

**Wright, Darlene**

**From:** San Clemente Green [gary@sanclementegreen.org]  
**Sent:** Thursday, May 23, 2013 12:15 PM  
**To:** CHAIRMAN Resource  
**Subject:** It's no joke. The Captain's Log just hit the fan.



## San Clemente Green Citizens for a Sustainable Future



**"Beam me up Scotty, before all Hell breaks loose at San Onofre."  
[Click on this link to see top paid managers acting irresponsibly.](#)**

It seemed appropriate to find a few actual quotes from Star Trek for this story:

**Kirk: If Spock were here, he'd say that I was an irrational, illogical human being for going on a mission like this... Sounds like fun!**  
-Star Trek: Generations

**"Believing oneself to be perfect is often the sign of a delusional mind."**  
-Data, to Borg Queen, Star Trek: First Contact

**It is possible to commit no errors and still lose. That is not a weakness. That is life.**  
-Captain Picard to Data, Star Trek: The Next Generation, "Peak Performance"

Dear Allison,

While I would be the first to admit that Star Trek was both entertaining and thought provoking, I find it deeply disturbing that San Onofre's top managers were fooling around like this during the same period that I was being made aware of serious problems from licensed reactor operators at this nuclear facility who feared retaliation for reporting concerns like the one below from these very same "actors". Here is the message I got from one of them back in December of 2009 that changed my life and the course of San Clemente Green.

*Hello Gary,*

*You may have seen SCE's news release that SONGS Unit 2 is about a month away from startup and they claim the new Steam Generators are going to be "tested", which I think means filling the system with water and doing some ultra sound tests, but not running at normal operating temperature and pressure, without fuel, like they should.*

*One other piece of info SCE has not released is that the new Unit 3 Steam Generators which were built in parallel with Unit 2's, were so flawed in final testing in Japan that they had to be completely disassembled for rework, which means they will have to rush to finish them in time for the Unit 3 Outage next September. I'll wait to hear from you.*

*Thanks, XXX*

The other piece of hard evidence someone in management provided me with was an internal memo that captured the dysfunctional work culture at the time, which has actually grown worse since then. Not to overwhelm you with additional reading, but I feel it is very important to bring this into the public view once again under these circumstances. Since it happened before Japan's Fukushima disaster, it was not widely covered in the news. Perhaps now it will taken on more significance. I'll leave you with this document and a few recent articles that you may also find interesting. When you finish reading, I hope that you will be motivated to **sign our petition and vote in the poll** to keep San Onofre Shut Down. If you've already done so, please pass this request on to others, (we've almost reached our goal and hope to blow on past it).

Thanks,  
Gary

This document was received by SC Green on 2/16/10 from upper management at SONGS. The NRC calls this "pre-decisional", meaning that it is in the process of determining how serious these issues are, and what should be done about them. These are normally not what the public would see, but since the review will not be done for 3-4 weeks, it will be past the scheduled date for starting up Unit 2. This manager, (and others), felt strong enough about our safety that they wanted us to have it before then.



MIKE  
MCBREARTY/SONGS/SCE/EI  
X  
02/03/2010 09:39 AM

To: Ross Ridenoure/SONGS/SCE/EIX@SCE, Al  
Hocheva/SONGS/SCE/EIX@SCE, Doug  
Bauder/SONGS/SCE/EIX@SCE, Bruce  
cc  
bcc  
Subject: NRC Final Debrief for today's Focused PI&R Telephonic  
Exit Meeting

Date: Wednesday 2/3/2010

Time: 1200

Room: D4A

Subject: NRC Telephonic Exit Meeting for November 2009 Focused PI&R Inspection

This morning, I contacted NRC Inspector Michelle Catts to obtain details on the information she plans to present at today's telephonic exit meeting. The information is summarized below.

#### Focus Group Interviews / NRC Allegation Statistics

Ms. Catts will note that during the Focus Group Interviews conducted in November 2009, the NRC obtained the following results:

- 25% expressed fear of retaliation for raising concerns to the NRC.
- A large percentage of interviewees were not familiar with the Nuclear Safety Concerns Program and did not know how to use it.
- A large percentage of interviewees indicated SAP is difficult to use and they did not receive adequate training.
- A large percentage indicated it is difficult to get feedback on the status of Nuclear Notifications, and there are times when multiple NNs have to be generated in order to get a problem properly resolved.
- With respect to the Human Performance Tools (i.e., the Blue Book), many interviewees indicated the Pre-Job Brief is the most valuable tool, but that the remaining portions of the Blue Book do not help employees in performing their jobs.
- Most interviewees were aware there was a Nuclear Safety Culture Survey conducted in 2009, but with respect to the results, the only thing they recall hearing was that our Nuclear Safety Culture was "adequate."
- Several interviewees expressed concerns that they were told attending a Nuclear Safety Culture Survey meeting was mandatory, but when they went to the meeting they were told the survey was optional.
- Most interviewees indicated there is much improvement needed in interdepartmental communications.
- Approximately 50% of interviewees indicated our procedures are confusing and have incorrect steps. However, many noted they have been seeing improvements in procedures.

#### NRC Allegation Trends/Statistics

In 2008-2009, the NRC received a total of 63 allegations at SONGS. 37 of these allegations contained 57 separate concerns related to safety culture.

- 25 of the 63 Allegations expressed fear of retaliation for raising nuclear safety concerns.
- 17 of the 63 claimed actual retaliation for having raised a safety concern.
- 3 Allegations expressed a lack of confidence in the NSCP.
- In 2008, there were 11 Allegations with Safety Culture issues, and in 2009 this increased to 26 Allegations with Safety Culture issues.
- In 2008, there were 6 Allegations for alleged retaliation, and in 2009 this increased to 11 Allegations for alleged retaliation.
- In 2008, there were 7 Allegations expressing fear of retaliation for raising safety concerns, and in 2009 this increased to 18 Allegations expressing fear of retaliation.
- In 2008, there was 1 Allegation expressing lack of confidence in the NSCP, and in 2009 this increased to 2 Allegations.
- In 2008, the number of SONGS Allegations from onsite sources received by the NRC was a factor of 6 (6x) the industry median. In 2009, the number of SONGS Allegations from onsite sources received by the NRC was a factor of 10 (10x) the industry median. These Allegations were received from multiple organizations at SONGS.
- SCE substantiated an Allegation claiming that the Industrial Safety Manager created a Chilled Work Environment.

#### Other Observations

- Ms. Catts reviewed a metric used by the Nuclear Safety Concerns (NSC) Program, and identified a potential discrepancy. The metric compares the number of issues received by the NSC Program Office to the number of SONGS allegations received by the NRC, and is intended to provide insight as to the willingness of SONGS employees in using the NSC Program. Ms. Catts noted the metric currently does not differentiate between actual nuclear safety issues and non-nuclear safety issues (e.g., Equal Employment Opportunity issues) that are raised through the NSC Program Office. Consequently, the metric may not be providing the information it was intended to provide. This issue was captured in a previous Nuclear Notification.
- SONGS Safety Conscious Work Environment Policy Statements, Directives and Procedures specify different avenues for raising nuclear safety concerns depending on whether an individual is an SCE employee or a contractor. For SCE employees, the documents describe the following four alternative avenues: 1) write a NN, 2) talk to supervisor, 3) raise to NSCP, and 4) raise to NRC. For contractors, the documents state that concerns can be raised directly to their employer or to SCE, but the documents do not describe the NSCP or the NRC as alternative avenues for raising concerns. This discrepancy has been captured in a NN.
- Similar to the observation above, communications regarding SCWE issued in 2009 also differentiated on the alternative avenues for raising nuclear safety concerns depending on whether an individual is an SCE employee or a contractor.

- The NRC reviewed a Weekly Standup Package from December 2009 and found that the package encouraged individuals to take concerns to the NRC if they have not had their concern adequately resolved by SCE. The NRC feels the communication as written could be interpreted to imply that individuals must try to resolve their issues internally before taking to NRC.
- Only Managers and Supervisors enrolled in the Management and Supervisor Development Program (M&SD) are required to receive management training on SCWE, yet enrollment in the M&SD is discretionary. The NRC pointed out that this discrepancy in M&SD Program enrollment was identified in November 2009, and a NN was written, but SCE did not take any interim compensatory measures to address potential management training deficiencies. The NRC understands that SCWE Training is part of the new Leadership Academy, but that, due to small class sizes, many managers/supervisors will not complete the Leadership Academy until 2013
- The NRC understands that SCE does not have any current plans to make SCWE Training part of a continuing training program (i.e., it will be required as one-time training)

Ms. Catts will also describe the two Green Nonched Violations described during the November 2009 Inspection Final Debrief.

## Recent News on San Onofre

### Union Tribune picks up Star Trek story too

A video showing senior management at the San Onofre nuclear plant dressed up and performing as Star Trek characters in a training simulator was greeted

by federal regulators with a shrug on Wednesday.

### **Restart Of San Onofre Nuclear Plant Postponed Indefinitely**

Federal regulators have pushed back indefinitely a decision on the proposed restart of the troubled San Onofre nuclear power plant in San Clemente.

### **Feds again delay San Onofre nuclear plant restart decision**

Federal regulators have indefinitely delayed a decision on the proposed restart of the offline San Onofre nuclear power plant in Southern California, raising new questions Monday about whether the twin reactors will produce electricity again.

**It is encouraging news, but this is far from over.**

**Let's stay on top of it!**

**Be sure to honk and wave if you see this truck around!**



Don't forget to **sign our petition and poll** or promote it with your friends if you've already done so. Someone is about to be the person that reaches our goal of 5000 signatures!

**KEEP  
SAN ONOFRE  
SHUT  
DOWN**

- San Clemente Green
- San Onofre Safety (SOS)

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