

2. AMENDMENT/MODIFICATION NO. M003  
 3. EFFECTIVE DATE Verbal CO Auth.  
 4. REQUISITION/PURCHASE REQ. NO. OIS-12-280  
 6/6/2012  
 5. PROJECT NO. (If applicable)

6. ISSUED BY CODE 3100  
 U.S. Nuclear Regulatory Commission  
 Div. of Contracts  
 Attn: H. (Eddie) C., (301) 492-3620  
 Mail Stop: TWB-01-B10M  
 Washington, DC 20555  
 7. ADMINISTERED BY (If other than Item 6) CODE 3100  
 U.S. Nuclear Regulatory Commission  
 Div. of Contracts  
 Mail Stop: TWB-01-B10M  
 Washington, DC 20555

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)  
 3LINKS TECHNOLOGIES, INC  
 8701 GEORGIA AVE STE 705  
 SILVER SPRING MD 209103713  
 9A. AMENDMENT OF SOLICITATION NO. (X)  
 9B. DATED (SEE ITEM 11)  
 10A. MODIFICATION OF CONTRACT/ORDER NO. NRC-HQ-12-C-33-0015 NRC-IQ-12-T-33-8 - (X) 01  
 10B. DATED (SEE ITEM 13) 12-01-2011 X  
 CODE FACILITY CODE

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.  
 Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required) OBLIGATE: \$200,000.00 B&R: 2012-10-51-J144 JC: J1148  
 BOC: 252A APPR#: 31X0200.012 FAIMIS: 122519  
 NAICS: 238210 DUNS: 015229300

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(X) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.  
 B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).  
 C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 52.212-4 (c) Changes X  
 D. OTHER (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return 0 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
 Task Order No. NRC-HQ-12-T-33-0001 (Task Order 0001) - "Telecommunications Operations and Support Services TOSS"  
 The purpose of this modification is to: 1. Allow contractor support in the following areas: Development and Maintenance of the Fiber Map; Three White Flint North (3WFN) move planning; Extraordinary moves; and a change of the Principal Period of Maintenance hours, as described in Enclosure 2 - SOW Revisions.  
 2. Revise the Base Year and Add Option Years 1-4 to reflect the SOW Revisions  
 3. Increase the estimate for ODC's for the Base Year and Option Year 1 to accommodate 3WFN and the restacking at HQ.  
 4. Provide incremental funding in the amount of \$200,000.00. Refer to the following pages for additional details.  
 Total order ceiling: \$1,534,908 (Changed)  
 Total Obligated Amount: \$1,508,516 (Changed)  
 Period of Performance: 12/1/2011 - 11/30/2012 (Unchanged)

SBA Requirement No. 0353/11/1044405  
 Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)  
 MEDIN, David President Heriberto Colon Jr.  
 Contracting Officer  
 15B. CONTRACTOR OFFEROR 15C. DATE SIGNED 15B. UNITED STATES OF AMERICA 16C. DATE SIGNED  
 (Signature of person authorized to sign) 8-15-12 BY (Signature of Contracting Officer) 8/15/12

The purpose of this modification is to:

- Revise the SOW to allow for additional contractor support in the following areas:
  - Development and maintenance of the Fiber Map;
  - Three White Flint North (3WFN) move planning;
  - Extraordinary moves; and
  - A change of the Principal Period of Maintenance hours.
- Revise the BASE YEAR and add OPTION YEARS 1-4 as follows:
  - The BASE YEAR and OPTION YEAR 1 are revised to accommodate 3WFN Planning and Extraordinary Moves as reflected in Enclosures 1 – PRICE SCHEDULE and 2-SOW REVISIONS.
  - OPTION YEARS 1-4 are added to allow, subject to FAR 52.217-9, the contractor to continue to provide recurring "Telecommunications Operations and Support Services (TOSS).

*As a result of the above, the ceiling is increased by \$96,130.00, from \$1,438,778.00 to \$1,534,908.00. Refer to Attachment 1 – PRICE SCHEDULE for the BASE YEAR (Current) and OPTION YEARS 1-4 task order ceiling, and task order value, if all option periods are exercised.*

- Provide incremental funding in the amount of \$200,000.00.

Accordingly the task order is modified as follows:

1. The price schedule is revised as reflected in **ENCLOSURE 1 – PRICE SCHEDULE** to this modification.
2. The SOW is revised as reflected in **ENCLOSURE 2 – SOW REVISIONS** to this modification.
3. The obligated amount as stated under Section A.2 52.232-19 is increased by \$93,130.00 from \$1,308,516.40 to "**\$1,508,516.00.**"

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME**

**CONTRACT: NRC-HQ-12-C-33-0015 "TOSS"**  
**TASK ORDER: NRC-HQ-12-T-33-0001 (Task Order 0001)**  
**M003 (Modification No. 3)**

Enclosure 2 – SOW revisions

## **1.0 OBJECTIVE**

The U.S. Nuclear Regulatory Commission (NRC) has issued an IDIQ contract to 3Links (the contractor) to acquire a full scope of the NRC's telecommunications systems support.

## **2.0 BACKGROUND**

The mission of the NRC is to license and regulate the Nation's civilian use of byproduct, source, and special nuclear materials to ensure adequate protection of public health and safety, promote the common defense and security, and protect the environment. The NRC's scope of responsibility includes regulation of commercial nuclear power plants; research, test, and training reactors; nuclear fuel cycle facilities (also called fuel cycle facilities); medical, academic, and industrial uses of radioactive materials; and the transport, storage and disposal of radioactive materials and wastes. The NRC's regulations are designed to protect the public and occupational workers from radiation hazards in those industries using radioactive materials.

The NRC headquarters (HQ) is located in multiple office buildings, primarily in Rockville, MD. The majority of NRC personnel work in the White Flint North office complex consisting of two buildings - One White Flint North (OWFN) and Two White Flint North (TWFN). Other NRC HQ offices exist in both Rockville and Bethesda. The new 3WFN building is under construction and will be located in the North Bethesda Center.

## **3.0 SCOPE OF WORK**

To cost-effectively marshal resources, the NRC must maintain its telecommunications systems which support data, voice, and video communications. The NRC Office of Information Services (OIS) is responsible for managing NRC information resources. The OIS provides a wide range of services, such as information systems development and maintenance, and the acquisition, management, and support of telecommunications resources. The contractor shall provide all services and the supplies required to support the NRC in providing day to day telecommunications support services as described in the contract NRC-HQ-12-C-33-0015.

## **4.0 MODIFICATION TO CONTRACTED TERMS**

### **4.1 Principle Period of Performance Modification**

The Principle Period of Maintenance (PPM) hours for the contractor to maintain a staff and office telephone coverage within the NRC HQ building is hereby modified from 6am-6pm to **"7am-5pm"** Eastern Standard Time (EST). All times specified in PPM hours are in the Eastern Standard Time zone. These hours are to align this service with historical needs. This revision will affect the following sections of the contract:

- **3.2.1.2: Trouble Resolution, second bullet.** The phrase "6am to 6pm" will be modified to state **"7am to 5pm."**

**CONTRACT: NRC-HQ-12-C-33-0015 "TOSS"**  
**TASK ORDER: NRC-HQ-12-T-33-0001 (Task Order 0001)**  
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- **3.2.1.2.3:** Non-critical failures. The phrase "a failure reported to the contractor at 5:00pm on Friday shall be repaired by 9:00am Monday based on one hour Friday (5:00pm to 6:00pm) and three hours Monday (6:00am to 9:00am)" is hereby modified to state "*a failure reported to the contractor at 4:00pm on Friday shall be repaired by 10:00am Monday based on one hour Friday (4:00pm to 5:00pm) and three hours Monday (7:00am to 10:00am).*"
- **7:** Performance Measures, Service Level Requirements, Parts 1, 6-10. The phrase "0600 – 1800" is hereby modified to state "*0700 – 1700.*"
- **7:** Performance Measures, Service Level Requirements, Parts 2-4. The phrase "1800" will be modified to state "*1700.*"

The contractor shall incorporate and execute the above changes.

## **5.0 TASKS**

The contractor shall incorporate and execute the following changes as directed by the Contracting Officer's Representative (COR).

### **5.1 3WFN Move Requirement Assessment and Planning**

The contractor shall support the effort to occupy the new 3WFN building. The contractor shall produce a proposed architecture and approach for implementation of an environment which will support the move with a minimum of service interruption. The proposal will be approved by NRC prior to authorizing execution.

3WFN move support shall include but not be limited to:

- Operational support services for data, voice, and cable TV/broadband services located in the HQ buildings.
- Infrastructure wiring services among hubs, routers, servers, desktop workstations, televisions, antennas, and telephones.
- Periodic reports such as the status of telecommunications wiring closets, protective distribution systems, emergency telephones, spare telephones/equipment, fax inventory, and Centrex line reports.
- Voice, data, and cable TV distribution systems have minimal downtime and impact on NRC users.
- Manage an accurate, reliable, and complete inventory of Government furnished equipment.
- Quality assurance program in support of the business needs of the NRC users.
- Administer and maintain the NRC HQ's voicemail system and voicemail boxes.
- Decommission all inventory located in the satellite buildings upon 3WFN move.

### **5.2 Fiber Map**

The contractor shall produce and maintain the fiber map for the NRC buildings in Washington Metropolitan Area and deliver monthly updates. Data elements will be approved by the COR.

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### **5.3 Extraordinary Move Support**

The NRC will occupy the new building at 3WFN in Rockville, Maryland, as outlined in the approved plan generated by section 4.1 above. This effort will require moves from HQ as well as centralizing staff not currently located in OWFN or TWFN into this location. The contractor will provide the price for executing the move as agreed to by the NRC in section 5.1 above. Vendor response shall include price per units.

### **6.0 SCHEDULE OF DELIVERABLES**

The contractor shall work with the COR to identify the schedule for transitioning each subtask. As a deliverable for transition initiation, the deliverable schedule will be identified and agreed upon.

### **7.0 INSTRUCTIONS FOR DELIVERABLES**

All documentation deliverables shall first be submitted in draft to the COR for their review.

If revisions are required, the contractor shall have no more than 5 business days to complete the revisions and submit the revised draft deliverable to the COR. All written deliverables shall be clearly written, easily understood, and technical terms will be explicitly explained to ensure understanding by non-technical staff members. Statistical and other technical terms used in the deliverable shall be defined in a glossary.

All documentation deliverables developed under this task order must be formatted in compliance with NRC technology and standards (e.g., Microsoft Word [version 2003 or later version]). All deliverables and supporting documentation gathered or developed under this task order may not be stored on any device or piece of equipment that has not been approved in writing in advance by the COR.

### **8.0 OTHER DIRECT COSTS**

The contractor shall be responsible for procuring incidental computer parts that will not exceed the micro-purchase threshold (\$3,000). For purchases exceeding \$3K, the contractor shall provide the COR with a minimum of 3 quotes or a justification when the item(s) is/are only available from one source. Any purchases must be pre-approved by the COR. All travel must be pre-approved by COR.

### **9.0 MEETINGS**

The contractor shall continue to conduct a kickoff meeting with the contracting officer and the COR to discuss administrative matters and the project activities, timeline and deliverables.

The contractor shall attend weekly status meetings at NRC HQ at the request of NRC COR. During these meetings, the contractor and the NRC COR will discuss ongoing work, issues and upcoming work that needs to be done.

The contractor shall propose an agenda for each meeting and send the agenda to the COR at least 2 business days before the meetings are to be held. The COR will finalize the agenda and distribute the agenda to intended attendees the day before the meeting.