

September 9, 2013

EA-10-161

Mr. John Thornton  
Safety Director/Corporate RSO  
Professional Service Industries, Inc.  
1901 South Meyers Road, Suite 400  
Oakbrook Terrace, IL 60181

SUBJECT: REQUEST FOR ADDITIONAL INFORMATION REGARDING PSI RESPONSE  
DATED AUGUST 20, 2013, TO NRC CONFIRMATORY ORDER (EA-10-161)

Dear Mr. Thornton:

The purpose of this letter is to acknowledge receipt of the letter from Professional Service Industries, Inc. (PSI), dated August 20, 2013, in response to the U.S. Nuclear Regulatory Commission's (NRC) Confirmatory Order (EA-10-161), dated August 18, 2011. We have completed our review of the letter, and we have determined the need for additional information. Robert Gattone of my staff contacted you on August 27, 2013, to discuss the additional information that was needed and this request for additional information.

Item 9 of the Order requires PSI to provide the NRC information about how the Order has been met for the next five years following issuance of the Order. The NRC identified the need for the following additional information as it pertains to compliance with Item 9 of the Order:

1. Item 7 of the Order requires, in part, that the annual review of the Radiation Safety Program include verification that radioactive material is being stored properly at branch offices and temporary job sites. The letter does not specifically address PSI's assessment of its effectiveness of and adherence to Item 7 of the Order such as verification that radioactive material is being stored properly at branch offices and temporary job sites. Therefore, please discuss your assessment of the effectiveness of and adherence to the terms of Item 7 of the Order.
2. Item 8 of the Order requires, in part, that at least one quarterly inspection/audit at each branch office is conducted by an independent auditor and that field audits are unannounced. The letter does not specifically address PSI's assessment of its effectiveness of and adherence to Item 8 of the Order such as verification that at least one quarterly inspection/audit at each branch office is conducted by an independent auditor and that field audits are unannounced. Therefore, please discuss your assessment of the effectiveness of and adherence to the terms of Item 8 of the Order.
3. Item 10 of the Order requires PSI to notify the NRC at least eight days prior to entering NRC jurisdiction under reciprocity. Page 2 of the letter states, in part, that there was only one instance when the 8-day notification requirement was not met; however, the NRC identified at least two additional examples when the 8-day notification requirement was not met. Specifically, PSI submitted an NRC Form 241 to the NRC on December 10, 2012, for work planned for December 11, 2012, and another NRC

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Form 241 to the NRC on June 3, 2013, for work planned for June 5, 2013. Based on the additional examples, please describe actions that you will take to achieve compliance with Item 10 of the Order. In addition, describe how you will promptly identify non-compliance with Item 10 of the Order such that immediate corrective actions can be taken to prevent similar non-compliance.

Please provide, in writing, the information requested above to me, Patrick L. Loudon, Acting Director, Division of Nuclear Materials Safety, 2443 Warrenville Road, Lisle, Illinois 60532, within 30 days of the date of this letter.

Because your response to Item 1 above may involve sensitive, security-related information, it may not be made available electronically for public inspection in the NRC's Public Document Room or from the NRC's Agencywide Documents Access and Management System (ADAMS), accessible from the NRC's website at <http://www.nrc.gov/reading-rm/adams.html>. If you must include security-related information in your response, please place your response to Item 1 in a separate enclosure and mark the enclosure as "Security-Related Information – Withhold Under 10 CFR 2.390." in accordance with Title 10 of the *Code of Federal Regulations* (CFR) Section 2.390(d)(1), using the instructions for withholding in 10 CFR 2.390(b)(1). To the extent possible, your response to Item 1 should not include any personal privacy, proprietary, or safeguards information.

In accordance with 10 CFR 2.390 of the NRC's "Rules of Practice," a copy of this letter and your responses to Items 2 and 3 above will be made available electronically for public inspection in the NRC's Public Document Room or from ADAMS. To the extent possible, your responses to Items 2 and 3 above should not include any personal privacy, proprietary, or safeguards information so that it can be made publicly available without redaction.

Sincerely,

*/RA/*

Patrick L. Loudon, Acting Director  
Division of Nuclear Materials Safety

Docket No. 030-33792  
License No. 12-16941-03 (terminated)

cc: Murray Savage, Chief Executive Officer

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Sincerely,

**/RA/**

Patrick L. Loudon, Acting Director  
Division of Nuclear Materials Safety

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License No. 12-16941-03 (terminated)

cc: Murray Savage, Chief Executive Officer

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