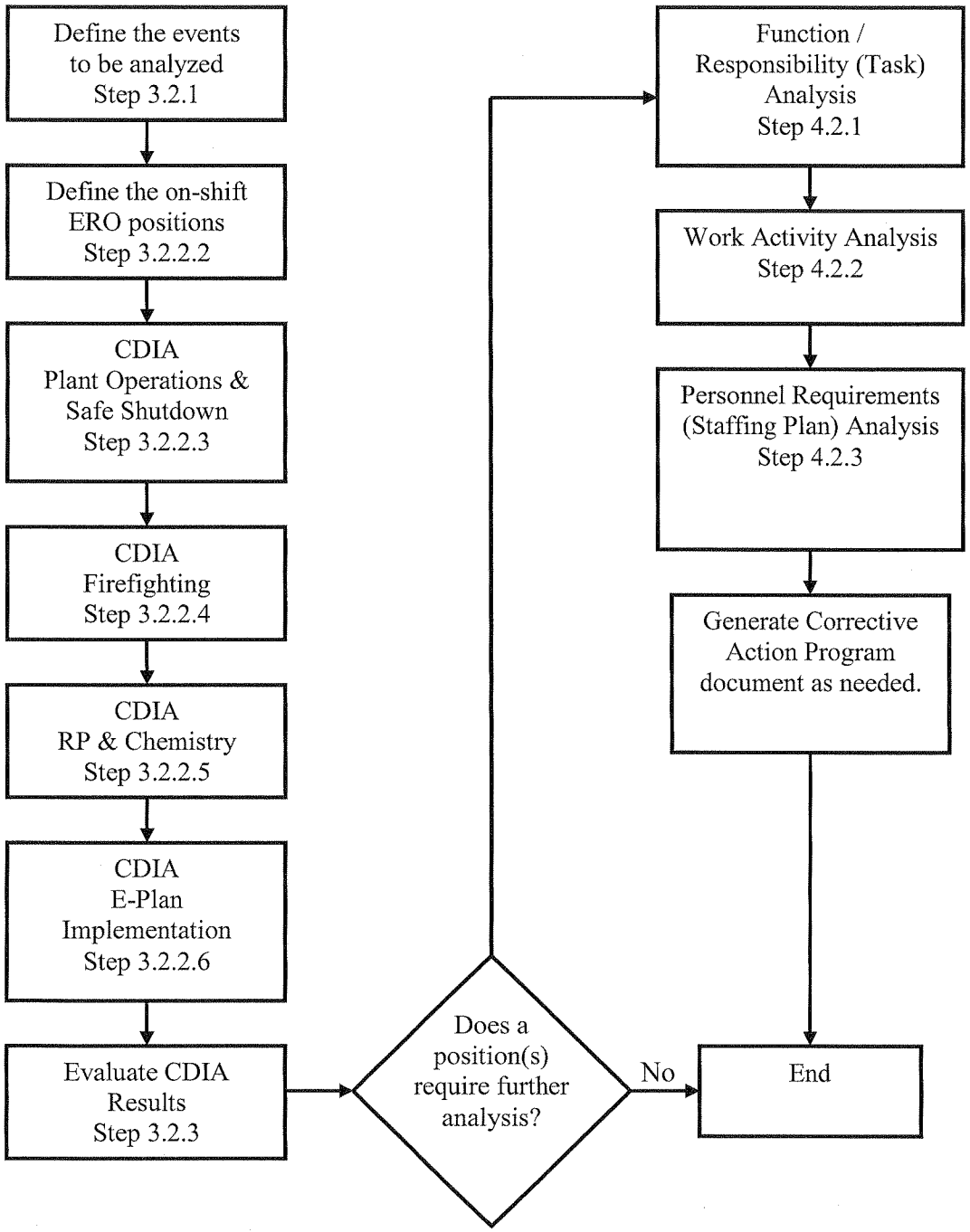
FIGURE 2.1

Overview of On-Shift ERO Staffing Analysis Process