



QUALITY ASSURANCE DEPARTMENT
STEAM GENERATOR TUBES

**Reply to a Notice of Violation
and
Reply to a Notice of Nonconformance**

Sandviken, July 27, 2010

To US Nuclear Regulatory Commission
Office of New Reactors
Kerri Kavanagh

Dear Ms Kavanagh,

We hereby send you our response to your Inspection in Sandviken May 31 - June 4, 2010, Reference 99901326 / 2010-201.

Violation No 99901326 / 2010-201-01. Sandvik Quality Instruction for 10CFR21,
Reason for Violation: The Corporate QA Department, responsible for this type of general instructions that are valid for the entire Sandvik Materials Technology, had not observed the details of 10CFR21 that need to be addressed in this instruction.
Corrective Action: Instruction Q13-0003 will be revised to include all missing elements as described in the NRC Inspection Report. Already completed and distributed within the Sandvik Organization.
Date of completion: 2010-07-26
Responsible: SPD / Anders Sjödén
Preventive Action: N/A
Date of completion: -
Responsible: -

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Nonconformance No 99901326 / 2010-201-02. Handling of Corrective and Preventive Actions.	
Reason for Nonconformance:	Undersigned had not observed that the corporate QA Instruction had been revised to say that only the C2 system must be used. Furthermore, the forms used for SG Tubing, had not been adequately developed to include timeliness and evaluation for 10CFR21 issues.
Corrective Action:	1. Instruction Q14-0001 will be revised to allow other types of computer systems, or manual systems, for documenting deviations and corrective / preventive actions as long as similar type of information is documented. Already completed and distributed within the Sandvik Organization. 2. The internal form for deviations, MRB, used at SG Tubing, will be revised to include the required information as described in the NRC Inspection Report. Already completed.
Date of completion:	2010-07-26
Responsible:	SPD / Anders Sjöden and STQG / Per-Olof Lund
Preventive Action:	All types of documents for deviations used within SG Tubing, will be revised to include the necessary information.
Date of completion:	2010-09-30
Responsible:	STQG / Per-Olof Lund

I sincerely hope that the above actions will fulfill all expectations of corrective and / or preventive actions. If you have any further questions, please don't hesitate to contact me.

Best regards



Per-Olof Lund
QA Manager
Steam Generator Tubes