AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		BPA NO. 1, CONTRACT ID CODE		,	PAGE	о ^р 3	
2. AMENDMENT/MODIFICATION NO. M092	3. EFFECTIVE DATE 8/16/2010	. REQUISITION/PURCHASE REQ. NO. 5. PROJECT NO. (# applicable)			sbie)		
5, ISSUED BY CODE	3100	7. ADMINISTERED BY (If other than Rem 6) CODE 3100					
U.S. Nuclear Regulatory Commission Div. of Contracts Attn:Pearlette Merriweather 301-492- Mail Stop: TWB-01-B10M Washington, DC 20555	3614	U.S. Nuclear Reg Div. of Contract Washington, DC 2		-			
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)			(X) BA. AMENDMENT OF SOLICITATION NO.				
Prof. andre. South, state and Sec. Andre.			W State of the sta				
ADVANCED TELECOMMUNICATIONS OF ILLINOIS, INC, ATI			98. DATED (SEE ITEM 11)	95. DATED (SEE ITEM 11)			
1272 BOND ST STE 100		er Company	10A MODIFICATION OF CO NRC-30-08-539	ONTRACT/ORDS	ER NO.		
NAPERVILLE IL 605632604	• • • •	108. DATED (SEE ITEM 13)					
ODE DUN#112220541	FACILITY CODE	x					
11. THIS ITEM	ONLY APPLIES TO AMEN	DMENTS OF SOLICITA	ATIONS				
(a) By completing Items 8 and 15, and returning offer submitted, or (c) By separate letter or telegram with KNOWLEDGMENT TO BE RECEIVED AT THE PLACING RESULT IN REJECTION OF YOUR OFFER. If by visible telegram or letter and date specified.	hich includes a reference to the E DESIGNATED FOR THE RE tue of this amendment you des	solicitation and amendme CEIPT OF OFFERS PRIO ire to change an offer alrea ion and this amendment, a	int numbers. FAILURE OF IR TO THE HOUR AND DA' ady submitted, such change	YOUR AC- TE SPECIFI may be ma	IED MAY		
	R: 0-9315-5E1334 JC:	79328 BOC: 2360 A	APP: 31x0200				
13. THIS ITEM APPL	IES ONLY TO MODIFICAT	IONS OF CONTRACTS	S/ORDERS,				
<u> </u>	HE CONTRACT/ORDER N						
(6) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO:	BURNORRY) THE CHANGES SET FORTE	TIN ITEM 14 ARE MADE IN THE CO	DINTRACT ORDER NO. IN ITEM 18A.				
8. THE ABOVE NUMBERED CONTRACTIONDER IS MODIFIED TO SET FORTH IN ITEM 14, PURBUANT TO THE AUTHORITY OF FA		NGES (such as changes in pa	aying office, appropriation date, etc.)				
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURS	SUANT TO AUTHORITY OF						
D. OTHER (Specify type of modification and authority) Bil	ateral Modification	.· . · '					
E. IMPORTANT: Contractor is not, X	s required to sign this documen	t and return	copies to the issuing office.				
4. DESCRIPTION OF AMENDMENTANODIFICATION (Organized by U The purpose of this modification is to:		contract subject matter where feasib	·梅.〉				
l. Extend the current period of perfor	mance from 9/29/2008	- 9/30/2010 to 9/29	9/2008 ~ 1/30/2011;	and			
 Add maintenance coverage as detaile The period of performance for maintenan Option Period I 2/11/2011 - 8/15/2011 - 	ce services: Base Pe Cost \$25,420.00.	riod 8/16/2010 - 1/			' "		
ALL OTHER TERMS AND CONDITIONS REMAIN O	NCHANGED.						
Except as provided herein, all terms and conditions of the document referer	nced in Item 9A or 19A, as heretofore chan	ged, remains unchanged and in full (force and effect.				
15A NAME AND TITLE OF SIGNER (Type of print) SECRE TRE	ETPRY	HEA NAME AND TITLE OF CONTR Pearlette Merriv Contracting Offi	weather	u)			
15B. CONTRACTOR/OFFEROR (Syntalistic of person physolized to stgn)	16C. DATE BIGNED August 2010	168. UNITED STATES OF AMERIC		180	DATE SIGNE	, DID	
NSN 7540-01-152-8070 PREVIOUS EDITION NOT USABLE	<u> </u>			NDARD FORM			

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STATEMENT OF WORK US NUCLEAR REGULATORY COMMISSION REGION III 2443 WARRENVILLE ROAD, SUITE 210 LISLE, IL 60532-4352

PBX (PRIVATE BRANCH EXCHANGE) MAINTENANCE

Objective

The objective of this contract is to obtain PBX system maintenance 24 hours per day, 7 days per week, and 365 days per year for the NRC Region III office located in Lisle, IL.

Scope

The Contractor shall provide and perform telecommunications system maintenance and associated support as required within the Statement of Work (SOW). The contractor support required includes maintaining an Avaya S8700 system with Communication Manager 5.1, including, but not limited to:

Modular Messaging System
Integrated Fault Performance software
Voice Gate Server with Emergency Response Dialing and blast/broadcast dial
Emergency Announcement System
G650 Media Gateways
Linux Operating System
Digital, Analog, VoIP Telephone Equipment
PRI Trunking
Adtran Switches

In addition to providing maintenance for the Avaya system, the selected vendor must be certified to support transition from the following systems: Fujitsu 9600 PBX, Microcall Cost Accounting, Octel 250 Voice Mail System

TECHNICAL REQUIREMENTS

The Contractor shall provide PBX maintenance services, including emergency and routine service, to the Avaya phone system of the Region III office location at 2443 Warrenville Road, Lisle, Illinois. These services shall: support voice, data, and video connectivity at various speeds; interface with the Avaya G650.

The Contractor shall provide 24-hour emergency maintenance service for equipment and to support connectivity, 7 days a week, 365 days a year. Emergency maintenance will be requested by verbal and/or written request from the NRC Project Officer (PO), Technical Monitor (TM), or Contracting Officer (CO). The Contractor shall provide, at no charge, for all contractor-furnished services and equipment, trouble and/or fault isolation and diagnostic testing in accordance with industry standards and shall initiate corrective action after notifying the PO.

The Contractor may be required to coordinate with other NRC service providers in conjunction with the NRC TM in order to correct problems and restore communications.

The Contractor shall not make modifications, alterations, or changes to any existing NRC telecommunications configuration unless authorized in writing by the NRC PO, TM, or CO.

The Contractor shall not disable, bypass or otherwise render inoperative, any safety device within the NRC telecommunications configuration.

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The Contractor shall report to the NRC PO or TM any situation that could cause system failure or the degradation of telecommunications services and recommend possible corrective action.

Time of Performance

Contractor is to be available 24 hours a day, 7 days a week, 365 days a year. For major outages, response time is within 30 minutes by telephone and on-site within 1 hour. For non-emergencies, response time is within 1 hour by telephone, and on-site within 2 hours, if required, between 8.00 am - 4.00 pm. Contractor should be located within approximately a 10-mile radius from the Region III office and be able to demonstrate the ability to provide timely support and response to service calls.

Period of Performance

Base Period:

8/16/2010 - 1/31/2011

Option Period 1:

2/1/2011 - 8/15/2011

Pricing Information

The fixed price should include remote and on-site support, parts and labor, system administration as requested, annual administrator training, and quarterly user training.

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