

# 2013 Reactor Oversight Process External Survey

Thank you for participating in the survey. Your feedback is important to us and will be used in the ROP self-assessment program to evaluate the effectiveness of the ROP. There are 20 items in the survey and places for written comments. We seek constructive feedback to improve the program, and your comments with **specific examples** are welcomed. If you are filling out a hard copy, please use additional sheets for comments if needed.

Because your comments will not be edited to remove any identifying or contact information, the NRC cautions you against including any information in your submission that you do not want to be publicly disclosed.

The survey ends on **XXXXXX**.

**Instruction:** For each of the statements, please indicate if it's **reasonably** true. If you don't have enough knowledge/experience, please select U/A (unable to answer). You need to enable ActiveX control to fill the survey.

1. The performance indicator (PI) program provides useful insights, particularly when combined with the inspection program, to help ensure plant safety and/or security.

Yes                       No                       U/A

Can you recommend any improvements?

2. Appropriate overlap exists between the PI and the inspection programs to provide for a comprehensive indication of licensee performance.

Yes                       No                       U/A

Can you recommend any improvements?

3. NEI 99-02, "Regulatory Assessment Performance Indicator Guideline," and IMC 0608, "Performance Indicator Program," provide clear guidance regarding performance indicators.

Yes                       No                       U/A

Can you recommend any improvements?

4. Information contained in inspection reports is relevant, useful, and written in plain English.

Yes                       No                       U/A

Can you recommend any improvements?

5. The inspection program adequately covers areas that are important to plant safety and/or security and is effective in identifying and ensuring the prompt correction of performance deficiencies.

Yes                       No                       U/A

Can you recommend any improvements?

6. The Significance Determination Process (SDP) results in an appropriate regulatory response and focuses attention on significant performance issues.

Yes                       No                       U/A

Can you recommend any improvements?

7. The NRC takes appropriate actions to address performance issues for those plants outside the Licensee Response Column of the Action Matrix.

Yes                       No                       U/A

Can you recommend any improvements?

8. Information contained in assessment reports is relevant, useful, and written in plain English.

Yes                       No                       U/A

Can you recommend any improvements?

9. Safety culture is adequately incorporated into the ROP to help in identifying licensee safety culture weaknesses and focusing licensee and the NRC attention appropriately.

Yes                       No                       U/A

Can you recommend any improvements?

10. ROP oversight activities are predictable (i.e., controlled by the process) and reasonably objective (i.e., based on supported facts, rather than relying on subjective judgment).

Yes                       No                       U/A

Can you recommend any improvements?

11. The ROP is risk-informed, in that actions and outcomes are appropriately graduated on the basis of increased significance.

Yes                       No                       U/A

Can you recommend any improvements?

12. The ROP is understandable and the processes, procedures, and products are clear and written in plain English.

Yes                       No                       U/A

Can you recommend any improvements?

13. The ROP provides adequate assurance, when combined with other NRC regulatory processes, that plants are operated and maintained safely and securely.

Yes                       No                       U/A

Can you recommend any improvements?

14. NRC actions related to the ROP are high quality, efficient, realistic, and timely.

Yes                       No                       U/A

Can you recommend any improvements?

15. The ROP ensures openness in the regulatory process and provides sufficient opportunities for the public to participate.

Yes                       No                       U/A

Can you recommend any improvements?

16. NRC is responsive to public's comments and inputs on the ROP.

Yes                       No                       U/A

Can you recommend any improvements?

17. The ROP has been implemented as defined by program documents.

Yes                       No                       U/A

Can you recommend any improvements?

18. The ROP does NOT result in unintended consequences (i.e., undesirable results that were not planned or anticipated and may adversely affect reactor safety or the overall effectiveness of the ROP).

- Yes                       No                       U/A

Can you recommend any improvements?

19. The Operating Experience Smart Sample (OpESS) program provides discretionary inspection guidance to address recent operating experience, or to add inspection details in an area of an inspection procedure that was not previously highlighted. Based on the OpESSs issued to date (and listed on the public website), do you believe this program is adding value?

- Yes                       No                       U/A

Can you recommend any improvements?

20. Which of the following groups best describe your affiliation/interest?

- State/Local Government  
 Public (interested member of the public or public interest groups)  
 Industry (licensee and its employees, INPO, NEI, etc)

Other: