attachments) that may be considered or interpreted as U.S. federal tax advice is not intended or written to be used, and cannot be used, for the purpose of (i) avoiding penalties under the Internal Revenue Code or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.

Disclaimer:

This communication and the information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, privileged, proprietary, or copyrighted information or material. Any review, use, distribution, copying or disclosure, or taking of any action in reliance upon, this information, in whole or in part, by persons or entities other than the intended recipient is strictly prohibited. If you receive this e-mail in error, please contact the sender by reply email and delete this email and any information contained therein, from your system and any computer. This e-mail does not constitute a contract offer, a contract amendment, or an acceptance of a contract offer unless explicitly and conspicuously designated or stated as such. This e-mail does not constitute a consent to the use of

sender's contact information for direct marketing purposes or for transfers of data to third parties. Internet e-mails are not necessarily secure. We do not accept responsibility for changes made to this message after it was sent. To ensure compliance with requirements imposed by the IRS, we inform you that any information contained in this document (including any attachments) that may be considered or interpreted as U.S. federal tax advice is not intended or written to be used, and cannot be used, for the purpose of (i) avoiding penalties under the Internal Revenue Code or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.