



# NRC NEWS

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## NRC'S KNOWLEDGE MANAGEMENT PROGRAM RECEIVES 2010 MERIT AWARD

The Nuclear Regulatory Commission has been selected to receive the Adobe and MeriTalk Honor Merit Award for its Knowledge Management (KM) program. This award acknowledges innovative implementations that work toward efficient and effective government communication.

The Merit Awards program recognizes excellence in initiatives that aim to encourage collaboration and transparency in government. This year's award recognized the NRC for its efforts to break down organizational silos and effectively communicate within its own walls by innovative means.

The NRC's KM program responds to the need to capture critical information and expertise from its experienced workers before they leave the agency. Through tools such as training, interviews, databases, and written procedures, the KM program provides agency-wide knowledge resources. As a part of this process, the NRC also maintains a knowledge center where employees can share information among themselves via blogs, video sharing, document collaboration, and professional networking.

Patricia Eng, Senior Advisor for Knowledge Management, accepted the award on behalf of the NRC at the 2<sup>nd</sup> Annual Adobe Government Assembly ceremony on November 3. The NRC's KM Program will be featured on the Government Assembly and MeriTalk websites at <http://www.adobegovernmentassembly.com> and <http://www.meritalk.com>, respectively.

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