

IA-11-047

Mr. Elmo Collins
Nuclear Regulatory Commission Region IV
1600 East Lamar Blvd
Arlington, Texas 76011-4511



Subject: Reply to a Notice of Violation IA-11-047

Dear Mr. Collins,

I received the correspondence regarding Notice of Violation IA-11-047. The letter was for misuse of computer for internet use at ATC area in Main Control Room. This letter is my required response.

I accept full responsibility for my actions and the cited violation. The violation resulted due to poor judgment on my part regarding the restriction on internet usage in the At the Controls (ATC) area of the Main Control Room (MCR). I take the responsibilities of my license very seriously. Nuclear safety is extremely important to ensure the health and safety of personnel at River Bend Station as well as surrounding communities. This event has provided a reminder that my job must be performed with the utmost diligence at all times. I will ensure that my actions as a licensed reactor operator reflect my responsibility to place nuclear safety at the forefront of my decisions and to comply with all station procedures.

Even though I know that I will perform my job in accordance with all applicable requirements as described below, both the company and I have taken corrective actions associated with this event. I have learned from this experience and I understand the seriousness of my actions and my responsibility to comply with procedures consistent with my reactor operator's license and the regulations. I will ensure that my actions as a licensed reactor operator reflect my responsibility to place nuclear safety at the forefront of my decisions and actions.

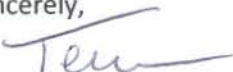
Since the incident, several steps have been taken to correct this issue and avoid further violations:

- **Entergy has developed and implemented a new corporate procedure, EN-FAP-IT-002, designed to block internet access to select machines.**
- **Entergy took disciplinary action by giving me a letter in my permanent file documenting the procedure violation of internet use in ATC area.**
- **I have reviewed EN-OP-115-02, Control Room Conduct and Access Control, to ensure I am aware of appropriate control room conduct and access controls.**
- **I have a heightened awareness of computer usage in MCR. Not only will I not access the internet in the MCR, I will ensure others are in compliance as well.**

- I have reinforced with peers the importance of strict procedure adherence as it applies to Administrative Procedures and Policies, in addition to System Operating Procedures.

As of this date, full compliance has been achieved.

Sincerely,



Terry J. Douglas