PRIDE INITIATIVE Focus 2018

(Dec. 2010)

performance

Column 1

PHASE I

Compliance

- Improve processes
- Increase compliance to CAP
- Revise procedures
- Identify performance gaps

Results

Complete (Dec. 2009) Infrastructure developed

PHASE II

Improving behaviors

- Increase accountability& coaching
- Focus on backlog reduction
- Improve outage performance
- Increase operational focus

PHASE III

Supervisor Led

- Reduce elective and preventative maintenance backlog
- Reduce CAP backlogs
- Regain predictable performance

Results

(Dec. 2011) INPO index & industry top quartile

HUMAN PERFORMANCE

- Use of Human Performance tools
- Accountability, coaching and behaviors
- Risk Management Principles and Behaviors
- Procedure Use and Adherence

EQUIPMENT RELIABILITY

- Alignment on prioritization of equipment issues
- Outage preparation and execution
- Work management fundamentals
- Project implementation

CORRECTIVE ACTION PROGRAM

- Prompt identification of issues
- Causal evaluation quality
- Corrective action implementation quality
- Performance Assessment Review Board (PARB) oversight

VISION, MISSION, & VALUES

Vision: Work together to provide safe, reliable, and cost effective nuclear energy for the communities we serve.

Mission: Foster a learning environment that promotes safe operations, continually enhances operational erformance, promotes accountability for strong financial stewardship and demonstrates leadership within the nuclear industry and the communities we serve.

Values: Maintain a defense in depth strategy to protect employees, the public, and the environment from the inherent nuclear, radiological, environmental, and industrial safety risks associated with operations. Be honest, ethical, and accountable; treating people with respect as we work toward our common goals.

