

October 18, 2012

MEMORANDUM TO: Ho K. Nieh, Director
Division of Inspection and Regional Support
Office of Nuclear Reactor Regulation

FROM: Rani Franovich, Chief **/RA/**
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Office of Nuclear Reactor Regulation

SUBJECT: CONSOLIDATED RESPONSE TO THE 2011 REACTOR
OVERSIGHT PROCESS EXTERNAL SURVEY

As part of the annual self-assessment of the Reactor Oversight Process (ROP) during Calendar Year (CY) 2011, the U.S. Nuclear Regulatory Commission (NRC) staff conducted an external survey to solicit and analyze stakeholder feedback regarding the effectiveness of the ROP. The staff issued its external survey in a *Federal Register* notice (76 FR 73738, "Solicitation of Feedback on the Effectiveness of the Reactor Oversight Process"; November 29, 2011), and used many other methods to maximize awareness of the survey's availability, including direct mailings, the NRC Web site, the NRC blog, and a press release. The survey requested responses to 20 questions specifically related to ROP performance metrics as defined in Inspection Manual Chapter 0307, "Reactor Oversight Process Self-Assessment Program."

The NRC received 15 responses to the survey; 7 were from utility representatives, 4 were from State or local officials, 2 were from the public, and 2 were from NRC employees. These responses are publicly available from the NRC's Agencywide Documents Access and Management System (ADAMS) at Accession No. ML12033A103. The responses were generally positive, but some respondents noted concerns and areas for improvement. The self-assessment results are documented in SECY-12-0055, "Reactor Oversight Process Self-Assessment for Calendar Year 2011," (ADAMS Accession Number ML12053A297), which was discussed with the Commission during a public meeting on June 1, 2012.

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To more directly address and respond to stakeholder comments, the NRC staff consolidated the comments and NRC staff's responses in the enclosed document, "Consolidated Response to the 2011 Reactor Oversight Process External Survey," (ML12215A481), which will be publicly available on the ROP Web page. The ROP self-assessment results and the annual ROP performance metric report (ML12037A175) are also publicly available on the ROP Web page.

Enclosure:
As stated

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