



Entergy Operations, Inc
Entergy Nuclear Operations, Inc.
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John F. McCann
Vice President – Nuclear Safety,
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ENOC-10-00040
November 9, 2010

Mr. Mark A. Satorius
Regional Administrator, Region III
U. S. Nuclear Regulatory Commission
2443 Warrenville Road, Suite 210
Lisle, IL 60532-4352

SUBJECT: **Entergy Response for Action 3 of Confirmatory Order EA-09-060**

Palisades Nuclear Plant
Docket No. 50-255
License No. DPR-20

References: 1. NRC letter dated November 10, 2009; Mark A. Satorius to Entergy Nuclear Operations, Inc; regarding Confirmatory Order EA-09-060.

Dear Sir:

Entergy is providing this notification in accordance with Action 3 of NRC Confirmatory Order EA-09-060 (Reference 1), which states:

"Entergy shall provide training to Entergy's nuclear workforce on the sensitivity and importance of providing complete and accurate information to the NRC. This training shall be completed at all of Entergy's licensed facilities within one year of the date of the issuance of the Confirmatory Order. Entergy shall tailor the training, as appropriate, to reflect the level of the individuals within the organization and their specific responsibilities for communicating with the NRC. Entergy shall maintain auditable records of the training and shall provide notification to the Regional Administrator, Region III, within one month of completion of the training."

Entergy has completed the required training as of October 26, 2010 and the auditable training records are available for inspection.

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The Entergy nuclear workforce population for this training project consisted of active Entergy employees within the organizational structure reporting under the Entergy Nuclear President, Chief Executive Officer, and Chief Nuclear Officer. This includes employees located at Entergy's nine nuclear plant sites, the nuclear headquarters office (Jackson, MS), and the nuclear north regional office (White Plains, NY). Entergy employees assigned to Cooper station and employees of the Entergy Nuclear subsidiary, TLG Services, Inc. were also included in the student population. Entergy used the human resource management system database (PeopleSoft ©) to create an auditable data snapshot of the Entergy nuclear workforce as of September 22, 2010.

Entergy tailored the training for two student categories based on the employee's organizational level and responsibilities for communicating with the NRC. Instructor-based training was provided for the first student category and computer-based training was provided for the second student category. The student population for the instructor-based training included most of the employees who are at or above a supervisory level in the organization hierarchy. Other non-supervisory personnel were also provided with the instructor-based training because of their role in communicating with the NRC. This includes employees who are assigned to the Engineering Support Personnel training curriculum and non-administrative employees in the following groups:

- Licensing
- Emergency Planning
- Project Management
- TLG Services, Inc

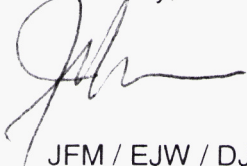
The remaining Entergy nuclear workforce employees were assigned to the second student category and were provided with the computer-based training.

Entergy uses the Plateau © Learning Management System software for managing training of Entergy nuclear employees. Plateau was used for assigning the instructor-based and computer-based versions of the training to individual employees based on their student category as described above. The Plateau database was also used to record the completion of the assigned training. A snapshot of the Plateau database for the 10 CFR 50.9 instructor-based and computer based training courses was created on October 21, 2010 to provide an auditable record of the completed training.

There are no new commitments identified in this letter. If you have any questions, please contact Edward Weinkam, Senior Manager, Licensing at 612-840-8181.

I declare under penalty of perjury that the foregoing is true and correct. Executed on 9 November, 2010

Sincerely,



JFM / EJW / DJM / KRK

cc:

Document Control Desk, USNRC
Project Manager, Palisades, USNRC
Resident Inspector, Palisades, USNRC
Site Vice President, Palisades, Entergy
NSA Director, Palisades, Entergy
Licensing Manager, Palisades, Entergy