

**ORDER FOR SUPPLIES OR SERVICES**

PAGE OF PAGES

1 12

IMPORTANT: Mark all packages and papers with contract and/or order numbers.

BPA NO.

1. DATE OF ORDER 2. CONTRACT NO. (if any) NRC-HQ-11-C-07-0015 6. SHIP TO:

3. ORDER NO. MODIFICATION NO. 4. REQUISITION/REFERENCE NO. a. NAME OF CONSIGNEE U.S. Nuclear Regulatory Commission

NRC-HQ-11-T-07-0007 NSR-12-063 b. STREET ADDRESS Attn: Omar Khan Omar.Khan@nrc.gov 301-415-6995

5. ISSUING OFFICE (Address correspondence to) U.S. Nuclear Regulatory Commission Div. of Contracts Attn: Michael Turner Mail Stop: TWB-01-B10M Washington, DC 20555 c. CITY Washington d. STATE DC e. ZIP CODE 20555

7. TO: a. NAME OF CONTRACTOR DIGITAL MANAGEMENT, INC. f. SHIP VIA

b. COMPANY NAME  a. PURCHASE  b. DELIVERY

c. STREET ADDRESS 6701 DEMOCRACY BLVD STE 500 REFERENCE YOUR Please furnish the following on the terms and conditions specified on both sides of this order and on the attached sheet, if any, including delivery as indicated. Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.

d. CITY BETHESDA e. STATE MD f. ZIP CODE 208171572

9. ACCOUNTING AND APPROPRIATION DATA 2012-11-11-1-156 R1166 2574 31X0200.211 \$335,447.57 FFS: 121523 DUNS 113512359 NAICS: 541519 10. REQUISITIONING OFFICE NSR

11. BUSINESS CLASSIFICATION (Check appropriate box(es))  a. SMALL  b. OTHER THAN SMALL  c. DISADVANTAGED  d. WOMEN-OWNED  e. HUBZone  f. SERVICE-DISABLED VETERAN-OWNED  g. WOMEN-OWNED SMALL BUSINESS (WOSB) ELIGIBLE UNDER THE WOSB PROGRAM  h. EDWOSB 12. F.O.B. POINT N/A

13. PLACE OF a. INSPECTION NRC Headquarters b. ACCEPTANCE NRC Headquarters 14. GOVERNMENT B/L NO. N/A 15. DELIVER TO F.O.B. POINT ON OR BEFORE (Date) As stated 16. DISCOUNT TERMS

17. SCHEDULE (See reverse for Rejections)

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)	QUANTITY ACCEPTED (g)
	<p>The Contractor shall provide the U.S. Nuclear Regulatory Commission (NRC) with hardware and software maintenance for the NRC headquarters operations center in accordance with the enclosed Statement of Work (Attachment 2) at the prices set forth in the Schedule of Supplies or Services (Attachment 2).</p> <p>Your technical contact is: Omar Khan (301) 415-6995 Your contractual contact is: Michael Turner (301) 492-3632</p> <p>The issuance of this task order does not amend any terms or conditions of the basic contract.</p> <p>Task Order Type: Time and Materials</p>				Sec CONTINUATION Page	

18. SHIPPING POINT	19. GROSS SHIPPING WEIGHT	20. INVOICE NO.	17(h) TOTAL (Cont. pages)
21. MAIL INVOICE TO:			
a. NAME Department of Interior / NBC NRCpayments@nbc.gov		PHONE: FAX:	17(i) GRAND TOTAL
b. STREET ADDRESS (or P.O. Box) Attn: Fiscal Services Branch - D2770 7301 W. Mansfield Avenue			
c. CITY Denver	d. STATE CO	e. ZIP CODE 80235-2230	\$335,447.57

22. UNITED STATES OF AMERICA BY (Signature) *Michael A. Turner* 23. NAME (Typed) Michael A. Turner, Contracting Officer TITLE: CONTRACTING/ORDERING OFFICER

**ORDER FOR SUPPLIES OR SERVICES  
SCHEDULE - CONTINUATION**

PAGE NO.  
2

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DATE OF ORDER	CONTRACT NO. NRC-HQ-11-C-07-0015	ORDER NO. NRC-HQ-11-T-07-0007
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ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)	QUANTITY ACCEPTED (G)
	<p>Please indicate your acceptance of this task order by having an official who is authorized to bind your organization execute this document in the spaces provided below:</p> <p>ACCEPTANCE:</p> <p>Name: <u><i>J. L. Powell</i></u></p> <p>Title: <u><i>SVP, Contracts</i></u></p> <p>Date: <u><i>6/28/2012</i></u></p>					

TOTAL CARRIED FORWARD TO 1ST PAGE (ITEM 17(H))

\$335,447.57

**A.1 TASK/DELIVERY ORDER PERIOD OF PERFORMANCE (AUG 2011)**

This order shall commence on February 17, 2012 and will expire on July 26, 2013.

**A.2 COMPLIANCE WITH U.S. IMMIGRATION LAWS AND REGULATIONS (AUG 2011)**

NRC contractors are responsible to ensure that their alien personnel are not in violation of United States immigration laws and regulations, including employment authorization documents and visa requirements. Each alien employee of the Contractor must be lawfully admitted for permanent residence as evidenced by Permanent Resident Form I-551 (Green Card), or must present other evidence from the U.S. Department of Homeland Security/U.S. Citizenship and Immigration Services that employment will not affect his/her immigration status. The U.S. Citizenship and Immigration Services provides information to contractors to help them understand the employment eligibility verification process for non-US citizens. This information can be found on their website, <http://www.uscis.gov/portal/site/uscis>.

The NRC reserves the right to deny or withdraw Contractor use or access to NRC facilities or its equipment/services, and/or take any number of contract administrative actions (e.g., disallow costs, terminate for cause) should the Contractor violate the Contractor's responsibility under this clause.

**A.3 WHISTLEBLOWER PROTECTION FOR NRC CONTRACTOR AND SUBCONTRACTOR EMPLOYEES (AUG 2011)**

(a) The U.S. Nuclear Regulatory Commission (NRC) contractor and its subcontractor are subject to the Whistleblower Employee Protection public law provisions as codified at 42 U.S.C. 5851. NRC contractor(s) and subcontractor(s) shall comply with the requirements of this Whistleblower Employee Protection law, and the implementing regulations of the NRC and the Department of Labor (DOL). See, for example, DOL Procedures on Handling Complaints at 29 C.F.R. Part 24 concerning the employer obligations, prohibited acts, DOL procedures and the requirement for prominent posting of notice of Employee Rights at Appendix A to Part 24 entitled: "Your Rights Under the Energy Reorganization Act".

(b) Under this Whistleblower Employee Protection law, as implemented by regulations, NRC contractor and subcontractor employees are protected from discharge, reprisal, threats, intimidation, coercion, blacklisting or other employment discrimination practices with respect to compensation, terms, conditions or privileges of their employment because the contractor or subcontractor employee(s) has provided notice to the employer, refused to engage in unlawful practices, assisted in proceedings or testified on activities concerning alleged violations of the Atomic Energy Act of 1954 (as amended) and the Energy Reorganization Act of 1974 (as amended).

(c) The contractor shall insert this or the substance of this clause in any subcontracts involving work performed under this contract.

**A.4 GREEN PURCHASING (JUN 2011)**

(a) In furtherance of the sustainable acquisition goals of Executive Order 13514, "Federal Leadership in Environmental, Energy, and Economic Performance" products and services provided under this contract/order shall be energy- efficient (Energy Star or Federal Energy Management Program (FEMP) designated), water-efficient, biobased, environmentally preferable (e.g., Electronic Product Environmental Assessment Tool (EPEAT) certified),

**NRC-HQ-11-T-07-0007**

non-ozone depleting, contain recycled content, or are non-toxic or less toxic alternatives, where such products and services meet agency performance requirements. <http://www.fedcenter.gov/programs/eo13514/>

(b) The contractor shall flow down this clause into all subcontracts and other agreements that relate to performance of this contract/order.

**A.5 USE OF AUTOMATED CLEARING HOUSE (ACH) ELECTRONIC PAYMENT/REMITTANCE ADDRESS (AUG 2011)**

The Debt Collection Improvement Act of 1996 requires that all Federal payments except IRS tax refunds be made by Electronic Funds Transfer. It is the policy of the Nuclear Regulatory Commission to pay government vendors by the Automated Clearing House (ACH) electronic funds transfer payment system. Item 15C of the Standard Form 33 may be disregarded.

## B.1 SCHEDULE OF SUPPLIES OR SERVICES

CLIN	DESCRIPTION	QTY	UNIT	ESTIMATED NOT-TO EXCEED	
0001	Yearly Maintenance for OCIMS Hardware/Software	1	Lot	\$213,160.48 (Estimated amount includes cost of hardware/software and M&H)	
	<ul style="list-style-type: none"> <li>• Voice Recorder (07/01/12 – 02/28/13)</li> <li>• ANS (05/01/12 – 04/30/13)</li> <li>• Display (03/01/12 – 02/28/13)</li> <li>• ImpactWeather (06/01/12 – 05/31/13)</li> <li>• WeatherBug (07/27/12 – 07/26/13)</li> <li>• GIS (02/12/12 – 02/16/13)</li> </ul>				
<b>Subtotal – Estimated Amount CLIN 0001:</b>				<b>\$213,160.48</b>	
CLIN	LABOR CATEGORY/EQUIPMENT	QTY	UNIT	LABOR RATE	CEILING AMOUNT
0002	Contractor performance of statement of work requirements. Authorized labor categories and associated fixed hourly rates for the labor hour services include:  -Program Manager \$119.03 (04/07/2012 – 01/31/2013) -Program Manager \$123.20 (02/01/2013 – 07/26/2013)  -Senior Network Engineer \$98.77 (04/07/2012 – 01/31/2013)  -Principle Consultant \$176.87 (04/07/2012 – 01/31/2013) -Principle Consultant \$183.06 (02/01/2012 – 07/26/2013)	1	Lot	\$122,287.09	\$122,287.09
<b>Subtotal – Estimated Amount CLIN 0002:</b>					<b>\$122,287.09</b>
<b>TOTAL ESTIMATED CEILING AMOUNT</b>					<b>\$335,447.57</b>

## **B.2 CONSIDERATION AND OBLIGATION**

(b) The total estimated amount (ceiling ) of this task order is **\$335,447.57**.

(c) The amount presently obligated with respect to this task order is **\$335,447.57**. This obligated amount may be unilaterally increased from time to time by the Contracting Officer by written modification to this contract. When and if the amount(s) paid and payable to the contractor hereunder is equal to the obligated amount, the contractor shall not be obligated to continue performance of the work unless and until the Contracting Officer increases the amount obligated on this contract by written modification. Any work undertaken by the contractor in excess of the obligated amount specified above is at the contractor's sole risk.

**Attachment 2**

**Task Order # 7**  
**STATEMENT OF WORK**

**Operations Center Information Management System**  
**Operations and Maintenance**  
**Yearly Maintenance of OCIMS Hardware and Software**

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## **C.1 Background**

The Operations Center Information Management System (OCIMS) is a General Support System (GSS) that is a collection of Information Technology and Information Management (IT/IM) systems. OCIMS provides 24 hours a day, 7 days a week support for all equipment, hardware and software required to support the Headquarters Operations Center (HOC).

The contractor shall provide hardware and software maintenance support for all non-Agency supplied systems. This support shall provide a mixture of 24 hours a day, 7 days a week maintenance support, as well as software upgrades.

### **1. System Overview**

A detailed list of hardware in OCIMS is provided in Attachment 1, "OCIMS Equipment". A detailed list of software in OCIMS is provided in Attachment 2, "OCIMS Software". The contractor shall provide the same level of service for all of the hardware and software in OCIMS.

## **C.2 Objectives**

The primary objectives of this task order are:

- To acquire yearly maintenance of OCIMS hardware and software.

## **C.3 Scope of Work**

The Contractor shall perform the tasks listed in this statement of work. The NRC will provide vendor contact information for the current support contracts for the individual tasks described below. The current contracts expire on the dates specified in the period of performance section of this statement of work. The Contractor shall ensure that there is no break in maintenance for any of the contracts.

### **Task 1: Provide Voice Recorder System Maintenance**

Provide 24 hours a day, 7 days a week, 365 days a year support for Voice Recorder system such that it is maintained according to original equipment manufacturer specifications. The Contractor shall provide an after hours support number for this task. This support shall also include an on-site response time for correction of failures of no greater than four hours. The current customer number for NRC is 8052; the coverage required is "*Intensive Care*"

Voice Recorder System Specifications:

Software version 3.3

- Main Recording Server:
  - Mercom Audiolog ULTRA-PRO Recorder- 240 Digital/Analog Channels
  - Windows 2003 Server, Rack-Mount 4U Chassis with 6-slot Motherboard, Pentium IV CPU, Hot-Swap Power Supplies and Hot-Swap Mirrored 160GB Hard Drives:
    - One 16 channels analog card provides 16 Analog Channels



## NSIR OCIMS Task Order #7 SOW

- Five 24 channel digital set-tap cards provides 120 Digitals Channels
- One 24 channel digital set-tap card configured to provide 16 Digitals Channels and 8 Analog Channels
- A total of 24 recorded analog channels and 136 recorded digital channels.
- Archiving Server:
  - Audiolog ULTRA-PRO Central Archiver Server (Windows XP) - CAS Server license
  - Dual 9.4GB DVD RAM drives

### **Task 2: Provide Automatic Notification System (ANS) Maintenance**

Provide 24 hours a day, 7 days a week support, 365 days a year for Voice Recorder system such that it is maintained according to original equipment manufacturer specifications. This support shall provide for an afterhours support number. This support shall also include an on-site response time for correction of failures of no greater than four hours.

There are two of these units on located in Rockville MD and the other in Arlington TX. The customer number for NRC is 5265.

Automatic Notification System Specifications:

- Plant CML - The Communicator! NXT system version 4.1 with one PRI card each.

### **Task 3: Provide Display Subsystem Maintenance**

Provide 24 hours a day, 7 days a week, 365 days a year support for Display Subsystem such that it is maintained according to original equipment manufacturer specifications. This support shall include no greater than four hour response for correction of failures and no longer than a next business day response time for failures. The support shall include at least four preventative maintenance visits per year.

Display Subsystem Specifications:

- Audio/Video (A/V) Matrix
  - Four (4) AutoPatch Epica 112x48 RGBHV
  - Six (6) Auto Patch Modula 32x16
  - Four (4) Auto Patch Modula 16x8
- Audio/Video (A/V) Displays
  - Eight (8) Clarity Visual Systems (Bobcat) 42" units
  - Eight (8) Clarity Visual Systems (Puma) 50" units
  - One (1) Clarity Visual Systems (Lion) 67" unit
  - Seven (7) Samsung SyncMaster 211MP (LCD)
  - Fifteen (15) Samsung SyncMaster 211MP (LCD) units
  - Three (3) LG 26LC7DC units
  - Two (2) LG M4210C units
  - Two (2) SmartBoard DViT (LCD) units
  - One (1) SmartBoard (3000i/Rear Proj.) unit
- Audio/Video (A/V) Inputs

## NSIR OCIMS Task Order #7 SOW

- One (1) Crestron CNX-BV4
- Five (5) Crestron ST-Tune TV tuners
- Three (3) Panasonic/Matsuihitha AW-E600 camera units
- Three (3) Marantz DV7110P DVD players
- Three (3) JVC SR-V10U VCR unit
- One (1) Mitsubishi HS-U69 VCR unit
- Fifty seven (57) Extron RGB 192 PC to Display Interface
- Twenty three (23) Extron RGB 201RXI PC to Display Interface
- Fourteen (14) Extron IN1402 PC to Display Interface
- One (1) Extron 203RXI PC to Display Interface
- Five (5) Extron 460XI PC to Display Interface
  
- Audio/Video (A/V) Controller
  - Two (2) Crestron Rack-2 units
  - Six (6) large Crestron TPS3000 units
  - Seven (7) small Crestron units
  - One (1) Crown International D-45 multimeter
  - One (1) Crestron Video graphics processor CNX BVP4
  
- Audio Equipment
  - One (1) Crown International CTS42100 Amplifier
  - Five (5) Middle Atlantic WRK44-SR32 audio units
  - One (1) AudioPath C2N-VEQ4 equalizer unit
  - One (1) Kramer Balanced Audio DA
  - One (1) Wohler LM106-6 distribution box
  
- Two (2) Toshiba (HDTV) TOS26HLB3 television units
  
- One (1) Geochron Boardman clock
  
- Racks
  - Five (5) Middle Atlantic WRK44SR-32 44U racks
  - Two (2) CPR Multimedia 44U racks

### **Task 4: Provide Software Maintenance for HOO Database Software**

Provide up to 375 hours of software maintenance service and support for HOO database software. This support shall include a next business day response time for failures.

HOO Database System Specifications:

- Sybase (version 12.5.4) Database
- Microsoft Access (2007) front end

### **Task 5: Provide License Renewal for ImpactWeather Software**

Provide license renewal for ImpactWeather software for client ID USNUH01. services are to include: ImpactWeather TropicsWatch Standard with 40 Pre-set locations, impactweather.com website, optional conference calls and Gmaps interactive mapping system.

NSIR OCIMS Task Order #7 SOW

Automated TropicsWatch notification process	personnel scheduled to receive phone notifications
Personalized Web Page Access	Up to 20 total concurrent users
Email delivery of TropicsWatch items	Up to 40 addresses
TropicsWatch sites	Up to 40

TropicsWatch Select Hurricane Service  
 A La Carte Consulting Services up to three (3) included  
 ImpactWeather Gmaps interactive mapping system

**Task 6: Provide License Renewal for WeatherBug Software**

Provide license renewal for WeatherBug software. The customer ID for this software is **USNRC**.

System Specifications:

- Streamer RT – Govt
- Google Earth Data Feed

**Task 7: Provide License Renewal for ESRI Arc GIS Software**

Provide ESRI Arc GIS software license renewal for customer number 341351.

ESRI Arc GI Software System Specifications:

- Five (5) ArcView Single Use Primary Maintenance
- Five (5) ArcGIS Spatial Analyst Single Use License

License numbers are provided below:

NRC	ArcView	Spatial Analyst
Headquarters	UNK110403435	UNK207695940
NRC Region IV	UNK110403734	UNK207696130
NRC Region III	UNK110403792	UNK207696458
NRC Region II	UNK110403920	UNK207696698
NRC Region I	UNK119669556	UNK210735427

**Task 8: Moves Adds Changes (MACs) for PBX**

On the request of the Contracting Officer Representative (COR) the contractor shall provide the ability to perform moves, adds, and changes (MACs) to the PBX. These will include items such as the addition or relocation of phones, as well as the addition of cards to the PBX in order to increase functionality. The level of effort for this task is not to exceed 64 labor hours.

**C.4 Project Management**

NSIR OCIMS Task Order #7 SOW

On the request of the COR the contractor shall provide services such as, but not limited to:

- Provide an analysis of the OCIMS systems in order to enhance the capabilities of maintenance for each sub-system.
- Analyze the OCIMS GSS and recommend activities that may be grouped together for greater efficiency.
- Work with the COR to determine the appropriate level of maintenance for OCIMS sub-systems.

These services are to be provided on request of the COR and are not to exceed 84 labor hours.

**C.5 Maintenance Period**

Task	Period
Voice Recorder	07/01/12 – 02/28/13
ANS	05/01/12 - 04/30/13
Display	03/01/12 - 02/28/13
HOODB	02/17/12 – 07/26/13
ImpactWeather	06/01/12 - 05/31/13
WeatherBug	07/27/12 - 07/26/13
GIS	02/17/12 - 02/16/13
MACs	02/17/12 - 07/26/13

**C.6 Place of Performance**

The equipment location will be:

U.S. Nuclear Regulatory Commission  
Headquarters Complex  
Two White Flint North  
11545 Rockville Pike  
Rockville, Maryland 20852-2738

U.S. Nuclear Regulatory Commission  
Region IV  
Texas Health Resources Tower  
612 E. Lamar Blvd., Suite 400  
Arlington, TX 76011-4125