

Sengupta, Abhijit

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**From:** Miller, Garry [garry.miller@pgnmail.com]  
**Sent:** Friday, December 04, 2009 3:23 PM  
**To:** Lake, Louis  
**Cc:** Williams, Charles R.  
**Subject:** Updated Root Cause Chart  
**Attachments:** Root Cause Update for NRC.pptx

Lou... thought you might be interested in the updated Root Cause Analysis Failure Mode chart.

Thanks,  
Garry

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Q-11

# Root Cause Analysis – PII Metrics as of Dec 3<sup>rd</sup> 2009

## Open Failure Modes

