

# Updating the NRC's Human Factors Engineering (HFE) Design Review Guidance

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# Overview

- Background
- Project Objective
- Approach
- Schedule



# Background

- NRC performs HFE reviews to help ensure safe operation of nuclear power plants (NPPs).
- Design process and products are reviewed.



# Background (cont'd)

- NPP areas of HFE impact:
  - Reviews of new NPP/control room designs
  - Upgrades to HSIs and procedures
  - Changes impacting credited human actions in SAR
  - Staff investigation of events involving human performance



# Background (cont'd)

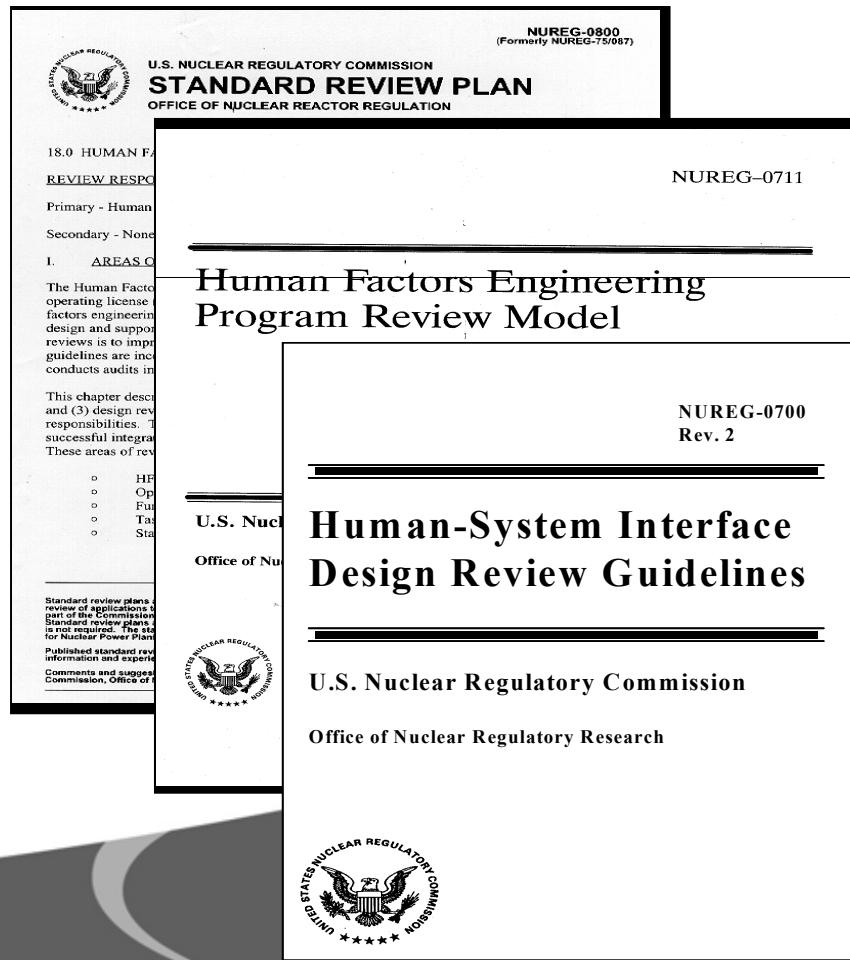
- Regulatory basis:
  - 10 CFR Part 52 – new NPPs
  - 10 CFR Part 50 – currently operating NPPs
- Key provision - [10 CFR 50.34(f)(2)(iii)]:

“ Provide, for Commission review, a control room design that reflects state-of-the-art human factors principles prior to committing to fabrication or revision of fabricated control room panels and layouts.”

# Background (cont'd)

## Key HFE Review Guidance Documents

- NUREG-0800 - Standard Review Plan, Chapter 18, Human Factors Engineering (2004)
- NUREG-0711, Rev. 2 - Human Factors Engineering Program Review Model (2004)
- NUREG-0700, Rev. 2 - Human-System Interface Design Review Guidelines (2002)



## Background (cont'd)

### Additional HFE Guidance Documents

- Guidance for the Review of Changes to Human Actions: Final Report (NUREG-1764)
- Guidelines for the Preparation of Emergency Operating Procedures (NUREG-0899)
- Interim Staff Guidance on Highly-Integrated Control Rooms – Human Factors Issues (DI&C-ISG-05)
  - Addresses computer-based procedures, minimum inventory and crediting manual operator actions in D3 analyses

# Background (cont'd)

- The key guidance is 6-8 years old
- Research supporting tech basis 15 years old
- Next generation NPPs differ from current fleet
  - passive safety features
  - digital I&C
  - human-system interfaces



# Background (cont'd)

- Human performance research issues with emerging technologies in new plant designs
  - 2003, OECD/NEA Workshop
  - 2006, CSNI/Halden Workshop
  - 2008, NUREG/CR -6957 and BNL Technical Report
  - 2009, CSNI Technical Opinion Paper
  - 2010, WGHOI/NRC Workshop





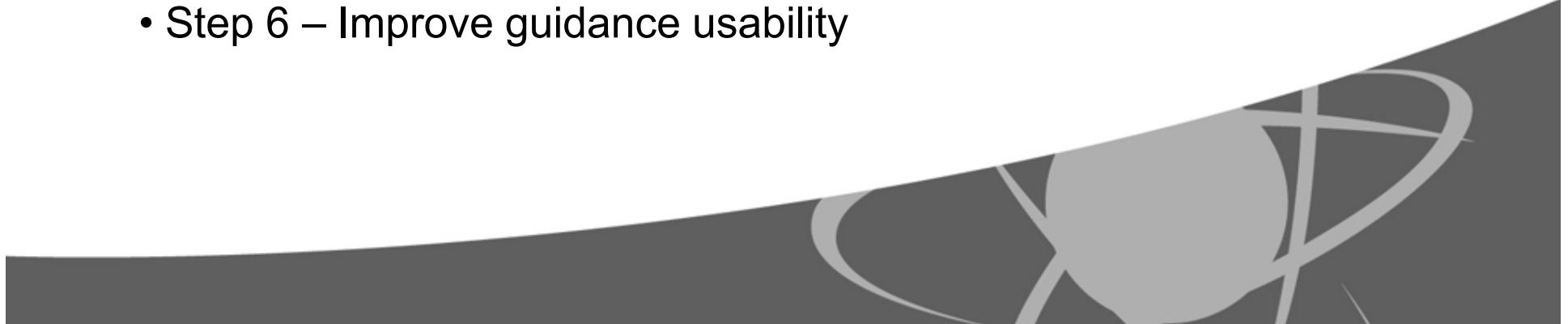
# Objective

The objective of this project is to update the detailed HFE review criteria contained in NUREG-0711, NUREG-0700 and NUREG-0800 Chapter 18, and to improve the usability of the guidance.



# Approach

- Step 1 – Obtain and analyze feedback from users of HFE guidance
- Step 2 – Conduct literature review pertaining to the use of NRC HFE guidance
- Step 3 - Identify NRC Technical Documents to serve as a basis for guidance updates
- Step 4 – Obtain peer review
- Step 5 – Revise the guidance
- Step 6 – Improve guidance usability



# Step 1: Obtain and Analyze Feedback from Users of HFE Guidance

- Obtain feedback on guidance use and usability from:
  - NRC staff
  - Vendors
  - Licensees
  - Other regulatory agencies
  - International users
- Areas of feedback to include:
  - areas needing clarification
  - areas that may be inconsistent with acceptable current industry design & implementation methods
  - areas needing additional guidance development to better address licensee applications
  - areas requiring supplemental information to clarify existing guidance

## Step 2: Conduct a Literature Review Pertaining to the Guidance

- Review current literature to identify applications of NRC HFE guidance
- Identify lessons learned and recommendations for guidance modification



## Step 3: Identify NRC Technical Documents for Updates

- Existing NRC publications:
  - Human performance model guidance for NPPs
  - Effects of degraded digital I&C guidance on human performance and HSIs
  - Guidance on assessing exemption requests from operator staffing requirements
  - Guidance for reviewing HSIs to automatic systems
- Ongoing research
  - e.g., CONOPs of small modular reactor designs
- Other
  - IEEE standards (e.g., P1786), ISO standards (e.g., 11064)

## Step 4: Obtain Peer Review

- Develop an approach for peer review of technical basis documents
  - Ensures updated HFE guidance is valid and technically defensible
- Identify peer reviewers
  - Subject matter experts within HF field and nuclear power industry
  - Organizations external to NRC (e.g., IEEE, ANS)



## Step 5: Revise the Guidance

- Based on steps 1-4, implement revisions that have been identified
- Comment resolution, final disposition and tracking
- Based on revisions to NUREG-0711 and NUREG-0700, revise NUREG-0800, Chapter 18



## Step 5 (con'td): Revise NUREG-0711

Update categories include:

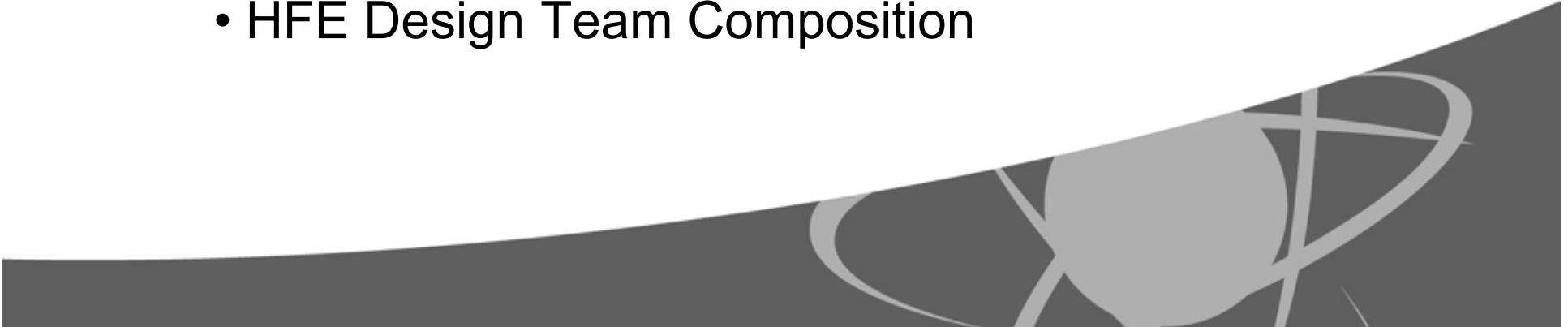
- Clarifications and corrections
- Technical information updates
- Element revisions
- Expansion updates
- Cross-checks with other documents
- Potential new considerations
- Potential supporting information



## Step 5 (con'td): Revise NUREG-0711

Examples of changes include:

- Allocation of functions
- Using human performance modeling for design and evaluation
- Analyses to identify HFE significant I&C degradations
- V&V and Integrated System Validation
- HFE Design Team Composition



## Step 5 (con'td): Revise NUREG-0700

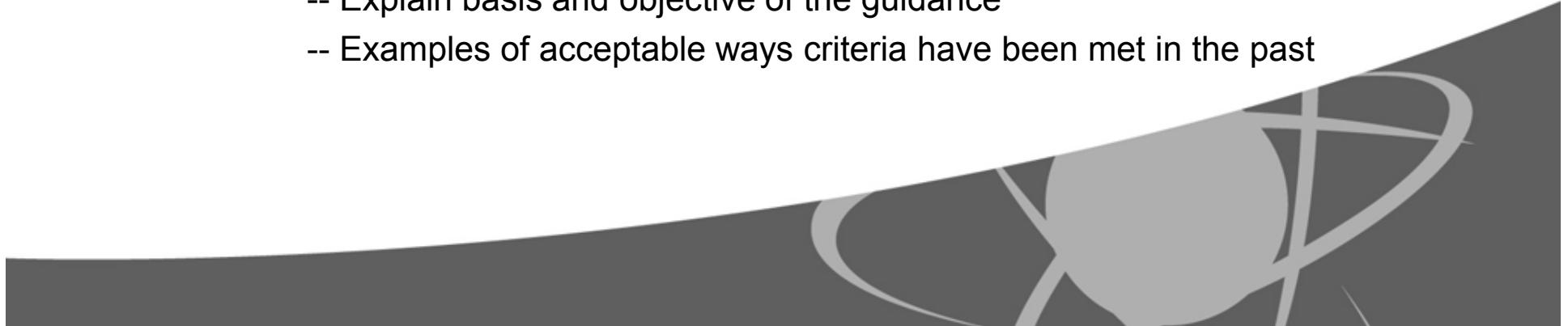
Examples of changes include:

- HSIs for systems at various levels of automation
- HSI indications for degraded I&C conditions
- Computer-based procedures



## Step 6: Improve Guidance Usability

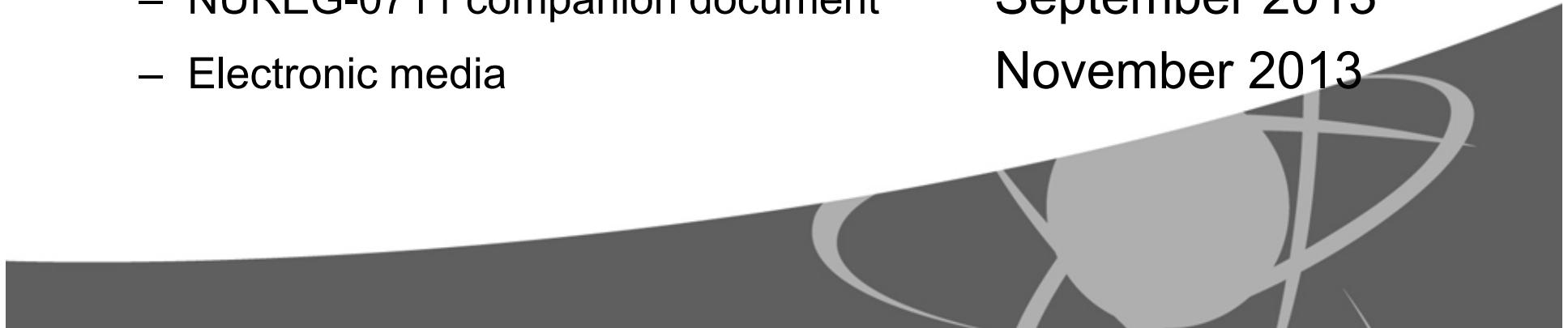
- Improve guidance usability for NRC staff reviewers
  - Employ electronic information technology to improve staff access to, and use of, the HFE guidance
    - Faster and more thorough access
    - Custom checklists
    - Links to technical bases documents
    - Comment support and knowledge management
  - Companion document or primer to increase efficiency and consistency of staff safety evaluations
    - Explain basis and objective of the guidance
    - Examples of acceptable ways criteria have been met in the past



# Schedule

Project Start: September 2009

- Update NUREG-0711                                  July 2011
- Update NUREG-0700                                  September 2012
- Update NUREG-0800 (Ch. 18)                      December 2012
- Improve Guidance Usability
  - NUREG-0711 companion document                      September 2013
  - Electronic media                                         November 2013





# Questions?

