

# Expectations for NRC Inspectors Seminar

G-104

Personal/Interpersonal Skills



# Expectations for NRC Inspectors Personal / Interpersonal Skills

## Personal/Interpersonal Skills

- 
- **Self-Management**
  - **Communication**
  - **Teamwork**
- 



# Expectations for NRC Inspectors Objectives

Upon successful completion of this seminar participants will:



Given scenarios and classroom exercises,  
Demonstrate proper personal and interpersonal skills to effectively carry out assigned regulatory activities either individually or as part of a team. These skills are in the areas of:

- Self Management,
- Communication, and
- Teamwork.



# Expectations for NRC Inspectors Self Management

## Personal Characteristics:

- Independence
- Judgment
- Objectivity
- Flexibility
- Diplomacy



- Prioritization
- Sensitivity
- Recognize Limits
- Problem Analysis

# Expectations for NRC Inspectors Self Management

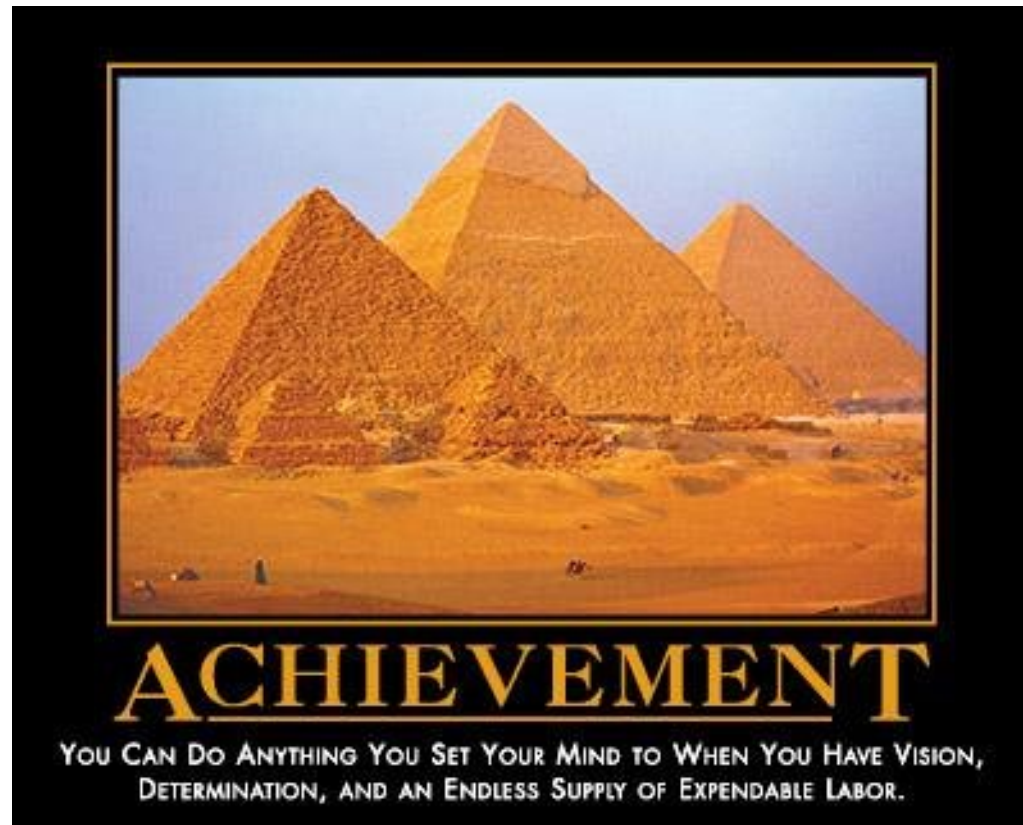
## JUDGMENT

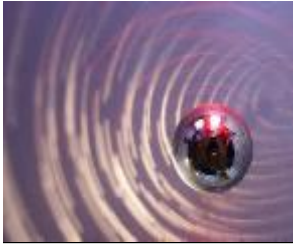




# Expectations for NRC Inspectors Self Management

## Prioritizing



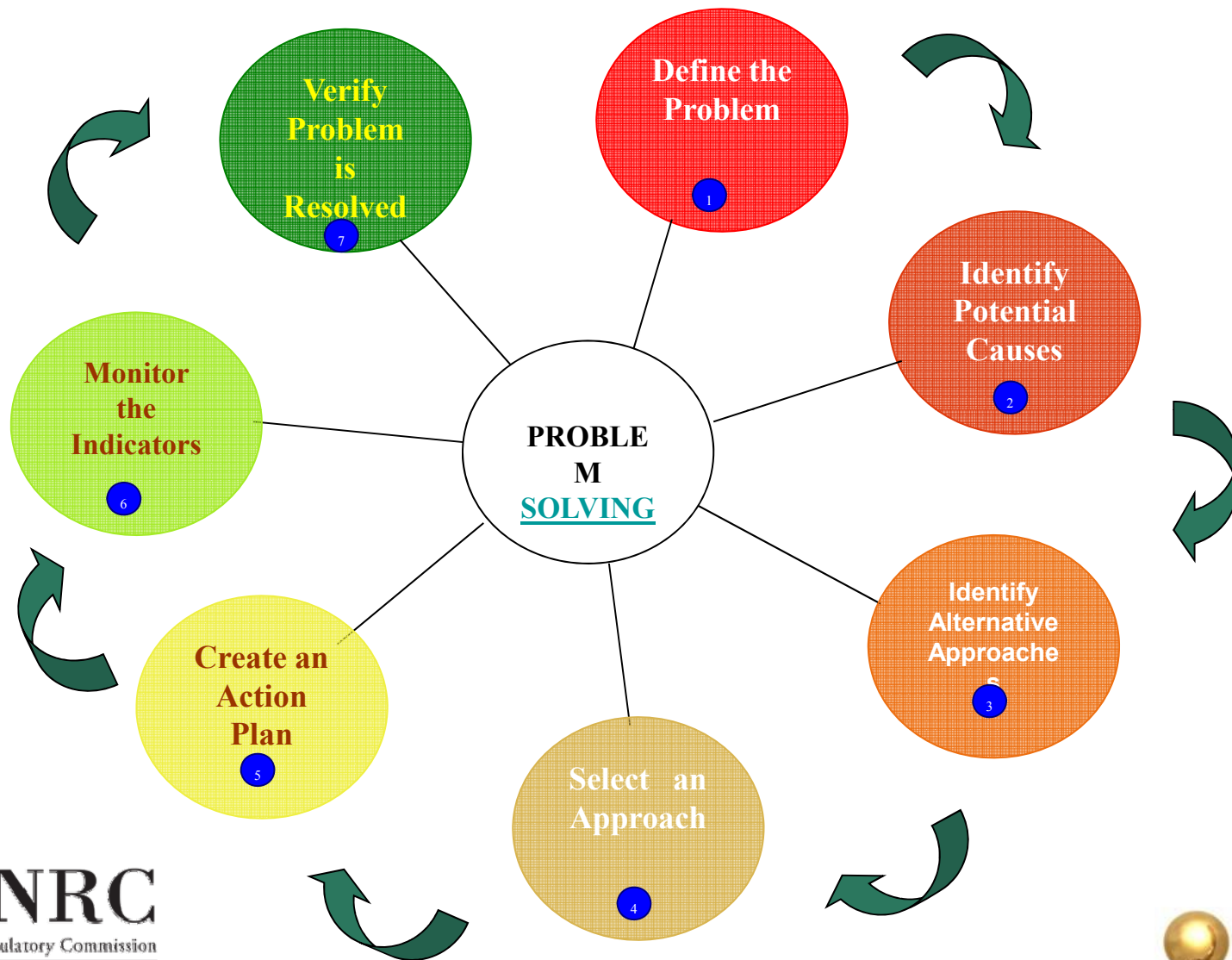


# Expectations for NRC Inspectors Self Management

## Prioritizing



# Expectations for NRC Inspectors Self Management





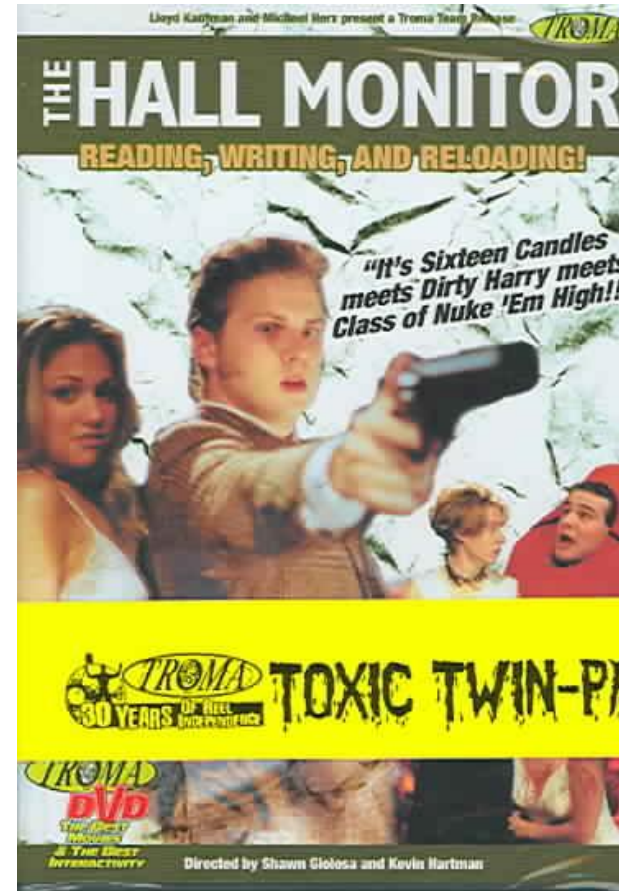
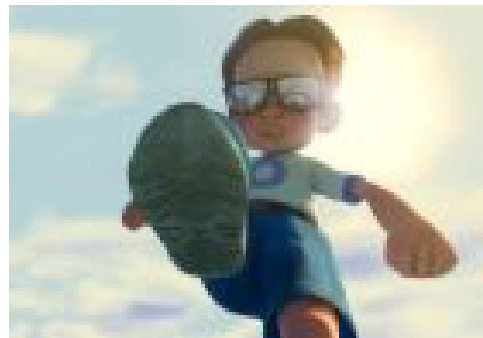
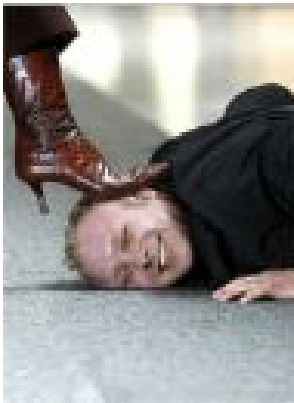
# Expectations for NRC Inspectors Self Management

## Sensitivity



# Expectations for NRC Inspectors Self Management

## Recognize your Limits





# Expectations for NRC Inspectors Communication



## Effectively Communicating

- Listening
- Safety Focus in speech
- Public Concern
- Awareness of audience sensitivities and interests
- Tact / Diplomacy
- Ensure Understanding





# Expectations for NRC Inspectors Teamwork

## Working Together



- Collaboration
- Can't Know Everything
- Commitment to Team Objectives
- Solicit Cooperation
- Resolve Conflict



# Expectations for NRC Inspectors Review



Demonstrate proper personal and interpersonal skills to effectively carry out assigned regulatory activities either individually or as part of a team. These skills are in the areas of:

- Self Management,
- Communication, and
- Teamwork.

**How did we get there?**

