# **NUPIC** and Change

John Larson NUPIC Chairman

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### Welcome to the Nuclear Procurement Issues Committee (NUPIC) Web Site



NUPIC is committed to the future of commercial nuclear power. With a proven process for evaluating suppliers to high standards of quality, NUPIC is the NRC Licensee's preferred and cost-effective method of maintaining their Approved Suppliers List. NUPIC Members include all domestic U.S. nuclear utilities, and several international members. If you, as a supplier, have as few as 5 customers who are NRC Licensees or international nuclear plant operators, you are eligible for a NUPIC Audit. Sponsorship by 5 NUPIC Members automatically enrolls suppliers into the NUPIC standard 30-month audit schedule. For more information, contact NUPIC Chairman, John Larson (402-825-5822), or any NUPIC Member listed on this page.

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## **NUPIC History**

Established in 1989, successor to NSQAC & CASE

Procurement Initiative

 Currently providing the process for performing and sharing audits of over 270 nuclear safety-related and commercial suppliers

## The next 20

### Our challenges include:

- Aging work force and ability to attract new auditors
- Process streamlining, while retaining critical elements
- Retention of lessons learned and key contributors
- Maintaining independence and a healthy skepticism

## The next 20

### Other challenges include:

- Understanding the interface with a global manufacturing network
- Structuring NUPIC to accommodate a wider perspective and need than ever before
- Being critical of our performance and gaining recognition as a Learning Organization

## The next 20

### Our opportunities include:

- Excellent cooperation between industry groups, regulators, and vendors
- Recognition of the need for change
- The support of our executives
- Mature technology

# INPO Principles of a Strong Nuclear Safety Culture

- Everyone is personally responsible for nuclear safety
- Leaders demonstrate commitment to safety
- Trust permeates the organization
- Decision-making reflects safety first
- Nuclear technology is recognized as special and unique
- A questioning attitude is cultivated
- Organizational learning is embraced
- Nuclear safety undergoes constant examination

# Everyone is personally responsible for nuclear safety

Vendor Quality

NUPIC Audit

NRC Inspection Program
Implementation /
Product Quality

# Nuclear technology is recognized as special and unique

- Critical oversight of components that contribute to the protection of the reactor core is our "core" value
- Performance-Based Supplier Audit (PBSA)
   Worksheets focus the audit
- Technical Specialists guide the auditors
- One standard, a high standard, applicable to all

## A questioning attitude is cultivated

- Challenging assumptions (design reviews)
- Investigating anomalies (CAP process)
- Considering possible adverse consequences of planned actions (what can go wrong?)

### **NUPIC Performance Trends**

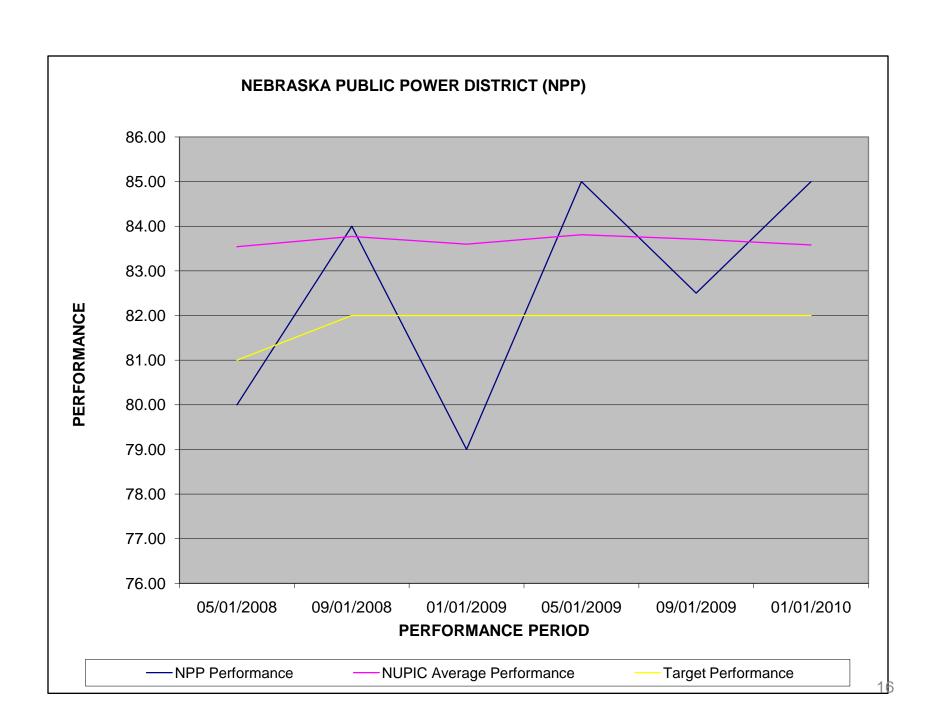
- 2009 Leading Finding Categories
  - 1. Records / Document Control 8% (2010 10%)
  - 2. Failure to Follow Procedures 7% (2010 4%)
  - 3. Audits 6% (2010 6%)
  - 4. CAP / 10CFR21 Reporting 4% (2010 7%)
  - 5. CAP / Inadequate Procedure 4% (2010 5%)
  - 6. CAP / Failure to Follow Procedure 4% (2010 4%)
  - 7. CAP / Inadequate Dedication 4% (2010 3%)

## Vendor Performance Monitoring

- Report 3X / year
- Tracks Vendor Performance in:
  - Receipt Inspection
  - NUPIC Audit Findings and CA Timeliness
  - NRC Inspection Results and 10CFR21 Reports
  - NUPIC Industry Issues
  - INPO OE
- Data is applied to Supplemental (Limited Scope) Audits, based on performance

## Member Performance Monitoring

- Report 3X / year, annual to Management
- Tracks Member Performance in Audit:
  - Planning, Conduct, and Closeout
  - Supplier and Team Feedback
  - Peer Review
  - NUPIC Committee Involvement, Mtg Attendance, and completion of Peer Review Assignments
- Declining performance is addressed by the NUPIC Steering Committee



# Cooperation with NRC, EPRI, NEI, NIAC, NQML

- NRC Mtg participation; 3 observations / year
- EPRI Mtg participation; Training collaboration; Leading counterfeit parts
- NEI Access Authorization Audits posted on NUPIC Website (in development)
- NIAC Vendor Mtg Participation
- NQML Periodic Oversight

### **NUPIC Committees**

- New Plant Committee D. Goolsby, Duke
- Process Management Committee S. Lusk,
   TVA
- Nuclear Fuel Committee J. Wright, ENT
- IT Committee M. Coren, Duke
- Member Performance Monitoring D.
   Stimart, XEL
- Vendor Performance Monitoring J.
   Baysinger, FPL

### **NUPIC Committees**

- Training Committee C. Wilson, Duke
- Audit Scheduling J. Simmons, LUM
- Procedure Review J. Hodges, PGE
- Curriculum Development D. Stimart, XEL
- Vendor Interface Committee E. Mayhorn,
   AUE

<sup>&</sup>quot;No new nukes, without good, old, nukes!"

## The NUPIC Model

NUPIC Checklists are available on the website

 Philosophy, Procedures, Contacts are nonproprietary

Cooperation is encouraged

## Conclusions

The NUPIC Organization will strive to improve the supplier assurance processes through cooperative efforts while minimizing utility O & M costs and improving plant performance.

## Conclusions

The NUPIC Organization will be <u>self-critical</u> and will develop supplier assurance processes through <u>cooperation with others</u> to <u>focus our resources</u> effectively on areas that challenge plant performance.

### **QUESTIONS?**