

Communications/Programs/Procedures Beyond Initial Technical & Admin.

Communications	
Jul-10	People Team
Jul-10	Ombudsman
Jul-10	NSRB
Quarterly	All-Employee Meeting
Monthly	Roundtable Meeting
Quarterly	Employee Surveys
Jan-10	Weekly Newsletter
Jan-10	Small Group Meetings
Jul-10	Employee of the Month
Jan-10	New Conduct of Operations (Employee Hand-out)
May-10	President Meetings with Engineering & Safety (White Collar Expectations)
May-10	Employee Messages regarding Lessons Learned (i.e. U-AI)

Programs/Procedures
Upgraded HuP Evaluations
Resource-Loaded Schedule
Single-Point Accountability
SCWE Training Piloted (for each employee)
Lessons-Learned Training
Management Watch BIU
SEW
Organization Changes
Program Management Department
Improved CAP tools
First-Line Manager Council
Advanced HuP Training (from INPO experts)
Categorized PIRCS (in conjunction w/ INPO standards)
Work Control Center functional
Way Point Evaluations (by Senior Management)
Standing Orders/Expectations to Workforce
Restart Pause

Notes:

- Initial NFS Response to Query during meeting on July 13, 2010.
- Formal response to follow.