

## AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

BPA NO.

1. CONTRACT ID CDDE

PAGE  
1 OF  
12. AMENDMENT/MODIFICATION NO.  
M0023. EFFECTIVE DATE  
See block 16C.4. REQUISITION/PURCHASE REQ. NO.  
NSR-11-3646  
dated: 7/20/2011

5. PROJECT NO. (if applicable)

6. ISSUED BY CODE 3100

U.S. Nuclear Regulatory Commission  
Div. of Contracts  
Attn: Karla Garcia, 301-492-3617  
Mail Stop: TWB-01-B10M  
Washington, DC 20555

7. ADMINISTERED BY (if other than item 6) CODE 3100

U.S. Nuclear Regulatory Commission  
Div. of Contracts  
Mail Stop: TWB-01-B10M  
Washington, DC 20555

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)

DIGITAL MANAGEMENT, INC.

6701 DEMOCRACY BLVD STE 500  
BETHESDA MD 208171572

(X)

9A. AMENDMENT OF SOLICITATION NO.

9B. DATED (SEE ITEM 11)

10A. MODIFICATION OF CONTRACT/ORDER NO.  
NRC-HQ-11-C-07-0015 NRC-HQ-11-T-07-06310B. DATED (SEE ITEM 13)  
02-01-2011

CODE 113512359

FACILITY CODE

X

## 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

- ☐ The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended, ☐ is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
- (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) B&R:11-11-1-156 JC:R1166 BOC:2574 APPN:31X0200.160  
FFS:113646 Obligates: \$71,083.39  
NAICS:54151913. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS,  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.

B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.)  
SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).

C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

D. OTHER (Specify type of modification and authority) LIMITATION OF FUNDS 52.232.22 (APR 1984)

X

**E. IMPORTANT:** Contractor ☒ is not, ☐ is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of this modification is to add incremental funds in the amount of \$71,083.39 thereby increasing the total obligated amount from \$309,056.60 to \$380,139.99. Additionally, the Statement of Work for this task order is hereby included.

Total Task Order Ceiling: \$396,360.02 (Unchanged)

Total Obligated Amount: \$380,139.99 (Changed)

Period of Performance: 2/1/2011 - 1/31/2012 (Unchanged)

This modification obligates FY2011 funds. All other terms and conditions remain unchanged.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)

16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)

Matthew Bucher  
Contracting Officer

15B. CONTRACTOR/OFFEROR

15C. DATE SIGNED

(Signature of person authorized to sign)

16B. UNITED STATES OF AMERICA

16C. DATE SIGNED

(Signature of Contracting Officer)

8-5-2011

NSN 7540-01-152-8070  
PREVIOUS EDITION NOT USABLESTANDARD FORM 30 (REV. 10-83)  
Prescribed by GSA - FAR (48 CFR) 53.243

SUNSI REVIEW COMPLETE

TEMPLATE - ABM001

ADM002

## **1. Background**

The Operations Center Information Management System (OCIMS) is a General Support System (GSS) that is a collection of Information Technology and Information Management (IT/IM) systems. OCIMS provides 24 hours a day, 7 days a week support for all equipment, hardware and software required to support the Headquarters Operations Center (HOC).

The contractor shall provide hardware and software maintenance support for all non-Agency supplied systems. This support shall provide a mixture of 24 hours a day, 7 days a week maintenance support, as well as software upgrades.

## **2. System Overview**

A detailed list of hardware in OCIMS is provided in Attachment 3, "OCIMS Equipment List." A detailed list of software in OCIMS is provided in Attachment 4, "OCIMS Software List." The contractor shall provide the same level of service for all of the hardware and software in OCIMS.

## **3. Objectives**

The primary objectives of this task order are:

- To acquire yearly maintenance of OCIMS hardware and software.

## **4. Scope of Work**

The Contractor shall perform the tasks listed in this statement of work. The NRC will provide vendor contact information for the current support contracts for the individual tasks described below. The current contracts expire on the dates specified in the period of performance section of this statement of work. The Contractor shall ensure that there is no break in maintenance for any of the contracts.

## **5. Task 1: Provide PBX Maintenance**

Provide 24 hours a day, 7 days a week, 365 days a year support for Private Branch Exchange (PBX) and related telephony equipment such that it is maintained according to original equipment manufacturer specifications. The Contractor shall provide an afterhours support number for this task. This support shall also include the following response times for correction of failures.

Problem Type	Telephone Response	On-site Business Hours	On-site After Hours
Major Outage	2 hours	2 hours	4 hours
Minor Outage	2 hours	8 hours	Next Business Day

A major outage is categorized as a system failure that directly affects the ability to conduct business. These include the inability to receive or make calls, or a malfunction of phones in critical areas such as the Headquarters Operations Officer consol phones.

## **Attachment 2 SOW for Task Order 2**

The Contractor shall also provide up to 64 hours of installation and Moves, Adds and Changes (MAC). The Contractor must receive advance written approval from the Project Officer (PO) before proceeding.

### **PBX System Specifications:**

- Nortel Meridian 1 Option 81-C system
  - Two (2) PBX columns with three (3) Universal Equipment Modules (UEMs) each
- Nortel M3904 telephones - 113 installed units and 44 spare units
- Four of the phones are equipped with two (2) M3900 Key Based Expansion Modules each
- Optivity Telephony Manager (OTM) (Dell PowerEdge 1850)
- Two (2) Power Fail Transfer Units Model 154 8 trunk
- Wyse VT520 console unit
- Okidata MICROLINE 420 Serial printer
- Alarm Panel - Puleo PBX Annunciator PE1400-003 48Vdc
- Alarm Panel - Puleo PBX Annunciator PE102-8 115Vac
- Diagnostic modem
- Six (6) commercial PRI's from Verizon
- Two (2) FTS2000 PRI's from Verizon
- Six (6) T1 tie lines to Avaya Spectel 700 unit
- Two (2) PRI tie lines to two (2) Dialogic Communication Corporation NXT automatic notification systems

## **6. Task 2: Provide Voice Recorder System Maintenance**

Provide 24 hours a day, 7 days a week, 365 days a year support for Voice Recorder system such that it is maintained according to original equipment manufacturer specifications. The Contractor shall provide an after hours support number for this task. This support shall also include an on-site response time for correction of failures of no greater than four hours. The current customer number for NRC is 8052; the coverage required is *"Intensive Care"*

### **Voice Recorder System Specifications:**

#### **Software version 3.3**

- **Main Recording Server:**  
Mercom Audiolog ULTRA-PRO Recorder- 240 Digital/Analog Channels  
Windows 2003 Server, Rack-Mount 4U Chassis with 6-slot Motherboard, Pentium IV CPU, Hot-Swap Power Supplies and Hot-Swap Mirrored 160GB Hard Drives:
  - One 16 channels analog card provides 16 Analog Channels
  - Five 24 channel digital set-tap cards provides 120 Digitals Channels
  - One 24 channel digital set-tap card configured to provide 16 Digitals Channels and 8 Analog Channels
  - A total of 24 recorded analog channels and 136 recorded digital channels.
- **Archiving Server:**

## **Attachment 2 SOW for Task Order 2**

- Audiolog ULTRA-PRO Central Archiver Server (Windows XP) - CAS Server license
- Dual 9.4GB DVD RAM drives

### **7. Task 3: Provide Automatic Notification System Maintenance**

Provide 24 hours a day, 7 days a week support, 365 days a year for Voice Recorder system such that it is maintained according to original equipment manufacturer specifications. This support shall provide for an afterhours support number. This support shall also include an on-site response time for correction of failures of no greater than four hours.

There are two of these units on located in Rockville MD and the other in Arlington TX. The customer number for NRC is 5265.

Automatic Notification System Specifications:

- Plant CML - The Communicator! NXT system version 4.1 with one PRI card each.

### **8. Task 4: Provide Canon Fax System Maintenance**

Provide support for Canon Fax systems such that they are maintained according to original equipment manufacturer specifications. This support shall include no longer than a next business day response time for correction of failures. The support shall include at least biannual preventative maintenance.

Canon Fax System Specifications:

- Two (2) Canon Fax LC 7130F machines

### **9. Task 5: Provide Display Subsystem Maintenance**

Provide 24 hours a day, 7 days a week, 365 days a year support for Display Subsystem such that it is maintained according to original equipment manufacturer specifications. This support shall include no greater than four hour response for correction of failures and no longer than a next business day response time for failures. The support shall include at least four preventative maintenance visits per year.

Display Subsystem Specifications:

- Audio/Video (A/V) Matrix
  - Four (4) AutoPatch Epica 112x48 RGBHV
  - Six (6) Auto Patch Modula 32x16
  - Four (4) Auto Patch Modula 16x8
- Audio/Video (A/V) Displays
  - Eight (8) Clarity Visual Systems (Bobcat) 42" units
  - Eight (8) Clarity Visual Systems (Puma) 50" units
  - One (1) Clarity Visual Systems (Lion) 67" unit
  - Seven (7) Samsung SyncMaster 211MP (LCD)
  - Fifteen (15) Samsung SyncMaster 211MP (LCD) units
  - Three (3) LG 26LC7DC units

## **Attachment 2 SOW for Task Order 2**

- Two (2) LG M4210C units
- Two (2) SmartBoard DVIT (LCD) units
- One (1) SmartBoard (3000i/Rear Proj.) unit
- Audio/Video (A/V) Inputs
  - One (1) Crestron CNX-BV4
  - Five (5) Crestron ST-Tune TV tuners
  - Three (3) Panasonic/Matsui AWE600 camera units
  - Three (3) Marantz DV7110P DVD players
  - Three (3) JVC SR-V10U VCR unit
  - One (1) Mitsubishi HS-U69 VCR unit
  - Fifty seven (57) Extron RGB 192 PC to Display Interface
  - Twenty three (23) Extron RGB 201RXI PC to Display Interface
  - Fourteen (14) Extron IN1402 PC to Display Interface
  - One (1) Extron 203RXI PC to Display Interface
  - Five (5) Extron 460XI PC to Display Interface
- Audio/Video (A/V) Controller
  - Two (2) Crestron Rack-2 units
  - Six (6) large Crestron TPS3000 units
  - Seven (7) small Crestron units
  - One (1) Crown International D-45 multimeter
  - One (1) Crestron Video graphics processor CNX BVP4
- Audio Equipment
  - One (1) Crown International CTS42100 Amplifier
  - Five (5) Middle Atlantic WRK44-SR32 audio units
  - One (1) AudioPath C2N-VEQ4 equalizer unit
  - One (1) Kramer Balanced Audio DA
  - One (1) Wohler LM106-6 distribution box
- Two (2) Toshiba (HDTV) TOS26HLB3 television units
- One (1) Geochron Boardman clock
- Racks
  - Five (5) Middle Atlantic WRK44SR-32 44U racks
  - Two (2) CPR Multimedia 44U racks

### **10.Task 6: Provide Satellite System Maintenance**

Provide support for Satellite system such that it is maintained according to original equipment manufacturer specifications. This support shall include a no longer than next business day response time for correction of failures. The support shall include at least biannual preventative maintenance.

Satellite System Specifications:

- Movable antenna (Patriot 3.1 m commercial)
- Pico Macom (SIRD-FTA) Digital Satellite Receiver.

### **11.Task 7: Provide Dish Network Maintenance**

Provide support for Dish Network system such that it is maintained according to original equipment manufacturer specifications. This support shall include a no longer than next business day response time for failures. The support shall include at least biannual preventative maintenance.

Dish Network System Specifications:

- DD and SD programming is provided by a Solo VIP 211k receiver unit.
- Dish 500 Dual and Dish 500 single HD

### **12.Task 8: Provide HP Printer Maintenance**

Provide post warranty service and support for HP printers such that it is maintained according to original equipment manufacturer specifications. This support shall include a no greater than next business day response time for failures. The support shall include at least biannual preventative maintenance.

HP Printer System Specifications:

- Eleven (11) HP LaserJet 4100dtn printers
- Two (2) HP LaserJet 9000dn printers
- One (1) HP DesignJet 110 Plus (Large Format)
- Two (2) HP ScanJet 8270
- Three (3) HP LaserJet 4700dtn
- One (1) HP LaserJet 4550n
- One (1) HP DesignJet1055cm (Large Format)

### **13.Task 9: Provide UPS Maintenance**

Provide 24 hours a day, 7 days a week, 365 days a year support for UPS systems such that it is maintained according to original equipment manufacturer specifications. This support shall include a no greater than four hour response for major failures which cause the UPS to be unavailable and a no longer than next business day response time for other failures. The support shall include an annual preventative maintenance.

UPS System Specifications:

- One (1) General Power 10Kva U10000 system
  - One (1) associated battery plant
- One (1) APC Symmetra Model SYAF8KRMT
  - One (1) APC Symmetra Model SYBFXR9RM battery unit

### **14.Task 10: Provide Software Maintenance for HOO Database Software**

Provide up to 320 hours of software maintenance service and support for HOO database software. This support shall include a next business day response time for failures.

## Attachment 2 SOW for Task Order 2

HOO Database System Specifications:

- Sybase (version 12.5.4) Database
- Microsoft Access (2007) front end

### 15. Task 11: Provide Software Maintenance and Support for ESi WebEOC Software

Provide software maintenance service and support for ESi WebEOC software customer ID: USNRCMD.

ESi WebEOC System Specifications:

- WebEOC Professional v7 software support – Gold level
- WebEOC Software support renewal (per redundant server)
- WebFUSION software support renewal
- Two (2) Double Take license renewal

### 16. Task 12: Provide License Renewal for ImpactWeather Software

Provide license renewal for ImpactWeather software for client ID USNUH01. services are to include: ImpactWeather TropicsWatch Standard with 40 Pre-set locations, impactweather.com website, optional conference calls and Gmaps interactive mapping system.

Deliverables:

Automated TropicsWatch notification process	Up to 5 persons scheduled to receive phone notifications
Personalized Web Page Access	Up to 20 total concurrent users
Email delivery of TropicsWatch items	Up to 40 addresses
TropicsWatch sites	Up to 40

TropicsWatch Select Hurricane Service

A La Carte Consulting Services up to three (3) included

ImpactWeather Gmaps interactive mapping system

### 17. Task 13: Provide License Renewal for WeatherBug Software

Provide license renewal for WeatherBug software. The customer ID for this software is USNRC.

System Specifications:

- Streamer RT – Govt
- Google Earth Data Feed

### 18. Task 14: Provide License Renewal for ESRI Arc GIS Software

Provide ESRI Arc GIS software license renewal for customer number 341351.

## Attachment 2 SOW for Task Order 2

### ESRI Arc GI Software System Specifications:

- Five (5) ArcView Single Use Primary Maintenance
- Five (5) ArcGIS Spatial Analyst Single Use License

License numbers are provided below:

NRC	ArcView	Spatial Analyst
Headquarters	UNK110403435	UNK207695940
NRC Region IV	UNK110403734	UNK207696130
NRC Region III	UNK110403792	UNK207696458
NRC Region II	UNK110403920	UNK207696698
NRC Region I	UNK119669556	UNK210735427

### 19. Period of Performance

Task #	Period
1 (PBX)	03/01/10-02/28/11
2 (Voice Recorder)	02/01/11-11/31/11
3 (ANS)	02/01/11-1/31/12 05/01/10-04/30/11
4 (Fax)	10/01/09-09/30/10
5 (Display)	0/01/11-12/31/10
6 (Satellite)	10/01/09-09/30/10
7 (Direct TV)	10/01/09-09/30/10
8 (HP Printers)	10/15/09-10/15/10
9 (UPS)	10/01/09-09/30/10 10/01/09-09/30/10
10 (HOODB)	10/01/09-09/30/10
11 (WebEOC)	12/01/09-11/30/10
12 (ImpactWeather)	06/01/10-05/31/11
13 (Weatherbug)	06/01/10-05/31/11
14 (GIS)	02/01/11-01/31/12

### 7. Period of Performance

2/1/2011 through 1/31/2012.

**8. Place of Performance**

The equipment location will be:

U.S. Nuclear Regulatory Commission  
Headquarters Complex  
Two White Flint North  
11545 Rockville Pike  
Rockville, Maryland 20852-2738

U.S. Nuclear Regulatory Commission  
Region IV  
Texas Health Resources Tower  
612 E. Lamar Blvd., Suite 400  
Arlington, TX 76011-4125